

APPLICATION SERVER GATEWAY

Response Codes

Version 1.1 (November 2009)



PT. PLN (PERSERO) DISTRIBUSI JAWA BARAT DAN BANTEN

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REVISIONS

VERSION	DATE	DESCRIPTION
1.0.1	November 19 th , 2009	Added new response code

SECTION 1

RESPONSE CODES

Scope

The scope of this document is to provide a list of response codes that may be returned from the GATEWAY.

Table 1 List of Response Code of Postpaid Transaction

RESPONSE CODE	DESCRIPTION
0000	Transaction is success
0005	Transaction was aborted. Other error with undefined error codes. Please contact PLN.
0011	Need to sign-on
0012	Reversal was failed because of settlement had been taken
0013	Invalid amount of charge
0014	Unregistered subscriber number/ID
0016	Subscriber is a PRR
0030	Incorrect message format/stream(ISO8583)
0031	Unregistered Bank Code
0032	Unregistered Switching
0033	Unregistered Product
0063	Unable to reverse because of no payment
0068	Time-out while waiting for response from PLN System. If problem persists, please contact PLN.
0088	Bills are already paid (including current month)
0089	Bill is not available yet
0090	Cut-off is in progress. Please try again later.
0092	Transaction was denied because switching does not send switching receipt reference number for receipt print-out.
0093	Transaction was denied because of invalid STAN/SRN (using different number in one cycle)
0094	Reversal had been taken
0095	Unregistered merchant type
0097	Transaction was denied because Switching ID/Bank Code is different in one cycle (inquiry - payment - reversal)
0098	Transaction was denied because of PLN Reference Number is not identical with PLN Reference Number in inquiry response

Table 2 List of Response Code of Non Electric Bill Transaction

RESPONSE CODE	DESCRIPTION
0000	Transaction is success
0005	Transaction was aborted. Other error with undefined error codes. Please contact PLN.
0011	Need to sign-on
0012	Reversal was failed because of settlement had been taken
0013	Invalid amount of charge
0014	Unregistered subscriber number/ID
0015	Unregistered (meter) serial number
0016	Subscriber is a PRR
0030	Incorrect message format/stream(ISO8583)
0031	Unregistered Bank Code
0032	Unregistered Switching

RESPONSE CODE	DESCRIPTION
0033	Unregistered Product
0048	Request expired
0063	Unable to reverse because of no payment
0068	Time-out while waiting for response from PLN System. If problem persists, please contact PLN.
0088	Bills are already paid (including current month)
0090	Cut-off is in progress. Please try again later.
0092	Transaction was denied because switching does not send switching receipt reference number for receipt print-out.
0094	Reversal had been taken
0097	Transaction was denied because Switching ID/Bank Code is different in one cycle (inquiry - payment - reversal)
0098	Transaction was denied because of PLN Reference Number is not identical with PLN Reference Number in inquiry response

Table 3 List of Response Code of Prepaid Transaction

RESPONSE CODE	DESCRIPTION
0000	Successful
0005	Error other
0006	Blocked Partner Central
0007	Blocked Terminal
0008	Invalid access time
0009	Inactive Account
0011	Need to sign on
0013	Invalid transaction amount
0014	Unregistered Meter
0015	Unknown meter SN
0030	Invalid Message
0031	Unregistered Bank
0032	Unregistered Switching
0033	Unregistered Product
0034	Unregistered Terminal
0041	Transaction below minimum
0042	Transaction above maximum
0046	Insufficient deposit
0047	Over KWH Limit
0063	Error no payment
0068	Request timeout
0077	Subscriber suspended
0088	Bill already paid
0090	Cut off
0093	Invalid STAN
0095	Unregistered Merchant type
0096	Transaction was not found on Legacy System
0098	Invalid PLN Reference Number