

[Home](#) > [Frequently Asked Questions](#) > [Refunds](#)

## Categories

[Baggage Allowance](#)[Ticket Modification](#)[Check-in Options](#)[Refunds](#)[Flight Delays & Cancellations](#)[Pre-paid Baggage](#)[Infants Travel](#)[Travel Certificate](#)

## Refunds

### Can a refund be obtained on an Itinerary cancellation? ^

Yes, a refund on an itinerary cancellation can be obtained. You can cancel the ticket online and get refunded after the applicable cancellation charges are incurred. Changes or cancellations to booking must be made at least

- 3 hrs prior for domestic flights
- 4 hrs prior for international flights.

There will be an imposition of No Show charges if the ticket is not cancelled/ rescheduled within the stipulated time which means the ticket amount will be forfeited and only applicable taxes will be refunded.

**IndiGo** [Book](#)[Trips](#)[Deals  
&  
Offers](#)[Check-  
in](#)[IndiGo  
BluChip](#)[Services](#)[On-board  
Facilities](#)

Obtained:

Refund for cancelled tickets will be processed after the deduction of appropriate cancellation fees, which may take up to 7 working days.

How can a refund for a reservation paid in cash be obtained? ^

## Airport Check-in Requirements

A refund in cash can be processed at the domestic airport counters; but if the payment for the reservation is made at our International airport counter; than passengers will have to write to us at [customer.experience@GOINDIGO.IN](mailto:customer.experience@GOINDIGO.IN) for assistance.

## Terminal Information

How can I obtain a refund for a ticket booked through a travel agency? ^

## Non-standard & Special Baggage

The refund for the amount will be made to the travel agency's account on cancellation of the booking. Passengers will have to contact the concerned agency directly to claim their refund.

## Lost & Mishandled Baggage

Can a refund be obtained in case I am unable to travel? ^

## Aircraft and Routes

Unutilised tickets and No Shows will only have their applicable airport taxes refunded

## Contact Us

How do I claim, No show tax refund ? ^

## Fare Rules

In case of a missed flights/ no show, all statutory taxes and User Development Fee (UDF)/ Airport Development Fee (ADF)/ Passenger Service Fee (PSF) will be refunded.

## Expectant Mother

To claim No-Show taxes, please click on '[Edit Booking](#)' and enter your booking reference number and email id.

## Medical Assistance

Is it possible to change my booking again after I have availed Plan B? ^

## Passengers with Special Needs

Once Plan B is availed, any further changes or cancellations would be on chargeable basis as per Indigo T&C.

## Unaccompanied Minor Travel

## Payment Alerts

For more information regarding refund [Click here.](#)

Reservations

Payment  
Support

Travel  
Documents

6E Fares

Codeshare  
Flight

Dubai Airport  
Change

6E Rewards

Credit Shell

IATA Travel  
Pass

Fees and  
Charges

Hotels

IndiGoStretch



Call us

We're just a ring away.

India: [0124-6173838](tel:0124-6173838),

[0124-4973838](tel:0124-4973838)



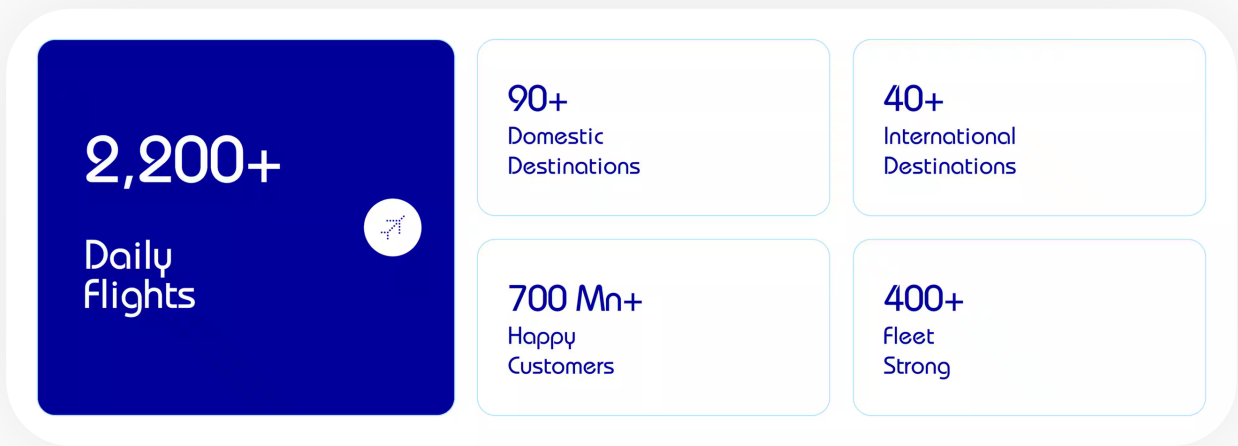
Feedback

Have a compliment or  
complaint?



Chat with us

Questions? We are  
here to help.



Share Feedback

COMPANY

- About us
- IndiGo
- Green – ESG report
- 6E Embrace – Diversity Equity & Inclusion
- IndiGoReach – Our CSR initiatives
- Board of Directors
- Leadership Team
- Investor Relations
- InterGlobe Enterprises
- RPWD – Equal Opportunity Policy
- Transgender

SUPPORT

- Plan B
- Special/Disability Assistance
- Medical Assistance
- Seat Select
- 6E Eats
- Add-ons & Services
- Baggage
- Refund Claim
- Charter Services
- Hotels
- 6Eskai
- Contact Us
- IndiGo CarGo
- FAQ's

QUICK LINKS

- Tariff Sheet
- Offers
- Careers
- Advertise with us
- Sitemap
- Destinations
- Blogs
- Terms and Conditions
- Conditions of carriage
- Privacy Policy
- Disclaimer
- International Travel Tips
- Web check-in advisory
- Purchase requirement
- Download

DOWNLOAD APP

- Press releases
- iOS / Android
- Our awards
- Testimonials
- Hello 6E Magazine

Persons  
Policy  
HIV/AIDS  
workplace  
policy  
Seat/Aircraft  
information

app  
Flight status  
Domestic  
Flights  
International  
Flights  
Passenger  
Charter

Awards

Best Low  
Cost Airline-  
Asia

Passenger  
Choice  
Awards

Best Low  
Cost Airline-  
Central Asia

SOCIAL MEDIA

[f](#) [x](#) [@](#) [in](#)

..... ^ .....

Site map   Privacy Policy   Terms & condition   Cookie Policy  
Cyber security   Disclaimer  
[@Copyright 2024 IndiGo All rights reserved.](#)

+917065145858  
[Connect with us on  
WhatsApp](#)