Alwi Ramadhan Haryanto Harahap

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Profile

Motivated informatics engineering graduate with a strong foundation in computer science and a passion for technology. Experienced in both Frontend Development and IT Support through internships, demonstrating adaptability, problem-solving skills, and a dedication to continuous learning. Adept at collaborating with cross-functional teams, with a commitment to delivering high-quality solutions that meet end-user needs. Eager to leverage my skills and knowledge to contribute effectively to innovative IT projects and provide technical support to optimize organizational efficiency.

Skills

Computer Hardware| Troubleshooting| Office 365| HTML| CSS| JavaScript| Bootstrap| Tailwind| React.js Vue.js| Git| Microsoft Office|

Responsive Web Design| Adaptability| Teamwork| Time Management

Problem-solving| Agile Development Methodologies

Education

Associate Degree in Informatics Engineering   Aug 2020 - Jun 2023
Universitas Sumatera Utara
- **GPA:** 3.80/4.00
- **Relevant Coursework:** Basic Programming, Data Structures and Algorithms, Web Programming I, Human-Computer Interaction, Web Programming II

Professional Experience

IT Support Intern   Jul 2023 - Aug 2023| Medan, Indonesia
Sampoerna A c a d e m y

Sampoerna Academy (PT. Sekolah Sampoerna Internasional) is an International school that upholds Asian values at the forefront of learning. Adopting the world's best curricula and STEAM-based methods - Science, Technology, Engineering, Arts, and Math applied in America, it prepares students with a global foundation and internationally recognized academic qualifications.
- Assisted the IT team in providing technical support to faculty, staff, and students.
- Installed, configured, and maintained hardware and software systems, including desktops, laptops, printers, and servers.
- Created and managed user accounts, email profiles, and security permissions in Active Directory.
- Assisted employees with software and hardware issues, including Microsoft Office, laptops, printers, mobile devices, and other business applications.
- Assisted in asset management, maintaining inventory records and liaising with vendors to procure necessary equipment and software licenses.
- Provided technical support during school events, including meetings, presentations, and examinations.
- Participated in weekly team meetings to discuss ongoing projects and challenges.

Frontend Developer Intern   Aug 2022 - Dec 2022| Semarang, Indonesia
Social Economic Accelerator Lab (SEAL)
Digital Transformation Implementation in the Government is a program run by SEAL through The Kampus Merdeka program to provide a solution to identify problems, design technological solutions, and implement solutions for the government and public sector.
- Developed and maintained Virtual Semarang Technopark's website using HTML, Tailwind, JavaScript, and React.
- Improved the usability of the website by implementing responsive design and user-friendly interface with Tailwind
- Conducted code reviews to ensure code quality and adherence to best practices.
- Collaborated with the team to troubleshoot and fix defects in the application using agile development methodologies
- Utilized React frameworks to improve website performance and functionality
- Experience with version control and collaboration systems such as Git.

Data Entry Intern   Jun 2022 - Jul 2022| Medan, Indonesia
Telkom Witel Medan ⬈

Telkom Witel Medan is a regional or local office of PT Telkom Indonesia. Telkom provides various telecommunication services, including fixed-line, mobile, internet, and data services in Indonesia.

- Enter and verify data into the company's database with an accuracy rate of over 99%.
- Accurately inputted more than 1000 customers information into the company's CRM system.
- Validate customer information in the office and in the field to ensure data accuracy.
- Collaborated with a team to collect and enter data related to Optical Distribution Points in a local area.