Deloitte Touche Tohmatsu
Services, Inc.
Mr. Dileep Adidam
30 Rockefeller Plz
NEW YORK NY 10112-0015
UNITED STATES

Your customer no.: 334646
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Services, Inc.
30 Rockefeller Plz
NEW YORK 10112-0015
USA

30.04.2018

Your personal key to the SAP Support ecosystem

You receive this letter because the S-user administrator of
your company has requested a user ID for you.

Dear Mr. Adidam:

We are pleased to share your new SAP S-user ID and password with you.

S-User ID: S0019383799
Password: PVQ9]7A5

You need them to enter the SAP Support Portal or SAP ONE Support Launchpad:

■   The SAP Support Portal is your primary destination for all support related questions. It provides you with easy and fast access to support offerings and maintenance information, services, tools, and applications. Connect to the portal using the address https://support.sap.com or learn more about SAP Support through our reference guide Getting the Most from Your Support, https://support.sap.com/welcome.

■   The SAP ONE Support Launchpad provides you with personalized central access to SAP support services. It visualizes critical key performance indicators about your system landscape at a single glance. The launchpad hosts intuitive applications that help you perform support tasks by guiding you through the process: Find solutions to technical problems, report incidents, download software, request license keys, and maintain your system or user data If you are the first user your system or used data. Log on to the launchpad at https://launchpad.support.sap.com/.

To help you get started, a personal demo of portal and launchpad is highly recommended: https://support.sap.com/portaldemo.

Your S-user ID also gives you access to other important websites: Join a discussion in the SAP Community (www.sap.com/community) , book an SAP training course (https://training.sap.com), purchase products or services from the SAP Store (https://store.sap.com), or download product documentation from the SAP Help Portal (https://help.sap.com).

Kind regards,
SAP Digital Business Services

1)   If you are the first user of your company, you have got super administrator privileges, see https://support.sap.com/user-admin-concept. Otherwise, you have read-only access to the SAP ONE Support Launchpad. To request authorizations for support applications, contact an administrator in your company (https://launchpad.support.sap.com/#/importantcontacts) .