

Download Creative Cloud apps

Learn how to download and install Creative Cloud apps (including the Creative Cloud desktop app). Follow these steps when downloading your apps for the first time or when downloading them on a new or an additional computer.



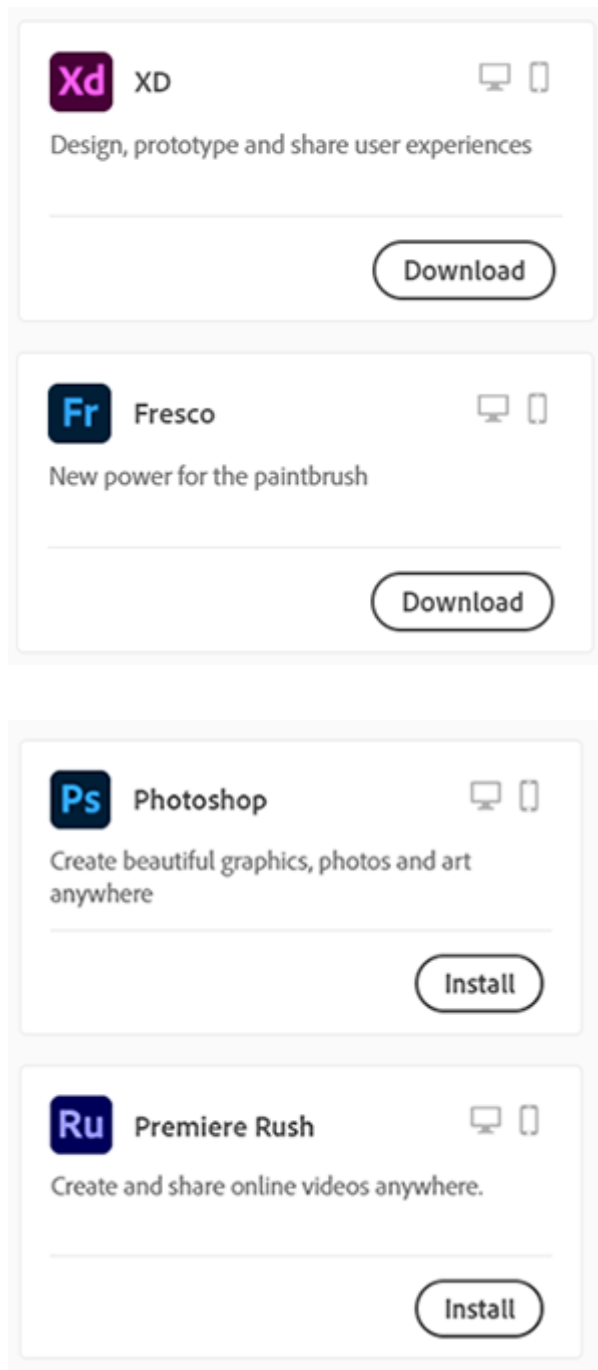
You can install your Creative Cloud apps on more than one computer. [Learn more.](#)

How to download your Creative Cloud apps



1. Sign in to creativecommons.adobe.com/apps, then click either **Download** or **Install** for the app you want to install.

Looking for the Creative Cloud desktop app? It installs automatically with your first app. If you prefer, you can [download it directly](#).



2. Double-click the downloaded file to launch the installer.
3. Follow the onscreen instructions to complete the installation. On successful installation, the Creative Cloud desktop app launches at the same time as your Creative Cloud app.
4. To install more apps, click **Install** for the app in the Creative Cloud desktop app.

Problems installing?

- **I get an error during installation. How do I fix the issue?**

Most errors are associated with a code. To find instructions for your error code, see [Fix errors installing Creative Cloud apps.](#)

For connectivity issues, see [Fix common connectivity issues.](#)

- **What should I do if the installation is stuck?**

For instructions specific to macOS Catalina, see [Creative Cloud desktop app installation stuck | macOS Catalina \(10.15\).](#)

For other operating systems, see [Creative Cloud app installation stuck.](#)

- **Why is my purchased subscription appearing in trial mode?**

Sign out and then sign in to the Creative Cloud desktop app. If the issue still persists, see [Stop Creative Cloud from showing trial mode after purchase.](#)

- **How can I deactivate Creative Cloud on an old computer that I can't access?**

Deactivation disconnects your apps from a specific computer, and lets you run them on another computer. You can [sign out \(or deactivate\) using your Adobe accounts page.](#)

If you receive an "Activation limit reached" or "Sign-in failed" error, see [Creative Cloud "Activation limit reached" or "Sign-in failed" error.](#)

More like this

[Can I install on another computer?](#)

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