Customer **Profile**

Median Income

51K

Average Change in Purchases By Income Groups

5.23%

Average Change in Purchases From No Kids/Teens to Kids/Teens

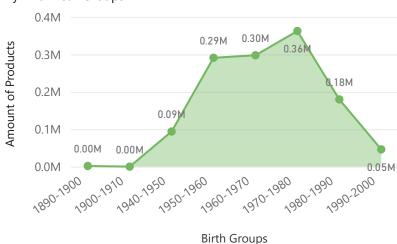
Percentage of Complaints

-77.61%

0.938%

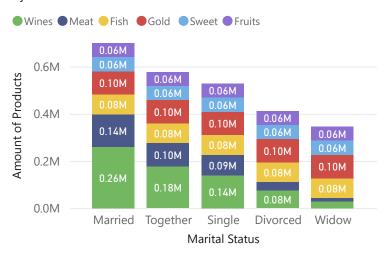
Amount of Products Purchased





Amount of Products Purchased

By Marital status



Amount of Products Purchased

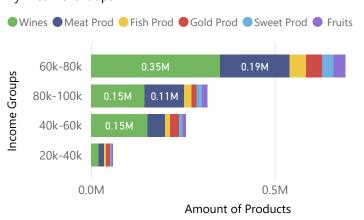
By Education Groups



Education Groups

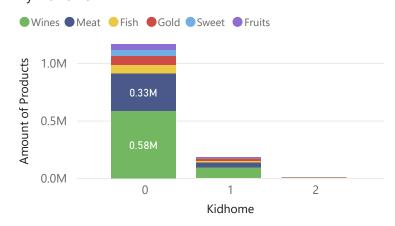
Amount of Products Purchased

By Income Groups



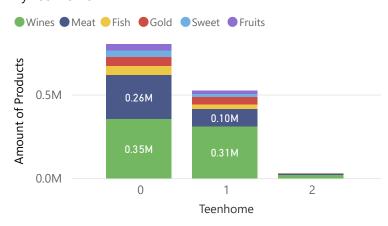
Amount of Products Purchased

By KidHome



Amount of Products Purchased

By Teenhome



Sales Channel Analysis

No. of Store Purchases

During Promotions

3300

No. of Web Purchases

During Promotions

2573

No. of Catalog Purchases

During Promotions

2090

Total No. of Purchases

By Recent Customers

6673

No. of Web Visits

Purchases by Channel

By Count of Purchases

Per Month

5335

Web Purchases 32.07%

■ Catalog Purchases
■ Store Purchases
■ Web Purchases

Website Conversion

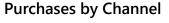
4.50%

Catalog Purchases

24.06%

Store Purchases 43.86%

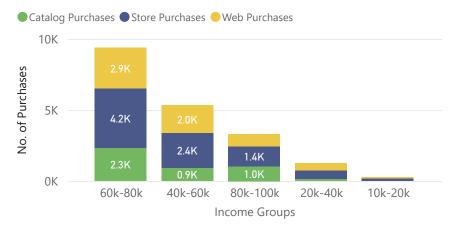
Per Month



748

Avg. No. of Purchases





Change in No. of Purchases

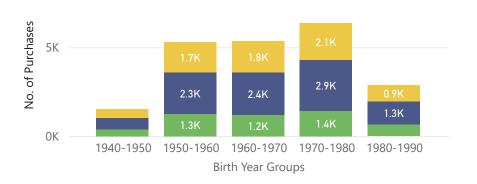
405.88%

From No Kids/Teens to Kids/Teens

Purchases by Channel

By Birth Year Groups

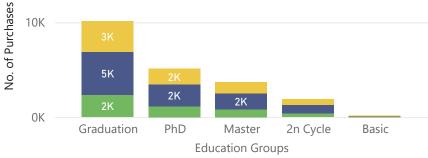




Purchases by Channel

By Education Groups

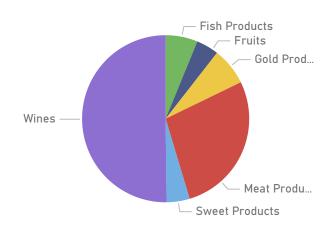




Promotion Analysis

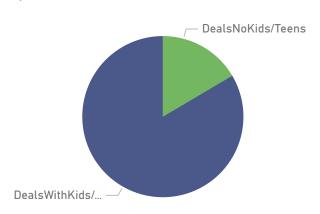
Amount of Sales

By Product



Number of Deals Purchased

By Kids/Teens vs No Kids/Teens



Total Amount of Sales

While All on-going Promotions

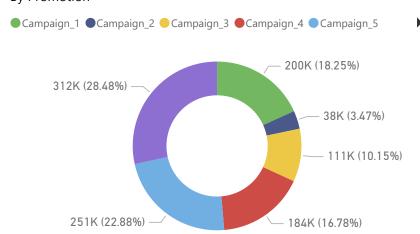
578K

Total Amount of Wine Sales
During Promotions

327K

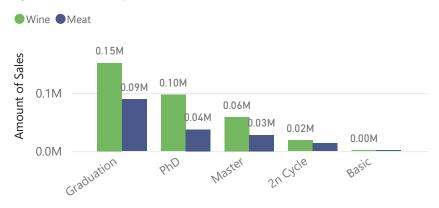
Amount of Sales





Amount of Sales During Promotions

By Education Groups



Education Groups

Perc. of Total Wine Sales

During Promotions

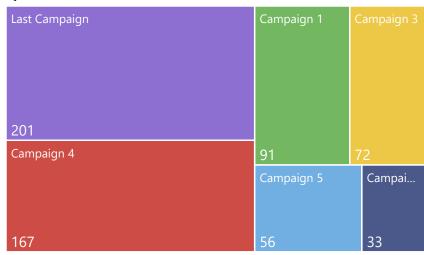
Change in Deals Purchased From No Kids/Teen to Kids/Teen

48.09%

405.88%

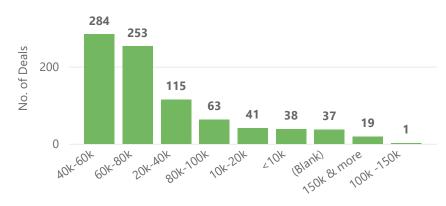
Number of Deals Purchased

By Promotion



Number of Deals Purchased

By Income Groups



Income Groups