

[Home](#) > [Frequently Asked Questions](#) > [Fare Rules](#)

Categories

[Baggage Allowance](#)[Ticket Modification](#)[Check-in Options](#)[Refunds](#)[Flight Delays & Cancellations](#)[Pre-paid Baggage](#)[Infants Travel](#)[Travel Certificate](#)[Add-on Services](#)[On-board Facilities](#)

Fare Rules

What are Fare Rules?

The rules and conditions of any reservation depend upon the fare type that the reservation has been made under. These rules and applicable conditions for a particular fare type are called Fare Rules.

Given below are the Fare Rules applicable to the three different type of fares offered by IndiGo:

Domestic Fare Rules	
Applicability	
Checked in Baggage Allowance	

Airport Check-in Requirements	Hand Baggage Allowance	
Terminal Information	Change Fees	Number of days
		0-3
Non-standard & Special Baggage		
4 Days or more		
Lost & Mishandled Baggage		
Aircraft and Routes		0-3
Contact Us		4 Days or more
Fare Rules	Cancellation Fees	Number of days
Expectant Mother		0-3
Medical Assistance		4 Days or more
Passengers with Special Needs		
Unaccompanied Minor Travel		0-3
Payment Alerts		
		4 Days or more

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6E Fares

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Change

6E Rewards

Credit Shell

IATA Travel
PassFees and
Charges

Hotels

IndiGoStretch

Change/ Cancellation allowed till

Seats

*Applicable to all Bookings made on or after October 1, 2020. For Bookings made between May 21, 2020 and September 30, 2020 (inclusive) for travel up to November 24, 2020, the Checked-in Baggage Allowance will be 20Kg (one piece only) instead of 15Kg.

If any cancellations to Bookings are undertaken through IndiGo's call centre, an additional fee of INR 250 per person per sector will be levied by IndiGo.

If such service is booked through IndiGo's call centre, an additional amount as applicable will be charged.

International Fare Rules		Regular Fare
Valid on		Domestic/International Travel
Checked in Baggage Allowance		20 kg (2 piece only), Bangkok, Kuala Lumpur, Male, Phul Singapore. Free checked-in baggage allowance for travel and from Kathmandu is 20kgs (1 piece or (30 Kg for Colombo Dammam/Madina Doha, Dubai, Muscat Hong Kong, Riyadh Sharjah and Yang Flights and for Jeddah - 30kgs including Zam Water (2 piece only) (only for flight

		from Jeddah to Ind
Hand Baggage Allowance		One hand bag up to 7 kgs and 115 cms, shall be allowed per customer. For contactless travel, we recommend to place it under the seat in front of you on board.
Change Fees	Number of days left for departure	Domestic
	0-3 (Days)	INR 3250 or base fare and fuel surcharge plus fare difference will be charged (Whichever is lower). Change fees depend upon the time of change. Know more
	4 Days and above	INR 2750 or base fare and fuel surcharge plus fare difference will be charged (Whichever is lower). Change fees depend upon the time of change. Know more
		International
	0-3 (Days)	Upto INR 5000 or base fare and fuel surcharge plus fare difference will be charged (Whichever is lower). Change fees depend upon the time of change. Click here

Cancellation Fees		here to check specific rates
	4 Days and above	Upto INR 4500 or base fare and fuel surcharge plus fare difference will be charged (Whichever is lower). Change fee will depend upon the time of change. Click here to check specific rates
		Domestic
	0-3 (Days)	INR 3500 or Base fare + fuel surcharge (Whichever is lower). Cancellation fee will depend upon the time of cancellation. Know more
	4 Days and above	INR 3000 or Base fare + fuel surcharge (Whichever is lower). Cancellation fee will depend upon the time of cancellation. Know more
		International
	0-3 (Days)	Upto INR 6500 or Base fare + fuel surcharge (Whichever is lower). Cancellation fee will depend upon the time of cancellation. Click here to check specific rates

		specific rates
	4 Days and above	Upto INR 6000 or Base fare + fuel surcharge (Whichever is lower). Cancellation fee will depend upon the time of cancellation. Click here to check sector specific rates

IndiGo

Book

Trips

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Check-in

IndiGo BluChip

showed in

change/ cancellations done within 4 hours show charges will apply.

Seats		Chargeable
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If any cancellations to Bookings are undertaken through IndiGo's call centre, an additional fee of INR 250 per person per sector will be levied by IndiGo.

If such service is booked through IndiGo's call centre, an additional amount as applicable will be charged.

Other Fare Rules	Family Fare	
Applicability	A family of 4 to 9 passengers can book special Family Fare and save upto 10% on base fare and fuel charge. Only available on Domestic Sectors	C D
Change/Cancellations	Yes, you can cancel or change your	Ye

	Family Fare booking. Please refer Conditions of Carriage for change/cancellation fee and detailed T&Cs	Re
Switch to other fare type	Once you have opted for IndiGo Family Fare option, you cannot switch to any other option of fares. Any such change will be considered a change of booking and the applicable change fee and difference of fare will accordingly apply.	For you a An c a dif a
Partial Cancellation	You can partially cancel a booking on Family Fare	cc

What is Lite Fare?

[Click here](#) for details on Lite Fare

What is Regular Fare?

Regular Fare are standard/normal fares that IndiGo offers via its distribution channels.

What is Flexi Plus Fare?

Now enjoy the multiple offerings under one fare. Book with our all-new Flexi Plus Fare and make the most of the below:

- Complimentary standard seat*, XL Seat at 50% discount.
- Complimentary meal

- Lower change and cancelation fees
- Prepaid excess baggage at 20% discount

What is Super 6E Fare?

Now enjoy the multiple offerings under one fare. Book with our all-new Super 6E Fare and make the most of the below:

- Zero convenience fee
- An extra 5 kgs baggage allowance
- A free seat including XL seats

What is Family Fare?

A family of 4 to 9 passengers can book special Family Fare and save upto 10% on base fare and fuel charge.

What is Return Fare?

What is Group Fare?



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We're just a ring away.
India : 0124-6173838,
0124-4973838



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Have a compliment or
complaint?



Chat with us

Questions? We are
here to help.

2,200+

Daily
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90+

Domestic
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40+

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Destinations

700 Mn+

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400+

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Strong

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**COMPANY**

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Green – ESG report

6E Embrace – Diversity Equity & Inclusion

IndiGoReach – Our CSR initiatives

Board of Directors

Leadership Team

Investor Relations

InterGlobe Enterprises

RPWD – Equal Opportunity Policy

Transgender Persons Policy

HIV/AIDS workplace policy

Seat/Aircraft information

SUPPORT

Plan B

Special/Disability Assistance

Medical Assistance

Seat Select

6E Eats

Add-ons & Services

Baggage

Refund Claim

Charter Services

Hotels

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FAQ's

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