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**On-board  
Facilities**



## On-board Facilities

How do I book snacks for my flight online and what ^ are the charges?

Complimentary snacks are not served on-board our flights. However, you may pre-book your snack while making your reservation or add it later online or by calling our call center. If you have not pre-booked your snack, you can also purchase food items on-board basis availability.

### Snack options:

Flights under 30 minutes flying time: Only our favorite Cookie Tins, Nut Cases and water bottles will be available for purchase. No other Food & Beverage will be on sale on-board such flights.

Flights under 60 minutes flying time: Everything on the menu except hot food and hot beverages will be on sale basis availability.

If any of the services are booked through IndiGo's call centre, an additional amount of 10% (ten per cent) of the applicable charges will apply.

### Payment

## Airport Check-in Requirements

## Terminal Information

### Onboard purchases:

We accept credit card and cash payments for on-board purchases. The following conditions apply:

- We will only be accepting VISA and MASTER cards
- The maximum limit for Domestic Sectors is INR 5,000
- The maximum limit for International Sectors is USD 120


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## Baggage

international flights. We only accept the below mention currencies on our international flights: USD, Euro, GBP, AED, THB and OMR

## Lost & Mishandled Baggage

Pre-booked snacks:

For payment details on pre-booked snacks [click here](#).

## Aircraft and Routes

### Is alcohol offered on IndiGo flights?

Alcohol is only served on International flights and can be purchased on-board. However, consumption of liquor bought from Duty Free shops is prohibited on-board.

## Contact Us

Please not: Serving of or consumption of alcohol is strictly prohibited on Domestic flights.

## Fare Rules

## Expectant Mother

### Is smoking allowed on- board IndiGo flights?

Smoking is strictly prohibited on any IndiGo aircraft

## Medical Assistance

### Can I carry water and food on-board?

IndiGo provides water cups free of charge on all its flights. Water bottles will be available in flight on sale.

## Passengers with Special Needs

IndiGo allows passengers to bring food items on-board. Allowed food items include cold snacks, non-alcoholic drinks, snack bars and biscuits.

## Unaccompanied Minor Travel

Messy, oily or strong smelling food items are not allowed on-board

## Payment Alerts

### Does IndiGo provide ear plugs and cotton?

IndiGo currently does not provide ear plugs and cotton on-board. Therefore, we recommend that passengers carry their own chewing gums, cotton and/or ear plugs for their

## Reservations

comfort. It is also recommended that passengers carry blankets/ shawl on board.

Payment  
Support

## Does IndiGo sell merchandise on ATRs? ^

No. IndiGo merchandise is on sale only on Airbus A320.

Travel  
Documents

## 6E Fares

Codeshare  
FlightDubai Airport  
Change

## 6E Rewards

## Credit Shell

IATA Travel  
PassFees and  
Charges

## Hotels

## IndiGoStretch



## Call us

We're just a ring away.

India: [0124-6173838](tel:0124-6173838),

[0124-4973838](tel:0124-4973838)



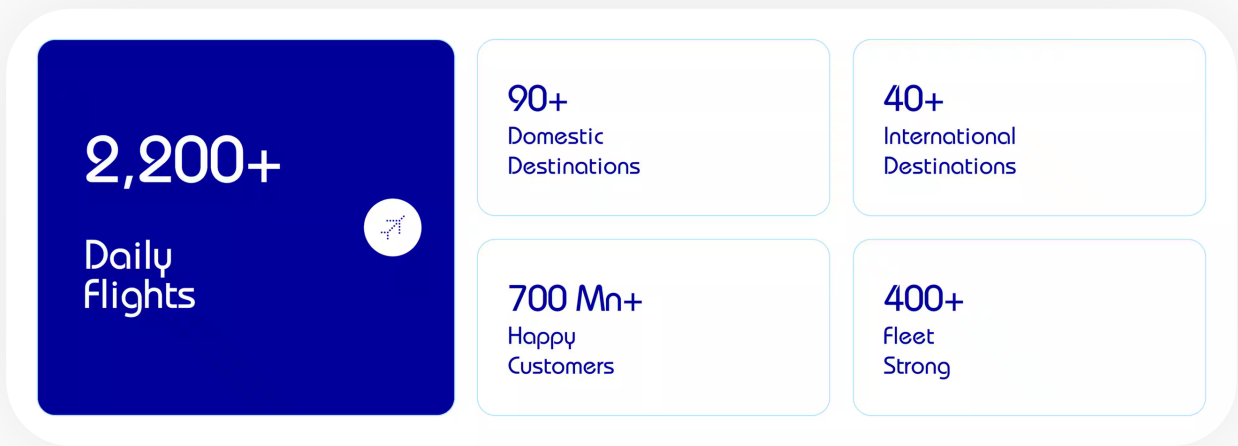
## Feedback

Have a compliment or  
complaint?



## Chat with us

Questions? We are  
here to help.



Share Feedback

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- 6E Embrace – Diversity Equity & Inclusion
- IndiGoReach – Our CSR initiatives
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- InterGlobe Enterprises
- RPWD – Equal Opportunity Policy
- Transgender

SUPPORT

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