ANDY DIERKER

SOFTWARE ENGINEER

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(314) 277-9339

I'm a front-end software engineer in Seattle, building applications for mobile and the web.

EXPERIENCE

SOFTWARE ENGINEER @ INVITAE (seattle, wa)
may 2019 to present

Invitae is a medical genetics company that brings comprehensive consumer genetic testing into mainstream medicine.

- I am the tech lead for Invitae's main marketing site (invitae.com), and am responsible for deployments and building out the content-management system. The application is a NextJS app that renders React components and fetches dynamic content from Contentful.
- Worked on the shared React component library in applications across the stack.
- Previously worked on the front-end applications for the customer dashboard and ordering flow.
- Technologies: React, React Hooks, React Context, Contentful, NextJS, Storybook, Javascript, CSS, HTML

SOFTWARE ENGINEER @ ARIVALE (seattle, wa)
june 2018 to april 2019

Arivale was a wellness company that combined data-driven health tracking and personal coaching with a health professional.

- I worked on a team of five engineers supporting two React Native applications for iOS and Android.
- Built a system for members to schedule calls with their coach using the Arivale mobile app. Fetched data from a Python API using a GraphQL-based scheduling service.
- Added ability to schedule blood draws within the app, using webviews to connect the mobile client to the desktop dashboard with React and Redux.
- Technologies: React, React Native, Redux, RxJS, GraphQL, PubNub, Javascript, HTML, CSS

DEVELOPER @ RESOURCE SYSTEMS GROUP (chicago, il)
june 2016 to may 2018

RSG works with private and public sector clients on long-term market research projects. I worked on rSurvey, their survey software platform.

- Built custom survey applications for Uber, Ford, the Chicago Transit Authority, using Javascript for the user interface and a C# API for data segmentation and analysis.
- Translated experimental designs into intuitive and responsive user experiences.
- Technologies: C#, jQuery, Javascript, HTML, CSS

DEVELOPMENT APPRENTICE @ GLOSSIA (chicago, il)
december 2015 to may 2016

Glossia was an engineering recruiting and development agency.

- Developed a Ruby on Rails app to help recruiters manage candidates.
- Technologies: Ruby on Rails, Express, Javascript, HTML, CSS

MANAGER OF EMPLOYEE EXPERIENCE @ JELLYVISION (chicago, il)
october 2014 to august 2015

Jellyvision makes benefits-selection software for clients like Walmart and GrubHub.

- Responsible for managing and expanding employee benefits.
- Jellyvision was ranked the #1 place to work for millennials by Crain's Chicago Business, and the the #8 best small-employer by the Chicago Tribune in 2015.

AREA MANAGER @ GROUPON (chicago, il)
may 2012 to october 2014

Groupon is an e-commerce marketplace that connects subscribers to local merchants.

- Led a team of six Customer Service Managers.
- Responsible for the performance of 100+ Customer Service Representatives.
- Led the team that wrote Groupon's original return policy.

CUSTOMER SERVICE MANAGER @ GROUPON (chicago, il)
january 2011 to may 2012

- Managed a team of 15-20 Customer Service Representatives.

CUSTOMER SERVICE REPRESENTATIVE @ GROUPON (chicago, il)
april 2010 to january 2011

- Supported customers by phone and email.

EDUCATION

JOURNALISM @ WEBSTER UNIVERSITY (st. louis, mo)
august 2002 to december 2006

SOCIAL

WEBSITE: andydierker.com
GITHUB: github.com/adierker
LINKEDIN: linkedin.com/in/dierker