

Adunniade?:

22/10/2021 07:25:10:

About 10 days ago I updated my mobile app because I saw the notification to update it on my App Store but after updating it I can't login again because the app keep going back to my screen please I need to make a transfer from my fixed account with the mobile app right now please do something quickly ?please be fast about it almost 2weeks now:

Emeh12:

06/12/2021 09:22:03:

This is very annoying app I came across due to recent update , I have been using this ever since I registered it from bank branch activation without ATM or TOKEN. All of a sudden, i upgraded it all my details closed the app couldn't opened again I couldn't login up till to date, i went to bank this morning customer care told me the bank activation branch as not yet come up that I should check later she couldn't tell me like when should I come back meanwhile she doesn't know I don't blame her rather. Why the updated app and existing customer couldn't log on their account again what kind of update is that ? If there's option for zero star that's what I should be given.

Please kindly make us happy let's the existing customers log on their account thank you.:

Jay mans:

25/11/2017 12:57:17:

I used to use this app almost multiple times daily for transactions confirmations and much more. It was so smooth and I had no problems at all. Then randomly things changed! I even called and emailed support team about this.

Transactions made same day no longer update on time. It takes more than 24 hrs to see a transaction which is super

inconvenient when you have people waiting for you. Which led to angry customers and it has been a disaster ever-since.

Why they will touch something that was so perfect and mess it up is unfathomable to me. I am just so disappointed.

I may have to switch to another bank bc I need to be able to perform transactions frequently and the computer based website for Zenth ibank corporate is not made for 2017 and beyond. It is made for those who still use type writers. Very incredible and surprising that a huge company such as this would not consider efficiency for online banking on for corporate customers.

Dear Management please fix. It's embarrassing to watch a big bank mess up like this. Dear developer you did a great job earlier, I have a feeling it's not the same dev they must have switched teams.:

Patrick Wealth:

11/05/2023 04:54:43:

I'm really disappointed that zenith bank developers can't seem to figure out the simple solution to fix the problems with the app.

For the past 5 months, I've not been able to login to my online banking, the app keeps telling me that the same pin I've been using for my ussd transactions are incorrect. I get debited sometimes and won't even receive an email or text messages of that transaction. Zenith bank please you guys can do better to clean up all this mess. Give us the zenith we know that made us open an account with you.:

Sefkhet:

28/03/2022 18:00:16:

The app has too many bugs. Before this update, you never needed an ATM card nor token to activate the app. But I had to go get an ATM card that I do not like nor need for the purpose of activating the new app. Also, the mobile app used to be the quickest & most reliable way to keep track of transactions, but now transactions sometimes take hours or even a day to reflect in the app even after you've gotten SMS alert. The transactions history section is also a mess. You might not even see some transactions in your history section of the app. Lastly, why is the app cutting off my music player whenever I launch the app?!

olumidef Falola:

06/12/2021 02:40:10:

This is really frustrating and annoying at the of where I need to make an urgent transfer. Then I realized my mobile app has been updated and I can't even find login option on it requesting me to register again and I don't have atm card anymore or even a token to register..

please do something about this.

Thanks:

psalmsmart:

30/01/2021 09:59:57:

Today right now I upgraded the app on my phone because I lost my card and I deactivated it on the app immediately i did that, the app hanged up so I just think I should upgrade it I did the upgrading and I can't log in again because the app keep going back to my screen please I need to do something very important with my account right now do something:

Fast Gadget Hub:

16/02/2022 19:54:50:

After update I couldn't perform one single successful transfer. It asks to change pin. All good, but has never worked. This app is worthless, now I have to go physically in the bank and pull out my funds and send to another bank account. Lame move by you guys, terrible developers. This update is actually a downgrade of the previous app. Few changes, but bad change made to important things. Your transaction history doesn't show accurately, t balance doesn't rectify quickly.. this app has every reason to be worked on again.:

vieze10:

24/10/2021 04:34:24:

I have the same issues my app ask for update I did it after which any time I want to login to my app it's will always take me back to me phone home page back....I don't know what's the problem I don't have any network issues....what's the problem.....?please us guys should resolve this issue ??:

Dreysonv21:

02/06/2022 08:29:04:

This app used to be very useful for me but since last week we be been having issues using my mobile banking. It keeps telling me my mobile device has been banned or something. I can't use ussd either keeps saying error loading system. Idk I can't do an transfer or buy airtime directly from my bank with this. Please help fix:

2icez:

08/01/2022 15:01:03:

You guys always disappoint whenever I need u d most. Nawa. All through this morning you keep deactivating my online bank for transfer. Apart from that you guys also reduced my transfer limit from 2M to 100k after I updated the app, is it suppose to be so. ? I'm really disappointed. Now to get it all setup you want me to call a costumer care or go to the bank,

so na me ona one stress this new year. I go close all my fix deposit acct including my savings, ona father. This is the 8th time now. Belike craze Dey ona head:

GT Billz:

15/07/2022 14:07:17:

I was using the App then all of a sudden I was logged out from the App.. i reactive the App but the next day I was logged out again. Trying to activate the app I keep getting already logged in error message but am not login yet. I went to the branch and complain and I was told it will worked with 24hrs but up till now no positive feedback.:

appstore is f*cking crazy:

17/03/2022 12:30:13:

I deleted the app before due to that fact that it wasn't working satisfactory and now that I downloaded the upgrade, it's even worse... I can't login to the app the menus that are displayed are just to register and create a new account- what about your old customers? Don't we have the right to login to the app and use our whenever we want?

If you can't run a bank properly, just shut down already.

This is so pathetic for a bank at this level:

oghoghome:

07/05/2021 15:55:44:

I am unable to open my app

It has been showing me no network reconnecting for some days now

I even uninstalled and installed a new one still the same thing please help me rectify this problem because I really need my app working in no time thanks ???:

sheriff70:

18/11/2021 12:49:23:

I saw a notification to update my ZenithMobile app which i did, since i have not been able to log into the app, it keeps redirecting me to the home screen. This is so annoying, you guys should do something about it.:

SamarichFazon:

24/02/2023 15:38:12:

This Zenith bank is disgusting, disgraceful and unprofessional. How could an online banking for someone like me in Diaspora be completely out of service. The bank have created a huge financial hardship for me and my families in Nigeria. I couldn't transfer local currency to another bank for more than one month till date. It's very shameful and distressing. I hope one day I will be in Nigeria. I am going to organize a class action for this financial hardship created by Zenith bank. I WILL NEVER FORGET. Shame on Zenith bank and its management.:

morganmygee:

14/12/2021 06:59:09:

After the update, my account was logged out and I can't even login again!

I tried registering again with card details but it's not working pls you people should do something about it. It's already a week plus since the update and I haven't been able to access my online banking!:

investorGG:

26/11/2021 08:08:45:

I still can't use my mobile app it's almost one week now after I had to update my app since then when I try to open it they bring me back to the screen please I really need your help please do something fast:

DMK NATION:

05/09/2022 18:18:28:

Hello. I was trying to update my zenith bank app on my App Store but it didn't work, and it's not loading to show its downloading, I've tried all I can but nothing seems to be working, and the app is not working on my iPhone:

davidsmi6315:

02/06/2022 08:57:46:

I'm so disappointed for the past few days we have been having an issue with bank network and unable to login mobile app:

alioandre:

08/12/2021 09:40:48:

I don't understand you will update an app and it become so bad, that a transfer has been made and alert gotten on your mobile but going to the app for a whole day it's not reflecting , keeps giving error upon confirmation of your transactions.

The older version was better and easy to navigate:

Yemiozone:

08/10/2020 17:29:24:

I thought my phone was having issues but until I check the apps on apple store I discovered it has been updated a week ago and that was exactly when I started having issues using the app on my iPhone 6. The app is not responding, anytime I click on it, it will just return to my homepage. My device is currently on iOS 12 and the apps compatibility on apps store says iOS 11 and later.

So what exactly is the problem because I'm getting frustrated already:

Yozi Zeecomania:

04/11/2021 13:32:45:

I just Update my Zenith bank app. When trying to login the app keep bringing na back to my phone screen menu. I don?t understand what is going on with this app now!

Please solution to this complain.

Many thanks Zenithbank:

SylRhodium:

01/04/2020 08:03:14:

Good app. Dev team should quickly address the issue with selecting date range while calling up transaction history... it keeps defaulting to a particular month and date.:

nakuoemda:

09/08/2019 12:05:46:

Since I upgraded the app, I haven?t been able to log in. I used my login details still it keeps telling me my device is not registered in my profile....but I have been using the same device with this app until this frustrating upgrade came up.

Anytime I try to log in, it?s not working but I get an email that my login was successful. How strange. And the online customer chat is worse. The rep will read your message but won?t reply. I might have to close the account:

mzeezi:

07/06/2022 04:26:17:

This is the worst bank app ever. ? I wish there was zero star rating. I?ve been able to log in normally, then there was an upgrade, I tried putting in my details it keeps on telling me I have to contact customer service or call the bank. Why upgrade

the app and make it difficult for people to log in . I really hate this bank. Please do something about this useless upgrade:

Berry. ?:

08/12/2021 11:58:02:

All i could remember was you guys sending a notification of application upgrade in which i declined! I do not know what went wrong with it upgrading itself, now i can?t login. I have been trying to log into my account since couple of days but it wouldn?t work. Tried calling the customer care support and that wouldn?t go through either.

Government are doing theirs, banks too would frustrate your life. This country is a PURE CRUISE! ??

ZERO STAR! ?:

longlivejacobs:

19/04/2021 07:45:19:

The app is always hanging when I either activate or deactivate a card. All the time I always have to force quit it and when I go back, the switch still shows card deactivated even when I turn it on.:

barney667252:

09/01/2022 11:53:47:

Yes it?s frustrating, because when I need to make an urgent transfer payment it won?t be accessible, Even if have to minimize the app 100times swiping up and down, the app won?t still function, it would not even show my transactions or profile either allowing me to make transfer,,,,this is stupid ideal zenith bank team?.I really regard the previous one:

ibroyide456:

20/06/2022 22:30:13:

I was debited #2,000 #2,000 twice making #4,000 since June 3rd and hasn't been reverse back. Zenith bank is so annoying this days.. you guys should work on your bank and get me back my funds ok???:

kimwilson chi:

07/12/2021 19:58:33:

I'm not happy with this latest developments in zenith bank app. I can't login to my account and I have no card to do any of those token and other options to login.. this is heartbreaking as I need to make a payment from the bank app ?:

Zenith is the worst bank:

12/05/2023 16:10:10:

Zenith bank is the worst bank in nigeria. Why i open an account with zenith bank i really don't know. For months now trying to request statement of account seems like mission impossible. It's like the app has a mind of its own sef, on its own it will log you out and to register again is another issue. Why am I using the app when It won't even open when i need it to open.:

Dee2608:

28/05/2022 22:11:59:

The old app worked seamlessly well. The update changed everything and made transactions difficult to conclude. It however came with a much welcome way of initiating a chargeback. That has unfortunately been removed again and initiating chargebacks has gone to being a pain. Get your acts right:

peggycardi:

16/07/2021 13:04:46:

Have been trying to login my app but I can't it just hang and stop working I have deleted it and got a new one but the issue is still the same:

lebrontus jamma jamma:

01/04/2022 19:41:39:

First of all, since this new update the bugs are too much to handle. My account does not even reflect on the app anymore I have been unable to make any transactions today because I can't make a transfer. Why is my source account not showing on the app it doesn't make sense. I am going to change my bank if this issue doesn't stop:

AYINLA231:

23/01/2021 07:17:28:

I've been trying to launch my app since 2weeks ago now but it ain't opening. Once I click on the app it'll automatically go back to my phone home page. Why????:

flexkay:

05/02/2023 20:45:29:

I'm completely disappointed with the upgraded app? immediately I updated it I could no longer type in an account number and send money. Customer name or nickname didn't appear . I could only transfer money to bank details already saved as beneficiary. This is very frustrating, annoying and disappointing. It's just sad. A whole zenith bank ?:

ftsmart:

14/11/2022 09:53:01:

Please I days ago I updated my app and I can't login again and then I need to do a transfer quickly please I wants to have access to the app:

Olabosun:

11/02/2022 08:29:42:

For customers with multiple Zenith account, All Zenith accounts connected to one BVN are supposed to be automatically added to this app at one login, like GTBank and AccessBank app.

But for Zenith bank app You will have to log-out from the app, login to second account before can see it's details or do transfer from the second account.

That's poor development in this age and time.

Please work on it ASAP.:

rechez:

16/12/2021 16:11:37:

This is a very bad experience and it's sad Zenith bank didn't put their customers abroad into consideration. The iOS app got updated automatically and all of a sudden there's no more login button. Who updates an app and remove login button?

That's just bad. And how do you try to get your account bank? By registering again with Nigerian number for OTP. That's just bad user experience:

DIGBYS XPAND:

27/09/2022 14:21:10:

After updating my OS to iOS 16 I can't seem to be able to copy and paste account number without the app crashing.

Please scale the app to fit the new IOS tech should make love easy not hard!

Thank you.:

freshkidbenefit:

19/08/2021 08:30:06:

Poor customer service. I went to open an account and this guy is just using me to watch a video during working hour instead

of attending to me. Is that how you treat a new person?? I wonder how you would treat an old client then so bad?.... the app is okay from what I saw but the bank it self and the nonchalant attitude of its workers:

lummydee1907:

22/04/2020 07:50:10:

When I want to do a transfer I have to do a screen record because after sending it won't show the amount I sent:

mz_keerah:

25/10/2021 22:12:32:

I can't seems to access the app because it keeps going back without even opening at all. I don't understand why, I've deleted and re-downloaded the app again but it's still the same:

Utholy:

16/11/2021 16:46:50:

Can't open on my phone it keeps taking back to my home screen and it been like this for the past 3weeks??kindly please help get it fix?I have delete, update and reinstall but still the same:

OfficialGodfirst:

17/01/2022 08:09:49:

This New App has been working perfectly on my iPhone until last night it start to say System Temporarily unavailable whenever I want to make transfer but if I use the normal app on my other System is working good, so please try fix it for us:

SIKO PLC:

20/11/2021 10:27:09:

I can't launch this app since yesterday.

It keeps taking me back to home screen each time I clicked it.

This is unlike ZenithMobile.

This need to be fixed as soon as possible as I have so many transactions to carry out please:

Imperial D.C:

17/11/2021 07:50:55:

Since I updated my mobile app it keeps going back, almost a month now I've tried everything the problem persists... pls I need your help on the issues I don't know what to do again I've deleted the app and download it again hoping it will work it still keeps doing the same thing keeps going back the app won't let me in.:

horlarbio22:

22/10/2021 12:25:41:

Have been trying to log in to this app for a week now but is not going through , all because I updated my phone since I couldn't have access to this app again . Please do something about this.:

Flex\$\$\$\$:

28/10/2021 20:10:56:

About 2weeks now I update my mobile app it can't login again it keeps going back to the home screen please fix to error it up to a month now no sign of improvement please my money is stock there I don't have ATM and I travel no zenith Bank is next to me please fix this ???:

Nickname Kill Zenith Bank:

03/05/2023 22:33:06:

I can make a transaction now then try to login again you can't. Imagine since a week now i can't login my mobile I tried

using online can't login because when you put your passwords and click login they will add more numbers to your

password. Ones I login God knows am done with your guys Foolish stupid and ungrateful bank?:

amaga111:

11/12/2021 09:13:28:

The App automatically updated in my phone and ever since then it couldn't send me to my company account even after I used my company account log in , keeps sending me to personal account with company acc login . I advise you send the person that created this App back to school. Your previous App was working very perfectly:

x-penrry:

09/01/2022 12:24:18:

Why does this upgrade has to work this way, we bank with other people and when we upgrade the app we would login and continue banking, but this take me back to me registering again after I upgraded it and I'm finding it hard to register even though I've once register and now I can't make transfer.:

pinknation 65332:

24/11/2021 19:54:37:

Am facing a very serious challenge here am using after updating to the latest version my mobile app is not opening I have tried the moment I try to open it, it automatically returns me to my normal screen I can't access it. What is the way forward ?

I have tried to delete and redownload all to no avail still not opening:

Aakesk:

30/11/2021 11:29:16:

Please into the transfer option and fix the bug asap? doesn't recognize transfer pin and it will show that you have tried so

many times and your device is deactivated but account is still active:

iamdarlington101:

31/05/2021 22:36:38:

For sure this is a bad review and it is to the fact that your app has been misbehaving recently, causing me and my colleagues inconveniences. It is high time you fix this problem or you leave us no option but to terminate our banking with you guys (Zenith Bank Plc). There won't be another review me; take note, so do the needful while you still can.:

j brown peters:

25/11/2020 22:55:57:

Ever since I updated this app like few days ago I think two to three days now .I?m finding it difficult to open this app..I was embarrassed the other day after buying some items from a store, trying to open my app so I can pay for the items I collected .. I couldn?t open it....it keeps returning back to my home Screen?so bad please zenith fix this bug:

teefat.t:

04/01/2022 00:42:08:

I just open an account and instead of it to show login is showing register pls help me out it?s very urgent:

rryyyan:

05/02/2021 04:39:35:

I just upgraded this app now and when I try opening it takes my back to my phone home screen:

Omablaze:

22/07/2019 20:21:08:

This new app is waaaayyyyy better than the old one, but please can we get an instant receipt feature? Having to wait for an

email to get a receipt for transactions is depressing.:

042TC:

28/11/2021 06:53:47:

After update my app I can not access it anymore it keeps force closing when I try to open it deleted and reinstalled same thing please rectify this immediately:

savege ? 23:

31/07/2022 17:06:29:

Very annoying and slow:

liamchong:

09/12/2021 15:46:03:

Since I updated this app, I can't do anything anymore. I can't even buy card. It keeps showing you've enter an incorrect pin multiple times when I have only try it once. And once I try to use the account officer function it deactivate my accounts.

And shows multiple bunch of useless stuffs:

SOGO GOLD:

30/06/2022 13:42:07:

I've been using zenith bank for a long time and it's was going smooth until I update this new version recently and it's all rubbish because I couldn't log in again and instead it takes me to the web version and not app operated system. Doesn't worth a star but I have to give it.:

Mincdust:

05/12/2021 16:57:05:

due to the recent update, my beneficiaries are gone, there's a lot of bugs that need to be fixed!:

DW0330:

17/09/2022 21:09:44:

After the upgrading of the app everything it's not working properly I have been trying to re-register on the app for hours but it's telling me I should provide valid account number and I don't understand maybe the app knows my account number more than I.... Pls try to do something to this mess:

Oyaje:

07/12/2021 14:28:24:

Updated my app to the latest version and new version is such a huge disappointment. First of all, I lost all my saved beneficiaries and can't save new ones. Then the app is extremely slow.

Beats me why a bank like Zenith will be going this path when everyone else is going the path of simplicity and speed.

Shame!!!:

patrickhills:

06/12/2021 09:28:25:

Good day Zenith please what is it about your app that I can't open or make transfer anymore:

damondrey:

04/11/2021 06:38:07:

Since I updated the mobile app am unable to use it to perform any transactions because any time I tap on the app it will just go back to my main screen it won't open please fix this bug urgently it's really frustrating:

KadoshRio:

20/10/2021 22:33:08:

I tried to open my Bank App but it's not working. At first I thought maybe the app need an upgrade but when I got to my apple store to upgrade it, there was no upgrade yet. Please kindly solve this issue of my bank app not opening. I really need it to work cuz I prefer using it more than using Codes for my transactions. Thank you:

RichFarmerLivingLarge:

31/05/2022 08:02:04:

This app keep giving me issues I don't like please you people should solve it:

mide97@:

31/01/2022 14:51:11:

This update has been utter rubbish since I installed it. You should've just left the hold one. I didn't have any issues with the old app whatsoever. Went from 100 to 0. Wouldn't call it an upgrade, this is a downgrade! Fix your issues already or just bring the old interface back.:

nonsnapchat:

21/09/2022 14:26:02:

Hello zenith I've been texting on Instagram and still can't any response I can't have access to my funds and it's bringing lot of embarrassment to me I've been borrowing cash from people which I have money in my account still won't get any response to help me:

e j lincoln:

07/01/2022 11:22:13:

Since have upgrade my mobile app, have been facing a lot of issues unable to login, even if I try it return back and start

loading again I?m so confused and getting fed up please fix this stuff:

HM\$\$\$:

11/12/2021 13:12:35:

I haven?t been able to login since my phone update this new app, it?s so frustrating because I am not even in Nigeria and it have been saying error everytime I tried to put my info to login, they need to fix this asap or downgrade it back to the old version.:

kaba1984:

15/11/2021 21:48:41:

I don?t know y it happened Because I have not experienced this kind of thing before,me too this is almost 2 weeks that my app doesn?t opened I have send a Mail auntie I?m just tired, they have done nothing about it and what it keeps showing me every day when I login to my app is request processing error:

Olashehu:

26/10/2021 14:49:45:

I updated my Zenith app on my iPhone seen then it keep on going back I can?t even log in at all please do some thing please:

you people are 419:

08/12/2021 17:11:33:

The new app cannot save ?beneficiaries ? since you can?t even slide . All my saved beneficiaries cannot be accessed from this new app which is very frustrating! Zenith bank should look for good and experienced software developers instead of all these trial and errors!!:

mrpeddy:

05/11/2021 14:40:29:

I just downloaded the app and I tapped in but it took be back to my home screen.:

Pei fi in Hangzhou:

06/12/2021 00:41:13:

I did the update while away from Nigeria. Not knowing it?s junk.

Now I cannot access my bank accounts, cannot pay my staff, cannot operate my business. Devastating.

Zenith Bank was cruel in unleashing this on their customer.

Well, I will be moving all my business to GTB once I get back to Naija.

Sad and disappointed in Zenith.:

rhidow:

13/11/2021 13:29:51:

I can?t login on my app it keep taking me back to home screen. Have deleted the app and reinstall it, same thing keep happening. Please find something to do about it.:

Donflexzy:

16/11/2021 13:37:38:

I?m having an issue with my ZenithMobile App. Since i upgraded it have being unable to access it, each time i try opening the App it goes back to my home screen. Please a solution should come up soon cause i make use of the App on a daily basics.:

sarhlarm:

07/05/2021 00:04:30:

I have no problem with the app but with my experience on other banks app, like FCMB GTB firstbank this app is way beyond. The receipt should be clear the receipt look like someone using Nokia 2626 and if I don't save the receipt after the transaction. I should be able to generate it later.:

amamilo:

02/06/2022 14:57:05:

Zenith bank Mobile app is the worst and frustrating app ever, keep frustrating each time I upgrade. Upgraded recently, can't even access the app, each time I tried to access the app, I keep on getting 'oops no connection' meanwhile I have more than 80gb data. I can't even make any transaction:

sinbad mania:

30/05/2022 19:20:36:

This has been my best bank over years now, but ever since you change the bank app I regret banking with you guys, very useless something, zenith bank has becomes the most worst bank, for this I have stop and open another bank because most I get debited unnecessary so annoying:

BlakBard:

01/12/2019 01:53:43:

This new app is a close relative to perfection. It's an absolute bomb. No Nigerian bank can boast of a user-friendly, delicate & neat design as this new Zenith app. Hats off for the programmers who developed the app.

But we need features like instant receipt.

And when you want to send airtime it doesn't read your contact list and allow you choose a number.

That needs to be worked on ,however ; nevertheless, the app is good.:

BongeJoe:

08/12/2021 10:53:44:

Takes multiple (>5) tries to transfer money, updates wipe out transfer history, and generally is a frustrating experience. The text-based USSD system works far better. It's like having a Ferrari that doesn't have an engine - looks nice in the driveway but can't get you anywhere.:

Ab euro:

31/05/2022 23:29:22:

Why can't I login to my online banking it's showing me register and open account:

Haywhy trusth:

12/10/2021 08:52:29:

The old app was much better than the new app.. firstly I use the old app In the morning and after updating the app to the latest version it keep going back to my home screen please can you solve this issue cause u have been unable to use the app and it very important ?:

kemsmann:

05/10/2020 10:13:33:

It will be nice if we can request for a new ATM Card on the mobile app! In cases of expired cards instead of coming to the bank to request:

Kadiri1542:

08/12/2021 11:37:39:

Over and over, Zenith bank continue to push out apps that don't meet minimum standards of productive applications.

I updated today and now it says I have no accounts. I have no access to my savings, current or domicile accounts. They vanished. Can't do transfer or pay bills. Terrible?:

emmakins117:

24/11/2021 14:57:50:

The app is now working on my iPhone 6s:

Classic_Bees:

15/10/2021 14:20:19:

Today right now I upgraded the application on my phone, after I attempt to upgrade the application I can't login again, because the app keeps going back to my phone homepage. Please try and help us rectify this issue?:

kennyabiodun:

04/11/2021 19:46:47:

My zenith bank app is not opening since some days back, please help with it, it is about two weeks now. Kindly look into that, we will be looking forward for the app working perfectly again:

HizXcellenci:

26/01/2022 18:12:13:

If there were zero star I've have given this app zero star since I upgraded to the latest version it's been from one issue to another today I log in my zenith bank app and I try making transfer it turn out that me daily limit is #1. This is the worst app

ever:

olamilekan9800:

16/10/2021 01:00:04:

I try to upgrade my zenith app but I can't so I deleted it and reinstalled it back. Once I click on the app it won't come up:

mc judez:

18/11/2020 00:01:28:

Can't see my transfer history:

Hawkwatch55:

09/09/2017 19:28:58:

It was working so well until this second update I installed. Now I can't open the app anymore.

Update on Sept 7, 2017

- App is working very well and it's easy to use for transfers. I love it!:

iamExtralove:

23/11/2021 15:00:30:

Hello it's been more than 6 weeks that Zenith Mobile app can't be used anymore. The app has been unable to use since the last upgrade and I've been looking forward to see this fix everyday but it gets no fix, please look into this:

yuceejardon:

07/01/2022 13:43:57:

Ever since I updated the app it has been one issues or another problem, I can?t log into it cause it says ?no connection
check your network? also it won?t allow one recharge certain numbers.

Fix this problem please:

midotio:

14/11/2022 13:10:52:

Each time I paste account number or phone number on the app it crashes and have me to open again.:

sylviapedro:

06/01/2022 05:47:22:

The way this app is not connecting to network sometimes is frustrating ??:

Real Tonald Drump:

16/10/2020 05:28:30:

After every transaction, I always have to logout and login again before I view my updated balance. Please can you make
account balances be live!?

Like other banks.:

dhysf rysetf:

10/08/2020 11:15:50:

This app is really bad I am in Ghana since last year and zenith was updated and login me out ever since then I can?t login
again I have sent many emails to zenith bank but refused to give me a reply this is evil heart I used to login with sms before
but now I cannot I am really angry I will delete my account with zenith when ever I come back to Nigeria nonsense ????:

jesjsxjdiwjdxj:

28/06/2022 11:09:08:

Truely this all is a very annoying app,trying to login my mobile account which is on my other phone to this now and it?s telling me some sort of things system could not process your request?:

woonndaaahh:

16/11/2021 06:11:07:

After updating this app it refuse to open and take me back to home screen. Even after reaching support via social media no positive response from them for over a week now..

You guys should take this app off the Apple store and do your job properly:

Diya_sapphira:

10/10/2021 08:52:33:

My app keep going back to the screen and I have an emergency to attend to,need to pay hospital bill pls help:

Olusesan A:

26/11/2021 23:53:27:

I am experiencing app not opening after update how do you resolve this issue please let me know thank you:

xxxdteedgh:

07/07/2022 08:46:16:

I can?t even login again since yesterday and I have some transactions to make

The app keep telling me provide account number when I already put my account number

Please work on this app or close it so we know no zenith app exist:

slimjay126:

02/06/2022 08:36:39:

I see know reason you spent millions on what will not work. Most of your services are just irritating? lack of attending to dispense error, lack of reversing card been load and not credited? can't state naming it. Your just full version of our current country problem:

DGMF01:

22/12/2020 19:58:59:

This is a great app. It is difficult to select menu from the top left corner on iPhone 12 Pro Max please fix this issue for smooth experience of the app.

Thanks.:

01smartoo:

29/11/2022 07:57:14:

This is the most useless bank app I have ever seen. You guys need to close down this bank and start another business.

Everything about this bank is frustrating. How on earth will my transfers be successful but I wouldn't be debited? How?:

Evo-Tech:

18/03/2022 09:14:09:

I updated my app to this latest version, and I got tired of it.

1. My token no longer works.
2. I don't see my transaction history anymore, I must wait till I get an sms alert to be informed of a payment received.
3. Even after sms alert, the app will still be showing my old balance.

The update is really a bad one

Please how can I get the old version I was using before, cos that old app is awesome, it made my life easier, I don?t have to wait for sms alert to be notified of a payment that I received:

Ekuma chidera:

07/01/2022 08:24:37:

This bank is the most rubbish bank ever Nigeria,, they can?t attend to their customers properly.... and they are so nonchalant... there services are so poor!!!! Had an issue with this bank since 2021 till date they haven?t resolved the issue,, what stupid bank is this please!!!:

vicmensa1:

03/06/2022 15:48:19:

Very useless set of banking service ,why do you have a customer?s service when the only thing they can do is talk and nothing done for almost all issues !!..Banking as never being even more annoying ..:

seun_gray:

07/12/2021 09:31:51:

After my app was automatically updated, I've been unable to login into it. There's only the Register and Open an Account option.:

Westside_jrizzy:

04/02/2020 03:32:01:

I need to be able to buy data on my Bank app. It doesn?t have to be airtime all the time.:

Ritchie2202:

18/02/2022 18:27:55:

This has been the worst bank app,Zenith should make a better maintenance to this app unless it could lead to loss of customer fr:

luckann investment limited:

17/11/2021 12:41:31:

Lul just downloaded the app and it?s not even opening. It always go back to my phone screen anytime i try opening the app:

fair heart:

29/10/2021 18:29:35:

App refuse to open after updating going on for some days now and it?s frustrating..

Solution is needed very fast:

vikkiereal:

22/08/2021 07:45:49:

I changed my phone and since then I?ve not been able to use my mobile app on my new phone

What can I do please:

billz-miliky:

08/12/2021 16:31:19:

I think it?s high time we have good banks . Zenith use to be one of the best but now they have so many flops and they are not even working on it. Slow customer service

Unnecessary monthly charges

And something called ledger where your money won?t be complete.:

monicshendes:

24/09/2021 03:33:18:

Quick and easy to use ?:

philipshine:

20/09/2021 22:04:16:

I try to download this app and it?s taking me to my billing address:

grace fire:

18/12/2021 18:27:09:

I recently upgraded my iOS and now I can?t log in to the app. I only get the register/ open account page . Please help:

MjvibesEnt.:

13/04/2023 05:36:20:

This is so unfortunate for Nigerians. It breaks my heart that it has come to this point that people can?t even do a simple

transfer. Nigeria which way? Logging into my account is now a hassle. Who really did this to us. Nawaoooo:

badBARBIEEYdolley101:

27/03/2022 04:40:56:

The new update is terrible and existent customers who have had their accounts and people who have been logged in for a

long time just got locked out immediately the app got updated. It is so annoying and I hate it. Please make changes.:

Elootle:

13/03/2022 15:02:13:

There is nothing good about this app, can you guys do something about it quickly or go back to the old app. The upgrade is

should not have been given approval by the management except they are complicit in this whole nonsense:

Roypeters0044:

09/02/2022 13:28:14:

The former version of this updated app was much better and simpler to use ?this later version is wack ? so slow and you can?t count on it when you want to make an urgent payment. The app looks more complicated and slow:

Emmanuelagu:

30/05/2022 23:05:41:

I don?t understand since updated the app can?t login again why which update is this since days I have owe a lot people because I can?t login and make transfer please fix this problem:

?911fixitnow:

23/01/2022 12:39:04:

The new update is couldn?t use the old vision so I updated to the new vision and ever since I haven?t been able to buy airtime from my bank more then a week now and it?s still the same please try and fix it:

chinell90:

12/04/2021 10:06:34:

Your app for long I have been using it ...doesn?t log in easily...sometimes it goes next you find it difficult to login and also if you have better user interface layout should be ok:

joshuaboluwatife:

20/10/2021 22:50:39:

My zenith mobile app keeps closing anytime I open it.:

donnypeezy:

14/10/2021 23:59:00:

The new update keep taking you back to your home screen anytime you try to login it?s bad you need to fix this on time
cause it doesn?t allow me to access my account please fix this immediately.:

suliyat123:

13/10/2021 22:09:44:

Please do something on my bank app, when ever I want to log in, it keep going back to my home screen, I need to do
something very important since morning, when I click on my bank app it?s always use force to go back:

ermico1:

09/12/2019 19:34:53:

The app is great!! Love it .. but you need to work on the balance appearance!! So it can hidden or visible depending on
choice!! You can?t be sending money in public and app displaying your balance.:

nwa mary:

18/10/2022 14:32:14:

This is frustrating?. Unable to access my account after an upgrade as requested by this bank. No one is reachable online
very frustrating.:

Sunshine1937:

19/01/2023 07:20:33:

Please don?t open Zenith back ooo poor service and they?re still holding on to my 20,000 since November 2. I have called
them multiple times but they didn?t reverse my money and I stopped using their bank.:

jude251:

22/12/2021 17:00:53:

Dear apple

Please tell zenith bank to downgrade th app because ever since the upgrade the app became useless and unusable I can?t even transfer funds nor check account balance and as for zenith bank u guys need to fire the tech team in charge of the useless upgrade

Thanks:

Possible DQ:

08/12/2021 13:13:22:

Please this new upgrade is garbage, I prefer to use the older version because transaction are smooth. But this new one is so complicated and annoying. Please ZENITH bank do something quick about this new app, it doesn?t work well. SMH:

Emmy Richie II:

09/06/2020 17:00:18:

Please you guys should work on the receipt part, I can?t be screen recording all my transactions every time thanks ?:

Jewel367:

08/10/2021 09:19:54:

My app is going back to home screen . What can be the cause ?and I really need to use it.:

General Weller:

07/02/2021 02:23:27:

I have been having issues with my bank app since I update it on my iPhone6s. It didn't come up even for me to write the account number or the password is a no way. Try to do something about this:

olawalewayne:

08/12/2021 18:30:50:

I can't recall updating my zenith app, but it seems it did, I can't find way to login, it's only showing me to register and open account. Do something about it:

emmystyles12200:

29/08/2022 11:59:31:

I've been using zénith bank for long now and it has been the best bank so far

But with this recent update on the bank mobile app

I can't even log back in to the mobile app on my phone it's up till this day:

Radiatelike11111111:

16/01/2022 09:49:22:

After the recent update the login button disappeared and all I can see is register and open an account. Stupid update. How do I login to my existing account that have been logged off ???

Fix your app:

Boy A Makaveli:

05/12/2021 09:09:30:

I updated my zenith bank app Yesterday and since then I haven't been able to login, It's supposed to show ?Login? as

shown in the demo of the updated app, rather it asks me to register or open an account. Please look into this ERROR and

CORRECT!!!:

akerele3:

26/11/2020 19:35:10:

I have been unable to login since with my iPhone, I don't know what's wrong , anytime I click on it, it just bounce back to

my home page , I have been unable to do any transactions since morning because I updated my app yesterday:

starboy elepon malu:

09/12/2021 13:35:32:

This update app Na nonsense app just return d one we are using before:

harrisoco14:

23/11/2021 21:30:16:

Two days ago I updated my app but since then I can't login it keeps going back to home page and this has affected my

business:

shabagide:

07/12/2021 14:18:47:

I do need the old zenith mobile app:

kahart23:

16/11/2021 14:45:58:

I have been trying to open my app for A week now and it's not been responding. I have deleted and reinstalled but still

same result.:

Dam Bloop:

17/03/2018 03:24:38:

The app isn't working - can't do transfers cos it keeps rolling after the first page. This has been going on since yesterday and now it times out and STILL keeps rolling! Please roll back and fix your bugs before deployment. I need to do my transfers please!!:

khaymoni:

14/02/2022 07:32:14:

This app has made banking with zenith bank frustrating and undependable due to transfer limit glitches and refusal to log in on most occasions. The management should consider an update to deal this issues asap.:

pary4lyf:

21/03/2022 10:33:05:

This is annoying I made an app update for zenith mobile app and now it a lot worse takes time to receive money the older version was faster and more accurate:

williams tare:

09/02/2022 17:38:49:

This is the most useless bank app I've ever seen....the previous one was better with lovely graphics interface. This one is just too useless, you wont even know if beneficiary name is loading or not:

oloruntoyin:

08/12/2021 11:36:50:

I woke up to my account logged out. The app updated itself. At least send an sms or email before updating the app. People

really need to transfer money.

Updating the app without notification:

Blazey B:

28/11/2021 23:27:18:

App doesn't even open anymore. Since the beginning of this month, I haven't been able to open my app at all, and it's not good for me at all! 3 updates, still it closes immediately I open it. It's messy:

iykdo:

07/11/2021 21:07:53:

For 2 months now the app has refused to open on my phone, I uninstalled and reinstalled and yet the problem still persist. Is the app selective of operative system cos am using iPhone 6?:

priscillanatty:

28/10/2021 12:36:10:

I updated the app and since then i have not been able to use it because anytime i open it, it always go back to the home screen:

coniel.tv:

30/01/2022 22:51:20:

Please I updated this app they are asking me to register again my ATM has expired already please can you restall the older version for me please:

Okegbe Princewill:

26/03/2021 15:14:55:

deactivated my card.. now I can't activate it again ... whenever I try activating it, the app will hang and I won't be able to use it until I restart the app and after restarting it, the card will still be deactivated:

Done bellar:

04/10/2020 10:57:44:

Wow I'm so happy to update my online banking app, you're great, I'm so happy when I saw the card dispense error manager on my app, no stressing anymore.:

Kni9htOwl:

07/05/2016 21:20:59:

Zenith Bank app team have fix the crash on this new update. Next time you guys should confirm before releasing an update @ the app team.:

BZ Emmy:

15/01/2022 18:29:40:

Fix your pay Bills section. Many Options to pay bills aren't functioning well. I can pay for light, I can pay for DStv without issues. A very poor upgrade:

olamilly123:

05/12/2021 23:14:28:

This new updated app is totally irritating

As soon as I updated it, I can't login to my bank again, it's telling me I have to contact the bank or visit a nearby branch.

Ensure to fix this as soon as possible:

skitosha!:

08/11/2021 20:54:48:

App pops up when u open it but the immediately closes, urgent fix is required this seems like a bug:

affcccoach:

12/10/2021 12:59:12:

Please my app is not popping up on my iPhone 6 Plus . What must I do:

blaqkiller:

07/10/2021 18:51:05:

I don?t get if someone was in a bad place and needs money to save his life is that how slow ur stupid bank network can be

very useless bank slow like a snail I swear I hate your bank and I regret opening an account trash:

deyoungbili:

18/10/2021 12:26:38:

My mobile keeps going back to the home screen whenever I wanted to login

Please do something to this ASAP it?s really frustrating ?:

captainprime007:

03/10/2022 16:28:26:

Zenith bank has the worst customer service, worst app and charges the most... I won?t advice anyone to subscribe to their

baking service....

I updated my app... and now, I can?t login, all they do is charge you for nothing:

jameztoby:

08/12/2021 11:59:17:

Since I updated the app, I was logged out of my account and I can't log back in with an error message saying "an error has occurred, contact the bank?". It's frustrating please fix this:

immortalgbosco:

17/11/2021 13:37:47:

Please I saw the email to upgrade my mobile app which I did this and I can't use my mobile app because it keeps bouncing back to homepage

Please what's going on

Please I need to use my mobile app

Please do something:

dxand3r:

24/10/2021 19:51:39:

The app just keeps crashing whenever I open it it closes back. Nothing was fixed in this update the app still crashes it opens and closes back immediately.:

KMomor:

20/05/2018 10:57:36:

Please optimize this app for

iPhone X. I had to manually type my

password each time while bending the phone away from my face because facial recognition is not working on the app. It's

only optimized for finger print. Thanks!:

???! ?????:

05/05/2020 16:53:23:

I mistakenly chose internet banking instead of non-internet banking while setting up the app and I have not been able to reverse that action hence I couldn't get past register device because I want to set it up with OTP instead of PIN + TOKEN/Card details. What is the way forward please?:

lekinzo:

06/08/2019 22:51:01:

The new app is working better than before and I love it:

anonymous78817:

21/08/2022 23:46:22:

I really regret opening this bank ?.I can't even make a transfer of 200 thousand naira upward on the bank app. It's just keep saying error?.it's a disgrace actually I hope y'all find a solution to this as soon as possible ?????:

Nicko2560:

31/05/2022 02:51:38:

This app is the worst app I have ever seen in my life. Errors here and there without any good reason. It's already frustrating, is it bad to have an IOS and still want to bank with you people? I'm so so disappointed.:

Sleekfit:

31/05/2022 11:57:31:

App network just crashes in the middle of transactions. And say connect to network when obviously the phone network is

okay:

BihanaEnene:

27/11/2021 08:54:49:

I updated my Zenith bank app and I'm unable to login to the app again, please fix this:

patwise86:

10/02/2022 12:34:41:

The app is so annoying when I get credit alert it doesn't show in the app for sometimes the app is very slow in updating ur balance u need to work on this app pls:

Stallorex:

27/11/2021 08:28:27:

Very bad update for over a month, can't access the app since it was last updated. I believe Zenith bank need to be punished by CBN for this very bad situation they are putting millions of customers through. So unbelievable:

hvccggg:

24/11/2020 06:35:58:

The app is not opening on my phone anymore, I am confused, please help me resolve this as soon as possible:

ashyfire1111252627:

04/12/2021 18:41:58:

This bank is the most useless bank I have ever seen . I can't do a transfer I can't do anything . On this app . It's useless you all should try and work on it . Thank you you don't deserve a single star .:

kola bankz:

13/11/2021 18:06:44:

I downloaded the app and I wasn't able to login,each time I click on it,it keeps going back to the home page,please do something about it,I really need this app ..Thanks:

cant fix2:

29/08/2019 00:49:40:

I'm unable to click on continue to make transfer or continue to the next page. It keeps asking to scheduling time for payment. I don't understand what's going on. Most times it logs me out automatically. Very sad app?:

xaobei:

12/10/2021 22:48:21:

Just did the update and the app keeps crashing:

zenithbank customer:

14/11/2021 14:41:21:

Why is my app not working.... I tried using it for transactions it keeps taking me back to the main screen on an iPhone 6 iOS

12.5.1 kindly review this:

kwowhitew:

04/11/2021 00:58:54:

I'm having issue with my mobile bank app right now, I updated my app and every since then it won't open, taking me back to the home page ??:

slickowi:

06/12/2021 13:45:31:

Why is there no option to login for existing users and I have to register again, fix this:

Tega111:

14/12/2020 20:54:26:

App was working well until it was updated few weeks ago. Now whenever I open it, it just automatically disappear and go back to home.:

StayWoker:

08/10/2019 13:55:49:

It won't let me login. Asked for password and when I click that, I can only insert digits as password but my password has letters too. So I cannot login on the app cause of that. I had no problem signing in from my computer though:

Youngface22:

07/01/2022 11:34:49:

This is the most annoying app have ever used, I wonder who brought the suggestion for the upgrade?.I was logged out, can't use it good, very slow and they keep deactivating me every time.:

hordit:

15/11/2019 04:27:31:

This app should be updated so receipt can be generated there after transfer:

babalawrence:

31/10/2021 04:38:51:

I wish I didn't update my Zenith bank app some days ago. Ever since I did, I have had to resort to using my laptop for online banking. The update is a fluke. I use iPhone 6 plus.:

derealrickygold:

30/10/2021 02:26:39:

You people really crushed lot of bugs including the app, ?? wish I knew I won?t have updated my app mtcweeeew pls get it fix pls, my app isn?t opening again it keeps going back to the screen:

Ezeebenezer:

13/03/2023 11:18:52:

Why is it that if I want to re-login my bank app it will be telling to provide my account number when I have already provided it I?m tired of this bank I swear:

vi3557820:

20/11/2022 00:03:20:

To be honest, you guys need to do something about this app , it not working at all?. Had to delete and redownload like 4 times it annoying and frustrating!!!:

Jnrvalent:

17/01/2022 10:13:36:

I?m unable to increase my daily?s transfer limit as it keep showing input your pin and token. NB: I don?t have token and the previous app was not like this, urgently respond:

Akipelu:

27/10/2021 23:24:06:

About 20days ago May bank app is not opening again, please help me fix it, I need your help in the app ASAP..please abeg...?????:

tyycooon:

07/01/2022 12:52:15:

Please fix the new update, it doesn't open up, always showing no connection?even when phone is connected to a secured and fast connection system. Fix it please:

Benjahinn:

04/11/2021 05:54:36:

It been awhile since I updated my app and it's not working fine. Whenever I try to open the app it takes me back to the home page.:

blueskyeworld:

25/10/2021 12:05:12:

Since i updated my app, each time I click on the app it goes back to my phone home screen.....: haven't been able to access my account.:

rodman.:

17/10/2021 20:46:40:

After upgrading my app few days ago. My app stopped opening pass the zenith logo. Today is making it 1wewk plus.

Please improve and fix your login bugs for iPhone.:

cjreal:

17/05/2022 14:39:40:

After updating the app I couldn't login again with the same info I have been using for years. What's wrong?:

sheveyz Ra:

11/03/2021 09:22:57:

I don't know what's wrong ..my bank app won't login ..pls is it bank server issue or is only me that's experiencing such kind of error ?:

Kings K.:

13/05/2022 18:40:17:

This is a wonderful upgrade?:

bangaliconde:

30/04/2022 10:19:26:

You people should better bring a new update that would allow us to login back, you have customers abroad who only login without Atm or otp. These new update is bullishness:

queensmiles:

08/12/2021 11:25:13:

Please rectify this issue I can't transfer with my mobile app been trying all day and it keeps telling me error. Rectify it's

urgent:

natman1146:

01/06/2022 10:50:57:

This's the worst app I ever see. The previous version is far better than this. Since have upgrade to this version, I can't recharge successfully and can't transfer.:

Xcdhomi:

08/11/2021 15:15:15:

I updated the app and now I can't use the app anymore. Always returning me back to home page. Even reinstalled the app

and it?s not opening. You guys better fix this nonsense.:

Curio 21:

26/10/2021 14:03:15:

App still crashes even after updating for the second time. This is getting frustrating:

TommyOosha:

12/10/2021 22:26:44:

It?s been 3 days, my zenith app is not opening . This is very annoying:

kwinkush:

12/10/2021 13:28:05:

I need the odd One this is not work for my phone.:

Whsam156:

10/10/2021 10:29:12:

If there?s half star I will give you people

For the past 4 days my app is not opening, what type of bank that doesn?t care about her customers:

Esthyfresh:

14/06/2021 07:03:22:

I can?t log into the app because it keeps going back to my screen. I done several trials, kindly fix it to allow easy access.

It?s really frustrating ??:

obasgodswill01:

20/03/2022 13:41:27:

So annoying I can't login with this new update u guy brought it's not satisfying not at all pls put a login option instead of open account and register:

junior_jnr0:

05/11/2021 06:14:49:

It was fine all these years then suddenly it crashed ???? I cant even open the app anymore, i tried deleting and installing again but to no avail ???:

SMH zenith:

25/10/2022 09:16:59:

I think it too much bug on this app, every time I paste an account number the app crashes, y'all just need to update this app, very annoying.:

ayoniteminij:

15/11/2021 00:52:32:

Why I can't log in on my mobile app again:

abdave91:

18/06/2022 09:53:54:

The app is just telling me to provide my account number after putting my account number..very annoying:

jhornboo:

31/05/2022 17:07:00:

Always saying no network connection even when your phone is connected to 5G data network ?

Made me loose a deal:

olacruz:

23/11/2021 11:33:37:

Am having the same issue with the previous complaint I can't login to the app it's going back since I updated it yesterday

pls you guys should fix this problem ASAP:

amas92:

11/09/2019 20:49:08:

I can't open the airtime section of scheduled payments. It always crashes:

tife2324:

28/10/2021 11:05:12:

I just downloaded the mobile app and now I can't login if I click on it, it will take me back to my screen, this is so poor and

annoying:

ndprof4madrid:

18/10/2021 19:58:29:

I just upgraded my app and all of a sudden if i try launching it, it takes me back to my front page. I should not av updated it.

The old version works better?????????????????????:

Joe Swizz:

08/03/2021 23:55:51:

OMG this is not what i expected , I can't even access it as the app keeps going back to my screen anytime I try to log in . I

reinstalled it like 4 times still same issue !!!!!!! Please work on it:

nicholasbobby1:

04/02/2021 07:28:00:

Anytime I Enter my bank app it will bounce back and it?s not responding:

Christian100%:

02/11/2022 10:25:39:

The upgrade is the worse so far,the previous one is even better.??? zenith bank should do better than this ?,:

kaylafavour:

08/01/2022 09:58:04:

This new update is awful I prefer the old app settings this one is annoying please if it?s possible pls degrade this app to the old one this update is 0/10 honestly:

Wura!:

16/12/2021 14:25:18:

The mobile app updated itself. Tried logging in, it?s telling me invalid pin. Please work on this! I didn?t ask for it to be upgraded.:

Omolkoro:

07/12/2021 10:09:58:

I updated to this new app and it locked me out I can?t make money transfers or anything, I went to the bank they could not help me , terrible update do not download it:

thefamousflame:

27/11/2021 06:55:52:

The app still crashes and I?ve not been able to use it since the last update. Please do something about it.:

adedoyin638:7:

27/10/2021 21:07:19:

After updating the app from the App Store and I try opening the app it keeps taking me back to my home screen.:

marzzma6:

14/04/2022 01:24:06:

I can?t find a place to login I already have an account. This app only displays Register and open account. No login space

why ? That?s completely disgusting:

Happines1.:

09/12/2021 12:58:06:

Update inconvenience, app kept asking login me out over and over again ? very annoying and frustrating? the receipt

showing sender name is not cool also:

official__montey__:

13/10/2021 22:55:47:

I don?t know why you guys are so pathetic I can?t even login my app again it fails to lunch and takes me back to my phone

screen when I try to login:

jayho05:

22/05/2021 15:11:46:

Well idk why y?all locked my account ??????:

Hemba.:

28/08/2019 23:36:38:

Looks pretty! Easy to navigate well done Zenith:

sevenFN:

30/05/2022 14:23:34:

My mobile app keeps logging me out and I still don't know why I need assistance:

Tosky08063:

31/05/2022 11:54:22:

I regret ever choosing to use this app, for my business the app always disappoint, can't transfer or check balance.

Weekends is even the worst, I can't transact during the weekend with the app, nonsense ??:

Austin1964:

20/10/2021 00:56:01:

App is loading back to my home screen:

WorldRino:

28/05/2022 21:18:34:

This is a very useless app, just imagine you can't access your account for a whole day. This app needs to be closed down

and zenith bank need to be sued, what nonsense is this:

Pholaranmee:

17/10/2021 08:04:41:

The app stopped working immediately I updated the app.

I could access not perform any cos once I open the the app it's close immediately and it really annoying:

Ajaxy101:

02/06/2022 15:49:36:

Whats going on i was logged in into the app and all of a sudden i was logged out and I couldn?t find the login button anymore what kind of stupid app is this:

BjGucci:

17/01/2022 10:57:51:

It doesn?t accumulate balance quick . The interface is too annoying . Please fix this . The transfers take too much time:

andreysot:

22/10/2021 08:08:53:

This app hasn?t been opening for the past one week after upgrade it keeps going back to the screen:

GALLANTBOSS:

21/01/2021 23:12:38:

When I upgraded the zenith bank app it won?t open till I downgrade it to a lower version before it opens please fix it:

shakiez:

08/11/2021 18:30:54:

can?t open my zenith app after I updated the app recently and it?s annoying:

chukwudi__:

02/09/2022 07:32:41:

This is a very poor bank and a fraudulent bank. They took away 20k from my account and refused to reverse it back. Please avoid this back and get a better responsible bank:

rice Xbox:

25/02/2022 11:04:50:

How to I open a save4me account on the new app:

babbi???:

27/11/2021 17:58:43:

I?m unable to login in since I updated

It keeps returning back to phone screen page

Please do something about it fast...:

likiempire:

03/08/2022 23:42:13:

I can?t even login with my already existing account. This is ridiculous and equally frustrating. I wish I can rate it zero star:

sloex:

07/12/2021 13:13:27:

Fix your app. This is so annoying. Can?t login, keep saying wrong pin, says daily limit reached when I haven?t even done

nothing. Pls fix your app:

ravenlaughter:

13/11/2021 15:11:15:

For the pass 7 days I haven?t been able to login please you guys should do something about it. It?s really getting out of

hand.:

splendormoney:

07/11/2021 10:59:45:

Please I need to get back to my bank app it's just going back to my screen I don't know what is wrong with all this

ZenithMobile network pls help fixed it:

Muyenco:

27/10/2021 13:23:25:

I have same problem with my phone since 2 days now. I can't log in at all:

Unlimitedloaded:

10/03/2023 10:45:46:

Have been massaging you in different platforms of yours but you refuse to reply I don't know why ? you debited my account without credited the person? unfear?:

Cashy??:

30/10/2021 08:43:51:

It's still the same issue that's happening...keeps going back to my home screen when I try launching the app:

destiny 2003:

30/08/2022 18:29:32:

This bank is worst now?you guys should work on your app:

Pamjom:

19/02/2022 11:20:16:

This is very annoying....I'm trying to register my Acct to the app again and is asking for my debit card pin and I'm writing the right thing and it's telling me to get my card pin authorization.....Pssh ?:

Nightmoonwalker:

20/03/2022 21:37:11:

The new updated bank app is just a sh***t to me it doesn't let me login into my bank app account anymore it's so weird and disgusting:

princeray12:

24/02/2022 20:47:40:

This so funny I changed my phone and I couldn't login my mobile app Acct anymore that's not nice pls the bank should do something:

slayqueen1805:

15/12/2021 14:55:38:

Can't log in again after update why? There is no place to log in , it says register:

Dunn67:

15/07/2023 15:56:05:

Zenith Bank is the worst ever bank in Nigeria right now. Their services has been so porous and embarrassing. They've caused me so many embarrassment, the Banking App isn't working properly at all.:

haywiaz:

05/02/2022 17:18:12:

Why can't I login my account anymore since I updated this app:

Mrmikolo:

08/11/2021 04:34:25:

I did updated my zenith app afterwards once I click to open the app it keeps going back. Kindly make a drastic action

towards this issue. Thank you:

jay100bee:

28/01/2022 18:20:38:

This app is half my screen and won't let me make some functions on it:

dollarz marvellous:

03/11/2021 08:02:44:

I'm trying to login on this app but it keeps on going to my home screen I don't know why, pls do well to fix the problem, am

so mad? right now:

Liwanu Ace:

24/10/2021 09:44:56:

Your upgrade is worse. Now the app never opens. It crashes as soon as you open it.:

anunonymous:

30/09/2022 12:30:19:

Ever since i upgraded to this app i stopped enjoying using the app. It's the most useless upgrade i ever did. Please zenith

bank change this nonsense app. It's the worst.:

Sayo125828379:

15/01/2022 19:51:46:

I updated my zenith app today but it's not allowing me to login .. i only saw open account and register:

ola2g:

16/11/2021 18:16:25:

App crashes every time it is launched on my iPhone 6. Could this be looked into by the team.:

emperor zid:

28/10/2021 08:44:02:

I have been unable to login into my account since last week what's up ?

You can fix this please:

Alicebowel:

28/10/2021 07:55:34:

Please help to restore my ZenithMobile app cos after updating it,it always went off ,so am unable to do transactions,and I want to make series of transfers pls help:

livingstoneedem20:

15/10/2021 19:26:09:

Poor when I open the app it keeps going back to my screen and I don't know why pls u have to do something about it:

yemisneh:

12/03/2021 19:21:58:

I tried deactivate my debit card but it won't and I'll get a notification saying my card was successfully deactivated pls fix this issue ASAP cause I lost my debit card ???:

D-Blackkk:

07/04/2022 15:00:07:

Previous app was perfect and functioning effectively. This new app/upgrade is terribly and continues to malfunction. This needs to be fixed or revert to old app:

zahdyman:

20/01/2022 23:42:14:

This new updated app is really bad, it hardly connect and it doesn't update transactions history:

juli??:

26/04/2021 13:51:52:

I can't access my mobile app why?:

westbawa:

08/12/2021 11:06:28:

This the worst app ever , please make a change my transaction are pending, work on the app lot of bugs around it:

Jerohifeanyi:

28/11/2021 11:17:57:

The app is still crashing!!!!

It keeps going back to my phone screen!!!! Pls fix this, it's really frustrating.:

hargbohleey:

11/10/2021 11:40:23:

My zenith app keep closing back why after this upgrade it seems bad it not login on anymore please fix this:

smartscent:

09/10/2021 19:30:33:

I want to login on my app yesterday and it keep on going back,I upgraded it and is still same,showing me internal processing

error:

Tyriqlondon:

29/07/2022 15:52:22:

This is a very useless app

Is has frustrated me countless times in terms of transfer transactions all it says is error:

doph myke:

03/02/2022 08:02:59:

To make my story very short this is the worst update so far, I have stopped using the bank since I can?t use the app as usual,to me its of no use!!!:

asagba:

30/10/2021 21:12:27:

I can?t open my online banking anymore what seems to be the problem ???am so disappointed:

Momoh Lucky:

23/04/2020 08:49:48:

You need to fix the bug in this app, I want to request a statement and I can?t select the date I want because it won?t show anything:

liznanya:

05/12/2022 16:43:16:

This is really frustrating. Tried logging in and I can?t log in any longer.:

tech-john:

10/06/2022 11:57:47:

I made a transaction since 4days ago and I was debited but the person I sent the money to haven't see the money:

endlessgrace:

09/02/2022 16:06:11:

Zenith Bank, if You people don't have any mobile app is far better than these so called App! What kind of Uselessness

mobile app is this Na?:

kcmakanakii:

08/12/2021 12:11:50:

This new updated app is worse and dead. I can't make transfers and keeps telling me my pin is wrong and error messages:

aliciaholker:

06/11/2021 16:35:50:

Fix this damm app it keeps going back to my screen also:

9jaforshow:

01/11/2021 12:08:04:

Why is my app keep going back...it?s almost 2months now:

mosesakorede:

29/08/2021 00:04:37:

What can I do to it I have change the password still yet is not working:

oluwasheyi:

18/02/2021 09:08:37:

My Mobile banking app is giving me a lot of problem,I forgot my login password and tap forget password and it was reset but

still I?m not able to login,pls what?s is the cause:

S. Mxwll:

01/12/2021 19:21:02:

Since updating the App two days ago I?ve been unable to login to my account.:

bigtee23:

03/10/2019 20:09:39:

This app doesn?t work with iPhone 8 have try so many times to register is not work you try and upgrade it.:

Nuel Chidi:

14/08/2022 11:55:58:

I needed to make an urgent transfer I logged on my zenith app. I was asked to update, been trying to do so and it?s not

updating!:

okah5040:

15/10/2021 17:03:46:

Having difficulty logging into my app:

gannte:

30/12/2021 09:35:43:

Since I updated this my zenith app I can?t login again .

I need help because I need to transfer money to father:

mok world:

06/03/2021 09:19:06:

Have been trying to open my app but it?s going back to my screen

Please what can I do

Please treat urgently:

Lehxy_royy:

07/12/2021 17:42:46:

I just updated my mobile app now and I?m unable to login again. Please fix this.:

king042:

16/11/2021 01:24:29:

I updated my zenith bank app and ever since then it keeps on crashing please somebody have an idea of what to do about

it please:

daily profits signals:

01/03/2022 17:14:19:

Rubbish app since updated, I can?t login anymore, I guess it?s time I leave the app for you:

SOG-GH:

17/11/2021 10:09:51:

The banking app has not been working for a while now and nothing has been done about it.:

Kingz 147:

05/02/2023 15:37:27:

I can?t even make a withdrawal, everything I put the account number the app closes:

Thwayne:

26/12/2021 16:14:44:

I hate the new app? it's very slow and the old app is much more easier the this new?.I hate it ???..please go back to the old app ???:

Douglas 22:

11/12/2021 15:43:54:

This app isn't working after the update? it's not showing my account balance on it..:

azowalex:

07/12/2021 08:20:43:

This stupid update just make me loose a congrat now please I think is time for me to close account what is meaning of this:

muna faith:

26/11/2021 14:39:05:

I can't access mine anymore.....if I tap on the app on my screen it will go back?:

vinesiri:

04/02/2020 07:47:36:

It was working good till this new update came its Sooo Annoying I cant make transactions and transfers Anymore.. can't even access my balance either ???????.....:

Bobbyjay575:

13/04/2023 04:53:41:

For like 1 days now I was unable to login my zenith bank application:

Legit Exchange:

18/03/2022 16:57:52:

This mobile app is the worst ever I will not be on limit my app won't be able to send money again ??????????:

mode_doxa:

29/10/2021 16:31:14:

This app still doesn't launch even after several repeated downloads. Fix it please!!!!!!!:

horlarehywajuh:

10/10/2021 21:59:31:

I try opening the app and it closes automatically by itself....pls do something:

Toluleke:

11/07/2019 05:19:48:

This new update is really crappy, hard to believe, the application went back in time. This app needs to be fixed ASAP:

004settings:

17/08/2022 08:02:35:

They automatically logged me out, I was trying to login back, it's not working anymore:

iyanu12:

07/01/2022 06:53:09:

If I download this app and I see that it doesn't work as expected then I'm leaving I'm done what nonsense:

badospumping:

28/10/2021 06:47:36:

Every time I download this app it keep going back:

chydee benz:

20/12/2021 19:16:19:

The new update is very slow to do transfer and pay bills . Goshhh!!:

solomon408dike3214567:

01/10/2020 10:21:58:

Its keeps on crashing down:

goldbankz:

25/10/2021 17:14:40:

My app keep going back to the screen after I upgrade I:

kenstaley82:

10/03/2021 21:41:05:

App isn?t opening after upgrading it ... fix this problem immediately thanks:

luluuberceo:

20/11/2020 08:32:19:

Since I updated this app in my iPhone 6s the app can?t open again whenever I try to open it

It keeps returning me back to my homepage very annoying ??????????:

moroon234:

17/12/2022 20:14:49:

I redownload the app on my phone and I can?t log in:

treasure29a:

08/12/2022 15:45:18:

I couldn't login into my app again , I updated my zenith app now I can't login again, you people should do smthin:

Germannation2:

01/10/2022 11:54:44:

Please they should work on the bank network really too poor and annoy:

Mr.Marcus Garvey:

02/06/2022 00:23:23:

When can you people do something right?:

Jhvxy:

05/12/2021 22:09:08:

Please you guys should go back to the old app, this new update is trash , I can't even use it , no place to login:

greenghost1000:

25/11/2021 06:23:11:

I updated the app on my iPhone 6 i updated the app and it's not working at all:

Ttee200:

23/10/2021 08:33:38:

This App is not working, I wish you people can try it on an iPhone6 device and confirm the work you've done. It's garbage:

Yemiscoco:

22/12/2019 16:14:51:

I just downloaded your app and as a concerned customer, I was surprised by your welcome statement, ?Great...

understood....? Please have someone change this on your app page to, ?understand.? Thanks.:

dazzler1217:

21/07/2022 00:55:00:

I hate this new updated zenith app? so frustrating and annoying:

ogkaiserlee:

06/12/2021 18:01:15:

Can?t use the app, can?t find my account, update makes app really unusable:

duilse:

27/10/2021 02:10:57:

Anytime I want to enter my bank app it will take me back to the screen:

simon ooooooooo:

27/02/2021 06:53:28:

My online banking isn?t opening for 5days now always showing network not available reconnecting am so fed up:

Jekshlkdm:

13/01/2023 09:10:11:

I?m experiencing log in issues, every time I try to login i encounter an error message:

Stickerdee:

09/12/2021 23:53:37:

This unacceptable because I can?t login to my mobile app anymore after I updated this app fgs:

Mista Bandz:

25/12/2020 10:52:27:

Lately you can?t open the app at all..:

mitchey legit:

09/11/2021 15:34:55:

App keeps crashing after new update it won?t launch at all.???:

chexyvirus:

02/12/2022 09:56:36:

I can't use his app on my phone I try to update it and I can't restore back to my phone:

Godwinuche:

24/05/2022 10:37:31:

Please make una reverse my money ooo una bank to poor make una go de find work stop using people?s money for your

bank business Mr Zenith:

inspector 01:

28/11/2021 16:48:25:

App is not opening,please what can I do to make it to start working again:

gift285:

17/11/2021 22:17:31:

Ever since the app was updated I can no longer enter the app:

SJLagos:

29/07/2019 22:35:49:

Why would you need my cards details with pin for me to use your latest update?:

mmorah:

17/04/2022 21:58:37:

Very annoying I can?t even login again with my details.:

plein01:

19/02/2022 08:02:14:

This recent app is very laggy and it even requires more network operate, please release a better update:

bunchy1313:

12/11/2021 07:22:55:

I updated my app and now i can?t login. It?s taking me back to my screen:

alexsunyy009:

06/12/2021 23:03:26:

This is new app keyboard keep disappearing whenever you?re try to use multitask.. you guys have to fix this asap. Thanks:

adebayonolongthing:

06/12/2021 20:07:28:

The upgrade is so stupid can?t even select my account source to enable transfer:

futfhjbncb:

09/10/2021 23:32:06:

My app disappears when I open it, I can?t seem to remedy it. It?s very frustrating and disappointing:

erejuwa omotayo:

30/09/2019 15:00:21:

This app is trash ..the service is lagging and the app is locked me out .. I can?t login no more and zenith are too dumb to

know the problem they are facing:

deoluwa:

11/12/2021 12:40:28:

Why do I keep registering every minute

What kinda update is this:

Karpuz1\$7:

31/10/2021 07:49:31:

The app closes immediately you open, please fix this.:

JothamAnniella:

11/12/2021 09:51:41:

My mobile app is not opening for months now, its really frustrating i swear please help:

whalelawizzy:

02/06/2022 10:22:19:

I hate your bank ..wish I never opened this bank rubbish:

lekannnnn___:

04/03/2022 19:06:09:

E no go better for you guys for all these stress u guys been giving me after this rubbish update ?????:

Olamide03:

27/12/2021 13:17:09:

The App is going back on my screen since I bought my new iPhone pls what can I do?: