**ENGR. MUHAMMAD RAZA HASSAN MAJOKA**

**S/o Arshad Hassan Majoka**

**CNIC: 61101-3991549-5**

**PEC No.: COMP/07072**

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**DELL EMC CERTIFIED PROFESSIONAL**

**IBM CERTIFIED SOFTWARE ENGINEERING PROFESSIONAL**

**~ *Specialization in System, Data Protection, Server and Storage Administration* ~**

Seeking assignments in the role of System Administration

-**OFFERING 5 YEARS’ EXPERIENCE AS AN INFORMATION TECHNOLOGY PROFESSIONAL-**

*Excellence In*: Software Engineering | Data Protection|Server and Storage Administration|Data Processing| Troubleshoot |Service Documentation | Systems Integration | System Configuration | Performance Tuning | Blade Chassis Administration | Backup Management System Analysis | Web Development | Application Development | Information Security

Career Highlights Include:

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| * Provide support to Desktops/Laptops to customers |
| * Install and Commission Servers which includes Rack mount and Blade Servers |
| * Provide support for Servers & Blade Servers/Chassis |
| * Install and Commission Storage which includes Block, Unified and Object Storage |
| * To provide support for Storage systems |
| * Install and Commission Backup solutions which includes Backup software, tape libraries & VTL |
| * To provide support for Backup Solution |
| * DELL EMC competencies for Servers, Backup and Storage Solutions |
| * Frequent visits to customer site for queries |
| * Developing and managing project documentation and support procedures |
| * Engage with Principal Vendor to open Service Request and participate in remote WebEx sessions |
| * To gain technical knowledge and perform all competency certifications |

* Skilled in day-to-day activation of information technology hardware installation and configuration of software, systems, and components of operating systems
* Competent in conducting measures for data protection and backup preparation; e*fficiently managed data protection platform, IBM Spectrum Protect (Tivoli Storage Manager) and contributed towards IBM based Backup and Archive solution*
* Demonstrates initiative and teamwork to resolve projects spanning many disciplines, teams, and data environments
* Proficient in solving network issues for users by trouble shooting hardware and software and liaising with vendors if needed
* An excellent communicator with sound analytical skills coupled with the ability in staying up-to-date on new developments in the technology industry

CAREER CHRONOLOGY & ACHIEVEMENTS

**Nov ’ 17 – Present with CNS Engineering, Pakistan as System Engineer – Storage & Computing**

**Value Proposition:** Efficiently managed data protection platform**,** IBM Spectrum Protect (Tivoli Storage Manager) and contributed towards IBM based Backup and Archive solution (deployed for windows 2008 R2 environment where by TBMR was implemented to practice Bare Metal Recovery in case of any disaster or loss of data for SAP environment)

***Achieved DELL EMC ISMv3 Certification***

***DELL EMC Techdirect Self Dispatch Engineer***

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| ***SE: Cloud Client-Computing Credential 2018 (EAP-912)***  ***SE: Cloud Client-Computing Maintenance 2018 (EAP-913)***  ***SE: Converged Infrastructure Credential 2018 (EAP-932)***  ***SE: Core Client Credential 2018 (EAP-908)***  ***SE: Core Client Maintenance 2018 (EAP-909)***  ***SE: Data Protection Credential 2018 (EAP-906)***  ***SE: High-end Storage Credential 2018 (EAP-925)***  ***SE: Hyper-Converged Infrastructure Credential 2018 (EAP-934)***  ***SE: MidRange Storage Credential 2018 (EAP-900)***  ***SE: Modular Infrastructure Maintenance 2018 (EAP-931)***  ***SE: Rack and Tower Server Credential 2017 (EAP-860)***  ***SE: Rack and Tower Server Maintenance 2018 (EAP-930)***  ***SE: Server Credential 2018 (EAP-929)***  ***SE: Unstructured Storage Credential 2018 (EAP-927)***  ***SE: Workstation Credential 2018 (EAP-910)***  ***SE: Workstation Maintenance 2018 (EAP-911)*** |

**Jun ’12 – Aug ’15 with Fauji Fertilizer Company Limited, Pakistan as Assistant Officer – Information Systems**

**Value Proposition:** Efficiently managed data protection platform**,** IBM Spectrum Protect (Tivoli Storage Manager) and contributed towards IBM based Backup and Archive solution (deployed for windows 2008 R2 environment where by TBMR was implemented to practice Bare Metal Recovery in case of any disaster or loss of data for SAP environment)

***Achieved IBM Advanced Deployment Professional Certification***

**Growth Path:**

**Sytem Engineer – Storage & Computing 2017 - Now**

**Assistant Officer – Information Systems 2013 - 2015**

**Management Trainee – Information Systems 2012 - 2013**

**Key Responsibilities**

***Overall Responsibilities:***

* Maintained, installed & upgraded hardware & software components
* Ensured proper functioning of services by regularlykeeping a check on servers, storage and tape library in data center
* Guaranteed performance and high availability for major applications and services to minimize downtime and continuous support to operating systems
* Updated with current and emerging technology & computing trends
* Recognized each and every business process and documented the same
* Engaged in implementation and programming of computer networks and software
* Served as the liaison between an organization's top management and IT specialists
* As management trainee, gained sound practical knowledge in NOC, Web Development, Application Development, Storage Administration, and Information Security

***Technical Responsibilities:***

* Worked on IBM Hardware (IBM SAN Storage DS5020, Blade center HS22, IBM Tape Library TS3200, EMC DD640) and IBM Software: Tivoli Storage Manager, Tivoli Data Protection for ERP (SAP R3) for Oracle, Tivoli Integrated Portal, TBMR/CBMR
* Installed patches, service pack and hotfixes
* Performed configuration & installation of Windows server 2008 R2
* Configured Multi Path I/O, SAN Switches Zoning
* Assigned SAN Slices to SAP servers
* Added logical disk space to SAN Slices (LUN)
* Set Performance Tuning Parameters for TSM server configuration files
* Developed windows batch files for backup
* Involved in OS Hardening
* Designed Advanced Management Modulefor administration of Blade Chassis
* Exported VM providing services through Hyper-V Manager for backup purposes

Project Handled:

**Project Title:**Deployment of IBM v3700 Expansion & its Integration / configuration – NADRA Head Office

* Coordinated in analysis of existing backup management system
* Established liaison and co-worked with NADRA onsite implementation engineers to configure IBM v3700 expansion
* Physically mounted & deployed onsite
* Assisted integration with existing infrastructure

**Project Title:**Deployment of EMC Virtual Tape Library & its Integration with Tivoli Storage Manager – FFC Head Office

* Coordinated in analysis of existing backup management system for SAP and Non-SAP Servers
* Established liaison and co-worked with EMC & LMKT onsite implementation engineers to configure Data Domain and EMC Virtual Tape Library Solution
* Deployed and enhanced current LAN based backup to LAN-Free (Fiber Channel) based backup and restore
* Provided implementation support from FFC Team to perform all technical project work at FFC onsite
* Assisted integration of Tivoli Storage Manager with EMC Virtual Tape library

**Project Title**: 4 bit CPU – Digital Logic Design (Bahria University Islamabad)

* Built various components of a CPU using computer architecture

**Project Title**: Library Information System

* Developed an Online Information System using ASP.Net, MS Access and Internet Information Services (IIS) &submitted as a final project/report/presentation and learned about various components of the system and ASP language

**Jan’10 – Mar’10with National Commission for Human Development, GOP as IT Trainee**

**Key Responsibilities**

* Participated in test phases and prepared documentation of work
* Contributed in knowledge transfer & received training in every sectors

**Mar’09 – June’09with CMPak LTD. Zong, Islamabad, Pakistan as Intern (I.T. Operations)**

**Key Responsibilities**

* Handled critical day-to-day business operations of the organization
* Ensured resources were available and systems were in placed so that the staff could effectively execute their duties
* Addressed customer escalations and timely resolution

**Aug’04 – Sep’04with United Bank LTD, Islamabad, Pakistan as an Internee**

**Key Responsibilities**

* Functioned in different departments to gain perspective & basic understanding of the day-to-day banking procedures
* Carried out a consumer survey regarding the bank personnel and related service issues
* Entered contact information into contact management system
* Attended lectures, watched guest speakers, &created presentations, and appropriated tests
* Achieved a passing score in all areas of the management training program in order to continue the program
* Communicated with other managers to plan and direct work of the bank

EDUCATION & CREDENTIALS

**BAHRIA UNIVERSITY, ISLAMABAD, PAKISTAN**

**2008** Bachelors in Software Engineering | Percentage: 74

Acted as a group leader for the project **Incremental Model of word Processor – Software Engineering & Advanced Databases**

* Designed and successfully tested an incremental model of word processor using various methodologies of software engineering which involved details use of database concepts

**ARMY PUBLIC COLLEGE, MULTAN, PAKISTAN**

**20o1** Higher Secondary School Certificate (Pre-Engineering)

***Computer Literacy:***Microsoft Office, Internet Browsing, Office Visio, C++, Java, Visual C++, SQL

PERSONAL SNIPPETS

**Date of Birth:** 20th October, 1982 | **Linguistic Abilities: English, Urdu**

**Address:** Bungalow 57/26, Lake View Homes, Sher Shah Road Multan Cantt., Pakistan