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Add-on Services

How can I get a print out of my ticket/itinerary? ^

Click on [View/Change Booking](#) on our home page and retrieve your reservation by entering your PNR (a six digit code generally sent as an SMS after you make a reservation) and email address or last name. Once it is reservation is retrieved you can take a print out of your ticket.

Note: If you have made the reservation through a travel agency you may have to get your email address updated in order to retrieve the booking online.

How can I print/re-print my Web Check-in boarding pass? ^

If you have already Web Checked-in, you will need to click on the [Check-in](#) link on our home page and retrieve your reservation using your PNR (a six digit code generally sent as an SMS after you make a reservation), email address or last name. Once your reservation is retrieved you can print or reprint your boarding pass.

How do I book snacks for my flight online and what are the charges? ^

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You can book snacks* online through the [view/change booking](#) section on our homepage. The snacks can be added only up to 24 hours prior to the scheduled departure time.

If such service is booked through IndiGo's call centre, an additional amount as applicable will be charged.

Snack	Domestic Flights	International Flights
Vegetarian	INR 250 per sector	INR 500 per sector
Non-Vegetarian	INR 300 per sector	INR 500 per sector

How can I book a specific seat for myself on the flight? ^

Passengers can book specific seats on the flight through our website or at the airport. The charges for booking seats are as follows:

Domestic

Preferential Seat* Fee for ATRs	INR
Rows 1,2,19,20	500
Rows 3,4,5	Nil
Rows 6-8	100
Rows 9-15	200
Rows 16-18	300

Preferential Seat*	Seat Type	Rates
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Reservations	fee for A320-180 seater		(INR)
Payment Support	1	Window/Aisle	2000
Travel Documents	1	Middle	1500
6E Fares	2,3	All	900
Codeshare Flight	4,5	Window/Aisle	800
	4,5	Middle	800
Dubai Airport Change	6-10	All	350
	12,13	All	1500
6E Rewards	11-20	Window/Aisle	400
Credit Shell	11-20	Middle	350
IATA Travel Pass	21-30	Window/Aisle	250
Fees and Charges	21-24	Middle	250
	25-30	Middle	Free
Hotels			
IndiGoStretch	Preferential Seat* fee for A320-186 seater	Seat Type	Rates (INR)
	1	Window/Aisle	2000
	1	Middle	1500
	2,3	All	900

4,5	Window/Aisle	800
4,5	Middle	800
6-10	All	350
12,13	All	1500
11-20	Window/Aisle	400
11-20	Middle	350
21-31	Window/Aisle	250
21-25	Middle	250
26-31	Middle	Free

Preferential Seat* fee for A321-222 seater	Seat Type	Rates (INR)
1	Window/Aisle	2000
1	Middle	1500
2,3	All	900
4,5	Window/Aisle	800
4,5	Middle	800
6-15	All	350

18, 28	All	1500
16-27	Window/Aisle	400
16-27	Middle	350
29-38	Window/Aisle	250
29-32	Middle	250
33-38	Middle	Free

Preferential Seat* fee for A321-232 seater	Seat Type	Rates (INR)
1	Window/Aisle	2000
1	Middle	1500
2,3	All	900
4,5	Window/Aisle	800
4,5	Middle	800
(6-16)	All	350
19, 28B, 28C, 28D, 28E, 29A, 29F	All	1500
17-27	Window/Aisle	400
17-27	Middle	350
29C, 29D, 30-39	Window/Aisle	250

29-33	Middle	250
34-39	Middle	Free

If such service is booked through IndiGo's call centre, an additional amount as applicable will be charged.

International

Preferential Seat* Fee for A320-180 seater	Seat Type	Rates (INR)
1	Window/Aisle	3000
1	Middle	2500
2,3	All	1050
4,5	Window/Aisle	1000
4,5	Middle	1000
6-11	Window/Aisle	450
4-11	Middle	400
12,13	All	2500
14-20	Window/Aisle	450
14-20	Middle	400
21-30	Window/Aisle	350
21-24	Middle	250

25-30	Middle	Free
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Preferential Seat* Fee for A320-186 seater	Seat Type	Rates (INR)
1	Window/Aisle	3000
1	Middle	2500
2,3	All	1050
4,5	Window/Aisle	1000
4,5	Middle	1000
6-11	Window/Aisle	450
4-11	Middle	400
12,13	All	2500
14-20	Window/Aisle	450
14-20	Middle	400
21-31	Window/Aisle	350
21-25	Middle	250
26-31	Middle	Free

Preferential Seat*	Seat Type	Rates
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fee for A321-222 seater		(INR)
1	Window/Aisle	3000
1	Middle	2500
2,3	All	1050
4,5	Window/Aisle	1000
4,5	Middle	1000
6 - 27	Window/Aisle	450
4 - 27	Middle	400
18, 28	All	2500
29-38	Window/Aisle	350
29-32	Middle	250
33-38	Middle	Free

Preferential Seat* fee for A321-232 seater	Seat Type	Rates (INR)
1	Window/Aisle	3000
1	Middle	2500
2,3	All	1050
4,5	Window/Aisle	1000

4,5	Middle	1000
6 - 27	Window/Aisle	450
6 - 27	Middle	400
19, 28, 29A, 29F	All	2500
29-39	Window/Aisle	350
29-33	Middle	250
34-39	Middle	Free

Preferential Seat* fee for 77W77E – 400/531 seater	Seat Type	Rates (INR)
Row 2	XL	3500
Row 3-9	Regular	1200
Row 10	Regular	1200
Row 12	XL	3500
Row 13	Regular	1200
Row 13	XL	3500
Row 14 - 27	Regular	1200
Row 28	Regular	1200
Row 31	XL	3500

Row 32	XL	3500
Row 32	Regular	900
Row 32	Regular	1000
Row 33 - 45	Regular	900
Row 33 - 45	Regular	1000
Row 46, 47	Regular	1000
Row 46, 47	Regular	900
Row 49	XL	3500
Row 50 - 57	Regular	900
Row 50 - 57	Regular	750
Row 58 - 61	Regular	750
Row 58 - 61	Regular	900
Row 62, 63	Regular	900
Row 62, 63	Regular	750

Preferential Seat* fee for B 737 Max 8 – 176 seater	Seat Type	Rates (INR)
Row 1 & 2	All seats – XXL	5000

Row 3	Window / Aisle - XL	4000
Row 3	Middle - XL	4000
Row 4 , 5	Window / Aisle	1200
Row 4, 5	Middle	1200
Row 6 - 12	Window / Aisle	1000
Row 6 - 12	Middle	900
Row 14, 15	Window / Aisle - XL	4000
Row 14, 15	Middle - XL	4000
Row 16 - 22	Window / Aisle	1000
Row 16 - 22	Middle	900
Row 23 - 31	Window / Aisle	900
Row 23 - 31	Middle	750

Seat Fee for ATRs	Regular rate (INR) For JAF

Rows 1,2,19,20	2200
Rows 3,4,5	Free
Rows 6-8	300
Rows 9-15	400
Rows 16-18	450

*In case of 180 seater aircraft row number 30 is non reclining

If such service is booked through IndiGo's call centre, an additional amount as applicable will be charged.

You can skip selecting a preferred seat and complete your booking. IndiGo will auto-assign a seat prior to your travel

What is Fast Forward Service?



What Fast Forward?

IndiGo offers Fast Forward Service for a hassle free experience at the airport. This Service helps passengers save time By priority check-in and anytime boarding.

The FFWD service can be purchased through IndiGo's website (www.goindigo.in) and Call center until two (2) hours prior to domestic departures and up until four (4) hours prior to international departures and at the airport up until the closure of the check-in process for the relevant flight for which the passenger intends to purchase the FFWD service

How much does it cost?

A nominal fee of INR 650 per person per sector for domestic and INR 850 per person per sector for international is applicable if you wish to choose this Service.

* Pre-book Fast Forward service and get up to 20% off on above rates.

Please note that if the payment is to be made in any other currency than Indian Rupee, the fee(s) will be calculated as per the conversion rate prevalent at the time

of payment.

Where all is it available?

Fast Forward service is available for travel on the following sectors:

- In case of domestic travel
- Agartala, Agra, Ahmedabad, Aizwal, Amritsar, Aurangabad, Ayodhya Airport, Bagdogra, Bareilly, Belagavi, Bengaluru, Bhopal, Bhubaneswar, Chandigarh, Chennai, Coimbatore, Darbangha, Dehradun, Deoghar, Dharamshala, Dibrugarh, Dimapur, Diu Airport, Durgapur, Gaya, Goa, Gorakhpur, Guwahati, Gwalior, Hubli, Hyderabad, Imphal, Indore, Itanagar, Jabalpur, Jaipur, Jammu, Jharsuguda Airport, Jodhpur, Jorhat, Kadapa, Kannur, Kanpur, Khajuraho Airport, Kochi, Kolhapur, Kolkata, Kozhikode, Kurnool, Leh, Lucknow, Madurai, Mangalore, Mumbai, Mysuru, Nagpur, New Delhi, Pantnagar, Patna, Port Blair, Pryagraj, Pune, Raipur, Rajahmundry, Rajkot, Ranchi, Salem Airport, Shillong, Shirdi, Shivamogga, Silchar, Srinagar, Surat, Thiruvananthapuram, Tiruchirappalli, Tirupati, Tuticorin, Udaipur, Vadodara, Varanasi, Vijayawada and Visakhapatnam.
- In case of international travel
- The following sectors with the point of origin at an Indian airport with international flights – Ahmedabad, Amritsar, Bangalore, Chandigarh, Chennai, Cochin, Hyderabad, Kannur, Kolkata, Kozhikode, Lucknow, Mumbai, New Delhi, Thiruvananthapuram, Tiruchirappalli, Varanasi and Vijayawada.
- The following sectors with the point of origin at an airport outside of India – Abu Dhabi, Almaty, Bahrain, Baku, Bangkok, Colombo, Jaffna, Dammam/Madinah, Dhaka, Doha, Dubai, Hanoi, Ho Chi Minh, Hong Kong,



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What happens in case of booking cancellation?

In case the booking is cancelled, the fee will be refunded.

What is 6E Upgrade?



6E Upgrade entitles you to the following benefits in INR 2500

per passenger per flight for Domestic and INR 3000 for International:

- Cancel/change your booking as many times as you like.
- Select the seat of your choice, including extra legroom, window and aisle seats.
- Enjoy delicious In-flight snacks*.

*One food item and one beverage

What is IndiGo Early?

IndiGo Early allows domestic passengers who land early at an Airport to get a seat on the earliest IndiGo flight out just for INR 1800.

Terms and conditions:

- This service is applicable to all passengers travelling on a domestic flight, wanting to prepone their flight
- Passenger must be physically present at the airport as the change can be done only at the airport
- Changes can be done only for preponing the flight and not for postponing the flight
- The time difference between the desired flight and the booked flight should be maximum 4 hours, this means if the original flight booked is at 1600 hours, then this flight can be preponed to a flight which is departing at or after 1200 hrs. The basis to calculate the difference of 4 hours, has to be between the departure time of the original flight and the desired flight and not on the basis of the passenger reporting time
- Request for such change will be confirmed only 60 minutes before the departure of the desired flight subject to the availability of seats and a non-refundable fee of INR 1800 per passenger (fee is subject to change)
- Unaccompanied minors cannot ask for change of flight themselves, only their parents/guardian at the origin station can request for this service
- This service shall not be extended to passengers booked under group fares

- This service is not applicable on international flights, whether in isolation or in connection with a domestic flight

What is hold booking?

Holding bookings assist our passengers in reserving tickets prior to making the payment at the nearest ticketing center or through our website.

Passengers may call our call center to hold a reservation or may hold the reservation through Mobile application.

The reservations processed from Mobile Application or call centre are placed on hold for 15 minutes from the time of booking.

Can add-on's be added to group bookings?

Document

Yes, the list of add-on's available and the charges are in the table below.

Kindly Note--: For Group bookings kindly consider cancellation/change fee as per the timeline mentioned under [Terms and conditions](#).

If such service is booked through IndiGo's call centre, an additional amount as applicable will be charged.

Domestic

Currency	Cancellation fee	Change fee
INR	2999	2250
SGD	62	47
AED	163	127
QAR	163	110
KWD	13	9

OMR	17	11
USD	45	30
MYR	185	126
BDT	3624	2420
NPR	4808	3600
HKD	340	228
THB	1380	990
SAR	167	113

For domestic bookings, customers can make any changes or cancellations free of charge within 24 hours of booking, if booked at least 7 days before the travel dates.

Baggage (Domestic)	3 kg Prepaid	5 kg Prepaid	10 Kg Prepaid
INR	1515	2525	4950
SGD	30	51	99
AED	82	136	267
THB	667	1111	2178
OMR	8	13	25

NPR	2424	4040	7920
USD	20	33	64
QAR	73	121	238
EUR	18	30	59
GBP	15	25	50
BDT	1727	2879	5643
KWD	6	10	20
MYR	76	126	248
SAR	74	124	243
HKD	158	263	515
CNY	129	215	421
BHD	7	12	23
TRY	E		
LKR	E		

Note: For Bookings made on or after October 1, 2020, 15 kg kgs will be subject to additional charges of INR 500 per kg additional charges of INR 900 per piece in addition to the Baggage charges are non-refundable in case of no show 21, 2020 and September 30, 2020 (inclusive) for travel up to Allowance will be 20Kg (one piece only) instead of 15Kg.

Baggage	INR	SGD	AED	TH
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International (Connection)				
8 Kg prepaid	1600	32	86.4	75
15 Kg Prepaid	3000	60	162	14
30 Kg Prepaid	6000	120	324	28
Special Baggage Fee (Airport Charges)	INR	SGD	AED	TH
	2000	40	110	88
Sports Equipment Handling Fees (Pre-book charges)	INR	SGD	AED	TH
	1500	30	81	66
Convenience Fee	INR	SGD	AED	TH
Credit Cards/ Debit Cards / Mobile App / Net Banking	149	10	29	26
Voucher	100	#	#	#

Booking Fee	INR	SGD	AED	THB
	350	7	19	16
Infant(Domestic)	INR	SGD	AED	THB
	1750	35	95	77
Itinerary Print Fee	INR	SGD	AED	THB
	50	1	3	2
Veg Snack* - Domestic	INR	SGD	AED	THB
	300	6	16	13
Non-Veg Snack* - Domestic	INR	SGD	AED	THB
	350	7	18	15

If such service is booked through IndiGo's call centre, an additional amount as applicable will be charged.

#Please note that if the payment is to be made in any other currency than Indian Rupee, the Baggage Fee will be calculated as per the conversion rate prevalent at the time of payment.

Preferential Seat* Fee for ATRs	INR
Rows 1,2,19,20	500
Rows 3,4,5	Nil
Rows 6-8	100
Rows 9-15	200
Rows 16-18	300

Preferential Seat* fee for A320s	Seat Type	Rates (INR)
1	Window/Aisle	2000
1	Middle	1500
2,3	All	900
4-5	All	800
6-10	All	350
12,13	All	1500
11-20	Window/Aisle	400
11-20	Middle	350

21-31	Window/Aisle	250
21-25	Middle	250
26-31	Middle	Free

Preferential Seat* fee for A321	Seat Type	Rates (INR)
1	Window/Aisle	2000
1	Middle	1500
2,3	All	900
4-5	All	800
6-16	All	350
19, 28B, 28C, 28D, 28E, 29A, 29F	All	1500
17-27	Window/Aisle	400
17-27	Middle	350
29C, 29D, 30-39	Window/Aisle	250
29-33	Middle	250
34-39	Middle	Free

If such service is booked through IndiGo's call centre, an additional amount as applicable will be charged.

International

	Currency	Cancellation	
Number of days left for departure		0-3 (Days)	4 Days or more
Indian-Sub continent			
Ex-India to Colombo / Jaffna	INR	2999	
Ex-India to Dhaka	INR	2999	
Ex-India to Kathmandu	INR	2999	
Ex-Dhaka to India	BDT	3309	
Ex-Kathmandu to India	NPR	4798	
South east, middle east and rest of Asia			
Ex-India to Hong kong	INR	4000	
Ex-India to Singapore	INR	3999	
Ex-India to Bangkok/Phuket	INR	3999	
Ex-India to Kuala Lumpur	INR	3999	

Ex-India to Jakarta	INR	3999	
Ex-India to Muscat	INR	3999	
Ex-India to Male	INR	3999	
Ex-India to Kuwait	INR	4749	
Ex-India to Dubai/Sharjah/Abu Dhabi/ Ras Al Khaimah	INR	3999	
Ex-India to Doha	INR	3999	
Ex-India to Jeddah	INR	3999	
Ex-India to Dammam/Madinah	INR	3999	
Ex-India to Chengdu	INR	3999	
Ex-India to Hanoi	INR	3999	
Ex-India to Ho Chi Minh	INR	3999	
Ex-India to Riyadh	INR	3999	
Ex-India to Yangon	INR	3999	
Ex-India to Bahrain	INR	3999	
Ex-India to Denpasar	INR	4749	
Ex-Hong kong to	HKD	425	

India			
Ex-Singapore to India	SGD	81	
Ex-Bangkok/Phuket to India	THB	1760	
Ex-Kuala Lumpur to India	MYR	221	
Ex-Muscat to India	OMR	20	
Ex-Male to India	USD	52	
Ex-Kuwait to India	KWD	16	
Ex-Dubai/Sharjah/Abu Dhabi/Ras Al Khaimah to India	AED	218	
Ex-Doha to India	QAR	193	
Ex-Dammam/Madinah to India	SAR	197	
Ex-Jeddah to India	SAR	197	
Ex-Bahrain to India	BHD	20	
Ex-Chengdu to India	CNY	331	
Ex-Hanoi to India	USD	52	
Ex-Ho Chi Minh to India	USD	52	

Ex- Riyadh to India	SAR	197	
Ex-Yangon to India	USD	52	
Ex - Jakarta	IDR	726557	5
Ex- Denpasar Bali	IDR	726557	5
Africa Sectors			
Ex-India to Nairobi	INR	5749	
Ex - Nairobi	USD	72	
Europe sectors			
Ex-India to Istanbul	INR	4749	
Ex-Istanbul to India	INR	4749	
Ex-India to Baku	INR	4749	
Ex-India to Tibilisi	INR	4749	
Ex-India to Tashkent	INR	4749	
Ex-India to Almaty	INR	4749	
Ex - Almaty	USD	70	
Ex - Tashkent	EUR	114	
Ex - Baku	EUR	52	

Ex - Tibisli	EUR	52		
Infant(International)	INR	SGD	AED	
	2600	50	140	
Itinerary Print Fee - INTL	INR	SGD	AED	
	50	1	3	
Veg Snacks - International	INR	SGD	AED	
	300	6	16	
Non-Veg Snacks - International	INR	SGD	AED	
	350	7	18	
Special Baggage Fee (Airport Charges)	INR	SGD	AED	
	3500	70	190	

Sports Equipment Handling Fees (Pre-book charges)	INR	SGD	AED	
	3000	60	162	
Convenience Fee - INTL	INR	SGD	AED	
(Credit Cards / Debit Cards / Mobile App / Net Banking)	299	15	38	
Voucher	200	#	#	
Booking Fee	INR	SGD	AED	
	550	12	32	

Preferential Seat* Fee for A320	Seat Type	Rates (INR)
1	Window/Aisle	3000
1	Middle	2500
2,3	All	1050
4,5	All	1000

6-11	Window/Aisle	450
6-11	Middle	400
12,13	All	2500
14-20	Window/Aisle	450
14-20	Middle	400
21-31	Window/Aisle	350
21-25	Middle	250
26-31	Middle	Free

Preferential Seat* fee for A321	Seat Type	Rates (INR)
1	Window/Aisle	3000
1	Middle	2500
2,3	All	1050
4,5	All	1000
6 - 27	Window/Aisle	450
6 - 27	Middle	400
19, 28, 29A, 29F	All	2500
29-39	Window/Aisle	350

29-33	Middle	250
34-39	Middle	Free

Preferential Seat* fee for 77W77E – 400/531 seater	Seat Type	Rates (INR)
Row 2	XL	3500
Row 3-9	Regular	1500
Row 10	Regular	1500
Row 12	XL	3500
Row 13	Regular	1500
Row 13	XL	3500
Row 14 – 27	Regular	1500
Row 28	Regular	1500
Row 31	XL	3500
Row 32	XL	3500
Row 32	Regular	1000
Row 32	Regular	1200
Row 33 – 45	Regular	1000
Row 33 – 45	Regular	1200

Row 46, 47	Regular	1200
Row 46, 47	Regular	1000
Row 49	XL	3500
Row 50 - 57	Regular	1000
Row 50 - 57	Regular	750
Row 58 - 61	Regular	750
Row 58 - 61	Regular	1000
Row 62, 63	Regular	1000
Row 62, 63	Regular	750

Preferential Seat* fee B 737 Max 8 – 176 seater	Seat Type	Rates (INR)
Row 1 & 2	All seats – XXL	5000
Row 3	Window / Aisle – XL	4000
Row 3	Middle – XL	4000
Row 4 , 5	Window / Aisle	1200
Row 4, 5	Middle	1200

Row 6 – 12	Window / Aisle	1000
Row 6 – 12	Middle	900
Row 14, 15	Window / Aisle – XL	4000
Row 14, 15	Middle – XL	4000
Row 16 – 22	Window / Aisle	1000
Row 16 – 22	Middle	900
Row 23 – 31	Window / Aisle	900
Row 23 – 31	Middle	750

If such service is booked through IndiGo's call centre, an additional amount as applicable will be charged.

Baggage (International)	Currency	5kg Pre-paid	
Ex-India to Bangkok/Phuket	INR	3500	
Ex-India to Dubai/ Sharjah / Abu Dhabi / Ras Al Kaimah	INR	4500	
Ex-India to Singapore	INR	2760	

Ex-India to Kuala Lumpur	INR	4500	
Ex-India to Hanoi / Ho Chi Minh	INR	3500	
Ex-India to Yangon	INR	2760	
Ex-India to Dhaka	INR	2760	
Ex-India to Muscat	INR	4500	
Ex-India to Male	INR	4500	
Ex-India to Doha	INR	4500	
Ex-India to Hongkong	INR	6900	
Ex-India to Kuwait	INR	5520	
Ex-India to Istanbul	INR	9000	
Ex-India to Chengdu / Guangzhou	INR	5520	
Ex-India to Riyadh/ Jeddha	INR	5520	
Ex- India to Colombo / Jaffna	INR	3500	
Ex-India to Bahrain	INR	4500	
India to Kathmandu	INR	2500	

Ex-India to Baku	INR	9000	
Ex-India to Tibilisi	INR	9000	
Ex-India to Jakarta	INR	5520	
Ex-India to Nairobi	INR	4500	
Ex-India to Almaty	INR	9000	
Ex-India to Tashkent	INR	9000	
Ex-India to Denpasar Bali	INR	5520	
Ex - Tashkent	EUR	90	
Ex - Almaty	USD	95	
Ex - Baku	EUR	90	
Ex - Tibilisi	EUR	90	
Ex - Jakarta	IDR	1006000	2
Ex - Nairobi	USD	65	
Ex-Singapore	SGD	119	
Ex- Dubai/Sharjah/Abu Dhabi/Ras Al Khaimah	AED	285	
Ex-Doha	QAR	285	

Ex-Colombo / Jaffna	LKR	15000	3
Ex-Kuwait	KWD	19	
Ex-Muscat	OMR	25	
Ex-Male	USD	65	
Ex-Kuala Lumpur	MYR	285	
Ex-Dhaka	BDT	4500	
Ex-Kathmandu	NPR	3040	
Ex-Istanbul	TRY	2250	
Ex-Hong kong	HKD	665	
Ex-Bangkok/Phuket	THB	1625	
Ex-Chengdu	CNY	475	
Ex-Guangzhou	CNY	475	
Ex-Yangon	USD	48	
Ex-Hanoi/Ho Chi Minh	USD	50	
Ex- Jeddah	SAR	309	
Ex- Bahrain	BHD	25	
Ex- Riyadh	SAR	309	

Ex- Denpasar Bali

IDR

1006000

2

#Please note that if the payment is to be made in any other currency than Indian Rupee, the fee(s) will be calculated as per the conversion rate prevalent at the time of payment.

If such service is booked through IndiGo's call centre, an additional amount as applicable will be charged.



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