

User Name - Adunniade?:

Date and time - 22/10/2021 07:25:10:

Review - About 10 days ago I updated my mobile app because I saw the notification to update it on my App Store but after updating it I can't login again because the app keep going back to my screen please I need to make a transfer from my fixed account with the mobile app right now please do something quickly ?please be fast about it almost 2weeks now:

User Name - Emeh12:

Date and time - 06/12/2021 09:22:03:

Review - This is very annoying app I came across due to recent update , I have been using this ever since I registered it from bank branch activation without ATM or TOKEN. All of a sudden, i upgraded it all my details closed the app couldn't opened again I couldn't login up till to date, i went to bank this morning customer care told me the bank activation branch as not yet come up that I should check later she couldn't tell me like when should I come back meanwhile she doesn't know I don't blame her rather. Why the updated app and existing customer couldn't log on their account again what kind of update is that ? If there's option for zero star that's what I should be given.

Please kindly make us happy let's the existing customers log on their account thank you.:

User Name - Jay mans:

Date and time - 25/11/2017 12:57:17:

Review - I used to use this app almost multiple times daily for transactions confirmations and much more. It was so smooth and I had no problems at all. Then randomly things changed! I even called and emailed support team about this.

Transactions made same day no longer update on time. It takes more than 24 hrs to see a transaction which is super

inconvenient when you have people waiting for you. Which led to angry customers and it has been a disaster ever-since.

Why they will touch something that was so perfect and mess it up is unfathomable to me. I am just so disappointed.

I may have to switch to another bank bc I need to be able to perform transactions frequently and the computer based website for Zenth ibank corporate is not made for 2017 and beyond. It is made for those who still use type writers. Very incredible and surprising that a huge company such as this would not consider efficiency for online banking on for corporate customers.

Dear Management please fix. It's embarrassing to watch a big bank mess up like this. Dear developer you did a great job earlier, I have a feeling it's not the same dev they must have switched teams.:

User Name - Patrick Wealth:

Date and time - 11/05/2023 04:54:43:

Review - I'm really disappointed that zenith bank developers can't seem to figure out the simple solution to fix the problems with the app.

For the past 5 months, I've not been able to login to my online banking, the app keeps telling me that the same pin I've been using for my ussd transactions are incorrect. I get debited sometimes and won't even receive an email or text messages of that transaction. Zenith bank please you guys can do better to clean up all this mess. Give us the zenith we know that made us open an account with you.:

User Name - Sefkhet:

Date and time - 28/03/2022 18:00:16:

Review - The app has too many bugs. Before this update, you never needed an ATM card nor token to activate the app. But I had to go get an ATM card that I do not like nor need for the purpose of activating the new app. Also, the mobile app used to be the quickest & most reliable way to keep track of transactions, but now transactions sometimes take hours or even a day to reflect in the app even after you've gotten SMS alert. The transactions history section is also a mess. You might not even see some transactions in your history section of the app. Lastly, why is the app cutting off my music player whenever I launch the app?!

User Name - olumidef Falola:

Date and time - 06/12/2021 02:40:10:

Review - This is really frustrating and annoying at the of where I need to make an urgent transfer. Then I realized my mobile app has been updated and I can't even find login option on it requesting me to register again and I don't have atm card anymore or even a token to register..

please do something about this.

Thanks:

User Name - psalmsmart:

Date and time - 30/01/2021 09:59:57:

Review - Today right now I upgraded the app on my phone because I lost my card and I deactivated it on the app immediately i did that, the app hanged up so I just think I should upgrade it I did the upgrading and I can't log in again because the app keep going back to my screen please I need to do something very important with my account right now do something:

User Name - Fast Gadget Hub:

Date and time - 16/02/2022 19:54:50:

Review - After update I couldn't perform one single successful transfer. It asks to change pin. All good, but has never worked. This app is worthless, now I have to go physically in the bank and pull out my funds and send to another bank account. Lame move by you guys, terrible developers. This update is actually a downgrade of the previous app. Few changes, but bad change made to important things. Your transaction history doesn't show accurately, t balance doesn't rectify quickly.. this app has every reason to be worked on again.:

User Name - vieze10:

Date and time - 24/10/2021 04:34:24:

Review - I have the same issues my app ask for update I did it after which any time I want to login to my app it?s will always take me back to me phone home page back....I don?t know what?s the problem I don?t have any network issues....what?s the problem.....?please us guys should resolve this issue ??:

User Name - Dreysonv21:

Date and time - 02/06/2022 08:29:04:

Review - This app used to be very useful for me but since last week we be been having issues using my mobile banking. It keeps telling me my mobile device has been banned or something. I can?t use ussd either keeps saying error loading system. ldk I can?t do an transfer or buy airtime directly from my bank with this. Please help fix:

User Name - 2icez:

Date and time - 08/01/2022 15:01:03:

Review - You guys always disappoint whenever I need u d most. Nawa. All through this morning you keep deactivating my online bank for transfer. Apart from that you guys also reduced my transfer limit from 2M to 100k after I updated the app, is it

suppose to be so. ? I'm really disappointed. Now to get it all setup you want me to call a costumer care or go to the bank, so na me ona one stress this new year. I go close all my fix deposit acct including my savings, ona father. This is the 8th time now. Belike craze Dey ona head:

User Name - GT Billz:

Date and time - 15/07/2022 14:07:17:

Review - I was using the App then all of a sudden I was logged out from the App.. i reactive the App but the next day I was logged out again. Trying to activate the app I keep getting already logged in error message but am not login yet. I went to the branch and complain and I was told it will worked with 24hrs but up till now no positive feedback.:

User Name - appstore is f*cking crazy:

Date and time - 17/03/2022 12:30:13:

Review - I deleted the app before due to that fact that it wasn't working satisfactory and now that I downloaded the upgrade, it?s even worse... I can?t login to the app the menus that are displayed are just to register and create a new account- what about your old customers? Don?t we have the right to login to the app and use our whenever we want? If you can?t run a bank properly, just shut down already.

This is so pathetic for a bank at this level:

User Name - oghoghome:

Date and time - 07/05/2021 15:55:44:

Review - I am unable to open my app

It has been showing me no network reconnecting for some days now

I even uninstalled and installed a new one still the same thing please help me rectify this problem because I really need my

app working in no time thanks ???:

User Name - sheriff70:

Date and time - 18/11/2021 12:49:23:

Review - I saw a notification to update my ZenithMobile app which i did, since i have not been able to log into the app, it keeps redirecting me to the home screen. This is so annoying, you guys should do something about it.:

User Name - SamarichFazon:

Date and time - 24/02/2023 15:38:12:

Review - This Zenith bank is disgusting, disgraceful and unprofessional. How could an online banking for someone like me in Diaspora be completely out of service. The bank have created a huge financial hardship for me and my families in Nigeria. I couldn?t transfer local currency to another bank for more than one month till date. It?s very shameful and distressing. I hope one day I will be in Nigeria. I am going to organize a class action for this financial hardship created by Zenith bank. I WILL NEVER FORGET. Shame on Zenith bank and its management.:

User Name - morganmygee:

Date and time - 14/12/2021 06:59:09:

Review - After the update, my account was logged out and I can?t even login again!

I tried registering again with card details but it?s not working pls you people should do something about it. It?s already a week plus since the update and I haven?t been able to access my online banking!:

User Name - investorGG:

Date and time - 26/11/2021 08:08:45:

Review - I still can?t use my mobile app it?s almost one week now after I had to update my app since then when I try to

open it they bring me back to the screen please I really need your help please do something fast:

User Name - DMK NATION:

Date and time - 05/09/2022 18:18:28:

Review - Hello. I was trying to update my zenith bank app on my App Store but it didn't work, and it's not loading to show its downloading, I've tried all I can but nothing seems to be working, and the app is not working on my iPhone:

User Name - davidsmi6315:

Date and time - 02/06/2022 08:57:46:

Review - I'm so disappointed for the past few days we having been having an issue with bank network and unable to login mobile app:

User Name - alioandre:

Date and time - 08/12/2021 09:40:48:

Review - I don't understand you will update an app and it become so bad, that a transfer has been made and alert gotten on your mobile but going to the app for a whole day it's not reflecting , keeps giving error upon confirmation of your transactions. The older version was better and easy to navigate:

User Name - Yemiozone:

Date and time - 08/10/2020 17:29:24:

Review - I thought my phone was having issues but until I check the apps on apple store I discovered it has been updated a week ago and that was exactly when I started having issues using the app on my iPhone 6. The app is not responding, anytime I click on it, it will just return to my homepage. My device is currently on iOS 12 and the apps compatibility on apps store says iOS 11 and later.

So what exactly is the problem because I'm getting frustrated already:

User Name - Yozi Zeecomania:

Date and time - 04/11/2021 13:32:45:

Review - I just Update my Zenith bank app. When trying to login the app keep bringing na back to my phone screen menu. I don't understand what is going on with this app now!

Please solution to this complain.

Many thanks Zenithbank:

User Name - SylRhodium:

Date and time - 01/04/2020 08:03:14:

Review - Good app. Dev team should quickly address the issue with selecting date range while calling up transaction history... it keeps defaulting to a particular month and date.:

User Name - nakuoemda:

Date and time - 09/08/2019 12:05:46:

Review - Since I upgraded the app, I haven't been able to log in. I used my login details still it keeps telling me my device is not registered in my profile....but I have been using the same device with this app until this frustrating upgrade came up.

Anytime I try to log in, it's not working but I get an email that my login was successful. How strange. And the online customer chat is worse. The rep will read your message but won't reply. I might have to close the account:

User Name - mzeezi:

Date and time - 07/06/2022 04:26:17:

Review - This is the worst bank app ever. ? I wish there was zero star rating. I've been able to log in normally, then there

was an upgrade, I tried putting in my details it keeps on telling me I have to contact customer service or call the bank. Why upgrade the app and make it difficult for people to log in . I really hate this bank. Please do something about this useless upgrade:

User Name - Berry. ?:

Date and time - 08/12/2021 11:58:02:

Review - All i could remember was you guys sending a notification of application upgrade in which i declined! I do not know what went wrong with it upgrading itself, now i can't login. I have been trying to log into my account since couple of days but it wouldn't work. Tried calling the customer care support and that wouldn't go through either.

Government are doing theirs, banks too would frustrate your life. This country is a PURE CRUISE! ??

ZERO STAR! ?:

User Name - longlivejacobs:

Date and time - 19/04/2021 07:45:19:

Review - The app is always hanging when I either activate or deactivate a card. All the time I always have to force quit it and when I go back, the switch still shows card deactivated even when I turn it on.:

User Name - barney667252:

Date and time - 09/01/2022 11:53:47:

Review - Yes it's frustrating, because when I need to make an urgent transfer payment it won't be accessible, Even if have to minimize the app 100times swiping up and down, the app won't still function, it would not even show my transactions or profile either allowing me to make transfer,,,,,this is stupid ideal zenith bank team?.I really regard the previous one:

User Name - ibroyide456:

Date and time - 20/06/2022 22:30:13:

Review - I was debited #2,000 #2,000 twice making #4,000 since June 3rd and hasn't been reverse back. Zenith bank is so annoying this days.. you guys should work on your bank and get me back my funds ok???:

User Name - kimwilson chi:

Date and time - 07/12/2021 19:58:33:

Review - I'm not happy with this latest developments in zenith bank app. I can't login to my account and I have no card to do any of those token and other options to login.. this is heartbreaking as I need to make a payment from the bank app ?:

User Name - Zenith is the worst bank:

Date and time - 12/05/2023 16:10:10:

Review - Zenith bank is the worst bank in nigeria. Why i open an account with zenith bank i really don't know. For months now trying to request statement of account seems like mission impossible. It's like the app has a mind of its own sef, on its own it will log you out and to register again is another issue. Why am I using the app when It won't even open when i need it to open.:

User Name - Dee2608:

Date and time - 28/05/2022 22:11:59:

Review - The old app worked seamlessly well. The update changed everything and made transactions difficult to conclude. It however came with a much welcome way of initiating a chargeback. That has unfortunately been removed again and initiating chargebacks has gone to being a pain. Get your acts right:

User Name - peggycardi:

Date and time - 16/07/2021 13:04:46:

Review - Have been trying to login my app but I can't it just hang and stop working I have deleted it and got a new one but the issue is still the same:

User Name - lebrontus jamma jamma:

Date and time - 01/04/2022 19:41:39:

Review - First of all, since this new update the bugs are too much to handle. My account does not even reflect on the app anymore I have been unable to make any transactions today because I can't make a transfer. Why is my source account not showing on the app it doesn't make sense. I am going to change my bank if this issue doesn't stop:

User Name - AYINLA231:

Date and time - 23/01/2021 07:17:28:

Review - I've been trying to launch my app since 2weeks ago now but it ain't opening. Once I click on the app it'll automatically go back to my phone home page. Why????:

User Name - flexkay:

Date and time - 05/02/2023 20:45:29:

Review - I'm completely disappointed with the upgraded app? immediately I updated it I could no longer type in an account number and send money. Customer name or nickname didn't appear . I could only transfer money to bank details already saved as beneficiary. This is very frustrating, annoying and disappointing. It's just sad. A whole zenith bank ?:

User Name - ftsmart:

Date and time - 14/11/2022 09:53:01:

Review - Please I days ago I updated my app and I can't login again and then I need to do a transfer quickly please I wants

to have access to the app:

User Name - Olabosun:

Date and time - 11/02/2022 08:29:42:

Review - For customers with multiple Zenith account, All Zenith accounts connected to one BVN are supposed to be automatically added to this app at one login, like GTBank and AccessBank app.

But for Zenith bank app You will have to log-out from the app, login to second account before can see it's details or do transfer from the second account.

That's poor development in this age and time.

Please work on it ASAP.:

User Name - rechez:

Date and time - 16/12/2021 16:11:37:

Review - This is a very bad experience and it's sad Zenith bank didn't put their customers abroad into consideration. The iOS app got updated automatically and all of a sudden there's no more login button. Who updates an app and remove login button? That's just bad. And how do you try to get your account bank? By registering again with Nigerian number for OTP.

That's just bad user experience:

User Name - DIGBYS XPAND:

Date and time - 27/09/2022 14:21:10:

Review - After updating my OS to iOS 16 I can't seem to be able to copy and paste account number without the app crashing.

Please scale the app to fit the new IOS tech should make love easy not hard!

Thank you.:

User Name - freshkidbenefit:

Date and time - 19/08/2021 08:30:06:

Review - Poor customer service. I went to open an account and this guy is just using me to watch a video during working hour instead of attending to me. Is that how you treat a new person?? I wonder how you would treat an old client then so bad?.... the app is okay from what I saw but the bank it self and the nonchalant attitude of its workers:

User Name - lummydee1907:

Date and time - 22/04/2020 07:50:10:

Review - When I want to do a transfer I have to do a screen record because after sending it won?t show the amount I sent:

User Name - mz_keerah:

Date and time - 25/10/2021 22:12:32:

Review - I can?t seems to access the app because it keeps going back without even opening at all. I don?t understand why, I?ve deleted and re-downloaded the app again but it?s still the same:

User Name - Utholy:

Date and time - 16/11/2021 16:46:50:

Review - Can?t open on my phone it keeps taking back to my home screen and it been like this for the past 3weeks??kindly please help get it fix?I have delete, update and reinstall but still the same:

User Name - OfficialGodfirst:

Date and time - 17/01/2022 08:09:49:

Review - This New App has been working perfectly on my iPhone until last night it start to say System Temporarily

unavailable whenever I want to make transfer but if I use the normal app on my other System is working good, so please try

fix it for us:

User Name - SIKO PLC:

Date and time - 20/11/2021 10:27:09:

Review - I can?t launch this app since yesterday.

It keeps taking me back to home screen each time I clicked it.

This is unlike ZenithMobile.

This need to be fixed as soon as possible as I have so many transactions to carry out please:

User Name - Imperial D.C:

Date and time - 17/11/2021 07:50:55:

Review - Since I updated my mobile app it keeps going back, almost a month now I?ve tried everything the problem

persists... pls I need your help on the issues I don?t know what to do again I?ve deleted the app and download it again

hoping it will work it still keeps doing the same thing keeps going back the app won?t let me in.:

User Name - horlarbio22:

Date and time - 22/10/2021 12:25:41:

Review - Have been trying to log in to this app for a week now but is not going through , all because I updated my phone

since I couldn?t have access to this app again . Please do something about this.:

User Name - Flex\$\$\$\$:

Date and time - 28/10/2021 20:10:56:

Review - About 2weeks now I update my mobile app it can?t login again it keeps going back to the home screen please fix

to error it up to a month now no sign of improvement please my money is stock there I don't have ATM and I travel no

zenith Bank is next to me please fix this ???:

User Name - amaga111:

Date and time - 11/12/2021 09:13:28:

Review - The App automatically updated in my phone and ever since then it couldn't send me to my company account even after I used my company account log in , keeps sending me to personal account with company acc login . I advise you send the person that created this App back to school. Your previous App was working very perfectly:

User Name - Nickname Kill Zenith Bank:

Date and time - 03/05/2023 22:33:06:

Review - I can make a transaction now then try to login again you can't. Imagine since a week now i can't login my mobile I tried using online can't login because when you put your passwords and click login they will add more numbers to your password. Ones I login God knows am done with your guys Foolish stupid and ungrateful bank?:

User Name - x-penrry:

Date and time - 09/01/2022 12:24:18:

Review - Why does this upgrade has to work this way, we bank with other people and when we upgrade the app we would login and continue banking, but this take me back to me registering again after I upgraded it and I'm finding it hard to register even though I've once register and now I can't make transfer.:

User Name - pinknation 65332:

Date and time - 24/11/2021 19:54:37:

Review - Am facing a very serious challenge here am using after updating to the latest version my mobile app is not

opening I have tried the moment I try to open it, it automatically returns me to my normal screen I can't access it. What is the way forward ? I have tried to delete and redownload all to no avail still not opening:

User Name - Aakesk:

Date and time - 30/11/2021 11:29:16:

Review - Please into the transfer option and fix the bug asap? doesn't recognize transfer pin and it will show that you have tried so many times and your device is deactivated but account is still active:

User Name - iamdarlington101:

Date and time - 31/05/2021 22:36:38:

Review - For sure this is a bad review and it is to the fact that your app has been misbehaving recently, causing me and my colleagues inconveniences. It is high time you fix this problem or you leave us no option but to terminate our banking with you guys (Zenith Bank Plc). There won't be another review me; take note, so do the needful while you still can.:

User Name - j brown peters:

Date and time - 25/11/2020 22:55:57:

Review - Ever since I updated this app like few days ago I think two to three days now .I'm finding it difficult to open this app..I was embarrassed the other day after buying some items from a store, trying to open my app so I can pay for the items I collected .. I couldn't open it....it keeps returning back to my home Screen?so bad please zenith fix this bug:

User Name - teefat.t:

Date and time - 04/01/2022 00:42:08:

Review - I just open an account and instead of it to show login is showing register pls help me out it's very urgent:

User Name - rryyyan:

Date and time - 05/02/2021 04:39:35:

Review - I just upgraded this app now and when I try opening it takes my back to my phone home screen:

User Name - Omablaze:

Date and time - 22/07/2019 20:21:08:

Review - This new app is waaaayyyy better than the old one, but please can we get an instant receipt feature? Having to wait for an email to get a receipt for transactions is depressing.:

User Name - 042TC:

Date and time - 28/11/2021 06:53:47:

Review - After update my app I can not access it anymore it keeps force closing when I try to open it deleted and reinstalled same thing please rectify this immediately:

User Name - savege ? 23:

Date and time - 31/07/2022 17:06:29:

Review - Very annoying and slow:

User Name - liamchong:

Date and time - 09/12/2021 15:46:03:

Review - Since I updated this app, I can't do anything anymore. I can't even buy card. It keeps showing you've enter an incorrect pin multiple times when I have only try it once. And once I try to use the account officer function it deactivate my accounts. And shows multiple bunch of useless stuffs:

User Name - Mincdust:

Date and time - 05/12/2021 16:57:05:

Review - due to the recent update, my beneficiaries are gone, there's a lot of bugs that need to be fixed!:

User Name - DW0330:

Date and time - 17/09/2022 21:09:44:

Review - After the upgrading of the app everything it's not working properly I have been trying to re-register on the app for hours but it's telling me I should provide valid account number and I don't understand maybe the app knows my account number more than I.... Pls try to do something to this mess:

User Name - SOGO GOLD:

Date and time - 30/06/2022 13:42:07:

Review - I've been using zenith bank for a long time and it's was going smooth until I update this new version recently and it's all rubbish because I couldn't log in again and instead it takes me to the web version and not app operated system.

Doesn't worth a star but I have to give it.:

User Name - Oyaje:

Date and time - 07/12/2021 14:28:24:

Review - Updated my app to the latest version and new version is such a huge disappointment. First of all, I lost all my saved beneficiaries and can't save new ones. Then the app is extremely slow.

Beats me why a bank like zenith will be going this path when everyone else is going the path of simplicity and speed.

Shame!!!:

User Name - patrickhills:

Date and time - 06/12/2021 09:28:25:

Review - Good day zenith please what is it about your app that I can't open or make transfer anymore:

User Name - damondrey:

Date and time - 04/11/2021 06:38:07:

Review - Since I updated the mobile app am unable to use it to perform any transactions because any time I tap on the app it will just go back to my main screen it won't open please fix this bug urgently it really frustrating:

User Name - KadoshRio:

Date and time - 20/10/2021 22:33:08:

Review - I tried to open my Bank App but it's not working. At first I thought maybe the app need an upgrade but when I got to my apple store to upgrade it, there was no upgrade yet. Please kindly solve this issue of my bank app not opening. I really need it to work cuz I prefer using it more than using Codes for my transactions. Thank you:

User Name - RichFarmerLivingLarge:

Date and time - 31/05/2022 08:02:04:

Review - This app keep giving me issues I don't like please you people should solve it:

User Name - mide97@:

Date and time - 31/01/2022 14:51:11:

Review - This update has been utter rubbish since I installed it. You should've just left the hold one. I didn't have any issues with the old app whatsoever. Went from 100 to 0. Wouldn't call it an upgrade, this is a downgrade! Fix your issues already or just bring the old interface back.:

User Name - nonsnapchat:

Date and time - 21/09/2022 14:26:02:

Review - Hello zenith I've been texting on Instagram and still can't any response I can't have access to my funds and it's

bringing lot of embarrassment to me I've been borrowing cash from people which I have money in my account still won't

get any response to help me:

User Name - e j lincoln:

Date and time - 07/01/2022 11:22:13:

Review - Since have upgrade my mobile app, have been facing a lot of issues unable to login, even if I try it return back and

start loading again I'm so confused and getting fed up please fix this stuff:

User Name - HM\$\$\$:

Date and time - 11/12/2021 13:12:35:

Review - I haven't been able to login since my phone update this new app, it's so frustrating because I am not even in

Nigeria and it have been saying error everytime I tried to put my info to login, they need to fix this asap or downgrade it back

to the old version.:

User Name - kaba1984:

Date and time - 15/11/2021 21:48:41:

Review - I don't know y it happened Because I have not experienced this kind of thing before,me too this is almost 2 weeks

that my app doesn't opened I have send a Mail auntie I'm just tired, they have done nothing about it and what it keeps

showing me every day when I login to my app is request processing error:

User Name - Olashehu:

Date and time - 26/10/2021 14:49:45:

Review - I updated my Zenith app on my iPhone seen then it keep on going back I can't even log in at all please do some

thing please:

User Name - you people are 419:

Date and time - 08/12/2021 17:11:33:

Review - The new app cannot save ?beneficiaries ? since you can?t even slide . All my saved beneficiaries cannot be accessed from this new app which is very frustrating! Zenith bank should look for good and experienced software developers instead of all these trial and errors!!:

User Name - mrpeddy:

Date and time - 05/11/2021 14:40:29:

Review - I just downloaded the app and I tapped in but it took be back to my home screen.:

User Name - Pei fi in Hangzhou:

Date and time - 06/12/2021 00:41:13:

Review - I did the update while away from Nigeria. Not knowing it?s junk.

Now I cannot access my bank accounts, cannot pay my staff, cannot operate my business. Devastating.

Zenith Bank was cruel in unleashing this on their customer.

Well, I will be moving all my business to GTB once I get back to Naija.

Sad and disappointed in Zenith.:

User Name - rhidow:

Date and time - 13/11/2021 13:29:51:

Review - I can?t login on my app it keep taking me back to home screen. Have deleted the app and reinstall it, same thing keep happening. Please find something to do about it.:

User Name - Donflexzy:

Date and time - 16/11/2021 13:37:38:

Review - I?m having an issue with my ZenithMobile App. Since i upgraded it have being unable to access it, each time i try opening the App it goes back to my home screen. Please a solution should come up soon cause i make use of the App on a daily basics.:

User Name - sarhlarm:

Date and time - 07/05/2021 00:04:30:

Review - I have no problem with the app but with my experience on other banks app, like FCMB GTB firstbank this app is way beyond. The receipt should be clear the receipt look like someone using Nokia 2626 and if I don?t save the receipt after the transaction. I should be able to generate it later.:

User Name - sinbad mania:

Date and time - 30/05/2022 19:20:36:

Review - This has been my best bank over years now, but ever since you change the bank app I regret banking with you guys, very useless something, zenith bank has becomes the most worst bank, for this I have stop and open another bank because most I get debited unnecessary so annoying:

User Name - BlakBard:

Date and time - 01/12/2019 01:53:43:

Review - This new app is a close relative to perfection. It?s an absolute bomb. No Nigerian bank can boast of a user-friendly, delicate & neat design as this new Zenith app. Hats off for the programmers who developed the app.

But we need features like instant receipt.

And when you want to send airtime it doesn't read your contact list and allow you choose a number.

That needs to be worked on ,however ; nevertheless, the app is good.:

User Name - amamilo:

Date and time - 02/06/2022 14:57:05:

Review - Zenith bank Mobile app is the worst and frustrating app ever, keep frustrating each time I upgrade. Upgraded recently, can't even access the app, each time I tried to access the app, I keep on getting ?oops no connection? meanwhile I have more than 80gb data. I can't even make any transaction:

User Name - BongeJoe:

Date and time - 08/12/2021 10:53:44:

Review - Takes multiple (>5) tries to transfer money, updates wipe out transfer history, and generally is a frustrating experience. The text-based USSD system works far better. It?s like having a Ferrari that doesn?t have an engine - looks nice in the driveway but can?t get you anywhere.:

User Name - Ab euro:

Date and time - 31/05/2022 23:29:22:

Review - Why can't I login to my online banking it?s showing me register and open account:

User Name - Haywhy trusth:

Date and time - 12/10/2021 08:52:29:

Review - The old app was much better than the new app.. firstly I use the old app In the morning and after updating the app to the latest version it keep going back to my home screen please can you solve this issue cause u have been unable to use

the app and it very important ?:

User Name - kemsman:

Date and time - 05/10/2020 10:13:33:

Review - It will be nice if we can request for a new ATM Card on the mobile app! In cases of expired cards instead of coming to the bank to request:

User Name - Kadir1542:

Date and time - 08/12/2021 11:37:39:

Review - Over and over, Zenith bank continue to push out apps that don't meet minimum standards of productive applications.

I updated today and now it says I have no accounts. I have no access to my savings, current or domicile accounts. They vanished. Can't do transfer or pay bills. Terrible?:

User Name - emmakins117:

Date and time - 24/11/2021 14:57:50:

Review - The app is now working on my iPhone 6s:

User Name - Classic_Bees:

Date and time - 15/10/2021 14:20:19:

Review - Today right now I upgraded the application on my phone, after I attempt to upgrade the application I can't login again, because the app keeps going back to my phone homepage. Please try and help us rectify this issue?:

User Name - HizXcellenci:

Date and time - 26/01/2022 18:12:13:

Review - If there were zero star I've have given this app zero star since I upgraded to the latest version it?s been from one issue to another today I log in my zenith bank app and I try making transfer it turn out that me daily limit is #1. This is the worst app ever:

User Name - olamilekan9800:

Date and time - 16/10/2021 01:00:04:

Review - I try to upgrade my zenith app but I can?t so I deleted it and reinstalled it back. Once I click on the app it won?t come up:

User Name - kennyabiodun:

Date and time - 04/11/2021 19:46:47:

Review - My zenith bank app is not opening since some days back, please help with it, it is about two weeks now. Kindly look into that, we will be looking forward for the app working perfectly again:

User Name - mc judez:

Date and time - 18/11/2020 00:01:28:

Review - Can?t see my transfer history:

User Name - Hawkwatch55:

Date and time - 09/09/2017 19:28:58:

Review - It was working so well until this second update I installed. Now I can't open the app anymore.

Update on Sept 7, 2017

- App is working very well and it's easy to use for transfers. I love it!:

User Name - yuceejardon:

Date and time - 07/01/2022 13:43:57:

Review - Ever since I updated the app it has been one issues or another problem, I can?t log into it cause it says ?no connection check your network? also it won?t allow one recharge certain numbers.

Fix this problem please:

User Name - iamExtralove:

Date and time - 23/11/2021 15:00:30:

Review - Hello it?s been more than 6 weeks that Zenith Mobile app can?t be used anymore. The app has been unable to use since the last upgrade and I?ve been looking forward to see this fix everyday but it gets no fix, please look into this:

User Name - midotio:

Date and time - 14/11/2022 13:10:52:

Review - Each time I paste account number or phone number on the app it crashes and have me to open again.:

User Name - sylviaPEDRO:

Date and time - 06/01/2022 05:47:22:

Review - The way this app is not connecting to network sometimes is frustrating ??:

User Name - Real TONALD DRUMP:

Date and time - 16/10/2020 05:28:30:

Review - After every transaction, I always have to logout and login again before I view my updated balance. Please can you make account balances be live!?

Like other banks.:

User Name - dhysf rysetf:

Date and time - 10/08/2020 11:15:50:

Review - This app is really bad I am in Ghana since last year and zenith was updated and login me out ever since then I can?t login again I have sent many emails to zenith bank but refused to give me a reply this is evil heart I used to login with sms before but now I cannot I am really angry I will delete my account with zenith when ever I come back to Nigeria nonsense ????:

User Name - jesjsxjdiwjdxj:

Date and time - 28/06/2022 11:09:08:

Review - Truely this all is a very annoying app,trying to login my mobile account which is on my other phone to this now and it?s telling me some sort of things system could not process your request?:

User Name - woonndaaahh:

Date and time - 16/11/2021 06:11:07:

Review - After updating this app it refuse to open and take me back to home screen. Even after reaching support via social media no positive response from them for over a week now..

You guys should take this app off the Apple store and do your job properly:

User Name - Diya_sapphira:

Date and time - 10/10/2021 08:52:33:

Review - My app keep going back to the screen and I have an emergency to attend to,need to pay hospital bill pls help:

User Name - Olusesan A:

Date and time - 26/11/2021 23:53:27:

Review - I am experiencing app not opening after update how do you resolve this issue please let me know thank you:

User Name - xxxdteedgh:

Date and time - 07/07/2022 08:46:16:

Review - I can?t even login again since yesterday and I have some transactions to make

The app keep telling me provide account number when I already put my account number

Please work on this app or close it so we know no zenith app exist:

User Name - slimjay126:

Date and time - 02/06/2022 08:36:39:

Review - I see know reason you spent millions on what will not work. Most of your services are just irritating? lack of attending to dispense error, lack of reversing card been load and not credited? can?t state naming it. Your just full version of our current country problem:

User Name - DGMF01:

Date and time - 22/12/2020 19:58:59:

Review - This is a great app. It is difficult to select menu from the top left corner on iPhone 12 Pro Max please fix this issue for smooth experience of the app.

Thanks.:

User Name - 01smartoo:

Date and time - 29/11/2022 07:57:14:

Review - This is the most useless bank app I have ever seen. You guys need to close down this bank and start another

business. Everything about this bank is frustrating. How on earth will my transfers be successful but I wouldn't be debited?

How?:

User Name - Evo-Tech:

Date and time - 18/03/2022 09:14:09:

Review - I updated my app to this latest version, and I got tired of it.

1. My token no longer works.
2. I don't see my transaction history anymore, I must wait till I get an sms alert to be informed of a payment received.
3. Even after sms alert, the app will still be showing my old balance.

The update is really a bad one

Please how can I get the old version I was using before, cos that old app is awesome, it made my life easier, I don't have to wait for sms alert to be notified of a payment that I received:

User Name - Ekuma chidera:

Date and time - 07/01/2022 08:24:37:

Review - This bank is the most rubbish bank ever Nigeria,, they can't attend to their customers properly.... and they are so nonchalant... there services are so poor!!!! Had an issue with this bank since 2021 till date they haven't resolved the issue,, what stupid bank is this please!!!:

User Name - vicmensa1:

Date and time - 03/06/2022 15:48:19:

Review - Very useless set of banking service ,why do you have a customer's service when the only thing they can do is talk

and nothing done for almost all issues !!...Banking as never being even more annoying ...:

User Name - seun_gray:

Date and time - 07/12/2021 09:31:51:

Review - After my app was automatically updated, I've been unable to login into it. There's only the Register and Open an Account option.:

User Name - Westside_jrizzy:

Date and time - 04/02/2020 03:32:01:

Review - I need to be able to buy data on my Bank app. It doesn't have to be airtime all the time.:

User Name - Ritchie2202:

Date and time - 18/02/2022 18:27:55:

Review - This has been the worst bank app,Zenith should make a better maintenance to this app unless it could lead to loss of customer fr:

User Name - luckann investment limited:

Date and time - 17/11/2021 12:41:31:

Review - Lul just downloaded the app and it?s not even opening. It always go back to my phone screen anytime i try opening the app:

User Name - fair heart:

Date and time - 29/10/2021 18:29:35:

Review - App refuse to open after updating going on for some days now and it?s frustrating..

Solution is needed very fast:

User Name - vikkiereal:

Date and time - 22/08/2021 07:45:49:

Review - I changed my phone and since then I've not been able to use my mobile app on my new phone

What can I do please:

User Name - billz-miliky:

Date and time - 08/12/2021 16:31:19:

Review - I think it's high time we have good banks . Zenith use to be one of the best but now they have so many flops and they are not even working on it. Slow customer service

Unnecessary monthly charges

And something called ledger where your money won't be complete.:

User Name - monicshendes:

Date and time - 24/09/2021 03:33:18:

Review - Quick and easy to use ?:

User Name - philipshine:

Date and time - 20/09/2021 22:04:16:

Review - I try to download this app and it's taking me to my billing address:

User Name - grace fire:

Date and time - 18/12/2021 18:27:09:

Review - I recently upgraded my iOS and now I can't log in to the app. I only get the register/ open account page . Please help:

User Name - MjvibesEnt.:

Date and time - 13/04/2023 05:36:20:

Review - This is so unfortunate for Nigerians. It breaks my heart that it has come to this point that people can?t even do a simple transfer. Nigeria which way? Logging into my account is now a hassle. Who really did this to us. Nawaaaaa:

User Name - badBARBIEEYdolley101:

Date and time - 27/03/2022 04:40:56:

Review - The new update is terrible and existent customers who have had their accounts and people who have been logged in for a long time just got locked out immediately the app got updated. It is so annoying and I hate it. Please make changes.:

User Name - Elootle:

Date and time - 13/03/2022 15:02:13:

Review - There is nothing good about this app, can you guys do something about it quickly or go back to the old app. The upgrade is should not have been given approval by the management except they are complicit in this whole nonsense:

User Name - Roypeters0044:

Date and time - 09/02/2022 13:28:14:

Review - The former version of this updated app was much better and simpler to use ?this later version is wack ? so slow and you can?t count on it when you want to make an urgent payment. The app looks more complicated and slow:

User Name - Emmanuelagu:

Date and time - 30/05/2022 23:05:41:

Review - I don?t understand since updated the app can?t login again why which update is this since days I have owe a lot people because I can?t login and make transfer please fix this problem:

User Name - ?911fixitnow:

Date and time - 23/01/2022 12:39:04:

Review - The new update is couldn?t use the old vision so I updated to the new vision and ever since I haven?t been able to buy airtime from my bank more then a week now and it?s still the same please try and fix it:

User Name - chinell90:

Date and time - 12/04/2021 10:06:34:

Review - Your app for long I have been using it ...doesn?t log in easily...sometimes it goes next you find it difficult to login and also if you have better user interface layout should be ok:

User Name - joshuaboluwatife:

Date and time - 20/10/2021 22:50:39:

Review - My zenith mobile app keeps closing anytime I open it.:

User Name - donnypeezy:

Date and time - 14/10/2021 23:59:00:

Review - The new update keep taking you back to your home screen anytime you try to login it?s bad you need to fix this on time cause it doesn?t allow me to access my account please fix this immediately.:

User Name - suliyat123:

Date and time - 13/10/2021 22:09:44:

Review - Please do something on my bank app, when ever I want to log in, it keep going back to my home screen, I need to do something very important since morning, when I click on my bank app it?s always use force to go back:

User Name - ermico1:

Date and time - 09/12/2019 19:34:53:

Review - The app is great!! Love it .. but you need to work on the balance appearance!! So it can hidden or visible depending on choice!! You can?t be sending money in public and app displaying your balance.:

User Name - nwa mary:

Date and time - 18/10/2022 14:32:14:

Review - This is frustrating?. Unable to access my account after an upgrade as requested by this bank. No one is reachable online very frustrating.:

User Name - Sunshine1937:

Date and time - 19/01/2023 07:20:33:

Review - Please don?t open Zenith back ooo poor service and they?re still holding on to my 20,000 since November 2. I have called them multiple times but they didn?t reverse my money and I stopped using their bank.:

User Name - jude251:

Date and time - 22/12/2021 17:00:53:

Review - Dear apple

Please tell zenith bank to downgrade th app because ever since the upgrade the app became useless and unusable I can?t even transfer funds nor check account balance and as for zenith bank u guys need to fire the tech team in charge of the useless upgrade

Thanks:

User Name - Possible DQ:

Date and time - 08/12/2021 13:13:22:

Review - Please this new upgrade is garbage, I prefer to use the older version because transaction are smooth. But this new one is so complicated and annoying. Please ZENITH bank do something quick about this new app, it doesn't work well. SMH:

User Name - Emmy Richie II:

Date and time - 09/06/2020 17:00:18:

Review - Please you guys should work on the receipt part, I can't be screen recording all my transactions every time thanks ?:

User Name - Jewel367:

Date and time - 08/10/2021 09:19:54:

Review - My app is going back to home screen . What can be the cause ?and I really need to use it.:

User Name - General Weller:

Date and time - 07/02/2021 02:23:27:

Review - I have been having issues with my bank app since I update it on my iPhone6s. It didn't come up even for me to write the account number or the password is a no way. Try to do something about this:

User Name - olawalewayne:

Date and time - 08/12/2021 18:30:50:

Review - I can't recall updating my zenith app, but it seems it did, I can't find way to login, it's only showing me to register and open account. Do something about it:

User Name - emmystyles12200:

Date and time - 29/08/2022 11:59:31:

Review - I've been using zénith bank for long now and it has been the best bank so far

But with this recent update on the bank mobile app

I can't even log back in to the mobile app on my phone it's up till this day:

User Name - Radiatelike11111111:

Date and time - 16/01/2022 09:49:22:

Review - After the recent update the login button disappeared and all I can see is register and open an account. Stupid update. How do I login to my existing account that have been logged off ???

Fix your app:

User Name - Boy A Makaveli:

Date and time - 05/12/2021 09:09:30:

Review - I updated my zenith bank app Yesterday and since then I haven't been able to login, It's supposed to show ?Login? as shown in the demo of the updated app, rather it asks me to register or open an account. Please look into this ERROR and CORRECT!!!:

User Name - akerele3:

Date and time - 26/11/2020 19:35:10:

Review - I have been unable to login since with my iPhone, I don't know what's wrong , anytime I click on it, it just bounce back to my home page , I have been unable to do any transactions since morning because I updated my app yesterday:

User Name - starboy elepon malu:

Date and time - 09/12/2021 13:35:32:

Review - This update app Na nonsense app just return d one we are using before:

User Name - harrisoco14:

Date and time - 23/11/2021 21:30:16:

Review - Two days ago I updated my app but since then I can?t login it keeps going back to home page and this has affected my business:

User Name - shabagide:

Date and time - 07/12/2021 14:18:47:

Review - I do need the old zenith mobile app:

User Name - kahart23:

Date and time - 16/11/2021 14:45:58:

Review - I have been trying to open my app for A week now and it?s not been responding. I have deleted and reinstalled but still same result.:

User Name - Dam Bloop:

Date and time - 17/03/2018 03:24:38:

Review - The app isn?t working - can?t do transfers cos it keeps rolling after the first page. This has been going on since yesterday and now it times out and STILL keeps rolling! Please roll back and fix your bugs before deployment. I need to do my transfers please!!:

User Name - khaymoni:

Date and time - 14/02/2022 07:32:14:

Review - This app has made banking with zenith bank frustrating and undependable due to transfer limit glitches and refusal to log in on most occasions. The management should consider an update to deal this issues asap.:

User Name - pary4lyf:

Date and time - 21/03/2022 10:33:05:

Review - This is annoying I made an app update for zenith mobile app and now it a lot worse takes time to receive money the older version was faster and more accurate:

User Name - williams tare:

Date and time - 09/02/2022 17:38:49:

Review - This is the most useless bank app I've ever seen....the previous one was better with lovely graphics interface. This one is just too useless, you wont even know if beneficiary name is loading or not:

User Name - Blazey B:

Date and time - 28/11/2021 23:27:18:

Review - App doesn?t even open anymore. Since the beginning of this month, I haven?t been able to open my app at all, and it?s not good for me at all! 3 updates, still it closes immediately I open it. It?s messy:

User Name - iykdo:

Date and time - 07/11/2021 21:07:53:

Review - For 2 months now the app has refused to open on my phone, I uninstalled and reinstalled and yet the problem still persist. Is the app selective of operative system cos am using iPhone 6?:

User Name - priscillanatty:

Date and time - 28/10/2021 12:36:10:

Review - I updated the app and since then i have not been able to use it because anytime i open it, it always go back to the home screen:

User Name - Okegbe Princewill:

Date and time - 26/03/2021 15:14:55:

Review - deactivated my card.. now I can?t activate it again ... whenever I try activating it, the app will hang and I won?t be able to use it until I restart the app and after restarting it, the card will still be deactivated:

User Name - coniel.tv:

Date and time - 30/01/2022 22:51:20:

Review - Please I updated this app they are asking me to register again my ATM has expired already please can you restall the older version for me please:

User Name - Done bellar:

Date and time - 04/10/2020 10:57:44:

Review - Wow I?m so happy to update my online banking app, you?re great, I?m so happy when I saw the card dispense error manager on my app, no stressing anymore.:

User Name - Kni9htOwl:

Date and time - 07/05/2016 21:20:59:

Review - Zenith Bank app team have fix the crash on this new update. Next time you guys should confirm before releasing an update @ the app team.:

User Name - BZ Emmy:

Date and time - 15/01/2022 18:29:40:

Review - Fix your pay Bills section. Many Options to pay bills aren't functioning well. I can pay for light, I can pay for DStv without issues. A very poor upgrade:

User Name - oloruntoyin:

Date and time - 08/12/2021 11:36:50:

Review - I woke up to my account logged out. The app updated itself. At least send an sms or email before updating the app. People really need to transfer money.

Updating the app without notification:

User Name - olamilly123:

Date and time - 05/12/2021 23:14:28:

Review - This new updated app is totally irritating

As soon as I updated it, I can't login to my bank again, it's telling me I have to contact the bank or visit a nearby branch.

Ensure to fix this as soon as possible:

User Name - skitosha!:

Date and time - 08/11/2021 20:54:48:

Review - App pops up when u open it but the immediately closes, urgent fix is required this seems like a bug:

User Name - affccoach:

Date and time - 12/10/2021 12:59:12:

Review - Please my app is not popping up on my iPhone 6 Plus . What must I do:

User Name - blaqkiller:

Date and time - 07/10/2021 18:51:05:

Review - I don't get if someone was in a bad place and needs money to save his life is that how slow ur stupid bank

network can be very useless bank slow like a snail I swear I hate your bank and I regret opening an account trash:

User Name - KMomor:

Date and time - 20/05/2018 10:57:36:

Review - Please optimize this app for

iPhone X. I had to manually type my

password each time while bending the phone away from my face because facial recognition is not working on the app. It's

only optimized for finger print. Thanks!:

User Name - captainprime007:

Date and time - 03/10/2022 16:28:26:

Review - Zenith bank has the worst customer service, worst app and charges the most... I won't advice anyone to

subscribe to their baking service....

I updated my app... and now, I can't login, all they do is charge you for nothing:

User Name - jameztoby:

Date and time - 08/12/2021 11:59:17:

Review - Since I updated the app, I was logged out of my account and I can't log back in with an error message saying ?an

error has occurred, contact the bank?. It's frustrating please fix this:

User Name - immortalgbosco:

Date and time - 17/11/2021 13:37:47:

Review - Please I saw the email to upgrade my mobile app which I did this and I can't use my mobile app because it keeps bouncing back to homepage

Please what's going on

Please I need to use my mobile app

Please do something:

User Name - dxand3r:

Date and time - 24/10/2021 19:51:39:

Review - The app just keeps crashing whenever I open it it closes back. Nothing was fixed in this update the app still crashes it opens and closes back immediately.:

User Name - ???! ?????:

Date and time - 05/05/2020 16:53:23:

Review - I mistakenly chose internet banking instead of non-internet banking while setting up the app and I have not been able to reverse that action hence I couldn't get past register device because I want to set it up with OTP instead of PIN + TOKEN/Card details. What is the way forward please?:

User Name - lekinzo:

Date and time - 06/08/2019 22:51:01:

Review - The new app is working better than before and I love it:

User Name - deyoungbili:

Date and time - 18/10/2021 12:26:38:

Review - My mobile keeps going back to the home screen whenever I wanted to login

Please do something to this ASAP it?s really frustrating ?:

User Name - anonymous78817:

Date and time - 21/08/2022 23:46:22:

Review - I really regret opening this bank ?.I can?t even make a transfer of 200 thousand naira upward on the bank app.

It?s just keep saying error?.it?s a disgrace actually I hope y?all find a solution to this as soon as possible ?????:

User Name - Nicko2560:

Date and time - 31/05/2022 02:51:38:

Review - This app is the worst app I have ever seen in my life. Errors here and there without any good reason. It?s already frustrating, is it bad to have an IOS and still want to bank with you people? I?m so so disappointed.:

User Name - Sleekfit:

Date and time - 31/05/2022 11:57:31:

Review - App network just crashes in the middle of transactions. And say connect to network when obviously the phone network is okay:

User Name - BihanaEnene:

Date and time - 27/11/2021 08:54:49:

Review - I updated my Zenith bank app and I?m unable to login to the app again, please fix this:

User Name - patwise86:

Date and time - 10/02/2022 12:34:41:

Review - The app is so annoying when I get credit alert it doesn?t show in the app for sometimes the app is very slow in updating ur balance u need to work on this app pls:

User Name - Stallorex:

Date and time - 27/11/2021 08:28:27:

Review - Very bad update for over a month, can't access the app since it was last updated. I believe Zenith bank need to be punished by CBN for this very bad situation they are putting millions of customers through. So unbelievable:

User Name - hvccggg:

Date and time - 24/11/2020 06:35:58:

Review - The app is not opening on my phone anymore, I am confused, please help me resolve this as soon as possible:

User Name - ashyfire1111252627:

Date and time - 04/12/2021 18:41:58:

Review - This bank is the most useless bank I have ever seen . I can't do a transfer I can't do anything . On this app . It's useless you all should try and work on it . Thank you you don't deserve a single star .:

User Name - cant fix2:

Date and time - 29/08/2019 00:49:40:

Review - I'm unable to click on continue to make transfer or continue to the next page. It keeps asking to scheduling time for payment. I don't understand what's going on. Most times it logs me out automatically. Very sad app?:

User Name - xaobei:

Date and time - 12/10/2021 22:48:21:

Review - Just did the update and the app keeps crashing:

User Name - zenithbank customer:

Date and time - 14/11/2021 14:41:21:

Review - Why is my app not working.... I tried using it for transactions it keeps taking me back to the main screen on an

iPhone 6 iOS 12.5.1 kindly review this:

User Name - kola bankz:

Date and time - 13/11/2021 18:06:44:

Review - I downloaded the app and I wasn't unable to login,each time I click on it,it keeps going back to the home page,please do something about it,I really need this app ..Thanks:

User Name - kwowhitew:

Date and time - 04/11/2021 00:58:54:

Review - I'm having issue with my mobile bank app right now, I updated my app and every since then it won't open, taking me back to the home page ??:

User Name - slickowi:

Date and time - 06/12/2021 13:45:31:

Review - Why is there no option to login for existing users and I have to register again, fix this:

User Name - Tega111:

Date and time - 14/12/2020 20:54:26:

Review - App was working well until it was updated few weeks ago. Now whenever I open it, it just automatically disappear and go back to home.:

User Name - StayWoker:

Date and time - 08/10/2019 13:55:49:

Review - It won't let me login. Asked for password and when I click that, I can only insert digits as password but my

password has letters too. So I cannot login on the app cause of that. I had no problem signing in from my computer though:

User Name - Youngface22:

Date and time - 07/01/2022 11:34:49:

Review - This is the most annoying app have ever used, I wonder who brought the suggestion for the upgrade?.I was logged out, can?t use it good, very slow and they keep deactivating me every time.:

User Name - hordit:

Date and time - 15/11/2019 04:27:31:

Review - This app should be updated so receipt can be generated there after transfer:

User Name - babalawrence:

Date and time - 31/10/2021 04:38:51:

Review - I wish I didn't update my Zenith bank app some days ago. Ever since I did, I have had to resort to using my laptop for online banking. The update is a fluke. I use iPhone 6 plus.:

User Name - derealrickygold:

Date and time - 30/10/2021 02:26:39:

Review - You people really crushed lot of bugs including the app, ?? wish I knew I won?t have updated my app mtcweeeew pls get it fix pls, my app isn?t opening again it keeps going back to the screen:

User Name - Ezeebenezer:

Date and time - 13/03/2023 11:18:52:

Review - Why is it that if I want to re-login my bank app it will be telling to provide my account number when I have already provided it I?m tired of this bank I swear:

User Name - vi3557820:

Date and time - 20/11/2022 00:03:20:

Review - To be honest, you guys need to do something about this app , it not working at all?. Had to delete and redownload like 4 times it annoying and frustrating!!!:

User Name - Jnrvalent:

Date and time - 17/01/2022 10:13:36:

Review - I?m unable to increase my daily?s transfer limit as it keep showing input your pin and token. NB: I don?t have token and the previous app was not like this, urgently respond:

User Name - Akipelu:

Date and time - 27/10/2021 23:24:06:

Review - About 20days ago May bank app is not opening again, please help me fix it, I need your help in the app ASAP..please abeg...????:

User Name - tyycoon:

Date and time - 07/01/2022 12:52:15:

Review - Please fix the new update, it doesn?t open up, always showing no connection?even when phone is connected to a secured and fast connection system. Fix it please:

User Name - blueskyeworld:

Date and time - 25/10/2021 12:05:12:

Review - Since i updated my app, each time I click on the app it goes back to my phone home screen.....: haven?t been able to access my account.:

User Name - cjreal:

Date and time - 17/05/2022 14:39:40:

Review - After updating the app I couldn't login again with the same info I have been using for years. What's wrong?:

User Name - Benjahinn:

Date and time - 04/11/2021 05:54:36:

Review - It been awhile since I updated my app and it's not working fine. Whenever I try to open the app it takes me back to the home page.:

User Name - shevezy Ra:

Date and time - 11/03/2021 09:22:57:

Review - I don't know what's wrong ..my bank app won't login ..pls is it bank server issue or is only me that's experiencing such kind of error ?:

User Name - rodman.:

Date and time - 17/10/2021 20:46:40:

Review - After upgrading my app few days ago. My app stopped opening pass the zenith logo. Today is making it 1week plus. Please improve and fix your login bugs for iPhone.:

User Name - Kings K.:

Date and time - 13/05/2022 18:40:17:

Review - This is a wonderful upgrade?:

User Name - bangaliconde:

Date and time - 30/04/2022 10:19:26:

Review - You people should better bring a new update that would allow us to login back, you have customers abroad who only login without Atm or otp. These new update is bullishness:

User Name - queensmiles:

Date and time - 08/12/2021 11:25:13:

Review - Please rectify this issue I can't transfer with my mobile app been trying all day and it keeps telling me error.

Rectify it's urgent:

User Name - natman1146:

Date and time - 01/06/2022 10:50:57:

Review - This's the worst app I ever see. The previous version is far better than this. Since have upgrade to this version, I can't recharge successfully and can't transfer.:

User Name - Xcdhomi:

Date and time - 08/11/2021 15:15:15:

Review - I updated the app and now I can't use the app anymore. Always returning me back to home page. Even reinstalled the app and it's not opening. You guys better fix this nonsense.:

User Name - Curio 21:

Date and time - 26/10/2021 14:03:15:

Review - App still crashes even after updating for the second time. This is getting frustrating:

User Name - TommyOosha:

Date and time - 12/10/2021 22:26:44:

Review - It's been 3 days, my zenith app is not opening . This is very annoying:

User Name - kwinkush:

Date and time - 12/10/2021 13:28:05:

Review - I need the odd One this is not work for my phone.:

User Name - Whsam156:

Date and time - 10/10/2021 10:29:12:

Review - If there?s half star I will give you people

For the past 4 days my app is not opening, what type of bank that doesn?t care about her customers:

User Name - Esthyfresh:

Date and time - 14/06/2021 07:03:22:

Review - I can?t log into the app because it keeps going back to my screen. I done several trials, kindly fix it to allow easy access. It?s really frustrating ??:

User Name - obasgodswill01:

Date and time - 20/03/2022 13:41:27:

Review - So annoying I can?t login with this new update u guy brought it?s not satisfying not at all pls put a login option instead of open account and register:

User Name - junior_jnr0:

Date and time - 05/11/2021 06:14:49:

Review - It was fine all these years then suddenly it crashed ????? I cant even open the app anymore, i tried deleting and installing again but to no avail ???:

User Name - SMH zenith:

Date and time - 25/10/2022 09:16:59:

Review - I think it too much bug on this app, every time I paste an account number the app crashes, y'all just need to update this app, very annoying.:

User Name - ayoniteminij:

Date and time - 15/11/2021 00:52:32:

Review - Why I can?t log in on my mobile app again:

User Name - abdave91:

Date and time - 18/06/2022 09:53:54:

Review - The app is just telling me to provide my account number after putting my account number..very annoying:

User Name - jhornboo:

Date and time - 31/05/2022 17:07:00:

Review - Always saying no network connection even when your phone is connected to 5G data network ?

Made me loose a deal:

User Name - olacruz:

Date and time - 23/11/2021 11:33:37:

Review - Am having the same issue with the previous complaint I can?t login to the app it?s going back since I updated it yesterday pls you guys should fix this problem ASAP:

User Name - tife2324:

Date and time - 28/10/2021 11:05:12:

Review - I just downloaded the mobile app and now I can?t login if I click on it, it will take me back to my screen, this is so

poor and annoying:

User Name - ndprof4madrid:

Date and time - 18/10/2021 19:58:29:

Review - I just upgraded my app and all of a sudden if i try launching it, it takes me back to my front page. I should not av
updated it. The old version works better?????????????????????;

User Name - Joe Swizz:

Date and time - 08/03/2021 23:55:51:

Review - OMG this is not what i expected , I can?t even access it as the app keeps going back to my screen anytime I try to
log in . I reinstalled it like 4 times still same issue !!!!! Please work on it:

User Name - nicholasbobby1:

Date and time - 04/02/2021 07:28:00:

Review - Anytime I Enter my bank app it will bounce back and it?s not responding:

User Name - Christian100%:

Date and time - 02/11/2022 10:25:39:

Review - The upgrade is the worse so far,the previous one is even better.??? zenith bank should do better than this ?,;

User Name - kaylafavour:

Date and time - 08/01/2022 09:58:04:

Review - This new update is awful I prefer the old app settings this one is annoying please if it?s possible pls degrade this
app to the old one this update is 0/10 honestly:

User Name - Wura!:

Date and time - 16/12/2021 14:25:18:

Review - The mobile app updated itself. Tried logging in, it's telling me invalid pin. Please work on this! I didn't ask for it to be upgraded.:

User Name - Omolkoro:

Date and time - 07/12/2021 10:09:58:

Review - I updated to this new app and it locked me out I can't make money transfers or anything, I went to the bank they could not help me , terrible update do not download it:

User Name - thefamousflame:

Date and time - 27/11/2021 06:55:52:

Review - The app still crashes and I've not been able to use it since the last update. Please do something about it.:

User Name - amas92:

Date and time - 11/09/2019 20:49:08:

Review - I can't open the airtime section of scheduled payments. It always crashes:

User Name - adedoyin638:7:

Date and time - 27/10/2021 21:07:19:

Review - After updating the app from the App Store and I try opening the app it keeps taking me back to my home screen.:

User Name - marzzma6:

Date and time - 14/04/2022 01:24:06:

Review - I can't find a place to login I already have an account. This app only displays Register and open account. No login space why ? That's completely disgusting:

User Name - Happines1.:

Date and time - 09/12/2021 12:58:06:

Review - Update inconvenience, app kept asking login me out over and over again ? very annoying and frustrating? the receipt showing sender name is not cool also:

User Name - official__montey__:

Date and time - 13/10/2021 22:55:47:

Review - I don?t know why you guys are so pathetic I can?t even login my app again it fails to lunch and takes me back to my phone screen when I try to login:

User Name - jayho05:

Date and time - 22/05/2021 15:11:46:

Review - Well idk why y?all locked my account ?????:

User Name - Hemba.:

Date and time - 28/08/2019 23:36:38:

Review - Looks pretty! Easy to navigate well done Zenith:

User Name - sevenFN:

Date and time - 30/05/2022 14:23:34:

Review - My mobile app keeps logging me out and I still don?t know why I need assistance:

User Name - Tosky08063:

Date and time - 31/05/2022 11:54:22:

Review - I regret ever choosing to use this app, for my business the app always disappoint, can?t transfer or check balance.

Weekends is even the worst, I can't transact during the weekend with the app, nonsense ??:

User Name - Austin1964:

Date and time - 20/10/2021 00:56:01:

Review - App is loading back to my home screen:

User Name - WorldRino:

Date and time - 28/05/2022 21:18:34:

Review - This is a very useless app, just imagine you can't access your account for a whole day. This app needs to be closed down and zenith bank need to be sued, what nonsense is this:

User Name - Pholaranmee:

Date and time - 17/10/2021 08:04:41:

Review - The app stopped working immediately I updated the app.

I could access not perform any cos once I open the the app it's close immediately and it really annoying:

User Name - Ajaxy101:

Date and time - 02/06/2022 15:49:36:

Review - Whats going on i was logged in into the app and all of a sudden i was logged out and I couldn't find the login button anymore what kind of stupid app is this:

User Name - BjGucci:

Date and time - 17/01/2022 10:57:51:

Review - It doesn't accumulate balance quick . The interface is too annoying . Please fix this . The transfers take too much time:

User Name - GALLANTBOSS:

Date and time - 21/01/2021 23:12:38:

Review - When I upgraded the zenith bank app it won't open till I downgrade it to a lower version before it opens please fix it:

User Name - shakiez:

Date and time - 08/11/2021 18:30:54:

Review - can't open my zenith app after I updated the app recently and it's annoying:

User Name - chukwudi__:

Date and time - 02/09/2022 07:32:41:

Review - This is a very poor bank and a fraudulent bank. They took away 20k from my account and refused to reverse it back. Please avoid this bank and get a better responsible bank:

User Name - rice Xbox:

Date and time - 25/02/2022 11:04:50:

Review - How to I open a save4me account on the new app:

User Name - babbi???:

Date and time - 27/11/2021 17:58:43:

Review - I'm unable to login in since I updated

It keeps returning back to phone screen page

Please do something about it fast...:

User Name - andreysot:

Date and time - 22/10/2021 08:08:53:

Review - This app hasn't been opening for the past one week after upgrade it keeps going back to the screen:

User Name - likiempire:

Date and time - 03/08/2022 23:42:13:

Review - I can't even login with my already existing account. This is ridiculous and equally frustrating. I wish I can rate it zero star:

User Name - sloex:

Date and time - 07/12/2021 13:13:27:

Review - Fix your app. This is so annoying. Can't login, keep saying wrong pin, says daily limit reached when I haven't even done nothing. Pls fix your app:

User Name - ravenlaughter:

Date and time - 13/11/2021 15:11:15:

Review - For the pass 7 days I haven't been able to login please you guys should do something about it. It's really getting out of hand.:

User Name - splendormoney:

Date and time - 07/11/2021 10:59:45:

Review - Please I need to get back to my bank app it's just going back to my screen I don't know what is wrong with all this ZenithMobile network pls help fixed it:

User Name - Muyenco:

Date and time - 27/10/2021 13:23:25:

Review - I have same problem with my phone since 2 days now. I can?t log in at all:

User Name - Unlimitedloaded:

Date and time - 10/03/2023 10:45:46:

Review - Have been massaging you in different platforms of yours but you refuse to reply I don?t know why ? you debited my account without credited the person? unfear?:

User Name - Cashy??:

Date and time - 30/10/2021 08:43:51:

Review - It?s still the same issue that?s happening...keeps going back to my home screen when I try launching the app:

User Name - destiny 2003:

Date and time - 30/08/2022 18:29:32:

Review - This bank is worst now?you guys should work on your app:

User Name - Pamjom:

Date and time - 19/02/2022 11:20:16:

Review - This is very annoying.....I?m trying to register my Acct to the app again and is asking for my debit card pin and I?m writing the right thing and it?s telling me to get my card pin authorization.....Pssh ?:

User Name - Nightmoonwalker:

Date and time - 20/03/2022 21:37:11:

Review - The new updated bank app is just a sh***t to me it doesn?t let me login into my bank app account anymore it?s so weird and disgusting:

User Name - princeray12:

Date and time - 24/02/2022 20:47:40:

Review - This so funny I changed my phone and I couldn't login my mobile app Acct anymore that's not nice pls the bank should do something:

User Name - slayqueen1805:

Date and time - 15/12/2021 14:55:38:

Review - Can't log in again after update why? There is no place to log in , it says register:

User Name - haywiaz:

Date and time - 05/02/2022 17:18:12:

Review - Why can't I login my account anymore since I updated this app:

User Name - Mrmikolo:

Date and time - 08/11/2021 04:34:25:

Review - I did updated my zenith app afterwards once I click to open the app it keeps going back. Kindly make a drastic action towards this issue. Thank you:

User Name - Dunn67:

Date and time - 15/07/2023 15:56:05:

Review - Zenith Bank is the worst ever bank in Nigeria right now. Their services has been so porous and embarrassing. They've caused me so many embarrassment, the Banking App isn't working properly at all.:

User Name - jay100bee:

Date and time - 28/01/2022 18:20:38:

Review - This app is half my screen and won't let make some functions on it:

User Name - dollarz marvellous:

Date and time - 03/11/2021 08:02:44:

Review - I I?m trying to login on this app but it keep on going to my home screen I don?t know why, pls do well to fix the problem,am so mad? right now:

User Name - Liwanu Ace:

Date and time - 24/10/2021 09:44:56:

Review - Your upgrade is worse. Now the app never opens. It crashes as soon as you open it.:

User Name - anuonimous:

Date and time - 30/09/2022 12:30:19:

Review - Ever since i upgraded to this app i stopped enjoying using the app. It?s the most useless upgrade i ever did.

Please zenith bank change this nonsense app. It?s the worst.:

User Name - Sayo125828379:

Date and time - 15/01/2022 19:51:46:

Review - I updated my zenith app today but it?s not allowing me to login .. i only saw open account and register:

User Name - ola2g:

Date and time - 16/11/2021 18:16:25:

Review - App crashes every time it is launched on my iPhone 6. Could this be looked into by the team.:

User Name - emperor zid:

Date and time - 28/10/2021 08:44:02:

Review - I have been unable to login into my account since last week what?s up ?

You can fix this please:

User Name - Alicebowel:

Date and time - 28/10/2021 07:55:34:

Review - Please help to restore my ZenithMobile app cos after updating it,it always went off ,so am unable to do transactions,and I want to make series of transfers pls help:

User Name - livingstoneedem20:

Date and time - 15/10/2021 19:26:09:

Review - Poor when I open the app it keeps going back to my screen and I don?t know why pls u have to do something about it:

User Name - yemisneh:

Date and time - 12/03/2021 19:21:58:

Review - I tried deactivate my debit card but it won?t and I?ll get a notification saying my card was successfully deactivated pls fix this issue ASAP cause I lost my debit card ???:

User Name - D-Blackkk:

Date and time - 07/04/2022 15:00:07:

Review - Previous app was perfect and functioning effectively. This new app/upgrade is terribly and continues to malfunction. This needs to be fixed or revert to old app:

User Name - zahdyman:

Date and time - 20/01/2022 23:42:14:

Review - This new updated app is really bad, it hardly connect and it doesn?t update transactions history:

User Name - juli??:

Date and time - 26/04/2021 13:51:52:

Review - I can?t access my mobile app why?:

User Name - westbawa:

Date and time - 08/12/2021 11:06:28:

Review - This the worst app ever , please make a change my transaction are pending, work on the app lot of bugs around it:

User Name - Jerohifeanyi:

Date and time - 28/11/2021 11:17:57:

Review - The app is still crashing!!!!

It keeps going back to my phone screen!!!! Pls fix this, it?s really frustrating.:

User Name - hargbohleeey:

Date and time - 11/10/2021 11:40:23:

Review - My zenith app keep closing back why after this upgrade it seems bad it not login on anymore please fix this:

User Name - smartscent:

Date and time - 09/10/2021 19:30:33:

Review - I want to login on my app yesterday and it keep on going back,I upgraded it and is still same,showing me internal processing error:

User Name - Tyriqlondon:

Date and time - 29/07/2022 15:52:22:

Review - This is a very useless app

Is has frustrated me countless times in terms of transfer transactions all it says is error:

User Name - doph myke:

Date and time - 03/02/2022 08:02:59:

Review - To make my story very short this is the worst update so far, I have stopped using the bank since I can?t use the app as usual,to me its of no use!!!:

User Name - Momoh Lucky:

Date and time - 23/04/2020 08:49:48:

Review - You need to fix the bug in this app, I want to request a statement and I can?t select the date I want because it won?t show anything:

User Name - liznanya:

Date and time - 05/12/2022 16:43:16:

Review - This is really frustrating. Tried logging in and I can?t log in any longer.:

User Name - tech-john:

Date and time - 10/06/2022 11:57:47:

Review - I made a transaction since 4days ago and I was debited but the person I sent the money to haven?t see the money:

User Name - endlessgrace:

Date and time - 09/02/2022 16:06:11:

Review - Zenith Bank, if You people don?t have any mobile app is far better than these so called App! What kind of

Uselessness mobile app is this Na?:

User Name - kcmakanakii:

Date and time - 08/12/2021 12:11:50:

Review - This new updated app is worse and dead. I can?t make transfers and keeps telling me my pin is wrong and error messages:

User Name - aliciaholker:

Date and time - 06/11/2021 16:35:50:

Review - Fix this damm app it keeps going back to my screen also:

User Name - 9jaforshow:

Date and time - 01/11/2021 12:08:04:

Review - Why is my app keep going back...it?s almost 2months now:

User Name - mosesakorede:

Date and time - 29/08/2021 00:04:37:

Review - What can I do to it I have change the password still yet is not working:

User Name - oluwasheyi:

Date and time - 18/02/2021 09:08:37:

Review - My Mobile banking app is giving me a lot of problem,I forgot my login password and tap forget password and it was reset but still I?m not able to login,pls what?s is the cause:

User Name - S. Mxwll:

Date and time - 01/12/2021 19:21:02:

Review - Since updating the App two days ago I?ve been unable to login to my account.:

User Name - bigtee23:

Date and time - 03/10/2019 20:09:39:

Review - This app doesn't work with iPhone 8 have try so many times to register is not work you try and upgrade it.:

User Name - Nuel Chidi:

Date and time - 14/08/2022 11:55:58:

Review - I needed to make an urgent transfer I logged on my zenith app. I was asked to update, been trying to do so and it?s not updating!:

User Name - gannte:

Date and time - 30/12/2021 09:35:43:

Review - Since I updated this my zenith app I can?t login again .

I need help because I need to transfer money to father:

User Name - okah5040:

Date and time - 15/10/2021 17:03:46:

Review - Having difficulty logging into my app:

User Name - mok world:

Date and time - 06/03/2021 09:19:06:

Review - Have been trying to open my app but it?s going back to my screen

Please what can I do

Please treat urgently:

User Name - Lehxy_royy:

Date and time - 07/12/2021 17:42:46:

Review - I just updated my mobile app now and I?m unable to login again. Please fix this.:

User Name - king042:

Date and time - 16/11/2021 01:24:29:

Review - I updated my zenith bank app and ever since then it keeps on crashing please somebody have an idea of what to do about it please:

User Name - daily profits signals:

Date and time - 01/03/2022 17:14:19:

Review - Rubbish app since updated, I can?t login anymore, I guess it?s time I leave the app for you:

User Name - SOG-GH:

Date and time - 17/11/2021 10:09:51:

Review - The banking app has not been working for a while now and nothing has been done about it.:

User Name - Kingz 147:

Date and time - 05/02/2023 15:37:27:

Review - I can?t even make a withdrawal, everything I put the account number the app closes:

User Name - Thwayne:

Date and time - 26/12/2021 16:14:44:

Review - I hate the new app? it?s very slow and the old app is much more easier the this new?.I hate it ???..please go back to the old app ???:

User Name - Douglas 22:

Date and time - 11/12/2021 15:43:54:

Review - This app isn't working after the update? it's not showing my account balance on it..:

User Name - azowalex:

Date and time - 07/12/2021 08:20:43:

Review - This stupid update just make me loose a congrat now please I think is time for me to close account what is meaning of this:

User Name - muna faith:

Date and time - 26/11/2021 14:39:05:

Review - I can't access mine anymore.....if I tap on the app on my screen it will go back?:

User Name - Bobbyjay575:

Date and time - 13/04/2023 04:53:41:

Review - For like 1 days now I was unable to login my zenith bank application:

User Name - Legit Exchange:

Date and time - 18/03/2022 16:57:52:

Review - This mobile app is the worst ever I will not be on limit my app won't be able to send money again ??????????:

User Name - mode_doxa:

Date and time - 29/10/2021 16:31:14:

Review - This app still doesn't launch even after several repeated downloads. Fix it please!!!!!!!:

User Name - horlarehywajuh:

Date and time - 10/10/2021 21:59:31:

Review - I try opening the app and it closes automatically by itself....pls do something:

User Name - vinesiri:

Date and time - 04/02/2020 07:47:36:

Review - It was working good till this new update came its Sooo Annoying I cant make transactions and transfers Anymore..

can?t even access my balance either ????????:

User Name - Toluleke:

Date and time - 11/07/2019 05:19:48:

Review - This new update is really crappy, hard to believe, the application went back in time. This app needs to be fixed

ASAP:

User Name - 004settings:

Date and time - 17/08/2022 08:02:35:

Review - They automatically logged me out, I was trying to login back, it?s not working anymore:

User Name - iyanu12:

Date and time - 07/01/2022 06:53:09:

Review - If I download this app and I see that it doesn?t work as expected then I?m leaving I?m done what nonsense:

User Name - chydee benz:

Date and time - 20/12/2021 19:16:19:

Review - The new update is very slow to do transfer and pay bills . Goshhh!:

User Name - badospumping:

Date and time - 28/10/2021 06:47:36:

Review - Every time I download this app it keep going back:

User Name - solomon408dike3214567:

Date and time - 01/10/2020 10:21:58:

Review - Its keeps on crashing down:

User Name - goldbankz:

Date and time - 25/10/2021 17:14:40:

Review - My app keep going back to the screen after I upgrade I:

User Name - luluuberceo:

Date and time - 20/11/2020 08:32:19:

Review - Since I updated this app in my iPhone 6s the app can?t open again whenever I try to open it

It keeps returning me back to my homepage very annoying ??????????:

User Name - moroon234:

Date and time - 17/12/2022 20:14:49:

Review - I redownload the app on my phone and I can?t log in:

User Name - treasure29a:

Date and time - 08/12/2022 15:45:18:

Review - I couldn?t login into my app again , I updated my zenith app now I can?t login again, you people should do smthin:

User Name - Germannation2:

Date and time - 01/10/2022 11:54:44:

Review - Please they should work on the bank network really too poor and annoy:

User Name - Mr.Marcus Garvey:

Date and time - 02/06/2022 00:23:23:

Review - When can you people do something right?:

User Name - Jhvxy:

Date and time - 05/12/2021 22:09:08:

Review - Please you guys should go back to the old app, this new update is trash , I can?t even use it , no place to login:

User Name - greenghost1000:

Date and time - 25/11/2021 06:23:11:

Review - I updated the app on my iPhone 6 i updated the app and it?s not working at all:

User Name - Ttee200:

Date and time - 23/10/2021 08:33:38:

Review - This App is not working, I wish you people can try it on an iPhone6 device and confirm the work you?ve done. It?s
garbage:

User Name - kenstaley82:

Date and time - 10/03/2021 21:41:05:

Review - App isn?t opening after upgrading it ... fix this problem immediately thanks:

User Name - dazzler1217:

Date and time - 21/07/2022 00:55:00:

Review - I hate this new updated zenith app? so frustrating and annoying:

User Name - ogkaiserlee:

Date and time - 06/12/2021 18:01:15:

Review - Can?t use the app, can?t find my account, update makes app really unusable:

User Name - duilse:

Date and time - 27/10/2021 02:10:57:

Review - Anytime I want to enter my bank app it will take me back to the screen:

User Name - simon ooooooo:

Date and time - 27/02/2021 06:53:28:

Review - My online banking isn?t opening for 5days now always showing network not available reconnecting am so fed up:

User Name - Yemiscoco:

Date and time - 22/12/2019 16:14:51:

Review - I just downloaded your app and as a concerned customer, I was surprised by your welcome statement, ?Great...

understood....? Please have someone change this on your app page to, ?understand.? Thanks.:

User Name - Jekshlkdm:

Date and time - 13/01/2023 09:10:11:

Review - I?m experiencing log in issues, every time I try to login i encounter an error message:

User Name - Stickerdee:

Date and time - 09/12/2021 23:53:37:

Review - This unacceptable because I can?t login to my mobile app anymore after I updated this app fgs:

User Name - mitchey legit:

Date and time - 09/11/2021 15:34:55:

Review - App keeps crashing after new update it won't launch at all.???:

User Name - Mista Bandz:

Date and time - 25/12/2020 10:52:27:

Review - Lately you can't open the app at all..:

User Name - chexyvirus:

Date and time - 02/12/2022 09:56:36:

Review - I can't use his app on my phone I try to update it and I can't restore back to my phone:

User Name - Godwinuche:

Date and time - 24/05/2022 10:37:31:

Review - Please make una reverse my money ooo una bank to poor make una go de find work stop using people's money
for your bank business Mr Zenith:

User Name - gift285:

Date and time - 17/11/2021 22:17:31:

Review - Ever since the app was updated I can no longer enter the app:

User Name - SJLagos:

Date and time - 29/07/2019 22:35:49:

Review - Why would you need my cards details with pin for me to use your latest update?:

User Name - mmorah:

Date and time - 17/04/2022 21:58:37:

Review - Very annoying I can't even login again with my details.:

User Name - plein01:

Date and time - 19/02/2022 08:02:14:

Review - This recent app is very laggy and it even requires more network operate, please release a better update:

User Name - inspector 01:

Date and time - 28/11/2021 16:48:25:

Review - App is not opening,please what can I do to make it to start working again:

User Name - bunchy1313:

Date and time - 12/11/2021 07:22:55:

Review - I updated my app and now i can't login. It's taking me back to my screen:

User Name - alexsunyy009:

Date and time - 06/12/2021 23:03:26:

Review - This is new app keyboard keep disappearing whenever you're try to use multitask.. you guys have to fix this asap.

Thanks:

User Name - adebayonolongthing:

Date and time - 06/12/2021 20:07:28:

Review - The upgrade is so stupid can't even select my account source to enable transfer:

User Name - futfhjbncb:

Date and time - 09/10/2021 23:32:06:

Review - My app disappears when I open it, I can't seem to remedy it. It's very frustrating and disappointing:

User Name - erejuwa omotayo:

Date and time - 30/09/2019 15:00:21:

Review - This app is trash ..the service is lagging and the app is locked me out .. I can?t login no more and zenith are too dumb to know the problem they are facing:

User Name - deoluwa:

Date and time - 11/12/2021 12:40:28:

Review - Why do I keep registering every minute

What kinda update is this:

User Name - Karpuz1\$7:

Date and time - 31/10/2021 07:49:31:

Review - The app closes immediately you open, please fix this.:

User Name - JothamAnniella:

Date and time - 11/12/2021 09:51:41:

Review - My mobile app is not opening for months now, its really frustrating i swear please help:

User Name - whalelawizzy:

Date and time - 02/06/2022 10:22:19:

Review - I hate your bank ..wish I never opened this bank rubbish:

User Name - lekannnnn____:

Date and time - 04/03/2022 19:06:09:

Review - E no go better for you guys for all these stress u guys been giving me after this rubbish update ??????:

User Name - Olamide03:

Date and time - 27/12/2021 13:17:09:

Review - The App is going back on my screen since I bought my new iPhone pls what can I do?:

User Name - camynex:

Date and time - 10/10/2021 21:44:52:

Review - After I updated my app yesterday I can not logging to my app anymore:

User Name - joestuna1:

Date and time - 22/12/2020 17:34:44:

Review - My App is refusing to open ever since I updated it , what?s happening??:

User Name - j----money27:

Date and time - 09/10/2021 09:25:45:

Review - It?s not opening on my iPhone 6plus and I don?t know why and I downloaded it already:

User Name - Miankee:

Date and time - 06/12/2021 17:40:23:

Review - Zenith bank is a disgrace to Humanity App when we Dey manage una don upgrade am now e nor let use again

what a stupid attitude:

User Name - Agbaje Toheeb:

Date and time - 19/11/2021 17:56:32:

Review - What?s wrong with the app? It?s going back on the phone screen. Not opening up:

User Name - Edubrazil12:

Date and time - 04/10/2021 12:17:11:

Review - I love banking with zenith bank:

User Name - tessa cosmas:

Date and time - 10/05/2021 02:07:55:

Review - If I try opening the app it exit on its own why?:

User Name - gktyhh:

Date and time - 19/11/2020 11:40:47:

Review - It closes back to home screen each time I open up the app. Please fix this ASAP. Na money matter we dey talk so.:

User Name - Oluwablessing:

Date and time - 30/05/2022 12:41:58:

Review - My app haven't connect to internet ever since I update the app:

User Name - miliki 23:

Date and time - 15/02/2022 18:09:45:

Review - I can't login to my app since. Please what's wrong update me please.:

User Name - 89Nas22:

Date and time - 01/12/2021 02:57:33:

Review - After updating the app it's not showing log in.:

User Name - issues:

Date and time - 22/02/2023 06:04:38:

Review - Do not use zenith banks app to avoid issues close your account..:

User Name - Haymee101:

Date and time - 21/01/2022 10:02:51:

Review - This new update is rubbish. Very slow:

User Name - toblerichie:

Date and time - 25/10/2021 16:40:34:

Review - Your app keeps going back after I update the app:

User Name - sisico11:

Date and time - 12/11/2021 15:48:13:

Review - Hello:

User Name - Thekennonso:

Date and time - 06/02/2023 11:49:36:

Review - Zenith bank doesn?t work, useless app, useless bank:

User Name - Aliko01:

Date and time - 28/02/2022 09:22:18:

Review - Yes:

User Name - yisayusuf12wf:

Date and time - 08/07/2019 12:05:53:

Review - You Gus should check this app it keep saying internal server error all the time:

User Name - Thekidd1477:

Date and time - 18/05/2022 23:22:56:

Review - I can't login, keeps telling me verify pin:

User Name - jessyross:

Date and time - 16/04/2020 22:42:47:

Review - Please you guys should add amount sent on successful display because of screenshot.:

User Name - limat07:

Date and time - 07/10/2022 09:48:54:

Review - This is the most very annoying app now:

User Name - joshspunk:

Date and time - 20/12/2018 22:48:07:

Review - Screen size too odd on my iphone X ?, please create an upgrade for that... ?:

User Name - aminu222:

Date and time - 08/12/2021 12:24:14:

Review - This is getting too much na make una find solution about this asap can't login again na wa oooo:

User Name - mosesyic:

Date and time - 12/10/2021 07:17:52:

Review - I updated my bank app and I couldn't login again:

User Name - Unique Gabriel:

Date and time - 07/12/2020 19:19:23:

Review - The app stop working on my iPhone 6, each time I tap on It, it trips off. Why:

User Name - kennyken101:

Date and time - 01/08/2019 16:00:29:

Review - I don't understand how to use this new app:

User Name - baweidboeh:

Date and time - 20/01/2022 18:25:13:

Review - Never try this new app or else you'll cry

THANK YOU:

User Name - isaaccoolz:

Date and time - 24/11/2021 22:18:50:

Review - It doesn't even open:

User Name - dhknvxiocafjbg:

Date and time - 26/03/2021 14:58:57:

Review - Zenith bank please return my 6100 naira u took from my account. Is it a crime to bank with you? I nor get helper

Abeg I'm an orphan??:

User Name - Edunaija:

Date and time - 25/03/2021 14:09:33:

Review - The app is not opening. It opens and closes instantly try and fix this:

User Name - harkprince:

Date and time - 21/01/2021 10:37:06:

Review - My zenith bank app is not working, once I open the app it close back...what do I need to do:

User Name - joyatbeach:

Date and time - 16/05/2019 14:51:04:

Review - Difficult to navigate. Would not accept my acct. used to be simple. What happened!!:

User Name - babsbsbsbsbsbsbab:

Date and time - 18/03/2022 07:15:48:

Review - Kindly degrade back to the initial app ?this ain?t it

This is supposed to be better not worst and y?all are acting lame ?:

User Name - Daniel omogu:

Date and time - 05/11/2021 19:09:36:

Review - Abeg,please anytime i enter my mobile app it keep exiting itself:

User Name - comona manb.:

Date and time - 07/06/2021 15:16:49:

Review - trying to log back into my bank app and it?s asking for only token before my login would be authorized, what happened to authoring with the last 6 digit of my card!!!:

User Name - zenith werey:

Date and time - 21/01/2022 13:15:15:

Review - This app is rubbish worst and I regret every banking with you guys , what kind of rubbish is this self:

User Name - Advans Event:

Date and time - 31/12/2021 08:35:56:

Review - Why do people have to complain and yet nothing is done yet?. Wow?:

User Name - chokkofx:

Date and time - 07/11/2021 20:58:15:

Review - App not opening on my iPhone 6 pls fix it:

User Name - mimimayne:

Date and time - 20/12/2021 11:51:30:

Review - What sort of useless and unreasonable upgrade is this:

User Name - GBADGuyMan:

Date and time - 07/01/2021 14:59:25:

Review - Why isn't it opening on my phone:

User Name - kdkcruise:

Date and time - 27/10/2019 09:35:21:

Review - I can't seem to access the app. It keeps saying reconnecting.:

User Name - Wo ?:

Date and time - 08/03/2022 02:08:23:

Review - Zenith bank don scatter ??:

User Name - kingzo01:

Date and time - 13/10/2021 14:31:14:

Review - I can't open my app, what is the cause?:

User Name - lknccfucc:

Date and time - 13/05/2022 13:03:23:

Review - Useles app on iPhone. Can?t login. It says already registered:

User Name - eno****:

Date and time - 31/01/2022 12:31:23:

Review - This zenith bank app has got to be the most useless bank app in Nigeria:

User Name - ebusskila:

Date and time - 10/03/2022 09:58:30:

Review - Why can?t existing costumer login into there account:

User Name - wemzy210:

Date and time - 10/02/2022 20:45:00:

Review - ?????? useless and hopeless app:

User Name - timi_lehin:

Date and time - 18/11/2021 12:15:48:

Review - I don?t know why:

User Name - Olafemi:

Date and time - 06/12/2022 03:54:46:

Review - Honestly I wonder if this people knows what they are doing at all ??????????????:

User Name - abdul0147:

Date and time - 14/11/2021 07:55:59:

Review - Why is it so difficult to recharge airtime on this App ?:

User Name - Naijadove:

Date and time - 12/07/2019 08:39:52:

Review - I regret upgrading my app, the new app was slow like snail try to rectify it:

User Name - 231.101:

Date and time - 01/12/2021 15:58:26:

Review - The app not working on iPhone I think so:

User Name - Jen's Ken:

Date and time - 10/12/2021 00:43:40:

Review - This is rubbish:

User Name - jsondivbieb:

Date and time - 08/07/2022 15:27:33:

Review - So so so so so bad update with this new app:

User Name - Omotolani A:

Date and time - 01/06/2022 21:42:30:

Review - The worst banking app ever:

User Name - Seniur:

Date and time - 04/05/2019 06:06:00:

Review - There?s no Face ID support for iPhone. Otherwise, it?s a good app.:

User Name - capalotzaga:

Date and time - 19/07/2021 11:47:56:

Review - The app refuse to open on my phone:

User Name - steven9244:

Date and time - 24/01/2022 11:50:24:

Review - It?s hanging oh ...:

User Name - BUHARI'S SON:

Date and time - 06/12/2021 23:29:19:

Review - Normal normal una be oloshi:

User Name - vcitor001_ekomaye:

Date and time - 03/08/2021 13:30:01:

Review - The Live Chat Is Terrrrrrrrrrrrrrrrrrrrrrible:

User Name - glams123:

Date and time - 08/02/2022 11:31:05:

Review - Omo this app na trash:

User Name - Electronics masters:

Date and time - 28/05/2022 15:53:02:

Review - THE WORST BANK APP IN NIGERIA:

User Name - TALLMATHEW:

Date and time - 15/11/2022 23:05:09:

Review - ???????:

User Name - D_Chase:

Date and time - 28/04/2016 10:48:17:

Review - The best banking app has now been ruined by the current update. Did anyone even bother to test this before it was released?

Before now, when you launch the app, it takes you straight to finger print scanning. Once you scan your finger, you're in the app! Now with this update, you need to click on password first, before you're prompted to scan your finger.

Now, as soon as you scan your finger, the app crashes! What have you guys done?!!!:

User Name - Church and the first:

Date and time - 08/06/2015 12:20:35:

Review - It is a good app but when you log out the app it asks you to login with your fingerprint sensor when you try to go to your home screen and press the button it logs you in. Can you put a toggle for whether you want the finger scanner on or off before you log in. I know there is an option in the settings when you log in but it will be more convenient this way:

User Name - Japmanxtra:

Date and time - 02/05/2016 12:19:03:

Review - Horrible update. It's more or less useless. The update has rendered the app unusable as it doesn't allow fingerprint recognition or password login. Please fix.:

User Name - Segundonmoen:

Date and time - 04/11/2013 10:14:14:

Review - Really great app, functionalities and aesthetics are on point. EaZymoney provides you the convenience of carry

out transactions on your bank account and also from your wallet even without a bank account.:

User Name - JabbaJaw:

Date and time - 06/11/2013 07:48:06:

Review - This is one of the simplest banking apps I've ever encountered. Just sent airtime credit to someone from my phone and they instantly got it! No glitches so far. Zenith I'm more than impressed.:

User Name - FemJoooooi:

Date and time - 08/01/2015 09:09:19:

Review - Fantastic App!! It's as easy as bringing out money from your physical wallet. Waiting for upgrade to full mobile banking Apps on iOS:

User Name - Uloakus:

Date and time - 23/01/2016 13:17:55:

Review - Very user friendly:

User Name - Adabuzo:

Date and time - 27/05/2015 20:43:28:

Review - Very reliable, swift and handy. Its user friendly ?. Best mobile app ever ?:

User Name - Aiyanyo:

Date and time - 02/01/2014 20:01:23:

Review - It's a very great app, functional and easy to use.:

User Name - Ol@jum0ke:

Date and time - 10/06/2014 08:12:15:

Review - The app is a complete waste of space on your device . Login doesn't work . Activation doesn't work either. Please take the app out of the App Store or learn from gtbank:

User Name - Khaliq 4pf:

Date and time - 09/03/2023 12:21:26:

Review - I just got logged out of my bank app and to set it up back I don?t have the sim that will receive the code with me
?????:

User Name - Moshood Aminu:

Date and time - 06/11/2013 07:48:18:

Review - Great App:

User Name - timilehinife:

Date and time - 17/11/2022 14:41:02:

Review - Very annoying since the update,you can?t even copy common code the app will shut itself down! Nawa ooo:

User Name - ronnie496:

Date and time - 16/09/2022 14:22:48:

Review - This is the worst app and worst bank. There?s no dispute functions. Even CONTACT US isn?t here on the app.

Lately zenith bank network has been trash.too many failed transactions:

User Name - lsbeuxs:

Date and time - 22/08/2022 22:45:57:

Review - I didn?t give any star ratings Incase you see one then that?s automated,I see no reason why zenith bank keeps updating this mobile app the recent update is enough already I was logged out of my app when I was about to make a

transfer and I wasn't with my ATM card as it's in another state. this left me stranded and had to borrow cash, while getting to the bank I was told the new version is not compatible with my iPhone 6. this is a mobile banking app and not Facebook, Instagram or WhatsApp etc. so if I can't get another phone I can't use my app when most transaction alerts don't come in days how would one be assured of a transaction done please take it back and STOP UPGRADING or I'll close my account ?thank you.:

User Name - ije love:

Date and time - 02/08/2022 18:46:20:

Review - Since I changed my phone I couldn't login the mobile app anymore and if I tried to register they will be telling me rubbish even USSD code rubbish the only thing you guys know is how to debit someone unnecessarily with stupid charges to use USSD code per transaction una go de debit #53 when you need to something urgent that's when they're network wahala will come

When next I enter that una branch at Dutse Alhaji Abuja it won't be funny shaaa:

User Name - DJ BIG STAR:

Date and time - 22/07/2022 13:52:26:

Review - Okay this recent upgraded app is not what I use to know, it has made me stranded severally please @zenith bank change that app or work on it It keeps going off on its own I'm about to download it again that's why I dropped this so if it Repeat itself ill kindly stop banking with zenith Bank ! Thank you:

User Name - hahahhshebebs:

Date and time - 10/07/2022 23:06:41:

Review - I'm so tired of this bank for real

Because how can I have money in my account and I'll not be able to send it? This thing is annoying ??:

User Name - Fakpan:

Date and time - 17/12/2021 10:46:17:

Review - After upgrade, the new Mobile Apps is challenging. It is rejecting my pin code which to my best of my understanding is the one used when I upgraded to new Apps. Can you make it user friendly? It's frustrating my business transaction. For the upgraded Apps I will give 2Star for now.:

User Name - EuniceAmakala:

Date and time - 10/06/2022 14:12:13:

Review - I had to update my app yesterday. It took me to a landing page to register but it won't send me an otp code to register and set up new app. I've been struggling to register this update since yesterday. I don't see the point of updating, only for the update to not work.

There should be an option if you are not receiving otp code. I've been waiting two days for this code.

UPDATE: It's June 10 2020

I wish I could give app, company and staff 0 stars. I went to the bank because the app doesn't work. Waited under the hot sun. The first staff member did not complete the process of fixing the issue but gave it to her rude co worker who made me leave the bank before completing the process. Only for me to get a call to say there was an error and they didn't complete the process. I believe it was deliberate, but I would get into why I think it was. Just know, Nigeria is filled with very insecure people.

Once, I know how much money I have in account, I will withdraw all funds and never use this bank again.:

User Name - Michael oguwike:

Date and time - 31/05/2022 18:06:44:

Review - The upgrade is use I can?t use my app on my iPhone but work more better on my android because I did not upgrade the app this new upgrade is useless please work on it:

User Name - 2hulistick:

Date and time - 03/04/2022 09:14:19:

Review - Way back 2018/19 you were the best banking app everything works fine my problem started from that year I started updating my app, non of the update has ever worked fine since then till date there?s always some bugs here and there... History will display nothing found, balance dose not update quickly, card lock dose not work properly, most times login in to perform a quick transaction writes system failure and the update keeps getting worse than that each time... You concentrated on fixing app design instead of the customers need and benefits, of what use is it gonna be to us when you?ve a nice app background design but nothing works fine, direct same energy to fixing the bugs and not designing the app to look beautiful but stup*d...

Maybe you should go back to the older developer that handles this app

I love zenith bank but I?m disappointed:

User Name - Mad People everywhere:

Date and time - 27/02/2022 01:05:53:

Review - This app is okay just that some people might experience some issues with the App registration. Message the Zenith Bank Customer Care Service @ (09135041668) for help on registration.:

User Name - Smithaibe:

Date and time - 01/02/2022 19:35:02:

Review - Takes two days to update transactions on iPhone. The android version is far better.:

User Name - Timotreen:

Date and time - 29/11/2020 14:51:31:

Review - It's a really good and impressive app very fast in transfer and any other kind of transactions but the show and hide function is too difficult to find. one click functions is likely advisable. the stress of hiding and showing balance is too much:

User Name - Anihunlopo Olusanya:

Date and time - 13/12/2021 09:34:48:

Review - The new update is unnecessary and so useless, since I update my app I haven't been able to transfer, it won't confirm the name of the person I'm sending money to. Please fix this. Or maybe you're doing it intentionally so you can be charging me for using USSD code.:

User Name - malejd:

Date and time - 11/12/2021 07:52:22:

Review - I want to change my authorization method on the app to token only for me to leave the app to check my otp and come back not to be able to input the code in the app please help us fix this:

User Name - Blackprince147:

Date and time - 19/11/2021 15:02:23:

Review - The app keeps closing for over two weeks now, i've been unable to make any transactions.pls resolve it asap.:

User Name - U Anthony P:

Date and time - 10/11/2021 05:40:33:

Review - About 4 days ago I updated my app only to find out that I can't login my app anymore. Am always redirected back to my home screen pls I will be very excited if you can rectify this problem for me as quickly as possible.thanks.:

User Name - Opatola:

Date and time - 04/11/2021 17:13:42:

Review - Hello ? @ZenithBank.NG I'm encountering some problem with your mobile App

I updated it yesterday

Since then I couldn't have access to it

Keeps crashing

Please help me fix this problem

I need to make some transactions ?

Because I don't know why you couldn't go through your App before realeasing it

Plssss just fix this

Thanks ?:

User Name - duthbrb:

Date and time - 04/08/2021 12:33:22:

Review - I just downloaded this app and am sorry to say it's trashy

I logged in first on my android phone den I changed to iPhone but it's not allowing me to register my device

N what the heck is wrong with zenith network??:

User Name - zionno:

Date and time - 30/07/2021 20:06:11:

Review - What's happening to the mobile

[illegible]

User Name - alexdeone:

Date and time - 19/03/2014 22:47:08:

Review - I think this app should be remove from the app store is not working.you cant see your account balance details not to even make any transfer with it.i think the is totally a mess and there are so many foes review about the app:

User Name - Abdullah omotoke:

Date and time - 04/08/2019 10:51:22:

Review - Zenith bank mobile app v2.12.12 is the Best mobile banking app have ever seen, Flexible and so easy to use.

Especially the billers aspect. Now they are using quickteller's API to pay bills alongside with Zenithbiller.....Zenith ?? ??: