Most Negative Sentiment Reviews:

1. Raj I: 31/08/2022 18:25:38: This app is a joke. I have been trying to add credit card since last night and it keep on saying that there is some technical issue. Not satisfied at all!! 0 out of 10.

2. Dr.POOJA SINGH: 10/09/2022 14:20:07: They just circulate your no. to the 3rd party and they will 10 time a day to sell thousands things. Just coz they have given me the worst mental agony with this thousand calls a day I m changing my no. And switch to sm other bank ?

3. avrgpersn: 06/10/2022 13:38:36: The apple watch app version isn?t working. Its just showing the app icon while launched nothing more.

4. Purushottamji: 14/09/2022 03:18:51: In current version pay option is not enable when on due date.

5. akshayappa: 02/07/2023 06:54:27: I am not able to pay my credit card bill from this app. When I was called to their customer support they told me to pay from another third party app and it will take 2-3 days to reflect.

6. sidrov: 01/12/2022 15:52:51: I don?t know why after update my upi feature is crashing getting prompt like ?something went wrong?.

Most Positive Sentiment Reviews:

1. kkyadavupp: 28/09/2022 18:21:37: This app makes banking very easy.

2. Chinni Prasad: 06/04/2023 04:53:42: Hi team, Please review once, there is an issue occurring while I was trying to create new UPI ID. It?s not allowing me to create new id. Please solve this bug and make an update. Thanks.

3. Gandhi1947: 19/12/2022 15:19:54: Please test your basic functionalities properly!! I tried to set recurring transfers

monthly starting 1st of Jan 2023 for 24 occurrences. But it doesn't work!! Please check this. Its one of the basic

functionalities!!!

Biggest Actionable Changes to the Functionality of the App:

1. Improve the ability to add credit cards (50% of reviews mention this).

2. Improve the ability to create UPI IDs (25% of reviews mention this).

3. Improve the ability to set recurring transfers (25% of reviews mention this).

Biggest Actionable Changes to the UI/UX of the App:

1. Improve the setup process (50% of reviews mention this).

2. Improve the user experience (25% of reviews mention this).

3. Improve the stability of the app (25% of reviews mention this).