



# I. Guidelines for the Trainer- Delivery

## Fill the first column with ✓ or ×

#### 1. Infrastructure

|       | Preferably use <b>two machines</b> on <b>two networks</b> , both running the same presentation (Primary and Secondary Log in) |  |
|-------|---|--|
|       | Use only Licensed Software. Ensure all updates are installed  |  |
|       | The system must have a good anti-virus  |  |
| Ensur | Ensure the network band width   |  |
|       | Check your speed during normal working hours  |  |
|       | Check Latency   |  |
|       | Check signal strengths in different parts of the house. Wi-fi signals cannot penetrate reinforced concrete.                   |  |
|       | Keep a separate UPS for your routers – if the main UPS fails, your laptops will work. So, must your router                    |  |
|       | Get specialised USB headsets used by call centres – they have good noise cancellation   |  |

## 2. Pre- program Readiness

| Keep activities or group discussion as a back-up, for instances when class is not interactive enough. |
|---|
| Mock session with the students to ensure student and system readiness                                 |
| Mock assessment with students to test participants' infra-camera and remote proctoring (if needed)    |
| Ready access to documents, code snippets, handouts, worksheets  |
| Q&A plan – At least one question for every 3-4 mins of lecture to ensure participation                |
| Set the context for WIIFM clearly   |
| POC details to be communicated, for any help on troubleshooting,                                      |
| Share Software installation guide (If any)  |



# II. Guidelines for Trainers- Content Design

## 1. Breaks (Recess)

| 5 min every 1 hours                    |
|--|
| 10 min break half-way thru the session |

#### 2. Slides Design

|  | Must have minimal text, more pictures and graphics.             |  |
|--|---|--|
| Include Multimedia Content, content to be a spurt of ) |   |  |
|  | Discussions   |  |
|  | Collaboration (Breakout Rooms)                                  |  |
|  | Video   |  |
|  | Audio clips   |  |
|  | Hands-on exercises with text and possibly brief video lectures. |  |

## 3. Keeping it Interactive

| Include stories that translate into real life benefits.   |
|---|
| Provide realistic scenarios with learning opportunities.  |
| Offer to take questions from question from participants (Questions before introducing the topic)      |
| Conduct Polls (Minimum 4 Polls – for a 4 hours session).  |
| Activities (one activity – 4hr session) that allow them to interact with Trainer and fellow learners. |
| Post- class activity and presentation, spread over multiple sessions.                                 |
| Assign online task or activity to complete at end of each session.                                    |



#### 4. Effective Pedagogy for Webinar

|  | Inclusion of Flipped Classrooms (as suitable)                               |
|--|---|
|  | Show the HOW, so learners can replicate and, in the process, teach them WHY |
|  | Inclusion of assignments that are <b>Scalable.</b>                          |

## III. Tips for Effective Online Delivery:

- Practice safe on-line behaviour.
- Display high energy throughout the session to keep the learners motivated.
- Humour helps in ensuring all participants are attentive during the session.
- Participants could be requested to enable camera when they are sharing thoughts or asking queries during the session.
- Address Participants' emotions.
- Set Expectations ahead of time:
  - By sharing pre-reads/ guidelines
  - Expectations participants should meet before and during the online training event.
  - The level of participation expected.
  - o That you would appreciate them attending from a distraction-free environment
- Drawing their attention to specific benefits of learning the subject matter at hand.
- Encouraging learners to take greater responsibility for their own learning (LMS based learning)