Customer **Profile** 

Median Income

51K

Average Change in Purchases By Income Groups

5.23%

Average Change in Purchases From No Kids/Teens to Kids/Teens

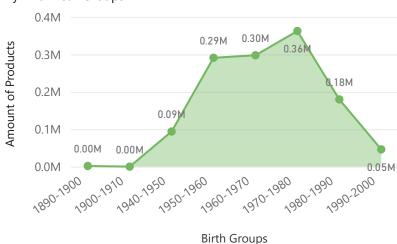
Percentage of Complaints

-77.61%

0.938%

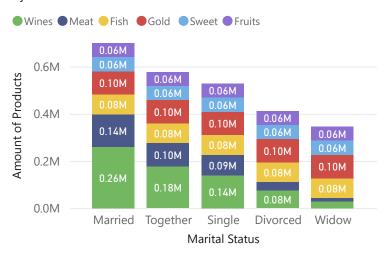
# **Amount of Products Purchased**





#### **Amount of Products Purchased**

#### By Marital status



# **Amount of Products Purchased**

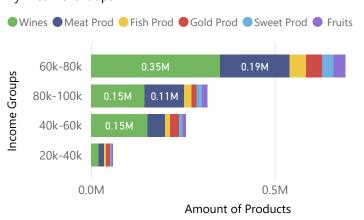
# By Education Groups



**Education Groups** 

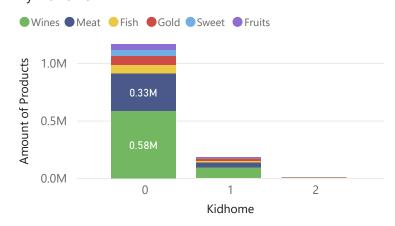
# **Amount of Products Purchased**

# By Income Groups



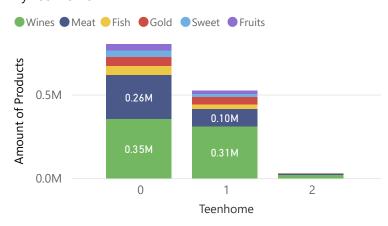
# **Amount of Products Purchased**

# By KidHome



#### **Amount of Products Purchased**

# By Teenhome



# Sales Channel Analysis

No. of Store Purchases

During Promotions

3300

No. of Web Purchases

During Promotions

2573

No. of Catalog Purchases
During Promotions

2090

Total No. of Purchases

By Recent Customers

6673

No. of Web Visits
Per Month

5335

4.50%

Store Purchases 43.86%

Website Conversion

Avg. No. of Purchases

Per Month

748

Change in No. of Purchases

From No Kids/Teens to Kids/Teens

405.88%

#### **Purchases by Channel**

By Count of Purchases



#### Purchases by Channel

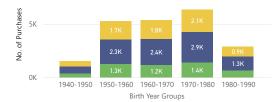
By Top-Spending Income Groups



#### **Purchases by Channel**

By Birth Year Groups

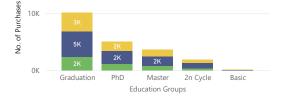
● Catalog Purchases ● Store Purchases ● Web Purchases



#### Purchases by Channel

By Education Groups

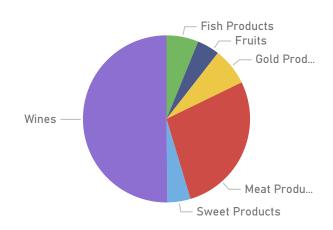
● Catalog Purchases ● Store Purchases ● Web Purchases



# **Promotion Analysis**

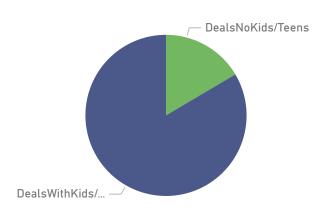
**Amount of Sales** 

By Product



# **Number of Deals Purchased**

By Kids/Teens vs No Kids/Teens



Total Amount of Sales
While All on-going Promotions

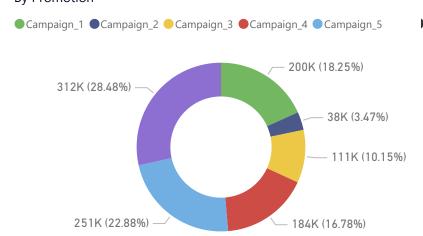
578K

Total Amount of Wine Sales
During Promotions

327K

### **Amount of Sales**

By Promotion



# **Amount of Sales During Promotions**

By Education Groups



**Education Groups** 

Perc. of Total Wine Sales
During Promotions

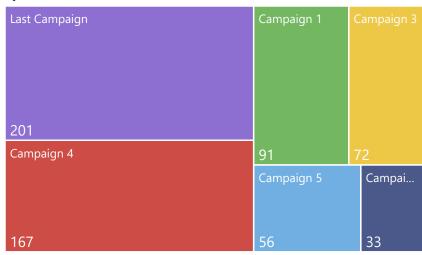
48.09%

Change in Deals Purchased From No Kids/Teen to Kids/Teen

405.88%

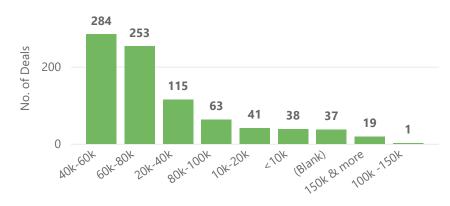
# Number of Deals Purchased

By Promotion



# **Number of Deals Purchased**

By Income Groups



Income Groups