

Bhavna's Pet:

21/02/2023 04:42:38:

They are the worst bank ever. I miss Citibank and they can nowhere stand near Citibank when it comes to customer service and helping customers. I have a savings account with them. My company is opening salary accounts for the new joiners with axis bank ,so as an existing employee I asked them if they can migrate my accounts to salary account, it?s been three weeks and they have been giving me excuses the back end team is not doing it. Where as all the new joiners salary accounts is already activated. The employee named Bhagyashree and Santosh are not even picking up my phone and disconnecting my phone. I would have never opted for Axis bank if Citibank was not wrapping up its business in India. Now I am stuck with the pathetic service of Axis Bank.:

vinaybg:

29/12/2020 09:20:40:

I have taken credit card emi and I used to pay before the due date and now from past 3 to 4 months I?m not able to see any credit statements nor pay button option in app so I request axis bank executive to resolve this technical issue and still no use and because of these technical faults axis bank charging interest on me and asking to pay those interest as well such fraud service I never expected from reputed bank, it?s there responsibility to provide proper service and when I reach to axis bank to report this incident they says that credit card is not in our department it?s a separate service u have to report in Lalbagh office then why the hell they call and say axis bank credit card payment is due or pending when its a separate department or service, and again they say for faster service use axis bank app and this is how or faster they provide service. Worst app worst bank. Not even like to give single star as well but there?s no other option. One advise to axis bank if u had provided better service or when I reached to bank office if they could have respected my compliant and resolved soon I

would have appreciated bank service look again where your falling down.:

Sudhanshu Nigam:

13/04/2023 12:30:26:

There is no coordination between the customer care service department , Email customer care , the documents verification department . Document verification is the worst department as they reject every time with a new reason , if you send bunch of documents then they will find one reason to reject all documents and close the case very soon , till customer realise and send the required doc that case is close . After that customer resend it again now they will reject it with another new reason and close the case , then again customer send another required doc then Axis bank find another new reason and close the case . This cycle will repeat .

I am customer of Axis bank from 9 years but I am always afraid if I call to them after waiting 20 mins on the call then they will start this whole process drama . Really If Axis bank wants to improve give contract to some other vendor and reorganise the structure of customer care .

I bet to CEO of axis bank just check how many rejection they have made to customers and it would be in Millions .:

Aakash Virk:

06/05/2023 11:54:39:

I recently opened a current account with Axis Bank, but I had a frustrating experience with their customer service. When I entered my email address, they had entered it incorrectly, which resulted in me not receiving any response from the bank. In addition, their app requires authentication through an OTP sent to both my phone and email, which I had not received due to

the wrong email address. This left me feeling disappointed and frustrated.

I reached out to their customer support team to address my concerns and get clarification on the next steps. Although I was able to speak with a representative, it was not the smoothest experience. I had to provide them with all the necessary information related to my account repeatedly, which was frustrating.

Overall, my experience with Axis Bank's current account has been disappointing. While I appreciate their efforts to ensure security, their processes need to be more streamlined and user-friendly. I hope they can improve their service, so others do not face the same issues that I have.:

Vineshbinu:

31/05/2021 14:59:23:

I don't think any of your grievances will be resolved in this bank .There is no email Id to raise a complaint .To get call connected to customer care is a Herculean task . Sometimes some automated message will keep on playing for hours .While speaking with their customer service executive the call will get disconnected while in call .Even if we call 10 times and if all the ten times the call get disconnected ,no one even bother to return the call . Customer should be really lucky to expect a logical reply for your complaints. Really Horrified to see the replies from Principle Nodal officer of the Bank. The reply content contains already drafted sentences irrespective of your queries . If you raise three queries ,they will reply for one and close the call . It seems there is no quality team to Audit the mails and calls . Frustrated with the service informed to close the credit card .Even for that , we have to repeatedly call and request the status . Worst customer service .:

rohithreddy.09:

10/07/2023 11:30:15:

I have been using the Axis Mobile app for quite some time now, and I must say, it has exceeded my expectations in every aspect. This app has truly transformed the way I manage my banking activities. The user interface is intuitive, making navigation a breeze. From checking my account balance to transferring funds, everything is conveniently accessible with just a few taps.

The app's performance is exceptional, with quick response times and seamless functionality. I particularly appreciate the robust security measures implemented, ensuring my transactions and personal information are protected at all times. The app's stability is commendable, as I have never encountered any crashes or technical issues.:

Foram Koradia:

12/04/2022 05:53:24:

I have availed flipkart axis bank credit card since December 21. I am yet not able to use it. Generating pin itself was so painful. I never had so much trouble with any other bank's credit card. Even if you have full talk time plan you need to recharge again just to reach out to customer care. This is the worst!!! Why is reaching out to customer care so difficult and why do we need to pay for it ? I am trying to login since last one month now I am not receiving any Otp and I am not able to even reach out to customer care. App provides support option in that option as well there are so many options you need to click and post that also no window is opening to reach out ? I am fed up now . I have followed all instructions. My registered mobile no is in sim 1 and has required balance and my ios version is also above 10 what else is required just to login ????

Please if there is someone who is reading this do help:

Praveshkarora:

14/05/2021 00:43:44:

I can surely call AXIS PAY or AXIS Mobile Banking APP, finest & refined of other Govt. Sector or Private Sector Banking apps & takes least time to reach sub-menus, inside options & even while doing immediate transactions like money-transfer or paying bills from your account. Perhaps most user-friendly app after ICICI i-mobile App, even better than that except that-(i) Updating/editing details take time or do not occur frequently (ii) UPI transactions or Options are slowest or don't do the desired things while UPI is the easiest in others & most frequently used Options now-a days; nevertheless, you guys still deserve more than 5 stars. Hats off. regards- Pravesh:

Puspabati Das:

03/07/2023 07:21:36:

I am the priority account holder in Axis Bank .

Am so attached with Axis Bank for a reason when Odisha SBI staffs took my DD of 3 lacs for 1 week in rainy season they couldn't convert that DD to deposit to my SBI saving and returned saying they need more 1 week but I was having FLIGHT ?? after 3 days the SBI branch manager was so rude no sorry for wasting my 1 week valuable times .

So same day with heavily rain ?? I visited AXIS bank Jajpur road Branch they welcomed me with smile ? & promised me for 2 days for that 3lac DD . They have done ? within 2 days and the 3rd day I happily flew to my destination .

I closed my all SBI accounts and shifted to AXIS bank with my family members. This is the impact like ?

Friend in need is friend indeed ?

This is my story when I needed most AXIS bank was there .

Whenever I used to be in trouble with my account related stuffs then Axis bank employees helped me instantly and

proactively.

So many times I visited their Mira Road Mumbai branches and Odisha Jajpur Road branch and found extremely supportive staffs.

????Thanks AXIS Bank & I will continue to use your Bank till Alive .:

Kalyan. Gade:

03/06/2018 06:51:28:

Never expected such worst experience with axis mobile app.

I was an existing customer to axis bank more than a decade. Even I'm using the mobile app from long time. Earlier with less app users and limited mobile facilities it worked good. Recently due to additional security or whatever app giving worst experience.

Multiple times it's prompted for registrations. Even it was successfully registered earlier after certain days it's again prompting for registration. Even that registration was unsuccessful. I tried registering almost 10 times today. Also I deleted and re installed the app still the same issue. I'm using iPhone X with updated iOS. No issues with device or operating system.

I felt very disappointed for such worst situation. I assume axis lagged to upgrade its service to the advanced technologies. I observed Face ID was not included in its services where ICICI, Paytm and many other small app included such basic advantages.:

HIREN22:

14/09/2019 19:43:46:

I put right otp then also block my card then i send sms for activation same as i got instruction from bank then Also not

activate my card and customer care so pathetic and poor waste time and money and application is also so poor not able to contact directly care and not even we can email to credit card department... but i know after this review no one will contact me and resolve issue because axis credit card department not happy to help customers they just make fool customer but he is liar i use so many times my card but still not increase my limit they told on phone when he keeps calling me ... we provide all services but all are liars even my home loan also axis bank and not even update me my home loan subsidy status .... my life's first mistake why i joined axis bank ... very poor service and all now very soon i close all things with AXIS BANK I OPEN HDFC AND ICICI BANK AND VERY SOON I CLOSE ALL AXIS BANK HOME LOAN ALSO TRANSFER AND ALSO CANCEL AXIS BANK CARD ....very pathetic service .....

bhal1969:

14/04/2020 06:34:20:

Been using the Axis Bank Mobile App for a while. As compared to other banks' apps this app compares very well, SBI Yono included! This App's strong point is fluid access and seamless transition between different parts or modules of the App. Axis Bank does provide ease of use be it their branches or ATMs or this App. Only hitch is seeking solution or giving feedback through email is a great difficulty. This makes bank an opaque less accessible entity and that's not good for its overall image. Please provide in-App well as in-Internet Banking portal proper and easy to use facility to send email to bank's customer care and also to the concerned branch. This is the most important missing link and needs IMMEDIATE redressal. Thanks:

Ruvalrocks:

05/12/2017 11:03:29:

I started using this app and initially everything was smooth but soon started having issues with the app. It asks for a second

level of authentication, which never completes and a message pops saying -please try after some time..after continuous mail exchange axis bank nodal officer(1st level of escalation) mentioned its an issue with iOS version as the app is not compatible with iOS 11+..I told him that it cannot be as i was facing this issue prior to upgrade release but i got the same email back..

This is the level that u expect for someone who doesn?t take their customers seriously and who think that they can do anything and poor customer will suffer..

Worst app..worst customer service..worst technical team to troubleshoot(asking me to swap sims even when i clearly mentioned i use iPhone which is a single sim device)

End advice >Don?t use this app..switch to something better!:

rahul somgara:

01/05/2022 10:06:34:

I have applied for axis bank credit when initial interaction happened with credit card team they told it is life time free and no hidden chargers will be there but when card received they told there will be 590 joining fee will be there so I have not activated card.

But on 22 April I have received a message from axis bank that your this month credit card statement is generated, did not understood how statement is generated without activating credit card.

Then I have called to axis bank credit card support number customer executive I told them how statement is generated without activating card and when you are selling card you are saying no joining fee will be there and now you are generating



bill without activating card.

Support person talked too rudely and told you need to pay this amount.

Hence i request axis bank to resolve this issue and make credit card bill as 0 which is currently showing 590 because if I will not pay this amount then my cibil score will go down.

Hence kindly help to fix this issue and also it is not good practice to get money from people like this. ? when you are selling credit card to them saying it free and on time of delivery you are saying it is chargeable?:

Davinderslariarajput:

15/12/2018 04:41:24:

I gave a complaint that by mistake I neft a amount in any other account still my complaint has not been resolved. I gave complain in dated 4th of December 2018. Your customers service executive told me to visit nearest branch and to submit a written complaint. I also visited at Model Town Jalandhar Branch there were your two staff One was Miss Mona and second Mr. Vishal who told me to write a letter I wrote and gave them. Due to system server they didn't gave me any complaint number. I visited there after 3 days than miss Mona told me I can't have you complain number because there branch manager not in bank he was in J&k for bank purpose. It's was really cheaper service I ever got. I really fed up with your poor services. Every month only your bank deducting consolidation charges. Not any other bank deducting charges for sms service. Please give me answer and what is the process of deactivating Bank account.:

MainakDev:

30/08/2022 04:32:19:

If there was a way to award 0 stars I would, the UI feels outdated, ever where I click I get an error saying "Sorry, we were unable to process your request?" at this point I think that's a feature and not a bug. I hate everything about this app, what blows my mind is the app doesn't by default show me my balance at the top, like that should be the first thing shown when I log in; I have to go and click some place just to see my balance and to make things even worse when I click on the button I get the beautiful message saying service is temporarily unavailable. So basically they don't want me to check my balance. There are some things that should always work on an banking app for example checking balance and transferring funds, if these critical services don't work people should get fired.:

prasszzzyyy:

12/12/2022 06:19:08:

I am not sure how this bank rating has increased.. it's a worst and pathetic bank .. I am having two other bank accounts other than axis none had problems in the past and in present but this worst bank gives problem to me always and also they charge me for not maintaining the minimum balance but as per RBI no banks should charge for not maintaining the minimum balance and also other two which I said stopped charging for those but this pathetic crap bank making charges still and also worst customer service.. I have emailed to bank manager to waive off my negative balance if this was failed to do I will raise a complaint on them .. it's not an individual review my friends feel the same .. Don't ever open or if you opened any account here without knowledge please close it immediately..:

Nitzdubey:

03/12/2022 18:12:47:

Very bad Experience with axis bank, First time i tried LIC Axis card and utilised the limit fully and clear all my dues on time.

But during one month they charge me for the amount which not shown on my mobile banking app and when due amount shown, i cleared that amount immediately without being delay. But they didn't consider my request to reverse the levied charges so i told them to deactivate this card with immediate effect and at that time i was having almost 600 to 750 reward points in my card that I haven't utilised and just told them to deactivate this card as soon as possible after clearing all my dues. Please be very careful while taking any service from this pathetic bank. They never fulfil the services which they promise to do before you take the card.:

Divyansh Bhandari:

13/09/2022 07:40:08:

Worst card ever, they called me and conversing me to apply for this card, I told them I don't want to pay for any credit card as I already have 2 cards then the lady Told me it's free card just put my Employee I'd and I thought may me she is not lying but once I received card and activated it they charged 500+ GST and then a called her on the number, she didn't picked my call and after days she blocked me then I have tried with some other number then she picked my call and I told her that why are you doing this type of fraud with customer, she said sir after 30 days of activation the amount will not reflect in you App. Now when ever I call on the number it's switched off. And as I know after 15 days of activation of card we will not get any refund. Very disappointed with Axis bank:

Crash Overridden:

22/03/2018 05:07:26:

This is by far the worst banking app I have ever used. The app session times out like after 3 mins even if you are actively using it. In my case when I was trying to update my communication address. You can update your current residence or office address through the app. However the accepted documents are Voter's ID, Passport, DL etc. It common sense that

most of the people will have these documents made with the permanent address and not with an address where you are staying in rent. But there is no other option to upload a fixed line bill or rental agreement as a communication address proof. What is even more stupid in the app is that they accept only the aforementioned documents if you want to update your office address as communication. Good luck in finding the people who have made their DL, Voter's ID etc with their office address.:

Amitchitnis:

13/03/2023 06:51:58:

The app works fine, but this is the third time I'm facing a problem after transaction.

When I want to download or share a receipt of my transaction after it's done, the pop-up for rating the app comes up and no matter what I do, it stays on. Also after rating the app from 1 to 10, everything including the share button for receipt goes away and I come back to the Home Screen.

Please select a different time for rating the app and not the time of transaction. It's really irritating and stupid.:

axis user 123:

24/11/2021 02:11:28:

I've been using this app for some time now and back then, everything ran smoothly but I just can't login to my account anymore. I've done the necessary steps to log in so many times but it doesn't work. It keeps saying I should send a message to an Indian number from my active SIM used in registration and God knows how many times I've done that. It wasn't like that before. I just had to put my mpin to log in. When I try to log in from the axis bank site on google, I'm able to log in. I even double checked my registered number to confirm that it's the same number I've been trying to login with. So what is the problem!? I'm kinda annoyed trying over and over again. What's the point of keeping the app when you can

even use it. I even reinstalled the app like 4 times.:

sudheerkiran:

07/11/2019 04:11:18:

I recently opened an account in Axis Bank and trying to use Axis Bank Mobile App. I can?t see my account, I can?t transfer funds, and I can?t do anything with this app.

It?s been showing ?We?re Upgrading, Come back later?. This is the most stupid thing I?ve ever seen in any banking app.

You can?t upgrade a banking application on live. Whatever the changes you want to do, do it in your local servers, not on the live app. Once everything is done, then you need to upgrade it overnight. This is what happens with any important apps which people use everyday.

I?ve been using ICICI mobile app, and they never restrict customers use their app for any transactions. I get a notification that app will be upgrading with some new changes overnight, so there?s a few hours down time for the app. This is what you need to do.:

Patrick j a:

25/02/2019 05:58:31:

I have been associated with axis bank for now 8 yrs and I have my main bank for like 20 years and when the app banking started both the banks were out with their own version of it ... and few years down the app game ... axis bank is the most convenient and user friendly app I have even used other bank but sorry to say these are just below par ... even compared to credit cards that I have axis bank app is just plain beautiful ... who ever is taking care of the app and it?s functions kudos to

u ... and the design it?s awesome experience:

geet@123:

18/10/2021 11:41:27:

I have been using the mobile banking and the bank has very pathetic service. Half of the time the app doesn?t work and they don?t have any links for calling customer care and even after taking the pain you call to the customer care they keep routing you to different numbers and hand up the call. My debit card got blocked and I requested for the new upgraded card.. the card that I got was already blocked and they charged me 890 for that? when I called the customer care they said it was done as per RBI guidelines for safety purposes.. it?s been 6 days that I?m having useless debit card ( because it was never activated from the bank), loss of 890 rupees (for the card) and multiple follow ups with no solution.. very worst customer experience:

HarbiBhutani:

15/12/2021 13:10:04:

Amongst the 4 bank mobile apps I use ? Axis one is most versatile and while using it makes the experience very pleasant. At the same time Axis bank has also ensured back end processes help completing a transaction unlike SBI where at the end most one gets ? pls visit branch ?. But Axis bank is extremely pathetic as I get promotional sms/calls at least 10 times in a day ? there is no check in place that if a customer is not responding then system should drop the details and that too when my mobile is in DND:

Mapathi:

24/05/2018 02:39:46:

Your add says, you can update your KYC details thru your app. But it will never get completed. Not at all user friendly. If app

works properly, It will be huge advantage for the customers like me who are working far away from my home branch.

Mapathi

Tried to deposit thru Axis mobile app. Not accepting. Better develop further. update about deposit will not happen instant in the app. Not correct.

Fixed deposit: after depositing some amount in FD thru net banking account will not get adjusted immediately, and details of FD also will not be shown immediately in phone app. Which is not the case with other bank apps. Scope to improve.:

machismo599:

20/12/2019 08:03:44:

After the new update which changed the over all layout of the menu screen and payment options, there are bugs and lots of crashes with the new update. Mostly i am unable to make credit card payments through the app which unlikely never happened in the previous versions. The credit card limit and balance title overlapp over the indication line which happens to block the view of the limit remaining or payment needed to be done.

More over we cannot make the payment that we want to make ourselves which was easily done in the previous version.

Another issue is that the axis mobile app on my apple watch stopped working after this update. It doesn't show anything even after waiting for a long time.:

sahaldx:

23/09/2020 07:37:41:

Been using the app for a while and this is the best user friendly banking application I have ever used.

I would like to bring in to notice that the CREDIT CARD section is not getting updated easily. It's taking days to update the credit/debit in credit card section. Even if I pay the bill amount it takes few days to reflect on the application and that's creating few confusions.

Hope you guys will look into the issue and fix it as soon as possible..

Thank you so much .:

Inamdar.ab:

08/09/2021 19:53:58:

I'll be honest, I've used multiple banks and their applications and out of all i think axis is the best, smoothest, easiest to use. absolutely love the UI and UX. Kudos to the team who made this ! Quite literally I've been annoyed by apps of other bank but this one is just great. Just a minor addition/ suggestion - when we switch between apps gave us a time window so that we dont have to log in again, we could set this manually from app and that would help it make it much better:

Apna Health Coach:

27/01/2022 06:03:01:

This app is frustrating to use, to say the least. It has no option to raise an issue that one may be facing. Some smug executives seem to have assumed that they know exactly what problem one could be facing and one has to choose only from the options they are comfortable answering. The chat option on the app is misleading. One can only chat on the issues Axis wants to chat about. I have received an Axis credit card and it is not linked to my account. My app says I don't have a credit card. When I call the customer-care, they say they can't help me because the card is not showing on their system?. So where does the customer go?:



Jemmyma:

10/07/2018 07:34:02:

Those who are praising the app is probably from the bank and those who are not may be normal customers like me. In the past everything was good but now the app ask for login id etc. when entered correctly also it says authentication failed, it happened so many time that i had to deleted the app and reinstall again. That is why I resorted to using only the browser. I decided to reinstall once more and as i write this review it is getting downloaded, hope all the problems are fixed now and it will be a smooth experience as it used to be!!

Sadly, i am back after experiencing the same thing, it says enter valid login credentials. This is eating my head now!

Pathetic app!!!!!!:

witty\_wate:

13/03/2018 16:21:53:

I've used almost all major banking applications on iOS and have been using the axis mobile app for more than 4 years now.

This app is certainly the most user friendly and seamless amongst all. The transactions are easy, beneficiaries can be added immediately, the account information can be updated without any trouble, axis active is a great initiative to earn points & I've started receiving the offers as well. Kudos to the developers! Keep at it guys!:

--XN:

02/07/2021 03:43:12:

I am deleting it because it lets you see the balance without logging in. (July 2, 2021) Upgraded to 2 stars because they have fixed the above problem. Why take away three stars? It keeps sending alerts which are ads for the bank products. App developers think that these apps are like Google where Ads are primary. They should remove these annoying ads or have

an option to turn them off. Axis bank app is to help my relationship with the bank by bringing ease of use. Please do not blast me with ads. If I turn off notifications, I might miss critical notifications such as unauthorised withdrawal.:

Mohit Dehmiwal:

23/01/2020 08:31:07:

I'm totally disappointed from this bank. Thousand time I call them to inform them my debit is temporarily block from their side pls unblock it but again they told me please wait till in the evening debit card will be unblock. But I don't get any positive response. HDFC is far better than axis bank. Axis bank service is like govt bank. But in this time govt bank is better than this bank. I found many people who is totally disappointed from axis bank. I would like to suggest everyone don't go for it. But some people still advised that this bank is good because they never face such issue. I don't have any option for below single start otherwise I will go for it. Finally I have decided to close this account. Tatti Bank hai:

Reemzi.123:

31/12/2019 06:17:17:

This has been my first time experience with Axis bank and Its been pathetic. I mad a transfer of 838 amount to a friend via UPI using Paytm as a mode and the transaction happened to fail but the amount was debuted from Axis and they are not even bothered to return it and keep transferring my calls from one department to other. They don't have a proper helpline either. Also, when I started using Axis app, I had a balance of 354 negative which was debuted as a fee for a debit card and again past 2 months they are charging this amount though it was yearly. No one is bothered to revert on this issue inspite of regular emails I send them or calls I make .

WARNING: this s a fraudulent bank with no proper system setup. I will never recommend Axis for heaven sake:

Shaurya252728:

13/04/2022 05:11:22:

I have been trying to enable pos and online transactions for my card through net banking but it said that it is unavailable and I need to use the mobile app or the ATM so i downloded this app, had trouble logging in for a few days for idk what reasons even though my registered number changed. When i finally logged in, it said that the system was under maintenance so I thought some features should be working but I couldnt even check my account balance so managing usage for your cards is out of your reach. I thought this would get fixed soon but it has been saying this for about a week and helpline has not been working.:

Chaitanya-M:

21/05/2021 05:07:00:

Hi Team,

I like the new app, the interface and everything looks very nice I?m happy with it but what happened to the credit card billing statements, so many of the debits on my credit cards started showing up as other debits, this is not helpful.

Previously the entries came up with proper details or atleast names of the enterprises that we could understand and relate to later on. If the emails I receive when i do the transactions have the correct names why is my statement in the app having other debits, please correct this as soon as possible.:

K V S KUMAR:

23/10/2018 11:13:42:

I have done electricity payment through ur app on October 2017 worth of 4600 and 1277 two times regarding these transactions it?s shown that your bill payment was successful but when I cross checked with electricity board they said that

you haven't made your bill payment so I did bill payment again .when I contacted your technical staff regarding this issue they tried to patch up their work by saying that amount was credited to your account but when I cross checked with bank by getting mini statement it didn't shown anything like money was credited to my account. So , hope you look after this issue asap or else i would like to close my account and take some legal action against your bank.:

HAleriya:

01/10/2019 18:29:33:

Worst bank service ever seen in my life. Ordered online reward debit card and they charged me 580 rupees for that when i asked customer care they said you will get reward points worth 500 rupees if you swipe your card at any merchant under one month. I had multiple swipes under that month & now its almost 3 months no reward points they give me.

Whenever I called customer care they said ?yes sir you will get wait for it?

Interesting thing is they charge you 3 rupees per minute for customer care call and I spent almost 500 mobile balance with customer care only still no solution.

Pathetic bank & worst customer care executives, they are basically educated thieves of our society.

Shame on you :(

poojadrathore:

10/01/2023 14:15:47:

I've been a customer of few banks but none of them offer services right from the comfort of your phone so well. I've been a customer at Axis for almost 10 years and I never had to visit there office for getting anything done. The simplicity and user experience is so smooth that even a new user can get the most complex banking jobs done by the app. Keep up the good work Axis bank!:

sahibjot\_samurai:

14/09/2022 07:00:48:

I have used HDFC, Axis and ICICI apps but I have to say the Axis is getting better and better with their UI? the options to transfer home branch within the app, or mutual funds and requesting cheque bank and what not.. anything you need in your internet banking is available

In the app which makes it really easy to do anything at the comfort of my home? keep getting better.. I love ICICI app as well.. HDFC is getting way behind the league now:

Rimnesh Fernandez:

03/01/2021 15:59:19:

Been an Axis bank customer since 4 years now, this app and over all digital experience has been a significant reason for sticking with Axis bank, even after multiple in-person bitter experiences.

The user interface is great, which makes the wide range of products and services easy to use, a huge shout out to the development team of the app and web.

One feedback, if I may would be on the newly introduced 24/7 personal loan flow, please do not always auto-submit the loan application. For me now it always show error ? something wrong with the bank statement.....? This is because the app always auto-submits the loan application with previously uploaded/faulty statements, there is no option at all to upload new ones or reset previous. Please do handle this.

Thanks! And great work!:

Sonu Goth:

28/11/2022 11:59:50:

I have been using axis bank since 1 year and i am sharing my feedback regarding the services. I am not satisfied with the services of it. I am fined every month and i dont know why, if i call costomer support, they never pick my calls. I am fed up of doing all these things every month. I cant talk to anyone and my issue remain unresolved till date. I am not sure why i am being fined every month without my knowledge. If this continues like this i will have to take actions from my end. I need a resolution regarding this ussue. I dont have time to visit the bank as i work in private sector. I need some sort of explanation otherwise i have to change my bank.:

AarviG:

02/06/2018 17:49:02:

Just like the bank, the app is user-friendly & easy to work with! Axis Bank has made sure that most functions that a customer expects are offered through an intuitive GUI to deliver a rich user experience. Easy navigation, smoothly placed menu options, easily accessible headers are the striking features of this app. Overall very happy using the same.

Will just hope & trust that Axis Bank would be taking care of the required security encryption.:

nab memon:

13/01/2020 07:25:00:

I had faced a worst experience in axis bank as compare to other banks..i have to compulsorily give it 1 star otherwise i would have been given 0 star for having such a worst and horrible experience with this bank..I hold an account in axis bank since 2 yrs as a salary account and since last 2 months i am getting charged rs 2700(one month),rs 1200(next month) as

consolidated charges and gst extra which i dont know whats the reason..even i m using my debit card properly..but as a account says salary acnt it is Rs 0 acnt..i hold a same salary acnt with yes bank since 5 nd above years and aftr 2 yrs my acnt got credited and they only deduct Rs 50 as their total charges..Axis bank is the worst i have seen since yet..:

Rao Akki:

21/03/2023 03:33:22:

I have been using axis bank app from last many years and over the time the experience has gone worst, it has degraded update by update and the user experience has gone worst now there is no back button at most places and there are many odd placements of services and links. Surely the people working on this app are not working in favour of the bank and they trying really hard to make sure that whoever uses the app gets annoyed and so much irritated that he considers switching the bank a better option rather continue this torture of this app:

ajunmenon:

19/04/2022 05:11:49:

Axis Bank iOS App has come a long way. It?s now very mature. However the UI experience can be improved. There should be an Easy Mode for Senior Citizens with Big Bright Buttons and a Normal Mode for the more Tech Savvy. Also a lot can be learnt by looking at competitors. I would advise the Dev Team to do some research and take a look at the Mobile Banking Apps in a country like Thailand. I would refer Kasikorn Bank and Bangkok Bank who do a great job in making the UI so much more easier and fun to use.:

AxisSateesh:

14/10/2022 09:44:21:

I've been an Axis bank credit card for the last 5Years & never fails to pay on time mostly. This time somehow I missed pay

on time & Paid on Oct7th (Due date is 3rd). Charged me 1200+Gst. I have contacted customer care & they said they can't reverse the charges. So I have asked them to cancel the card then they have initiated the cancellation of the card. But Now after the statement has generated & charged again 1000+Gst as Debit interest charges. They haven't informed me any chargers while cancelling the card. if you don't reversal my charges i'm going to complaint this issue in consumer forum & file case against you.:

kulsaa:

25/10/2020 06:29:19:

It?s been years since I am using the axis app... much before from the times when payment gateways like paytm etc became popular.. all banking apps has to be safe n secure but axis app is the most user friendly app.. real easy n everything is perfectly designed ...

I have accounts with govt scheduled bank and other private banks like Hdfc also.. but in terms of app, axis mobile app is the best..:

SS FASHION POINT:

07/10/2022 05:34:12:

First of all, they do a lot of money in the current account, you do not even know about it, if you do not chat, then if you ask the bankers, they also do not have a good answer, secondly I have Axis Bank's Flipkart credit card What does not show in you, talk to the credit card people, then they say talk to the bank and if you talk to the bank, they say talk to the customer care and then after talking to the customer care people two or three times He said that if you delete your current account from it, then only your rent will be in it, hey brother, shut down Axis Bank if you can not solve the problem.:

Lav\_k:



23/11/2021 12:34:18:

This app was good before but yesterday when I tried to login mobile app by mPIN, it has asked me to change mPIN or reset it as it's been 12 months older. I followed the instructions and successfully reset my mPIN but since I'm not able to login into the app. Though I've tried login it with Customer ID and password/ Debit card details but no luck, even I uninstalled and reinstalled the app but there's always an error saying ? We are currently experiencing some difficulties. Please try after sometime?.

It's been more than 24 hours and still the issue is same. I contacted customer support regarding this issue but they have no clue to get it fixed.:

Nav@-12:

30/08/2019 09:02:55:

I have using this app quite long time

But the fund transfer section need a improvement each time i go fund transfer it populate recent transfers but the bad part is that if you choose to pay is also consider the amount earlier paid most of the cases amount can not be same if you are paying credit card bill. I personally feel that if there is some kind of warning message given you are paying the same amount it will be good.

Most of the time cursor use to take you amount section but in case of fund transfer it defaults to comments section i ended up entering amount in comments section do the incorrect transfers this is pretty baad:

Royce RB:

07/10/2021 07:39:32:

I received an absolute shocker of a text from axis bank : Your Flipkart Axis Bank Credit Card no. AAAA has been cancelled & cashback earned has been revoked due to commercial use. This is how they deal with you after being a regular user for over 2 years and never having defaulted a payment or a bill and having maintained MAB on their savings prime account I am closing my salary account and other credit cards held with them for this pathetic treatment. Please stay away especially from their credit cards, while they claim unlimited cashback it's a sham Thoroughly disgusted and intend to never bank with them ever again:

dvshrwt:

15/07/2022 01:48:22:

First these people will give you new credit cards stating the old one will automatically be closed. You think its great and you start using your new one. And then they charge you yearly fee for the old card. I raised several requests and stated them the situation, no resolution. As i did not pay the fee next month it becomes more than double. Again raised several requests with same outcome. At last had to pay the amount my credit score is significantly down for not paying the dues. I am so frustrated with these people. Now slowly moving out from Axis banking services. Thanks a lot guys great service?:

P Pandey:

21/01/2022 04:01:17:

Been using the mobile app without any problem but the watch seems to have some issues and I think it?s kind of like related to activation issue that doesn?t work from mobile app. Please look into this and I hope you would solve this issue. I have been trying to get it work since a long time, I upgraded to Apple Watch 6 back in October 2019. So it?s been like two years that this problem went unnoticed.:

shrikant Darade:

11/09/2022 14:17:21:

Axis bank app is the best bank app and it gives most user friendly customer interface. Even transaction speed and easy to use in daily routine. Starting from login to Creation of FDs, adding beneficiaries, sending money and many other features are too good. I am using total 3 nationalised bank apps but I love to use Axis.

Thank you Axis bank for such an awesome app and service.:

Mohammad Azeemullah:

13/03/2022 15:20:31:

For NRI customers, ?Message Failed to Send? pops up while activating the app. Internet Banking option should also be available to activate and use the app. I have been trying to activate for quite a long time but in vain. Waiting for magic to happen. On the other, ICICI bank app is easier to activate through internet banking ID. Hope this problem is addressed.:

one man cannot because he can:

27/05/2021 09:24:40:

Barely even able to log in to this application with my credit card number i am completely unable to make any payment of my credit card dues since the new changes have been in effect and when you try to reach the customer service of axis bank you are connected after 10-15 mins and that also is the minimum wait never seen a worst customer service then this I use Icici bank app and hdfc bank app it?s flawless I use Amex card app it?s flawless it?s a shame for axis to be even operating with such outdated systems in place which cause an insane hassle to the consumer:

adhikariankitindia:

25/07/2020 08:23:24:

Such a bad experience with axis bank . They charge you for services you don?t even use and don?t refund your charges on

regular complaints and even when you call on customer call they don't respond properly and when you visit branch they also don't do anything and tell you to call on customer care and when u try to lodge a complaint on grievance portal it always shows an error and you can't even file complaint and even when you email to grievance redressal officer they don't reply to your emails.

Such a bad response from such a bank.

Once you open your account they only deduct your charges and not provide any services.:

ano113:

16/01/2022 03:12:58:

I have been using the App since 2018 and the experience is great. The app is designed in a very simple way which is easy to understand and use. I have been able to do all kinds of transaction and other actions as well. I would definitely recommend people to use the app which will definitely ease out the banking transactions. It's also very secure and safe.:

Pradeep Harname:

23/12/2021 12:43:13:

Why axis is using mobile data?

I have other bank accounts. I can use their apps over wifi.

This is really pathetic. Since 1 week, I am not able to register on mobile app. My mobile internet connection disconnects after sending messages.

Please resolve the issue as soon as possible:

Anand1710:

23/05/2021 09:21:25:

I am using the app to check my credit card transactions and the app recently got a major update for everything( user interface, informations displayed etc). The app was even down for almost 3 days. I was expecting that that the update will simplify the app and will make it easy to use but I have never seen worse update of any app other than this. App became slow, user interface is pathetic, informations like spend analyser lead to transaction page, there is no option to check EMI's. If there would have been an option of negative star I would have surely rated it with -ve stars.:

arunrichu:

07/03/2021 03:38:25:

I think this is the banking application that made me crazy, I was trying to login into this application for the last couple of weeks and still, I didn't find out what the problem was going on with this application. sometimes it's showing to the login and much more time to won't work likewise. Also if I redirected to the message eventually I will get another embodiment of the present invention like your message can't reach us. Wow, that was the surprise always I get from the axis mobile banking application.

Plz, fix this problem Asap. No, any call centre can guide properly and you guys don't have any relevant information regarding this too.:

Hawtrod!:

11/04/2019 14:42:44:

I've been with this bank when it was UTI not Axis. Had issues then and has issues now. I think it's my fault that I haven't moved on to another bank even after so many years. The app is a disaster. I have 2 accounts, but the app shows 6, repeating one account 4 times and the other one twice. Adds up the total and displays an incorrect account. For the past one year I have been unable to transfer any money using the app. Just says unable to process your request please try later.

I have to log in using netbanking on my phone to make transfers.

Frustrating!:

Pratik Sakhalkar:

22/11/2022 08:52:08:

After recent update of app UPI function is not all working , initially also the functioning was proper ,the scanner is slow, some time it don?t scan barcode .. every time a person need to add UPI , phone number feature is not working.. work on UPI feature of the application it is not at all smooth .

Also the customer care representative number function is not working, where as it is working properly in other bank app like ICICI, clicking the number will automatically connect to the Relationship manger . WhatsApp function is working but still not able to connect any customer support .

Face lock is not working after resent update .. pin needs to be entered face than it is detecting the face lock .

Credit card current statement or transactions don?t update on real time .

Disappointed with the app and its UI , need lot of updates.:

hissam\_k:

24/12/2022 02:53:56:

Writing this review after a year and half yrs of usage. This is been so ease & handy app compare to other bank apps which

are loaded with tons of stuff but never comes ease of use. Where Axis made this such an easy & simple app makes it best of all. It did improved a lot and quite frequently updated. So I?m assuming it?s par with security updates! Thanks:

RSLAISHRAM:

26/09/2022 00:44:33:

This is a very amazing app for doing everything with Financial transactions securely with hassle free.

It includes all the necessary information regarding my account details and whatever I expected from the bank can available in this application like my account information credit card information loan information and everything. I love it!:

Babu Samson:

29/08/2020 03:35:03:

I have a savings account in Axis Bank & I own a credit card from Axis Bank.

Due to COVID 19 situation I?m unable to pay my credit card bill. I get half salary. I?m unable to pay my kids school fee also.

One day I barrow money from my friend for my kids school fee. And ask my friend to deposit the money in my AXIS bank account. To my surprise next morning I open my account to pay my kids school fee. Money was gone and my balance is -23k. I called the bank and ask about it. They told me we deduct 51k for unpaid credit card payment.

I want you all be careful. Pay your Credit card on time what so ever it is. Sell your kidney for that.

Happy Banking with axis bank.:

\$uRyA\_R:

07/07/2019 07:55:02:

Hi developers,

Good job on the recent app updates to fix bugs.

I have this app running on two devices the one with iOS12 works great, smooth without any stutter.

However on my secondary device in which I am running iOS13 public beta 1 the app crashes as soon as I enter the application password. Is it possible for you guys to fix it? It would be awesome if you could fix the crash issue in iOS13:

ritwikchheda:

08/05/2023 12:34:27:

I have been an Axis Bank customer since over 9 years now. At this point, it is very safe to say that the level of service and customer support that Axis Bank offers is impeccable. Over the years, they have invested a lot into their mobile banking app and mashallah - the app is beautiful! So easy to use, beautiful UI/UX, seamless! Their core banking services are great as well!:

Debabrata Acharya:

01/03/2019 04:01:45:

With the latest update to the App, the UPI section does not work properly. When I try to send money via UPI, the 'Confirm?' button at the last page to confirm the payment simply doesn't work. It shows it's clicked but never goes to the next step of asking the UPI PIN. It worked previously. Also, the 'REFRESH BALANCE?' option within the UPI section does not work anymore either. Please fix this with an update. Thank you.

Phone: iPhone X

OS: iOS 12.1.4:



akshada j:

18/06/2023 13:25:32:

It must be entitled as a 'chor bank'. This bank always ready to deduct huge amount from our bank account without any reason. When we contact customer care they suggest to meet home branch , after visiting home branch that employees give very smart reason for money deduction from our account and very easily make us fool. Is it possible to visit to home branch for silly reason ? But we must visit and they make us fool smartly. We never get amount return back at any how situation.

Pls dont open account in axis bank. If having close it, having other good options in market.:

gharshit606:

03/06/2023 14:07:30:

You cannot Register yourself in this app if you are an IOS User. When i first time trying to registered, it says 'NEW CUSTOMER REGISTRATION IS DISABLED'. This is so stupid that first you buy an expensive device then this kind of support you get from IOS developers of Banking Application. This wasn't the first time error, this error exist since much longer time, users reporting it on Twitter, Reddit, etc. Still they aren't fixing it till now too.

LISTEN AXIS BANK, if you don't want anymore customers then directly mention it on your website, then nobody going to bother you about this issue.:

yoru99:

02/09/2022 00:52:02:

From 1 week whenever i try to login it is coming ? unable to process? and then second time i do login is successful.

Then when i have to see credit card statements also first it is coming ?sorry unable to process? and then second time i do statements it is showing completely good.

Please resolve this problem

Otherwise app is good

Easy to use:

mrs basu:

12/05/2021 06:58:46:

What is wrong with this new cc update. App has become very very slow and not able to fetch data. While making payment for cc with pay my dues option, we are not able to write our desired amount to pay as they keypad is not showing. I payed some amount through CRED but it?s not updated in my cc hence I have to over pay my bill.

New update is really bad and very slow. I missed my date of paying my cc coz of this update this. Since last two days app was not able to fetch my data only.:

srk1309:

08/10/2020 16:52:32:

I opened my account last month and deposited in lacs. I did not received my debit card or cheque book. There is no proper response from axis bank branch. I updated a new mobile number but im unable to access customer support due to poor technical service in axis bank. I updated my mobile number many times but the axis system is not working and still im locked with the money in my account. Cant open mobile app bank net banking phone banking. Very worst if you?re stuck with system. The branch team also doesn?t escalate the issue to higher end to solve this issue.:

LOY CRYST:

16/02/2020 18:46:36:

It's really bad experience, I am getting notifications everyday that pre approved credit card is available and apply through mobile banking app, so I opened mobile banking app and tried since 3 months and every time I try then I get message saying that thank you for applying for credit card and bank will send confirmation text but nothing I got since 3 months, actually I don't need credit card, because I have SBI credit card where I pay 5000? annual fee, but axis is giving it for free and annual charge is 0 but it's fake, totally fake, just cheating it's customer,:

prakash99336:

18/02/2019 17:31:48:

I am given with the multicurrency card. I'm trying to change the ATM pin however all given options have failed. Axis Mobile app does not allow to login. It's a some SMSes to be sent, however after sending SMS it says SMS not received. IVR does not accept the card number. Customer care chat window is not opening and it says incorrect mobile number. Tried changing the pin on line but OTP comes after 15 minutes by the time the session is expired. Not sure if this is a coincidence, I am frustrated with all the options given to me. No need to visit the branch and I don't know what surprise is waiting for me there.:

RohitkumarS:

20/07/2022 08:10:19:

Axis app is a truly useless app. I'm using this app for managing my Axis credit card. Whenever I do make my monthly payments, soon after entering the payment details, it will crash. The amount will be deducted from our account. There will be no clue regarding our payoff or the next 2 days. Totally blank. Not even Axis Bank customer care people will help us.

They charge us for all our calls to customer care. They are looting money from us, with the help of this idiot app. This is my personal experience. Now I don't trust Axis bank. I hate it like anything. Bad experience.:

Kallais qatar:

07/05/2018 21:10:27:

Indian Number No: 1 bank with high quality service. No other bank can compare with Axis Bank and it's dedicated customer service.

NRE priority bank is the best premium priority service, the super star is airport business class lounge free priority access with business class facility and VIP service.

Out of 10/10 stars.....

by happy customer more-than 10 years.:

chakravarthy0001:

20/11/2019 15:32:27:

This app is the worst app after the recent update I have both current and savings account in axis bank for the past 3 years but after the last update or so I can't login to my account it shows sever is under maintainance every time I enter the login details . It shows my balance as NA and I don't know y .because of this issue I can't do any transaction through mobile. It's like am having a account in a bank that doesn't even have a mobile banking servise. Please take sufficient steps to solve this problem . Waiting for your response. Thank you:

gaurav95:

05/10/2017 04:07:12:

Whenever I try to transfer funds to another bank account the app displays a message that "we cannot access your information at this time" but when I try to transfer to another axis bank account then there is no problem at all. This doesn't look like a bug in the app but rather something done personally by the bank. And all of this is being done even when I am a "priority" customer in the bank, wonder what would happen to someone with a general account. Would have given the bank and the app 0 stars if it was possible.:

N ty:

31/03/2019 15:12:53:

No doubt the bank and app are great and very much user friendly. Never wanted to write an this kind of review but your credit card department left me with no option to bring the issue in front of some higher level. I applied for the axis credit card twice via customer care. Got 2 applications numbers. On first application the executive keep on saying will come in evening or tomorrow morning to pick documents but never turned up. This continued for 2-3 weeks. Then applied again they stated previous application was not submitted now no response from the concerned department till now.:

sunil Shirole:

05/07/2023 15:17:28:

I'm a old customer but no matter. I's having two accounts in same branch. Unnecessary deductions on any reason. So I closed one business account and saving account is working. Till date all apps are working on old business account. Several time requested but nothing happened.

I can't purchase digital currency , gold bonds, etc.

never get interest on balance. But for deductions they are always sitting there.:

AxCustomer:

09/12/2022 01:40:16:

Axis bank has no support to their customer at all. I am holding NRE account with axis bank since 2011. They have made my account debit freeze for almost 2.5month saying KYC not update. I tried updating KYC online but it is getting rejected every time. I have already submitted KYC through bank (more than one month back). Still no solutions. Being an NRI I am facing a lot of problems. I have complained to nodal officer as well, however only automated reply is being received. There is no point holding account with axis bank where you will get Zero support.:

Abhipriy J:

27/09/2022 12:28:27:

I have Flipkart axis bank credit card that claims to give 5% CB on transactions done on flipkart and myntra and 4% on preferred partners.

I made payments using my card and one day i randomly checked the statement for cashback calculation and i was surprised to find that they don't even give 1-2% CB on some transactions. It's like a carefully made mistake. When i called the bank to enquire about this they said it's technical error and it happens sometimes.

Imagine you relying totally on the statement as it should be authentic only to find out that systematic fraud is happening.

Who knows if the transactions you haven't made are also added because of technical error.

Advise everyone to be careful with your statements and carefully check before paying your CC bills. I don't have option to attach photo in the review otherwise I'd also add a Screenshot to support this.:

GalodhaS:

15/08/2022 14:59:36:

I have been using the app for more than 4 years with regular updates.

It's the most user friendly apps I have come across with the interface very smooth and actions mostly completed instantaneously.

With the face recognition the login has also become much easier.:

Burmunda Burkumar:

20/04/2023 04:09:40:

One of the best bank and best app I have seen, Personally I never faced any problem with the bank and its services. I required a personal loan and was able to avail it with the help of the app, didn't had to visit any branch. The bank is very active in resolving query. I would love to continue my account with the bank.:

sky4real:

29/05/2022 19:05:39:

There are only a few bank apps that live up to expectations and this is one of them. Best part is responsiveness and data loading in the app which is difficult when there are so many users concurrently using the app's servers. Just a suggestion: improve the UI of menu from left hand side in the app after login:

bhxhbb:

28/09/2021 05:52:04:

I have never seen such worst customer service to customers, even Govt Banks are far better than this Axis bank atleast they will response to review given. I am a new customer finding all possible ways to login or track my pin mobile banking

having a server issue, unable to access with customer id given finally called customer care and they are really hopeless given a mailid which is not valid. Really disgusting with the service. Atleast Axis team respond with correct mail id which may give a small hope to customers:

Sr Quality Analyst:

19/01/2023 15:13:39:

The app or axis website doesn't allow to pay credit card bill via different bank account. The only option is to pay via axis saving account with which the card is linked. It should allow to pay via other banks too.

Otherwise the whole application and portal is very user friendly and easy to navigate.:

approbat?\_?:

08/08/2019 15:50:43:

Why is this such a difficult app to use? Upi is absolutely NOT integrated well with it, and really who isn't using upi now?

Don't make your customers download a second app for that, Axis. Everyone expects their apps to do more, so stop dividing their usage.

I've been getting logged out within seconds and this is such a pain to make any sort of purchase/payment. What used to take me close to a minute to fulfill on my earlier bank's app now takes close to 5-10 minutes. That's way too long in this age though, don't make me change back to my old account!:

ahmadnaik:

05/04/2022 09:45:03:



I've used the apps of HDFC, Union, SBI etc - and none of them come close to the fluidity and seamless transitions with which this app operates. It's functional - works quick - is very accessible and easy to understand and is all in all one of the primary reasons to move your account to axis bank. Yeah - it's that good.:

Anumumu:

22/04/2023 16:44:23:

In my Opinion AXIS Bank provides a very good service to its customers, be it in personal banking or transactions through mobile or bill paying services etc

Our Relationship Manager also helped me in getting my VISA related & travelling abroad related works .Hope AXIS Bank

Keeps up doing this job forever !:

vkysoni:

11/10/2017 09:18:16:

I had linked my Aadhar to the account using services section the day it was made mandatory by Indian government.

Then I started to get messages after few months about linking my Adhaar to the account as it's mandatory, I was assured and didn't bother about it. But then I checked on the app it was really not linked. I added it and got confirmation message.

Today I got another message from Axis saying link adhaar to avoid blocking the account. And the services section on the app is not doing anything.:

1111ST:

15/01/2022 07:44:58:

I have been relying on Axis Mobile App for a few years now. After my phone change, newer version of the iOS, the App

works even better.

Interface is intuitive and most regularly required options are very conveniently accessible.

Kudos to the team Axis.:

pingdpk:

09/03/2023 21:31:55:

- WhatsApp banking : can Disable through app and I can enable back through WhatsApp (what if I lost my my sim, anyone can configure WhatsApp and can do MY phone banking)
- WhatsApp banking: please think about entering MPIN for each session
- UPI notification functionality is not working properly, got sms 3 times but not found in notification
- UPI notification : not in the expected position. First tab under notification could be UPI.
- UPI notification : Also how can I refresh the notification for UPI?:

Rittwick:

08/03/2022 06:45:17:

I wanted to give 0 rating but 1 is the lowest rating so will have to give it 1 rating. The latest updated version of the app is just horrible. the app has so many bugs. like- login issue, session expired issue, go back to login information page issue, add payee section is not showing past added payees. just full of bugs. full of glitches. i don?t know whoever wrote the codes messed up horribly. The app is practically useless now and will test ur patience until u break ur phone because it is that BAD!!:

sun9214115096:

02/07/2023 08:00:53:

same on you guys. Your app is worst app. i am no able to login with this app. i have reset the password multiple times by mobile and email otp but its always navigating to customer id screen to validate all detail again and again. Is this your app service quality? its too much buggy. I am not able to login and to do transactions due to your buggy app. you guys should delete this app from app store if can?t fix these bugs. Not happy with your services. Icici bank app is much better you.:

MeetJoe2:

09/08/2022 04:24:48:

I have been loyal to this bank for the last 18 years and can say that this bank is simply a cut above the rest not only in services like day to day banking needs but nowadays in using the clean and nifty iOS app. The color theme (burgundy) is very appealing which gives the impression of new age bank. Integration with Siri is an added flavor.:

Yash Punetha:

03/06/2022 14:42:02:

I have had accounts in many bank but, I can confirm u that AXIS has the best service and also transaction wise there has been no error at all. My manager is awesome as he gives the best service. I can guarantee u once u use the app u will forget all other apps. Thanku for making my banking so easy.:

Manoj\_Bhardwaj:

02/10/2021 14:58:25:

I really like this app, it always help whenever i need to make payment, fund transfer etc., and haven?t faced any challenge till now even single time that app is down or server is down. Thanks to Axis team to maintain their application so well, which makes my life easier.:

patel pranavkumar:

27/11/2020 11:02:19:

App is everything is good except credit card I am trying to check my available balances but it's showing in mines but it is not correct and my statement shows plus balances you must have to improve you application:

rrrrraaaaahhhmmmmmmzzzz:

03/12/2018 06:06:06:

Form the day I opened an account with Axis Bank, I am using the mobile banking app, it has worked perfectly fine with no hinderance or time lag, I wish every bank app works this fast and efficient. I have Savings accounts with HDFC & ICICI, by far this bank is the best and do all my fund transfer transactions through mobile banking. Keep up the good work!!:

Malavika?:

13/11/2022 19:59:51:

I write this review from my whole experience of 5 yrs with Axis mobile banking - one of the easiest and convenient banking app where it never fails at any services due to server/app performance issues. Axis also provides all the services in app as well more equal to online banking.:

Anshul798703:

15/07/2023 07:00:43:

I have two saving accounts merged with single customer Id . Because of this , I'm unable to update Address, Mobile, email , Kyc details etc. Please update your app and either add the option of setting one account as primary one so all service for that particular account can be availed or try to improve it so account merged with same customer Id can avail services like updating address ,kyc ,email etc . I have not expected the problem with most wonderful banking app in Indian banking system.:

A.Navaz:

11/09/2022 06:29:18:

I have mobile banking with most of the known banks. Found this axis one is simpler, easier and convenient way to use it without compromising my security. Why I said so, other banks especially SBI kills my mobile banking easiness in the name of security. It's really tedious.. ! But this axis is fantastic and great 5 star from my side.. luv it:

SunnyDukhanite:

20/09/2022 23:33:08:

No doubt this is one of the best banking Apps in this sector. But there is one request not to make very frequent changes in the App; just modify the relevant portion if there is room for improvement. Don't make changes upside down very frequently as this is not good for Senior citizens to catch up. There was some problem in the monthly billing system but now it is rectified I believe.:

Manoj G:

21/01/2019 14:02:19:

I love Axis Bank mobile app. It makes life much easier than conventional net banking. I can now complete my payment transactions in seconds. UPI fund transfer is an icing on the cake. This app is well thought off from user experience perspective and I would say it is one of the best digital products launched by Axis Bank. Great work by entire team!:

SidPatil01:

30/09/2019 12:18:27:

This is for sure best mobile banking app

But from last update facing some issues like now with new update I am not able to see my recent transactions of credit card

only able to see last month statement.

Previous to this I was able to see recent transactions and was able to track my spends and payments easily please fix this:

Arunims:

16/04/2019 10:13:00:

what a pathetic service, since two days no one is ready to pick the call. Once it gets connected my query doesn't resolved and when i asked to connect me with the senior she simply puts my phone on hold because she knows these calls aren't free and the customer will herself disconnect the call. This is called professionalism? twice I see text messages of money deduction and my amount also doesn't reflect on my account. Who is going to resolve that? And kindly look at the executives who are so unprofessional who put calls on hold for 15-20 minutes.:

Smitgpta:

09/09/2018 12:07:20:

I have been using this app for the last three years or so and it has made banking so smooth and easy that now I neither visit the bank not use the website. The app has improved a lot over time, added lots of functionalities and improved UI, saving my time and easing the banking requirements.:

Kanishkan:

02/05/2018 08:34:42:

I have been using this app for some time. I have seen the earlier version and the current one. I think the current one is more customer friendly.

I have had only very few instances of failure.

But given the complexities of the components and different agencies involved in making this work, I am happy to use this

app.:

VaibhaoT:

06/05/2022 18:20:58:

I have recently got credit card and i do not have any other relationship with Axis Bank.

While app allows me to set MPin, and it list my credit card. But it doesnt allow me to access it. As it expects me to login using login ID and password. But when i attempt login using my credentials, it always say attempt failed. I have verified that my credentials are correct. I can use same for browser login. And if i try incorrect credentials in app, it gives different error that 4 attempts are remaining.:

Ganikic:

28/03/2022 18:54:10:

There are multiple issues with the options that shows incorrect results. And when you call customer care they just say as it can be resolved in next versions. And due to this I have got charged ? 6000.

When you can not find some options and calls customer care they says you need to wait for 5 working days. And on 6th day the same issue repeats and you need to call customer care again. No way resolution from past 2 months:

Mani Kasi:

07/11/2022 05:15:39:

I?m using the both Axispay UPI and Axis mobile over the past three years and and the user experiences is Awesome. And they have enrich UI experience under improving day by day.

I could see the only pending part to see the HOLDING AMOUNT in the axis Mobile app. And I hope they will fix it.:

Jitshree:

15/11/2020 16:20:56:

While I set & link my account in upi it?s works due days , after that upi never works on urgent situation. While we approve request through UPI it?s stuck every time. Extremely pathetic app, even update also not available to fix this bugs from ages. May developers not interested to improve the app and goes on long holiday.

I am very thankful to ICICI BANK Who made a greater app than axis which make my payment easier & still it?s improving for smooth & secure experience.

Hope you understand the point & revert on my query & go ahead one step forward.:

jyothi00007:

09/05/2019 17:14:51:

In mobile banking,I am not getting otp quickly, and my transaction is being timed out. The second thing is I am not getting the refund amount quickly as in other banks, when the transaction is failed. So I am unable to know the confirmation of the transaction, whether it is a success or failure. Because of these two problems I am not able to use mobile banking properly.:

Azeez55:

27/03/2018 12:31:55:

It?s unbelievable that AXIS Bank is yet not capable of providing App Based Net Banking facility for Checking Accounts. The App is hideous and complicating and most features aren?t available as yet. They still expect you to transact on a Desktop/Laptop in this day ?n age; and even then you need to keep ultra complicating passwords which can?t be memorized, hence it has to be noted down someplace.. hence making you far less secure. These guys really need to get rolling ASAP or they?ll start losing accounts to other banks like HDFC, who has the most easy to use and handy Banking



App. Go learn from them tech team!:

Hero Naveen:

13/08/2021 12:05:12:

I have various accounts in various banks. I've used all their apps. By far Axis Bank app is the best I have used. Seamlessly able to access between Current & Savings Account.

Only downside is the limit. Transaction limits should be increased from the max of ₹20 Lakhs. Apart from everything is top notch.:

Feroz Ahmed Ansari:

25/05/2023 16:10:57:

My dear NS colleagues, Please don't believe in the offers they suggest or appears on Axis bank app. They just do spamming, I received a ton of calls to merge existing loan, When I tried it suddenly disappeared and loan application got rejected, I contacted to my branch and suggested me to apply offline but again rejected without any reason. I asked for reason but they don't have. Axis bank now you will say cibil score main kuch panga hoga .My answer is how in a day cibil score went down and for your kind info I am a common man not a common man.

A frustrated common man!:

TheShubhz:

15/09/2021 14:35:54:

Axis Bank is such a cheat and provides worst services. It has been 6+ months and still I'm unable to operate my corporate account properly. My mobile banking isn't working till now. Unable to transact with debit card online. This app also doesn't

allow me to create a UPI. App says account doesn't exist. Branch head of Bundu says he has more A1 customers and twitter support is also unable to help. Don't open an account in axis bank. They just loot your money and provide worst ever services. I can say SBI is far better than Axis.:

UKBN11:

11/07/2023 17:21:03:

I have been using this app from long time now. It's very user friendly and best user experience. Constantly improving the app and adding more & more new features and improving UX. I'm very pleased with this app compared to other bank apps.

Recent one view feature is amazing ?:

sam11072:

01/04/2019 15:02:52:

Now a days Axis mobile app is not working properly in any mode i open A Rd account in Axis but i see my Account its always show that our system is offline please try again when our system is online what the problem with this app as compare to other Kotak giving best experience in mobile banking and other things and today's is Rd deposit date which axis have to debit the amount from my account but its fail due to offline system so how could we do a transaction with Axis please solve the problem in mobile app:

Nikita\_J\_111:

31/03/2022 05:57:31:

Have been using Axis bank app for years now and there has almost never been an annoying moment. Finding all the information I need easily and appropriately. Thank you for such smooth user experience and services:

rameshvsk:

22/07/2020 15:54:03:

This is the best mobile banking application compared to the other leading private banks. The major advantage is the application is light weight compared to the other mobile banking applications. The only part does not work for me is registering the Apple Watch application. Hope this will be resolved in the next version:

Sri-9:

23/08/2021 07:36:11:

May be this would be the worst banking app I ever used. The app never allows me to access my credit card or loan details. Worst customer care support. Public sector banks are way better. Bank staff always say open a account with us then you can access the app without issues. This is insane. Because of this app I could not generate a pin for my CC and the Credit card issued never worked. I trashed their CC too. As a bank it may have good reputation, but with service they are faar below the average lines.:

Vasu Chaudhary:

23/04/2018 06:38:51:

I am using Axis Bank from couple of years. I found User interface is very good and it is very easy to use. My experience with other banking application is not so good as compared to this one. Easy to select home options make task very simple and easy. Adding Axis beneficiaries via mobile is asi attractive.:

Bohar singh:

19/09/2018 02:19:51:

Amazing app with almost all option available to user there is no need to go bank. Everything user can do online through app. It is also reliable and error free app. It provides better experience to the user with good graphical interface. I think it is

one of best app than all other banks.:

Gopalakrishnan GVS:

30/08/2022 14:25:16:

When I make the payments both IMPS and NEFT I can't send the receipt to my beneficiary before that rating and review window came and block that even I give the review also it's went out I can't get the receipt even in screen shot too. It's very worst. Chance this immediately. Ans always after this update i get ? Sorry, we are unable to process your request? it's come always it's totally disappointment.:

Rabbit00010:

20/01/2021 18:45:46:

I use a lot of banking apps including SBI Yono, HDFC, ICICI and SBI Cards app and Axis Bank app is one of the most polished and fluid banking apps I have used till date. Though a lot can improve in terms of looks and fluidity it is still one of the best apps. Its easy and intuitive to use and feels more like a native app than all banking apps

I hope we will get a more polished interface with time.:

Tarun Dhawan:

05/07/2020 02:40:51:

This app is so confusing I cannot explain it in words. I got a new Flipkart axis card and trust me there is no way to set a bill if you want to do one every time it is asking to authenticate your card which our score card number details and four digit pin which no one has as a result you cannot use anything and the customer support phone number never works. Axis bank can you please resolve this issue so that you are on boarding experience of your new customers becomes a bit better.:

Satish DM:

02/08/2019 13:37:08:

If user is having multiple FD account associated with his/her mobile app account. Only one FD account details are displayed where as if same user logged in using desktop version and able to see multiple FD accounts associated to user. So issue with mobile app where it does not shows multiple FD accounts.:

sheikh taj:

29/01/2019 07:36:52:

I really loved to use axis app it's very useful And I am holding axis bank account past from 5 years ..... but thing is I didn't like the costumer care and credit card department I was using credit card but without my information they cutd my 5k it's almost 3 years they haven't not refunded base on that they blocked my credit card ..... hope I get my money r my card back thank you:

Nagaraju Kattanguru:

18/10/2022 12:06:44:

Most of the time credit card page not loading properly. It's taking too much time to load and finally it's failing. The new credit card page automatically updated the my auto debit account, from one account to another account without knowing me. With this failed transactions charged. Amount is debited. The new application is worst. The customer support team also worst. They are not providing proper response.:

aviaryanparmar:

16/10/2022 03:38:37:

Unable to login my credit card account. I have no axis bank account. I use only axis credit card. The app is asking for UPI

signup , up not fetching my bank data with my mobile number and there is no any other option to skip this page. I do not want to sign up with the UPI.

They have no customer support. I talked so many times with ROBO. I have to pay my credit card bill and i am unable to login.:

Harichittha:

01/03/2022 04:34:52:

I was using this app for my credit card it was nice and very user friendly? but when I changed my phone although transferred my files to new phone I am facing login problems I contact customer support they asked me to login as new but it doesn?t work showing me already exists pl contact customer care !!! Old phone was iPhone 7 new iPhone 12 mini?:

Rbwe:

07/09/2018 18:34:38:

Axis banks app is not having a bank account with the bank. Login is an issue. If you manage to do that, trying to transfer funds is an issue. Sometimes the app goes into an auto pause mode. It turns into a stubborn child not willing to listen to his mom who is asking him to study. Boss do something with the app, this is not making my account mobile, until and unless you have planned to keep my money with you and not give it to me when I need it. Do something or you will definitely have one less customer soon.:

ShaggieBar:

01/09/2022 08:04:42:

Don?t go for Axis bank credit card if you don?t hold an account in the same bank. I?ve never seen such a ridiculous bank in

India who does not provide Portal for it's credit card holders who don't have an account. Every time i have to wait for the statement to generate and deliver to my email then only i can check for cash-backs and disputed transactions. Sometimes their customer care executives are even not aware of the reason and gives you fake reasons. I'm closing my Card:

GURMULEY:

14/06/2022 03:09:47:

I don't found any option to set up PIN for addon credit card in this app. PIN set up is available for the primary card only.

The feature for addon card PIN set up shall be provided. Or if it exists in the app, it should be easily accessible.:

Kedar Taskar:

13/08/2020 17:45:51:

Axis Bank Mobile app is very well designed with excellent customised features. It's easy to use, quick access and menus are designed and developed to ensure efficient banking experience. The navigation is super easy and gives an enriching experience and all what one wants to do can be achieved through the app..:

Nirlipt Gaur:

11/02/2019 02:22:21:

This is by far the best mobile banking app that I have used. Being a mobile app developer myself, I was able to identify the weak and strong points of the app. Functionality wise it makes my life easy in very less number of steps. So convenient!

Inspires me to make my work better. Kudos Team App Development!:

kajuazad:

20/12/2018 04:00:23:

App is super smooth everything is fine but I don't know sometimes face issue when useimps or neft app tell something

went wrong may be that might be network issue ...but app developers please look on to this matter and try to fix this that

app can be use on any network conditions:

badhti ka nam zindagi:

10/07/2018 04:00:40:

This is a very user friendly app

You can easily update ur address and stop cheque by just opening ur app

You can change ur debit card pin just by clicking on the debit card pin change option

So according to me those who are finding negative aspects in this app

I think they dont know how to use this app:

divinzetkumar:

15/05/2021 09:29:42:

It was surprise to see how easy to use this app in the very first time, I am using lot of mobile banking app from HDFC, ICICI,

Kotak Pvt banks but not as Simple as this AXIS Bank.

All the request can be found in screen, it?s simple, straight, quick.

Very happy to use Axis Bank a way forward in Digital banking.:

TipsyHermit:

28/07/2019 02:18:30:

I have been associated with axis bank for a few years now and must say that their app does 90% of the work. I don?t need to go to the bank all the time. I have very rarely even used my chequebook. Effortless experience and the app is almost perfect with no bugs. Works every single time!:



love aashiq:

03/06/2023 07:58:36:

You are very good, but you are giving repeated notifications, feedback, feedback, feedback, how much feedback, brother, how many times do you do, there is a limit, man, this much notification feedback, once done, it is okay.:

vineet saxena:

28/10/2022 05:36:57:

Axis bank mobile app is very convenient and easy to use with great interfaces and loaded with all the essentials. It has literally reduced going to bank for many things which can be achieved online in a secured environment via banking app.:

rakesh411:

26/10/2022 08:19:39:

Service is blazing fast and quick.

Within few seconds you can modify the limits for credit card or debit card or loan or saving accounts. Starts with updating and what not? all the services are in hand:

Arvindd Vermaa:

13/04/2021 13:42:31:

Well, I've been using Axis Bank app for past several years and one thing that I'm most engraved with its being very simple and easy to access! Additionally, it is deemed complete in all required features one might need to!:

AndySilvester24:

12/06/2019 03:46:56:

Very easy to use and easy to access. Simple and fast. Works in all areas and great instant services. Updating info, blocking

debit card if lost, transaction limit check and all the other features are great. Best mobile app and I recommend for all the

Axis bank customers:

jat1n25:

18/05/2020 10:16:32:

Since last 6 months, the app always gives me error - system under maintenance try after some time, when I try to access account details. (iPhone XR - latest iOS and latest axis mobile app)

Going to accounts section, instead of showing my accounts information, it asks me to open a new savings account inspite of being logged in with internet banking credentials and mpin.

Completely trash application.. Nobody ever contacts for support even after requesting many times.:

meremortal9:

23/07/2020 16:05:18:

The app was working well all these years. All of a sudden I started seeing an error that asks me to ensure the sim is in active state and/or is inserted in the sim slot. I am using an esim. Please look into the issue and release a fix. I am unable to login to my app at all due to this error.:

Rakib002:

29/05/2021 12:27:35:

I have been using this Axis bank's mobile app ever-since it was launched. It's gone through a lot of updates and becoming better and better. However, I urge to the developers about one aspect that please add the face ID/touch ID feature to it

logging in. Most of the banks have that feature.:

Sankalp Sharma:

02/05/2018 14:37:28:

I am using mobile banking apps of HDFC Bank, ICICI bank, SBI, BOB and I have to admit that Axis Bank's mobile banking app is the best app in the industry by far. Very user friendly. Everything is available on your finger tips, unlike HDFC Bank where you won't get your previous month statement of your credit card.:

Ramesh Badagi:

08/07/2022 18:46:04:

Axis Bank application is very user friendly and we can update ourself all details, transactions and payments. No need to go to branch office. Everything is on hand. Axis Bank is keep enhancing the application which is very important and required.

Thank you.:

rajababuk:

04/04/2022 10:37:35:

Dear axis Bank have been a proud user of axis bank from past four yearsBut the problem I faced in the app is that I could not make self payment from one account to another account of mine it rarely worksI hope the developers from axis bank will solve this problem

Thank you:

jyotidv95:

06/01/2019 13:53:02:

After latest update, can not able to log in. Early after entering mpin it automatically accepted and logged in but now there is

nothing to initiate action. I entered mpin and selected done which was visible on keypad, it stayed on same page and doesn't log in. Either there should be a submit or done or ok button on page to initiate run action.

This was earlier good, where as soon as 6 digits were done it automatically gets submitted and logged in.

Non sense, update has turned little bit good experience to negative.:

Simran kaur s:

05/07/2023 12:25:32:

They are good for nothing and i m not sure how they are running their business. They can't solve a simple issue. My Emi is not deducting automatically on time and every time i have to go to bank and ask them for the reason. They even didn't have the reason for the same. Neither i m able to login to app to check the statement and customer care is not able to help me in this issue as well. Never recommended this to anyone.:

rajunagaon:

01/10/2022 09:43:02:

After updating app become very slow. Need logout button on all screen. Need a search button in statement. Whenever I saw a previous transfer detail next time app automatically select same account:

Sunilcv:

23/08/2021 09:11:45:

It's has been a slow and gradual process but the Axis bank app works wonderfully now and has almost all the essential functionality of a good banking app.

Kudos to the Dev team for listening and implementing suggestions.:

taufiq\_4032:

08/02/2021 13:58:30:

I have been using Axis mobile for last 5 years & found it very convenient, easy & fast. As compared to the other mobile app I found Axis on the top. The best part of this app is there is no hanging & sticking when it comes to transfer or any other transaction.:

nsami:

01/07/2021 13:29:42:

With newer revisions every easy to use aspects are gone. Example: I take credit card section and see all the bill details and then app says go to 'pay my dues' section to pay that bill. Why that stupid developer couldn't put atleast a button to switch directly from there than asking user to navigate with so many steps! Crazy! Don't you have a UI architect there? ?:

parth saraiya:

25/05/2021 19:21:41:

The new update has made credit card payment methods more difficult and lengthy. More over you cannot pay any outstanding amount until the bill is generated that's even worse.

I am not able to see the transaction is done where either:

Rishkop:

12/05/2021 14:09:03:

The app is not working up to the mark after the bank upgraded credit card system. The app is unable to retrieve credit card data and takes too long to load. Please fix this problem at your earliest.:

Gurdev Otthi:

30/07/2019 05:28:58:

I am axis bank customer since then when its name was UTI bank. After long period of time axis bank launched this app which I am using is very consumer friendly, anyone can use this app very easily. As, I am Using iPhone X so axis bank should introduce the facility of login by using Face ID , as some other banks are giving.:

Rakesh Interior 9789078275:

01/12/2022 06:29:54:

From last one week whenever I'm trying to open my axis bank mobile app, it is not opening. I don't know what to do now? I don't know Is it some technical problem or something else.:

pr@dy:

24/12/2018 08:21:36:

These axis bank agents will run after us till their work is done and after that they won't even respond to our queries. They ran after me for opening a demat ac without even informing of the charges of opening. Bcos at first they said it was free. And then after opening they charged me 1770 rs. after that these bank charged me another 267 rs in the name of consolidated do charges. If this bank ever needs money we can donate the buggers. These people are not able to resolve our queries worst services on their part:

gaut86:

26/11/2022 05:39:45:

Very convenient n easy to use app, works with minimum steps to process a payment. Works very fine even while we are sailing on a ship in a low network area, specially while adding a new payee is very convenient. Thank you:

hehbdhxu:

08/07/2022 06:16:39:

Payment dr. and cr. Not update in mobile app on same day I have received text messages your account has been debited for 500 for service charge but in mobile app balance not updated

Please fix this bug:

ravikantvicky:

05/09/2022 04:09:36:

Previous version of app was much better than the newer one. Now look is better but each and every function is slow and worst part is login. It never opens in first attempt and after each click it shows logged out or something went wrong.

I really loved the Axis's app but this time it's really bad.:

Samu Atticus:

20/02/2019 14:48:22:

Well for me Axis bank is the best bank, I have been using for the past 5 years. Specially the app is really easy to use, fast and user friendly. I would rate Axis 10 of 10. I have personal account, credit cards as well m really happy with the service so far! thank you!:

Winnerfver:

01/01/2019 11:06:15:

I use the axis bank app very regularly without any issues most of the time. The only time I encounter issues is when I try to log-in after 11pm, very rarely though. I think what axis bank needs is to keep the customers informed about the downtime in advance. Cheers!:

Jasir Umer:

24/08/2018 00:33:58:

Awesome Application with better and improved user interface. All banking services at our fingertips. Improved customer tactics with quick and instant transaction outcomes even on a low data usage. Highly secured and improved transaction features ensuring utmost privacy for the customer.:

AVMuthukumar:

13/12/2022 07:33:08:

Hassle free app for any type of mobile banking. Absolutely amazing. This review has been posted after the experiences few other banks mobile banking uses. Axis is always ahead in all aspects when compared to their counterparts.:

Vihu Ridhu:

04/03/2020 08:38:26:

I suggest every one not to opne any account or get any credit card from axis bank.. when a limit is marked which bank will allow u to go with ver limit thats only axis bank reason being to attract more income.. worst staff . Poor customer suppott.. They charged me extra penalty for using excess 25/- over my limit. Which bank allow to go beyond limit neither its written or specified that u can cross ur limit..

When its clearly written ur limit is x

Strange but its a garbage axis bank....:

khim Singh:

02/07/2023 13:43:51:

This app has been consistently crashing on my iphone 13. I am unable to pay through UPI for last many months. It crashes



as soon as I open UPI of this app.

Worst thing- while shopping in reliance smart 4 months back, I sent money through the app, but it was not received by the retailer. That money I have not received back, inspite of complaining to relationship manager.

Worst bank in my life. I will pull out from this bank now. Enough is enough.:

prasad1791:

02/07/2023 06:35:06:

I don't understand why they're giving updates, just moving menu options from 1 place to another place, and old feature stop working. Earlier FD option was working properly but after new updates whenever I'm selecting fd option it shows blank screen. It's really frustrating because now every time I'll need to open laptop and need to do all the things on browser:

Go4alok:

25/03/2023 04:28:17:

1. Axis Bank would charge its customers deceitfully in a carefully orchestrated manner
2. They would slide in charges and then reverse them next month upon complaint
3. They would charge the customer after a few months, and this time if customer overlooks accidentally ? they will levy more charges next month
4. And then their after all on their own whims and fancies
5. Upon complaining they will justify their own mistake of having reversed the charges few months ago twice
6. The app and the statements are again carefully designed in a manner that a customer cannot filter the debits and credits

easily on an excel format, so the customer ends up paying thousands of rupees under the name of ?dil se open? robbery in

broad day light!:

sachinvats:

09/10/2022 06:37:14:

In axis application not able to update nominee?s only we can delete nominees but while update nominees it is not showing

full process option even after fill all thing kindly help:

zain1391:

10/09/2022 18:19:07:

I would like to Thankyou for an amazing services you provide to customers. You keep yourself updated, your services and

your easy simplified and confidential applications. You are truly amazing.

Thankyou Axis Bank.:

Swara1011:

10/03/2022 01:40:08:

I have been using axis bank app since 2016. Its been pleasure to have the app like this. This is the best, easy to use and

user friendly app ever designed by any bank.

SBI is very good as per security is concerned and it also an user friendly but Axis Is the best of all.:

milna.org:

27/06/2022 18:18:33:

Customer care is handled by robot or brainless humans. Nothing can be done with the app. You need to call and waste your

time. App bugging 2 times out of 5. They keep spamming you the same thing multiple times in the same week. They really think their customer are dumb and need a daily harassment reminder. When you ask for opt out. They stop all their emails, so you don't get any update. With axis it is full spam or nothing.:

samaj sewak:

20/03/2022 02:10:32:

Every week bank employee calls and say ?you are approved for credit card just complete kyc and card will be delivered to your address? .

I denied each and every time but today i said ok for kyc and to my surprise i got message after 15 minutes of biometrics kyc that card application is declined and that took hit on my cibil.

And same thing they had done earlier also..

If you want to save your cibil score then dont apply credit card from this bank..:

Ripan100:

19/07/2021 20:03:54:

Much better UI and experience than other banking apps. I use the credit card services only. Don't know about other mobile app banking functions though.:

Bagojordan:

03/09/2021 08:30:11:

Overall app is decent but Axis should really do something about their automated calls in regards to credit card, even if the payment is done they keep calling about the payment reminder!

They should really check their transactions and database before initiating any reminder calls!

It?s annoying!:

rpim2w:

25/11/2018 14:53:03:

Absolutely fantastic Mobile compare all other public sector and private core banking available in India.

Honestly speaking it?s customer friendly and very easy and simple in operating system.

It has features accepting immediate addition of new beneficiaries and statements can be viewed any time for particular time period.:

Ashish panchal:

27/09/2020 06:24:14:

If I am trying to set my new PIN for my new credit card, how will I know its PIN? It ask for one time authentication process after login in and for that we have to provide PIN. How stupid one can be? It?s really shown in the app. And after getting my customer ID through message and trying to login on Internet Banking through that Customer Id, it says invalid credentials. So I guess I?m only left with one option is to go to ATM and set PIN, which I can?t do as I?m in quarantine for 14 days.

Worst logic applied for the design of this app.:

inn077:

23/03/2018 01:29:26:

I have used many banking apps but axis has done superb research and development on this app its very very user friendly

No lagging or other issues which you find in other banking apps

Thank you axis for making banking so user friendly and convenient:

Robinkahlon:

24/07/2021 02:48:25:

Its a good app. User friendly. No too much brain storming while using it.

SUGGESTION : When we do login manually by entering passcode, shuffle the numbers like SBI YONO app. Don?t put 1,2,3?9,0 like normal keypad. In SBI YONO every-time you open app keypad is shuffled which is great to use while sitting along with someone.:

ashwini1234:

21/12/2022 08:35:22:

I tried updating address using aadhar instant updation but What kind of app does not allow address field limit at least equal to the address on Aadhar card? You are not even allowing me to add shorter address manually in the app. This is huge bug in UX (User experience) of the app and very frustrating. QAs and Devs working on the app need to take a note of this. I gotta go do this now going to nearest branch. Very frustrating in the digital world.:

Raghu King:

22/04/2022 17:25:49:

The app was working perfect until I update it to new version. From the update I am not able to login to my account using app. Where I am totally relayed on app for all services. Hope the team would resolve my issue asap. Which would be certainly helpful.:

Spriha Arun:

25/09/2019 09:53:23:

Everything related axis bank i.e. their services, banking app, online banking everything is so user friendly and they respond very quickly. I recommend people to open an account with them if you want your life to be hassle free.:

anil\_swiss:

14/06/2021 07:34:04:

The new update credit card section is not user friendly to navigate or find the expected options

Looks like complicated to use

Expected all credit card related content should be merged in this section but instead we have to visit home section of axis app to perform some actions for example pay CC outstanding

And may more sections are confusing:

Praval Pratap Singh:

14/05/2019 08:34:54:

Its bee 4 days now and I haven?t even got a simple e-statement for last 3 months.

No customer care number, numbers that they have given do not get connected and when I use Axis Aha chat service, they don?t understand the issue. Its just saves responses that i am getting repeatedly.

Third class bank with third class policies and rules.

I can even have my own accounts e-statement and having to struggle alot for this simple thing.

They are just sending e-statment with the password and when I m using password its not getting opened. Worst service:

@mayank3434:

13/02/2019 05:22:09:

This is very good mobile banking app I am using 3 mobile banking app but axis mobile banking app is awesome response for everything whenever you need check balances or you want to transfer money any account any bank account you can use very easy:

Harrysingh3190:

04/10/2017 08:51:56:

I am using this app from very long time, everything is perfect, just minor change is required. This app does not have touch id login like others mobile app (hdfc bank already implemented this feature).

So it will be helpful if you guys implement touchid login feature.:

Rrishisingh:

22/05/2023 10:48:16:

Whenever we tried to register, as per your app wifi not allowed to use. We are forced to use mobile data & sms will be send , & due to this mobile data swich from 4G or 5G to Edge / G and after sms sent it takes huge time to revert back to 4G & 5G.

And last give error you are not connected to internet. I have tried on my iPhone and my wife iPhones getting same error &

Os update to latest one. Please do find solution:

avbdjanskalklqldb:

05/10/2022 07:46:06:

Please don?t take this bank credit card.

I'm suffering what happen when you made excess payments towards your credit cards?

I'll explain what I'm going through:

First they ask you for documents like bank statements from where you have made the payment, then if you have axis accounts they you make sure you will open an axis account and they will transfer that amount in your ban.

And if ask to transfer in any other bank instead of axis they will ask for cancelled cheque, even though you have submitted those they will drag long ago to initiate refunds?

Bad experience or it's like nightmare why you've chosen this bank credit card?

Stay away from axis stay healthy and stay stress free.:

singh balwant:

20/07/2020 05:48:08:

Excellent bank excellent services. Little expensive when compared to other banks. They can be more customer oriented at the same time not try to find novel ways to tax / stretch the customer further more.:

yash kushwaha:

27/02/2022 09:22:02:



While opening an FD , it does not show the maturity amount, It displays the same amount as the maturity amount which is wrong

The previous version of app showed the maturity amount properly

Please look into the issue as this is causing inconvenience for the user to understand the outcome of the deposit:

Ravi\_Vaghela:

30/09/2021 10:55:00:

After latest system upgrade, the option to see current outstanding amount is missing.

It's only showing unbilled amount in which recent credit are not to be count.

There must be shown current outstanding amount.:

Sreenivasulu g:

02/11/2022 11:01:28:

Other bank I couldn't able change address or transfer the account easily but in axis mobile app I can do everything:

subhashgoku:

02/12/2019 10:44:28:

I am one the existing axis bank account holder, using since for months but never came across such banking app.

Sometimes this app never shows the bank balance, but not its worst than ever even i have the credit card which was showing in the credit card section, again the app asking for the apply of new credit card. Can't able to check the credit balance and moreover not able to repay the credit.:

00titun:

11/07/2023 10:24:56:

It seems they do care for their customers

It is 4 years since I gave them some scripts for demating. They lost the scripts and now they are saying those companies don't exist. But those companies have either merged or acquire by other companies who have issued their shares against the merged or acquired companies

I told them to return my old scripts and they are just keeping quiet

I a disabled old senior citizen can't run to the bank. It's more than 3 years old

Tell me WHAT TO DO:

Middle class customer:

28/05/2023 10:23:05:

The worst bank ever please no one have account in this bank this bank is \*\*\*\*\*fake\*\*\*\*\* and unnecessarily taking amount from common people on bank holiday transactions. If there is any bank holiday these people are charging hundreds of amount from each customer on each transaction that means these people are making revenue in a fraud way to compensate their holiday loss. Too much injustice for each customer in axis bank:

rawkum:

12/05/2021 08:19:42:

Post the latest updated. I am unable to open the credit card section.:

rtspca:

07/08/2021 07:46:16:

I?m using the Axis mobile more than 7 years. The current versions are not up to the standard. Which is not sufficient to fulfil

customer satisfaction. App login time is little extra and sometimes the app is coming up with an error message stating server issue etc.

Please fix the issues asap.:

Lucky382016:

04/09/2020 08:06:31:

I am using Axis app from last 8-9 years, it has always user friendly and very secure way to do banking services. I am happy with the kind of services and ease of use for any normal user.

Thank you Axis Bank for providing good banking services through application.:

NishantGaurav:

30/09/2018 11:36:53:

I used Axis iPhone App from last 2 month recently I used updated version now it?s working fine than previous App ...But some functionality in this need to improve because after that it?s more user friendly...

Thank You:

Bharat Shamnani:

27/08/2020 19:01:38:

I recently closed the FD prematurely and it deducted the TDS without pre-informing/pre- displaying the charges/taxes. Now the bank is shifting the burden on me and saying that the I have not filled Form 15 G. If the app had shown that the TDS would be deducted from the final amount, I would have filled Form 15G and then closed the FD. It is a good strategy to

make customer the scapegoat for the problem.

The app interface neither shows the final amount to be credited nor the charges & Taxes to be deducted. It?s like you are operating a black box. Please work on the app design.:

Ashok Tripathi:

07/01/2019 22:20:58:

I am using iPhone X and just a day ago I was updated Axis mobile app after update there is login error, it?s shows to enter mpin but after entering mpin it?s not go ahead.

I request to developer for this app to update this app again and fix this issue.

Thank you.:

AxisBsk:

06/06/2018 08:21:15:

I have been using this app since last 2 years and all my banking transactions are at my fingertips. So smooth and absolutely super. I am more happier with Axis app when compared to Hdfc app. Hdfc has less features offered on mobile app and does not detail much things on app for Cr card statement. But Axis gives each minute details on the app.:

Talmeez Faizy:

20/07/2022 15:27:41:

Your app doesn?t let me add my card and keep on showing invalid expiry date though I have been putting the correct one!

Without the Authentication I cannot also connect to support through app!

If i try to connect to support through chat in your website then it asks for registered mobile number and mail id which again it

doesn't accept the right value!

Your online system seems to be a torture!

VibhuMattoo:

10/01/2020 16:41:42:

This app is frustrating when used, I only hold a credit card from axis bank and wanted it to view my credit card details.

Unfortunately there is no option for one time authentication for users with a credit card only account and customer care is the worst of lot, they don't have any experience in dealing with customer requests and works as per their own convenience.

My suggestion - avoid axis bank as much as possible.:

Rajmohan Nair:

26/03/2018 10:12:57:

I use at least 4 mobile banking apps . Axis has marched ahead in their digital banking and mobile banking . You can do almost everything about banking through this app . Including changing your home branch and other services in one touch .:

abhishektalaviya:

19/06/2023 16:37:02:

Not only in app but also in net banking mutual fund Section is taking too long and at last it come to an blank page or improper page. It is happening since two days . Please do something.:

revathydevi:

03/01/2023 17:52:45:

Axis bank mobile app is the best mobile interface I have used. Very robust and user friendly interface, add payee, credit card management, utility services, easy to update profile info etc...:

ef099:

28/07/2022 14:32:49:

Looks like the credit card section in the recent update has some issue and does not load even on waiting for minutes.:

Kranthi Kaalwa:

21/07/2022 16:02:27:

Axis Mobile app is the best banking app for mobile when compared to other government or private banking sector?s apps.

It provides a great user experience and easy to access all the menu items.:

Tennis fever:

07/01/2021 06:05:27:

I have used other banking applications and I must say I like Axis Bank mobile banking application a lot.

My only fear is about security as it requires only password to log in. I would have preferred dual security before I can log in for mobile banking.:

Azeem Darji:

26/04/2022 00:54:04:

The app is great , very easy and user friendly. One suggestion to introduce sending OTP on mobile or email id while doing any transaction to make banking more secure.

M pin is saving our time, but personally I feel there should be an extra protection layer in form of OTP:

Vijay Chovatia:

06/10/2019 16:39:41:

Compare to SBI bank, IMPS is allowed 100k where as in SBI it is only 10k which is nothing in this era. Many other features

are good compare to government banks.

Only the issue is if two accounts are registered with same mobile number than any one can be operated by Axis mobile app.

Regards

Vijay Chovatia:

Praveesh-vp:

14/11/2022 12:16:39:

What I love the most about axis mobile app is you have everything in one place rather than installing multiple apps for debit card, credit card or any other purpose. The UI design so aesthetic and newgen:

Ambujakshan:

02/07/2021 10:28:06:

Excellent performance & user friendly. I have been using this app since few years. And enjoyed transactions in the App including Forex transfer. But had felt that the service charge for forex transfer is high.:

abhi1917:

16/10/2022 10:05:36:

The axis bank is very good. This feedback is for the app. It's shocking that the NEFT done on Axis website doesn't appear in the app. Are you kidding me? This is the world of omnichannel customer experience. If I cannot find a transaction done on the website in the app, it's really terrible. I am actually shocked to find this today when I tried to consolidate the payments made to one entity. It showed only the app payments. Pls fix it.:

My Big Family:

31/08/2018 06:05:04:

so far the best bank as per my experience. I have an NRI account with Axis and I have only good experiences with the bank as well as the mobile app

Enjoying many new features where I did not get from my previous bank. Seriously and honestly:

Bhawna sareen Nuttzz:

27/05/2018 19:22:24:

One of the best app I have ever loved or seen !! Thank yew AXIS for such quick service been part of axis account more than 6 years ..

Branch people also support a lot quick action on request .. SUPERB keep your phenomenal services up as always don't let it go down ...:

Mahesh365:

24/07/2023 23:29:11:

I am new to this bank, I feel this is a good bank where they won't irritate customer by calling to many times and the banking app provides excellent service with in our finger tips:

jagga29:

12/05/2018 02:54:45:

I have tried to open ASAP Account through web but fed up with the application error. Somehow finally after a long trial it got worked. However again I got fed up with the App. I am repenting for opening Account with Axis bank. I afraid that, in starting itself their service is worst, how will they serve the customers in future.



It's been like this since so many days, but still they couldn't resolve the issues. This shows how they concern about the customers.:

SuriSingh83:

04/06/2023 03:59:25:

I've been using this app since last 10 years and never had complaints about anything. Timely upgrades and always user friendly.:

Emerson Cardozo:

11/02/2021 11:26:21:

Axis mobile App is very user friendly app with great interface as compared to other banking mobile apps.

All day today banking needs/options are available in one app.

Finger print enabled and NETSECURE APP makes it more secure for logging in / Transactions.:

lis@6:

02/10/2022 06:45:00:

The app was really a good one before. Later they made changes to it and was asked to log in again. You can't log in with a wifi and need mobile data. But however you try your mobile data is not sufficient for them - they keep on saying no internet.

Since mobile app can't be used, every operation is so tough that I am just waiting to finish the pending dues and to never use it again.:

incurable optimist:

25/06/2022 03:53:55:

When you update an ongoing app it is expected that the app's new version would be faster, easy to navigate and performs

better to give results and save time for customers.

This new version (2 back to back updates) in short time. Is one of the worst banking app. The new features screen is not moving nor there is any option to skip it.

Do these people do what is called testing of their own recipes? Sic!:

drankonc:

24/04/2022 06:20:53:

Axis bank and its app and interfaces have very poor and fraudulent policies. They deduct money for transactions those were declined or cancelled and then do not refund the amount even after repeated customer care requests, emails and other person interaction with the bank. They are charging me monthly instalments for a product that was cancelled and never received by me. Please avoid any banking with axis and immediately switch to other banks to save ur money and mental peace. Regards Dr Ankit Agarwal.:

jitesh.agarwal:

30/07/2021 01:15:13:

I think they have hired tech people from another planet who should be sent back to hell immediately! If you are trying to run a business, do not rely on this bank or it's online banking!! Every week it will go down and for days on and on they will keep ?upgrading? their systems with complete shutdown to their services.. if I would be a part of this tech team, I would voluntarily decide to not exist out of sheer shame of my incompetence.:

nsatyamohan:

07/06/2019 07:37:40:

It was good app I use this for credit card able convert to EMI instead calling the call center updating of address n stuff

This app should have disable/ enable when we want to credit cards so the fraud can't take place I am using RBL Bank card

it works like charm:

imabhidwivedi:

30/04/2020 03:29:03:

I am using Axis Mobile app, this is much better than any other mobile banking app. This is so easy to handle. However I would suggest to upgraded Mutual fund section, this should be added with new features like day's gain/loss, Latest NAV details like other investment apps are doing. Please consider.:

Nafeesa poonawala:

01/08/2018 05:31:15:

I have had a real bad experience with Axis bank, The App is the worst designed app which never solves the purpose because it never functions like it should.

Maximise of the times it shows server issues whenever u try to transact using the App. I have been using the App sunce 4 years and havnt seen any kind of improvement from that time.

The customer service is below average.

Axis is the bes bank when it comes to charging to its customers for which they dont offer.:

zAlpha95:

12/09/2022 04:58:25:

Kudos to the developers of the app and the corp to invest in such a team!

It's not easy to provide a great UX over a consistent period of time in this ever changing industry. It delivers one of the smoothest mobile banking experience that one would expect.:

Nikhil Bhardwaj ??:

27/08/2020 19:38:20:

As we all know that UPI is not working in iphone 6 and iphone 6s. I am using iphone 6 so i am facing so many problems while using UPI transactions. So its a request to do something which help us to use UPI as we used before.

Rest is completely fine and superb ?????:

Mahnawaz:

12/05/2021 15:54:36:

Guys the app was absolutely ok along with credit card section on your application but the moment you have updated credit card section recently which is good for nothing I'm unable to find the option for outstanding payment,the old version was far better and convenient to use.:

prajo\_007:

22/09/2019 19:57:55:

App design and overall interface is very understandable and simple hence extremely easy to use.

Liked the credit card section. Very nice especially how easily one can set the limits.

Kudos to the app makers working behind the curtains as well.:

ArumugamRVs:

22/08/2018 11:20:58:

I have used multiple banking apps.

This app gives the best experience in terms of user experience and the speed. The job is done very quickly. At the end banking apps should make us to stay in the app less time purpose served! Well done Team!:

lokeshskumar:

03/05/2019 04:44:48:

The most beautiful thing is to open the account you should have to pay Rs 1000/- and you have to pay by upi or net banking but as per terms and conditions your account will be closed if you have any other bank account I simply don't understand the logic even if after opening the account I called to customer care and customer care has conformed that your can visit any axis bank to complete KYC

Axis bank is simply doing money laundering?s:

Biswjait:

18/01/2019 20:01:34:

I?m using more then 4 stander banks. I?m so comfortable with axis mobile banking. Just a bit issue with iPhone X and upper version because of notch. Also statements rage are too little only 90 days. Where in other few banks have fy bases statement download option. Which is very use full.:

harishko:

30/07/2018 08:10:47:

I was using axis bank internet banking for more than 7 years, after the mobile banking took shape axis had done tremendous job in shaping the app as user friendly.

Now I completely forgot internet banking and depended on mobile banking.

Thanks axis !!!:

Amit\_iPhX:

18/06/2018 13:00:11:

All good. Been using this app from 2016.. Only thing required is a security option as other bank applications have it.. So team please add touch id & face id as mandatory security option while making transfer or logging in..:

Ashutoship:

20/07/2018 08:53:48:

The app is password operated unlike other banks which work on OTP sent to mobile. So one can use it abroad as well without needing mobile service. All transfers and conversions to EMI are easy to make. The best was opening of ASAP account, which I did entirely on the mobile app and in less than 5 mins! That was fantastic!:

SamirMahadhik:

05/05/2023 10:52:12:

I have been axis bank customer since 2013 and I am always happy and satisfied with the banks functionality and it's ease of banking. Axis always made dealings smooth. I feel this is best bank.:

m2omprakash:

15/09/2022 03:51:39:

I have used lot of banking apps but never seen such an amazing user interface that AXIS bank provides. Thanks to the team who keep upgrading the new enhancements and make it more user friendly.:

?thik:

02/05/2023 00:39:38:

Other options working fine, but recently Credit Card page not working:

Ch.RaghavaChary:

25/10/2021 03:17:25:

Good and easy to use no bugs but there is one which application closes sometimes in the opening and i hope very soon the bug will be resolved:

jitndar singh rana:

19/01/2022 15:50:17:

Axis Bank has transformed it's App into a unique tool that takes care of my all banking activities. It is such a smooth functioning App that I need not frequently visit my Axis branch anymore. A very user friendly App for the banking needs of customers.:

swatcat25:

21/10/2020 11:59:20:

One of the simplest banking UI that I have come across, it's very easy to navigate and do all transactions. Easy to add recipients for fund transfers and faster as well....which is still a complicated process with many other apps.:

samroger@123456:

28/05/2021 04:47:55:

I just tried to login by entering mpin, It says its 12 month old pin try to update mpin, I clicked update mpin and there its asked current mpin which i entered after that service not available kind of message displaying.

My concern is if new pin not able to update atleast it has to give permission to login with current pin.

Im not able to login into app.

Earlier also similar issues faced.

Axis Bank one of great bank among all banks but these kind of issues will not be expected from it.

Please make sure Axis bank name top list dont make these kind of issues to spoil the name of the bank.

Best Regards,

Axis Bank well wisher:

Aman Kumar 07:

08/02/2021 16:24:12:

Your Axis mobile application is not hundred percent accessible for visually impaired person so my experience is the worst I

hope you will work on it I am facing lots of challenges please work on this accessibility feature for voice-over:

PMDahal:

04/05/2019 09:17:25:

There should be a provision to link credit card to one's saving account when the credit card is not shown in the credit card

section of the App:

babai77:

17/09/2020 12:23:29:

Axis bank mobile app though secure should be easy to operate and help in money transfer . I was forced to authenticate my



self using forex card which I don't use often . There should have been an option to authenticate using debit card .

Also I am unable to use transfer fund feature in mobile app . It takes me to opening a new savings account screen.

Not acceptable:

Ramyeshari:

14/09/2022 04:30:25:

The app is well developed and very comfortable to do any account related transaction or work or request. The servers are also quite responsive and it's never lagging in my experience at least.:

ronakkhem:

03/09/2022 15:11:33:

The app is good with good interface and easy navigation plus lots of control specially for the credit card section to set the limits and all satisfied with the app:

bhargv trivedi:

12/05/2022 02:17:34:

This app is so much cool and it's use to very simple and easy and that operate by anywhere any time I'd love to use your axis bank app

Your work is excellent keep doing

Thank you

Form your customer:

SuuRiar:

31/08/2022 03:21:05:

There are some glitches in the app, actual credit balance in credit card option is different from what is shown there. Creates a lot of trouble. Overdue section is also faulty in the same credit card section. I had to specially call the customer care centre to know my actual overdue amount so I can pay that.:

snhussaini:

02/03/2021 13:50:49:

Regarding usage of the application for different bank transactions, it's simple & intuitive . The only worst think about Axis Bank is with regard to addressing any problems faced sometimes. You must redress solving the problems through this application.:

Maq736:

27/04/2022 11:10:47:

When I click login it says wifi is connected and when switch off wifi and connect through mobile data it says no internet connection this is happening in my iPhone 11 Pro Max please resolve this issue it's irritating:

\$onu:

22/03/2022 14:39:17:

This is an super amazing app!! All the functionality of being in the bank at the fingertips

-Very clean user interface.

-Simple to navigate

But it keeps demanding to change the pin every 6months and you can?t even use old ones. I?ve come at a crossroad where I can no longer make a new pin and remember it. This has a major inconvenience and it?s been exhaustive with multiple times app getting locked due to wrong pin inputs as fingers are so used an older pin.

I think this frequent changing of pin is good, but should allow to keep a very old pin.:

rahul9702:

11/03/2019 13:21:27:

Am an axis bank account holder for last 2+ years. Earlier I was using Another new gen bank app and axis bank is just excellent on speed and easiness to use.

Now it?s more easy to know balance without logo which is really time saving.:

Jaykumar Rajput:

11/07/2023 10:00:55:

I am using credit card of axis bank can?t pay paid in Axis bank application of credit card bill?:

abhishek anjanappa:

25/10/2018 10:19:59:

I am using axis bank it?s not really bad. But try to make user friendly with customer requirements. Axis bank is a private bank with good image, so you should make best App in India Actually I have a new ideas to make this app better version.

Like some customer con?t take OTP in some situation in that case make one more app with link Axisbank through that they can see there OTP in app like password. And customer can swipe there app down without login they can see balance

amount.

I know you guys have better idea more then us so try to make best app in India. I wanna see axis bank is one of the best App in the world.

Thanks

Abhishek Anjanappa:

Jhumri:

05/08/2022 05:26:51:

The convenience of banking is getting defined by Axis Banking app. This has taken banking to next level and it will allow room for Relationship management with additional fruitful purposes.:

jaikishan pandya:

08/12/2022 17:59:02:

Please note as my payment account got debited from axis bank debit card it shows in statement of debit card but not in the credit card section.

It doesn't shows in transaction section also so where my money has gone?

I will be switching to other banks credit card as it gets frustrating day by day.

Thank you it was not nice using the credit card.:

roheet24:

22/09/2022 12:44:58:

Disappointed that such app is made by AXIS BANK where you can't even access to the support or raise a dispute for any fraud transaction directly through the app itself. The layout and the design can be so much better. Also services Organization can be done so much better. Many net-banking facilities can be added in the app too but its not the case.:

Arunava Dey Ray:

21/01/2021 20:21:33:

I personally prefer Axis Bank Mobile Banking than any other banks I have used. Literally can get every single things, you need from banking service in this app. Axis bank has really very technically advanced online banking system.:

Srikanthm17:

24/05/2022 03:44:07:

Please don't take credit card from axis bank. Customer service is worst they are completely uneducated people they won't understand problem they are not helpful credit card charges too much no waive off low credit limit even if you use multiple cards the credit limit same for all cards I won't recommend this please don't take:

AdilNiazi:

20/06/2021 16:29:01:

Ever since I changed my phone and tried to download the app I have not been able to register it. It says an sms will be sent to register the device but after multiple tries the sms never reaches them and not been able to register the app. Someone should seriously look at the on boarding process the sms thing for device registration is such a pain.:

Kmumtaz50:

02/06/2021 03:51:00:

Upgraded version is very worst and working slow.

I am using this app since last 6+ year didn't faced any such payment issue but since I have upgraded this App version there is no payment option is showing. Hope axis team will fix this issue on top priority:

Sorabh Tomar:

20/07/2018 15:47:30:

I've been using it for the last 3 months, had no issues with it. It's smooth as butter and very intuitive.

But there should be option 'touch ID' based easy login like other mobile banking apps from other banks:

Laniss94:

02/08/2020 08:22:22:

No option given to navigate back once we open the privileges on credit card upgrade feature. I have to kill the app and then restart the app to get back to home page. Giving 3 star rating as i am able to do other requests at ease.:

Bad experience with ACT:

07/07/2020 01:12:42:

Despite making payments early, no update on the app. The credit card limit, due date, balance etc. still the same as last month. Its confusing and then when I call the customer care executives they confuse us further. Very disappointing. There is no clarity. One representative tell one story, second tells another. As usual all these will fall to deaf ears. Frustrating.:

Divya Malika:

29/05/2018 07:23:02:

UI is good on iOS but can improve the login page. Better than HDFC UI in all the possible ways. Sometimes it will force logout on my first login itself. You guys fix this. Overall good banking app. Axiz UPI app is another such wonderful app. It is just like sending an email.:

Yatheendra K:

16/02/2022 16:40:39:

Really wonderful... Nice look, you may navigate with min click, quick access and no need to wait for opening any pages etc.

Best example for world class banking...I like it:

Raash:

10/07/2023 07:11:48:

Probably the most dumb app ever, even their own customer care people don't know what to do, this is a bank who's living in lala land. I've complained of the app multiple times but they don't seem to care. They want me to go to their bank and speak to someone there so I asked them that if the technical team can't do anything then what will the guys at the bank do.

And above all it's a paid. Are that I use but they are uninterested.:

Adament player:

01/03/2023 06:55:08:

Being such a large bank where we as customers trust with our money, you can at the least hire good developers to work in the app. Cost cutting on user experience is the worst. Response time is frustrating and the constant crashes makes the app worst feels like it's developed by students for their school project. Pull up you socks and don't cost cut on the app development. Pathetic user experience:

nilwagh:

21/10/2020 07:09:18:

Axis bank has been pretty smooth and easy to operate. UI is simple yet doesn't look crappy like many other banking apps.

All the functions are available. Never faced any issues till now.:

nitsanalyst89:

17/01/2022 05:47:49:

Gender selection and education selection options available there but can not access them.. and without fill the complete form unable to go to next page .. kindly remove this bug .. thanks in advance ??:

Sharankmp:

03/12/2021 18:55:57:

Doesnt list all transactions in a page. Only statements are available. Also due payment shows even after successful payment. This creates a lot of confusion while checking payments. This app really could take pointers from others banking apps like icici:

abhiraj1080:

25/08/2021 13:39:54:

After the latest iOS update the axis bank , banking application is not responding good. aap Frequently hangs and also sometimes automatically logout. And the main menu is not scrolling down nor up so the manual logout is not possible every time just close the aap:

xdrgy:

11/11/2020 12:25:36:

Mobile aap service is good but debit card service is worst. Recently I lost my debit card & I-am trying to apply new one but they are offering only high end cards .there no option to to select base cards in mobile aap. In Vijayawada banks also not providing base cards . Actually I?m not using debit card as much as compared to online transactions:

KusumDas:



10/09/2020 12:04:31:

The axis bank app is really so user friendly, easy to use and very helpful app. User interface is really very easy to understand and operates and app is always available as compare to other bank app.

It makes banking so easy task. ?:

Brat1441:

25/03/2018 16:51:03:

I usually won't take out time to write reviews for any app, however, axis bank made me to do so to make things so easy and user friendly. I really wish that it would work smoother as it was so far. Thank you to Axis and their developers:

RanjeethRK:

31/05/2022 14:17:38:

The axis bank mobile app is one of most fluidic app ever when compared to all other banking apps. Easy drag and drops and most smooth performances, thanks to bank and technologies.:

Z. Baxter:

07/03/2023 06:22:13:

Axis Bank Back end office is really the worst of its kind . Never thought opening an account would result in such a ordeal for me and my family . They made a spelling mistake for the account name and it took them 2 months and several reminders , the branch and deputy managers intervention to get a mistake they were responsible for corrected and sorted . High time management pulls up back office or whoever is responsible for putting customers to this kind of ordeals .:

DannyGeoPan:

17/09/2022 07:30:51:

I am completely disappointed with Axis app. Because i work on a Ship and my all transactions are based on this app and since the update whenever i try to open my app it says ?Sorry, We are unable to process your request ?. Now due to this i am unable to check my account balance, transfer funds nor check my credit card bills.:

Raj Dhoni:

07/06/2022 13:51:59:

I?m trying to login to axis bank mobile app and it is showing the same thing (we are facing difficulties message) for the past one week. Even if i try other login options and entered correct details, it says please enter the correct details. I?m facing lot of problems of this login issue, can?t able to see the statement and make transactions. I?m very disappointed with this?:

Dharma66:

12/05/2021 17:17:14:

After latest update, credit card section seems very slow. Please fix this.:

Balakrishnachaitanya:

22/04/2022 14:13:45:

The application is not working after todays morning update. I tried many times. Even I tried by uninstalling and freshly installed, faced the same problem. While introducing updates those were not tested or not. I am worrying about my money which was at axis bank also. Never get msgs immediately & now app is not working.

I think I have to quit from axis bank.:

self.dheeraj:

10/04/2022 05:37:42:

Really nice app. I like its native feel.

After updating with iOS 15 I found app do not launch on first attempt. It seems got crash on first launch and from second launch it works fine. May be it is due to prewarming feature of iOS 15. Please fix it to make it 5 star aap. Thanks!!:

auto sales corporation:

25/02/2019 18:33:36:

It?s a complete app where you go with one mpin you see the balance and in seconds can transfer only one problem it can not be used for multiple accounts as I have 6 different accounts pls help:

zisasha:

02/10/2018 07:20:30:

Very glad to be an axis bank customer and I have not visited bank in almost 6 years . This app is perfect and made very well. Keep up the good work axis . I suggest everyone to download this and use it too:

G Raja Ravindra:

09/04/2018 13:34:46:

It?s great service. There is no word for explain about this app. Within fraction of seconds transactions is going account to account. I?m very happy ? for this service. Thank you Axis . Thanks ? for service. And to engineer who worked for design this app . Great service ??????:

AkshayFromPune:

13/05/2018 04:01:12:

It?s good , however sometimes it?s very slow ! The navigation is not so smooth but since the work gets done, look and feel becomes secondary.

Anyways, I have never been stuck while availing any services and have had a good banking experience so far with axis

bank.:

Dr Sekhar Sain:

05/07/2022 04:23:44:

Very easy banking app to use but options in the home screen needs to be updated and added:

Jojoeseb:

26/09/2017 17:56:34:

Seriously!!!! This app is not not dependable. When you need it won't work. If you try to reach the app support ?The resource you are looking for has been removed?

No clue whom to go to. Axis is my primary bank with such a great need of a functioning app. Not seen any other bank app that crash or even not start at all like Axis. After iOS 11, it has not been signed in once, try reinstall, then you are totally kicked out.:

Abcdedjdksjs:

24/02/2022 06:44:54:

They have build this application incredibly user friendly and way much smoother. Not a single bank has developed such a brilliant application yet. Kudos to the entire team.

Regards,

Happy User:

Ud\_20:

22/04/2022 07:50:56:

The current build is buggy if you check your account balance then giro account balance top right then again go back the app gets logged out

Then while viewing statements then tap in back button too right then again app is getting logged out automatically

Please test it properly the. Release it:

VINAY KUMAR WADHAWAN:

23/12/2021 04:12:01:

It really works very well , I am able to open fixed deposits in just 1 minute , which is very good , also fund transfer works very fast:

Shivprasadrao:

05/01/2022 11:47:42:

Why this axis card app takes 2 days to reflect its due bill paid amount. It should be instant like in ICICI, SBI card etc where when we pay their card dues, the paid amount reflects immediate after the payment.:

Prashant\_handy:

29/09/2019 13:25:00:

I have been associated with Axis Bank for almost 9 years now. One of the best banking service I experienced with Axis.

Overall the Mobile interface is simple and easy to use. Unlike other bank its not too cluttered.:

IamN200:

16/07/2021 03:07:04:

Why app needs to use mobile internet only? Why to use mobile with sim or primary number? For security, I want to use mobile app on non-sim / secondary phone but I cannot use it as it must have mobile internet and it must send an SMS.

Sorry this is one of the worst way to use app.

There are other better ways to authenticate user legitimacy.:

Surya 999:

14/09/2019 07:44:12:

The app is superb.. Still you can introduce

1. Image/ expressions card system for both debit n credit cards with in app .
2. Easy Upgrading of next level debit cards n credit cards with a single click .:

Jagadeesh gurani:

31/08/2022 12:56:44:

It?s really awesome within seconds send to other bank accounts:

MaxxyBABA:

11/08/2018 07:19:19:

Overall, the app is supportive but credit card option doesn?t work well.

It never shows the expenditure history or debit/credit history in good detail.

Kindly improve the issue so that we can check our credit card expense and payment continuously.:

brajesh k:

06/07/2018 02:44:41:

There are many things that needs to include in this app compared to what other banks are providing.

Just for example when you view your account summary it shows amount that was credited or debited but it doesn?t show

what is the account balance after that credit or debit. This is one of the must to have features. This will help in transparency

∴

RishabhSinghal:

02/03/2023 07:36:26:

Hi all, can you please make sure the app works fine? After the last update I am unable to see any numbers on the screen, it just says failed to fetch data. Could you please fix this and release it asap? Having lots of trouble because of that:

Soori thiru:

17/07/2021 04:04:49:

This app made banking very easy. All the banking needs are in our finger tips. Best part of the app is investments and transfer. They are very clear and anyone can easily understand.:

gauravdotgb07:

03/05/2022 07:30:15:

The app is very laggy and very cumbersome to use. I was trying to book flight tickets. Tried for almost 4 times but unable to complete the booking as the app automatically logs me out even though there is activity in the page.

Tried to sort out the issue through customer care but there also the executives are not having any proper knowledge to resolve the issue.:

Sudheer Gudala:

03/03/2022 12:19:35:

Option to activate axis watch is missing from this version of the app. We only see option to activate axis band. I have

created an SR as well for the same but no response. If it is no longer supported it should not be listed in support device?s:

Aanis ax:

26/06/2019 15:49:47:

This is one of the best banking app but I am facing issues I upgraded to iOS 13 beta axis bank app is not working there can you please update the app so that those who have upgraded to iOS 13 will be able to use it:

Amrit1104:

05/04/2019 12:37:42:

Axis bank App was a very useful mobile banking, however, recent updates have left the App useless specifically the introduction of Siri to check the balance. Frequent crashes have made the users experience all the more pathetic. Also, once you log out you cannot log in again unless you force close the app and reopen it which is disgusting. Seems like going digital and becoming more tech savvy is not Axis Bank's cup of tea.:

MelvMalc:

05/12/2022 16:20:19:

Best mobile banking app ever compared to other nationalised and private bank sectors.

Axis bank mobile banking app is very easy to use and user friendly. Super smooth app I should probably say.:

Satishreddym:

05/01/2019 17:13:15:

App highlights about the new feature that you can buy, sell etc on MF and I don't see my existing things in the app forget about new buying or selling.

Dumbest of all the images below app(above description) show the UI of previous version.:



Baleno user:

26/11/2018 08:13:44:

First time ever I am noticing a service provider denying email access to customers. To write a note to you, we are supposed to go through some non-responsive page and a aha chat which again doesn't give correct response. I always prefer emails to communicate things clearly. Nothing comes close to email.

Provide easy ways of communication.:

Pradyumna shukla:

09/11/2018 04:52:17:

Hi

I have been using this app since last 5 years, yesterday i deregistered from the app and removed the app from my mobile then after installed the app again and registered. After registration i opened the app and i saw that only credit card is reflecting in the account and my saving account is not reflecting. I removed and installed the app lot many times since yesterday but no improvement i found. Plz look into this.:

Adnaan Pardawala:

01/07/2023 02:23:22:

The app is good and was working fine until recent update where email and download statement buttons are not working.

Even after informing on twitter multiple times, this error has not been fixed.

I use this feature a lot and now I am facing lot of inconvenience.

Please release an update and rectify this error.:

IjasMv:

05/01/2023 07:39:04:

Credit card section is not at all user friendly.

Should show all benefits we got on each spends.

Cashbacks are not shown properly.

Offers are not shown.

If bills are auto paid, again bill payment options shown there.:

AchyuthL:

22/11/2022 05:02:50:

It has everything one can do on a browser and it's user friendly too. They keep updating the app continuously to make it better. I just love it.:

at##:

01/11/2022 03:16:43:

The axis bank mobile app is very convenient for funds transfer. The transaction happens in a jiffy. Easy to use and log in.

Overall very convenient:

jeljojose:

21/05/2021 06:59:40:

Compared to other banks , this app is the Best!!!

When you are dealing with money , an app that is user friendly and cares about your needs will beat the competition any day.

Kudos to entire Design and Dev Team!!!:

Dr Sachin\_rm:

19/05/2021 12:38:19:

i have 4 accounts in different banks but out of this axis bank is my top priority and the app is more convenient to me and the features in this app is very useful for myself.:

Hargi brothers:

17/03/2021 14:43:38:

Change mobile number option missing.,:

Mmdg152982:

17/07/2020 05:11:57:

Life has become so easy with axis Bank App not only it's convenient the app is very user friendly also we are by using the app we are reducing the use of cheq book which means we are saving paper.:

Rayni30:

24/02/2021 11:50:00:

Axis bank branch gives good service but online transactions credit cards and customers service is very bad

They lie to you or give u false hopes and dont really help you... I receive almost 3 calls everyday for different products eg:

Loan, credit card or an offer upgrade...

they just trouble people:

Nikhil VT:

10/10/2019 06:54:58:

I have account in almost all the major banks and never felt so comfortable to use an app from any other banking services.

This 100% user friendly and so handy options. Keep up the good work...:

Ziaul(raz):

09/02/2020 17:22:52:

Tried to update my addresses but after trying for at least 5-6 times I became fed up. It only shows to keep in hand the scanned images of address proof and it shows nothing... just ridiculous.. still giving 3 stars as other services is good but not better than hdfc mobile banking app...:

sreedharn:

16/05/2019 08:30:43:

I felt Axis bank online banking provides all services at one place with no need of going to branch. It's good and easy to use.

I found no difficulties in maintaining my accounts online.:

Ashish goenka:

16/06/2018 15:08:15:

One of the best banking apps. Have been using it from a very long time. Use it for all my bills or credit card payments.

Also for fund transfer.

This is one of the best & most user friendly banking app I have ever used.

Thanks!!:

NKR2206:

11/03/2019 09:52:55:

Must Complain this bank to RBI. Because, your UPI transfers never work. But axis charges for IMPS and it always works.

Also, you do not have option to approve UPI payments. So, to avoid transaction charges I always transfer the whole balance to other bank and make transactions from there. Some how it is a loss to Axis. Also, axis limit the transaction amount for GPay/Tez transactions. Better to avoid Axis bank for salary account if you got another bank as an option.:

iBatwing:

20/01/2019 09:05:24:

I am unable to check my rewards points. Every time it is saying we are having some difficulty, please try after some time. I don't have any axis bank saving account. I only own axis bank credit card.

Please resolve this. As I am using this card from very long period.:

Ankindia:

06/05/2018 04:16:11:

I tried to change my address using this app but the function is working at all. I asked many time to customer care but every time that say it will be done suing the app. You need review this and fix the problem. It shows no errors, but app automatically closed when we go for change address menu.:

Kanak Banot:

15/03/2018 16:01:53:

Have been using many mobile banking app, but axis provides the best, fast and safe protocol. It's efficient and user friendly as well. Keep up God work and provide better updates in future as well.:

A eSIM user:

03/09/2022 03:25:18:

It would be better if there was a Monthly average balance forecast for current month so we can handle account better:

Suthar321:

26/08/2022 10:54:31:

Please add hide balance option same as web

this is very useful:

ssrinayat11:

07/06/2022 17:24:34:

Every time when I logout it asked for review and rating it is very irritating. need to be fixed. You are already doing well but

this kind of hostile attitude is not accepted.:

MANOJ ARMY:

24/03/2022 14:29:16:

I like AXIS Bank facility than all other Gov. Bank. All works becomes easy in any Condition. I love the working style of Axis

Bank. N also there customer support system is too good.:

Spoth001:

15/05/2022 07:40:59:

I am unable to see reward points balance. It asks me to authenticate frequently.

Edit: I am not able to contact any agent on chat support and it?s very unfriendly chat. You must only upload files in PDF and

not in any other format. Once you convert them to PDF, the system cannot even upload as it?s full of bugs. They cannot

even have a basic app with strong coding written.:

Prabu Radhakrishnan:

01/09/2019 12:31:54:

Awesome application with excellent Ux and swift turn around. Kudos to app/digital team of axis for delivering such efficient product and service experience. Keep up!!!

I have been using Axis bank for about 15 years since it was UTI. The digital experience of Axis is awesome.:

raghuramkyv:

01/08/2021 22:46:02:

We don?t have an option to pay my credit card bill. Each time I try to pay the bill it asks me to pay from the pay my dues but when I click on that home It will throw an error unable to retrieve the data please try again later from past many months.

Don?t even find a easy way to reach support for any issues from the app.:

PTG13577:

06/10/2019 18:50:49:

Kindly add a feature in credit card section that shows the amount we paid and the remaing amount till due date. Also add feature of on/ off in credit card like debit card.:

Abu M?sa:

20/09/2018 10:51:37:

Touch ID can be included for logging in to the app, just like other bank apps. It would save much time and would be way more convenient.:

S.I.D.\_sid:

06/01/2019 18:42:15:

This is the worst ever version of the app. Pl restore to the earlier version asap.

After downloading the latest version of the app and opening the same to login, the app asks for a mpin and even after entering the 6 digits of the mpin several times it does not proceed further nor does it have any second option to login (touch id) which used to be there in the earlier version.:

rakeshsusee:

09/07/2018 18:42:28:

Yes it's a good(bcos without card) we can use this app ... very comfort to use !! And small request why I'm not getting a credit card from you!! I'm sorry to mentioning here.. no response from bank from calls !!! That's fine:

sachin chattopadhyay:

10/03/2023 09:18:09:

I find them courteous in general. However in every organisation there are some bugs. Most importantly they have a post called RM - invariably they are of no use to you.:

Subi Freeman:

29/05/2023 13:32:18:

I am not able to access or redeem reward Points in app . Error coming saying ? unable to access, login again ? .

Complaining many times. The chat bot is useless. Customer care executives are clue less. They are charging for customer care call and made me wait for one hour on line few times to disconnect the call automatically:

revolutionblr:

29/11/2022 01:46:03:



This app is working absolutely fine!

Earlier I criticised the developer but it was my fault as I was requested for number change due to that I couldn't get my account details.:

AGP at Chennai:

19/01/2023 15:56:20:

App is getting closed automatically, unable to use mobile app. 1. Restart done 2. Airplane mode tried 3 App reinstall also not working 4. Connected to Apple Support is remote basic check done phone is up to date 5. Called Axis customer care - advised to update phone number - updated still not working. Kindly fix this issue and advise to resolve This issue since 2days:

Sumedhz24:

10/01/2023 20:48:33:

What pathetic UI since past two updates, earlier the whole menu was accessible, now all one can see is recent transactions.

Top of that almost every bank shows the complete details of transactions alongwith notes, here only half data is available.

Thinking to completely change my current account to another bank altogether.:

Vinayashree Sridhar:

04/05/2022 12:09:00:

Well designed app and thus far have found it very easy to transact. Would recommend and security aspects is well managed too.:

Mujeeb\_Imran:

02/04/2022 02:45:48:

I have been using this app since 2018 from the day one my experience is been amazing compared any other bank

applications AXIS BANK app stands at No:1 position for loved it thanks Axis bank:

sunil dcosta:

24/01/2022 03:55:09:

Hi I am using this bank account for many years but nowadays the the charges from the bank are very high even by mistake if you don't have balance and if you swipe they will charge 25 + gst per transaction this they will not inform the time of you purchase New card or a new account opening so I suggest rather going for this bank go for any other rather losing your money:

Kusuma Chetan:

19/10/2021 08:58:14:

I have been a customer of Axis bank from almost 5 years. I am happy with the mobile app and it's user friendly. Their service is great.:

biplab das:

14/11/2020 03:50:54:

Axis bank mobile app is way better than sbi or hdfc, I can see my saving a/c, home loan , car loan, forex all under one customer id which is really great. Overall i am really satisfied with Axis banks app. Kudos to the team who developed it.:

Freekoo1772:

12/02/2021 07:04:14:

Probably one of the most easiest banking app to use. Seem-less transfer of funds between accounts and other banks. Only issue is that the interface is now looking boring and lacks appeal. Kindly rectify that.:

Vijay huple:

06/12/2019 15:05:50:

The best mobile banking app compare to all other banks rest of the banks should learn from you people how delighted your staff is i feel like my own bank when ever i visit bank hatsoff guys keep going !:

K\_001:

28/10/2020 10:24:51:

I am using this app since past 3 months and it I?m getting so many push notifications regarding to Flipkart, loans, etc. It seems that it?s not banking app but sort of advertising app. It?s so annoying. I have to stop all the notifications from setting for getting rid of it. I was getting almost 5-6 such push notifications. Bank should really stop such unnecessary notifications.:

Joble4334@:

25/02/2019 03:31:27:

I feel the upgraded version of Axis Bank app is fine and fast too. But some times the app doesn?t open, comparatively better than the previous one.:

ManojMBhaskar:

07/02/2019 18:06:36:

One of the most agile and swift apps for mobile banking. Its young, fast and has everything required for the current generation. Use it and I bet you will get addicted and forget your computer based transactions.!!:

Dharamendra:

05/02/2019 05:07:50:

I must say that Axis Bank app is very user friendly and giving an ease to use among all other leading banks apps.

This is also providing a lot of facilities/ banking services to be taken care with one tap !

Well done !!:

santraja:

12/09/2018 02:45:33:

Very useful, we don't have to approach bank for anything while we have this app. It was so easy to change name and address without any while i struggled to do this with other banks.:

Ramnath Mishra:

11/01/2019 06:28:31:

It is really good app but you should have good internet speed with good processing speed of mobile. As I see overtime axis bank all the options in one app but they made it bulky to run the app seamlessly.

Hey axis bank you can make a lighter app with minimum options. Which will work seamlessly without much internet speed and processing speed of mobile.:

twish89:

30/05/2023 03:52:55:

Believe me or not I'd have 16 bank accounts but I keep coming back to axis because their app is easy to use and for most of my concerns I haven't even needed human intervention:

ishu9596:

05/07/2023 13:14:14:

Worst bank:( i have been customer for like 7 yrs and i got treated like my issue dont matter only thing i got was fake

promises to my query resolution ,asking feedback for chat with customer care with giving fake hope, and service request approves after resolution!! haha,,no coordination b/w customer care and branch as well,,,i will be better after shifting to other bank! huh!:

D Chandra Mohan:

23/12/2022 09:06:22:

In an over all manner, Axis gives a much better experience compared to any other bank. Let it be branch, ATM kiosk or mobile app - Axis is way ahead ?:

Shimmersand:

19/03/2023 06:56:22:

I am a priority customer since almost 10 years but I have never experienced any special service. No special offers nothing. My relationship manager is never there For every little thing I have to make multiple calls for small things and it takes days to resolve.:

Ameena Javed:

22/11/2022 07:18:19:

I saw my mom and sis using axis app. Instantly fell in love with the sooper easy instant banking solution. Next day went and opened an account . I won?t regret it even for a second, best decision ever.:

Mr sakpal:

29/03/2022 05:44:12:

Since 2013 I have engaged with respectable Axis bank. This online App is every day activity. Such a long span with Axis , I have very good experience. Axis is also stand with me in my bad time also In my good times.:

jatinravishah:

03/11/2022 11:05:07:

I had a current account in this bank and when I open a savings account in the bank it stop showing my beneficiaries which were added in current account . And in Internet banking it is visible so I can?t add that beneficiary in mobile banking so it?s not possible to transfer any amount through mobile banking.:

AkhilDubai:

05/09/2022 19:01:28:

The login is expiring / timing out so quickly that I am unable to complete updating KYC details through the app. A lot of details are to be typed in or uploaded but the login expires before completion of the process. After many unsuccessful attempts I got fed up.:

Umadevi S:

25/03/2022 11:42:40:

My 2 clients detail missing. The window spearing as the details are deleted. I am surprised without my deletion how the details will disappear. This problem I have not faced in earlier version. Presently I am using version 7:

yysatish18:

16/11/2021 05:57:34:

3 months se mobile number pe OTP nahi aarha 3 months me 15 times customer care se connect kar chuka hu har baar ek naya representative ek new story aisa karo waisa karo 24 hours me ho jayga mail drop kar diya he 48 hours me surely ho jayega branch visit 4 baar ho gayi he branch me form bhar fill kar chuka they are saying the same thing 2 working days me ho jayega sir tension mat lo, chal kya raha ? I have been using other bank services they never irritate like this also didn?t

give wrong information like this:

LejoVarghese:

09/07/2021 11:54:58:

As compared to other banking applications. Axis Banks app is very much wins the race as it is very user friendly and the user interface is just simple to understand and use on daily basis.:

Pranov R:

02/11/2021 10:07:27:

Paid my bill 10 days ago and couldnt use my card, Customer support doesnt have any idea and couldnt fix or refresh card from a week and always asks to retry payment after 4 hours. This is the same from a week.

And they cant even send a confirmation emails or connect to superiors for resolution. Just dodging the issue is all they know.:

Bakki96:

08/08/2021 19:29:39:

I strongly feel this is one of the worst app out there in the market till date.

I am not sure if this is the only private bank that doesn?t have a toll free line for its customers. And stealing money with the toll number and IVRS options that even the one who put there would understand. And coming to the app, it?s one of a kind that displays details on its mood swing.. lol..

I need to install- reinstall -install-reinstall ?. To see the right data when needed.

Have many technical advancements a private bank can sort out their customer needs and help to create a better system to solve their issues.

For chatting to an executive u need otp. Are u serious!!:

Stevenmoni:

02/06/2021 07:47:48:

Transactions made easier after installing the app. At times it threw error but I believe it's to do with the back end issues..:

Bhudev05:

21/06/2019 17:40:40:

I love this app because it covers all the functionality and very user friendly but for statement view date selection is headache so please update date selection process.:

Gyan28:

06/01/2019 16:21:50:

I am existing user last couple of years ,but i was just update the app and now i am not able to login with mu existing MPin .After entering MPin no auto login action happen .

Team Please look into this .:

Panchal Bhargav:

12/05/2019 06:09:15:



Day by day axis bank service is getting poor and poor. I can't transfer money to axis bank account using other bank mobile bank and every time it says 'beneficiary account (axis account) is blocked'. I tried to reach axis bank via email but still waiting for their reply. They charged me more as my account balance went into minus. I want to close my account.

Poor service with 0 star:

keshav das:

05/03/2018 05:53:05:

Seen so many but this one stands out way above others. Operation is smoothest with super duper user friendly tabs & buttons. Executes transactions in zipping supersonic speed even at 3G speeds. Admin must be congratulated for never hanging app. A 5 star is earned due to excellent performance.:

Ravi 1307:

03/11/2018 08:32:51:

I don't know why the Touch ID option for logging in is still not available. Although the updates have improved the UI but still they need to work on basic features to enable log in.:

Siddhu Rapol:

15/04/2018 18:56:20:

Need lot of improvement ... Should be without charges for IMPS and be similar to other banks like CITI.. It just do not update balance when someone does imps, in order to refresh we have to log out and login which is old school programming ...:

Swamy iOS:

06/06/2023 16:17:12:

One of the best private bank in India. Having an account from last 15 years. Never had a problem.:

Sanshan20:

13/12/2017 13:36:09:

Definitely one of the best mobile banking app. Most features required for a regular mobile banking available. Very nice user interface and layout.

Home screen icon not same as the update screen icon. The update screen icon looks better. Please update...:

DeveloperDamo:

06/08/2022 06:04:17:

All at one place, easy of accessibility, payment to loan account, manageability of credit card account usage policy, I feel more comfortable using this Axis mobile app.:

ppiyupat:

09/07/2022 10:27:49:

I have used all banks online banking and app but the axis bank has the best mobile app for all your banking needs. Very easy to use and works like wonder. Good work from Team axis.:

salai raja:

08/04/2021 03:30:13:

If we add a payee in a name and again we try to add the name it shows ?payee already exist? it ok but if we mistyped and save in first time it?s difficult to find the same existing payee. Instead of shoring ?payee already exist? if it shows with name of payee it will be good and easy:

Ady@money:

02/03/2022 06:48:38:

I have been using the app since I became an Axis Bank customer in April-2021. It was working great until Dec-2021. The issue started this year and it's behaving weird at times.

- doesn't login correctly even after providing the correct MPIN/passcode

- grab deals doesn't open

- not let me buy SGB

etc..

I called the customer care and was suggested to use the website instead.. what a lame suggestion instead of resolving the issues with the app!! Disappointed

Will wait for few more weeks before I switch. Good luck!!:

impintu:

12/05/2021 13:51:49:

After a new update from this application, Credit card option window is taking much more time to open as compared with previous one.:

Abhishek GN:

05/01/2019 09:06:54:

Nice app recommended for all but still some bugs need to be fixed and make it auto prompt for Touch ID when we open the

app we still need to tap login to enter into the app:

jishnu patil:

04/01/2021 07:31:25:

Dear Sir/Ma'am,

Please remove the condition to use mobile data because as soon as I send a message for verification, the internet drops from 4g to 2g for vodafone carrier therefore the verification is not getting successful.

Please help with this matter.

Thanks and Happy New Year..!!!:

Ssr sunil reddy:

20/03/2023 07:27:51:

Good to use

All updates of bank accounts can be done through Mobile App:

Majidmd24:

09/08/2022 19:14:19:

Best app always works unlike other banks including nationalised banks axis has the best service in terms of internet banking only area of concern is bank charges

Graphical interface is pretty good:

mksarya:

31/07/2021 05:50:46:

Problem in opening application after update:

Bhushan S:

19/07/2022 06:51:38:

I have a saving account in Axis Bank and there was an offer of credit card on my account. Everyday I get 10 calls from different people on my mobile number.

I have stopped using that account but still I am getting these unwanted calls.

Irritating process of Axis Bank to frustrate customers.:

Vishnu\_M:

25/04/2022 14:18:02:

Hi Team

I have being a member of axis for the past 6 + years, and using the app from then, from yesterday i cannot able to login to my account on my IOS device saying Sorry we are currently unable to service your request

May I know what is happening, is it for only my account or for every ios device,

Kindly help:

ay\_jay:

21/04/2022 17:35:34:

The default setting for fund transfer on a bank app should ideally have been NEFT for which there are no extra charges.

The default setting for transferring funds on this App is IMPS and customers get charged Rs. 5.90 for every transaction made on this app

The extra charge is not shown while the transaction is initiated and the password is entered. You will realize only if you happen to check the amount deducted later and notice that an extra Rs. 5.90 keeps getting deducted each and every time.

It looks like a very sly way to charge customers a little extra. The bank has a clever scheme going on indeed!:

kashish duggal:

09/10/2020 14:21:52:

It's a very very user friendly app.. am not a tech savvy and find it difficult to scroll through.. everything is so easy here and just a click away.. thanks:

Vishal Iyer:

14/02/2019 16:22:26:

Excellent interface very effective and easy to operate mobile app, in fact I have many other mobile apps of other banks but I can easily rate this one as the number one mobile app in banking.:

Parrulucky:

22/10/2019 09:59:53:

I am using this app from long time. Very easy and everything will be on fingertips. Only defect is if you are on call screen goes down and it's difficult to click on buttons below, it will be half visible.:

Sailajamanas:

14/07/2023 06:14:46:

Super easy user interface. Seamless transactions. Modern and quick. I have been using the app since 7 years within and outside India and I find Axis bank's app to be the best.:

saliloak:

25/08/2018 11:54:55:

The app experience is excellent and well crafted UI compared to other bank apps i have seen in the market. I would have given you 5 stars if not for the frequent login issues due to session timeouts and unable to open facilities via the app like an RD for instance. Had to do that via netbanking:

Parag's iPhone:

03/12/2017 06:50:03:

Always bugs.. Fund Transfer was scheduled but did not appear in future scheduled fund transfer window..but due to this I placed one more fund transfer request...and funds got Debited twice. This problem happened Twice in last 1 year...who is releasing the product without testing...throw him out.

One more issue..

Fund Transfer for future date scheduled from Desktop log in...same is not showing on APP as scheduled fund transfer.:

Pulse Queen:

16/06/2023 08:38:07:

This bank is really good service provider . The Worli branch of axis bank is really excellent. Mr Ganesh is very helpful

person of that branch. I was visited for FD enquiry he did my all work within 15 - 30 minutes.:

Kannu's:

30/06/2023 15:02:21:

When you click on Account balance from dashboard to view your transactions list. It throws an error. I opened new account this month with bank and from beginning this error is coming.

There is no error free way to check account statement.

I shown to branch staff, they have no clue.:

madhmehta:

07/09/2022 04:45:18:

I am using mobile banking apps of different banks but found axis bank app one of the easiest to use. It has a fantastic interface.:

Gaurav Kumar7:

11/03/2023 16:03:39:

I applied for a debit card showing zero charges and charged me 885 rs no support from nod officer or from any person I am using the Axis account because of salary account. It is not customer friendly banks friendly because it will not show you charges but after applying for a product they will charge you say it is Axis Bank policy. Worst app word services:

Kabir tanna:

12/09/2022 04:47:20:

My session got expired frequently on visited any other things from home page like view all transactions will give me an



error? checking account activity give me an error of session expire?Don't know why banking app gives an update without proper testing of version?:

aru.h:

03/09/2022 15:37:32:

Both Bhim Axis Pay and Axis Mobile app are good. Seamless transactions, fast UPI mandate requests and managing debit card limits among other features. Been using both since over a year now. I'd recommend.:

battoos:

07/01/2022 14:47:25:

So far i have used many bank applications but this application won the heart and nice service.

Easy to navigate, simple and sober:

samratsobhanc:

26/12/2021 16:43:51:

I have been using the App almost a year, I must say the app has been improved a lot. No lag has been experienced yet.

Keep it going.:

Shreyas ka:

23/08/2021 11:24:55:

The experience I have with this bank from past 5 years is pathetic. And on the last day of the month, nothing works the transfers nor any of the services. we are charged for services which are free in other banks & moreover the services don't work correctly and messages come very late.

Cancelled the account.:

Alone traveller:

21/10/2020 18:00:54:

This app is more secure and easy to operate compare to other banks app. Fund can be transferred via different methods quite beneficial over all... best app in all aspects

I have been using axis bank app from 2012 best in every aspect:

SantraGejo:

15/07/2021 04:29:48:

Being an axis mobile app user for more than 6 years i will say recent update was complete disaster? its very difficult to find where to make payments, payment history anything? please bring back to old version.. its very difficult to make use of app.

Hence I started using other applications to manage my credit card n debit card transactions:

royvarsha:

02/07/2020 10:27:18:

Perfect for new beginners ... even you may or may not have an account in the bank .. we are able to access our required details in simple steps .:

Baggha:

16/09/2019 21:37:57:

I have been using Axis Bank for past 8 years and online too... I have been using mobile Apps for past few years and finding this easiest...:

Prdpvel:

19/11/2019 04:06:40:

Never ever ya easy thing to do login and check details

Always asking for multiple time login even though I just logged

Whenever we navigate to other features to do some transactions or check details it?s always gives error messages

Mainly if we check out the Reward Points menus it?s give error Authentication error App login failed . If this is the case

where can we go and check out:

happyyyyyyyyyyyyyyyyyyyu:

14/05/2019 06:18:43:

I am happy to say im customer of axis bank, which is provide good service and mobile banking also that is amazing. Hurry up if you don?t have a axis bank account I suggest open it now. ?:

Tipnis:

18/02/2019 12:53:46:

Made credit card payment of a different bank. The process was smooth!!:

Chakri.a07:

10/04/2018 08:46:10:

I like the interface. And everything about this app. I have used other bank apps as well but this one is amongst most easy and understandable. This is the best part of using.:

Parag Warke:

08/01/2019 14:50:19:

Someone posted this fix earlier that worked for me. Uninstalled the app, restarted the phone and again installed the app followed by registration. Now I can able to login into app. But in last few days had a terrible time as missed to pay the credit card bills and other fund transfers because of this issue. Still bank has not made any comment on bug. Great work axis bank.:

KIrranKumar.Roy:

03/07/2018 09:15:57:

It is real handy app. But some time irritating due to our real balance is not reflecting. When u contact support team they ask you to uninstall the app and the re install it again. That is bit not logical. Other wise all options in app is very useful:

Anuj Saihpal:

01/04/2018 05:06:13:

Axis Bank interface is unique & very user friendly to operate. It covers all basic banking transactions needs in one touch which helps making banking simple.:

sid61973:

30/04/2023 16:04:11:

Seamless transition well done Axis Bank service levels were simply outstanding. These service levels will have to be sustained and if that happens it will be superb. Till now good going. ??????????:

Divya makhija:

08/05/2023 00:32:49:

I was went the axis bank branch 2 month before to close the account but they are not closing it I went again at JTM Malviya Nagar branch but they used to say we will do but still they are not closing my account and regularly amount deducting from

my account my amount now which is showing regularly in minuses becoz I am not continuing services with this bank.:

YoIndiaN:

28/12/2022 18:16:47:

I would appreciate the work that Axis bank team is doing to keep up to date the bank app. Its loaded with a lot of features.:

Basnotra:

04/04/2023 09:15:45:

Unlike HDFC Bank mobile app this app is as complicated as Quantum Physics?.

whenever I swipe my debit card, it gets declined and the message comes that the domestic POS is disabled, but when you search for it on the app, then from morning to evening nothing is visible, its too much complicated what should I tell about the app, learn from HDFC Bank, how to make a simple application which is actually useable.:

celebrity meadows:

15/09/2022 15:29:21:

The app was giving problem after the update. Now things have been resolved. Would love to give 5 star after using the app for a while .:

pccharan:

24/10/2022 09:47:16:

Axis bank has pathetic customer support including the nodal officers. I have had contacted them through phone/emails for 50 times in the last 1 month on the issue related to service charges and they are not even responding and have barred my number from contacting them! They loot money and provide no service.

Axis is not wise! Think before your pick!!:

taran.98:

30/09/2021 16:24:54:

This app does not work for me. Been trying to contact axis support for over a month. This app is stuck on error ?system under maintenance ? for over a month. All they guide me to do is reinstall the app which helps in no way whatsoever. When I go in services > Account it says ?You do not have an account with us? whereas net-banking works fine on the browser.:

jayendra13:

09/09/2021 17:58:08:

After recent update found a bug in the app, while doing the upi payment, it selects the first contact no matter whatever contact you had tap on the list I lost my 50k just now. Tried to record the above described behaviour but app doesn't let it. I want my money back as the upi transaction are not reversible. This is pathetic quality of testing before launching any updates:

hkhar999999:

05/08/2021 01:06:36:

I am unable to use both internet banking and mobile banking app. Every time it's asking me to register on mobile app but it will not display the transaction details. Unable to reset my internet banking password as well.. I have been raising complaints to customer care for more than 8 months and no fixed the issue till now:

anandag12:

13/03/2021 14:19:07:

Axis Bank has really done an outstanding job in developing the app.

It is so much easier to login and perform any transaction with my phone now.

Days of using the laptop will be long gone.:

Ratod Garuji:

04/10/2020 13:05:46:

Trying to login for credit card but axis bank phone officer informed that there is mandatory requirement of debit card..:

Bhatis04:

03/08/2020 16:56:09:

Have been using it for more than 10 years. My first bank account. App is just so easy and comfortable. Quick to response to needs and no confusion at all.:

Md Amir Salmani:

03/11/2019 10:05:48:

they simplify banking and your life, their application works flawless, the UI designed so well and the user experience kept on top priority, their executive go extra mile and suggest solutions instead of saying no, they build good PR with customers.

Seedhe lafzon mai - Bank Matlab AXIS bank, Allah ise MODI ke prakop se bachaye!:

Rangers.60:

08/06/2020 18:10:42:

I am not able to access the app properly. My credit card details are not available properly. Every time it show different amount of due. kindly check the app update and fix the bug.

I am again facing this problem. This is the second time i am facing this. Please check and provide update asap. It?s showing ?your session has expired, please go back to login again?:

viru1691:

14/09/2019 13:16:57:

New version is better now. I was not fan of axisapp much, but they really made significant improvements in their UI. Credit card section is better now.:

Sonalroy:

03/08/2019 06:30:20:

Since the time I?ve been using mobile apps to do banking... I?ve never come across as easy an app as Axis! Very very user friendly, and not a mystery as with other banks. Both banking and app maneuvering are top class !!:

mm\_raza:

05/11/2018 22:31:55:

But,

Require to modify it in showing balance,

There must?ve put an one option

(click button) for ?CHECK BALANCE?.

Then after user can see balance in his account.:

Mohan5995:

27/09/2022 12:01:58:

There is constant strive from the bank in design of App to be user friendly and good updates and very easy to watch with good security.:

Shubhi.:



07/04/2018 02:02:08:

Basic things like fingerprint login, link with Aadhar etc still not available. Other bank apps are way ahead. Though money transfer is very convenient on axis app but credit card part is very poor as it always shows wrong amounts and is very slow and even the GUI of the app is not upto the mark. Overall app looks like that of any government Bank.:

Uditjai:

05/10/2017 17:38:39:

Being an axis bank employee i am giving only 1 star because there is no option for zero star..

Its a worst mobile banking app i have ever used..before updates it was one of the best in industry but because of enhancing its user interface they had made it pathetic..

Credit card section of the app always had glitches and never shows correct amount..

Plz downgrade it as it was before...:

S\_Baig:

11/08/2017 11:05:21:

Till 7th of this month the app was superbly working without any glitches, I was very much confident on the performance of the App. Now due to this I am forced to shift my online transactions to Icici bank, I hope axis will take necessary measures to rectify and restore to normalcy.:

Run100\$1987:

23/03/2023 07:46:02:

From few weeks, the app is not working on my mobile phone network, it keeps showing that the phone is not connected to internet, however it works fine when in Wi-Fi's range. Please fix it as quick as possible.:

Shakeel Shiraz Ahmed:

29/11/2022 09:15:43:

Can the product team add Card details feature

Incase i have forgot the card and not having cvv i am blocked

If that feature is enabled than we can easily go to the app and look for the details:

Sree Vemulapalli:

29/06/2022 03:50:16:

App and banking is good and user friendly but make it more easier and more use through but overall rating 9.5/10.:

Mahesh Ravi:

29/10/2021 02:01:54:

The performance of the app is excellent and we are expecting to continue improving the performance of the app.

Well appreciated team. Good Job!:

Debokolkata:

13/05/2022 04:16:43:

The worst user interface I've ever seen. I've been trying to log in into the app since 12-13 days now. Something or the other happens. Can't even contact the customer care. When trying to call up the agent who sold me your credit card. He has also vanished in thin air.( Mr Abhinav from terminal 3 IGI airport Delhi). I'm just like helpless sitting with a card can't even do anything with it.:

adivikas:

04/03/2022 11:21:57:

After the recent updates error page is coming for every step and speed is very slow.

In the fund transfer screen all the beneficiaries are listed..earlier categories were there like Self..Axis or other bank ..which was a very feature..but now it has massed up. Improvement needed .:

drrianvr9991:

29/06/2021 16:28:03:

The credit card payment before was easier:

rahul11087:

24/08/2021 07:50:51:

I opened priority account in this bank. After sometime due to pandemic situation there was no operation going on in the account. So bank without giving me any prior notice converted my priority account to normal account and debited a lot of charges. When I requested to credit the charges deducted from account , they said this can?t be done.

This makes this bank worse bank ever:

Sambath Ramesh:

20/08/2019 18:40:25:

I have used 2-3 other bank apps and could say that no other apps has even 30% of usability and convinience of axis bank?s mobile app. This app is just awesome!:

Rameez90:

18/10/2020 06:51:19:

I have been using it for a while....although overall it is better as compared to others however the investment option and fund transfer option have not been working for a while....please correct those:

Viplove bansal:

22/06/2020 08:16:10:

Axis bank application is useless as it does not allow me multiple logins by entering id and password while all my accounts have same mobile number i have to send message everytime i have to change account and moreover it does not allow to transfer funds without authorisation from bank its useless desktop site is much better:

eva williams:

12/04/2020 06:00:36:

I dont know wht the hell is going on with my account suddenly at 11 :21 pm my account got debited with 1227 rs , that is coming as consolidated charges and 280 as gst

I want to know that how can the charges be so high on a student account and at this time eveyone is facing financial issue and this is how axis bank is helping them . If axis couldnt help me out ill go for other bank coz i confirm from everyone bank about consolidated charges

Hated this bank for one reason .:

S.J.04:

06/05/2019 10:18:56:

I have been using the axis bank app for a couple of years and it?s a pleasure to use as always. You could integrate facial recognition too. But all in all a smooth dependable application. Kudos Axis Bank. Keep it up.:

janardhan Akki:

05/01/2019 14:27:45:

Best customer satisfaction to do banking with axis bank mobile app.

Sometimes we get network or temporarily outages it will happen for any mobile app not only axis that can agree. It was best banking experience with axis.:

Awadhesh:

27/08/2018 19:48:22:

The app and backend performance, both are improved and quite efficient now. Quite an intuitive menu.:

groovysambhav:

02/03/2022 13:24:52:

New updated version is really nice.

Pls imorive the credit card payment interface more user friendly and more interactive.:

Harsh Pathak:

02/06/2018 07:22:06:

I have been using Axis app from day one of its existence... I don?t remember when was the last time I visited a branch for banking activity... you can transact anything / make changes to your profile ... name anything and I am sure this app will do the job... Way to go Axis!!! love this decade+ partnership!!:

baztyr:

11/05/2018 14:20:11:

I am very much disappointed by down loading this app twice initially I think ghar I was a FTU that?s why I am facing problem

in linking my existing account number. Next time I again download this app in my I phone 7 but every time I go to account tab and fill my credentials to create account the app get hang and its really frustrating to keep on doing it again and again so I finally deleted this app.:

Ashwin!J:

29/01/2023 17:59:55:

With the latest update, if you don't have any axis bank account, you only own a credit card, you are not able to login in the app. It's really frustrating as there is no other option to manage the card.:

sksharma004:

05/01/2022 02:17:18:

I am using axis bank app from last 8 years.

It is very user friendly.

All the options are very easy to access.

Lovely Experience.

Thanks.:

AkshayAkey:

13/01/2021 08:08:37:

This app is flawless coz it is indeed user friendly. I am just tired of seeing how lame and sad do the other banks apps look.

Besides, they are not even scalable to choose bottom options, meanwhile Axis banking app is upto all marks.:

rajputsahab:

21/12/2021 13:07:47:

App is not getting open just try to login and every time its get closed automatically or just a circle is rotating always and notifications come out that sorry we can?t process ur request. Just solve this issue:

abishyam:

18/08/2021 08:35:50:

Not easy to contact customer care as it is a paid number. In the app also no provision to send message or email to customer care. Looks bank doesn?t want the customer to contact them.:

Mudassir.ak94:

29/06/2021 14:51:21:

The app was very good, before the credit card team update it last month, i never faced any issue in the app, but now they have introduced the pay dues option to pay credit card dues in which no correct information of the billed amount is shown, recommend highly to look into it.:

raffmartin:

11/05/2021 11:43:12:

I haven?t been able to check my credit card info on the app for about a week now. I keep getting a message saying they?re updating the credit card section of the app. Maybe beta test your new features better before implementing them on the app.

This is embarrassingly unprofessional of axis.:

Venkat1417:

30/12/2020 07:38:22:

Excellent app using it since many years, could you please also add fast tag to this app , so all at one place , we can recharge our fast tag account:

ankurgecr:

07/01/2021 05:18:01:

I've been using Axis bank mobile app since long time, and was working well. Until recently, I got logged out and now it's asking me to insert my India simcard registered with my bank acc. Now the problem is I'm in another country and can't manage my bank account from here.

Why can't I simply login using my username/mobile/account number and password??!!!!

App is totally useless for me now.:

Bhargav007Reddy:

01/08/2020 08:10:48:

I am unable to work on this app continuously for more than 2 mins as the session is getting time out. I really don't know if the developer knows meaning of session time out. It is okay if the application is idle for a while and getting session time out but, here even you are using the app continuously also getting session time out which is really irritating and disappointing.:

Santanu. hosp:

10/05/2020 10:26:11:

Please include application for draft in the app. It is available in the website version but not in mobile application.:

ARVINDDHIMAN:

30/04/2020 18:25:55:

I have been using many banking applications, but with so many features and fast processing.. no lags on good network!!

appreciate the same!:



abhatts99:

25/04/2020 05:48:44:

I am satisfied with the banking experience and also with the app. It's very easy & quick to use, in future awaiting for more friendly updates.:

Sujit Chopade:

10/10/2019 17:56:51:

I have Axis bank account from last 10 Years and also mobile app from launch...very nice service and user friendly..and very helpful...:

Murali Divvela:

31/12/2019 09:23:00:

App is easy to navigate and user friendly however they don't have option to create FD in case of minor account. I can understand funds transfer can be restricted but why for opening a new FD:

Red devil anupam:

01/10/2019 02:40:35:

Beats all banks hands down with ease of navigation and intuitiveness. Axis itself has been my bank of choice for the last 15 years. Never have me a reason to complain.:

Uppot:

12/08/2019 05:16:04:

With continuous improvements this app is one of the best in mobile banking and the features provided certainly help you to bank on the go.

It really is ?MOBILE?:

Dinesh Tanaji Biradar:

03/12/2018 18:47:34:

Excellent and good experience with this app ever I have used other

Really I thank .who made this app and given one of the best app for customers.

Once again I say thanks .:

Ashwin Moholkar:

24/07/2018 16:24:16:

Great App. Specially the latest one.

It has every service category neatly organised. It helped me when I changed my handset. I suggest we check our handset as the app doesn't perform with improper handsets.

Thanks Axis Bank- keep the good work going:

Abdul Razvi:

28/02/2018 05:32:42:

I have used mobile app to check the home loan status and is pretty satisfying. However request to include an option for part payment of principle amount.:

Abhi26June:

30/11/2022 15:38:22:

Superb experience, fast and user friendly interface. No fancy graphics to confuse users. I love axis bank more because of this app:

djbasu:

18/03/2023 13:25:23:

To change the communication address, note, communication address, not permanent address, we need adhaar, voter or licence. Then what do we have for permanent address? This stupidity is beyond comprehension. For communication address a simple electricity bill should be sufficient. For this we are having a lot of problem with receiving chequebooks ATM cards from Bank.:

Devrajdas:

28/09/2022 11:59:12:

You need to improve your credit card section:

Jobanbrar92:

07/06/2022 06:52:22:

I love this app. Probably the best app as far as netbanking apps are concerned.

Never crashes, no outages, easy ui, easy to send money, download statement. Can even make upi payments directly from this app.:

SonaKarthik:

12/09/2022 22:06:12:

Whenever a new version of OS installed the app is not at all opening. Also it asks for reverification every time the OS is installed. When given the loan account number it takes to page where we can enter mobile number. When I enter the number associated with the account it ends up with a pop up stating enter correct mobile number.:

R0hul:

10/09/2022 20:36:09:

The app seem to be deteriorating with every update. The earlier version was the better of them all. With every update the functionality, for some reason is affected in a bad way. From money transfer to the ease of use; it?s just pathetic. The app doesn?t respond most of the time, especially when it?s really urgent.:

namz\_dev:

23/08/2022 15:44:42:

Every other bank in world, showing the credit balance or existing balance with credit and debit in bank statement provided to customer. Only this bank is not showing existing bank balance in their statement from bank. Is there anything you want hide ?:

Satrajit Chandra:

22/07/2022 07:20:12:

Anybody can need to see the Credit Card statement for past and if that statement is not as per standard then it lacks the information which is required.

A new developer can also build a simple report to show the Transactions but how would someone get to know the Available Limits???:

Siddharth Shanker:

01/07/2022 06:37:14:

The Axis Bank app is horribly slow and poor in performance. Used ICICI Bank app for 6 years without issues. Switched to Axis Bank with recent job and regretting the decision in the new bank since day one. All my past payees list also vanished. App update cleared all old transaction list.:

Krish Ghosh:

28/05/2022 07:48:27:

Have been a customer for more than 20 years and been using the App ever since it's launch. With last few update the app has become slower and slower. This is rather shameful. Not expected from the Bank.:

RS Goa:

05/03/2022 12:16:55:

I've been using Axisbank app for a while. And it has been absolutely hassle-free. And every upgrade has made it only better. Three cheers to the app team.:

iphonelax:

10/02/2022 03:49:02:

Version 7.0 is easy to login and better experience than other previous versions.:

Amanpreet chhabra:

27/12/2021 20:52:24:

Best and easy to use ??actually I took a review and used all the applications

But axis has best app which a layman Can understand how to use and do online banking:

sushil-mahajan:

12/01/2022 08:50:41:

I am not able to see the payments which I have scheduled for every month and seems like there is a bug. The payment is deducted twice on the same day. Please fix.

Please add proper UI to see and schedule future transfers.:

heya.....:

08/12/2021 04:05:01:

100% smoother app everything available at one platform NO1 mobile app in all the bank in India

Amazing service solved my all the problems thank you:

@sathishshetty17:

08/11/2021 14:34:17:

Good ? bank and good experience?I have account past 7 year? continue the same tempo in future also?..

ranger999999:

27/06/2020 22:29:58:

This app is so interactive and functional, it?s so much better then other bank apps, like syndicate or SBI. Good job axis

bank. Keeping making it better.:

Gurjitgarry:

15/09/2021 11:11:49:

More then a 5 month they unable to solve my problem 4000rs Deducted and 16k rs in minus before bank staff saying ur

account is zero balance maintenance but after a month 4000rs a month maintenance charges customercare always reply

me we are working on ur issues i have a more than 8 account in axis bank my family and friend im going close all acc becoz

of cheap service:

Nikhil\_s24:

05/04/2021 04:53:52:

Please mask the credit card number in the statement for auto-debit of credit card bills.

The entire credit card number is shown in statement , which is not secure since I have to share bank statements for tax filing.:

Gsd1in:

07/01/2019 20:46:47:

Version 5.5 is little sluggish; but does the job.

Had to delete this app; then restart the phone & re-register to make this app work.

Just deleting & reinstalling the app isn't enough. I deleted it five times to get this right.:

mahesh3006:

06/09/2019 07:21:20:

I am enjoying the services since more than 15 years. Latest card that I am using is in my possession. Now, I am being informed that some fresh card is sent to my present and past address. I am thoroughly confused as to what is happening.

But, am sure, the Bank has not updated my address. Moreover, the app which I am using is also adding to the confusion. If you can help, please call me:

Mohit Khurana:

07/03/2019 10:47:47:

The Axis Mobile App is getting worse with time. I chose Axis Bank 4 years ago just because it had a good mobile app, but recently, the app has so many changes which it is not adapting to perfectly.:

Arun Kumar 109:

25/11/2018 04:19:06:

User friendly app. Very easy to make transactions and maintain multiple accounts in a single app. I'm using this app since 3 years, I don't have any complaints till now. Very good UI.:

A\_chopra:

24/11/2018 04:56:51:

Just get used to it and it will never irritate u again, unlike other multinational banks which keeps on irritating u on name of security reasons and all.:

axis app review:

30/07/2018 08:09:30:

I have been using the app for more than 5 years now & never had an issue. The only concern I have is that axis is charging almost 6 rupees for an IMPS transaction, compared to other banks which is free.:

CA Kamlesh Dama:

04/07/2018 11:50:59:

I am using this app since long time, its really a bank on your finger tips.

All u need can be done at just click away.

Its simple ,fast and safe.

Thanks Developer Team:

reena malik:

23/05/2018 06:37:38:

I feel very proud that I one of the customer of axis bank I can do and pay easily to anyone any time thnq this app is vry



useful and make easy use any thing related to bank ?.:

Noted rider:

24/03/2018 05:43:10:

I agree in the beginning there was lot of issues in the app but now it has made my life easier all my financial issues are taken care by Axis Bank..

Thank you

Vinay Gowda:

Dinesh Bhonde:

21/06/2023 20:48:37:

I have been a customer of Axis bank since it's opening. It's the best bank. The staff are cooperative and solve your queries promptly. The mobile app is one of the best banking apps. Elegant look and good UiUx.:

devinder.de:

17/02/2018 05:06:33:

Currently introduced app with improved dash board, does not have option to upload profile picture which is already available in photo gallery. Please introduce this for IOS.:

Vijay Selvaraj:

22/02/2023 07:22:26:

Very user friendly and secured banking app.. one of the best navigation options for any services.. axis bank service also the best..:

Jeethendra c:

15/10/2022 06:02:59:

Easy to use, axis mobile app is the first app that made mobile banking easy to use and astonishing.:

way oof FM:

15/04/2022 01:38:20:

Best user interface ,the new update is tremendously functional and ease of use interface

I love the way it seamless transition from one to another!

Thumbs up:

jmpar79:

30/05/2022 09:29:09:

Latest update is an absolute disaster can?t go to account level details from new unified landing page, browser keeps loading. In the zeal to revamp the layout made the interface very clumsy. Only good part is Pay option available immediately, otherwise a total disaster of an update. iOS 15.5, hence no os issue, just buggy app.:

DKGOHIL:

22/04/2022 13:30:54:

Today I update Axis mobile app. While surfing/ checking different uses particularly in more options - grab windows / pop ups remains open and does not work any more or even logout button work properly . Make it correction if necessary.

Regards

YDG:

Arindam10:

21/06/2021 18:21:38:

I am using mobile app of three leading PVT bank. But to me this one is the most user friendly.:

shabeer843:

02/10/2021 17:25:10:

After New User interface my current credit limit not showing i have 3 credit card and one credit limit after new app update my total available credit limit is not correctly showing:

Prashanthkaran:

08/04/2020 17:23:10:

I really love using axis app, easy and convenient for money transactions but a small betterment would be if there was an option for multiple removal of added payees ! Kindly consider and revert!:

Baswant:

24/05/2021 16:21:34:

The new update has changed few things. One major thing is that I can't now pay credit card bill easily.

Earlier I just needed to click on credit card amount and it used to show me a tab asking to pay.

Now it has been removed. There is a separate tab called pay my bills under home category. I have keep searching every day when my credit card bill will reflect in this tab. As of now it's 1 week that my credit card bill has been generated, but not visible on pay my bills tab.

Probably bank intentionally wants me to default on my credit card payment!:

Dr Naveen Bhamri:

31/12/2020 03:08:38:

I am not able to login since yesterday night and everytime i tried to login i am receiving the same message we are unable to process your request also axis bank upi is also very bad app and it is not releasing funds twice when i applied for ipo through axisbank upi:

Hitesh dasani:

04/09/2020 06:57:06:

Such a third class provider. No one acknowledges your concern, customer service is of no use. I've had enough and tried to reach to the management however there seem to be no way to reach out to them. I've paid 4500 for an error from your end which I eventually had to pay plus it affected my credit score as well.

I'll never ever recommend Axis bank to anyone.

Thanks!:

Hasanali P:

05/11/2019 05:55:33:

One of the best bank in india having mobile banking app and best services in branches I am Banking since 2007 and till date not a single day facing any issue. Thanks to Axis Bank Management and entire team.:

Nagendra2510:

19/06/2019 01:50:58:

It's been more than 6 years I'm using the Axis bank app and I have not faced any issues with this app. Easy user interface and easy way to use the same:

veer9169:

07/04/2019 04:33:26:

Love this app . Everything at ur finger tips . Much better than other annoying apps like payzapp, other e wallets where the customer is asked to update kyc by reaching nearest kyc centre . Keep up the good work .:

Ronda86Harami95:

28/10/2022 13:08:45:

Hi, iam using iPhone 12 Pro and for some time I was facing some trouble in using this app. Overall everything is good:

Padakanti:

01/05/2023 04:03:42:

Owing to App technical issues my pin was not accepted and my login is locked for more than a month. There is feature to activate the login which is not working for more than a month, giving error message ?we are currently experiencing some difficulties?? which is not fixed even after a month:

nologic2019:

10/01/2023 18:43:15:

Earlier I was able to login on the app to manage my axis bank credit card account. Now it is not allowing and every time I login it takes me to banking portal where one can manage saving account not credit card. It has happened recently Post last two app update.:

svinoth:

02/11/2022 13:58:24:

Asking Bank Balance through Siri doesn?t provide any answer after ios 16 update. It just shows ?Here?s your Axis Bank

Balance? and shows an empty amount field without any value:

Sagar\_Sasi:

23/10/2022 08:00:07:

Kudos to the tech and design team for making the app so user friendly:

A?IF:

27/09/2022 05:08:27:

Very easy interface easy to use and secure

Need only improvement in fund transfer required opt sms also .

Overall good:

AlokSanyal:

05/08/2022 10:51:53:

A very good bank with very good digital ecosystem to make day to day banking tasks easy and intuitive. Something HDFC

bank should learn is how to develop an app from Axis.:

Akhilganga:

11/08/2022 01:36:10:

App have lot of nee features but The design side of I see it?s not that much user friendly. Very hard to interact with lot of

white plain design. This is just my view this can be different for different users.:

K Archies:

09/03/2022 08:33:50:

Axis app is Super fast than other bank app,very easy to use,very quick,Everything is there in App,No need to go Online Web

Login,It?s all in one App??:

mista baz:

03/07/2022 14:56:28:

Sir , i am facing an issue regarding your app that when i am selected wifi connection axis app is not login eveytime and

when i am on mobile it is working properly ( i am using iphone 11) plz reslove this issue asap !:

Funny Officer:

04/06/2022 14:15:30:

The new version is so difficult to use. Cannot find simple options which used to be available on the Home Screen. As simple

as managing debit card transaction limits is so HARD TO FIND !!:

Axis User: Tanu:

29/04/2022 07:02:28:

It should not be the case where one cannot start using Mobile banking with WiFi. I am unable to use Axis App because of

this so called security thing. Rectify this issue soon so that everyone should start using App with their convenience mode

either on Mobile data or on WiFi, this should be user?s choice.:

Hems0051:

24/04/2022 05:07:19:

After the latest update app is not allowing me to log in it shows

Sorry we are currently unable to service your

request. Please try after some time.

Since yesterday

Plz do the needful.:

MG DXB:

02/04/2022 19:31:49:

The subject line mentions my experience after being a bank customer for more than 20 years. Do the developers ever use the functionality and check? Specially on the 1st of the month. Their support is even confusing - why don't you have a simple email where the issues can be mailed like any other bank?:

barbequed code:

08/02/2022 02:35:51:

I've been using this app for about a year or so, and it was okay at best.

BUT, within the last fortnight, it got an update, and now it's the best app any Indian bank has imho.:

kamalg:

07/11/2021 04:39:40:

Very easy to navigate. I am able to almost all transactions for banking with the app .:

HITESH BHALLA:

23/05/2021 18:56:20:

One of the best banking app of India .. user friendly, safe, with n number of features, it's like bank in your phone..

Compliments to team Axis:

victim of uber eats:



26/10/2021 05:20:08:

I have an salary account in Axis bank. Apart from my salary, If there is 1rupee extra in my account, they charge for it. They charge me for using deposit machines. Customer service is very bad. I regret for opening an account in this bank. I have never had such worst experience in any other bank. It?s my suggestion not to have an account in this bank.:

@03ab:

03/09/2021 12:11:08:

It?s very difficult to pay credit card payment. Because there is no option to pay and In Pay my dues it?s not getting desired result:

davindervirsingh:

09/05/2021 07:32:03:

This app is very easy to use and I recommend everyone to use this app. This app is efficient, reliable and I have never faced any problem.:

jjyoti nankani:

02/04/2019 08:23:50:

This time at devlali branch had worst experience people are so careless least bother about customers we always had high likings for Axis bank but this time no words only:

Sharafu Km:

28/09/2019 15:39:06:

Dear,

I am using iPhone X , Last few days before updated new version app. But after that in unbilled amount not possible to

paying. Now I am planning big purchasing. But I don't have balance for credit card. Please resolve this issue ASAP.:

sunil1112:

17/02/2019 10:18:38:

I have found the operations of the mobile app very easy and convenient. Easy navigation and solutions to most of the frequent issues:

Atif Parkar:

01/11/2018 05:13:09:

Love to use Axis mobile app, as it is self intuitive and all I want is available at one place with high level security.

In simple words easy, reliable and trustworthy...!:

loveakshay:

17/09/2018 11:50:03:

I have been using the App from a very long time . This App was one of the best App . What's wrong with this version I am using iPhone 5 display is small App should support irrespective of any size of the display. submit button doesn't reflect on the screen how can we do the transactions ? Pls have look & test it properly before making it live .:

capsv:

11/05/2018 14:25:33:

Earlier this I used this app with ease but after an update, this required to send an authenticate message to some number and login every time I open it. It is just so frustrating, you need to go through whole process (lengthier than logging in through pc). So what's the point of having an app when it takes more time than going through the regular site !:

Avrongmz:

12/11/2022 05:16:55:

Good app very easy to locate everything and successfully complete any transaction. Hopefully they maintain this way.:

khushboo taneja:

18/02/2018 10:05:06:

Since 1 and a half month this app is not working and continuously showing error message. Its not even accessing. I don't understand what axis staff is doing about it. Initially it was one of the best and because of the application reviews i chose the bank, now i am seriously thinking of quitting and opting for another provider. I gave you so much time to resort it AXIS.. you are useless and hopeless. Time to say goodbye.:

Rahulsingh20:

28/12/2017 09:13:05:

Looks like the app didn't had a product owner who can think from a user perspective. U get a customer id for credit card from where u cannot login to the netbanking. And app where u cannot link your loan account. God knows proper basic testing was carried out not. Poor user experience. Misguiding menus. Asks to revalidate your account again and again. No link between the credit card and loan account.:

jiteshkukreja01:

04/06/2022 16:41:01:

Best Bank in India. I have multiple bank accounts but Axis bank services are too good. It's application and internet banking never went down:

I have Rated this App:

11/09/2022 13:01:46:

Please keep the homePage same . Make changes by in landing page but second pages as the app does not look user friendly every time we login and find the home page different. The current homepage is very uncomfortable and we should have edit beneficiary option on the app as other banks offer:

Salman Dalvi:

01/06/2022 06:50:50:

Application is nice but need to improve like the bifurcation of payment to me made and the Emis which had been converted by the customer. Rest all is good keep it up????:

Er. Harmeet:

25/04/2022 10:41:05:

App doesn?t getting login, after updating this latest version.:

Ek Tanaha:

25/04/2022 06:10:16:

I am still connected with Axix bank and getting much more advantage in the best service of bank.

My experience is very nice with Axis bank.:

Santosh singh 16:

14/06/2021 17:30:03:

Best Banking App i ever used. You could do all the possible banking related transactions using this App. Its good to have all your banking needs at your finger tip.:

LeYalR:

11/04/2022 04:37:48:

Mobile app is not working when connected to WiFi network. Rather works only when connected to mobile data! All the network settings are in place and noticing this issue for the past two days.:

Rupambhatta42:

03/09/2021 13:19:08:

Used to be very easy to pay my credit card but now is so complicated and difficult and only allow me to pay less and amount that been generated through axis bank instant of manual payments, a lot of time we?re unable to do transactions through the BHIM upi . Please fix the issue if you read my review,

Thanks:

Kesa27:

16/06/2021 15:37:10:

My credit card details are not available in this app. It says no records found. I have two Axis Bank Credit Cards. Thanks for the bank in removing my cards from its database ?????:

its Dhara:

18/10/2020 12:40:03:

The best banking app ever among all the banks in country. Extremely user friendly and full of almost all the features. It has almost eliminated the need of personally visiting the bank. Thank you.:

kingrocks95:

12/05/2021 06:52:44:

I am unable to open the credit card section for the last 3-4 days. I need to pay the bill and I have been unable to do so.

Because of this update I will be charged for no reason. Please address the issue, ASAP!:

tanaz aijaz:

10/05/2021 09:46:17:

After last update Credit Card section is not opening.:

1pradeep:

06/07/2020 07:13:02:

Axis bank mobile is wonderful

Has all the latest information and is user friendly:

irshu1321:

17/11/2018 10:22:46:

I have 2 account, even register number is of Same Mobile Number, yet I have to login and logout to check another account

details! I need it fixed.:

mraraj9051:

05/01/2019 09:29:35:

Recently I changed my device and going to register its asking send message from device with registered number, i tried

more than 25 times and sent message from registered device and number. Everytime its saying message couldn't receive

our activation server and deduct amount from my international number.

Really very pathetic.

Pls try to resolve my issue almost i lost 30 AED.:

Mjm0051:

11/05/2018 10:53:45:

Most banking apps are quite complicated - understandably so- given that it deals with financial transactions. But Axis mobile application has managed to integrate security while keeping the use simple. A great user experience:

shahabhay2:

31/07/2018 13:44:16:

I have redeemed my points to BookMyShow 250 rupees couple of quarters back till now didn't receive the same even after complaining many times

This is the least expected from Bank

When they have to charge you they do it timely:

biswa1990:

11/07/2023 01:07:05:

I use the app to check my credit card usage , payment & rewards which works fine for me . So I can say it's a good app.:

da@9:

01/10/2022 07:19:36:

Once we submit review then it should not ask again and again?...:

Santhosh kumar CR:

23/06/2023 17:23:30:

The 5 stars is not just for the app it's for the team who constantly work towards the app and bring in all the services that the customer needs.

Kudos to the team.:

Kan\_Pug:

09/04/2023 05:54:56:

Whenever you make a payment, you usually take a screenshot to share with your friends. As soon as the payment is done, the app prompts to give feedback without allowing you to take screenshot of the transaction confirmation screen. This should have been considered while defining the workflows.:

Palanikumar 31:

24/11/2022 12:25:46:

Best mobile banking app, very difficult to update current address in Credit card. I am trying to update address but taking long.:

mukeshadis:

14/11/2022 18:06:19:

Even I made payment for my credit card 3 days back but it is not updated on the platform yet.

If you don't have an account in axis bank then their card is not useful for you: at least payment, transaction history etc not updating on time:



Eward Alexa:

13/09/2022 07:54:57:

Honestly i am very happy with Axis bank i have my salary account and service are wonderful I recommend to all:

CA Krupa Shah:

11/08/2020 06:15:59:

I am using this app since while. Quite easy and user friendly it is. Extremely happy with the banking service provided by this app.:

TrilokKataria:

14/10/2021 08:14:32:

Very bad experience with the app as it never worked properly since I have installed it not working even after reinstalling.

always shows system under maintenance pls try again later, pathetic service.

my account balance is always shown as zero while it has fund available.

pls fix this asap.:

nitz5111:

12/05/2021 17:20:47:

You have said new credit card system is on update and service will not be available till 10 of may . Its almost 13 of may now and system is still not updated. Please check the issue . and take your services seriously.:

Anonymous guy from Andromedo:

12/05/2021 05:35:25:

The new credit card section is so bad all i get is two revolving dots and then ?session expired? couple mins later. The

previous version was so minimalist and it did its job. Pls fix this.:

at @07:

18/04/2021 16:55:57:

Tried to update my address to receive my new debit card, it failed all my 5 attempts. With different errors

- 1) Session times out(hope in photo upload screen background session handling is not proper)
- 2) In confirmation screen got error saying Due to some technical..,
- 3) Shocking error is in one of my attempt it should Your Account is not active, not sure how this came.

Hope this feature requires regression testing.

Tried all of my attempts around 8:00 - 10:30 PM:

Dr DP Khan:

02/04/2020 11:35:07:

This app is awesome, almost everything we can do through this app without using net banking.

Smooth, simple n easy to use.

Thanks

mPIN is some time rejected otherwise good.:

orderno 1267196044:

14/07/2020 17:49:44:

When card gets inactive and we have no option to check on app .. it would be better to show inactive status card too in app:

santooo13:

05/05/2019 16:02:47:

It works perfectly and offers transactions immediately after adding a beneficiary.. it?s smooth and convenient..:

RaviRonak:

06/07/2019 08:57:04:

Why the hell it is asking again and again to open an account when I already have one? I am trying to check balance and transfer amount but to my surprise there is no such way to reach there. Upon tapping bank accounts it shows no accounts with us. Ridiculous!!! Have you guys checked ICICI ,Yes or any other bank mobile app? I am going to un install it now.:

Bhargav Teja:

13/04/2019 06:29:18:

Axis bank improved the mobile app a lot and now we got all the banking needs in one app. Stopped using net banking after using mobile banking ?:

Gopikrishnan Mohan:

31/01/2019 02:55:27:

One of the best banking application, your finance is at your fingers, you don?t have to step out to pay any bills or find transfer and it all happens in few sec.:

Ashishpamak:

01/05/2018 16:05:27:

App updates frequently and is very convenient to use. I have kept this acc because of the ease of transferring money and paying bills:

raviktota:

26/12/2018 11:34:27:

I applied for credit card i received message stating that ?Congratulations, welcome to Axis Bank Credit Cards! Your Application for Axis Bank Credit Card is approved. The card details will follow shortly.? After that no details. Finally when i make multiple calls they told my application is rejected. Then how i got the above message:

indra kr:

29/10/2022 17:52:35:

One of the best app in Banking Banking Industry in India .

Ease of doing transactions is seamless experience for all short of banking requirements. Even customer himself can transfer his account to other branch ! Its amazing !:

austin abraham:

15/12/2017 08:06:23:

Been a while since they discovered that the app is not compatible. It is good when there's acknowledgement but better when it is rectified. If for months compatibility is compromised, tells you a bank is not technology savvy. Also, depriving customers of a digital experience which others do offer is a shame. Hope it is fixed soon still.:

JeevanDalvi:

10/12/2017 04:16:58:

This app has stopped working on iOS 11. No amount of calling help lines, writing to twitter handles has yet solved the issue.

I raised a ticket and then they closed it without addressing it. They ask me to raise another one. Did so but no difference.

I have applied for a credit card 3 months back and I still don't have them. No one knows what is the status. Rubbish. I am leaving this bank soon.:

Ro@19300:

26/01/2023 16:29:43:

I am Axis bank customer since 2019. The services provided were excellent but since 2021 March the service are just like fraud. No clarity from any side branch, Customer care executives no one has any idea about anything, specially customer service. Their credit card department is just like looting people never able to solve my issues:

retoju:

20/10/2021 14:41:33:

Mobile app is not working yesterday onwards. It's showing please log in after some time:

Vamsikrishnagt:

12/07/2022 04:11:33:

Hello Axis Team,

iOS 16 public beta is out; most enthusiasts have updated and explored the offerings from the latest OS. Currently, the existing version of Axis Mobile App is not supporting iOS 16. Could you please let is know when we can anticipate the supported version for iOS 16. THANK YOU!:

Pappe420:

09/03/2022 06:22:47:

The transactions does not update in real time, it takes couple of days and also the transactions are not in proper sequence.

Even after clearing dues the bill amount keeps on reflecting on main page unnecessarily.:

apoorvdwivedi:

04/04/2021 04:28:26:

It?s a good app however more features could be made accessible for example PPF funds transfer and view could be made

visible.:

D J Khera:

18/08/2021 01:24:06:

All your services are available only on chargeable phone no.

It takes at least 20-30 min before one gets any response.

The branch cannot be connected over phone as none of the mobile phones have any connectivity.

No one attends to the land line.

For every work one has to run to the branch of the bank.:

Latikac:

12/10/2019 20:53:35:

The most convenient, friendly & easy to use app ???. Almost all banking activities possible through this one app:

Ash@nk:

11/02/2020 04:58:43:

What a pathetic system you guys have...Manage Usage option in total control is not working and i need to increase the

transaction limit but I'm not able to do. No one has any answer either on customer care or in Branch. I urgently need to make payment. Pls resolve else I'm forced to close this credit card.:

Sameena Kazi:

08/11/2019 22:14:27:

After the recent update I am unable to proceed further after clicking on the login tab.. After clicking on the login tab it's just rotating and no further page pops up to enter the pin for the app.. I have full internet access and others apps are working fine.. I wonder what's the problem.. Plzz fix the bug..:

Gkris121489:

30/10/2019 19:47:21:

It keeps logging us out . It gets frustrating after a while. Seriously look into this matter. I ve had to pay twice for the same item. Hoping the money would be reversed.:

Love\_sandhu:

06/05/2019 16:53:52:

I am connected with axis this is because of this app none other bank provides a quickest app like axis bank app. Fund transfer, balance updates, add payees everything is very faster:

Karamvir Chahal:

12/05/2019 05:08:31:

Hi,

I control multiple accounts of my family, but there is only 1 account which can be checked or opened or transacted through the app, whereas SBI, OBC and all other banks provide you the facility for operationg multiple accounts from the same app.

5 star rating if this is included, else it is a business loss as those accounts are also not being operated.:

Susant satapathy:

16/02/2019 02:07:22:

Every thing works seamlessly day by day its going better. Thanks Axis.

If finger print unlock for IOS is added it much better and convenient.

Just think of it.:

~!(Bhaumik)!~:

19/02/2018 16:40:12:

Latest update of application is really good. It has improved the apps usability and performance.

Hope to see more refinement in future updates.

Good Luck!:

Senthil Prabu R:

29/10/2018 16:29:04:

I am using iphone 4 I was using axis bank mobile app frequently with the earlier version and now for past two days I am not able to make any transaction because of new version it's not compatible with my phone is there any solution for this , I am using HDFC mob app no issue with that even after updates . Kindly help me out to sort out this issue.:

Upama h:



25/07/2023 17:08:06:

This is the best banking app.I can update phone number, email id, open RD, break RD instantly, invest in sip, MF, transfer money ... and many more. Very user friendly. No need to visit branch.:

gjnxaw:

21/04/2023 09:52:32:

On top of which they have a stupid customer care number which won?t connect me to human and keeps giving out wrong information. Please never open a account with them they are literally have zero customer care and will only use you:

Roger1:

28/02/2023 05:25:28:

It?s the bank that you can rely on every time with at most faith and relax your self.:

Yogi1025:

06/03/2023 17:23:40:

I have been using Axis bank mobile app for past two months, but the sequencing, logical placement of icons, navigation experience is not at all user friendly. Every step, need to explore and search for required features. Very confusing & there is no logic or brain applied. NOT AT ALL USER FRIENDLY. The Ux Designer needs to be changed:

Eapen Abraham:

04/03/2023 16:46:46:

My Axis bank suddenly stopped working and asked me to re-login for which I need to send an SMS. On sending it says you?re not registered with the bank. Absolutely ridiculous when I was using the App on same telephone number till a day back. Its really bad that as Citi customers we would need to put up with this foolishness.:

Neelav Samrat De:

28/01/2023 11:28:25:

The app has been made as a very user friendly app and I find it very easy to conduct all my financial requirements.

Great design!:

Lokie1710:

23/12/2022 10:52:49:

First bank in india where you can everything in mobile application and netbanking itself. They are always Dil se open.:

yoonus indianoor:

29/07/2022 06:09:02:

No lagging no any major issues ..last one year Use:

Vedita19:

01/12/2022 11:23:23:

With you stupid new update I?m not able to check the credit card details, I tried to connect with your customer support but

they also not giving the proper answer what?s, what kind of service you people are providing I don?t know but I definitely do

one thing to complain about you in RBI:

prath09:

26/07/2022 07:20:30:

Axis bank app keeps getting better and improving the user experience.:

Dhrums:

19/04/2022 10:00:32:

Very use app for transfers and also to create FD online, ease to use and user friendly, smooth transactions.:

A\_G196:

04/05/2022 04:35:39:

I prefer using my Kotak account for ECS (NACH) mandates, because when it comes to cancelling aNACH mandate.. Kotak gives that option in the app itself, whereas for Axis bank, we have to go to the branch and hassle to cancel an ECS mandate, in this digital age.. thats a big issue.:

avinash\_patel:

10/08/2021 03:32:11:

Compared to others, this has very user friendly flows and features:

carry is live:

26/11/2021 05:32:52:

I am using this app from last 2 years but this current update is full of glitches. I don?t know why it automatically turns off after every 15seconds and i have login again and again it is now very difficult to transfer funds or do any other work from this pathetic app.:

Rajmani01:

01/11/2021 13:34:24:

The recent update which makes the app version 6.9 has some bugs. This update has made the update very laggy, there?s a lot of processing and the screen loads very slowly. Sometimes it even fails. Please look in to v6.9.:

Pawan Tak:

02/03/2019 02:20:46:

I have been using axis bank mobile app since last 4years and I would say it's very user friendly. All features are useful and easy to operate.:

mrishu:

22/12/2020 17:16:31:

I have been trying to login to the app for more than a month now.

It asks me to login, when I click on login it redirects me to register my mobile number by sending an automated text. Once that is done I shud be able to login however it shows me to try Axis ASAP. Y d hell shud I try Axis ASAP when I m not able to connect to my original account. It never leads me there.:

neelam28m:

01/12/2020 14:28:37:

While trying to register it send sms and gets stuck at the Axis ASAP page and doesn't go any further(I'll do this later button takes back to login page). I have uninstalled and reinstalled the app again. Tried like 30-40 times at least but no luck. Stuck between login and asap screens.:

kri\_k19:

19/09/2020 03:16:13:

M facing some problem in this app to credit card service section. When i trying to open credit card to check my details its shows we're sorry. Why?:

Raj\_eev:

29/07/2020 10:47:17:

My wife has 2 accounts ( one where she is the primary holder & the other where she is a secondary holder), if she chooses

to book an FD from her primary account this weird app chooses by default the secondary account for FD booking & if u log into the secondary account & try to book an FD then it chooses the primary account for booking an FD. The app developers need to look into this weird situation and rectify it ASAP.:

Harinaam:

12/09/2018 02:08:58:

This is the best and the most user friendly bank app I have used

I have apps of various banks but Axis bank app is the most user friendly and easy app to use

Thank You:

Devi nilayangode:

03/08/2018 02:35:33:

Had extremely seamless experience for a banking mobile app. I was facing a lot of issues with Citibank app that i had to uninstall. But AxisBank app is seamless and very customer friendly.:

hardikT:

08/06/2018 03:52:05:

I have account in other banks as well, but the experience with axis bank is very good.

Axis bank's application as well as web application both are developed in a very good manner!!

Appricated team?????????:

AnuragMS:

02/04/2018 05:32:01:

This is by far the most valuable thing my mobile has. It has provided me every banking solution so that I don't have to go to the bank now:

Akki 11:

08/03/2018 06:41:59:

User friendly and total control on my bank account... experience better than any other banks application:

Rounak\_sharma:

18/07/2023 17:11:50:

Account should have balance with debit and credit, please indicate balance on credit and balance on debit:

Sahil2403:

27/07/2023 22:19:00:

I sold my Mutual Funds in bank app and the transaction was success. But I money never got credited to my account. Now branch is saying its digital team issue, customer care keeps referring me to other branches (we are from banking and this is investment issue etc. etc.) no help from anyone and still my funds are stucked somewhere - Axis Bank is fraudster!!!:

ami1507:

23/07/2023 03:10:31:

Totally bad app for customer, only making people fool for credit cards charges, when your credit card payment nothing show in app for make a payment, then due date over then everything is in your app, so I think in coming years yes bank will be closed:

Saby Mitra:

09/07/2023 04:08:01:

Lovely app, so user friendly to navigate and ease of doing all transactions . Keep it up team.:

iStoreReview:

02/05/2023 02:10:11:

The app for Apple Watch is not opening up. It sticks at the Axis bank logo and then closes.

I'm trying to use it on Apple Watch series 8, watchOS 9.4

Please help!:

silbiswa:

02/09/2022 05:43:24:

Axis mobile banking app is one of the smoothest app I'm using over iOS platforms. Thank you for being so useful to us.:

santokota:

07/10/2022 17:17:45:

I have 2 accounts .I'm trying to open a new deposit. In FD page there is no option to change bank account. Please fix it:

lpm5:

27/08/2022 05:52:16:

Everything related to your banking transactions is at your fingers. Also love the security operations. A satisfied customer.:

ravi parah:

30/12/2021 07:45:38:

Earlier with same app we have access to check mutual fund..but since last one month mutual fund options not visible.:

chnadan kumar:

23/12/2021 07:54:52:

I am using this app since long ,it is highly secure user friendly app. It will resolve your dependency on bank. Your bank is in your pocket.:

KRM Chennai:

27/05/2021 01:52:40:

It?s been one of best Apps amongst the others I m using. Navigation is easy , fast and secure. Hassle free transaction is what it makes the best.:

vijeay:

26/10/2021 00:50:51:

Credit card payment should be easier as last time change into credit card section itself:

Kiran1472001:

04/10/2021 08:24:14:

I am using iphone 12 , when i try to log out only sone portion of log out button displayed, it seems issue with resolution for app.:

Ravi Shankar (ANI):

14/10/2019 09:16:47:

User friendly application with all the required feature for an user.:

Ratna Priya:

16/05/2021 18:26:08:

Current update having good ui for credit card section but its very slow. Do something for this.:

I\_am\_apple\_user:



22/09/2019 12:02:51:

When I got my forex card I got a manual which says you can add forex card to axis mobile app to check balance.

When I am trying to add then app is saying to create a saving account. What a solution???

Whats is the use of app if it doesn't allow to add forex card if you are providing the same. Only online login and checking balance is the only solution. Irritating..:

Smnrock:

13/09/2019 18:25:22:

Manage usage under credit card section is broken! I'm unable to use credit card as I've earlier blocked online usage using manage option. Now unable to enable online usage again, since Manage usage is not working. Axis bank customer support is useless kept on holding the call for 40 minutes and disconnect.:

om\_omkar:

01/07/2019 13:06:33:

Axis team, please check the UPI feature in the app. App doesn't have easy access to approve UPI requests and it keeps crashing if you do it through search option.:

Chhattar:

11/03/2018 11:43:19:

This app is totally bank . Everything can do to this application . I think every banks should provide application with same features as this application:

awesomely worst:

01/02/2019 13:40:39:

Every time I try to log in it's always the same thing

We are facing technical difficulties try again later

I have waited for more than 48 hours and I've even tried to uninstalling the app and also tried to install it again but still it's the same thing

Tried with both mobile data and also wifi:

Memon Faisal:

18/06/2018 07:25:38:

Hi,

Application session is terminated with in 2 min while the application is still in use. I am trying to upload the documents from past 1 hour every time 1 document is uploaded and while going for uploading 2nd document the session gets terminated.

Please update the session management in your application that it should not terminate session while the application is in still in use.:

our bluesky:

05/04/2018 18:28:34:

I initially liked the app as the options for billers were than most of the other banks and other commonly used functions were also fine. The problem started when I started using UPI for transfers. UPI was super smooth in my ICICI and HDFC apps, but I have never successfully made transactions using UPI through the Axisbank app. Come on guys.. don't be so silly.:

Anupiboy:

10/09/2022 12:02:58:

Seem less app for tracking and day to day transactions. Easy to use and convenient.:

stephen callaway:

17/03/2023 06:46:48:

The app is disgusting , developers are so dumb that they created an app which has no features keeps hanging , even after multiple updates it does not work, I recently loses my account with axis bank just because of their poor service, they just want to charge you hefty freaking losers.:

nalampraveen:

09/04/2022 02:45:58:

App is simple and easy to use

Need small buttons for some daily transactions:

dhhsein:

17/06/2022 05:50:18:

A sincere request to the development team - please do not make apps. We can clearly see how much you hate your jobs.

Latest release is unusable and frustrating. Buttons do not work when adding a payee, back button is not available for support menu, back button does not work for many pages.:

VarunRaghu's iPhone:

30/04/2022 07:07:40:

Latest release has made app loading and all features very slow ? giving loading issues timeouts and not working properly

unnecessary UI changes to already perfectly app:

Yadav.786:

16/10/2021 08:26:35:

One of the easiest and user friendly banking app to use without any trouble. But i didn't have UPI activation service. That is

only disappointment.:

dumanep:

02/04/2022 10:12:54:

Worst Application, lots of technical glitches. multiple

UPI payments failure. Payment stuck. After each login different different wrong account balance showing. What Axis Bank is

doing that only god knows!!!!

Lot's of payments issue facing if you are not solving this issue let me know i will close the my account in your bank .:

Tushdhamu:

08/10/2020 06:56:16:

Very user friendly app with all detail in one place like Bank account and credit card and all others:

brhdhsh:

27/07/2019 08:46:40:

Not bad but sometimes it had a server issues not open and running slow:

@Shetty's:

04/10/2019 04:02:27:

I have been using this app from mast 1 year and more. I tried to update my permanent address and after entering all the details when I hit the Update button, immediately it says ?Your session timed out. Please login?.

Is it a joke. How can it go to auto timeout within a minute, when am using it.:

Bhujanga rao sanapala:

06/06/2019 14:53:14:

My experience with Axis Bank on line services has been very satisfying.

I wish the quality of service will continue to improve further with time.

All the best:

??????:

04/03/2019 04:30:36:

gives best service through bank as well as App:

Ronakslg:

09/01/2019 08:59:44:

Can?t login into the app it has some problem kindly fix it asap can?t work or do anything without the app login:

Syed Asif. awaz:

26/01/2019 07:06:48:

I opened Axis ASAP A/c yesterday and transferred INR350/- from another A/c. This morning I got a message that the amount is sebited towards A/c closure DD when I never initiated account closure. I called up toll free number and I am told that the account closure was done by the local branch which is JP Nagar Branch 6th Phase without any reason mentioned.

Since morning I am trying to call up local branch on all the 3 phone numbers but none is successful! Worst service.:

JeffreyRoshan:

05/01/2019 13:46:44:

Works pretty well. I have used only to view my credit card and auto loan details. I?m not using a banking account with Axis.

So far it?s pretty good.:

Kmkkmk1818:

18/12/2018 01:53:20:

I have both Hdfc and axis...but i feel Axis app 100% better than the HDFC app.

Only some times axis will be hacked and only some times Hdfc will work. Never used icici but I heard that is the best one:

Guru.NJ:

06/09/2018 15:00:47:

This app is user friendly and allows me to do many banking related things easily.:

shubh0711:

23/10/2018 21:32:12:

1. The login page freezes with a ?loading? box even with high speed internet.

2. Unable to post in app support.

Please look into these issues.:

Afsha19:

02/07/2018 02:48:50:

Axis app is by far the most user friendly app created. Can do almost anything to everything on this app.:

gr8rishabh:

30/08/2018 14:44:59:

I have a corporate account and I want to use my personal account as well but can't as this app only supports one account..

I hope this feature can be added .

Rest this is a good app to do business on the go :):

Robert charlie:

14/07/2023 13:42:51:

Undoubtedly the best bank in India. Genuinely good in there practices and commitment.

To a great extent they care for their customers.

Thank you axis bank for keeping my money safe and growing.:

Shantzz:

04/06/2018 13:41:59:

Plz bring back the account snapshot feature in order to not logging into the account again & again..:

vijay708090:

05/06/2023 10:54:08:

I have an Axis bank account from almost 10 years.

It?s the best as per my experience.

Thanks team axis bank:

BkrKumar:

27/06/2023 05:58:55:

Not able to use without WiFi connection recently. Please rectify that:

anurag@77:

27/07/2022 14:30:30:

Great UI, easy navigation and feature rich without being cumbersome:

Stjkt77:

14/05/2023 03:05:13:

Credit card option since one month is not working,I can't see the bill amount,even I can't pay bill from application.

For new credit cards,PL the bank calling daily but this issue they are not able to resolve.

Bad?..:

ChanDru DiGi:

03/10/2022 15:41:55:

I did a NEFT transactions while downloading the receipt, Customer feedback form appeared I canceled the form and everything closes. Now I'm unable to download the NEFT receipt. I called customer care they are giving the steps which is older and they removed those options in the current interface.:

Ravi@996250:

02/09/2022 09:24:26:

I have never seen such a pathetic app which is not even close to user friendly. All the time when ever I try to login in this app I can only see? sorry we r unable to process ur request ?. I am giving one star because there is no half star option here.

Kindly improve your app response in mobile version.:



AsrafulFX:

17/06/2022 20:07:14:

Easy to use, everything under control?:

Sumit gandhi:

07/01/2022 20:15:59:

Axis Bank Mobile app having best performance as compare to other uninterrupted service always:

khan rameez:

08/06/2022 05:32:40:

Very worst experience of using Axis Bank Flipkart Credit Card not able to purchase any from Flipkart or payment from third party also. Customer care persons is also not supportive to solve not query's and enable to login in Axis Mobile Bank App because there is showing another person number

Card is on my name and number is showing sum other person

I have called customer support 4 to 5 time just do timepass on call and not resolving my problem

Very worst experience of using axis bank credit card.:

jai dhanatia:

02/04/2022 06:03:12:

This app is very slow compare to ICICI and Kotak banks .. most of the time it?s server don?t work .. it shows we are experiencing trouble to proceed the transaction..

For last two months not able transfer money through account ...:

niteshwankhade:

29/04/2021 14:09:34:

Using this app since 1 year as compared to other bank app ,axis bank app very easy to use ,and and secure to use:

Panddh1:

31/07/2021 08:11:32:

I am an Axis bank customer since 2008 and using it so frequently, but the new version of the app is pathetic and having a lot of performance issues. If possible, please upgrade or back to the earlier version which we were using last year.:

Karan6289:

04/02/2021 04:14:44:

Good fast app which provides all the info needed to manage your account:

?????:

07/03/2020 10:24:21:

I use this app from many years its easy to use and u can easily redeem your rewards points.:

Shiv9029351010:

24/08/2019 05:06:25:

Scan and pay not working alway why, please solve this kind problem:

Jaysh Shing:

24/10/2019 02:11:48:

Most of feature not working with iPhone 5s. iOS is latest still not working fine. Last two day I want to use axis aha regarding

disputes with credit card. If we need Axis bank support through telephone then we have to pay high call rate to them. So

chat is none costing way to talk with them. So please upgrade application buggy module.:

aryamyth:

01/09/2019 06:36:04:

I got my axis bank application just one month back and since then i am trying to create my UPI id but application is giving me error everytime.

After adding my bank name, last 6 digit of card and exp date when i am clicking on continue it is just sending me a OTP but i am not getting the page to enter it. Page is getting freezed after clicking on the continue.:

NagulaNagaraju6:

16/08/2019 11:11:41:

Good work

No hassles

Easy to navigate

No need of going to multiple screens all were properly arranged in single screen:

anki3010:

17/07/2019 04:23:12:

This app is easy to use and so friendly. You can do almost anything in just few clicks.:

yash5625:

09/06/2019 13:43:33:

Easy to use. No need to call again and again to customers care. You can do what ever you wanna do with your account.:

zaay adhikary:

09/05/2019 03:29:59:

It's apps so amazing & use to very easy. I'm exciting customer of this Axis bank and the Axis Bank of services so well & so helpful. I'm using it App two years above. I'm so happy on this app .:

dgsaurav:

12/03/2019 12:38:52:

Nice app, Quite easy to transfer money and even pay Credit card bill of other bank:

shyamkp:

14/02/2019 16:36:32:

I've been trying to change my present address using this app, it's not happening.:

Vik king:

23/01/2019 07:32:40:

All services from bank can be accessed easily, have been using it for 3-4 years now, it have improved a lot, i prefer axis bank just because of this app:

ferociousfalcon:

01/11/2018 07:11:25:

Easy to operate mobile banking application with lots of other services available on hand with no need to visit the bank personally.:

arun1909:

11/12/2018 07:02:58:

Login should have the option of touch id.. sometimes forget the pin during payment cause problem:

Asad Waquar:

18/09/2018 18:37:54:

App is really very fast and convenient while doing online transactions. Axis bank has done good job making it's app user friendly.:

PrashanthGupta:

03/08/2018 01:57:42:

?Easy? as it gets is the mantra of this app. You'll be able to navigate any transactions complete in less than 3 clicks. Good app. Lot better than leading Bank apps in the store.:

Sameepgandhi:

20/07/2023 06:50:29:

the only reason i use this bank is because of the App ? most amazing app .. Mpin is like blessing and user interface is the best in class:

vishal\_vhp:

30/07/2018 06:36:25:

Sometimes Application automatically crashes and we need to log in again after closing it.

Also Need Some Improvements in Features.:

Amit Gundre:

05/06/2018 08:19:17:

I don't need to go to Bank all basic transactions can be done through App

Though I don't I process much transaction

Hope it keeps on improving I believe improvement is a continuous & never ending process:

Prateek:

10/12/2017 07:29:52:

I fail to understand how a Bank like Axis can have such a ridiculous app. Have tried to load the app multiple times but it keeps saying ?error in processing your request?. Does no one looks into this? Every time there is a major update the app fails to work. Hope that someone reads this and does something about this issue.:

Suri Maram:

15/06/2023 05:06:52:

Axis bank is good, but unable to view my reward points in App, it throws any error as app login failed, then how can I view all statements and all in app. App should maintain about Rewards points too when have given an option in App?:

Siddika Wadiwala:

08/06/2023 16:07:40:

All access in hand best service on call in offline banks via upi very happy to connect with this bank since 7years:

Dineshkshankar:

31/05/2023 23:59:53:

The apps user interface is really good and easy to use:

Gagan0523:

13/01/2023 04:50:04:

The user interface is extremely up to expectations.:

Doc.Abhi:

09/04/2023 04:30:57:

Worst bank charged me 1800 Rs unnecessarily.

The app doesn't get updated even after paying the bill it keeps showing due.

They dont send any message neither do they call to remind us about the bill all they do is charge money and will tell you your due date has been changed and you have been charged because of that.

Other banks are much better dont open your account in this bank they are bloody thugs.

3rd class customer service their executives are never able to solve anything.

Would never recommend this bank to anyone.:

Prashantw6:

07/01/2023 07:51:07:

I have used all the bank apps but so far no one beats axis bank app. Very user friendly and speedy.:

iamkraghu:

13/12/2022 19:30:53:

I'm really happy to use the axis Mobile banking services and it's application interface:

basant\_gurung:

31/12/2022 12:25:04:

Team, the app has stopped working on my iPhone 13 ios 16.2. i am not sure but I think this happened after upgrading the

ios to 16.x. The application loads and when i click the ?login into your axis account? button it shows an error ?Sorry, we are unable to process your request?. Please help!:

Sikkuea:

07/12/2022 05:17:29:

I am using this app since from last 6 years and i had never faced any error on this app . I must say its a very good app to use ?...:

A j krish:

05/11/2022 16:18:22:

Simplified options and easy to use also user friendly:

samarth\_lokesh:

17/02/2022 08:19:01:

This is the best mobile banking app I've used so far. The app runs very smoothly unlike other banking apps.:

YP1779:

06/09/2020 03:33:14:

Beautiful well made app, been using it for almost 4 yrs now. Haven't got time to visit branch and feels like physical branches don't exist anymore. Well done IT team.

Cheers:

hdjddkfkf:

14/07/2021 18:36:31:

Dear Team,



I am unable to login. Multiple time uninstalled and reinstalled the. Nor it's an dual sim phone. Always the app is trying to send an message then and a error message appears not having an internet connection even after having the data active & enabled on the phone.:

Xx\_SlipknoT\_xX:

10/05/2021 02:59:18:

After recent update app stopped working, whenever i try to login it says ?We are currently experiencing some difficulties.

Please try after sometime.?. Its been 2-3 days now and i am unable to login. I tried and reinstalled app like 4-5 times but no solution yet.:

mbhussain110:

04/09/2020 20:21:01:

So easy to make transfers to any Bank in India. I really like this app so much for making transfers, deposits so easy, this

App deserves a 5 star rating from me. Thank you soooo much to your Team @ Axis Bank???:

pavanarya:

23/09/2019 10:06:40:

I had using 4 mobile app, But Axis bank app is outstanding, very simple and easy. I like it very much. Due to this I had not visited branch from last 4 years.:

ragavendra m d:

30/06/2020 09:49:36:

I have updated to recent version am unable to login after clicking login am getting below message

We can not access your information this time:

YOG YOGI:

28/09/2019 15:30:56:

Previously the app was very good but now I am not able to make the the pay of my credit card bills it really disappointed me a lot previously I make all the bills of my credit cards side by side from my account but now it is not working and not showing the option of the bill payment of my credit card:

Manju Naika:

01/08/2019 06:31:33:

The app is very responsive, user friendly.

No lag or glitch while using, if any technical issue or update axis bank sends notifications regularly.

Nice app:

Ceejay\_sanya:

27/05/2019 06:25:37:

I love that its easy to operate and transitions is smooth! All The menus are neatly lined up on home page itself and this app has all the facility to upload and view docs !:

Vimoh:

29/01/2019 04:08:28:

Login screen is like clutter. It should be straight forward for login with few clicks. May it be Touch ID login or entering

credentials for login. It should be just like quick balance check.:

MOURYA12:

30/10/2018 10:16:53:

One of the best mobile banking app no other bank has got this many options really awesome Services provided by you people are really good axisbank:

saf sal:

22/10/2018 14:24:07:

One thing must be introduced payment Electricity bill of WBSEDCL. App doesn't work and did not allow any transaction.

One more thing , Include Dianer Club Credit card payment facility.:

Asmil04:

20/07/2018 07:12:06:

Easy to use plus Pin security make it full trustworthy. I can see my Credit Card & Account info on same page with easy to go babigations.

Happy with Axis App.:

ij416:

23/07/2023 19:45:41:

Always give best services no issues found till now.

Performance also good:

0092km:

14/07/2023 04:41:09:

App is super smooth and can view all the information in one touch.. loved it..:

sam vivu:

04/12/2022 05:20:24:

Nice:

Mahesh21011988:

13/03/2023 15:59:20:

I have salary account in Axis Bank from last 10 year and I am not at all satisfied with the bank. Very poor service and the staff is very arrogant and they don't have manners. I am going to close my bank account from Axis.

I miss HDFC Bank and their service. Everything was just smooth and I felt like a VIP customer.:

world2020:

27/02/2022 03:21:57:

Since a long time I'm using Axisbank app, its fantastic compared to other bank apps. Its quick and easy:

urskirankumark:

16/10/2022 07:08:15:

This is the Worst app ever used ? I am unable to register my new credit card as I need to enable my Card Control through this app only and there is no reply for multiple emails sent to customer care?No one bothered or takes any responsibility to resolve my issue?

Giving 1? as I need to post my review:

Nisupras:

08/10/2022 01:32:34:

The app shows only credit card dues. Better if it shows the due date also. It will be useful for the customers to pay the dues before due date.:

Khnmi:

25/10/2021 12:34:09:

Very simple and easy to use. Every banking needs are on your finger tips. Just an amazing experience from my regular usage.:

ms\_29:

17/01/2022 06:47:51:

With latest update of the application observed getting issue while trying to make credit card payment.:

Anshuman Dubey:

02/07/2020 03:10:27:

I have been using this app since 10 years. Never faced any problem. It is updated time to time and best to usage and good support. Thank you axis:

gkrishnak:

28/05/2021 10:00:03:

While the overall app is good. When you add an account for NEFT, like Web and other Bank apps , please ask for entering

the account number twice to avoid errors .:

Singh20:

03/11/2019 19:12:31:

I have been using this app for a while Norma . It?s easy for the customer to understand and find out the necessary things to do on an app.:

Anjali.Sinha:

06/11/2019 12:46:08:

I cannot use my UPI ID within the app. The UPI ID is active as I can make transactions to it. Also, it is visible in your other app specifically made for Bhim UPI transactions. I was comfortable using this app and do not want to have multiple apps for each feature. Activate UPI feature on this app.:

Ashish zala:

05/09/2019 11:45:54:

Which Financial Transactions you want in day to day life?! Mobile recharge,DTH recharge,electricity Bill,Fund transfer,.....etc available in one application.i Love this App and it's all rounder ??????:

Jero\_me:

14/10/2019 04:24:32:

After update I?m not able to make partial payment from the total due amount before the due date.

It?s showing only minimum due amount

Total due amount and other,:

Raj 10987:

03/09/2019 05:54:38:

The app is very easy to use compared to other bank applications. The mpin sign in is a good feature and saves a lot of time.:

Arjav123:

25/05/2019 01:24:12:

I have used many banking applications. But among them axis mobile app provides best user experience and tons of services through app.:

mahee raksha:

24/05/2019 08:05:37:

The manager Megha Bhargav is responding to us everyday . Only thing is they need to get response from Mumbai head office.. so whoever it is requesting them to plz do needful asap since there is a medical emergency. Hoping for the best.:

prasad27:

26/02/2019 03:44:41:

This app from axis bank has made my life easy and doing payments sitting at home is the best thing. No traffic and hassles of standing in queue. No cheque?s every thing is at my finger tips.:

Bhaskar B:

22/05/2019 12:12:20:

I have been using this app for last three year never had any kind of issues.

I feel UI could be better than we have now.:

Vipul lunagaria:

25/01/2019 07:28:35:

Mr. vipul g Lunagariya here i m really appreciate with this app its too good for convincing everything, just one suggestion

it?s hasn?t paying options to hdfc credit card all many more banks:

abhuv:

02/05/2018 02:13:06:

According to me it may not be the best but far far better than most of the banking apps out there esp from the public sector

banks.:

J\_Ins:

18/11/2018 18:40:57:

Axis bank cheats customers in the name of consolidate charges twice or sometimes thrice in a month, if you ask for details

they won?t provide and will ask us to check from website, and they say system generated, how does system generates

without their inputs, guys keep an eye on your accounts, I hope most of the reviews are from paid service:

AR11-Mr. Carter:

18/05/2018 08:54:26:

Credit card statements can be more specific and should mention clearly. Billing cycle dates and home page of credit cards

can be modified.:

Ambrish Vora:

06/12/2022 09:13:56:

Carry A Bank in your pocket you no need to visit branch everything on finger tips. One of the finest Mobile app loved it.:



Saumilshah20011991:

09/03/2018 18:48:07:

New dashboard UI looks good in my iPhone 4s. Thank you for giving support for iPhone 4s and iOS 9.3.5. App works better after dashboard changes in my iPhone 4s:

GVN Banu:

06/12/2017 02:03:15:

It's confirming that, It does not work on iPhone. I have been facing the problem with this app for last three months. Because of the problem I couldn't pay my bills on time, I contacted in person at Mahalakshmi Layout and 8th Mile Dasarahalli Branches Bangalore to solve my problem but no use. I requesting the Bank officials solve the problem at least after seeing this review.:

Rohit Roy Chowdhury:

31/03/2023 04:08:05:

I don't have mobile internet enabled in my sim. Unfortunately for this reason I am not able to login to my axis bank account. Please help since there's no other way to login without using mobile internet. Please add the option to use debit card to login.:

Sksingh06:

27/01/2023 05:46:07:

After the recent changes, not able to use the app for my credit card. It saying number linked doesn't have an active customer I'd. I use only credit card service and never had customer I'd.:

Bs khan:

18/02/2022 11:20:42:

One of the best bank is axis bank fully digital bank change every thing in axis app??????:

MohammedAnu:

20/04/2022 08:15:21:

This bank is big fraud

They cut your money every month

Tell that this change that change even if you Maintain the account

Just 3 months I opened account here

I was maintaining my account just one I took all my savings for my work. After 3days I keep 20k just for 3days I was not maintaining my account they put so many charges 5877 who will charge for non maintaining? When visit bank and talk to manager about my problem and he reply for me sorry we can?t do anything once it?s cut and manager tell me to talk that person who opened your account? Lol where to find him now ?:

SumanPorandla:

02/04/2022 06:06:05:

It?s not working since few weeks when I click credit card option it says something went wrong. Poor customer service and unprofessional agents. Bank should start taking feedback and need to work on improvements:

MinalSC:

26/02/2022 09:13:28:

I am using this app from long time. Facing issue for creating recurring deposit since last version of app. In current version

there no option to view history status of transferred funds:

Suresh1970:

16/07/2021 14:40:12:

Hassle free & very user friendly app. All routine transactions can be executed smoothly & quickly.:

iphone@mumbai:

09/03/2021 15:09:15:

Found the app to be very user friendly.

Does EVERYTHING in a quicker way as compared to the internet banking.:

Parvchamp:

20/01/2020 13:15:02:

It?s very easy for understanding and almost done all the work in just one apps. One of the most important feature is security. Love it.:

Venki0212:

21/06/2020 02:24:32:

I?m using this app from long time and recently I have moved to Brazil and from past 2 months it?s not working along with internet banking. Please fix the issue.:

Tejas Sejpal:

15/04/2019 11:55:03:

Entire at ur fingertips with value added services:

Mallesh2:

03/01/2020 06:40:53:

I had transferred some funds from phone pe to my axis bank account on 31-Dec-2019 till today it is not credited into my axis bank account. I had called twice to the customer care, first time call got disconnected without answering my query, second time call it self is not connected to them because of balance. I have waited on call for 15 mins.:

meenu1012:

18/09/2018 19:42:55:

I m using many banking app but I like axis mobile app most... it?s very user friendly , very simple to use... I m customer of axisbank since 2006.. very satisfied with the bank..:

kksvvskdbjdbd:

13/12/2018 12:01:32:

On dec 11th I have used the credit card for some purchase & paid 460rs. But for one time transaction it has been deducted 4 times of amount & the merchant is asking mini statement for Refund.

But In credit card section we cannot see the statement of that particular day or day wise so plz do the needful.:

sammzhome:

29/07/2018 14:30:15:

The new interface seems to work more smooth and gives better ease of operation! Great work on the IOS App keep it up!:

krajshekar:

24/07/2018 11:34:08:

I can see all the features in an updated version without need to visit the bank for any purpose.:

ajay4074:

25/05/2018 07:08:29:

I'm using 4 banking apps, Axis is way better than remaining three apps. Developers has provided a simple layout to app with power packed performance. Keep the good work?:

Rajeev2431:

08/05/2018 03:54:05:

I started using and it's very smooth and easy much much better than web portal:

naik011:

30/06/2023 07:18:19:

Amazing !!the New one view option is superb, I can link and can see other bank balance ,:

MrBauddh:

16/04/2023 12:13:53:

I have good experience all time, as currently got the smooth payment experience.:

DemonSlayr:

06/06/2023 07:25:16:

This is the worst app I ever used whenever I need to something then it always say something wrong and sit back relax so frustrating. I was facing this issue since the beginning but today I was not able to tolerate it. Every time when I faced this issue I ignored it. I think testing is not done properly. ??:

Ajiteh24:

25/05/2023 13:12:10:

Please stop the unnecessary continuous notifications/ads from your app or at least provide an option for us to configure

notifications:

Chinmay19:

24/11/2022 03:56:10:

Please fix the send otp issue of setting new card pin. Overall the app is easy to use:

saaurabhbs:

06/02/2023 11:17:37:

Before a month their colleagues are change my credit card billing cycle by mistake, then they are not giving me any solution till now. Last years detected some money, after 2-3 month continue follow up then I received my money. They are not supporting to customer.:

b.4.bharath:

03/12/2022 17:24:14:

One of the Simple UI yet worst banking app I've used so far for technical glitches. Whenever an OTP is generated while adding a payee I'm not able to type the OTP into the keypad. I'm left with no other option rather to approach the bank the next moment to RTGS the amount.

Hope you understand and resolve the bug.:

abh@iPhone:

01/12/2022 03:18:00:

It is not expected from a banking app to down every now then. The login API keeps failing at regular intervals. Also, the credit card and other modules also fail at times. Please work on consistent good performance across all modules in app.

Haven't been able to login into app for past 4 hours due to login API issue.:

Ajaydse:

07/11/2022 15:45:06:

Simple, Fast & Very Convenient. Easy to operate with limited internet or mobile connectivity!:

Deepakkumarthakur:

28/10/2022 11:54:23:

Very nice application to use for online transactions very user friendly:

isagarpatil:

10/09/2022 14:47:39:

I pay my credit card bill using this app, and it directs me to UPI app and I paid bill but when i go to this app after paying this app shows sessions time out and payment also not reflected when i re-login, credit card payment take 3 day's s to reflect.:

shawn6580:

09/09/2022 09:17:12:

It's been long was not able to see by balance, even not able to go to balance section, I don't know what's problem with axis bank, there is always some or the other issue, I have been use other bank like Icici for so long, did not face any issue yet.:

neharosy5:

31/01/2020 05:15:11:

Very clean design and easy to manage funds, cards, mutual funds etc. New updated design is much more easy to navigate.:

kibsondanny:

12/07/2022 10:40:31:

Hi Team,

I'm not able to access any of the section within the application, it shows pop up to complete one time authentication but if I click to proceed then it goes to loan section.

Could you please check the issue ASAP:

Kumar Changappa:

14/06/2022 07:05:15:

After the recent update, the app glitches a lot. Takes time just to load the dashboard and sometimes it just shows a blank screen.:

Sagar Adep:

07/06/2022 04:50:02:

After every updates it?s hangs almost every time and don?t know why it?s happen every time I hope there is some glitch in the back end please fix the issue with latest updates:

vitalpowers:

02/04/2022 11:37:22:

It?s been three weeks and the mobile app hasn?t been working at all. Could the tech team please review this . It?s a pain to Not be able to access it when in need. The login page keeps buffering.:



Gagan3103:

26/03/2022 02:07:18:

Hi

It would be very helpful if you can incorporate the billing change cycle request in the app like the other banks are offering in their apps.:

Dhaval\_Saini:

30/05/2020 15:18:51:

This application has a lot of bugs this app goes under maintenance within seconds and I am not able to connect to my account. You have to fix this as soon as possible.:

ankjn:

19/04/2020 09:02:33:

Whenever you want to do any work related to Axis Bank, it always frustrates you. Never get proper information. Also nobody takes responsibility. If visit to bank, nobody answers and if you give any application there is no response. The staff treats customer as we are servants of bank staff and need not to be provided any service. I am suffering from 2 years.:

tammypy:

22/10/2019 11:39:59:

One of the best mobile banking app. Extremely user friendly even a beginner can learn in 10 minutes max.

Good job Team Axis!:

Kuldepp:

20/09/2019 05:23:41:

Hello sir please update or fix your app. This is not working in iOS 13. When I open the app. App crashed. And came back automatically.:

Szk143:

28/07/2019 06:19:26:

A bank you can believe and an app you can use for better of your life:

Mac261183:

07/02/2019 08:48:54:

I am able to conduct by banking activites safely through axis mobile app.

Its offers many features and is also easy to operate.:

Namie1011:

08/10/2018 11:16:50:

I?ve just started using Axis, and I?m liking it. Hope it stays with the same level of customer service:

Naved88khan:

10/01/2019 07:54:43:

I like the overall UI better than other bank-apps that I use.... just that inclusion of FaceID will drastically improve the user experience

Besides many other banks are already supporting it !:

bainsleyravi:

29/06/2018 02:55:43:

Works solid now. Works only on mobile data connection and not on wifi therefore more secure:

Jaysurya6290:

01/10/2018 15:18:47:

Everything was going good until the last update, i am not able to login, it takes ages to login, incase i manage to login i am not able to do any task, can even check the transaction details, the app shows a message saying ?we are facing a technical difficulty to log in?

Please get a new update and fix this issue asap!!!:

Smani08:

26/09/2018 09:01:17:

I cant able to do add payee list remove of my fund transfer option

Kindly add pay remove option and modify option:

Chetan J:

06/06/2018 05:14:32:

It is one of the most user friendly app few of the best features are

1. Axis Bank payee can be added easily using only mobile number
- 2 UPI/BHIM interface included in App
- 3 Credit card payments can be done instant at fingertips
- 4 Mutual fund portfolio can be monitored and Mutual funds/SIP can be done easily

5 Overall good interface for the user and lots of deals to grab in the App:

Santaaz:

25/06/2018 03:23:52:

After the last update, it's much better. We still have to wait for a pretty long time after opening the app to sign on. Also, integrate touch id for logon purposes to get the 5 stars ?:

sjagjit5:

10/05/2018 02:01:22:

It?s Great. New Version has great features to check credit card statement specifically.

Thanks you Axis Mobile App Developer team. Keep it Up.....!:

suhail?:

08/12/2022 14:41:04:

Customer service it?s awesome and I?m happy with using my axis bank account and app it?s amazing to use:

Tushar Singh:

02/05/2018 04:02:57:

Much improvement after multiple suggestions. It seems someone is truly listening to customer?s voice.:

Jigs4u:

26/04/2018 17:14:31:

I told multiple times to bank officials on phone and social media that app is crashing in tapping menu > services. But still not fixed only one option I have, I should change my loan provider. Hats off to Indias premium bank. Also they have changed my birthday date to different even I have provided the proof?? How??:

nikhilary:

23/06/2023 08:12:40:

I have enough limit left in my credit card but its shows wrong available limits in all of my cards. It?s very annoying.:

Dip J?s Dev:

02/06/2023 13:21:15:

Stop asking for a review after completion of a transaction. Let your user read the confirmation page, take a screenshot if needed.

Hate that happening every random time.:

Unhappy\_customer111:

15/05/2023 20:31:41:

Worst experience with axis bank they act like finance loan company rather than a bank. Every or the another month they charge you with some useless charges that too with gst their are some other bank?s kindly choose wisely:

KrishnaGummadi:

30/11/2022 06:18:13:

One of the top banking app with good user interface:

Vyamakra:

09/09/2022 19:18:12:

Among the various top banks, this stand out thanks to its intuitive UI and ease of finding the stuff that's required.:

Mini Taheem:

02/08/2022 07:17:45:

Always recommend to all my friends & family people:

Abhishek Sanklan:

03/08/2022 14:19:36:

App always hangs just after the payment made. We can not share the payment receipt with the person. After closing and reopening the app, there is no option for getting payment receipt again with proper details of the receiver:

rose rao:

08/05/2022 03:16:05:

I use axisbank mobile app for all my banking and payment transaction. Very user friendly. Fast and efficient.:

Traveller SK:

27/12/2021 03:42:01:

This is the Best Bank for customer services & support. Needless to say for the App too. The customer support is excellent & attends promptly. The leadership must be utterly professional.:

evilmano86:

19/04/2022 13:58:17:

Not able to get the correct balance. CC bill payment not straightforward for non axis bank employees. Even on payment the app fails. No in app customer support. Even accessing chat support on safari is a tedious task. I don't know who is testing your UI but he needs to be fired at once.:

Athayansh:

26/03/2022 12:54:18:

I am trying to enable the auto fixed deposit however it is not working at all. Apart from this everything else is working:

Shiv0061:

06/03/2021 01:26:41:

Just love the app.. best banking app have all the solutions. If the developer team is viewing this msg. I have some really better innovations please connect:

thekunalsen:

06/03/2021 13:35:26:

I am Unable to login to my account through this app, every time I am trying to login to my account it is asking me to send an sms , though it is going through this process but it says after sometime that there is some technical issue , and I am facing this issue in my iPhone 12 in iOS 14.4:

aks Amrit:

06/12/2020 20:04:28:

I have used several bank apps

But this one is very practical and easy to use. All transaction processes are so quick:

The !-!@&\$!-!:

15/09/2020 05:18:36:

Best mobile banking application I've ever used:

mani13103:

08/06/2020 14:09:16:

Have been using the mobile app for the last 6 years and have been very satisfied. The app is very user friendly:

Sandy\_5o1:

08/06/2020 11:49:54:

This is possible the worst Ui app I have ever cam across, whenever I tap on login it says session expired , go back to login .

This funny loops is continuing after multiple phone reset and everything , fix it please, don?t try to false advertise that you are resonating digitally towards the 21st technology, when your app is giving such basic and frustrating errors.:

JP Raghuvanshi:

28/12/2019 18:56:16:

Font colour are very low which is light gray to read contents we have to need much more focus even some times Wevare unable to read. Please use darker colours:

Shraag:

05/06/2020 16:08:38:

I have the latest version but still I am not able to book my fd through app . It?s showing unable to process though I tried multiple times . Please try to fix the problem .:

Pdmicks:

07/11/2019 05:27:00:

Appreciate the efforts taken by your team to keep the app updated helping me make my transactions effective. Quick and Easy to operate. Thanks:

raswanthan:

11/08/2018 15:49:11:

I have been using axis mobile for 2yrs..its is simply super ..when fund is transferred..it is a excellent mobile app..I have



several mobile but it is best:

Pradeep89:

05/01/2019 17:27:46:

I have updated my app to latest release and then now onwards I was not able to login. It's asking for mpin and there is no enter button to login or it doesn't automatically logging in.

Axis should be ashamed for this release as it is basic testing we should check before we release anything to public.:

Ivan Roy:

02/10/2018 04:00:41:

The app was working fine in the older version and not on the updated versions of the app, but now the axis watch won't work at all, it is stuck in the home and keeps on showing my apple watch is not registered. Getting frustrated with the app. It is full with bug and nothing has been done to rectify the bug.:

ashupreetsandhu:

11/06/2018 02:32:04:

Very user friendly application better than many other bank apps:

Siman 31293:

20/07/2018 04:41:07:

Even though the app was installed it was asking me to update the app. When there were no updates available:

shubharoy Singh:

20/06/2018 16:49:23:

I get directed to login page randomly. Lots of page loading bugs. Onboarding page on iOS never loads completely.

Randomly gets logged out even when I am working. Account created on app but not able to access it on web browser,  
always tells me phone number is invalid.

Very frustrating experience.:

Sachinblunt:

29/05/2018 09:05:52:

Simply amazing and very easy app for funds transfer and for bill pay. Great services and as well as good offers too for axis  
customers.:

Hhb121:

31/05/2018 17:59:17:

Always responsive fast and functional for me. I wish it could have Touch authentication at least for iOS devices.

Nice UI and very easy to use really good app as compared to other pvt leading bank app.:

ramsheed kaku:

09/03/2018 05:25:43:

Comparing to competitors far better . Very easy for fund transferring and all the stuff . Keep going . Love the new platform ,  
it?s help me to manage my multiple accounts very smoothly .:

Surya v:

20/02/2018 01:30:21:

Easy to understand and functioning is also very easy:

kalpesh R:

09/09/2022 04:15:52:

User friendly easy to understand , good interface . Keep it up:

Kpdixith:

13/10/2017 05:52:03:

I have been trying to instal this Axis bank app from last 6months even after tried several times this not is not installed properly. Every time its stuck in SMS page and says ?your session is logged out try after some time? my advice to you is that spend some money for app development instead of giving add in KBC digital world and all.:

Manishsachdevaa:

09/07/2023 08:25:39:

The recent update is not working

always crashing while scanning from camera

I recently updated and getting this problem. Previous all versions are going good only this one is giving hurdles:

Bhushan dhawde:

03/05/2023 04:05:15:

Whenever we do any transactions and on payment successful scree if we press share scree before we get friend/family recommendations screen the UI gets infinite blocking view?

My suggestion would be remove this friend/family recommendation screen on any of the transactions.. It is very bad design who so ever developed this.:

Archi B:

25/02/2023 18:31:39:

This is probably the worst banking app that I have ever used. The account never logs in at once, rewards feature is never available on the app, customer service is pathetic including senior support and most of all, comes with so many hidden conditions attached. I hate Axis Bank!!:

Dr. Kami:

05/01/2022 18:36:37:

Very useful

Made life easier

Very sincere bank

Better than others:

prajapativb:

25/02/2022 05:38:28:

I don't have any money to maintain my account, and I want to close my account but they can't provide any online options for closing account online. My home branch is 700km away from my job place. And nearest branch is 100km away from my job place.

Give me a option to close my account online.:

prkmek:

15/01/2020 12:50:16:

Can do all requests but sometimes it's coming out during transaction that may be improved:

Joycemon:

29/05/2021 13:44:49:

Some of the very basic and important features are missing :

1: No option to control the add on credit cards

2: No option to request a duplicate credit card statement

3: No option to view the statement as it is sent to the email. Completely different and hard to understand

4: No option to find or check the milestone spend limits etc in an year:

Shubh257\_:

02/06/2020 05:15:06:

I tried many times but as soon as I enter my mobile number it goes on connecting state and I get a pop up for my msg cost and after that app will say no internet connection

Kindly check I am regretting now choosing a axis bank rather to go with other bank apps are so good and easy to access as well no such issue:

Sailendra.Jitu:

02/01/2020 05:34:42:

Time saving with quick transaction. Love the UI change in cards section. It?s very user friendly now. Thanks Axis Bank...:

Himmat Khan:

28/06/2019 13:18:40:

I have attempted to use HFDC, ICICI like big players for my mobile banking needs but they all failed and don't even stand a chance in front of Axis Bank. Seamless and reliable. Good stuff guys.:

punit rohilla:

08/11/2019 16:07:29:

I open my account before 3 days then i try to open it with axis bank mobile app but from 2 days it's only showing system under maintenance very bad experience with axis bank I think my decision to open an account in axis bank is proven wrong it's better to open account with HDFC or ICICI bank:

Ramz Ham:

16/09/2019 18:17:40:

Dear Team, Please provide option for transaction receipt. On screen transaction receipt as image with saving option. So that we can share that image to the beneficiaries. Canara Bank app has this feature and its very helpful. Thank You:

Aanshi's:

06/04/2019 02:32:36:

This is the best app ever in banking sector. User friendly and very easy to use. I would definitely recommend to others...:

Saddat al Masad:

25/01/2019 10:51:43:

I'm facing problem when creating UPI. It shows 'account does not exist'. I'm using Net Banking and Mobile Banking without any problem. Everything is good.:

Jagdeesh\_K:

05/04/2019 13:31:10:

After the new update am unable to login to the app. This is frustrating. Updates should be tested thoroughly before releasing. This is bank app and to do some urgent transactions app should be available all time. If this keeps repeating no

other option other than changing the bank:

Sumit 1234:

24/11/2018 15:42:33:

Awesome experience.. Using the app from last 7 years and felt this is the best app. Easy to use equipped with customer friendly features..:

Ramesh Tripathi:

15/10/2018 13:10:45:

Recommend to all Axis Bank Customers to Use full account features.:

Erachnid:

13/05/2018 09:42:17:

I really like the new UI and ease of using the functions. They've made it a lot easier to perform daily banking operations.:

Shaan Mohammed:

02/10/2018 07:15:47:

Was using this app from a few years all went smooth. After a recent update the app just doesn't work anymore and it's been more than a month. I can see other similar comments with complains but no one at Axis seems to be bothered about fixing this. Horrible customer experience.:

Ravi\_iOS\_Developer:

07/09/2018 16:59:40:

Getting sms and email of pre-approved personal loan since a long time but app is not showing any loan offer. App always says currently no offer available.. either the services of app is not properly deployed or the email and sms are fake. Don't

know what's wrong. Not at all happy with the services.:

Tomathivanan:

15/07/2018 10:38:46:

My Account got closed without Notifying, I have authenticated through AADHAR and everything as needed by Bank, after added my fund within a month it got closed. Application is crap, you don't know what it will logout and it never shows the balances properly. Don't trust this guys, they close your account and take your money without any traces. This is kind of scam.:

Rohilla Rajesh:

22/05/2018 11:35:52:

It really a good app but now there is more application which provides easy money transfer as well as cash back also.

So need to work on this way also.:

Mr. Akarsh:

21/03/2018 17:23:25:

Axis mobile is one of the best mobile application I have ever use. Its so user friendly and the way it works is very simple.:

GopalNarayan:

22/03/2018 13:32:37:

Till last week I was thinking it as a 5 star rating app. But from last 4 to 5 days I am facing too many problems.

I can't simply reset my MPIN.

Every time I try to reset it gives me the error "currently we are facing some difficulties, please try after sometime".

And if I try after sometime it gives me the same error.



And the worst part is the app doesn't allow me to try the new MPIN which I was trying to set in last unsuccessful attempt.

This way I have tried about 10 pins so Now I am not getting what to do.

Done with the customer care also but not solved yet.

Please update the bug ASAP.:

TruthRevealer:

18/02/2018 09:27:05:

Axis bank new version of app is much better and user friendly than earlier version:

Iyaps Vk:

20/10/2017 05:17:18:

This is much better than many public Sector Banks, and UI is user friendly....

Hope more features in upcoming updates:

BaruNash:

18/01/2018 07:01:14:

Hello, I love to use this app but disappointed seeing there is no update for iPhone X, still the screen size remains same as the older one. Spoils the feasibility of the app!! Looking forward to see the update soon !!!:

Gaze Kylo:

02/07/2023 09:44:22:

This app is very user friendly and easy to use:

v krishna:

28/01/2023 07:12:35:

Maximum all service is available in this app and reduces the time to visit the branch and it's faster than you axis group:

Vicky Baazigar:

09/06/2023 13:11:00:

Mobile app is taking too long to update the address for which I am not able to apply for a loan. Few tech glitches in the app and the complete process is stopped unless the mobile app updates the address. Too long process to get a simple personal loan.:

sanjay0011876:

19/03/2023 02:16:14:

Every time I open a loan app on my iPhone 13 and select a personal loan, the app crashes during loading. Please test the functionality of each feature before launching. Simple unit testing is sufficient.:

suplimart111111111111:

24/08/2022 14:41:15:

This is quick and simple process to get online services from Axis bank, better than ICICI and HDFC etc:

Vick12398:

07/12/2022 05:08:55:

This app has one of the worst interface amongst the Apps of major banks. Moreover, app keeps crashing and logging out giving error messages. Why can't these institutions do a dry run before launching apps used by scores of customers?

Avoid using this app. Use web instead to save the pain.:

RASOTH:

05/12/2022 02:11:38:

Hi Axis App Dev, After updating this version, the app was closed automatically within seconds. I tried with several ways. But, not resolved. Kindly release bugfree application...:

Spanish jc:

07/10/2022 12:23:10:

At first it took almost 10-12 days to open up a simple saving ac

Second customer service of this bank is equal to SBI which is horrible

Third application is not working almost all the time which feels like to abuse ur self for having an account in this bank:

Harsha001/7:

17/09/2022 18:51:20:

Even though the application had excellent user interface, services from bank was too poor. Even got couple of conversations with customer support team, their policies not meant for all users. Slow payment settlement. Transaction restrictions. Everything.:

axs feed:

11/09/2022 05:30:00:

Some improvements compared to old app like due payment made from other bank reflecting in 2 days but not able to use reward points.:

Satya87 Apte:

21/08/2021 07:09:31:

Very easy to use. Simple and intuitive interface. Great app.:

sonalibas11:

20/03/2022 11:21:40:

Has been a major hassle with this app. The Credit card section is not loading for more than 3 days. Customer care has no clue and I have no way of activating my credit card. The IVRS also does not seem to work. Useless app:

kashifiqbaldelhi:

19/02/2022 08:15:06:

Hi Team,

Axis mobile app got recently updated and after that i m continuously getting unable to process request. It happens either during login to app or while using app services. Please fix:

Garg42K:

03/11/2021 06:01:41:

For last one week i am trying to create pin and enable online usage of my credit card but always there is error something went wrong and when I contacted to customer care they will put call hold for long time and provide zero solution:

@rhatiraj:

08/09/2021 04:49:32:

You guys not realise a competitive version of app for upi service on iPhone 6&6s. UPI service are not working right now it?s required highest version of 13.5 operating system which apple not providing to user because of monopoly. Why you are not provide a older version of this app which can work on current 12:5 operating system??:

Lalit Jindal.LJ:

25/09/2020 12:59:22:

Dont know that happened. But now i am unable to open my Credit card details. Please do something.:

barfi bling:

26/09/2020 03:24:12:

It logs out while one is working on it. Extremely frustrating, it has been happening consistently over several months now. An exceptional application otherwise, but the experience is marred by this one glitch. Please do something about it.:

SivaguruV:

23/09/2020 10:29:00:

Option should be added to view and redeem rewards:

Malhars:

30/09/2019 08:29:34:

Very user friendly and many times it made my day by saving hella time.....

Thanks tech & bank team for creating such an wonderful n brave app....:

C Chetan:

12/12/2018 09:33:12:

One of the most user friendly mobile application when I compare you with your Peer competitors

Keep up the good Service:

SerialCritisizer:

23/04/2019 05:01:44:

The UI and the ease of use has quite improved but still the fund transfer option is not highlighted.:

Virgo-03:

26/09/2018 16:41:21:

The mobile app is mind blowing. It?s feature rich & variety of options to choose from. One of the best in the industry.:

Selva poly:

01/09/2018 08:29:49:

High five Guys!

Well it?s been a good experience till now..but never disappointed and one more thing make 4 Digit password..:

Shredz\_Suni:

04/09/2018 01:52:26:

Would have rated 5 but upi pay option could have designed in better way:

dr ldc:

19/08/2018 16:26:18:

No issues with this app one of the better banking apps and easy to use:

Tarun\_7:

14/07/2018 18:17:52:

Mobile banking made easy with an axis bank app. Everything available - just a touch.:

Pari2001:

21/07/2023 11:10:11:

I am very much satisfied with the services of bank.. over all very good bank:

RaghavRaghwendra:

08/07/2018 20:38:34:

Its already more than 2 months and still my status shows position 1. So I don't think really the app gives the real time status data.

But anyway application has good appearance and also user friendly:

riju1983:

25/05/2018 13:28:44:

I have opened axis ASAP account through this app. However it doesn't show my account information. Every time I click on Saving account it asks me to open a new savings account. It shows two options

1. New user
2. Returning user

Even I click on returning user it validates my Aadhar and mobile Number and displays account number and Virtual Card Number. Then there is no option to proceed further. Please fix it ASAP.

Thanks:

Nitaixp:

24/02/2018 12:03:07:

Other bank already solve fingerprint lock but axis still no service for this issue.:

Ullas133:

31/10/2017 20:18:21:

Website and app are not in sync. Website shows updated data where as app shows old data. Also design needs to be tweaked to get a nice feel. I have been seeing the same design since ages now.:

jjhhfff:

25/10/2017 08:15:36:

Login not working for last 3 months or more.

Now getting error EC2002 sorry error in processing your request, please try after sometime.

I debugged you're app it looks like a keychain error. It trying to access some old log that is written into the keychain. You will need to reset the keychain for getting the application to work correctly.:

VigneshVitz:

01/10/2017 23:33:54:

The touch ID features are still not enabled in the app. Still we need to type those six digit passcode to enter into the login.

So please add touch ID enabled login interface and payment transfer also through the help of Touch ID.:

Tarani sikdar:

19/07/2023 02:34:08:

If terms break hefty fine kill customers.:

Ajeeb Azeez:

25/06/2023 08:35:56:

Banking with Azis bank from past 8 years and am happy with their services ?:

Minal Joshi:

06/06/2023 06:10:10:



The app is very smartly designed with almost all features under one roof. Very less downtime and very responsive. Secure yet swift.:

Preetkumar:

24/03/2023 18:17:33:

I have been trying to change my Debit Card Pin but whenever I visited the option (path mentioned below) it shows ?No Card Available? but the same card shows into Manage Usage option.

Path: More > Debit Card > Set/Reset Option.

Please fix this issue !!!:

Silversurfer440:

15/03/2023 03:33:58:

Never perform a UPI payment through this app. It says successfully but the receiver never receives. Some retailers ask people not to perform upi payments through axis bank app directly. And the option for utility payment is hidden, you need to navigate through various pages just to see the option.:

SimyanAli:

22/02/2023 13:14:41:

Nice app working fine and just wanna say to the developer that please add projected average monthly balance option in mobile app too:

CoderNaveen:

11/11/2022 03:20:01:

No app is 1/3rd of the axis bank app in India. Superb experience, using since 2015 and have accounts in ICICI, HDFC & Kotak bank but their apps are very bad.

Thanks a lot for making such an app,

Naveen Kumawat:

Mohanrajm:

25/01/2023 04:20:31:

App not working on upi service many times check still we are facing some technical issues pop up only showing:

harryfnp:

06/08/2022 07:09:43:

This mobile banking app is most easiest app I have ever used any bank I m. Using since 2014:

Atm910:

16/09/2022 11:53:07:

I use an Axis Bank credit card and without using it for the past 3 months, I am being charged overlimit fee for each month...!!

What the hell is this?? I need immediate reversal of the same for the consecutive months since I have not used more than my limit even once!:

Arifaana:

06/09/2022 15:50:16:

Make more user friendly, your time out session is really frustrating.:

suvenduojha:

14/08/2022 13:45:53:

The app is a disaster I have a credit card but in the app I can't see anything the app keep on crashing. Being India's among top 5 banks we would expect better experience but I can say you gave me the worst experience. Next month I will be cancelling my credit card. Thanks for the experience.:

ASL RAHUL SINGH:

15/03/2022 09:25:05:

One app where you can find solutions for all your financial needs. Awesome service..:

Sanath G:

20/07/2022 14:54:29:

Bad experience! I hold 3 credit cards with upto 3 lakh limit, But Axis bank rejected flipkart axis credit card without giving a reason, I recommend ICICI, HDFC and even RBL which have trust, transparency and customer friendly. My first experience with Axis Bank was Terrible! and I would not recommend it my family or friends.:

havishman:

02/05/2022 13:10:15:

I'm not able to view my credit card on the app and not able to make payments. Every time I open credit card tab it says sorry for the inconvenience. Please check on this and resolve this issue:

Sachin.M:

22/04/2022 04:15:26:

App user interface is not so friendly , when you select menu or three line option for more .. it's sticking there and not going

out of screen .. slow and give frequent error of service unavailable? very poor handling of digital service:

Rajkamal Poddar:

16/12/2021 04:18:08:

Absolutely flawless application supported by friendly and professional bank staff:

Kutub kara:

07/12/2020 04:31:15:

Highly advance app, better than HDFC OR icici bank app.

Always updating with new features and fixing issues frequently.:

Ameyad017:

08/09/2021 05:07:45:

I?m not able to create RD or FD from the app. The page appears blank once you enter the amount and term period and proceed next. Pls fix this asap.:

Atul2126:

24/06/2021 13:44:08:

Would not recommend anyone to use. Specially who are going to invest in IPO. They would not refund your money incase of no allotment.

And customer service is useless. Most of them have no knowledge of issues. They are just sitting there and giving fake numbers or email ids.

Looking to switch my bank now.:

DeveloperNextDoor:

11/05/2021 17:02:40:

Am trying to access the Credit cards section of Axis bank via this app for the past 4 days and I am not able to access it. I just can't believe that axis bank has this worst IT team for app development who deploy things in prod environments without proper testing in Test environments !:

VedaPragadesh:

06/05/2021 03:14:20:

The credit card data's should be clear and need reflective data's update within the month:

Shubham jindal:

17/04/2021 10:44:30:

After update This app is so irritating , keep buzzing showing notification of new offers .no option of unsubscribe from marketing notification,If i hide the notification then my payment received notification are also hides.:

jitender sharna:

02/10/2020 17:53:51:

It's very fast banking application as compared to other banks and it has all the features in it. I have very nice experience with this app. Really amazing ...:

Rasika from Vizag:

14/11/2020 08:45:46:

Download for IOS,I tried several time to add the current axis account to proceed for the transaction . Never succeeded. Only credit card getting linked not the account. Done multiple un-install and reinstalling still result is same. Very poor. May be poor working on IOS platform. Anyone in app developer can help to resolve it is very much better.:

Bhanuprakash Verma:

24/06/2019 09:42:27:

Love this app, very easy & usere friendly. I dont know since when I have gone to bank for any transaction after using this app.:

Rjshs25:

01/10/2020 17:48:41:

This banks don?t seem to have customer care they only have collection executives who are programmed. Instead of have such expensive human robots they can just have IVR out calling and save money... the chat support are filled with bunch of convenient fake promise makers. Better switch to any other babbling:

Mahendra Korat:

16/08/2020 17:42:26:

I am using iPhone 8 Plus. Not able to logging. After following up with customer care for more than 4 months still issue persist. Also, when I press loving button app is switching mobile net to GPRS from 4G. Third class service and third class customer care support.:

Fractalb:

24/07/2020 07:32:37:

I use this app for doing UPI payments instead of GPay, PhonePe, Paytm etc. Lately, the UPI payments confirmation screen stopped responding. It won?t go any further even after try pressing 10s of times. Now I have to go back to other payment apps. I hope it?s just a bug and not an intentional feature-killing.:

ArKuVa:

03/01/2020 14:10:49:

App developers must go back to the drawing board and rewrite the complete app as it de-registers on its own and is impossible to re-register. Does not automatically connect to all the accounts and deposits to give a complete profile. Does not have biometric fingerprint recognition. Cannot be kept active on multiple devices for easy access and use.:

N3011111:

02/05/2019 12:44:03:

Axis bank app is the best app i Hve used in the context of Indian banking till now. It can definitely be improved with features such as logging using Face ID etc.:

Sireesha Ms:

26/04/2019 05:05:07:

Thanks for keeping it simple and user friendly:

Kundya:

19/04/2019 02:48:09:

I love this app. Never lets me down. Also some times stuck but normally problem solved within hours. ? thank axis:

Hanzamori:

04/03/2019 13:37:27:

Excellent interface for all banking needs. No need for the website. One star less for lack of Face ID login in the app for iOS

12.:

shyjukwt:

31/10/2018 03:25:38:

Using since 5 years , no issues were found:

Ds1243:

08/09/2018 05:41:55:

I've never such user friendly experience app all in 1 controlling and a very best they are updating its I guess every 3 or may in 6 months its awesome:

Ktinna:

03/07/2018 10:49:49:

Super nice app to do any kind of internet banking. Using it from past 2.5 years. Very simple, comfortable and easily understandable.:

Srikar Alamuru:

03/05/2018 11:19:41:

When compared with other bank apps, which I have used, I felt comfortable using this app. User friendly....!!:

JEETmhprr:

18/10/2022 09:13:30:

Convenient for users!!:

LalitG:

01/09/2017 13:28:17:

I am not able to upload the scanned id proof while updating the communication address. It's throwing an error as failed document conversion. Please resolve this asap.:

bhanu8382:



06/11/2022 09:33:46:

improve your Costumer care service for Credit Card. I had to wait 30 minutes to connect CC department.:

Ajay Mane:

04/07/2022 15:38:05:

Very good app . Working very smoothly no problem till date

Very good interface and handling is perfect:

fufyjcycbkdgvvdgbv:

12/09/2022 12:54:25:

After every update I have to complete all procedures again and again like entering card details, and after this update it is not showing my details are correct and blocking account..it is very annoying:

Yoganandam:

08/07/2022 08:56:39:

I had account in hdfc which will show me pre approved loans but in axis being customer since 10 years no use . No loans will provide its weate of bank, planning to close account permanently:

swapmakesh:

05/05/2022 09:22:04:

You have build very good application but it never works . You should understand the reputation of axis bank and then should think about the customers. It should at least work during the working hours and just forget about maintenance hours  
.:

Linga786:

28/01/2022 15:32:52:

Best app. Easy and convenient to access for customers from anywhere.:

Aishwarya-rm:

28/02/2022 04:08:44:

The person who built and tested this application. What were you on when you did it? Were you okay? I'm genuinely concerned how anyone can be this terrible at their job. And axis bank. How on earth are you even okay to use this app?

Utterly disgusting.

This doesn't deserve the one star I have given.:

Neha Kava:

12/10/2021 04:19:55:

Smooth:

Sach4oct:

20/01/2022 06:51:56:

I am not able to open RD account. There are blank pages are displaying while opening the RD account. This issue also I have raised through email but still it is not resolved.:

suntechno:

18/10/2021 14:24:24:

Paying a bill using upi id, it shows notifications to pay, but when open UPI transaction has n app it shows pending transaction but does not show any button to pay.:

ysk289:

04/09/2021 11:16:41:

Please make axis bank recharge easier in app

It's not at all there

Thank you

Axisbank Fasttag recharge is too much complicated

Make it simple:

Arnavk:

06/04/2020 12:15:30:

What a breeze to use this app for all my bank transactions, an easy interface & smooth experience.:

swastikprusty:

03/06/2021 13:04:14:

This version of the app only lets you pay your credit card bills only after the bill is generated, so that they can charge a hefty

prices as service charges.:

prd-\_chw:

22/05/2021 08:10:07:

In the new update I couldn't able to pay the credit card payment from my account, previous version is very nice i can able to

pay my credit card payment in seconds:

Wanij1108:

21/01/2019 02:26:30:

Does what it is supposed to do and works without glitches.

All banking functions work well & the app is very intuitive.:

NFL tw Sun:

09/02/2020 11:29:31:

App shows Minimum due is some amount after paying that amount app still shows same same amount as due it?s won?t

refresh at all. Unnecessary charges, no offers on online shopping. I?m thing wat is the use of Axis CC.

Improve your services, changing color n releasing app update monthly once doesn?t help any one.:

Naitik031:

08/10/2019 04:57:27:

Very bad experience with this app. After the latest update i am unable to link my credit card to my account. Customer care

and bank branch are also unable to help with this as they always ask to me try again after 24 hours which again never

works:

AmitPoojary:

07/01/2019 08:25:19:

After entering mPin there is no login button nor it automatically login.:

vickywarb:

19/09/2018 17:55:12:

Am using this application since 3months before , its use full for money transfer& all without any lag:

Raju(Glory Simon):

18/06/2018 08:01:05:

Superb app

Its very easy to transfer the amount and in very few seconds can add the beneficiary and send the amount i really

appreciate the bank

Keep go on ????:

rrvnxt:

30/05/2018 16:20:00:

This is truly awesome. You can open your bank account within 5 minutes at your home.:

Mithun Dawar:

09/01/2023 14:21:23:

Very easy to handle the account:

khapy52:

04/04/2023 08:25:08:

I am a cabin crew and i got a travel currency card from my company which is from axis bank. Their service is so pathetic, its been more than a month and Axis bank has not transfer funds from their bank to my account. Never ever open account with them. Thief AXIS bank !:

Kenny21?:

14/03/2023 22:25:05:

Dosnt allow me to use in app chat for help?.just keeps loading and then crashes ?..unable to apply for credit card just keeps loading and app crashes I have updated, reinstalled just dosnt work?..not user friendly at all!:

Customer1sKing:

02/11/2022 07:50:42:

Most useless app which never shows credit card details and continues to go round endlessly. Its UPI has not been working for year now. The new UI is the most un user friendly interface I have ever seen. This is least expected from a private sector bank in todays digital economy.:

kul\_mundi:

04/06/2022 08:09:18:

I have sallary account in Axis Bank from past 8 year . Axis Bank banking service is excellent:

????????? ????????:

12/08/2022 19:38:15:

Need a logout button in everypage:

Abhi8928:

21/09/2021 20:29:24:

Best in the best application, here is everything ur looking for

Highly recommend for axis user to download this app:

Vyuvvara:

30/05/2022 17:11:29:

App keeps on crashing when navigating to home to other pages from hamburger menu

App keeps on crashing when clicking the sign out icon.

Rewards point texts and images are all not readable and compatible to screen resolution:

SPG1982:

02/03/2022 19:55:02:

on All Payees list, if i delete a payee by ios swipe left feature and click trash icon. it deleted my previous payee!! ? i want to revert back my payee?:

hard\_banna:

18/02/2022 09:37:50:

Recently I change my registered mobile number from the app and credit card option not opening:

umar\_mujale:

31/01/2022 09:39:57:

Tried entering my correct mobile number but seems like a bug because every time I enter and click continue it pops a message again to enter mobile number. Very Irritating.:

Apple\_fanatic\_007:

02/12/2021 09:02:02:

The application is not letting me log in. Either the log in screen times out or nothing happens when I click on the login button.

It has been only a few hours being an Axis bank customer and I am already regretting it.:

Amarendra2212:

24/11/2021 09:05:33:

I have tried multiple times to connect to customer care and raise complaint via help section in the application but no use.

The customer care folk saying about scheduling a call back but nothing after that is happening. I am closing my relationship

with Axis.:

vivekrawat15:

01/10/2021 10:16:52:

I have raised a request two times in the past to increase my credit card limit from 50k but despite providing them with all the requested documents they are not increasing. I could have saved 8-10k easily during Flipkart sale.:

s\_1229:

05/09/2021 01:22:31:

Services are very better than other banks.:

john.edwin3333:

26/06/2021 14:20:53:

This one is great banking app with nice user interface and smooth user experience so far I have used.:

PGBHESANIYA:

05/06/2021 13:13:45:

Full marks. Mobile banking app is perfect & safe enough to make any transactions any time:

raviramy123:

07/05/2021 02:43:05:

This is very nice easy to use app , so far everything goes well:

Raje2110:

18/11/2020 05:37:42:

Have been using this app from couple of months it is very user friendly and easy to operate loved it:



????:

12/05/2020 14:32:27:

Very easy to navigate and do normal banking needs. I don't need to go bank anymore.:

Sudveep:

23/10/2020 07:07:56:

Fix it immediately. Worst app...:

Kailash K Patere:

16/12/2019 16:31:27:

Please make sure credit card status is updated with immediate effect:

shrinivas kalburgi:

20/04/2020 20:47:46:

The app the nice and clean

Please add FACE id to use the app

It add another layer to security.. when the phone is lost or stolen.. overall experience is good .. just minor improvements

needed in GUI.:

CA Gautam Choudhary:

06/10/2019 04:34:46:

Easy to use, Fast Services, Simple Features for Easy Access.

All over I loved Axis Bank Services And Happy to be A customer of Axis Bank.:

Pinkesh Chauhan:

30/08/2019 06:05:11:

Compare to other banks axis mobile app is easy and superb to use also no need to visit the branch if u use its services through app Thanks to Axis bank:

Sridhev:

27/06/2019 02:35:52:

Axis mobile app very nice and simple 5 minutes bank account open and any branch account open is most likely axis:

a-/;()?&@"-aakash:

10/05/2019 08:11:20:

I think the person stating worst is competitor of Axis. Its just the marketing.

Review for this application is definitively 5stars. I am using this application from last 9months and is totally satisfactory.

Thanks Axis.:

kiran chary:

25/08/2018 05:46:06:

SMS alerts too delay after 2 months

I deposited many times cash then not received sms . This problem then come 2 months:

vmal23:

14/08/2018 16:24:57:

Axis bank app has made life easy. All banking operations are a touch away. Most of the services can be availed thru the app. Excellent banking experience. Thanks axis.:

diwanjind:

10/08/2018 04:18:42:

App is Good, it does almost everything that normally customers need. Only i want is to pls add finger print scanner to make it more secure and convenient

Thanks:

Parvez Ahmad:

28/03/2018 06:52:32:

Getting much much better experience with Updated Axis Mobile app, thank you:

AnonymousHyd:

24/02/2023 07:11:41:

App is good but the services from bank are worst

Though it?s a private bank the services are not good:

Maan\_Hardeep:

10/12/2017 02:21:32:

Very bad app we have to login manually unlike ICICI and HDFC bank App provides Touch ID login, and secondly while transist for final payment transfer Touch ID unable to authenticate and once its locked again we have to process all registration from starting which took around 30mins of our valuable time.:

maheshMAYA:

15/06/2023 09:27:57:

App should ask OTP to complete transaction(while sending money)

If any one know MPIN that person easily do the transaction already added payee.:

rush2931:

12/06/2023 20:34:57:

Since 3-4 days I'm unable to see any of my credit cards. No body as any answer whenever I visit bank or call customer care. Worst service ever. How can I pay my dues without knowing my credit card bill details:

sukesh72:

04/02/2023 11:20:12:

Amongst all the banks this is the best app

UI is awesome doesn't break down

Transactions are seamless

Any transaction journey is not complicated:

Amrit 1-1:

24/12/2022 10:00:50:

For. Me it's the best bank in world. Because they always. Served best. Thank you so much. Axis bank. By. Giving best services to the customers:

Mayuresh Athalekar:

16/08/2020 07:16:11:

This app serves whatever is required for my banking requirement on my fingertips & mobile. Very seamless & ease of use!:

Abhilash89:

07/11/2022 10:12:09:

Axis credit card section doesn't open often. It's very frustrating.:

Ashwiinii Vijaykant:

18/08/2022 08:16:28:

Last 20 days I'm trying to pay my credit card bill , not able to login it gets hang and if I go through, after doing payment it's give message sorry we can't take your request now . Worst mobile app I came across:

Ashrizu:

11/02/2022 04:10:14:

Couldn't see late transfer in scheduled and many times I have transferred twice and had to ask payee to return.:

trefijg:

11/07/2021 14:05:14:

After complaining to the home branch still not receiving credit and debit messages on my mobile number and complained regarding too much calls from axis customer care for advertising/ card purchase, still not resolved:

Support Snapchat !:

23/05/2021 05:33:51:

Credit card function is not working from months am trying hard to apply for credit card. This application is so pathetic only show balance and statements apart from this everything remains under maintenance.. not a single star for this application.:

Sanjay Mhatre:

18/11/2019 16:20:16:

As per other bank apps has biometrics login which is awesome feature, why axis bank is not working on this feature?:

lousymad:

21/10/2019 08:49:02:

Have used 4 other banks also in past but axis is awesome . Simple and smart !

Though these guys update system at wrong times .

I mean who does it on Monday mid day ! Lolz !:

rahuler:

31/10/2019 13:38:35:

Please add option to see the history for home loan which is closed by customer.

Because we need interest certificate for it return.

Kindly look into matter.:

jupiter\_prime:

25/10/2019 18:10:23:

App is good but it has one problem. When I want to redeem my reward points it shows error ?APP LOGIN Authentication failed. Login Again.?

Please solve this one.:

IndiaNahid:

14/10/2018 08:52:12:

I have been using both AXIS and HDFC BANK apps for a while now.

Axis bank apps are way better than HDFC APPS. Especially in iOS apple platforms.:

Freeman without name:

05/06/2019 01:11:43:

From past couple it days I am not able to login or do any services or transactions from the app. It always shows me error:

please try again later

Your update on the app aesthetic is pathetic unless it?s for any use. Please do bring back your app which we can use as before.

#worseexperince #axisbank:

Mahesh Puligadda:

05/02/2019 04:27:28:

Easy but Account location transfer not able to change:

Bharat Lal:

26/03/2018 08:19:20:

Axis mobile app is very easy to use many transfer and mobile recharge is very easy:

Snehal Sekhar:

13/07/2018 10:54:46:

I?ve been using the Axis bank app for a long time now and its ease of use and options available are good. It?s a very customer friendly app.:

AARTIC:

02/07/2018 10:21:14:

Most of the times I end up doing transactions from the mobile app, and 90% of the times it is fast and accessible. Thank you for the ease.:

MaitreyiBodake:

08/08/2017 03:21:58:

Credit card spends tracker is quite wonderful to use! Search feature comes handy as well!:

simpikaur:

03/09/2017 06:08:19:

It's been more than a week since I have been trying to log in to my account through app but every time it shows some error saying we are facing some difficulties and try again later. The app was working fine some time back. Resolve the issue or you'll be losing your customers.:

Srinik790i:

25/05/2023 08:40:32:

Very good service and customer service, very humble response by all staff:

psandesh:

02/06/2023 15:34:11:

Axis bank is also a bank that robs common man please no one should open their account in this bank. Since few months this bank has been deducting 4000 sometimes 3500 sometimes 2200 from my account every month as consolidated chargers. What are the charges?:

Vinay Chennai India:



22/05/2023 15:05:43:

Best bank app and works very fine till now. No issues and very transparent.:

Md Sazid:

19/08/2022 13:55:02:

They improved app service and now working excellent..good job ?:

ShubhamAg:

11/04/2023 18:15:25:

Received msg today just mins ago ?You have successfully added your A/c no. XXXX53 to Freecharge UPI app - Axis Bank?, but i am not registered in that app. Fraud msg received from axis bank. Bank Team pls help as your customer care no not working, If i face any financial losses that axis bank is totally responsible for that.:

bean potato brocolli:

04/04/2023 07:42:37:

Anyways its not a good app. Moreover, after the update for bug fixes made, it keeps crashing. Do anything in this app, it takes so much time and ends with msg saying ?Oops something went wrong, ?Technical error, try again later?,:

axisbankuser:

01/03/2023 14:16:40:

The details of credit card is not loading neither can I see the option to pay the due amount.:

gbiswal:

07/12/2022 14:59:52:

Not receiving OTP during net banking. OTP is not delivered to email.

Not a one time problem, it's Repetitive issue, and Axis Bank technical team doesn't have a solution.

There is no point complaining to customer service, because they don't have technical know how.:

drdesai84:

04/12/2022 13:59:00:

Updated app version to 7.6 on iPhone 6 iOS 12. Now not able to open the app. Even it's not open the app page. Tried install uninstall couple of time but no result. Please do the needful ASAP.:

Aakash verma csk ipl:

02/07/2022 08:16:13:

Excellent service for axis bank mobile app and axis bank its very useful to use it:

niiiiiraaaj:

02/06/2022 06:01:20:

I don't want to say any bad words about this app bcoz this app is running good and well?:

Naval Khale:

12/10/2021 16:21:33:

It's simple and very user friendly.:

Mihir J Doshi:

26/04/2022 03:04:18:

Post installing the Axis Bank Version 7.1 upgrade in iPhones, the app is crashing. The issue is not yet resolved. Request the

developers to give an ETA on the fix. Please send out an email or push the previous version. Looking forward to an

immediate reply on the issue resolution and fix.:

nknaveen:

24/04/2022 18:02:36:

I?m a customer in Axis Bank since from 13years I always been happy with the service but from 1years I really disappointed

with there service and started using HDFC bank.:

Aryan Asm:

01/04/2022 13:24:01:

I?m literally trying to log into app and everytime it says ?system under maintenance? it?s been a eternity your system is

being under maintenance, don?t call yourself a bank if you can do nothing but only spam my email.:

soumyadeep23:

03/02/2022 02:33:57:

The latest version of UI is very user friendly and didn?t need to search.:

najnadwan:

24/01/2022 17:24:04:

Worst mobile application among all private sector bank. Transactions not reflect in No real time. Customer care are also not

supportive. Twice unnecessary charge debited, many times taken request but not reversed the amount. Request you to

please improve service after sale of the product.:

arup767:

11/08/2020 03:00:02:

As i have mentioned in the topic, I?m very impressed with the service and the interface. Very very easy to work on it. And feel secure.:

paris2020May:

22/09/2020 02:47:52:

Trying to login on iPhone 11 but while sending registration sms, the network signal changes from 4G to E and then jet a message ?No Internet ?.

I tried this several times and the same results, I rechecked my Internet and it?s working fine for other apps and website.

Seems like a bug in the app.:

gabbar badshah:

08/05/2020 07:30:00:

Easy to use and simple to understand. 250 banking services in my hand. Axis mobile app is one of the most ultimate app.:

Shivender Agnihotri:

06/09/2019 14:30:31:

It?s an awesome bank . Ease of transactions gives very much convenience. And satisfaction of using its application in on another level.:

Roopsingh8374:

06/08/2019 03:54:34:

I?m using axis bank account since 3yrs, good services for me & given salary account with 0 mini amount account, thank you

Axis Bank.:

Shaik Khadar:

03/09/2019 20:03:04:

Day by day app functions are degrading. Changed the mpin successfully, got the confirmation, then tried to login, again it is asking for the user id n password to change mpin. Doubted and clicked back button once, displayed message saying account locked as entered wrong credentials 3 times. This is crazy!:

Mehfooz:

29/03/2019 17:01:17:

Just love the simplicity of the interface. Works flawlessly too. A big applause to the developers?? Thanks for making life simpler.:

Ajeesh Loan comment:

06/04/2019 20:48:40:

What a crap this app is? What is the purpose of an app update? Seems like you are competing to be worst for the app services to the customers. I checked my balances in LOANS section and I could not see anything there. Tried with your ?Aha? chat service it is just like ?Swaha?. I still dont know what is the balance there in Loans section. Please write it off.:

GGR\_999:

12/12/2018 04:14:37:

It?s a good app and has basic features necessary for a typical user. Some functionalities may need improvements, but that?s a natural process of evolution.:

Ajayk894:

16/03/2019 04:52:32:

Please provide a basic on call support feature from mobile app, experience with Axis Aha is really frustrating, consider putting a support no in the app from where we can reach out to customer care easily....:

Kanni1995:

07/01/2019 16:24:49:

Trust me, If ios store would had an option to give negative rate, i would have rated u -10 for this update, after the update i cant even login to my app. It was an emergency situation & i dint had access to my payment mode.

Kindly fix it before public fix their accounts to some other bank instead of yours:

KaustabhLahiri:

07/01/2019 13:03:31:

Hey Devs, app not working for last 4 hours. I am trying to reach customer care, chat anywhere but everything says we are facing technical difficulty and the chat captcha is not working at all. I am unable to login, what?s up?:

hrjjrjke:

30/08/2018 16:38:17:

Best and user friendly mobile application. Have used many but Axis Bank has the best mobile application. Five stars!:

Dev@4890:

14/10/2018 06:12:43:

Pathetic update. Though the app improved on UI but its crashes and logout continuously all the time. Also now after the update I m continuously having problem to use Axis via Google Pay or PayTM or any UPI pay. It don?t allow to transfer via this apps.:

Vina wall:

11/09/2018 04:34:33:

Every time I got a KYC update pop up while logged into internet banking/mobile. Then I tried to update the KYC through insta service. Nothing happens when I submit the proceed button. No use using the service option through mobile banking.

Frustrating to get a message every time.:

muthyam reddy:

25/08/2018 15:12:27:

Excellent app for mobile transactions I really like this app, axis bank also better than all bank .:

farukh frk:

07/07/2018 14:33:59:

How can i use two account in one app

I have one saving and other is current:

M Ravi tej:

10/08/2018 09:58:53:

Hello,

I am using iPhone 7

By following below steps we can reproduce the App crash issue

1. Login to app using mpin
2. Click on find transfer icon displayed at left down below
3. Click on Add payee

4. Click on other bank customer
5. Enter all details
6. Click on Add
7. Click on confirm and enter mpin
8. Now click on back button
9. Click on 3 bar menu and click on UPI
10. App will crash (please repeat above steps from first if your not able to reproduce):

Adv.jamadar:

19/05/2018 09:13:17:

Is saved lot of time. I am all my transactions online. And it?s even easier to operate. Still there is a scope of improvement:

Anitha.k618:

19/02/2018 04:55:46:

LAtest update of axis bank is awesome and have all the services handy. It?s been 2 years I have busted branch for any services ??:

Baap of peppertap:

23/02/2018 08:44:38:

Happy with axis services including user friendly application

Where we can see all the transactions under one roof also we can apply credit also:

Radhika Dhuru:

15/08/2022 08:56:06:



Excellent and user friendly:

Sai Prasad R:

29/11/2017 06:29:06:

It's time redesign the application guys.. instead of spending in ads pls spend for the app which is used by most of the customers.. most of the time it says not processed your request pls try again later.. pls consider this as a feedback and try to work on it..:

Mujeeb Rahman PK:

21/07/2023 08:54:19:

I surprise may be some primary school students done this app as their hobby. There will be so many managers drawing huge salary, but no body care about the customer. Or all of they have bank account in other banks having UI far better than this:

gsujithkumarreddy:

15/07/2023 12:00:11:

This is the worst private bank you will ever come across, my debit card has expired more than 15 days ago, RM/Customer Care/Branch(Chennai Ramapuram) no body is responding and giving irresponsible answers when asked when will I get my debit card, I am closing my axis bank account, worst service:

DevilAking:

04/03/2023 11:54:12:

I have tried like ton of times to login on this app but its not working at all. if my company didn't force to open the account in axis bank for salary purpose. I will not use their service ever.

Please fix the bug in the app, and if u having issues hire good developers:

rishu@1995:

21/12/2022 17:30:11:

Such a pathetic application server.

Taking too much time to open it.

And I try so many times to login but cannot done.. and I make a transaction of credit card

Amount debit from account and not credit in credit card since in morning 8:41:

NSRàman:

03/12/2022 14:59:24:

Enable pay now option for credit card users too:

ViralJShah:

09/11/2022 02:59:37:

Hi.

In the loan section part prepayment option is provided however once clicked it say your loan is not eligible please visit loan centre

Not at all user friendly.

Even touch options designed need to be rethink since it needs to be pressed multiple times:

GabbarGhadiyal:

12/10/2022 15:11:36:

Not sure how people are rating this app so highly. Have been struggling with app for quite sometime. Now it shows error as could not recognise the sim or mobile. Half of the option dont work. If I had the chance I would be give zero to this app.:

A Adhikari:

05/08/2022 12:30:37:

There is no provision to check AMB or QMB for the savings account from this Apps. So I earnestly request you to see the matter. Otherwise this is good.:

sagarsomjiyani:

08/03/2022 14:42:52:

I am unable to login to app with my registered mobile number. Irony is that OTP are being received on the very same number but Axis MBANK App show facility not available for Customer ID I have raised request multiple times over last 3 month with bank but to no avail.:

BALJEETUPPAL:

15/01/2022 09:26:51:

Completely satisfied Back office has done excellent job to improve app:

tilmu123:

19/02/2022 06:50:26:

It has been months. I am unable to login into my mobile app. I have tried deleting and reinstalling. I am using iphone X please assist:

Vijeeth William:

06/01/2022 11:35:53:

Very useful app with quick and secure banking features:

Saravana perumal:

02/09/2020 07:29:31:

One Of the best User friendly Mobile banking app ??:

Ashishoc:

21/10/2021 13:44:51:

I don't expect bank like organisation app developers does poor job in UI and UX, pretty sure you spend lot on development app but still delivers poor simple things like icons cutting off the screen in small device like iphone mini.:

Inzamam0859:

12/05/2021 11:33:40:

Recent update is the worst of all previously axis app was quite easy and simple but now lots of unnecessary features added which are no use for many peoples and credit card section has become one of worst very disappointed with this update hope axis update it with soon:

saurabh0566:

12/05/2021 05:32:10:

After login When i click on credit card button it starts loading and I'm just seeing loading animation after that it says session expired.

I'm not able to check the status of my credit card.

Please help!:

Satzrocky:

11/05/2021 16:42:21:

After recent update, I am unable to access my Credit card link it is very slow and non responsive at the moment:

s@sha330:

29/06/2020 07:29:36:

Have been using Axis bank app for while now and I can honestly say as an NRI it is a great relief to have a bank and an app

so convenient and easy to use.:

alpha084:

18/04/2020 16:59:45:

Robust app with user friendly designer Least number of moves to make a transaction.. best banking app in my opinion:

basilreviews:

18/04/2020 23:12:11:

As the title says, I used to ask siri my account balance and nowadays it just says I don't have an app for that even though I

clearly do and have given the permission for the app to use siri as well as logged in the app nothing seems to work:

Anur\_Mat:

03/03/2020 00:52:27:

A great app. Big Fan. All regularly used transactions can be done easily. A very well designed and professionally structured

app.:

sun4uk2003:

26/10/2019 10:02:47:

Infact i have got all my family in axis account now we can transact without any fee or OTP ..it has become great

convenience for us:

Acid12123:

20/09/2019 13:50:27:

Not working after iOS 13 update:

henriekirren:

05/07/2019 16:24:10:

Very easy to use but they charge so much money for cash deposit every month .:

pichawla:

02/09/2019 12:52:54:

Hi, i tried multiple times with as soon as possible functionality provided in IOS app, but seems its not at all working post sending activation sms it always land on error page stating will get back shortly. But seems this is not a tested functionality.:

Sk Dwivedi:

06/03/2019 16:25:46:

This app is one of the better app among all bank app but it can be best if company will look into ui and smooth operations as it?s hanging up drastically.....:

Sssdsftreff:

02/05/2019 15:50:08:

The credit card screen only displays the comparison screen for different credit cards and doesn't give any option of checking the options of spent, transaction details, etc. It used to work fine earlier.:

Vaibi:

08/04/2019 08:07:12:

The app crashes sometimes. Needs more fluidity in operating the app. Still better than the rest of banking apps.:

Cardio khan:

07/01/2019 03:46:31:

Can?t log in with the m pin into my axis bank app after the current update since 2 days ! The app was working fine earlier prior to the last update. Pls help !:

NC-26:

09/05/2018 10:03:35:

As a banking app it provides me all info instantly. Overall fast, easy to explore and help:

ppardeep:

01/10/2018 16:37:55:

Unable of Login in app after update. Every time message is being shown that we are facing difficulties please try later.

So fix ASAP:

ThisIsVinay:

17/07/2023 09:24:56:

My go to app for all my internet banking needs. Works seamlessly on the iPhone.:

Raunaq1987:

15/12/2017 18:11:34:

Can the app be updated to accommodate multiple customer ids having same registered mobile number for different accounts:

Alok sengar:

06/03/2023 10:22:09:

Start making it simple.:

days12:

06/07/2023 03:19:24:

When i click on download its just loading and stop, file will not be downloaded post that:

Ani kr.:

14/06/2023 12:20:31:

Every time I login after tedious process, it kicks me out. Saying - You have been deregistered as your number in Bank's

records is different from the number used while

Axis Mobile registration. Please register again using the number.:

ankupoo:

17/01/2023 16:55:55:

I really appreciate the way Axis Bank improve its technology.:

anshsamrth:

24/08/2022 07:06:35:

Good service and the ap is very helpful:

kimberlychettiar:

18/12/2022 12:10:23:

The most pathetic bank to have a account their customer service isn't as per what they say it is . If you ask them for any



help they don't really help at all only big talks but no resolution in favour of the customer. Suggest people who are joining

axis bank not to do so.:

sajanzerif:

13/09/2022 14:36:11:

I have an axis bank credit card.. i can't login to the app to pay the dues on time.. cannot even register their own credit card

on the app.. always shows some error.. i have been trying for three days now..:

Akannankiril:

06/09/2022 12:27:20:

2 out of 5 times I get a 'sorry we are unable to process your request'. It was annoying, now it makes the app practically

useless most of the time:

Saurabh22091998:

15/08/2022 06:03:57:

Good interface, easy to use .:

Jiten kant:

27/05/2022 03:29:03:

Standard NEFT fails as it has no charges while IMPS works because it has charges Very sad:

Dimpy65\*:

28/06/2022 06:10:29:

The new version of the app is displayed in half screen of the phone making it difficult to use and not being able to see all the

info.:

Kirankkk1408:

18/04/2022 16:16:55:

App is good some times it is not getting information correctly:

vardeeruih:

17/05/2022 14:08:16:

Close, search & bell buttons couldn't be used ios. Every time we need to lose by clicking menu.:

rajkiran93:

27/12/2021 02:11:35:

Most user friendly banking app.:

MalharDevasthali:

04/04/2022 07:16:46:

I have already paid my full dues on 22nd March and today is 4th april , and still app shows my dues are pending.

Customer is not getting any confirmation from the bank after credit card bill is paid vai CRED.

Please fix this ASAP.:

AnilReddy.G:

03/04/2021 05:20:35:

Provide an option to close existing personal loan or make a partial payment in axis mobile app it self instead of going to axis

loan center to do these operations.:

bdhshsgsyebdvdhdbd:

27/02/2021 23:08:33:

Smooth UI without any tricks. Very simple to use the application. Till now, not faced any problem with it. Good job by the developers.:

Rashmi64:

30/06/2020 11:27:40:

Axis Bank Mobile App is very convenient, easy to operate, very comprehensive. I find it very helpful. Thanks to App developers. My best wishes. Keep going.:

Maaysuma:

09/04/2020 11:05:27:

Never had any issue with this app:

Saria love:

22/12/2019 03:29:51:

Just one suggestion don not charge anything for the instant money transfer.:

Murali Chava:

11/12/2019 11:38:43:

Axis bank app have one of the best and smooth UI across India. I have been using various banks including ICICI , HDFC, HSBC but none of them beat Axis UI?s clarity and smoothness in handling user actions.:

sea\_roh:

26/08/2019 12:53:33:

Its better than other bank's apps. Simple, easy and hopefully safe as well.:

AnandaniGeeta:

01/11/2018 16:13:14:

It's a saviour for people who don't like visiting the bank you can do everything related to banking with the help of the app:

Jaskaransi:

08/01/2019 12:07:26:

Another app failure after the HDFC multiple login done

app uninstalled and re-installed but all in vain

using iPhone 7 with latest version of iOS phone and iOS working fine without complaint earlier the app was working normal

prior to latest update of Axis app

pls get back to previous version

enabling us to login:

ChiragMadhrani:

02/10/2018 04:14:33:

This has to be by far the best banking app I've used so far. Clean design, easy navigation, smooth transactions. Kudos to

the team!:

Abdussamad ARGUNGU:

21/09/2018 10:01:28:

???:

krishna choudhary:

14/09/2018 05:18:55:

Really very nice application for mobile banking I handle all my business via mobile banking even no need to go to branch:

Mysore SriNag:

08/08/2018 14:50:26:

If the net speed is good then this app works very good. I have been using since 3 years and used many other banking apps.

But this is the BEST .:

Dharmvirsinh Rana:

20/02/2018 10:56:38:

Easy to use and understand, best ever app in mobile banking category.:

InsanelyDeepak:

20/07/2018 18:42:22:

If possible i want to give -5 for this app, app always stuck of black screen,

Now apple guys what are you doing?? It doesn't look you reviewed app carefully. I got feeling of playstore after using it huh,

AxisBank if you don't have better developers let me know i can help you with. But never waste our precious time on such a

garbage:

Snoopysikh:

28/10/2017 04:14:03:

I don't use this app for banking purposes but I am an iOS user and I must say that this app is better than the hdfc and city bank:

Rahul Jastol:

10/04/2023 08:34:00:

Best and user friendly app:

Manjar Hussain:

28/05/2023 08:51:32:

I am trying to update my address for my credit card but showing technical issues every time , and in there promotions they are writing no need to go branch for anything, fake promotion, Request to axis bank please solve this.:

Rahul Salwan:

03/02/2023 15:14:35:

The app working smoothly than other bank apps:

Abjeet kumar:

28/03/2023 13:00:40:

Very bad Service not any toll free number for customers ? . Bank staff is also neglecting the valuable customers . Ultimately poor Service in the rural area . I?m a regular customer with Axis for last 10 years . But now m regretting for this . I will transfer my balance from axis account to another bank account .:

dimple595:

11/03/2023 21:05:09:

The app keeps crashing. I am trying to register my phone number so I can use the credit card I got from them but I?m not even getting an otp because my number ain?t registered. Whenever I try to do that the app crashes. What a stupid app.:

Faajis:

28/04/2022 17:36:45:

Works like charm ,gets the job done for me. Keep up the good work ?:

Vbm84:

29/01/2023 04:24:37:

App freezes on logging in first time. On restarting and second attempt login happens. Happens everytime

Chaotic interface

Location services enabled is must for logging in. It is big hassle for people who keep location services off.:

Chinz119:

03/09/2022 04:19:09:

Please fix Elaboration- screen blanks off when FD/rd option is selected. The app has to be force closed in order to access any other thing.

Lot of glitches in the new version. Please fix!:

jeev143:

13/08/2022 18:32:34:

Worst customer support services the bank has. If we raise ticket without acknowledgment they will just close. Such complicated process this bank has.

I don?t recommend anybody to avail credit card or any other services for this bank.:

Dr aravind:

12/04/2022 13:26:48:

Excellent App very user friendly swift easy for customers. Thanks axis for wonderful service.:

lovekushr27:

05/06/2021 15:15:47:

I have also other bank applications but axis is best:

gingerbug2:

06/04/2022 18:15:37:

Terrible interface. UI looks pretty and modern but the flows are complex and confusing. Sometimes i end up seeing a blank screen because the dev team didnt bother to mention ?there is no content to show right now?:

dil\_toh\_pagal\_hai\_nature\_love:

05/04/2022 07:16:04:

First of all see in local there is no proper number to male a call waste service and your having international banking?!. When kids pass schooling without knowledge such bank gets open n such people work under it:

Amarstar143:

26/03/2022 09:46:30:

Worst experience for a credit card user. I brought new flipkart axis bank credit. Since last 20 days I?m trying set pin for that.

No proper ui and chat options are also very bad. They don?t even have a toll free customer care number.:

Sateesh Patil:

21/07/2021 09:51:31:

Hi, currently I?m running iOS 12.1.4, before updating the app on 19 July 2021 it was working like charm; after updating I cannot even open the app, it crashes without any error message, kindly fix it at the earliest.:

Daily Commutter:



10/07/2020 15:02:15:

Very good app smooth and convenient, it is having everything that we need:

yoshiakash:

23/05/2021 06:34:29:

Gives an Apple watch axis bank app option and doesn't even load past the loading screen.

Even tried to register for Axis watch, and the service is unavailable.

But the iPhone app works well in some aspects.:

GoyalN:

17/04/2020 05:55:22:

Very very user friendly. Offers almost everything.

Should include Axis-FasTag recharge option too.:

Tejasvi Hegde:

26/09/2019 13:42:01:

App is easy to use and do all required operations easily.

Touch ID would be very helpful if it's added

One of the best in banking apps.:

er.aman.gupta:

06/01/2020 08:52:30:

I specially take axis bank fast tag bcos i m using axis bank a/c but there is no option in app to recharge fast tag n ur over all

system of recharge fastag is so complicated plzz add a option in app so that we easily recharge ur fast tag.:

Yuvi-15:

31/10/2019 15:09:26:

I?m using UPI for a long time, but after I switched to Axis bank UPI is the most frustrating feature!! It gets logged out automatically and will not allow to get my UPI ids back. That too only on the day of my salary credited to this account!! It?s more likely a intentional activity!! This review I?m posting after I faced the same issue three times!!:

Chinna 1988:

19/08/2019 11:00:20:

Amount easy transfer and add payee also easy:

vgym:

27/08/2019 14:36:32:

In app credi card page is not opening it is showing only explore card:

hekapu:

17/08/2019 10:01:40:

It has fast & simple transaction rate as compare to other bank.

I like axis bank services most.:

Ashok PM:

13/08/2019 06:47:11:

Good Apps, keep doing great things

Apps have good service than customer care, I have various bad experience with customer and even when I visited at

branch also.:

rocheylle:

30/05/2019 11:18:18:

The app is easy to use and very effective in getting work done quickly and efficiently.:

zeeshanansari:

20/02/2019 06:37:05:

I am using this app since 2 months,, it really easy to use and so helpful app we can say:

Priyangu:

26/11/2018 15:00:47:

Thanks to Axis bank for providing best banking application and keeping data safe and easy to utilise application.:

Naps091:

04/10/2018 20:10:45:

Over a period of time, the app had a lot of changes and really better now. Totally secure and safe ?:

Muthu6587:

08/10/2018 12:17:49:

When I want to create an FD, it asks for all details and right at the very last step, it says that "Service is not available?". Very  
very irritating.

The app is also very notorious for its login issues (displays - "cannot login right now" after the PIN is entered).

And these are issues I have been observing for many years now.

These people are only fit for creating ads starring Deepika Padukone with cheesy lines like "Ab bank jaane ke liye, bank

jaane ki kya zaroorat hai??

Update: After the latest release, the app takes several minutes to even accept the mPIN from the user. Are you serious?:

Editorsuresha:

03/10/2018 03:33:01:

Excellent app. Single window solution. Must have every one. Instead of mpin finger print options if you provided its fantastic.:

sathishkumar8:

09/02/2023 04:00:58:

Axis keeps improving and it?s very user friendly.:

haiwhbeidhekdndkdkndieiidj:

15/06/2018 09:57:14:

I had to transfer money to someone. The app first asked for the password and then for the fingerprint authentication. As soon as I applied my thumb,my account was deducted of double the money i was supposed to transfer. Worst is that the message on my phone was received for single transaction whereas infact it was a double one.:

Digitech Solutions:

03/06/2018 20:11:20:

Previously it was working fine since last year but now once it started giving error i removed and tried to reinstall but cant able to login and get my dashbord very poor expwrience facing this time:

Rumilia:

26/05/2018 03:58:14:

It's easy to navigate. Only one option I would like to see is to pay Axis credit card bills via other banks. A redirection will help.:

abh\_mac:

27/10/2017 08:35:19:

App still giving message ?Our App will not run on jailbroken devices? even though my device is not jailbroken. This has been the case since the last two updates. Bad thing is that this has been reported in so many other reviews however axis is not paying any heed to it.:

arntiwari19:

05/09/2022 15:30:51:

Very convenient and easy to use application:

Swavraj:

05/01/2023 07:38:31:

The Bhim pay app which is linked to my axis bank is unable to transfer money after the update. Hope it would be resolved soon:

dalbir wadhera:

27/12/2022 13:24:27:

Hi

Investment section not opening - using latest app. version- uninstalled and reinstalled- still not working- other sections working fine:

Nethaji M:

02/11/2022 04:17:59:

App should get upgraded in every update here it's other way around? after an latest update UPI is not working and had a terrible experience when I tried using it at merchant? I was in a situation to return the product and leave..

hanhsna1513836:

06/09/2022 11:38:23:

Fd rd cannot be booked through this application. Please fix this as it is very frustrating to use app and not be able to use it.

Also u tried requesting for cheque book but it shows technical error. Why is this App so unproductive:

HEMRAJ SINGH SIKARWAR:

05/08/2022 02:57:43:

One of the best app for transfer fund and very users friendly platform for very one:

mampi q123:

08/08/2022 15:47:38:

Would you please stop making changes to the app every other. We are ending up wasting time just to figure out where things are:

haroldnb:

21/07/2022 05:41:07:

Not able to take screenshots coz of pop ups after the NEFT. Also when opening pop-menus like ?others? it does not close until I select a menu option.

This last update is worst than ever.:

mbha100612:

05/04/2022 05:36:52:

One can get better services from other banks but Axis Bank is worst to expect services from. You cannot chat with customer care neither can you converse on call. Highly unsatisfied with their services never gonna recommend anyone???:

Pooja1707:

08/06/2021 02:46:23:

One stop shop for all my Banking needs?:

M H Shukla:

20/02/2022 10:49:27:

Aadhar based services such as update nominee, seed Aadhar etc. don?t work, this always shows technical problem.:

Axis Bank User:

29/12/2021 09:17:22:

No matter what I try it doesn?t go beyond the sms stage. Took it to Axis Bank and even they were unable to help. Using an iPhone 12 with latest iOS and also trying the latest version of this app. So there?s that for a third rate app of a supposed premier bank in India:

yogz patel:

07/12/2021 09:56:31:

Very Bad Experiance .

I have due date of my credit card on 8th oct and i made payment on 7 oct but Still i have been charged . They saying we

received your payment on 11 th oct while it show in statemnt that payment credit on 7th oct . Cheating is on next level now

days by corporate . #Boycottaxisbank:

harshratde:

18/10/2021 08:41:12:

I use Iphone 12 pro, and i am unable to login. I understand that it sends an SMS for authentication. And once the SMS is sent it waits for 2-3 minutes with pending status and then throughs an error saying SMS not received on their servers. Could you please assist with this problem?:

basav123:

03/10/2021 09:27:04:

Unable to register for mobile app login. It was working fine till yesterday. Suddenly today morning stopped working and started to ask register. Once entered mpin it?s asking me to choose forex cards instead of savings account.:

Deepanshp:

18/08/2020 08:01:53:

Interface is user friendly nice.:

Rizu2k:

05/05/2020 10:58:22:

I have never seen this hanging or not working .. good design and keep improve your back end infrastructure:

Janardhans650:

29/02/2020 04:37:30:

Review after doing transactions from different banks and using their services.:



suraj nath:

02/04/2020 11:23:34:

I am fully dissatisfied with axis bank . I have an axis bank account . And i tried to make a transaction (IMPS) through axis mobile app. Transaction failed but money has been deducted to my account . And did not receive my another account also .And no message and no mail come to me . Very bad service compare to hdfc. I m gonna close this account . Due to bad service:

SugiPrabhu:

28/03/2020 06:42:32:

Unlike other bank applications Axis bank is allowing us to create login account for home loan accounts which is really good:

i said.:

09/01/2020 14:16:13:

Very user friendly, sometimes it acts up but otherwise it's good & easy.:

MyiphoneDeepak:

12/02/2020 15:22:39:

Getting application authentication app login exception after logged in application when i am clicking any options (i.e. reward points) please fix it asap.:

tau banker:

28/11/2019 03:53:09:

Initially it took a while to get used to its usage as I have been using HDFC.

But now it feels good.

No lags or no defects observed.

Great stuff:

Huge undertaker:

13/08/2019 08:55:46:

Excellent app.

Especially the ease with which one can add payees and transfer money instantaneously.:

Manojjaipurr:

18/08/2019 08:11:38:

Every single day I am getting messages and call from axis bank about pre approved offers however nothing is showing in app. Need to be checked urgently.:

Shahid The Handsome:

17/06/2019 20:45:39:

It is very simple app for every user and easily access . So that I m very happy from axis bank developer?s application

Last line is ...Gajjab:

surya921:

05/03/2019 17:44:18:

A please don?t accept false comment.. if u know the technology.. axis bank app is one of the best ever app.. please use more members:

Immortal Jeet:

04/03/2019 04:08:46:

Its very user friendly and updated app which keeps your things private. Great app ?:

pavans9:

08/01/2019 00:49:05:

After latest update login is not working by entering the mPIN, not sure why you will provide the app upgrades which won't work, you should at least make sure that basic things work fine before releasing the app updates:

hpareshpatel:

17/12/2018 04:07:04:

I using this app since inception, I merely go to branch(once in 3 year). My almost all the work done online using axisbank app. UPI is very good facility too.:

gaurav vishnu:

09/04/2018 06:19:44:

I am using this app since it launched and it is awesome all the features and updates are very handy and useful and i am very satisfied with AXIS BANK:

Shrikanth:

01/10/2018 08:06:32:

Very poor app, can't login easily, at least ten times you get a message that we can't complete your request and if you are lucky to login none of the features work seamlessly, error messages are a rule rather than exception. If you complete anything in one go consider yourself very lucky,:

naiazgar:

18/08/2018 22:12:02:

Not able to use mobile app i use 2 mobiles it has taken default aadhaar registered number my (personal number ) and I used that number in normal phone not able to login from my other phone using OTP or other way of login. Do something:

mmanish4u:

17/07/2018 03:47:07:

Such a stupid app with plenty of bugs... impossible to open ASAP account on mobile.. Trying from last 2-3 months, every time new technical problems with app or sometimes app suddenly crashes. Disappointing.....

Axis must improve fast or else other banking competitors are waiting for good customers like us:

argffgg:

14/07/2018 06:24:48:

Hello sir

I used my frnd's credit card and now I'm paying through my mobile internet banking

When I go to pay in credit cards option -select the biller there is no ?Axis Bank Credit Card -Directpay? options then how to pay .

So pls tell how to solve this other wise my interest growing up.....?????:

Col Dinesh:

30/11/2022 15:59:29:

AXIS Bank Mobile App is very user friendly but not compromising on safety and security:

Ytsam4444:

24/02/2023 04:04:59:

I have a credit card by axis bank & current account, No solution of any complaint, two and half month not solved problem of credit card & unnecessary deduction of charges from current account

I WILL NOT RECOMMEND THIS BANK FOR ANY TRANSACTION .

Waste of time:

krishnapraneeth.pn:

23/01/2023 06:59:57:

The app is stuck on axis bank logo once clicked on the icon. Developers, please fix this and make it work on watch as well.:

nitishkrish2023:

11/01/2023 02:18:10:

In case of credit cards, You just can view your total spend summary.. other options do not work and one cannot check statement and other options?:

Rohit3939:

24/08/2022 04:43:41:

Most user friendly and fantastic banking app:

AmitR22:

16/11/2022 14:49:44:

In the homepage its showing scan option but after login no such option

Showing option for upgrade or enhance credit in offer but after onclick its showing no offer:

Rohitarora22:

14/11/2022 07:15:20:

I have contacted axis bank many times but haven't received any response. I am running with two loans but application only show me 1 loan. I cannot make changes or see the details of second loan. A very bad customer service on application feedback.:

venkatesh kumar achuta:

07/11/2022 06:34:17:

We have an issue with app, I have seen one bug in app we have clicked on pre-approved offers app is terminated please find the solution in this and update ASAP.:

Anhij:

17/10/2022 19:22:24:

The new update lags a lot. Too slow. Cannot even do a single transaction. It takes 20 mins for a simple task. Axis bank needs to do some proper app restructure. No need to include all the services in a single app. Make different app for different service:

roshan222:

04/09/2022 13:17:59:

Hi developer team, my axis mobile app is not working for the past one month. Whenever i try to add account it says not connected to internet whereas this is not correct my mobile internet is working perfect, can you please get this checked?:

Pinku11:

22/03/2022 13:13:57:

The App improved greatly of late. Keep it up!:

Akashkrishna:

04/08/2022 17:01:08:

Dear team, many users are unable to login using credit card details. Please check on priority. Thanks:

Nikitarangnath:

01/06/2022 08:07:57:

This bank and app doesn't even deserve 1 star. As it shows different outstanding and payable amount. so many charges that not even mentioned terms and conditions.

All payable amount, statement should be click away of bank really ways to save calling frequency to their portal.

Even agents don't have proper knowledge about their own domain and hung off on customers of asking detailed questions and statements.

Axis would soon see decrease in business for doing 'legal robbery' in parts !:

gagan4ever:

26/05/2022 07:50:43:

New update has made fonts very small need to focus to see what's where previously quick links was on top with very good

font and design now this looks pathetic please bring old design or its lookalike thanks:

tinkabiswas:

09/01/2022 05:46:52:

Always irritated after using the app:

Bholu321:

09/03/2022 10:48:38:

They debit the customer's Account even though cash is not dispensed from the ATM. On complaining, they are very insensitive & keep a turn around time of 30-45 days. What will a poor person do if he has been deprived of his own money for so long?:

Bad experience Ravi:

02/03/2022 05:25:35:

worst bank experience i have ever got. unnecessary deductions without any explanations. and those deductions are not showing in account statement. also customer care are not reachable by chats or phone number provided in app or over internet. app is utter waste. not even my NPS investments are shown in app.:

bhatt 19377:

19/10/2021 11:55:25:

I really like your services.:

Veer4786:

31/05/2021 12:47:21:

After many time use of axis mobile app we i'll give you suggestion of regarding changes in app



\* Add PPF account transaction tab

\* Improve speed credit card tab (Speed very slower as compare existing version speed)

just for your information:

Tri-12757488749996:

05/07/2020 13:51:50:

Best app for users, Provides good and easy way to deal with transfer..:

Waiz31:

04/04/2021 15:09:31:

I can understand the usage of Location Data when using the app to ensure that you can cover your liabilities about allowing transactions from any geographical location. Why do you want to know Location Data when I have exited the app? You are a bank. Behave like one.:

Shar2411:

05/03/2021 18:11:36:

Been using the app for some time now. It's good and has all the necessary banking options available within palm of your hands. All I want now is the DARK MODE for this.:

kummy cool:

23/12/2020 03:09:11:

It's working fantastic on my iPhone but not working with Apple Watch series 3 . Is it required cellular model watch or gps

only model is enough? Please revert.:

PheonixDrone:

07/12/2020 21:14:15:

My account is locked due to incorrect pin entry saved in my keychain. Trying to activate the account but the mobile number verification is not successful. I got the sms but the loading indicator keeps showing and not navigating to the next screen.

Pls fix this bug asap.:

Ishanb2607:

15/09/2020 08:08:52:

The app works more or less okay, however at crucial times one can see that it is unable to process any requests and won't even let you log in. This despite updating to the latest version of the app.:

BhavinMe:

29/03/2020 13:44:23:

-Very good user interface.

-Better experience than web app

-Fast and effective:

Kalpesh911:

06/02/2020 16:13:42:

Found it very easy and Helpful to use it.

Enjoying it .

Keep Improving.:

p. roy:

01/06/2019 04:42:51:

Axis mobile app has most of the needed features that are needed for banking needs in day-to-day life!!

Thumbs up!!:

KGT100656:

01/10/2019 13:26:58:

Axis active option is missing in the menu. And not able to order for axis active.:

RiskCatalyst:

11/08/2019 08:13:15:

Keeps sending SMS for activation yet does nothing. It has failed 4 times already. Worst part is, there?s no option to enter the login details manually (at least an obvious way).

Fix activation and provide some more feedback during activation process.:

rowdydrIng:

05/07/2019 19:49:46:

Dear developers i am using iphone 10s which is dual sim and have e-sim. When i am trying to register is says ?please check if the sim is in active state and/or is inserted in the slot?. Do check on this error. Expect resolve my issue.:

Amar Dakan:

20/05/2019 10:26:33:

This app is superb I am using this more than decade earlier features was less now they have increased its absolutely  
incredible app thanks to axis:

DineshNarasimhan:

30/04/2019 12:02:49:

Reason to many but I like Axis bank for convenient transaction:

DD BABU:

13/04/2019 08:57:23:

I am using 4 different mobile banking apps but axis bank app beats all. They have user friendly web page design and easily  
understandable by all.:

ivijith:

05/01/2019 03:07:51:

New font looks good. App looks way more neat with the new update.:

Magic Bus Man:

07/01/2019 03:24:15:

The app was working fine with my old iPhone 6. But on iPhone X, i couldn?t verify my mobile number since two days. And  
now that it has been verified, I can?t login after entering pin. Maybe consider adding a ?Login? as the app just sits on pin  
enter screen after entering pin multiple times.:

Roshan Shinde:

06/01/2019 10:53:58:

The developers have messed up big time with the version updated in January 2019.

Not that my experience was any good with the prior versions, but the current version doesn't even get me logged in after I enter the mPIN. There is no option to tap on Login after entering the PIN.

Funny isn't it? Welcome to Axis!:

Royy2412:

10/09/2018 18:35:11:

mPIN Log in is awesome and very fast. Only thing there should be option for Finger Print or Face Unlocker that will be more easier.:

Zaid2019:

22/12/2018 16:55:43:

Can't see Savings account details, says no active accounts, can't transfer money, can get good support on phone. Tired of calling customer support , 5 calls so far. I give up. So much for priority bank customer!! Wonder how normal customers get treated!!!:

geiidndjdlkehhd:

07/07/2018 09:34:29:

Good app with all the important features available on app:

Rohit1602:

16/06/2018 08:40:24:

Easy to use app as compared to other bank's:

Sachin0001:

01/04/2018 15:05:30:

Very easy to use and lot of helpful tools are available.:

Sumit 28:

25/03/2018 17:29:22:

After so many tries finally I can rely on Axis bank mobile app. Very neat design. Good performance. Once of the best apps.

Faster and better than HDFC, ICICI and SBI:

Samson 7799:

20/01/2023 08:38:58:

I have not understood one thing?.

Why you want me submit Review every 2 days. ...!!:

Avigehlot05:

12/04/2023 03:21:31:

Can you please look on this when i click on switch sip there is show technical error from 2-3 days:

pavan2731:

31/03/2023 07:09:30:

Credit card option always Loading screen every time please fix as possible:

kvinsh:

20/01/2023 06:28:19:

Really Appreciate their efforts to help us out for our queries!:

Sandeep231984:

29/11/2022 13:45:59:

App getting easier and better:

19958090:

07/11/2021 15:37:45:

Really very good service they r giving thank u so much for this kind of service:

soumikm:

19/11/2022 12:58:54:

The app lags and fails to load content when used from outside India.

How can people use it if its so slow to use and fails to load data even after waiting!:

Dsvirdi:

08/10/2022 12:34:58:

Axis mobile bank app is good but problem in recharge mobile phone:

RameshArava:

25/07/2022 18:12:43:

Version 7.3 is waste of time to release because if I update the version also still my issue is not resolved. What a stability of

application ?, this is my 6th worst review of this application no response:

V3IMuru9an:

24/02/2022 15:43:23:

After latest update app behaves differently. Unable to pay the amount it shows error and after every click getting ?sorry we

are unable to process the request error?:

Archijit:

26/01/2022 16:56:24:

App is working well on iPhone, but not opening on Apple Watch series 6. Please look into and fix.:

abhi\_104:

29/11/2020 18:48:56:

Axisbank iOS application is great for online transactions. Just a suggestion to also include Axis Fastag recharge feature.:

Tshivam Tripathi:

25/09/2021 19:52:20:

Whenever I try to apply for new cheque book session gets terminated immediately. Moreover same is not being applied

from net banking, why the Bank tells people to opt for digital when they can not even entertain small requests ??? Worthless

Banking:

itsdifficulttoreview:

18/08/2021 07:05:34:

Something went wrong!

This is the standard message across most of the app functionalities:

rony alexander:

27/07/2021 03:45:19:

Please add credit card prepayment option:

Shameemuddin:

12/05/2021 03:09:34:



Credit card section is taking too much to load and not user friendly to understand the details clearly like older version:

khanafrosekhan:

14/05/2020 12:52:05:

Best app compare to other banks! Easy access and fast login process !:

Ramesh Karchunde:

06/10/2019 12:43:13:

Very easy to use & customer friendly:

akshay87:

30/12/2019 07:18:11:

I have been using this app for close to 2-3 years but off lately, logging in to the app is becoming problematic. It keeps on loading but nothing happens.

The apps of other banks are much better, its high time axis needs to invest in improving the app, otherwise it might start losing its customers.:

Da\_Evil:

24/12/2019 04:30:46:

I've installed this app a month ago and since then it have never worked. It always say app is under maintenance. And who approved the design of it? If i click on accounts, should i be taken to my account, or should i be told what is a account and how to open it? What a waste of time. Utter stupidity.:

napanda poonach:

24/10/2019 06:26:55:

Trying to open an account online for weeks now and it says we are upgrading and we'll be back shortly! Don't know how long does shortly means to them. Besides they ask to submit a form to receive a call back and I've submitted like 5-6 times but no one calls. Worst of all banks!!!:

Sampanthar:

16/09/2019 17:47:35:

When it comes to App and convenience of transferring funds, The Axis bank app is the best.

Also the interface is just slick and perfect.:

Karan India:

04/09/2019 15:31:43:

One of the most user friendly banking app.

Cheers for the developer.:

alokus:

01/06/2019 09:53:59:

It is really very good app. Only things sometimes it logout without any reason.:

iFre@k:

14/12/2018 13:42:29:

Easy to use app with every info you need to bother about.:

Hemraj 812:

27/04/2019 14:46:37:

All is good but, Login icon is top of the app please make it bottom of the app, why because finger is hard to tap in big screen

phones:

Vinz5551:

07/01/2019 18:08:50:

The updated app of now is worst. Tried logging in the app so many times but its not getting logged only. Would suggest to revise n update the older version again for iphone so that we can use the app properly and without any hetic. Due to updated version facing lot more issues on iphone.:

jc1893:

07/01/2019 13:14:41:

I?m not able to log in even after putting my mpin

Something is wrong with the new version

Have been using axis bank app since 5 years

Never experienced any problems before

Kindly fix the bugs and launch another update:

amarjeet babbu:

14/09/2018 03:58:46:

Super duper app i love it most useful in daily life you didn?t need to go for banking in branch now bank in your mobile:

Nawaz04:

05/08/2018 19:11:56:

No need of visiting bank just open up app n utilize the full banking service

Thank you:

RaviRanaSeo:

14/07/2018 02:30:20:

I am using axis bank app since 3 years and I have never face any technical issue:

Pardeep Vashist:

04/04/2018 08:20:29:

It?s very good app. If you provide credit card on Off faculty on this app this would help a lot.:

Chandu4131:

15/06/2018 14:06:00:

Thanks for updating app and thanks considering my previous suggestion. There is huge difference to right now.... Hope

some more features will arrive soon:

SarveshMi:

08/10/2022 09:03:48:

This is how an app should be!

Well designed allows easy banking.:

bhaskarvarshney:

07/07/2023 14:42:12:

Things I have to say for this app are that it has a great app interface that doesn?t lag as it doesn?t compromise with the

quality of service it provides also the staff is highly affluent and exceptional.:

energy problem:

02/03/2023 05:56:12:

App took ages to open a single detail. Opening credit card portal is pathetic usually it take 3/5 attempts to open and after opening it will be ur luck to see the details otherwise 90% of time it'll show error.

So pathetic:

SND Dev:

01/03/2023 14:48:50:

Many things still need a lot of improvement:

Takpal singh:

21/08/2022 06:38:26:

I m use axis mobile app 3 days it was nyc app no problem using this app:

Chadaram:

26/08/2022 20:32:15:

Useless app. There is no back button. If I wanted to go back, I have to go to home and then start the whole process again.

Lack of imagination from bank creating difficulties for customers. Will not be using this app much. Waste of space.:

zangziyang:

08/06/2022 03:33:14:

Very customer friendly and easy to use app!:

Sauravgoel:

22/04/2022 18:08:30:

Once you enter your mpin and hit login it says sorry we are unable to service your request. Please try after some time.

It was working fine before the last update.

Please fix the problem and make it usable again.

Thanks.:

akjo91:

06/12/2021 10:12:29:

The app is really good but i am facing some issue when opening Insta Investment section on the app. Please fix the issue.:

SudhakarK:

29/03/2022 11:24:14:

I?ve been trying for 3 days to add my credit card and enable online transactions on this app but it just keeps showing error messages. Highly disappointed with axis:

Zulfiqar Mohammed:

13/12/2021 10:30:55:

Today in my bank account 2 times deducted 590 RS and I want to know about it and I just called customer care number no response their given

Actually call is not connected to the bank representative and we should recharge seperate top up also to call them f....k:

saurabh11234:

16/05/2021 06:25:58:

Very bad experience, install the app and nothing happened on login button, just loading and gone.

Don?t know what to do!:

shahnawaz\_aligarian:

11/11/2021 14:44:31:

Totally worst app, there is no way to use this app, app trying to send sms and said wait for 5 sec but app could not taking me to next screen only loading indicator showing almost 5 minutes I have wait I think app got stuck:

niksays:

25/09/2021 03:25:27:

The new interface is very confusing and takes time to find services. The earlier tile version was just amazing. The app however works fine.:

Amiytg:

27/08/2021 10:25:17:

App send around 6-7 promotional notifications and actually a abuse of notifications feature. Wanted to uninstall but could not as bank does not have netbanking for credit card customers:

Jacko21S:

18/08/2021 01:04:02:

This app keeps sending its bank ads or notifications even at late night and disturbing sleep. Also the frequency of notification is too high. Only solution is to mute or disable notifications for this app:

Koushikbiman:

12/05/2021 06:10:52:

The credit card section is not available after the update kindly look into it.:

CyberSathya:

22/01/2021 17:17:48:

This particular mobile app doesn't support eSIM verification. I have tried reaching out to multiple stakeholders and have not got proper response as on date. Contacted customer care and got a reply to change the mobile number by visiting ATM, but there is no option to change mobile number in ATM.:

shan\_blr2020:

31/08/2020 15:58:39:

Have been using the app for a very long time and happy with glitch performance of the app.:

chawla1:

26/02/2020 14:39:59:

It has all the features one can imagine from a bank.:

Deyarnab:

14/08/2020 09:11:25:

Generally useful

Should be able to connect with customer care chat with this.

The app notifies about pre-approved cards, loans etc. But on applying does nothing. Better not depend on it for any offers it shows:

Vickee100011:

02/01/2020 09:33:54:



This app one of the many reasons why i am continuing with axis bank from last 5 years.:

Mahigothwal:

02/12/2019 07:35:21:

Thank u Axis bank for such a nice app

M using it since 2014 n never faced any issue. Whole banking just one touch away.:

Sahil06061:

07/12/2019 11:16:12:

Am a priority customer of axis bank, I didn?t get any offers yet. Last more than 3 years using axis bank. Correctly filing ITR.

No offers mapped yet. But my friends no stable income no ITR, the get my zone credit card. It?s waste experience banking.

I don?t understand how to calculate the customer values and financial goals.:

Ananya@2702:

24/10/2019 17:23:02:

Best banking app compared to other banks , user friendly:

devianny:

17/09/2019 03:30:18:

App not opening in my iPhone XR running on iOS 13.1 .. Face ID recognised but then app doesn?t open

App is updated:

Sk210887:

13/09/2019 08:26:19:

Simply the best, easy to use and secured app for all, specially for NRI's. Using more than 2 years on IOS, never found any

difficulty.:

Anil VM:

26/08/2019 07:03:48:

I operating saving account with Axis Bank from last 20 years and I really had good expiriance with all team of axis and Axis bank mobile app is really great app:

arjun\_ajs:

14/07/2019 15:55:48:

Regular updates for app quick and easy to use:

5@nju:

27/05/2019 04:09:44:

Simple, easy and reliable:

KPforChrist:

16/05/2019 10:27:39:

The App has been designed very well and is user friendly and very responsive:

Amrita Biswal Nayak:

28/12/2018 13:27:10:

This is one of the best mobile banking apps and is way better than HDFC and others.

Very user friendly and neat:

sujitsahoo:

02/04/2019 15:13:48:

If ur guys don?t the brains to design a standard app then at least copy it from other apps. Look at ICICI mobile app, such a neat user friendly easy to navigate app they. I mean even SBI?s application is much better in terms of functionality and performance. Only if there would have been an option to give a ZERO star.:

achunbryan:

20/09/2018 13:01:16:

For me this this app does almost everything in banking work,:

Kayan-S:

03/10/2018 14:30:03:

App worked just fine prior to the latest update

Now the upi doesn?t work

Tried multiple times to make payments but unsuccessful

Please look into it:

Swarnali Das:

08/06/2018 05:17:27:

Till date I have not seen such user friendly app!!:

ky2H:

08/07/2018 04:58:55:

It is good experience wit axis bank i do every things like paying bills transfer money it is very fast to do things thanks to axis:

8884473640:

11/06/2018 11:13:37:

Initial app is good for ios. But after update there is so many bugs such as you can not see you cr. Card last statement. Every time it shows an error.

Secondly they have no access to see reward points on this app means when you check on rewards point then some issue occur into this app.. whorst app..:

shadabqamar:

11/05/2018 07:44:44:

Plz upgrade it for iphone X , bcoz app is not loking gud in my phone, I actually use only dis axis bank app for all the money related purposes not paytm nd ol, so kindly upgrade it:

usha chandru:

23/02/2018 09:03:49:

Good one. Still needed improvement. New version seems satisfying have to go through.:

Manish kumar meena:

20/02/2018 01:47:54:

I am using for long time axis banking in all fields the services and app mobile banking is best:

Ajay1984:

18/02/2018 05:38:29:

After upgradation of my app, I found it is very user friendly. Gr8 work done Team..:

Harsh12460852:

07/09/2017 11:36:17:

The best mobile banking till date .Soo easy to use and very much user friendly app.:

ParveenS:

16/02/2018 17:33:41:

Latest UI looks better and hope the application will perform the same way.:

Er.Suhail:

25/05/2023 20:44:57:

New Ui updates are all good so far and interesting ??:

Vijay D.:

27/08/2022 06:04:25:

Hi ,

I am very to using Axis bank service it?s fast and very helpful. Thank you ?:

Rroohaann:

13/04/2023 18:23:11:

They don?t update the bills and charge the customer for late without even generating the bill doesn?t show the bill in the

Axis bank app nor in CRED for payment but they charge fine for late. Very Bad:

Extremely .Bad experience:

19/02/2023 03:49:41:

In app showing wrong available credit limit of my credit card, reported so much time to customer care but my query was not resolved , very bad experience from axis bank:

Nandkishor Thakur:

02/11/2022 16:35:49:

I am using app for my home loan details but many time app close suddenly and now from lase one week ROI data missing..

please have look and make app user friendly:

vivekv96:

13/09/2022 11:08:54:

The app is pretty good, but no way to configure which notifications I want. I don?t want to completely disable the notifications all together as it?s a banking app. You guys should seriously stop spamming notifications.:

sudheer.mgpl:

11/08/2022 04:14:28:

Very easy to use:

gengagp:

02/04/2022 05:21:39:

After update of Apple IOS 15.4.1 Axis bank mobile application is crashing:

diptang:

09/02/2022 15:07:49:

Have experienced very quick banking with application. Our RM ms. Gurjeet Kaur too good in assistance n solving problem.:

APSingha:

02/10/2021 16:21:36:

Best user friendly interface. Easy steps for new user Registration.:

Praveen.Rangu:

29/01/2022 16:15:42:

When I opened this app, it is disappearing. I have to open again from app switcher option:

Ramgopal Reddy M:

26/01/2022 15:50:01:

Hi Team,

Investment module is not at all loading. Earlier versions it was working.

Please check once.

Model iPhone 6

Version 12.5.5:

PM on hunt:

16/11/2021 10:02:42:

I own axis bank credit card, and i dont know how to manage credit card when i am unable to see my card on app.

Disappeared from last 20 days, but no resolution provided either by axis bank or from app developer:

bhim746:

23/10/2021 14:16:00:

After the new update axis bank app is not working smoothly like older one digital gold option is not working from last night

please make it happen:

Anisha bishnoi:

10/10/2020 09:33:20:

I have used many banking apps but so far none of them could beat Axis bank .:

Adi?:

23/08/2021 16:19:15:

Whenever clicking on update communication address it say please keep the original or a scanned image of your

DL/Passport/Election Card ready for upload. That's it. Where do I have to upload? Please help for a 5 star rating.:

@prats9860:

23/08/2021 08:16:17:

Why the hell you guys can't allow me to login from last 1 years. I have a credit card which is one product I still have with

you... axis bank app is totally a grabage bin:

Bhushan Gang:

12/05/2021 11:12:48:

With new update, the credit card interface has be changed and cannot load details quickly. Takes 2-3 mins to load. Not

satisfied with this update:

AnvishKP:

12/04/2021 03:54:17:

It one of the best banking app. But the please include a fastag recharge option in it.. that will be much more convenient than

login to the url all time.:

jayaradhya:

02/03/2021 06:30:46:

Such a bad experience with staff

They are less knowledgeable also don't know how to answer customers

I'm enquiring about additional charges of maintenance



I recommend no one open an account in this account since they have excess charges in all terms:

arun.singh:

10/01/2021 14:01:32:

Completely useless app as neither a user friendly nor proper to work as expected.

Keep of throwing error card details not found while entering correct details.

Even the customer care also the Same dumb guys who don't know how the app work and what's the issue:

suresh suki:

21/11/2020 21:41:51:

If we connected to WiFi the application will not gets open

But it works well with mobile network data..

I dono it's a bug or not:

kashish raj:

05/05/2020 13:21:10:

I have using this app for many years and very easy to use and i am happy give 5 stars:

Nishant kaku:

20/07/2020 02:38:27:

Earlier it used to login & work for only loan customers. However, it is now only allowing customers who have a savings account. If you don't have a savings account it asks you to open the savings account first.:

tarana alwani:

18/07/2020 13:25:06:

I've tried to login the mobile app innumerable times but in vain. Tried everything the site says on troubleshooting but no results yet! Mobile number perfect, sms and network services functional yet unable to login. Would appreciate some help!:

bhawna patel:

23/09/2019 06:58:08:

This is the best aap as compared to other banks aap. Sometimes it takes time to add payee but other than that it is just amazing so far ?:

Reenub:

02/05/2020 05:35:19:

The app is very convenient to use but sometimes fail to make payment so if you can work to increase efficiency.:

ravibharadwaj:

25/04/2020 10:37:12:

These people will charge how much they want for you account.

Never open bank account on this they will always charge they took 4k amount from my account

When I call to customer care they are telling that some banking charges such a fraud you bank.:

J@iK:

03/03/2020 06:41:27:

Trying to pay card bill since morning. And this app doesn't process in card option.:

docenid69:

06/11/2019 14:25:13:

Since I've updated to this version, I'm unable to get access to my credit card details...what should I do now?:

sanjupatel20:

09/09/2019 11:11:57:

I am using axis mobile app since last 3 years. And its makes things very easy.:

KT Pradeepan:

18/07/2019 07:52:36:

I'm using this app from last 5years and with every updation it works very well , user friendly too!!! Great app !!!:

Msad84:

17/06/2019 03:24:19:

Easy to use app with really good security feature. I have an Excellent Experience using this app.:

Jitesh Kotecha:

01/10/2018 14:38:08:

This app is not working in home wifi network. I am trying since a month but every time it is getting busy and didn't give any response. Please fix this bug ASAP.:

rjnarambrath:

02/08/2018 07:58:29:

One of the best banking apps I've used so far. Easy to navigate and transfer funds.:

Gautamlyer:

24/04/2018 01:38:08:

Fantastic App and very user friendly. Almost all the financial transactions can be done using this app.:

Valavanur:

26/03/2018 05:06:41:

So far so good. I am using to check my balance and accounts . It is good. But can improve , learning from BOB etc.:

Aj129v:

09/06/2023 16:43:59:

Good handy app.. easy accessible and has all options:

Naidu G:

20/03/2018 06:13:40:

I don't have any issues with app. The transactions were smooth. Sometimes very rare facing Issues with the connectivity.:

adv juned:

14/11/2022 10:58:21:

Your Manager Javed saiyed from aajwa road branch Vadodara is doing great job for your bank and very cooperative

person thanks:

i\_am\_shantanu99:

05/06/2023 13:34:56:

Since the last update I'm unable to login to the app and when I try to re register it says no new registration is allowed even though I'm a user since more than a year. Please Fix it.:

Nihaalostreetz:

17/01/2023 12:42:56:

Opening screen could have been better. Banners ruins the experience of mobile

Banking:

HarshTrivedi:

02/12/2022 19:40:42:

Application is keeps crashing as soon as i open it. I updated to latest version 7.6 but it keeps crashing in my iPhone 6.

Please fix this bug as soon as possible.:

Mayu2504:

15/11/2022 09:12:42:

UPI option is not working after this new look and update of application. Please sort of out.:

SK handlooms:

15/01/2022 13:28:25:

Very easy to use:

omvocal:

19/09/2021 08:36:49:

App designed Very nicely ?. Just a click n work done. Thank you Axis Team:

aarkay96:

06/04/2020 05:14:37:

Nice to use this app and user friendly also, developers please upgrade to Face ID while login:

I a Gehlot:

18/09/2021 14:31:15:

Past 2-3 months axix bank mobile app is not showing my credit card details and I am not able to manag my credit card

please solve this problem:

SharaniOSDeveloper:

05/09/2021 18:15:18:

When trying to open new RD, getting blank screens for Enter details and confirm screen and app hangs on clicking confirm button:

bijoybc:

29/05/2021 18:49:35:

After updated Credit card payment option not working:

arvind solanki9725:

13/05/2021 04:54:38:

Please resolve the issue asap. Credit card section in iPhone 11 not working at all. Recent update on credit card section cause the issue I guess. Need to improve app developments resources.:

Harsh M Mehta:

15/01/2021 12:07:15:

It is giving error stating ?Special characters are not allowed in account number.? while adding payee having alphanumeric account number. This is a bug. Requesting development is team to fix it ASAP. Thanks in advance.:

Rathin Gandhi:

10/05/2020 05:14:34:

Request you to resolve the problem of UPI payment, payment is processed ahead after entering the amount. It gets stuck to

confirm. Please resolve issue as soon as possible.:

Jai Arvind G:

08/01/2020 05:10:31:

Good interface:

Satya@1234:

20/05/2019 00:54:26:

Very nice app. Friendly ui. Only one issue I'm facing that sometimes can not login, always showing lodging.:

G gangmei:

20/11/2019 03:24:30:

Cannot login since the last two days. It says we cannot access your information at this time.:

ajaymunday:

15/05/2019 10:11:33:

Best app for all types of banking purposes. I'm using it from 10 months and it's really helps me in my banking needs.:

Shisht Jaiswal:

08/11/2018 15:54:47:

Very easy to use, has got all features:

Praveen Chaganti:

26/06/2018 03:14:40:

It's a very good application on mobile to use it. Very easy to access and complete transactions. It's wonderful.:

Hardik\_dudu:

08/08/2018 02:15:23:

There are minor issues in performing actions like we have to touch command more than once to execute it.:

karthikcr:

31/05/2018 11:32:57:

....:

?iRí?:

19/05/2018 04:31:49:

The updated interface is very user friendly and comprehensive. I am very happy.:

Manjunatha K:

16/02/2018 12:12:51:

Application is very well developed. If allowed to access to Gallery to upload Picture it will be good to have a nice pic to profile.:

Anjan TERN:

26/07/2023 19:09:06:

Axis bank has been an amazing experience to deal with. Love using its app. Thanks:

Chhottee:

19/05/2023 11:38:18:

Quite effective and fully functional app:

itabmy:

05/07/2023 10:39:17:



Axis mobile app is worst app.

My linked credit Card suddenly vanished.

Bank support asked every thing from pan to Cust IDs mobile etc.

But still support people sending mail that they are unable to fetch details.

How can I activate New credit card .:

charnjit lahoria:

16/01/2023 09:21:14:

Bank service is very good:

bhavesh poptani:

02/03/2023 14:48:58:

From couple of days axis mobile app is not at all working properly plz fix the issue troubling while login cant even access to credit card account inside:

heart???:

13/09/2022 02:57:10:

Services are very fast with this application thanks Axis Bank ?:

Z1968\$:

14/11/2022 12:40:30:

App when opened says it needs to update. After that it goes to App Store and Doesn't update. The screen just remains frozen

Tried removing the app and reinstalling. Now it refuses to reinstall

Did multiple transactions on SBI app today instead:

dasariiii:

10/11/2022 14:16:57:

My savings account is not fetching after the update only asking to add credit cards when I click on account section showing technical issues from one month:

Jay\_Jagtap:

03/09/2022 16:52:13:

Now this version of Axis app is very easy and top class I love it ?:

Mayur2510:

18/08/2022 05:39:26:

Any Kind Of services like Personal Loan, Credit Cards etc speed to deliver is like Bullet Train?..:

kritisingsolanki:

01/09/2022 06:20:16:

Lately i have been facing this issue constantly. It just goes back to one notification that we are unable to process your request right now. Everytime i log into the app its the same story.:

Rakhiyog:

08/10/2020 10:34:07:

So far last 8 years, never faced any problems. Overall satisfied:

shashankgupta2007:

27/06/2022 17:28:53:

After the latest update, I was not able to add a new payee. Also account numbers are not seen. Lots of issues with the new version of the app that needs some work.:

Dhruv11:

30/05/2022 20:06:47:

Guys, what's the point if the app doesn't serve basic features beyond transactions. Have been trying since last version and unable to check and update limits.:

?&@1234"@&?:

04/04/2022 03:32:30:

For credit card it's really worst

No payments are updated on app

As well as POOR customer service

For every swipe on petrol punt they charge me 15 to 25rs extra and wavier will be 3 to 5 rs

Please go for some other bank credit cards this is worst:

Jewel RA:

30/03/2022 19:26:30:

It always shows an error message "technical error" in apply credit card section.:

skmization:

01/07/2021 06:24:37:

I used to love axis services now it's useless . It's showing NO ACTIVE DEBIT CARD FOUND , i tired so many times , even visited bank , even contacted customer case but they don't help coz they don't know what's the problem . If you don't

know how ur app works then plz make ur employees usnderstand it first . Thanks:

anuptn:

12/05/2021 06:07:23:

The credit card feature isn?t working for a few days.:

Sajid wgl:

02/10/2019 05:55:03:

World class service with lightning speed:

Mohamed Saqibi:

12/08/2020 07:52:44:

Axis bank Triplicane provides the worst service where customers are not been treated with respect. It?s the worst ever experience I have faced where the staff has been disrespectful and asked me to leave and wait outside. If u want to be respected don?t open and account in axis bank especially in triplicane branch.:

hari.infotec:

05/02/2020 07:28:49:

Not sure how many times we need to register on the app to actually use it... Do it once, and the next time you login you have to register again... This is really frustrating:

santosh zatak:

12/06/2019 04:58:44:

One of the great application than any other bank , best thing very easy to use:

Super Mario himself:

22/09/2019 06:54:35:

This is by far the worst looking app I've ever used. I wonder how Apple allowed it to be put up on the app store. This is basically an HTML page masquerading as an ?app?. This is perhaps the only app that does not even know that the new iPhones have notches! If only there was an option to give ZERO stars!:

kdidosodod:

21/08/2019 13:43:00:

I Can?t Login with the Application, When going to Login Error was there Your Session has Expired Please go back to Login Again when Login Again then Error there we are currently unable to Service your Request. Login once when trying 10 times.:

Waderdav:

03/06/2019 03:04:42:

The mobile site very clean, quick and efficient. I am very happy:

Patil Rahul:

06/05/2019 07:35:51:

Its a great app.. you can do whatever with your account. Very fast, safe and easy transaction.:

Mlangre:

01/03/2019 04:28:54:

Upgrade:

tffhhvv:

18/03/2019 15:22:02:

If it will not open after banking hour so what will be my benefit. Getting frustrated. Firstly it was working better .:

Vipul 82:

08/03/2019 04:46:48:

Among all banks, this is the worst ever app. Logs you out unpredictably, EMI conversion doesn't work on app and Axis support is clueless. Even customer care is not helpful. Plus, basic features like SR status check is not available. Also, it's not easy to even check your statements. It's one to avoid!:

Arun cuttack:

09/01/2019 07:47:26:

On the mpin entering page...click on the not you? Tab and deregister your device. Register your device again...the app works:

dkafmindia:

08/01/2019 14:54:07:

It appears that newer versions are released by Axis Bank concerned team without actually testing. The new release appears to be untested for iPhone 7.

Will look forward to fixing the issues re display:

robertkoch:

02/01/2019 01:17:27:

I have used this app for four years without any problems.:

tyagigaurav:

07/01/2019 07:29:08:

Earlier version was much better than this upgrade cant even login to my account now.. fix it soon.:

Dr Aditi Mishal:

10/12/2018 14:50:12:

Thank you:

touqeerm:

29/05/2018 13:11:08:

This app is make for doing multiple job and user interface make smoother work .:

Chappidi bharath:

08/06/2018 10:21:50:

Hi Team,

I have again opened a new account with the existing customer id. Earlier it was working fine, but it is not displaying my active account details and prompting to open a new account. Don?t know what?s went wrong. Very much disappointed with the app. Worst app!!!!:

Omesh Kardas:

08/07/2023 04:43:43:

One Axis really everything for One only that is Axis Mobile App:

GMVV99:

08/05/2018 00:50:52:

Very easy to use compare to most of the other banks apps

Payments , Funds transfer are much easy and very quick.:

Sohil Parmar:

12/08/2017 03:59:11:

I have latest ios 10.3.3 installed on my iphone which is not jailbroken and after update of Axis bank mobile banking app, the app is not working and showing error that our app can not work on jailbroken device.

Please fix this issue.:

Jilu2:

04/04/2023 17:07:08:

Almost everything can done online including KYC updation.:

Rajat\_Jain007:

16/02/2023 04:26:46:

Axisbank didn't want transparency with the customer, that why they have removed HIME LOAN STATEMENTS FEATURE in the latest version. ???:

Smangharam:

15/03/2023 10:31:37:

The app is truly pathetic. Buggy as hell, hangs, dead links, logs you out if you tap the back button (on the app, mind you).

The CEO and Produce head should both be fired for releasing such a terrible app. I'm pretty certain that it's got a ton of vulnerabilities also. Epic fail.:

abhichk:

05/12/2022 10:59:12:

So smooth and easy...:



BLRK1:

14/09/2022 05:21:14:

Good Mobile banking experience among all the banking apps I have used so far.:

Razzyak:

23/07/2022 15:18:17:

Very easy to use?:

M H RATHOD:

13/09/2022 12:37:58:

Apps good but i have one suggestion

I have not IPO submitted for Mobile Banking

I have use Oneanother app use for kotak bank but kotak is provide ASBA facility for mobile banking.:

sanvioo2:

30/05/2022 09:54:02:

As a first time user it?s a very friendly app ?good structure ?:

pvk90:

21/06/2022 17:21:54:

I am not able to see my loan accounts as it says to enter credit card number as one time verification. I don?t have credit card then why is the need to enter that number as one time verification.:

YTreviews:

12/03/2022 12:04:18:

One of the best banking app with user friendly features.:

NabilNalakath:

14/10/2021 20:05:37:

Even after enabling pop in the settings for safari, many options in the app is throwing an error and asking to enable pop ups.:

klpertyuv:

30/06/2021 09:55:20:

Axis app was one of the best & user friendly app before updates ,now they had made credit card payment difficult and even now others service are really poor.:

drindutaneja.com:

13/08/2020 17:04:21:

Amongst all Banking Apps I use, it?s the most hassle free specially in Lock Down times....:

Nicssz17:

22/07/2020 07:48:16:

Best banking app I have seen so far. Beats apps from big banks like HDFC, Citibank, SBI. Only Paytm one may be close.

Pleasantly surprised when I used it for first time.:

John988888:

03/07/2020 15:07:02:

The Axis Bank app really works well . If don?t use this app, you?ll miss some thing !!!:

LIC SAMBATH:

08/06/2020 10:02:08:

It is a suggestion:

ikafridi181:

03/01/2020 17:06:53:

I believe, Axis bank app has been improved a lot. It works at par with the international standards. All stars for the app and

Axis Bank!:

starryfirex:

07/04/2020 06:55:05:

I want to see the current account balance with each transaction on my account statement. Please make that happen.:

mehta81:

26/01/2020 13:04:57:

Have not screen any issues while using this app no bugs or advertisements easy to use app:

Akky4rever:

26/07/2019 04:24:01:

Very user friendly and plain app easy to use.:

Fahim Bhatt:

29/04/2019 16:15:19:

Axis Bank provides very good services and Axis App is awesome and very convenient and easy to use.I rilly like this App .

Best wishes from one of the Axis Banks customers .:

DSParikh:

27/06/2019 04:36:06:

After todays update, the app has forgot my signed in account and now when i try to login into my account it says invalid credentials. With the same credentials i am able to login in browser on my PC.

I have never had seamless experience with Axis Bank App whoch is really disappointing.:

allen-christo:

08/02/2019 14:02:40:

According to my point of view this is the best banking app when compared to other:

zahin ck:

09/04/2019 13:06:16:

Very pathetic service from your credit card department I have all the snapshot and chat from your executive I will escalate this on the social media because I have the proof against this very bad service illiterate agents are working in your organisation they are just manipulating customer.:

Rohiet24:

09/01/2019 11:48:49:

It?s easy to navigate and very useful for getting statement etc whenever needed:

Bijay0102:

05/02/2019 14:59:26:

It is a complete waste application available in the appstore. It always shows one kind of message ?we are currently facing

some problems. Please try later?

Apple should not allow this kind of app to be available in appstore unless the issues are resolved.:

CJCerejo:

04/11/2018 13:19:59:

There?s no need to go to the bank if a person has this Axis App. Very convenient n easy to use. Really a excellent app.:

Rahul@Gupta:

05/01/2019 10:46:09:

Never expected that Axis Bank mobile app will trouble its exsiting users like the way they have harassed today with Version 5.5 update. Not able to log-in for mobile banking, due to this my credit card payment n other utility bills have gone on hold.:

V2961:

31/07/2018 16:57:46:

So much to do on just one app is just amazing. The look and feel the ease of navigation is just superb.....:

Rajat31:

01/09/2018 17:53:37:

Recently i am not been able to login into my account. The first attempt is always un-successful.

Session expire is the error.

Uninstalled the app multiple time but nothing works. Had a cool conversation with customer care but no response.

I m using the updates IOS Version aswell.:

Gourav Bhomaj:

23/08/2018 08:46:52:

Worst app! Gets logged out automatically every time after 2 minutes even after working actively in it!!! Fix this crap ASAP!

Poor service!:

raaghul:

02/08/2018 07:18:43:

I transferred money to other bank account yesterday noon, and the transaction still displaying with the waiting for RBI, I

don?t know how much time they will take to transfer for NEFT BANK TRANSFER

And get support option function is not working in the app

Waste of time:

Dr2412SS:

21/07/2018 10:46:16:

Have faced trouble to login with particular network

1. Jio

2. Airtel

Rest no complaints:

Tulsipriyan:

01/06/2018 08:27:37:

I use almost 4 or more other banking mobile apps but never found like Axis Bank! Awesome:

amit.suthar:

15/06/2018 15:31:59:

So far no issues with this app. Excellent banking experience with this bank as well as app. Thanks to developer.:

owaisauti99:

13/06/2018 07:06:09:

The app is really helpful and handy but there are lots of bugs that needs to be fixed. It lags a lot so please fix it as soon as possible.:

tgajr:

29/04/2018 04:13:27:

I am using this app since 2013. This is very useful app for other bank transections too.:

Thamaraiselvan R:

29/05/2018 11:55:57:

This app is working fine in all iPhones except iPhone X. Need to be updated for iPhone X?s screen ratio. Please do the update as quick as possible.:

Rajesh Banda:

09/06/2023 09:11:59:

Useless bank, useless rewards and customer service. One of the worst banks in India.:

darshit shah:

18/03/2018 08:02:52:

The app is user friendly. Just opened bank account using Aadhar and pan card in just 5 mins.:

????:

05/09/2017 10:41:42:

Its a very good app but if one person hi holding multiple accounts such as current saving huf then tuis app should have facility to access them all at once:

Suresh Vayalikada:

20/12/2022 08:12:51:

The App works well and the transactions happening in super speed:

kapsi128:

03/03/2023 16:38:35:

Unable to see details of statements line item wise from last a few days.. is there any bug or some development is in process? It makes very difficult to see very relevant details..:

Bhaskarraju:

24/09/2022 03:22:59:

Easy to use app with all required features:

rajesh boga:

13/07/2022 09:05:18:

Pk:

Sheik250:

29/08/2022 12:51:24:

It?s keep sorry not able to process your request , or I need to click the each button twice. Kindly update the app:

avsdigi:



05/08/2022 19:47:20:

It's my big mistake that I opened my account in this bank, worst banking ever, better I will stick with HDFC and ICICI bank. I

tried 32 times to log in to my mobile banking and every time an error came and a popup shows the technical problem.:

baidyanath sen:

08/06/2022 22:56:48:

This app does not provide scope for reloading Forex card nor provide its statement or balance view. Only it provides

Manage Forex card. That is not sufficient for axis customer.:

jigar rapid:

26/02/2022 08:56:19:

You always have to start the app twice before you can get access and there a error while operating:

R S R:

25/12/2021 13:27:25:

Now a days it?s become such a worst service even statement is now getting downloaded or even unable to send to mail

also even spoken to customer care also even they are useless:

neelanjali.singh:

18/12/2021 19:11:51:

I got the refund from Flipkart on my card still axis bank is charging emis for that. After complaining still no action taken and

again amount added in the current statements.:

gkgaurav729:

21/10/2021 14:46:50:

Before app was good but after upgrade it became worst. I can't see my credit card spends and i paid last month payment but it still showing unpaid. Also I don't know statement of this month is generated or not.:

Dr Prithvi:

08/10/2021 12:19:13:

New app is very convenient and easy to operate.:

Kalnoor:

11/11/2020 14:46:36:

The Application seems to have robust and good interface to give customer a very pleasing and feel of secure on its utility.:

Tapati Paul:

12/11/2020 03:05:49:

App can be installed in Only one mobile:

shwetasharmavats:

13/05/2020 09:00:33:

Very easily things can be happened:

???:

01/11/2020 07:37:50:

Please add ?notes? option

It's a good app, It would be great if you add few more options like adding notes to FD / RD so that it will be easy for people to identify the purpose that RD or FD opened for:

Pankaj Age:

01/10/2020 20:42:02:

this is worst update to not allow to use the app over Wifi connectivity!!! security issues are everywhere but this step is wrong..we almost use wifi on our phones for the internet ????:

babita kumari:

23/09/2020 15:09:36:

Third class services by axis customer executive nd third class customer executive. Im not able to use my credit card from 4 months nd unable to connect with bank from last four months. I think these people are very busy in work from home.:

Dpak@max:

12/04/2019 18:28:08:

Nice and easy interface:

sakthi123:

23/10/2019 20:36:20:

App stopped working after upgrading to iOS 13.0. It was asking to update. After that it is asking to verify the account by sending SMS. I am in abroad and I will not be able to send messages. How can I access the app now. Without app it is waste of time to have an axis bank account.:

Shajahanl:

10/03/2019 18:08:51:

App has been improvised much better and rectified lot for iPhone X, no flaw and hiccups.:

Arjun ALONSO:

21/02/2019 10:38:14:

Best app in banking sector...everything can be done through this app... no need to visit bank:

Kavaskar:

19/01/2019 07:54:14:

I have changed salary account branch via mobile app. This is very helpful for changing branch.:

Abhijeet Deshmukh:

08/01/2019 15:03:58:

Able to login in first attempt on my iPhone XR:

new and f:

08/01/2019 18:21:52:

I have apple iPhone X I have two Accounts one saving another current account .

It use work both together

now it works only current account instead I want saving.

I deleted three four time but it comes same Please help ?:

sumanta6720:

22/06/2018 02:55:16:

Easy & one touch access.:

lllllaaaaagfhhbcg:

05/01/2019 18:28:20:

This version is worst ever in the history of axis mobile app. I am not able to login. After entering the mpin nothing happens.

How to login? Unfortunately can't get previous version now. Feeling helpless and cheated. Better not to update if you are

happy with previous version.:

Shreetam:

02/10/2018 12:02:54:

Good app but now I am facing problems to login to my account. It is showing loading and the app is not responding:

Payment Problems:

01/10/2018 06:33:04:

Just updated the app yesterday after upgrade to iOS12. No change or reset of handset. Still it asks me to reinstall. Also address update through app doesn't work. Tried multiple times by giving Aadhaar screenshot. Seems the request is just put into trash can.:

Krishnendujeet:

29/07/2018 05:35:47:

Previous version was working fine but the current version is having lots of bugs, even I can't able to login.

Always showing ?Sorry we are currently unable to service your request. Please redownload the application?.:

????????? ??????:

14/06/2018 14:27:12:

Very easy to use for fresh users

If The fund transfer option has to be enlarge in size will be good:

Upendra Giri:

31/05/2018 09:31:56:

I used AXIS and sbi both but Axis is really user friendly and very much convenient for instant transactions:

Kmlprit:

07/06/2018 11:58:50:

Please enable cheque book request etc features which are available in your app but doesn't work:

Ansar9:

08/07/2023 06:52:01:

Highly appreciated and happy with Axis bank:

Madhav khair:

17/02/2018 08:09:22:

I wanted to update my Aadhar number with Axis Bank Home loan but after clicking on Services and support option this version of app is crashing. I had tried reinstalling fresh but still the same issue.:

Dichuu:

15/09/2017 09:13:30:

I could not find add and delete payee options in this application. I can only see that in internet banking. Kindly fix this as it's difficult to manage the payee on the go. Otherwise it's good.:

SURANG:

07/03/2023 03:49:44:

The APP's UI is Eminent

Quite convivial.

Since inception it's been inordinately commodious.

Thank you Axis for giving a congenial experience.:

Gyandeep-123:

07/06/2023 09:16:07:

I have been trying to login with the mpin , but it always says incorrect .

When i try to reset it using card details it shows that , credentials are wrong.

Please have a look at it .:

therealcm\_1982:

02/06/2023 09:45:46:

Only giving 3 stars because of the app experience. Otherwise it would have been lower.:

iamashooooook:

16/03/2023 17:27:28:

Mobile number and Email ID Updates are only reflecting under app but still details are being sent to old Mobile and Email,

so service request given under App is USELESS.:

Nitesh Kabir:

09/03/2023 12:29:43:

I have applied 10 days back for credit card,

Now your sales executive calling me everyday atleast 10 times for credit card offer,

You people are insane??:

chhhorrrrrr:

24/05/2022 20:33:37:

It's real and simple to use is:

V vaira:

13/12/2022 02:21:33:

The statements are so poor in quality it feels like they are stealing money to hide it

Fix your statements filters

Always show balance in every place you can see transactions:

Neet S:

01/12/2022 03:27:30:

I am trying to use Axis mobile app but getting service not available error. Earlier also login has been an issue. Upi payments are worse in axis app.:

Aniruddha W:

05/11/2022 12:46:59:

Bhim upi not working - showing error as registered mobile number used in last registration is not in same slot even though I have only one mobile number and single sim slot:

preethi menon:

26/09/2022 08:57:55:

I have tried calling customer care for the issue but waited in line for more than 30 minutes but no response. It is customer support or non customer support. Worst experience:

Kpgn:



11/09/2022 06:27:20:

The latest update is extremely difficult to navigate even to a tech savvy person like me. Definitely not user friendly..:

Manobendra:

18/08/2022 10:48:58:

When trying to open it?s automatically close:

Nagu Kotta:

17/08/2022 03:23:42:

I unable to update my kyc verification. Because before verification session is expiring. App popups not working properly

there is a no close option for popups?

Axis management plz look on these issues:

Ali Afroj:

24/04/2022 08:04:08:

Yesterday I update the application. but know its not working I?m not able to login, every time it says Sorry we are Currently

unable to service your request please try after some time.:

Wormtail\_Gamer:

28/02/2022 08:25:20:

After the recent update axis bank has deleted all existing beneficiaries. How basic a check can you miss while testing? And

if this was done deliberately as a part of the update then I really have no words.:

kani1312:

04/10/2021 10:54:32:

It?s best services available for its customers ?:

aayu\_96:

16/01/2022 22:28:35:

This version does not let me login in the app. It takes away my internet and does not work on WiFi.

I am highly disappointed with the application interface.

Please fix this issue.:

ikrunal:

09/11/2021 09:29:57:

I am trying to use app in apple watch but its stuck. I go to app and register watch menu but its show currently unable to

service your request.:

vs\_fbd:

24/06/2021 09:04:33:

Easy to navigate within the various tasks to perform in the app:

Ajay\_sameer:

14/09/2021 02:54:32:

The latest update have corrupted many pages in app. Check and test book RD option.

Better to revert the patch.:

RuiRajiv:

19/04/2021 04:45:50:

Practical and easy.:

K mishra:

08/06/2020 17:11:44:

I think this effected by bug, it is not getting me log in ...:

heenakousars8055:

14/03/2021 05:01:57:

Don?t open axis bank salary account because for deposit and some more facilities they I?ll deduct monthly charges..I m

very disappointed with this bank. I?ll tell my friends and my colleagues and my family members to not open this axis act:

Justanotheriphoneguy:

01/09/2020 21:16:11:

Overall, the app looks clean and clutter free, and the menu and navigation is sort of okay/acceptable.

However, the notification section is poor. No clickable or actionable buttons or even links within them. No guidance on what

or how to act upon it.:

Singh M.:

27/12/2019 10:42:58:

It?s very easy to use axis bank app. I think it?s the best app out of all other Indian bank apps. Very satisfied.:

goodstar\_123:

10/02/2020 05:49:42:

Disappointing

When it?s turn of receiving payment it works in seconds

But when pay to other banks it's not at all prompt HKL

Amounts gets deducted immediately but not reaches the payee after three days

We paid for other bank credit card statement but it reached after time lapse n we're charged a fine for that

Now again someone in urgency n the money hasn't reached

yet:

aviinassh:

10/12/2019 06:46:42:

Features is user friendly:

Muralikx:

07/12/2019 15:40:10:

Fast and nice. Lots of features on the mobile. Enjoying using it:

xtream guy:

07/10/2019 08:22:53:

As compare to other bank axis bank app is very very user friendly.:

pradeepvks:

30/09/2019 03:02:48:

Compare with the other bank mobile application Axis bank app is easiar and works without any lagging. ?USER

FRIENDLY?:

kapppiiiiiiiuuu:

17/05/2019 08:17:56:

The Best App compared to all other competitors you get everything on your fingertip:

Minar Man:

02/03/2019 06:45:15:

Awesome app. Easy to use one place to track your account.:

pranavkr:

28/02/2019 18:57:50:

Hi Team,

I have been using the app for some time and never faced an issue with money transfer. I have tried for the whole day and the upi payment gateway is stuck. I cannot confirm on the payment. Check in to this

Thanks:

Tarun US:

29/01/2019 17:54:55:

Axis Bank mobile app is one the best services available on net today for its users and customers for the multiple services at much ease with smooth and swifter use. I really Appreciate their effort to make the excellent experience of mobile banking app for their customers.:

rohini minocha:

12/01/2019 07:47:55:

I had installed the app long back and uninstalled it due to very bad response time now again on request of axis bank employee reinstalled it but it shows ?we have difficulty processing your request? I tried almost 10 times but same issue:

Pratik Bhadani:

17/12/2018 16:44:48:

One can easily transfer money and simple user interface.:

RAM\_LAKSHMAN:

08/01/2019 08:51:40:

Facing login problem that app is not able to login after entering the password and not allowed to click on any button which will navigate to go further.

Keypad also contains only numerical no return button.

Please look into the issue ASAP:

Appu000:

06/01/2019 15:31:27:

Can?t access my account from past couple of months.

I always get the message ?we are currently unable to service your request?.

It was fine earlier till one of the recent updates.:

D\_Khosla:

05/12/2018 03:48:13:

It?s a very user friendly app. A must have.

I get all my work done through this.:

Karthi Arunachalam:

24/10/2018 04:22:44:

Compare to old version this one is good and professional.:

Pradip Maharana:

22/10/2018 23:38:41:

Among all the banking app this is really nice mobile app, it?s a rich user experience with simple navigation.:

Manoj Arya:

30/09/2018 05:30:12:

Very useful app. Every Axis Bank user should install it. Banking now is just a touch away.:

Viklfc:

23/08/2018 06:45:39:

The best mobile banking app, by a mile. Very user friendly, good interface and convenient. Kudos Axis bank!!:

SR Arvind:

21/02/2018 05:03:20:

It?s very good update and all access in one page. Great work keep it up:

royalrana.09:

29/05/2018 07:45:39:

Its was very gud app.. m using it frm last 3 years.. bt nw frm few days its not work properly

Olwas showing that please try after some time.. gonna be irritate frm tht error

If u wnt to continue ur user so please fix the issue .. otherwise i hv to be choose another bank app for use..:

chouhan s:

19/07/2023 08:12:50:

Best app..

I have been using from yes bank Hdfc bank and axis bank apps .. but I have a flawless experience here in axis bank .. in app only we can do everything..

Very smooth and user friendly app..

Thanks axis bank for making lives earlier:

Hinjoml:

31/12/2017 16:02:32:

It is not accepting my Mobile number as registered mobile though it was functioning smoothly before..it say 3 attempts your app is blocked & even after all details put in properly it?s not accepting ( I bought a new iPhone 7) .Its really freaking me out.. it?s working perfectly on the PC..:

Sai sumanth:

01/09/2017 13:08:48:

It never works when you really want it to work. Always frozen at loading screen. Completely useless if you want to use it on a daily basis. It is useful only to check your balance and that too not at the right moment.:

Dr dixit:

28/12/2022 05:30:07:

No running to bank now?.user friendly UI banking at your tips?.:



akshayappa:

02/07/2023 06:54:27:

I am not able to pay my credit card bill from this app. When I was called to their customer support they told me to pay from another third party app and it will take 2-3 days to reflect.:

avrgpersn:

06/10/2022 13:38:36:

The apple watch app version isn't working. Its just showing the app icon while launched nothing more.:

app-feedback:

19/09/2022 02:22:23:

Setting up of the app is a nightmare especially when you switch from one phone to the other! It's been like that for ages and no improvement has been done! Typical example of a worst UX!:

Purushottamji:

14/09/2022 03:18:51:

In current version pay option is not enable when on due date:

Dr.POOJA SINGH:

10/09/2022 14:20:07:

They just circulate your no. to the 3rd party and they will 10 time a day to sell thousands things. Just coz they have given me the worst mental agony with this thousand calls a day I m changing my no. And switch to sm other bank ?:

Raj I:

31/08/2022 18:25:38:

ios 16 public beta release since last two month and app not working till date. Very disappointed from axis. Why you people

not update inline with apple ios? Third class service:

Paresh Raval:

01/06/2022 11:38:07:

Super fast service and very easy to use application:

karvanna:

07/02/2022 03:51:48:

I have used every bank app This is really great UI the animation speed is great:

Singhvikas101:

03/08/2021 16:56:29:

The app does all the jobs in a flawless way:

Account details

Loan details

Funds transfer

Etc

New feature that I feel should be added:

Axis fastag

Credit / debit card details (number and CVV) like the ICICI bank:

Atuldada:

20/12/2021 18:09:35:

Post new update not able to sign in axis bank app in my iPhone 5c phone where easily accessible other bank apps like SBI,

Axis, Yes etc. Kindly check & fix the issue in upcoming update.:

Sandeep S Jadhav:

02/08/2021 02:08:43:

You need not go to bank for anything. Best app with smooth functioning:

Gaurav arya:

24/01/2020 04:29:07:

So user friendly best app, I use HDFC ICICI app also but this one is awesome that's why I use this account most.

Thanks:

12454762652652:

25/07/2021 11:30:48:

Earlier I used to get updates / notifications in the common language (English) which I can understand but now and all they started sending messages in a language which I haven't preferred / don't understand.:

Herry Lohia:

15/06/2021 03:12:45:

The app was fantastic before update but since the update has happened there is no way to pay Credit card bills, I am completely fed up with this app now?. Axis needs to look into.:

jatmukesh0001:

09/05/2021 14:32:14:

I am trying to open this app from last 2 days but it shows error that we are currently experiencing some difficulties. Pls try after sometime. So pls solve this problem ASAP.:

10zingtex:

06/03/2021 12:53:49:

Can't log in from my new phone although I have already logged out from the old phone. Says it has not received the activation sms from my phone. Funnily enough, the bank sends me messages to the same number. Please address the issue:

VEERAAYU:

18/05/2020 12:02:34:

I am Credit card holder of Axis bank I want see credit card details on my mobile app but unable to login in app itself even if logged in unable to see credit card data Dear team poses help:

dushyant verma:

05/03/2020 12:20:55:

I have been using this mobile app since long but suddenly app stopped showing my multiple accounts. I made several phone calls on axis help center and also complaint to axis support center but this issue could not be resolved. In short not advisable to use this app.:

miththi:

01/11/2019 10:16:38:

I am using this app more than 5 years now updates version is very nice:

jea\_patel:

13/05/2019 05:29:01:

I can do everything through here. No need to go to brach ?:

RAJA VELLORE:

01/10/2019 17:28:00:

For the credit card app not available for who don?t have account with axis bank I have only axis credit card only I am not able to view and tracking the spends also insta loans:

ADK000007:

14/08/2019 09:00:10:

The app makes the banking easy but you should allow multiple accounts to login from one app:

arunsunderraj17:

21/04/2019 03:09:51:

Is it possible to add one more axis account in the mobile. I have already have one would like to add one more account to it:

kvaibhav:

06/05/2019 07:05:42:

Worst service!! Sarkari bank!! Feels like They all are part of the old comedy series ?office office?. I?m trying since a month to close me demat account and charges reversal. They are doing nothing except regretting highly for my problems I?m facing, that too each after 5-6 mails. Pathetic!:

Abhi3333:

07/01/2019 09:54:58:

I update my Axis App 2 days back, since then I am unable to access my account through mobile app. Update was suppose

to address issue and not create one, I have been using the Axis app since last 4-5 years now, and never ever I have been so disappointed.:

Ravi2yadav:

05/01/2019 15:45:13:

Today I updated my app and after that I am continuously tried to log in the app but I am not able to open it, this is my worst experience with you guys,,,I tried everything,,I reinstalled also but problem is same...:

abhi kaushik:

31/12/2018 05:14:47:

I do not have more then 5 stars ?

Its really a future of all banking applications in market:

Sanjay Prof:

27/10/2018 14:20:44:

Best mobile app of the country I have Hdfc bank account but axis bank app is best app as compare to any bank:

Kag godhani:

06/09/2018 12:16:31:

One of the best app in all Bank apps. It is very easy and useful app. It will be more useful if loan statement includes in this.:

vishal wagh:

06/09/2018 16:13:49:

Very frustrating trying to transfer fund since morning but unable to transfer from mobile app:

DSPatil:

10/06/2018 03:58:29:

I found this App very good for status check as well as transactions.:

Babloo Joshi:

20/05/2018 10:42:53:

I feel to much better regarding these mobile app and so much using in routine life .. thanks:

Rahman ruth:

10/05/2018 07:05:44:

Very easy transfer in any account money:

Hesham Yusufi:

16/02/2018 22:49:07:

New update is awesome. Now it looks like we are using this app on iOS. Previous so UI was poor. That was for MI users.

???:

Girirajsinh dodia:

12/12/2017 04:11:56:

I transfer my account from one to another branch

It's very easy by this app

Thanking team axis:

Puneetz:

07/06/2023 04:10:34:

Easy to use and secure and fast too:

Biru1212:

03/06/2023 06:54:43:

Excellent Mobile App. for a smooth transaction...:

r.sivashan:

22/01/2023 07:49:28:

Superb App. Well improved one. I always rely on this for seamless payment experience.:

Nishant574:

07/10/2022 05:34:02:

It?s just amazing ?:

Jagdeeshb:

13/12/2022 06:48:36:

Unable to access many functions easily after the latest software update.:

Dinesh Baxi:

10/10/2022 10:02:57:

have been using the Axis Bank Ui of the app since long but the recent update which i was forced to do is the worst its not

that change is not needed but it should be better not worst then the last one.:

Margabul:

02/10/2022 15:27:02:

Very nice & good service most energetic fantastic aap for banking service I?m happy that service:

RaMSaLu:



27/06/2022 05:20:21:

Excellent service, all requirements will fulfil in one place:

virkharwinder:

21/06/2022 08:53:16:

Wattage of time:

AppUser8585:

04/05/2022 22:43:12:

Easy to use and convenient:

VIn Reddy:

25/04/2022 03:47:01:

I am not able to login after latest update. Even tried reinstalling the app but still issue is not resolved.:

sbs7748:

16/11/2021 08:20:57:

Very user friendly:

manish1309:

26/04/2021 07:45:50:

Such an amazing App:

Goramanmeet:

16/05/2021 10:13:59:

Credit card option isn't working from few days.:

Hearbeats4u019:

15/08/2020 05:22:16:

Never faced a glitch so far ... Easy to use:

meh665:

30/09/2020 05:42:35:

I was happy customer of axisbank from past 12 years. When I open mobile app it shows UPI disabled in iPhone 6s. For same reason I am moving to HDFC now.:

Vikas Ahlawat:

09/06/2020 07:28:27:

Amazing app

Transfer within 8 seconds:

Dushyantsinh:

10/02/2020 06:16:54:

Very user friendly and convenient app:

pwckSDC123:

08/01/2020 16:17:42:

Very user friendly smooth app. Probably best amongst all banks of India.:

Suhas b:

27/01/2020 16:43:48:

I have LIC Axis credit card earlier I was able to see the card details but now when I reinstalled it I see only 0.00 and

Cutomercare persons are not giving any solution.

Please update the app so that I can see the details.:

Vigetadevil:

07/08/2019 14:23:39:

I am using this from a last 3-4 year and its never gets me disappointed ever. Good work Axis ??:

mahtabkhem:

20/09/2019 12:26:09:

App crashing after i enter my mpin to login since i updated my device to IOS 13 . Kindly to something and fast:

Yuvarajs:

28/02/2019 07:46:57:

Easy to access and user friendly:

Vikrant Jain:

27/05/2019 15:26:21:

There should be option of selecting different/ multiple accounts those who are registered with same mobile number/ email id:

Gagandeep Sharma:

06/04/2019 13:02:01:

Tiles on screen after login, looks very odd. Text has been cut off. Tiles not covering full screen. Looks bad.:

vishwanathb:

08/02/2019 03:07:28:

Very good app both safe n effective should be improved to work in 2G networks also:

Sathis\_jaz:

07/02/2019 12:35:32:

Safe and secure, Friendly users interface:

Aman Jambughoda:

05/01/2019 21:00:31:

I?ve been using this app for years now, and it has been such a breeze using this app.:

vickyessential:

01/02/2019 13:45:43:

This app is taking too much loading time. Some times it takes more than 10 minutes to load. Please fix the problem in it.:

kabirocean:

01/02/2019 13:08:46:

App need new update bcoz it?s taking always to many time from last update always taking 3 4 mints to open it

Please do something fast dear:

Saurabh.bhopi:

27/09/2018 02:06:13:

Credit card bill payment not available since update:

Seggam:

23/08/2018 10:38:50:

Friendly:

shukla-dhawal:

19/08/2018 02:35:38:

It almost 5 year I am using this app and it useful and user friendly then any othe bank app

Regards

Dhawal:

ArihantNikki:

01/07/2018 14:30:29:

I am user of HDFC bank recently open account with Axis bank my experience is excellent. Very similar to HDFC bank:

Wahid AK:

31/05/2018 07:07:40:

This really the best banking application in India. It is seamless and have all the options of doing banking on the go.

Thank you Axis Bank:

Narendra Shekhawat:

19/02/2018 12:55:38:

My experience was excellent with Axis bank Service and also bank give best service thru App. Great app.

Keep it up ?:

vipin\_90:

20/05/2018 11:46:45:

Add a feature so that the app could be opened by finger scan. HDFC bank provides this facility.:

Velpuri Krishna:

18/04/2023 00:41:50:

Very easy and excellent service:

Nik in18:

17/02/2018 11:12:16:

Hi

I cant see my open fixed deposit details in axis mobile app

Please solve it

Other than this app is working fine:

RAHUMAT:

20/08/2017 13:55:12:

I really don't understand how your IT Team so irresponsible Inspite of sending so many messages that App is not working like before. They're not at all bothered about this. Kindly ensure that your app works or else it will force me to close the account with your bank.:

Nikhil037:

08/06/2023 15:03:40:

Axis claims to go for paperless account opening but they straight away reject your application if you do not have original hard copy of PAN card. If you need original hard copy then why claim as paperless account opening?:

kkyadavupp:

28/09/2022 18:21:37:

This app makes banking very easy:

Chinni Prasad:

06/04/2023 04:53:42:

Hi team,

Please review once, there is an issue occurring while I was trying to create new UPI ID. It's not allowing me to create new id. Please solve this bug and make an update. Thanks:

Gandhi1947:

19/12/2022 15:19:54:

Please test your basic functionalities properly!! I tried to set recurring transfers monthly starting 1st of Jan 2023 for 24 occurrences. But it doesn't work!! Please check this. Its one of the basic functionalities!!!:

sidrov:

01/12/2022 15:52:51:

I don't know why after update my upi feature is crashing getting prompt like ?something went wrong?:

d12hjdkl789k:

01/10/2022 07:14:34:

This app is a joke. I have been trying to add credit card since last night and it keep on saying that there is some technical issue. Not satisfied at all!! 0 out of 10.:

KOLUSU KRISHNA ( VIJAYAWADA):

11/09/2022 02:27:51:

Wonderful service & Customers 100% happy

Thank you Axis's bank ?:

Tomar@singh4:

29/07/2022 12:11:01:

I had account in Hdfc , citi , SCB , SBI , pnb

All closed but never closed axis bank account ??:

selvamax:

08/07/2022 01:27:51:

App is simply amazing and if you add demat features in the same that would be amazing:

Ruchit2104:

26/04/2022 06:44:13:

My app was working initially after last update its not working.I try sending sms it's get sent but still continue button doesn't

come.:

Vivek@88:

23/04/2022 15:42:47:

I'm unable to login after updating the axis mobile banking app, i have tried uninstall and reinstall but the problem is remain

same..

Please remove this bugs and solve the issue.:

yadav43:



17/01/2022 09:51:22:

Very nice for all type of needs:

GSinghRwt:

03/03/2022 17:27:40:

Since the last update, I am facing issue when registering for a RD. It gets stuck on confirmation page.:

AayuArora:

30/09/2021 13:17:38:

I am an IT guy, so I understand the depth of an App.

I can boldly state that this is the best mobile banking app if compared to HDFC (good) and ICICI(worst), RBL (Ok).:

ritu1301:

30/12/2021 18:23:05:

I have been trying to set my card pin and register for an hour but still couldn?t. It keeps saying invalid customer id even though it?s correct. The app footer is cropped on iphone and the ux is just horrible:

atulag06:

15/03/2021 12:32:33:

Have been using ~3 years. Very good experience.:

nicknameistakenalready?:

30/09/2021 02:26:24:

When selecting UPI contact it comes up only with the first contact despite what we select . And the transaction limits and freeze period for first time user comes and hinders money transfer . Can?t believe a bank like Axis provides this experience:

ssamuelsify:

23/09/2021 09:33:11:

Option to Share Completed transactions should be available like others banks like HDFC /INDUSIND /Kotak . Rest all is good.:

Rish Nikh:

02/08/2020 11:37:49:

App working well and fine !!!

Best Way to transfer the funds:

semijais:

10/03/2021 11:33:36:

I have applied for pre approved instant loan but my application was declined the reason was my civil score was zero and second reason was soal I?d was not correct this application was fill-up by axis bank main branch Ambikapur if they don?t know the criteria why they are sitting in bank for wasting time of people:

YogiShinde:

31/12/2020 02:44:34:

I am exiting user of Axis bank since last 6 years

But after recent updates app stopped working and keep taking more time to load and login as well

Since yesterday i am not able to login at all:

Adiz8484:

11/06/2020 12:47:34:

Quick and easy access.:

shrikantmundra:

05/01/2020 18:09:49:

Super experience with Axis Bank. Have 10 year old relationship now with Axis Bank.:

imprashaant:

18/12/2019 05:15:17:

This is so far the best Mobile Application in whole Banking Sector. This has the best Ui and best User experience.:

Aditya170793:

26/11/2019 03:58:53:

The app was so user friendly and hassle free to use. Kudos to the app development team, keep the great work up!:

LaksMu:

03/10/2019 05:59:02:

Very easy to do banking with this app:

Nadeem R Azhari:

19/07/2019 11:42:43:

I ve no words for comments:

Sai Soma Sekhar:

30/06/2019 13:18:10:

Very secured and also user friendly app. I loved it.:

Abhay Kumar Chauhan:

21/01/2019 07:44:45:

I used this app first time and found the same very nice & fast. Simply appreciated for time saving.:

sinhaankit99:

05/04/2019 03:21:55:

Facing login error since updated

Everytime I log in it automatically logs out and says session is expired go back to login screen

When I go to home screen and click on login

It again shows same error:

Rakesh Prasanna Kumar:

18/01/2019 00:53:36:

Unable to check reward point. I have tried from past 3 months on different timings. Always it says ?we are currently experiencing some difficulties?.

Also I opened ASAP account, tht didn?t reflected on App. So need to improve on performance and functional side.:

vaani hosur:

21/12/2018 05:23:23:

The app is really useful n it?s easy to do trfrs immediately. Sometimes it gets stuck coz of maintenance work.:

GavandAman:

09/01/2019 14:55:31:

Theres no login button after entering my mpin in the app after todays update plz look forward to it:

JitendraKashyap:

02/07/2018 08:12:48:

Very easy to use and also good for fast transaction....:

sort out this:

10/11/2018 11:52:05:

I can?t do login at once ..., it takes twice or thrice time to take me in my account:

nnirmaln:

01/09/2018 14:57:35:

Axis watch feature is not working on my Apple Watch series 3. It is showing error that redownload and upon re download

also same error:

Neuks85:

01/09/2018 09:33:41:

Worst experience. I am using iphone x and not able to register even after trying multiple times.

Pls rectify and provide an update to the app soon after rectifying the bug.:

HeeraThakur:

01/08/2018 09:09:12:

This app the destination to experience the worst banking experience.

I am an existing customer with Axis bank and this is the worst i have ever seen.

Please compare your app with breeze(standard chartered) or iMobile or idfc even sbi is better than this.

Ps:- Please don't reply to my feedback as ?Please try again later?:

Tar.has:

01/06/2018 04:28:58:

Initially was problematic but now very smooth, now i use app only since its very easy and work with mpin:

Ravikumar v:

26/04/2018 04:55:53:

Very simple and easy method for Axis bank mobile application. Very very useful this one.???:

Sathish kannan0069:

20/04/2018 07:47:02:

Wonderful app, very safe and security. For money transfer it will very useful to me. Thank u Axis bank.:

kartik kr v:

01/02/2023 17:53:30:

Amazing service from axis:

R.Balaji:

16/02/2018 19:14:54:

Axis Apple Watch not able to select account opening deposit city.....:

Chandna kumar:

28/07/2023 07:01:33:

App login credit card add separate axis bank like sbi credit separate application same axis app credit card another app

problem facing axis bank download login credit card:

preetsingh123:

03/07/2023 08:34:56:

Absolute pathetic customer experience

Pls don?t associate with this bank for any product/service

Customer care is totally stupid to a whole new other level:

nvrao 69:

10/05/2023 02:41:51:

I?m unable to open your App my phone is I phone 13 . Facing problems to see my account status . What is the necessary to go on changing from one type to another

Nvenkatarao:

musicominded:

26/02/2023 05:51:18:

Since over a week the UPI is crashing on axis bank app and not even a single step has been taken tk resolve it. Super frustrating and I look like a bad paymaster to the ones I?m supposed to transfer.:

Rohit kukadia:

29/01/2023 03:12:26:

Very much cooperative and simple application . Easy to operate.:

Jagadish Gadagimath:

28/01/2023 10:49:14:

Superb performance and need improve in offers:

Kondikal:

16/12/2022 11:55:08:

Very easy to transact with the account.:

Ashwini2618:

30/10/2022 08:24:22:

Have to improve their communication messages response time, specially email & texts:

MOHAMMEDASHWAQ:

29/06/2022 16:25:44:

Fantastic futures for easy access.:

vikaskumarsingh333:

02/10/2022 01:27:39:

My account old 6 years but bank service poor and poor remedy amount detect but help for customers case side and no

replay no service and support poor poor service:

mahabirsingh:

16/09/2022 08:34:41:

When I tried to enable online or any other mode of transactions on card management

Not able to enable or disable through mobile app:

shivi kumar:

05/09/2022 13:31:46:



I tried to register my credit card too many times but it never happen dont know what is the problem woth axis mobile app

please ractify this so that user can use there app:

iamsardaar:

21/08/2022 07:01:17:

While checking credit card section, the loading sign never disappears even on 5G network. Seems like a bug to me. Need to make the app more smoother.:

AKS DUBAI:

16/11/2021 12:54:30:

Personally much comfortable with axis bank.

Best service and friendly. Hola?:

Sam90092:

14/06/2022 14:47:57:

Useless app of Axis bank first try to fix bugs. I m login in through mpin is allowing while setting pin its not allowing the mpin and showing sorry something is wrong try again.

Fed up man.:

Sumit Vasava:

28/04/2022 08:44:07:

Credit card info is not showing anywhere. Account balance is not showing anywhere. The home page is showing blank.:

aganeip:

04/04/2022 16:15:32:

Suddenly it stopped working. I gave the correct credit card details to reset my mpin but it says that I gave the invalid details.

I just uninstalled and reinstalled it but again am facing the same issue:

Pratik@149:

10/02/2022 01:00:34:

I have two accounts with axis which I could access with your app at the same time. Today i see, one of the account is not visible in the app amd there is no way to add it again also. Please help:

Skype Basel:

25/01/2022 01:33:29:

The app looks like a bunch of squares put together. When you click on ?credit card?, you just keep seeing 2 revolving dots.

The same thing happens on their website.:

Ritesh mandal:

14/01/2022 04:41:50:

They call me and say that they open my account with credit card alo but didn?t provide any credit card even I apply for 3-4 times such a worst banking service ?????:

SP#AVC:

10/10/2021 17:00:42:

Most advanced upgraded application ever!:

Dalbir Dhillon:

10/10/2021 10:37:02:

I am using this app for 7 months. I am satisfied with it.:

sureshkumar j:

01/06/2021 14:08:00:

Easy to access:

gddfgrfx:

06/09/2021 11:30:02:

It seems from last 1 month app is not working properly in card section I think before it run very smooth but after update it is

worst:

Sudeeparoy:

19/08/2021 03:34:01:

I am using ios 15 beta and since then the app is not working even every other single app is working on the latest ios. Can

you update your app for ios 15 soon?:

KartickShort98:

07/08/2021 07:28:24:

I am using Apple 4S models with IOS 9.3.6. Today, I updated new Axisbank app and the same is not opening. Please fix the

issue , this is my main account for all types of online transactions. Please fix:

RSDP1900:

13/06/2021 03:59:09:

Congratulations on stooping down to Worst App from one of the Best apps I had. Your walk in services had gone down, now

App, on which I relied on, has also degraded it's ease of use. The new Credit Card UI is the most user un-friendly.:

Daywalker0205:

17/04/2021 09:53:58:

I downloaded this App but app is not working at all. After opening the app, I get a welcome screen but after that it doesn't move ahead. Tried deleting and reinstalling the app several time but not to avail.:

?on:

14/09/2020 16:48:12:

User friendly, good to use and with added features. Keep up the good work!! ????:

Simran Gupta:

04/09/2020 03:45:21:

Axis app just a click and you have everything sorted. Loved it:

Kaushik@Dutta:

16/07/2020 05:55:55:

Good Interface and smooth accessibility features ?:

Donsumit:

05/06/2020 08:09:23:

One of the best apps compare to other bank.:

8928889898:

20/05/2020 10:49:31:

It's very useful and User friendly app , I will give more than 5 star.:

Ashish C:

29/04/2020 08:04:39:

Axis app is the best, easy to login, transfer funds and we can easily recharge also.:

Dibyendudey82:

15/11/2019 17:05:35:

The best mobile app I ever use. Using for last 9-10 years. It's flawless and super easy.:

ktammy10:

15/12/2019 13:11:05:

I just turned on Touch ID for Authentication of mPin , it registered the Touch ID successfully. After a while when I returned to the app and tried to login the app started crashing and is not opening anymore. Please bring a stable update to the app.:

Anubiku:

06/10/2019 13:02:29:

Definitely deserves 5 stars in mobile banking:

mailtoarulselva:

21/10/2019 14:22:22:

Face ID got disabled for every latest app update and we need to reenable once again after app update got done.:

Biswa696:

17/10/2019 13:03:24:

I am using iPhone pro with iOS 13.1.2 and when I enter into axis bank mobile app and click on the fund transfer link it does not open up the payee list instead it says we are upgrading and will be back soon.

I am experiencing this since 4-5 days hence unable to transfer funds

Also the link to view/redeem axis rewards is also absent.

developers please look into asap.:

Abhi@2811:

25/07/2019 06:18:34:

It?s very useful very easy to operate

M using this app from last three years it?s really good:

Akhi AVS:

01/10/2019 05:58:03:

Overall performance is more than satisfactory.:

Raju E:

01/02/2019 08:41:03:

Before the update it was good but after update it is very slow... didn?t like the update:

shiva shri:

14/10/2018 14:33:27:

I am not able to see my reward points, it is showing an error always.:

Smongia:

08/01/2019 19:01:50:

After updating the app I can?t even login to my account after punching the mpin.

Fix this asap. Not expected from Axis. Nightmare that I can?t login to my account despite having all the passwords as there

is no icon to tap after punching the password.:

A\_Saini:

08/01/2019 10:27:06:

This is the worst update. After updating the app there is no way to submit the login details when you enter your MPIN. Even the support link given in appstore is not working. I don't know how team apple approved the app when the support url was not available.:

Sara Udayar:

11/10/2018 01:45:52:

Lot of features need to be enabled on this app like KYC updates ,debit card credit card pin change better transaction limits and in statement only mini is available:

Kranthi1111:

07/01/2018 12:13:51:

What's going on? When I select the option to make transfers, the app just freezes showing ?loading? symbol. The issue occurs too frequently these days. Please fix it ASAP.:

Chirag Tagadiya:

03/05/2023 10:07:02:

Since last many months app is crashing while do payment using upi and qr scanner.

I've tried using reinstall the app many times but still facing the issue and I've to pay for money transfer on instapay.

Team should know about the crashes on prior basis.

Hope you will release a new build in 1-2 days.

Let's see how you marketing your bank is actually like that or not?

iPhone 13

iOS 16.4.1:

Dharmesh DND:

13/01/2023 05:28:27:

I always suggest every person plz use axis & axis world:

Dhilumyth:

23/03/2023 21:19:53:

No options to view my credit card:

Logendran:

04/02/2023 19:16:17:

After the app update, everything is throwing we are sorry, unable to login also or the login widget itself not loading. Worst update!

Kindly resolve as soon as possible. Thank you!:

MoJoPoWeR FTW:

25/11/2022 03:40:31:

App is user friendly and easy to use.:

Suraj hello:



14/12/2022 21:33:26:

Can't update address, Aadhar, PAN or change branch so what's really the point if I need to visit branch for everything.

Also, my credit card won't show up anymore in the account section:

Sangeeta Agrawal:

13/07/2022 05:56:37:

This is undoubtedly best banking app of India. Great developer support and gets frequent updates as well.:

avijeetsingh:

16/11/2022 01:07:57:

Developer has forgotten to add upi module.

I know where the button is but the same is not working. Whenever you click on that pay via upi it says something went wrong.

Please check before replying:

jineshjk:

15/11/2022 10:45:20:

Its high time application need refinement in UI and performance. App experience is clunky and difficult to navigate to services within app.:

oneplus17:

22/10/2022 11:15:21:

Worst service ever . Their employees can even provide wrong information to meet targets . If you face any issue they take forever to get resolved . Even the relationship manager will not be able to guide you .:

Mr.Gregory Ritchie:

03/10/2022 08:53:33:

Dear Developer,

Customer is not able to see much.. as most of the icons are small. The previous UI was much better. Too much white on the page as well. Hurts the eyes. Please go back or make relevant updates.:

Manik91:

29/08/2022 05:27:38:

The most horrible and crap app I have ever seen from a financial service provider.

Not even able to add my credit card to the app. It keeps on showing some or the other error.:

muraligs:

23/08/2022 17:11:48:

Was working before:

Shivi25:

15/07/2022 19:05:07:

This app doesn't know the financial year.. crap. I am not able to request the financial year statement via app and while doing it its giving me the statement of past 365 days from today.. work on this:

S Elango:

25/06/2022 13:55:55:

Axis App is highly easy and useful I Congratulate the team Axis for fantastic digital banking.:

HeeraRana:

07/04/2022 07:55:33:

Kindly add the feature of 3 months EMI as well. Latest update shows starting with 6 months EMI plans.:

BV:(:

04/06/2022 14:38:11:

Axis has been continuously changing its App interface, and it become slower and more complicated with every change, and functionality deteriorates:

MathewParell1:

22/05/2022 12:44:44:

This is the worst bank. They torture you if you miss even one day of repayment. Never ever miss a single day or they will turn your life upside down. At least 50+ calls a day.:

bijaypanda13:

07/01/2022 10:54:29:

I am not sure if the support still exists. App is not opening and option the mobile app leads to logout.:

jaydeep.:

25/02/2022 12:33:15:

Whenever i want to do any transaction, i got this 2 to 3 times in between transaction that ?Sorry, we are unable to process your request ?:

Sarabjinder:

11/12/2021 06:58:06:

The credit card section got too slow after the update:

Jyotsna Sethi:

30/11/2021 01:52:17:

This app has been a boon! Great banking experience, every time!:

vasid ali:

05/04/2021 10:21:40:

User freindly mobile banking than others:

Raj Paik:

22/05/2021 07:09:32:

Switched to Kotak Bank. I can?t express the pain I had with axis bank, hidden charges, sms charges, bank charges, account maintenance charges, charges on charges and what not? Lost my hard earned money on this fake banking system.:

Nirav NN:

01/01/2021 02:29:24:

App is best but not able to use bill payment module in iPhone:

User\_JD:

26/02/2021 13:12:05:

Very poor user interface. Credit card bill payment via app is such a task. You should see icici mobile banking app and do

some changes accordingly.:

prakash31dsp:

18/02/2021 01:44:47:

This rating not for developer but reading this comment will be create awareness about how axis bank looting money from the customer in every possible way... Axis bank doing overtime for degrading themselves.. became worst I am using axis account past 10 years now I am gonna quit:

Ilyas ali:

25/07/2020 19:06:18:

After using many banks app very satisfied with axis and It?s a very friendly and very easy to use ....:

VORA.P:

27/04/2020 04:17:41:

User Friendly. Appreciate the axis banking team.:

PKartik:

02/05/2020 06:38:34:

Very old interface laid back in every term as compared to all other banking apps. Shpuld improve the interface and and make it more user friendly and fast.:

swarup09:

04/03/2020 15:49:01:

I am very satisfied from this app using from last 4 years . Thanks Axis:

Anusha karthik:

27/07/2019 13:38:37:

User friendly compared to all other app:

shiv@dutt:

17/12/2019 04:08:38:

Customers are nothing for them. Unjustified options in app for address updating. Customer care always ask to visit branch

and they promise to call back within 24hr. But they never call back. For the god sake this is my salary account only.:

ajay1122334355:

15/12/2019 12:01:49:

I moved to eSim, and now I cannot register on this app.I think it needs a physical sim to send the sms. I have used this app,

when I had my physical sim, but I cannot use, need support to fix this BuG in the app, or provide an alternate to register on

axis bank app.:

arshad.bng:

19/03/2019 09:52:14:

Good app for faster and accurate transfers,

Using it for long time no issues yet.

Axis Bank ?:

prathamesh79:

05/04/2019 07:25:19:

Not able to login after update, plz look after it:

rjmaurya:

23/03/2019 09:29:27:

Can?t change or update address and other detail. It?s just take service request and nothing happens.

Tried 5 times and still no update.

It?s customer care is also pathetic. Looks like illiterate people are sitting there.:

Mohi dk:

01/02/2019 12:19:59:

I believe fin-tech app is challenging but axis app lags a lot in logging in itself. Pls fix the bug.:

guludon:

29/12/2018 14:39:10:

I?ve been using Axis APP for over 5 years now and am very satisfied with the services.:

Civilion:

09/01/2019 03:26:50:

It was working well with previous version . When am trying to login in the updated app. It?s not logging in , after I enter my

mPIN. Kindly resolve this issue:

Munna\_Pani:

29/09/2018 04:34:08:

Looks like some bug in latest update as I?m unable to login the App, and it?s suggesting to download the App to login ??:

shijo15:

25/04/2018 05:29:27:

Overall a very userfriendly app..very easy to use.. Didnt face any issues till date..:

joe\_fcb:

02/09/2018 05:36:03:

Hi team,

It?s taking hours to update transactions.:

Dham1986:

04/08/2018 04:54:19:

The app is so user friendly when compared with other Bank apps! The Services on your finger tips!:

kapil vashishtha:

07/05/2018 06:13:59:

I am using axis bank app for a very long time. I use it mostly for money transfer and completely satisfied.:

Ali.mct:

01/05/2018 10:26:44:

App is very much user friendly but insta service some features are not working e.g I can?t update address:

Meanpunia:

24/07/2023 04:34:11:

Nice bank

All action I normally require is available here:

Alok Kr Singh:



19/02/2018 04:06:36:

Improved a lot more. Needs a little more in launching the app as it needs more simple launcher.:

gugulothuramnayak143@:

03/06/2023 11:29:56:

It?s any time perfect working app:

ajeetmourj:

16/07/2023 06:46:41:

What the hell of this security is? I have entered wrong mPIN and received the incorrect pin attempts text message also but app got logged in.

It?s really an frustrating issue. And it?s very major bug.

Resolve it quickly.:

lycz ibsivsz:

30/06/2023 10:24:36:

Many credit transactions has not been show in account and no response after complaint.. very very disappointed with axis bank services. ??????:

Yogesh Khatri:

06/04/2023 01:42:58:

It is easy

The lateral version have lots of new tools

My most of the bank related tasks are now easily done with the help of this app.

It is so fast and very secure to use.

Must download app:

samxaverian:

18/05/2023 16:12:18:

What app have you developed!!.. It takes so much time to open a particular segment.

My Creidt Cards are not loading for 2 days now.

How do I pay my dues?

Really dissatisfied with the lousynes of the app.:

Jumaleh:

07/12/2022 11:13:14:

Guided well how to use it by the bank staff at Axis Bank Leh branch. Loving it:

Samiyatra:

19/03/2023 14:26:04:

Any button in credit card section leads to invest page.

Fix it:

kunal110891:

05/12/2022 07:10:48:

Useful information likewise (MAB monthly and quarterly, Cards, loans interest certificates, Statements download etc.):

kkbiloni:

17/09/2022 16:26:00:

It?s nice to used the online transaction?:

sikkari sambu:

01/11/2022 08:23:36:

Always I try to pay my dues it won?t fetch the data and I?m not able to pay my dues very slow

Icici bank app is much more better than this:

Rajeshcp83:

16/05/2022 01:41:28:

Interface is good and transaction?s are easier to do!!!!:

rohit1988@:

05/06/2022 14:49:16:

Pathetic service of axis bank and a non responsive and non user friendly interface of mobile app. It make mood upset most

of the time:

anandcp:

12/05/2022 09:27:49:

The entire app is buggy.

Fonts are weird.

And when you try to reset your PIN, it fails. It's stuck on the change screen.

This is why people avoid axis bank.:

ybee2305:

21/01/2022 19:50:12:

My favourite app. This app is very easy and constantly upgrading one:

Akshay2212:

23/04/2022 05:35:59:

After logging in, am receiving error that service is unavail since the updating it to the latest version:

Aadi3133:

20/01/2022 19:40:50:

Dear Team,

Axis bank app is not opening in my watch apple SE

Got stucked pls help urgently:

adithyya:

03/08/2021 11:38:34:

The app runs smoothly and creates a personalised experience for it's users.:

PrincePawan749:

07/12/2021 04:02:13:

I am unable to open investment page. I have posted multiple time to support team but not got any response.:

chugdol:

09/10/2021 11:01:56:

This is the worst bank and regret opening an account with this bank. They keep deducting money from my account and the amount of calls I get from them regarding credit card is insane. The WORST BANK.:

Mosapet connection:

30/09/2021 18:40:25:

Really feeling bad for this app, mainly credit card bill payment system is worst? no optional amount to pay, you have to pay entire bill:

940357sagar:

08/09/2021 03:21:32:

Many time I face problem of failed transactions or even payment is not done again and again press confirm it?s not working.

Mostly it happened with upi transactions:

Ruhul amine:

22/07/2021 18:37:28:

This bank are very critical because anytime debit did not clear cut out money:

yalaga shyam:

10/02/2021 15:12:27:

Thanks for axis bank service?s wonderful:

udaybhatt143:

13/05/2021 04:56:53:

App performing very law after app up gradation. Credit card option working very slow after 8-10 may 2021.

Please check and upgrade this features.:

Dev\_123@45:

02/01/2021 11:54:47:

Very easy and friendly in using:

pawan4:

19/01/2020 16:43:39:

This app is soo easy to use

To fund transfer easily:

Devika9797:

01/01/2021 13:33:24:

The worst of all banking apps. While registering they ask you to switch the wifi off. And then say that there?s no internet connectivity for a normal 4G speed connection. They haven?t fixed this issue since 3 bloody years now:

AAKASH TEOTIA:

28/07/2020 02:48:05:

PPF account option should be shown on app like on site.:

Richiepalsingh:

20/12/2019 01:59:32:

It?s best in the market as compasses to other banks.

Review after using for 1 Year:

Devraj Singh:

02/11/2019 04:31:36:

Very user friendly app:

Love Brar08:

23/07/2019 17:08:14:

Please add Fastag feature also.:

kpunjab:

18/10/2019 10:41:40:

I have two axis accounts with same mobile number. But the upi does not allow me to add my accounts. It says upi disabled:

DefenceBunny:

24/04/2019 17:08:20:

Hassle free experience. Could manage everything on App.

Thank you.:

sandikazai:

09/04/2019 05:20:11:

Best banking app interface I have ever used, never encountered any problems todate:

Purushottam sain:

31/01/2019 08:27:27:

Good improvements can be seen from the last six month. ???:

DeepMu:

27/12/2018 14:07:09:

One of the outstanding mobile app in this category.:

ghanshyam\_patel:

29/01/2019 20:09:26:

I am using this app for last 2 years its working so nice but after the update ( additional feature ) app has become too slow to use.

When even I open the app it?s just loading.

I am not able do anything in app.:

Mitul Bhatt:

09/01/2019 06:51:19:

After latest update i am not able to login from today morning.

Please support.:

mohans15:

08/01/2019 11:17:55:

Please do not update to the latest version. I am not even able to login. It prompts to enter MPIN and it stays still without logging in. Very poor update and I could not use the app. Hope it gets fixed at the earliest.:

Sureshppts:

23/10/2018 02:06:11:

Have been using multiple mobile apps, but AXIS is the best user friendly app. Good job guys!:

Ankigau@123:

19/12/2018 12:26:37:



Many Times I tried to update my name and address. But those updates not working with app. I tried many times but never succeeded. Thanx Axis:

GURLAL\_AULAKH:

21/11/2018 19:49:28:

All others apps like Hdfc paytm and tez have Face ID but axis app lacks that feature. Otherwise i love the ui of this please add Face ID as soon as possible:

shafi.md902:

06/11/2018 08:54:21:

Best bank in terms service and access:

@NkushRaina:

01/09/2018 18:40:41:

Easy to use & all the features in one place:

SatishGTF:

15/10/2018 13:18:17:

I have multiple accounts with Axis but I cannot use them in one app rest app is fine:

Nitesh442:

28/05/2018 00:56:08:

Good and convenient, u can do everything on ur mobile with this app.:

Azhar9244:

14/08/2018 16:06:21:

Better than other bank apps I?m using ...:

Johnson Singh:

05/06/2018 06:52:59:

I am getting error that my phone is not connected to internet whenever I enter my pin but all my internet connections are working fine. I tried closing the application, restarting the phone as well but it is still not resolved.

Very bad support...:

Krishanu22:

17/05/2018 05:41:33:

I use this app for everything and a must have app. But keep improving guys. Love the simplicity.:

Pankajol82:

05/03/2018 02:35:42:

This App is very good. Only issue I see is favourite for NEFT is not available which was available before latest update:

nitincg:

12/03/2018 14:29:04:

Updated the app to the latest version. I?m on iOS 11.2.6. Every time I try to access Services and Support option from the drop down Menu the app crashes. I?m unable to update my Aadhaar number. Please assist:

vishnu.....:

08/12/2017 16:48:07:

Phone banking is chargeable now with 3/- rs per minute. They will keep you on continuous hold your full balance will goes,

beware of this. Other than app and net banking it's hard now to talk with customer service.:

Sir Garry ?:

23/06/2023 01:33:13:

Payment transfer is not working.. it showed me ?error?, but the payment was made and the amount was deducted from my account..:

VChaudhry vsd:

02/06/2023 04:36:54:

The app of Axis Bank is really very customer friendly and safe.

Vinay:

Ashu2929:

08/06/2023 09:25:09:

Even After 7 months of credit card of usage can not register for mobile application. Amazingly tatti customer care and bank and application developers.:

Jeet@1991:

02/06/2023 03:56:05:

Very nice application ?:

Divyate:

12/12/2022 12:49:24:

One of the comfortable applications i have ever used.:

Rohit Mandhan:

03/03/2023 12:35:28:

Mobile Banking app is very worst and Slow. It not even working on 300 MBPS Wi-Fi. Credit Card Section is very worst. I

have to make payment of Credit Card and app is not loading for required option.:

Manikandan Selvaraj:

19/02/2023 02:12:26:

Unable to view linked credit card. When will get an update for this issue.:

Uday Sankar:

08/01/2023 17:20:16:

The best banking app I ever seen. But, due to aforementioned cause, this app became lower in rating. Old one was too good:

Kapil Dixit:

08/11/2022 01:20:27:

App is good:

Sushruth@2000:

23/11/2022 09:50:17:

Hello Sir, I?m not able access the axis bank app on apple watch. Do the needful as soon as possible. Even after contacting the axis bank as apple said to do but there is no response. So Apple company has to resolve this.:

raj&an:

17/10/2022 03:55:24:

Face lock Not working iPhone 13:

alshatsekra:

28/10/2022 17:46:40:

Axis bank mobile app is worst among all banking apps available in India.

- UX is pathetic

- Resetting mPin is nightmare and doesn't work at all.

When trying to reset/enable mpin it asks for mobile and email OTPs together but you receive only 1 OTP at a time.:

SrinathSRK:

28/03/2022 06:58:15:

iPad is increasingly becoming an important device especially for net banking. I prefer UPI on mobiles. Please develop a good iPad app! If you do, kindly ensure it's in horizontal orientation. A vertical app for iPad is close to garbage.:

balraj1721:

10/09/2022 13:37:43:

Why this app keeps logging me out for every few minutes, like I'm exploring something in investments and this app suddenly logs me out, saying I have to login again and start it over again:

p.k.4188:

28/05/2022 14:07:03:

It's has been 10 days straight, me trying to link my credit card to the app but it always show the request failed?.please help.:

adhishsood20:

12/12/2021 17:20:17:

Unable to see details while booking an RD.

Please fix the issue:

Dinker Malhotra:

11/01/2022 10:26:58:

App does not working for me since June 2021 and I contacted axis customer care and bank no one was able to help me. My account details does not work. I got same message everytime that system is under maintenance.:

subhojitmuk007:

14/11/2021 07:35:59:

I am not able to access my credit card its showing sorry for the inconvenience and seems like something is ?t right please login and try again.:

Nagari Akhil:

11/10/2021 09:23:49:

worst app. It crashes by itself always. Have to open 100 times again and again to fully use the app. Planning to remove all accounts from Axis and shift to other banks.:

Samroy74:

01/08/2021 08:10:52:

Doesn?t work on iOS 15 beta. Crashes on opening. App developer should immediately work to rectify this bug as it makes it unusable. Has been reported to Apple as well.:

BRKIRIT:

10/05/2021 06:14:44:

Not able to access credit card details after the update:

TenorPope:

12/06/2020 14:03:23:

This App is a reflection of the flawless service the bank provides. Absolutely terrific.:

Saurabh\_1992:

03/02/2021 07:13:12:

Notification tab is not working from last 4 days.....:

ykjasra:

31/12/2020 15:54:55:

When I am opening axis bank application it showing sorry we are unable to process your request:

ShoAhm:

26/12/2020 05:14:15:

As compared to ICICI IMobile app it has very less functions and there is no facility of cardless cash withdrawal through ATM and insta cash deposit facility etc. and user interface of axis mobile is also not convenient:

Jerryanil:

02/09/2020 05:40:23:

Please don't use this bank. Their servers are always down and every time i do some upi transaction they debit the money in 1 second and take 2 days to return the money for a failed transaction. Incoming money transfers fail or take ages to reflect. I don't trust this bank anymore.:

Pradip33:

23/04/2020 19:13:47:

Thanks for instant upadate...now app is running smoothly as i use in last 8 year:

ro2233:

18/05/2020 18:07:28:

App have the support button which is not useful as well as same thing about the chatbot. i want a raise a query which is not possible. it?s forcing to see only those information and leave it.:

naveen sudireddy:

05/08/2019 03:45:48:

I am using axis mobile banking app from last 5 yrs onwards and it is working excellent.:

krashna chaurasia:

23/10/2019 17:01:54:

Whenever I update the app facelID gone we need to setup again n again will that be good if we develop this feature

Thanks:

Nnvg:

30/03/2019 15:36:17:

Easy to use.. enabale Touch ID for sign in option so that user can login without entering PIN:

Shahabaaz Shaikh:

18/03/2019 13:31:12:

Very easy to use ...:

varuneha27:



12/01/2019 19:36:17:

This is perfect app for all your work.. I didn't use net banking .. saare kaam isi se ho jate h..mutual fund and saving ..rd-fd..all. First use then decide ..overall axis bank is good:

pd choudhary:

06/01/2019 18:19:27:

Kindly update application:

kishor749:

08/01/2019 04:20:39:

When I tried to login with my new mpin, it doesn't give any option to go further. It is so frustrating. They need to check before launching an update. It is not working in my iOS device. ????:

piyu9911:

02/08/2018 04:29:06:

Easy to use Really appreciate, using since 4 years.:

Satyaprasad08:

05/11/2018 08:25:50:

Keep asking to login again and again.. always unexpectedly logout... previous version was much better.. please fix the issue

ASAP:

vivstrong:

19/10/2018 13:59:08:

Last few updates have so many bugs that the app doesn't even show the basic account balance. It does let me transfer

money. It's getting complicated & useless day by day. I will uninstall the app?:

Vanguard app:

06/09/2018 11:18:59:

One of the worst app and the jokers handling have no idea what's wrong with the app, simply can't login with internet banking credentials on app, the same works on web. Every time the stupid app tries to open new account , can't recognise the existing customers. Minus 5 rating , total waste.:

Karan Mankodiya:

31/08/2018 09:33:10:

Facing issue last couple of the day. Application and website getting slow.

In application stuck on loading. Internet working fine.:

Sree9888:

16/07/2018 06:39:07:

Awesome app compare to other banks.. And charges also less for different fund transfer methods.:

Tsnmkms:

01/07/2023 05:54:20:

Highly recommended:

Mdshabaaz:

05/06/2023 20:10:00:

I'm so happy:

pytm user:

23/01/2023 02:51:57:

I will recommend to use this app:

Nanavati1:

30/05/2023 06:12:13:

Doesn't move forward till I delete and reinstall.. Worst app ever:

SachinSatija:

19/03/2023 07:20:09:

There was an option for spending more than the limit of credit card

But when I spent 48 rupees more than the limit I was charged 590 rupees extra including gst:

NandhulT:

06/12/2022 09:02:19:

Really excellent:

prince sehgal:

02/11/2022 07:49:49:

Better then other banking apps:

yuge91:

17/11/2022 07:11:06:

Transferring funds to self account option is not working in the app:

maya rawat:

18/09/2022 11:25:04:

Axis bank app is superb to all app I Lve it so much and customer executive

is also good:

Hirehal:

07/06/2022 19:50:33:

Easy and faster:

khater raj:

17/09/2022 06:41:42:

I have transacted last night ! But the application picking last payee name ( not picking selected payee ) and transferring amount to last payee only ! Big bugs in this app ! Using ios ! Please clear this bugs and update us hope positive !:

Sharmanpooja:

14/09/2022 10:57:41:

Credit card login not working properly, always message of inconvenience displaying:

C A Soni:

06/09/2022 03:13:40:

New app is very ease to use but it keeps on crashing on iPhone os.:

Milten Sunny:

01/08/2022 11:06:28:

Easy to register and login for first time:

montu patel007:

11/03/2022 01:22:25:

Its very good app and its easy to use it. I like it.:

ArunAbs91:

02/04/2022 11:47:52:

Worst bank they have technical issues every weekend, don't inform customers about downtime very unprofessional attitude, would stop using their services, they need to hire a good dedicated team and work hard to streamline their IT systems:

Gufran Dalwai:

16/12/2021 07:10:52:

One of the best banking app:

seashau:

28/02/2022 06:43:11:

the new version is laggy and too many bugs.. actions doesn't get executed many times. need to fix everything.:

Ramsay adukundala:

24/01/2022 19:10:12:

When I did not use bank account also, they will put minus balance on my account like consolidated charges, instead of putting like this you guys can beg from customers????:

Ronsankar:

13/12/2021 10:42:33:

The app has got its limitations but by and large is easy to use.:

Kkrrishh:

02/04/2020 04:20:45:

Excellent App. No need to visit bank. All work done through this app.:

ans911:

10/10/2021 18:59:00:

Cannot scroll in the side menu. The logout button remains out of the viewport:

Anant2812:

19/08/2021 23:05:46:

Hi I'm getting 35 crores amount in my FD , I have captured an image as well.. Please don't give such panic attacks .Show the correct deposit..:

satz123:

12/05/2021 03:30:45:

Dear Team,

I updated the app and now I am facing lot of issues in credit card system. The new UI is good but the data to display taking lot of time and sometimes leads to data failure.:

madhuri soni:

23/01/2021 17:53:16:

Whenever I open this app it always shows no internet connection even if internet is on and every other app and functions are working properly.:

MKP007:

17/01/2021 09:36:04:

They don't have inbuilt chat system. Zero transparency in transaction details. OnHOLD amount doesn't show any details.

The worst part is in chargeable calls, they BLODDY executive are keeping you on hold for 10 mins and then disconnect.

Worst Customer Service Experience.:

Praveen Gunnam:

31/12/2020 14:58:23:

From today I am trying to login to mobile app it is throwing an error like sorry we are unable to process your request, please help and also I had tried with installation and installation of app but no use, was there is any issue?:

Gkalraa:

15/10/2020 02:53:30:

I am not able to use the app from last one week.. it says to register your number , where in it's already registered .. it's giving me the error customer ID is not linked with my phone number . Please help:

neel neeraj:

12/07/2020 06:06:56:

Worst experience with axis bank, worst service worst bank

Never open any kind of account in this bank

They are totally fraud,

They charge a huge amount in the name of consolidated charge ...

Bycot axis bank also...:

AnilJangra:

03/01/2020 13:27:46:

It is one of the best mobile banking app available in india and I have ever used.:

sukhvinder62:

09/10/2019 02:47:17:

Perfect app with total controls. User friendly:

jessyanthony:

07/09/2019 10:52:55:

Using for 2 yrs, easy navigation, simple ui

Good ??:

karka reddy:

06/09/2019 13:15:37:

User friendly app:

sohamRoy~:

03/09/2019 03:17:11:

User friendly and secure too:

Swaraj Pal:

25/07/2019 08:48:48:

I just found Axis Bank is the best bank for everyone . Net banking, Mobile banking, lockers and all the dealings are very

good



Thanks Axis:

daksan:

12/06/2019 10:52:49:

Hi it's a very good app very simple and very useful I am using very long back easy to use .

I give 5 star:

Bhomik zala:

11/07/2019 03:44:27:

I am using watch series 4.. configured as you mentioned. Still app crashes everytime loaded on watch OS 5.2.1

Whats the point in having such buggy app.

Disappointed.:

Milind W:

08/07/2019 07:05:27:

How to login and see my credit card details in Axis bank app. I am unable to do this.:

mudit kool:

05/11/2018 02:45:38:

Ultimate experience with axis app, still expect more to make it even better.:

nitishbagla:

05/11/2018 09:03:50:

To much issues with the app. The app freezes a lot. Unable to fetch the payees already registered. The app is just to get the message ?Something went wrong. Please try later?..:

Srikanthgoud CEO:

31/10/2018 03:08:01:

Easy understanding:

shoaibgmk:

09/05/2018 05:59:32:

This is one of the best banking apps in India. It does the job smoothly most of the time and does not disappoint.:

Loke\_6s:

29/06/2018 16:06:13:

For login i enter my password, instead of this i use my touch ID. Please add this for next version:

Tabish siddiqui:

28/06/2018 15:56:40:

The worst mobile banking app I have seen ever in my life. So disappointed that I uninstalled it. It takes too much time to open it to load any tab within the app. The app developers should go to hell. The worst experience with this app only.:

Sunita Panda:

12/05/2018 02:07:59:

Touch response is too late ... have to do again and again...:

dhan guru sahib:

08/06/2023 08:05:39:

App the flawless.

The service at Axis Bank is supportive.

People are helpful there.

?:

Aadil1940:

26/06/2023 16:55:34:

Every time after sending money it gets hung and I am not able to share the transaction information, check with ur competitor and learn how to develop user friendly app:

GS.Ambia:

04/03/2022 15:13:14:

Nice app and easy to use. Awesome features:

sankarcity:

11/04/2023 08:28:52:

It?s. Toooo worst customer care service and loan service also..Im completely disappointed this bank service..please don?t take a loan and saving account also ?.totally biggggggg pedda bokka bank:

Prithvee kumar:

04/03/2023 09:28:07:

I am having axis credit card but they don?t have any applications to manage credit card.

I:

wtfshree:

20/02/2023 13:39:53:

This version is the worst update

It keeps crashing when we enter amount and click on proceed to upi transfer

I reinstalled it twice but didnt work out:

rakesh.shree042:

31/12/2022 01:44:43:

Unnecessary deduct amount from account and there is no proper response from them for deducting amount. Please don't

use any service from axis bank, this is the worst bank I never seen in my life.:

shvmraja:

19/11/2022 08:02:01:

After update upi section not working not able to creat upi id even biometric login also not working totally pathetic app after update:

Prashpaul21:

18/06/2022 04:05:21:

The most UI upgrade has become so difficult to navigate. What was a simple and friendly UI has become overtly complicated and for no reason at all. Please simplify this:

monoswee:

25/04/2022 12:59:08:

completely stopped working after the last update ios app not working

please fix the issue still not working:

BoyaAnand:

24/04/2022 06:03:37:

Not able to register my Credit Card with all the process mentioned in the website or welcome kit. The process mentioned is completely wrong and useless.:

Rajlakshmi Jha:

22/10/2021 04:48:30:

Using for 3 yrs, most user friendly banking app:

Dilip gagan:

03/03/2022 18:05:29:

Nothing is working. Getting unable to fetch or showing zero balance, unable to transfer funds . Accounts are not listing.:

rnikhiy:

02/08/2021 16:52:19:

After the latest update the credit card module just shows a blank page.:

we quite:

31/05/2021 03:34:10:

Don?t update app and credit card payment pay by net banking not mobile app. It is very slow and hanging app.:

AXIS BANK:

25/06/2019 12:13:26:

Excellent:

abiviju:

01/12/2020 14:23:17:

Not able to reset mpin. Taking too longer time for screen to load to type pin but isn?t working properly.:

Rajashekar avuti:

05/10/2020 05:41:56:

Notifications are not opening in iPhone 6s, just app opens when clicking notifications..:

kushal-ind:

08/09/2020 12:25:45:

Your customer executives said that we can use even we don?t have account on axis bank. But unable to do so.:

im\_shayn:

20/04/2020 12:02:49:

Since late march I?ve not being able to use the app. Every time i try to log in it says system under maintenance... Now I reckon that this app is suppose to help me at the time of my needs in the midst of this pandemic.:

Khabau:

03/10/2019 02:50:56:

Unable to pay Credit Card bills,Fund Transfer too doesn?t work.

When I opened my account with axis bank long back it used to be the best bank.

Now instead of improving they have downgraded the services.:

NBK1977:

20/09/2019 01:50:41:

App Crashing on iOS 13. I am unable to login. After I enter the pin/ password, the App gets crashed. Remaining links work

on Login screen, even view balance works fine.

Unable to login fully, to perform the transactions.:

Amarendra Joshi:

04/02/2019 06:46:54:

Absolutely user friendly:

Ram Goku:

13/04/2019 04:49:32:

Though the way app works is good it doesnt have a finger print lock why cannot you add that option:

Lokesh Puvvada:

16/12/2018 16:29:36:

Made very simple and friendly after the update.:

Dinesh2204:

01/01/2019 17:38:12:

Is there any use of mutual fund tab in App as its not showing mutual funds details there. Also, easyApp is also not working correctly, not able to login in that as well. Any updates coming in app or should look for another banks.:

Maloneeeum:

24/09/2018 18:34:16:

Very very nice app, nice presentation,nice app design , excellent. ..., the best mobile banking app in india .....

but axis needs to improve on net banking design .. as the best net banking design is that of HDFC .....

itzvenki:

30/09/2018 10:12:03:

App is up to date and unable to use it crashing every time and showing error message as ? sorry we are currently unable to service your request. Please redownload the app?:

Sachkasath:

20/09/2018 08:49:57:

Using last 5 year good experience thank you axis:

AS D O N:

04/06/2018 02:45:12:

User friendly and easy to use....:

Yadavboys:

18/08/2018 12:09:57:

Never had an issue with app:

C0CO0O:

10/08/2018 12:13:51:

One can not login properly even after trying to make a new account, the app hangs and the whole process just goes away, tried at least 3 times. This big bank and such glitches.:

hk @ qw:

01/07/2018 03:13:15:

Fingerprint to be inserted for better and easy transactions. Otherwise app is too good:



Krati Gupta:

16/06/2018 08:54:09:

App has no support for face id for iphone X. Please provide the same as everytime one has to put the mpin only.:

dhamii:

21/05/2018 05:09:52:

Nice bank:

Manilkori:

15/05/2018 22:15:26:

Nicely developed app. Good interface and easy to navigate:

Sathish lakshmanan:

30/03/2018 04:29:08:

Any time we can do the transfer to any one. Very helpful:

Jithuz. @blake\_zev:

15/05/2018 07:45:12:

Easy to use but a minor problem is very slow:

Max William DCosta:

22/02/2018 17:10:18:

So far happy with the app and it works reasonably well.:

Its\_Chaitanya.Rk:

19/02/2018 15:13:51:

Overall it is the best platform for all features available there..:

Dharmeshj:

04/04/2023 15:42:18:

Easy to use excellent design and helpful to do banking nice app:

Anki\_ ranjan:

24/07/2023 13:12:47:

Customer services are worst. Wait time more than 15 min for paid call. If you want to connect with customer service you have to spend lots of money in recharge.:

Kapil Raval:

01/06/2023 08:13:59:

Nice app but don?t ask for rating every time when I login.:

Drratanpatel:

05/01/2023 13:55:59:

Very easy & convenient:

anonymous-user56:

07/03/2023 13:04:56:

To start using the app you need to login first. But the first time registration itself not working from more than 2 months. I don?t know when they will resolve this issue. Disappointed!!:

DP086:

07/02/2023 08:42:47:

Recent update stopped accepting login for my credit card. Please fix the issue asap.:

S Ptl:

16/12/2022 06:21:01:

App futures easy to use for everyone.:

mishraashutosh311:

25/10/2022 06:03:33:

Face id not working on ios 16 iphone 13 pro:

camshi apple lover:

24/09/2022 16:02:49:

New upgraded UI very much better:

dr shambhu:

29/06/2022 12:07:40:

Great to use this app. Ease of navigation in the app. Features rich:

Nafisur Ahmed:

02/09/2022 03:10:39:

Under services, update address page isn?t working since so long time! Plz fix it.:

gangs76:

21/05/2022 19:01:50:

Friendly using app:

CJM6684:

10/12/2021 11:32:16:

Awesome features in one app:

Er. Abhi:

18/12/2021 10:02:20:

Unable to change my pin because no second otp received after keeping try for last one hour.. very poor app:

srikuaryan:

01/10/2021 02:16:15:

Nice application and bug fixes were solved very helpful.:

Kam@143:

29/07/2020 02:51:37:

Veryyy useful and easy to use . I can do many work from it. Thanks Axix team:

Sivaprakash Sadhasivam:

17/08/2021 08:56:58:

No proper support provided.

Whenever I try to login with my customer I?d, it says try later

I don?t get credit card estatement to my mail.

When I try to reach support, no response from the support person.

I have seen services provided by various banks like HDFC, HSBC, Indian bank, SBI, ICICI.

But Axis is the worst app and user experience I have ever faced.

Frustrated with their service and writing here as there is no other medium to get response from them.:

pole north 121:

13/05/2021 06:34:22:

New update is broken. Distant show all transactions and details. I keep getting Retry or Something failed, etc error messages. No way to contact support also.:

s\_shetty:

12/03/2021 15:24:39:

I?m using axis bank credit card

When I applied the card that time axis bank executive informed me that , If you using more than 50k in annual bank will not charge you annual fee.

But now they have charged me:

dom12\_34:

08/03/2021 13:13:52:

No way to contact the customer support through email or the chat it?s all namesake icons given when you have issues you will have to visit the bank in this day and age imagine . If we call the agents are really pathetic:

Hrishithethecase69:

11/01/2021 15:02:23:

Always ending up in shame, always fails to work when I?m out alone or in public. Even the card never works. I?ve complained to the bank and I?ve received nothing yet only yada yada yada. I give it 0 for reliability.:

Patnala Rakesh:

11/02/2020 03:40:04:

One stop solution .:

{CSAN}:

06/06/2020 04:59:16:

Please include Axis FastTag recharge in next update. It can have recharge and account link as an option. Right now it is tedious process to recharge FastTag. Thank you.:

.Pradeep:

15/01/2020 08:52:20:

Very easy to use.:

knbnb:

05/02/2020 14:54:42:

App have option to login through debit cards or internet banking only. Customer who have only credit card can?t login:

green21hari:

26/01/2020 11:04:53:

Best thing about the latest version, they removed Deepika photos from the app.

Fingerprint unlock is awaited:

kuldip mahajan:

05/08/2019 16:03:59:

Awesome app for banking. I never need money due to using this app. Not need to visit bank.:

vissuwells:

21/05/2019 18:32:27:

Very convenient and user friendly:

ping2sachin:

23/07/2019 05:19:19:

I am happy with all the facilities provided in the app.

I would also like to manage PPF account.

Kindly do the needful.:

Aj1431:

30/06/2019 18:25:18:

Touch ID option automatically gets disabled after every update.:

Munu26:

08/05/2019 11:01:54:

It saves time to go bank, from convenience of anyplace I can do transaction.:

hassisaleem:

03/03/2019 14:07:48:

Simple and easy app Thank you For axis bank:

Nikhilp84:

05/04/2019 09:00:27:

Im an iPhone axis mobile app user

Ur app is very good indeed but login crashes n im automatically get out of my app on main page of the app

Do something about it devloper:

thangapandian .c:

13/03/2019 05:44:59:

Information are clear but navigations are confusing. I?m using this app for almost 3 years still I will struck in fund transfer.:

RavitejaRevu:

01/02/2019 19:57:12:

worrest ever service throughout the application

never come response in manner

dono why axis bank is using online services

shame on your application behaviour

go and get some suggestions from other banks who are maintained web applications:

vishalvigneshwaran:

06/01/2019 18:15:01:

The update is not working:

rajasekhar reddy m:

01/02/2019 11:59:24:

When I open the app, it just shows a loading/buffering icon and never ends. I can?t do anything while it loads. Is Axis

support or Development team looking in this?:



Riteshkhu:

08/01/2019 02:19:59:

Hi, I am not even able to login at all after the last update. Can you please take care of this matter asap? It's really frustrating to experience such a poor quality banking app.:

prateek\_kakkar:

07/01/2019 19:24:05:

After the last update, I can't login into the app.

Earlier it was easy to carry out all the work but since last update it has gone worst.:

Visakh986:

12/10/2018 02:42:15:

Nice app. User friendly quick and easy service.:

Sreenivasulu Reddy:

06/01/2019 06:54:27:

Dear Team,

After entering into the MPIN, there is no submit or any option is not available to get in all...Kindly rectify immediately...After updation of app only we are getting error..:

akash lukhi:

10/07/2018 07:53:42:

All works fast safe & clear:

Abhitesh Ranjan:

27/09/2018 13:27:08:

This is the App where you can't log in to. It won't let you log in even after many attempts. And if you're lucky enough to log in, it will automatically log you out after a few seconds.:

rajeshvasa:

25/06/2018 09:05:11:

I am using many banking apps but upto me axis bank app is the best user friendly app.:

saidulu's:

24/05/2018 06:20:18:

Upto Now app is excellent

Needed some more options...

and Touch ID for login:

Asgar Ali Ahmed:

05/05/2018 11:47:52:

I am using this app since 6months it's very easy and convenient to use.:

Vishwa1206:

27/06/2023 16:57:00:

Need to upgrade to better platform if wanna compete with ICICI and HDFC:

Ravin Srivastava:

31/08/2017 05:05:32:

Hi! When I m going to login app is saying that your mpin is out update or 12 month before updated, but when I m going to login through debit cards and all then it is saying that sorry try after some time. It is frustrating kindly help.:

vaschelsea:

07/07/2023 19:41:06:

Credit cards option keep loading in high speed wifi. Overall feels like a government app of 5 years ago.:

Smhasnain9:

07/01/2023 14:57:57:

Wonderful apps to work with:

klion123:

20/01/2023 10:04:05:

Nothing in this app works. No funds transfer, no balance viewing nothing. Always I see is "technical error". Useless. Just remove this app from the store.:

adgigfgvghj:

08/12/2022 12:57:39:

Your newly updated app is not opening once I update previous versions to new one

What to do:

SanjeetKumar:

04/01/2023 07:43:20:

Whenever I click on check balance inside the applications I see a msg like ? we are facing technical glitch due to which some service are unavailable blah blah???.?:

Ben1son:

02/12/2022 17:40:36:

I saw there are many updates for UPI but in my phone when I switch to upi it is full white blank page.

Any fix available for this.:

Bruno labo:

03/12/2022 19:55:22:

It is not working it stuck every time no transactions shown not payments..really a low class app developed by Axis Bank

.shame on you and your software development team .: