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Medical Assistance

Do I need to inform IndiGo if I have any medical condition? ^

Customers who are ailing from any particular medical condition can travel on IndiGo after giving prior medical information as per the medical form provided on the IndiGo Website, in order for IndiGo to provide complete assistance.

- Medical Information must be provided to IndiGo at

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- The customer must also inform IndiGo regarding any hospitalisation requirement upon arrival.
- In case a Customer will be accompanied by a safety assistant during travel then his/her name and contact details must also be shared with IndiGo.

Will the cabin crew be able to provide me with any medical assistance? ^

IndiGo would like to mention that our cabin crews are not authorized to give special assistance (e.g. lifting etc.). Further they are trained only in first-aid and are not permitted to administer any injections or to give any medication.

Airport Check-in Requirements

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Payment Alerts

A customer who has agreed to our [Conditions of Carriage](#) agrees and understands that he/she has accepted to undertake the travel on IndiGo on his/her own will and volition, and further agrees that IndiGo will not be responsible for any liability other than the liability as specified in the [Conditions of Carriage](#).

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InterGlobe Enterprises

RPWD – Equal Opportunity Policy

Transgender

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