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Baggage Allowance

How much baggage am I allowed to carry?

Track your bag: We strive to ensure the safe and timely delivery of your baggage upon your arrival to your destination. [Click here](#) in case you wish to track your bag.

Free Baggage Allowance		
	Hand Baggage	Che
Maximum Weight	One handbag up to 7 kgs and 115 cms (L+W+H) allowed per passenger. Additionally, one personal article, such as ladies' purse or a small bag containing laptop, not weighing more than 3 kgs .	Domesti
Maximum	One handbag up to 7	Bangkok

Airport Check-in Requirements	Weight	kgs and 115 cms (L+W+H), allowed per passenger. Additionally, one personal article, such as ladies' purse or a small bag containing laptop, not weighing more than 3 kgs .	Bali, Kathmandu, Krabi, Mauritius, Phuket
Terminal Information			
Non-standard & Special Baggage			Jeddah
Lost & Mishandled Baggage			
Aircraft and Routes			
Contact Us			
Fare Rules			
Expectant Mother			Abu Dhabi, Almaty, Bahrain, Baku, Colombo, Damman, Dhaka, Doha, Dubai, Hanoi, Ho Chi Minh City, Hong Kong, Istanbul, Jakarta, Kuala Lumpur, Langkawi, Madinah, Muscat, Penang, R
Medical Assistance			
Passengers with Special Needs			
Unaccompanied Minor Travel			
Payment Alerts			

Reservations			Al Khaima Riyadh, Seychelle Sharjah Singapore Tashken Tbilisi
Payment Support			
Travel Documents			Nairobi
6E Fares			Jaffna
Codeshare Flight			India to Kuwait, Kuwait to India
Dubai Airport Change			
6E Rewards			
Credit Shell			
IATA Travel Pass			
Fees and Charges			
Hotels			
IndiGoStretch			
	Maximum Weight	Only one bag weighing not more than 7 kgs.	For AU codeshare sectors

Maximum Weight	Only one bag weighing not more than 8 kgs.	For EU codeshare sectors
Maximum Weight	Only one bag weighing not more than 8 kgs.	For US codeshare sectors
Dimensions	55cm x 35cm x 25cm	158 (Length)

****Disclaimer:** For checked-in baggage, maximum 23kg/piece would be allowed

***Disclaimer:** In addition to the one piece of Hand Baggage permitted to be carried in accordance with the above, IndiGo will permit a Customer to carry one additional personal article such as ladies' purse or a small bag containing laptop not weighing more than 3 kgs.

#Please note that if the payment is to be made in any other currency than Indian Rupee, the fee(s) will be calculated as per the conversion rate prevalent at the time of payment.

Terms and Conditions for purchasing prepaid excess baggage for International Connecting Flights:

- Excess baggage should to be booked at least 6 hours before the scheduled departure.
- The domestic flight should be within 48 hours of your international flight or 48 hours after completion of institutional quarantine.
- Passengers should produce relevant international travel documents or institutional quarantine release certificate, respectively, at the time of check-in failing which IndiGo will charge excess baggage as per applicable airport rates.

Please note:

Hand Baggage can only be stored in the cabin subject to the availability of space in the overhead bin. In case of lack

of availability of space, IndiGo provides you the option to leave your Hand Baggage at the side of the aircraft prior to departure and to reclaim it from the conveyor belts where Checked Baggage is normally received

Travel with us seamless even while you have excess baggage. Customers can book pre-paid excess Baggage allowance and pre-paid additional piece allowance (subject to a maximum of 2 pieces) up to one (1) hour prior to the scheduled departure of their flight, on the Website or through IndiGo's call centre

Additional Piece(s):

Domestic: Customer will also be required to pay per kg Excess Baggage Charges corresponding to the weight of the additional Checked-in Baggage.

Additional Per Piece	Domestic Sector
Pre-Book Charges (Subject to Maximum of up to 2 Pieces)	INR 900
Airport Charges	INR 1000

International: Customer will also be required to pay per kg Excess Baggage Charges corresponding to the weight of the additional Checked-in Baggage.

Additional Per Piece	International Sector
Pre-Book Charges (Subject to Maximum of up to 2 Pieces)	INR 1800
Airport Charges	INR 2000

What items are not permitted on an IndiGo flight? ^

Prohibited in Checked and Cabin baggage:

- Compressed gases - deeply refrigerated, flammable,

non-flammable and poisonous such as butane oxygen, liquid nitrogen, aqualung cylinders and compressed gas cylinders

- Corrosives such as acids, alkalis, mercury and wet cell batteries and apparatus containing mercury
- Explosives, munitions, fireworks and flares, ammunition including blank cartridges, handguns, fire works, pistol caps
- Flammable liquids and solids such as lighter refills, lighter fuel, matches, paints, thinners, fire-lighters, lighters that need inverting before ignition, matches (these may be carried on the person), radioactive material, briefcases and attache case with installed alarm devices
- Oxidizing materials such as bleaching powder and peroxides
- Poisons and infectious substances such as insecticides, weed-killers and live virus materials
- Fish (including other sea food), animals, birds, insects in any form, whether alive and/or dead, and/or frozen and/or dried and/or cooked
- Anything that possesses and/or is capable of possessing and/or emitting a conspicuous and/or offensive odour
- Other dangerous articles such as magnetized materials, offensive or irritating materials

Prohibited items in Cabin Baggage:

- Dry cell batteries
- Knives, scissors, Swiss army knives and other sharp instruments
- Toy replicas of fire arms and ammunition
- Weapons such as whips, nan-chakus, baton, or stun gun
- Electronic devices which cannot be switched off
- Aerosols and liquids*
- Any other items which are deemed security hazards by local law

*Passengers can carry one clear transparent resealable litre sized plastic bag containing small quantities of liquid items / gels / pastes/aerosols or items of a similar consistency. Liquids / gels / aerosols include but are not limited to beverages, shampoos, suntan lotions, creams, toothpastes, hair gels and hair sprays. The contents will be subject to screening and security checks and must comply with IndiGo's security guidelines about permissible objects.

Please note:

IndiGo recommends that all medication, valuables, fragile items, perishable items and precious items (cameras, jewelry, money, electronics, etc.) should be carried in Cabin Baggage and not in Checked Baggage. IndiGo shall not accept any responsibility for these items.

Are there any general advisories that I should keep in mind regarding my baggage? ^

Yes, there are many:

- Don't accept any packets from unknown persons
- Don't leave baggage unobserved at any time, especially at the airport. Unattended baggage may be removed by Airport Security as an object of suspicion
- Please declare if you are carrying any arms or explosive substances, prior to Baggage screening/ check-in . Concealment is considered an offence under the Aircraft Act and Rules
- Clearly label all baggage items with passenger's name, address and contact details
- All prohibited/restricted items are liable to be removed by security and IndiGo may not be in a position to return such removed items

Tips to secure your luggag...



Can I check-in for my onward flight at the point of departure and reclaim my checked-in baggage at the end of the entire journey, in case of connecting flight made by me in two different PNRs? ^

No. We do not offer a through check-in service on connections which were made by the passengers on two different PNRs. On arrival from the first flight, passengers must collect their luggage from the conveyer belt and check-in again for the connecting flight.

However, in cases where the domestic connection is offered by IndiGo in a single PNR, then a through check-in facility can be availed by passengers at the departure airport.

Please note: The option for through check-in is not available for international connecting flights even if the connection was made under a single PNR. On arrival from the first flight, passengers must collect their luggage from the conveyer belt and check-in again for the connecting flight.

Carriage of Alcoholic beverages? ^

Passengers may carry upto 5 Liters of **alcoholic beverages** as part of their checked-in baggage, provided the following conditions are met:

1. The alcoholic beverage is in retail packaging and is packed appropriately (to prevent damage / leakage).
2. Alcohol content in the beverage is not more than 70%.

If the alcoholic beverage contains 24% or less alcohol by volume the above limitation of 5 Liters does not apply.

The alcoholic beverages is also permitted in carry-on baggage when purchased from the Airport Security Hold Area and should be placed in a transparent re-sealable plastic bag of a maximum capacity not exceeding 1 Liter. The indicative size of the 1 Liter bag is: 20.5 cm x 20.5 cm or 25 cm x 15 cm or equivalent. The containers must fit comfortably within the bag, which should be fully closed.

The passengers must comply with other applicable state / national regulations, if any.

What items are considered as special baggage and how can I carry them?

The following items are considered as Special Baggage:

- Sports/Skiing equipment
- Golf bags
- Bicycles
- Surf boards
- LCD and LED TVs of size more than 99.06 cms (size up to 81.28 cm for ex-Riyadh flights)
Other large and/or odd-sized items, including cartons, whose dimensions (L+W+H) exceed 158 cms

IndiGo will levy a fee of INR 1200 (or equivalent in foreign currency) for Domestic flights and INR 2500 (or equivalent in foreign currency) for International flights, for any Special Baggage that is submitted as Checked Baggage. This fee will be applied over and above any Excess Baggage charges that might be applicable.

Please note:

Jewelry: IndiGo does not hold any liability on carrying cash or jewellery but it is subject to clearance by the airport regulatory authorities.

Musical Instruments: Carriage of musical instruments is allowed in our Domestic and International flights at no additional cost. Guitar, if packed in soft cases, can be carried in hand baggage, however other instruments like, Piano, Violin, Drum, Harmonium, Keyboard etc., have to be properly packed and can be carried in Check-in baggage only.

If you wish to carry an oversized item on board like, Cello, Sitar, Venna etc., which will fit safely in a seat, you must purchase an additional seat on that flight, subject to availability and applicable fares. However, IndiGo reserves the right to refuse carrying of any large item(s) which we feel may present a safety risk.

What are the baggage allowances for Stretch customers?

Stretch customers are allowed up to 30 kg of check-in baggage in two pieces, while Stretch+ customers may

bring up to 40 kg in two pieces. Both categories permit one piece of hand baggage up to 12 kg.

What is the infant baggage allowance for Stretch Customers

Infant Baggage Allowance for Stretch customers is 7 Kgs cabin baggage. There is no Check-in baggage allowance for the infants

Will there be any additional fees for excess baggage for Stretch?

Yes, there are nominal fees for excess checked-in baggage, applicable in the following cases:


1. If you are carrying a third piece of luggage
2. If your permitted two pieces exceed the weight limit
3. If the third piece of luggage exceeds the weight limit

What if I exceed my free baggage weight allowance?

Customers carrying more than the allowed baggage limit will be charged the following excess baggage fees at the time of check-in:

Domestic Travel	International Travel
INR 600 per additional kg	INR 600 (or as per base currency of reservation) per additional kg


Pre-Paid Excess Baggage: Passengers can book pre-paid excess baggage up to 1 hour prior to the scheduled departure of their domestic flight via our website or call centre. [Click here](#) to know more.



Call us


We're just a ring away.

India: 0124-6173838,
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2,200+

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Destinations

700 Mn+

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Customers

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Fleet
Strong



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