



Code of Conduct

Rule 1: Be respectful#

We want everyone to have a fulfilling and positive experience in the AWS Community Pakistan and we are continuously grateful for your help ensuring that this is the case.

This is the first rule, most serious -- we simply will not tolerate disrespectful behavior of any kind. Please avoid posting personal attacks, threats, profanity, or sexually-explicit language or memes in your activities within the community

If you are unable to abide by the code of conduct set forth here, we encourage you not to participate in the community. Or you will be removed

Rule 2: Use the right channel#

Our different Slack channels specifically exist to make it possible for members of the community to opt-in to various types of conversations. Our members should make sure messages are posted in the most relevant channel, and you'll frequently see people (respectfully!) reminding each other about where to post messages. Here's a guide to our channels:

If you're new to AWS Community Pakistan workspace and unsure where something belongs, feel free to post in **#beginners** - we'll be able to direct you to the right place

For issues with slack workspace or community, use **#help**.

For conversations unrelated to AWS Community Pakistan, If so, use **#random**.

Rule 3: Put effort into your question#

AWS Community Pakistan workspace is a community of volunteers. These are kind, knowledgeable, helpful people who share their time and expertise for free. Members of this community show respect by making the effort to ask good questions:

- Write a thoughtful, well-researched question

- Mention any documentation you've already read or steps you've tried

- Include relevant details (i.e., error messages)

A thoughtful and well-researched post will garner far more responses than a low-effort one.

Rule 4: Do not double-post#

Our best members are respectful of peoples' time. We understand that even though a question feels urgent, AWS Community Pakistan workspace is not a customer service platform, it is a community of volunteers. If you're not getting a response, please do not post the same question to multiple channels (we'll delete your messages and send you a copy of rules again)

Rule 5: Keep it in public channels#

Unless you have someone's express permission to contact them directly, **do not directly message members of this community to solicit help, sell a product, or recruit for a role.**

Rule 6: Do not solicit members of our Slack#

This community is built for professionals to discuss the work that they do, the ideas that they have, and the things that they are learning. It is decidedly not intended to be lead generation for vendors or recruiters.

Do not pitch your products or services in AWS Community Pakistan: this isn't the right place for that. You are welcome to post endorsements of tools, products or services that you found useful, but please refrain from blatant advertising, marketing or any kind of spam. Further, **do not use our Slack community for outbound recruitment for a role.**

Rule 7: Do not demand attention with @channel and @here, or by tagging individuals#

The **@channel** and **@here** keywords in Slack are disabled for everyone except admins. If you make a post containing **@channel** or **@here**, nothing will happen. Still, we'll send you a link to this rule to help you better understand how AWS Community Pakistan operates

Rule 8: Use threads#

The best way to keep conversations coherent in Slack is to use threads. The AWS Community Member Slack channel uses threads heavily and if you break this convention, a member of the community will let you know.

Here are some guidelines on how to use threads effectively:

Type your question out as one message rather than separate messages (Pro Tip: Write the first draft of your question as a direct message to yourself)

Leverage Slack's edit functionality if you realize you forgot to add something to your question rather than adding new messages.

If you see a conversation taking place across discrete messages, send over a link to this rule.

Violation of this Code of Conduct

If you violate any portion of the Slack Code of Conduct, regardless of whether or not you violated the same section repeatedly or a combination of sections on different occasions, your access to Slack may be removed.

You will be notified of each strike against the Code of Conduct. We will explain what section of the Code of Conduct has been violated, citing the particular behavior that resulted in a strike.

1st Strike: Your access to Slack will be removed for 2 days.

2nd Strike: Your access to Slack will be removed for 10 days.

3rd and subsequent Strikes: Your access to Slack will be removed for 30 days, with the possibility of longer or indefinite removal.

If we find that your behavior on Slack is inappropriate, but it does not fall under a section stated in the Slack Code of Conduct, your behavior will be reviewed by Code Institute, and action may be taken as Code Institute deems appropriate.