

Use cases/User scenarios:

Use Case nr1: Logging in successfully:

- *Application asks for username and password.
- *User enters the credentials.
- *Credentials are checked and are verified that are correct.
- *User is directed to "Home" page.

Use case nr2: User forgets his password:

- *User can not log in because he does not remember his password.
- *He selects the section "Forgot my password" for retaking his password.
- *His email is sent back to the system.
- *The system checks if there is found any user with such email.
- *If this user is found in the database, his credentials are sent back to email.

Use case nr3: Customer successfully books a business.

- *Customer visit the business he wants to book.
- * Customer ask the system for the date when he want to book this system.
- *System returns a positive answer (This date is available).
- *Customer books the date and goes to check-out option.
- *Once the payment is done, system removes that date from available dates in that business account.

Use case nr4: Customer fails to book a business.

- *Customer visit the business he wants to book.
- * Customer ask the system for the date when he want to book this system.
- *A message saying that this date is not available anymore pops up in the screen.

Use case nr5: A user successfully change his password.

- *User opens main menu.
- *User clicks "Change your password"
- *He enters the old password and new one (two times).
- *If new password matches the correct format and two new passwords are the same a message saying that the password was successfully changed pops up in the screen.

Use case nr6: A user cannot change his password.

- *User opens main menu.
- *User clicks “Change your password”
- *He enters the old password and new one (two times).
- *If new password does not match the correct format or two new passwords are not the same a message saying that the password could not change pops up in the screen.

Use case nr7: Business successfully upload some videos/photos in their profile.

- *Business administrator opens his account.
- *He opens the “Advertising” tab.
- *Choose the video/photo that he wants and click upload button.
- *If the content is in the correct format, a message saying that video was successfully uploaded pops up in the screen.

Use case nr8: Customer successfully book an advisor.

- *Customer opens the “Find an Advisor” tab.
- *He connects with advisor through messaging.
- *If both sides agree on each-other conditions, they sign a virtual contract.
- *Customer pays for advisor.

Use case nr9: Customer fails to pay for a business:

- *Customer opens business sections.
- *Clicks “Book” in a specific business.
- *Enter financial data in the Card section.
- *Platform accepts his cart.
- *He tries to pay for that service.
- *System checks his cart amount.
- *Amount is not enough and the transaction is failed.

Use case nr10: Customer pay for a business:

- *Customer opens business sections.
- *Clicks “Book” in a specific business.
- *Enter financial data in the Card section.
- *Platform accepts his cart.
- *He tries to pay for that service.
- *System checks his cart amount.
- *Amount is enough and the transaction succeed.

Use Case Diagram:

Use case ADMINISTRATOR

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