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Enjoy zero convenience fee when you book directly on golndiGo.in



Domestic

International

Codeshare

IndiGo Stretch Domesti

IndiGo offers various set of services (unbundled service as per Air Transport Circular 01 of 2024 issued by Directorate General of Civil Aviation (DGCA), as amended from time to time. Such services are (a) are optional in nature & are provided for the convenience of our Customer/passengers and (b) these services can be availed by payment of additional charges. It is clarified that Booking of the ticket can be made without opting /availing these unbundled services.

Terms And Conditions for Zero Convenience Fee

- InterGlobe Aviation Limited ("IndiGo") offers to its IndiGo BluChip logged in users zero convenience fee for flight bookings made through IndiGo website (goindigo.in) or IndiGo mobile app (whether Android or iOS) from 00:01 hours on March 25, 2025 up to 23:59 hours on April 25, 2025 ("Convenience Fee Offer Period") for on all domestic and international sectors. ("Convenience Fee Offer").
- 2. The Convenience Fee Offer is valid for only IndiGo non-stop flights and connecting flights and does not apply to codeshare flights.

- 3. The Convenience Fee Offer is valid on IndiGo one-way bookings, round-trip bookings and multi-city bookings.
- 4. The Convenience Fee Offer is valid on Saver fare, Flexi Plus fare, Super 6E fare, Stretch fare & Stretch+ fare.
- 5. The Convenience Fee Offer cannot be clubbed with any other scheme/promotion /offer offered by IndiGo.
- 6. This Convenience Fee Offer is non-transferable, non-exchangeable, non-refundable, and non-redeemable for cash. Changes to the itinerary can be made by paying the applicable change fee and any fare difference between the flight booked under the Convenience Fee Offer and the revised flight as per IndiGo's standard terms and conditions.
- 7. The Convenience Fee Offer is not valid on IndiGo's group bookings/hold bookings.
- 8. All bookings made under this Convenience Fee Offer are subject to IndiGo's conditions of carriage (available at <u>goindigo.in</u>.) and government rules and regulations, including visa and health requirements. It is the responsibility of the customer to comply with these regulations. IndiGo will not be responsible in any manner in the event of denial of boarding basis the non-compliance of these regulations and conditions.
- 9. The Convenience Fee Offer, including the flights booked are subject to force majeure conditions. IndiGo reserves the right to terminate or modify either of the Convenience Fee Offers at any given point of time, without assigning any reason and without prior intimation.
- 10. IndiGo's decision with respect to all transactions under the Convenience Fee Offer, shall be final and binding on all the participating customers.
- 11. By making an IndiGo flight booking during the Convenience Fee Offer, the customer: (i) unconditionally and irrevocably agrees to these terms and conditions; and (ii) consents that all information provided by the customer may be shared by IndiGo with its agents, representatives, service providers, employees, and may be used to send promotional information pertaining to IndiGo to the customer, in future in accordance with IndiGo's privacy policy (available at https://www.goindigo.in/information/privacy.html.)
- 12. IndiGo reserves the right to extend, withdraw or terminate Convenience Fee Offer without prior notice, without assigning any reasons and without any liability towards any person. Further, IndiGo reserve the right to add, amend or replace all or any of the terms of this Convenience Fee Offer, whether similar to this Convenience Fee Offer or not, without prior notice and from time to time, without assigning any reasons.
- 13. Convenience Fee Offer will be governed by and construed in accordance with the applicable laws in India, and all matters related to this Convenience Fee Offer are subject to the exclusive jurisdiction of the courts at New Delhi.

For instant support, please feel free to chat with our friendly AI assistant, **<u>6Eskai</u>**.

Baggage Charges

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I. Excess Baggage Rates

Currency	3 kg Prepaid	5 kg Prepaid	10 Kg Prepaid
INR	1650	2750	5495
SGD	33	55	108
AED	97	161	315
ТНВ	828	1380	2700
OMR	11	18	36
NPR	2760	4600	9000
USD	22	37	72
QAR	97	161	315
EUR	25	41	81
GBP	22	37	72
BDT	2208	3680	7200
KWD	8	14	27
MYR	97	161	315
SAR	97	161	315

HKD	166	276	540
CNY	166	276	540
BHD	11	18	36
TRY			
LKR			

- **Check-in Baggage Allowance:** 15kg per person/Customer (1 piece only). However, in case Customer opts for Double or Triple or Multi Seats services, such Customer will get additional baggage allowance of 10 kg, which lets them carry two pieces of checked baggage. Additional charges may apply for excess baggage.
- **b)** Additional Piece(s) Checked-in Baggage: IndiGo will levy the following charges for checked-in Baggage exceeding 1 (one) piece, as follows:

Additional Per Piece	Domestic Sector (Starting)
Pre-Book Charges (Subject to Maximum of up to 2 Pieces)**	INR 800
Airport Charges**	INR 1000

Currency	INR	SGD	AED	ТНВ	OMR	NPR
At Airport	1000	20	54	470	5.9	1790

^{**}Additional charges may apply for Excess baggage (exceeding 15 kg per person/Customer)

c) Baggage-International Connecting Flights:

Baggage (Domestic)	INR	SGD	AED	THB	OMR
8 Kg prepaid	1600	32	86.4	752	9.44
15 Kg Prepaid	3000	60	162	1410	17.7
30 Kg Prepaid	6000	120	324	2820	35.4

Terms and Conditions for purchasing prepaid excess baggage for International Connecting Flights:

- 1. Excess baggage should to be booked at least 6 hours before the scheduled departure.
- 2. The domestic flight should be within 48 hours of your international flight or 48 hours after completion of institutional quarantine.

Customers/Passengers should produce relevant international travel documents or institutional quarantine release certificate, respectively, at the time of checkin failing which IndiGo will charge excess baggage as per applicable airport rates.

Seat Select

II. Seat Select – Seating plan

The Customers shall be charged the following rates for preferential seating selected under 'Seat Select'.

a. Aircraft: A321-232 seater

A321 seating plan

Row Number	Seat Type	Rate INR
1	Window/Aisle	2000
1	Middle	1500
2,3	All	900
4,5	All	800

(6-16)	All	350
19, 28B, 28C, 28D, 28E, 29A, 29F	All	1500
17-27	Window/Aisle	450
17-27	Middle	Free
29C, 29D, 30-39	Window/Aisle	250
29-33	Middle	250
34-39	Middle	150

b. Aircraft: A321- 222 seater

Row Number	Seat Type	Rate INR
1	Window/Aisle	2000
1	Middle	1500
2,3	All	900
4,5	All	800
6-15	All	350
18, 28	All	1500
16-27	Window/Aisle	450
16-27	Middle	Free
29-38	Window/Aisle	250

29-32	Middle	250
33-38	Middle	150

c. Aircraft: A320-186 seater

A320 seating plan

Row Number	Seat Type	Rate INR
1	Window/Aisle	2000
1	Middle	1500
2,3	All	900
4,5	All	800
6-10	All	350
12,13	All	1500
11-20	Window/Aisle	450
11-20	Middle	Free
21-31	Window/Aisle	250
21-25	Middle	250
26-31	Middle	150

d. Aircraft: A320-180 seater

Row Number	Seat Type	Rate INR
1	Window/Aisle	2000
1	Middle	1500
2,3	All	900
4,5	All	800
6-10	All	350
12,13	All	1500
11-20	Window/Aisle	450
11-20	Middle	Free
21-30	Window/Aisle	250
21-24	Middle	250
25-30	Middle	150

e. Aircraft: A321-220 seater

A321 seating plan

Row Number	Seat Type	Rate INR
4	Window/Aisle	2000
4	Middle	1500
5-8	All	700

9–16	All	350
17,26	Window/Aisle	400
17 , 26	Middle	350
18, 28B-E,29A,29F	All	1500
19-25	Aisle/Window	400
19-25	Middle	350
29-38	Aisle/Window	350
29-34	Middle	350
35-38	Middle	Free

f. Aircraft: ATR

ATR seating plan

Seat Fee for ATRs	INR
Rows 1,2,19,20	650
Rows 3,4,5	349
Rows 6-8	249
Rows 9-15	300
Row 16	350
Rows 17-18	Nil

If such service is booked through IndiGo's call centre, an additional amount as applicable will be charged.

You can skip selecting a preferred seat and complete your booking. IndiGo will auto-assign a seat prior to your travel

Other Fee and Charges

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III. Other Fees and Charges

Fast Forward (Airport Charges)

INR	SGD	AED	ТНВ	OMR	NPR	USD	QAR
650	15	35	285	3	1040	8	30

Infant

INR	SGD	AED	ТНВ	OMR	NPR	USD	QAR
1750	35	95	770	9	2800	20	85

Unaccompanied Minor

INR	SGD	AED	ТНВ	OMR	NPR	USD	QAI
4999	85	225	2160	25	8000	65	225

Travel Certificate

INR	SGD	AED	ТНВ	OMR	NPR	USD	QAR
300	6	16	132	1.5	480	4	14

Please Note: If a request for travel certificate is made through IndiGo's call centre, an additional fee of INR 100 per person per sector will apply

Carriage and handling of fire arms, air guns and ammunition

INR	SGD	AED	ТНВ	OMR	NPR	USD	QA	
5500	110	295	2420	27.5	8800	72	264	

Special Baggage Fee (Payable at Airport)

INR	SGD	AED	ТНВ	OMR	NPR	USD	QAR
2000	40	110	880	10	3200	25	100

<u>Click here</u> for more information on Special Baggage

Sports Equipment Handling Fees (Pre-book rate)

INR	SGD	AED	ТНВ	OMR	NPR	USD	QAR
1500	30	81	660	8	2400	20	72

<u>Click here</u> for more information on Sports Equipment.

Lounge Services

Sectors	INR	SGD	AED	ТНВ	OMR	NPR
Ahmedabad	800	16	43	376	4.7	1432
Amritsar	800	16	43	376	4.7	1432
Bhubaneshwar	800	16	43	376	4.7	1432
Chandigarh	800	16	43	376	4.7	1432
Cochin	1000	20	54	470	5.9	1790

Coimbatore	800	16	43	376	4.7	1432
Dehradun	800	16	43	376	4.7	1432
Delhi	1000	20	54	470	5.9	1790
Guwahati	800	16	43	376	4.7	1432
Hyderabad	1000	20	54	470	5.9	1790
Indore	800	16	43	376	4.7	1432
Jaipur	800	16	43	376	4.7	1432
Kannur	800	16	43	376	4.7	1432
Lucknow	800	16	43	376	4.7	1432
Madurai	800	16	43	376	4.7	1432
Nagpur	800	16	43	376	4.7	1432
Pune	800	16	43	376	4.7	1432
Ranchi	800	16	43	376	4.7	1432
Udaipur	800	16	43	376	4.7	1432
Vadodara	800	16	43	376	4.7	1432
Varanasi	800	16	43	376	4.7	1432

Self-Offloading Per passenger

	INR	SGD	AED	ТНВ	OMR	NPR	USD	QA
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Convenience Fee###

	INR	SGD
Credit Cards / Debit Cards / Mobile App / Net Banking	199	10
Voucher	100	#

NA- Not Applicable

###(Convenience fee will be shown in the fare break down on the payment page)

Booking Fee

INR	SGD	AED	ТНВ	OMR	NPR	USD	QAR
350	7	19	165	2	627	6	20

6E Prime^ Up to INR 1099

INR	SGD	AED	ТНВ	OMR	NPR	USD	QAR
1099	22	59	484	5.5	1760	14	53

^The 6E Prime rates mentioned above are indicative & the applicable rates will vary depending on various factors including but not limited to point of origin, type of aircraft etc.

For more details of 6E prime Click Here.

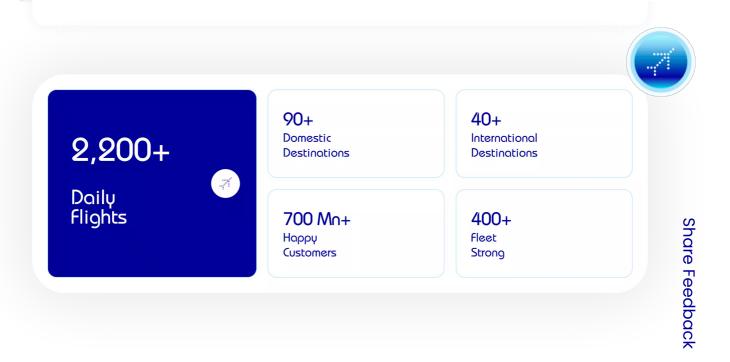
Note: If such service is booked through IndiGo's call centre, an additional amount as applicable will be charged.

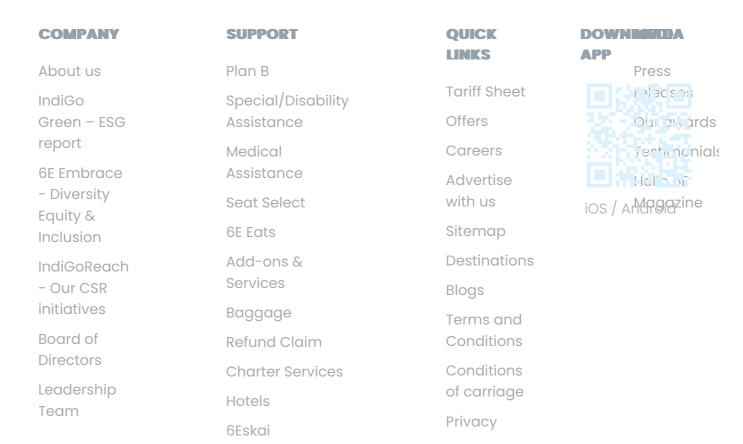
Changes and Cancellation

IV. Changes and cancellation

Currency	Cance	ellation fee	Cho	ınge Fee		
	Number of days left for departure					
	0-3 (Days)	4 Days and above	0-3 (Days)	4 Days and above		
INR	4279	3209	2999	2999		
SGD	86	66	61	61		
AED	227	174	164	164		
QAR	227	174	145	145		
KWD	19	14	12	12		
OMR	24	18	15	15		
USD	63	48	39	39		
MYR	257	198	166	166		
BDT	5231	3877	3309	3309		
NPR	6857	5145	4798	4798		
HKD	476	364	301	301		
THB	1958	1476	1320	1320		
SAR	231	179	148	148		
BHD	20	15	14	14		

2. If any cancellations to Bookings are undertaken through IndiGo's call Centre, an additional fee of INR 250 per person per sector will be levied by IndiGo.





Investor Relations

InterGlobe Enterprises

RPWD -Equal

Opportunity

Policy

Transgender Persons Policy

HIV/AIDS workplace policy

Seat/Aircraft information

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FAQ's

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Passenger Choice Awards



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