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Check-in Options

Wish to Web Check-in? ^

[Click here](#)

What is Kiosk Check-in? ^

Kiosk Check-in is a convenient way for passengers to

IndiGo

Book



Trips



Deals
&
Offers

Check-
in

IndiGo
BluChip



Infants Travel

Travel
Certificate

Add-on
Services

On-board
Facilities

Registration

Passengers DO NOT need to register to avail of our Kiosk Check-in facility.

Late Arrival

Passengers will not be able to print out their boarding pass from the kiosk in case they arrive late and the check-in counters for the flight are closed.

What is Mobile Check-in? ^

Mobile Check-in is a convenient way to check-in using your mobile device. Passengers can select their preferred seat, email or print their e-Boarding pass. To Mobile Check-in, you can download our App on [Android](#) and [iOS](#).

Airport Check-in Requirements

Terminal Information

Non-standard & Special Baggage

Lost & Mishandled Baggage

Aircraft and Routes

Contact Us

Fare Rules

Expectant Mother

Medical Assistance

Passengers with Special Needs

Unaccompanied Minor Travel

Payment Alerts

Registration

Passengers MUST register to avail of our Mobile Check-in facility.

Boarding Pass

Passengers are requested to carry a print out of their boarding card once they have completed their mobile Check-in. The boarding pass can also be obtained from one of the IndiGo counters at the airport. However, it is recommended to take the print in advance to skip the queue.

What is Web Check-in?

Avoid long queues at the airport and travel hassle-free with Web Check-in. Passengers flying domestic sectors can Web Check-in at any time up to 48 hours to 60 min before flight departure.

Useful Tips:

1. Please don't forget to carry a printout of your boarding card.
2. If you're carrying check-in baggage, please go straight to our bag drop counter.
3. Hand Baggage - One personal item like small laptop bag, ladies' purse, infant bag etc., only if it fits under the seat in front of you.
4. Checked in baggage - 15 Kg per person (One piece only). Additional charges will apply for excess baggage. [click here](#).
5. Please make sure you clear all your pending payments in order to Web Check-in for your upcoming flight.

You are **not eligible** for Web Check-in service -

1. You've selected Unaccompanied Minor special fare.
2. You're a Medical passenger.
3. You're travelling on a stretcher.
4. You've booked using International credit/debit card.
5. You've a connecting flight and the flight departure time of one of the connections is beyond 48 hrs from the web check in window.

[Click here](#) to Web Check-in.

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6E Fares

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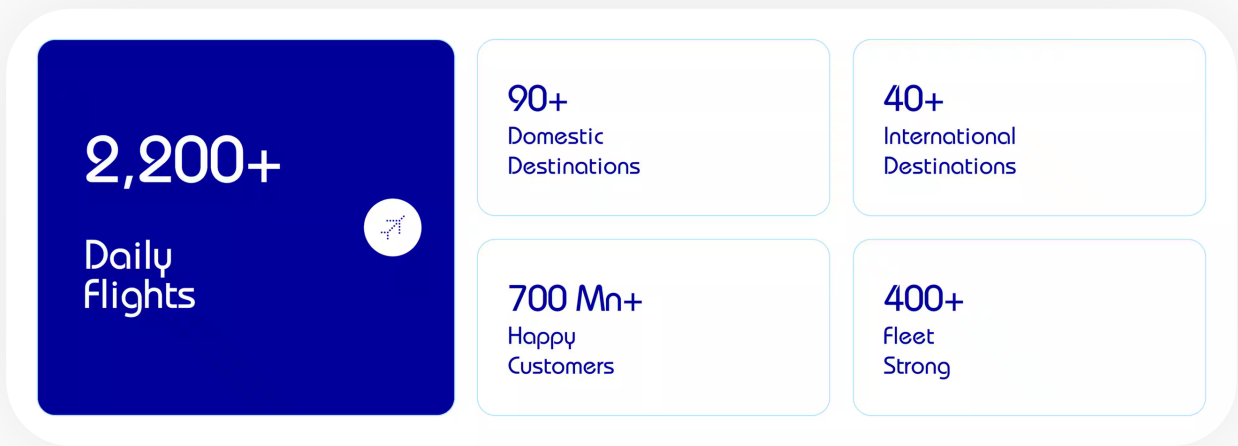
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Have a compliment or
complaint?



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Questions? We are
here to help.



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- 6E Embrace – Diversity Equity & Inclusion
- IndiGoReach – Our CSR initiatives
- Board of Directors
- Leadership Team
- Investor Relations
- InterGlobe Enterprises
- RPWD – Equal Opportunity Policy
- Transgender

SUPPORT

- Plan B
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- Medical Assistance
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