<u>Home</u> > <u>Frequently Asked Questions</u> > <u>Passengers with Medical Conditions</u>

Categories

Baggage Allowance

Ticket Modification

Check-in Options

Refunds

Flight Delays & Cancellations

Pre-paid



Medical Assistance

Do I need to inform IndiGo if I have any medical condition?

Customers who are ailing from any particular medical condition can travel on IndiGo after giving prior medical information as per the medical form provided on the IndiGo Website, in order for IndiGo to provide complete assistance.

• Medical Information must be provided to IndiGo at

IndiGo Book

Trips

&

Check-in

IndiGo BluChip

Offers
Ine customer must also inform inaleo regaraing any
hospitalisation requirement upon arrival.

Deals

• In case a Customer will be accompanied by a safety assistant during travel then his/her name and contact details must also be shared with IndiGo.

Will the cabin crew be able to provide me with any ^ medical assistance?

IndiGo would like to mention that our cabin crews are not authorized to give special assistance (e.g. lifting etc.). Further they are trained only in first-aid and are not permitted to administer any injections or to give any medication.

Add-on Services

On-board Facilities Airport Checkin Requirements

Terminal Information

Non-standard & Special Baggage

Lost & Mishandled Baggage

Aircraft and Routes

Contact Us

Fare Rules

Expectant Mother

Medical Assistance

Passengers with Special Needs

Unaccompanied Minor Travel

Payment Alerts

A customer who has agreed to our <u>Conditions of Carriage</u> agrees and understands that he/she has accepted to undertake the travel on IndiGo on his/her own will and volition, and further agrees that IndiGo will not be responsible for any liability other than the liability as specified in the <u>Conditions of Carriage</u>.

Reservations Payment Support Travel **Documents 6E Fares** Codeshare Flight Dubai Airport Change **6E Rewards Credit Shell IATA Travel** Pass Fees and Charges Hotels IndiGoStretch



Call us

We're just a ring away. India: 0124-6173838,

0124-4973838



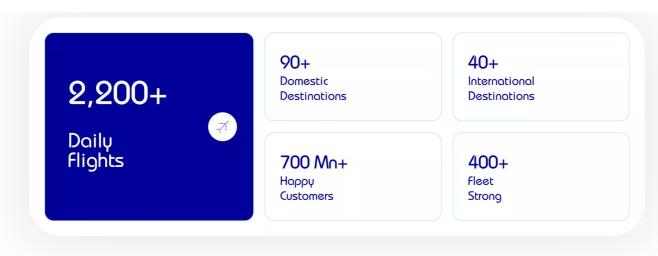
Feedback

Have a compliment or complaint?



Chat with us

Questions? We are here to help.



COMPANY **SUPPORT** QUICK LINKS About us Plan B IndiGo Special/Disability Offers Green - ESG Assistance report Careers Medical 6E Embrace Assistance Advertise - Diversity Seat Select with us Equity & Sitemap **6E Eats** Inclusion Add-ons & IndiGoReach Services - Our CSR Blogs initiatives Baggage Terms and Board of Conditions Refund Claim Directors Conditions **Charter Services** Leadership Hotels Team Privacy 6Eskai Investor Policy Contact Us Relations Disclaimer IndiGo CarGo InterGlobe **Enterprises** FAQ's Travel Tips RPWD -Equal in advisory Opportunity

DOWN NEEDA APP Press Tariff Sheet iOS / Android Our awards **Testimonials** Hello 6E Magazine Destinations of carriage International Web check-

Purchase

Download

requirement

Policy

Transgender

in

Persons app

Policy Flight status HIV/AIDS

workplace Domestic Flights policy

Seat/Aircraft International

information Flights

> Passenger Charter

Awards

SOCIAL MEDIA

Best Low Best Low Passenger Cost Airline-Choice Cost Airline-Awards Central Asia Asia

Site map Privacy Policy Terms & condition Cookie Policy +917065145858

Cyber security Disclaimer

@Copyright 2024 IndiGo All rights reserved.

WhatsApp