Customer **Profile** 

Median Income

51K

Average Change in Purchases By Income Groups

5.23%

Average Change in Purchases From No Kids/Teens to Kids/Teens

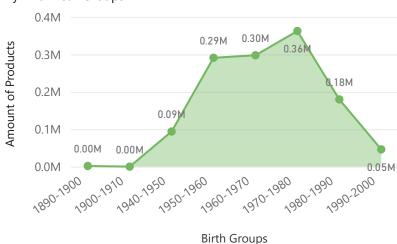
Percentage of Complaints

-77.61%

0.938%

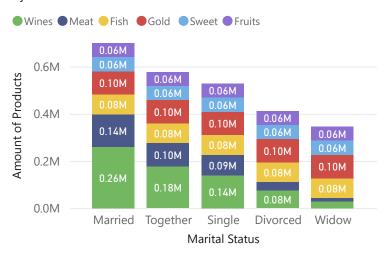
#### **Amount of Products Purchased**





#### **Amount of Products Purchased**

#### By Marital status



#### **Amount of Products Purchased**

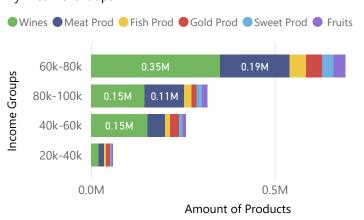
# By Education Groups



**Education Groups** 

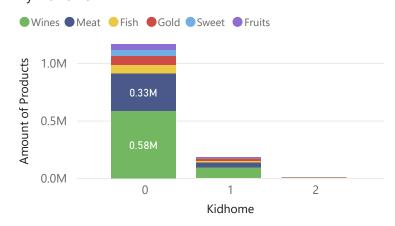
## **Amount of Products Purchased**

### By Income Groups



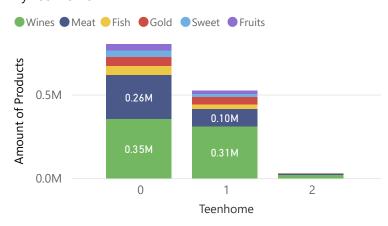
#### **Amount of Products Purchased**

#### By KidHome



#### **Amount of Products Purchased**

#### By Teenhome



# Sales Channel Analysis

No. of Store Purchases

**During Promotions** 

3300

No. of Web Purchases

**During Promotions** 

2573

No. of Catalog Purchases

**During Promotions** 

2090

Total No. of Purchases

By Recent Customers

6673

No. of Web Visits

**Purchases by Channel** 

By Count of Purchases

Per Month

5335

Web Purchases 32.07%

■ Catalog Purchases
■ Store Purchases
■ Web Purchases

Website Conversion

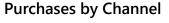
4.50%

Catalog Purchases

24.06%

Store Purchases 43.86%

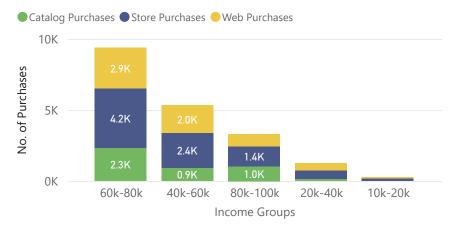
Per Month



748

Avg. No. of Purchases





Change in No. of Purchases

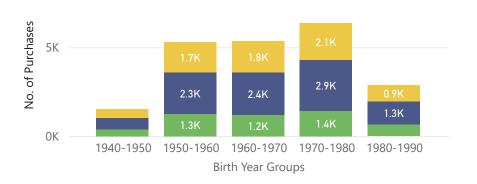
405.88%

From No Kids/Teens to Kids/Teens

# **Purchases by Channel**

By Birth Year Groups

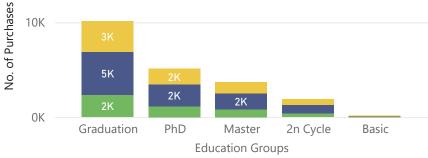




### **Purchases by Channel**

By Education Groups

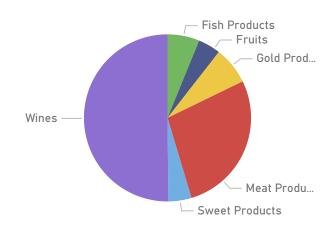




# **Promotion Analysis**

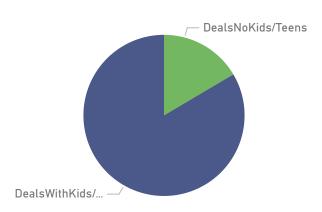
**Amount of Sales** 

By Product



#### **Number of Deals Purchased**

By Kids/Teens vs No Kids/Teens



Total Amount of Sales

While All on-going Promotions

578K

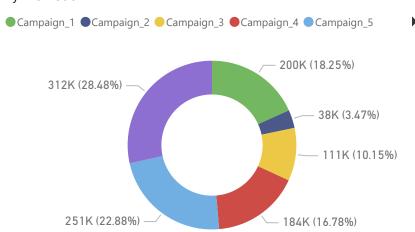
Total Amount of Wine Sales

**During Promotions** 

327K

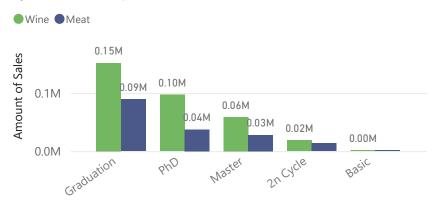
#### **Amount of Sales**

By Promotion



## **Amount of Sales During Promotions**

By Education Groups



**Education Groups** 

Perc. of Total Wine Sales
During Promotions

48.09%

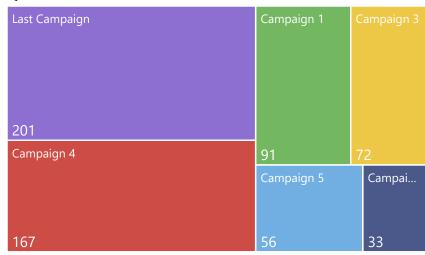
Change in Deals Purchased

From No Kids/Teen to Kids/Teen

405.88%

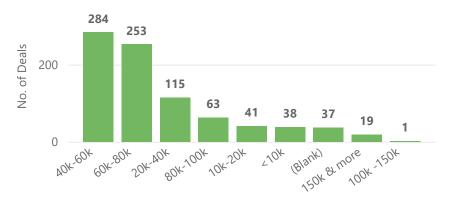
#### Number of Deals Purchased

By Promotion



#### **Number of Deals Purchased**

By Income Groups



Income Groups