Group Name: Project on my own.

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Project Name: Bank Marketing (Campaign)

Github Repo link: https://github.com/aditidadariya/BankMarketingCampaign

Problem description: ABC Bank wants to sell its term deposit product to customers and before launching the product they want to develop a model which help them in understanding whether a particular customer will buy their product or not (based on customer's past interaction with bank or other Financial Institution).

Data Cleaning and Transformation: The dataset consists of 41188 records and 21 variables. The variables are 'age', 'job', 'marital', 'education', 'default', 'housing', 'loan', 'contact', 'month', 'day_of_week', 'duration', 'campaign', 'pdays', 'previous', 'poutcome', 'emp.var.rate', 'cons.price.idx', 'cons.conf.idx', 'euribor3m', 'nr.employed', 'y'. The variable 'y' is the target variable, while the rest of the variables are considered as features.

The variables 'age', ''duration', 'campaign', 'pdays' and 'previous' are of int64 data type. The variables 'emp.var.rate', 'cons.price.idx', 'cons.conf.idx', 'euribor3m' and 'nr.employed' are of float64 data type. The variables 'job', 'marital', 'education', 'default', 'housing', 'loan', 'contact', 'month', 'day_of_week', 'poutcome' and 'y' are of object data type. Please refer Fig 1 below.

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 41188 entries, 0 to 41187
Data columns (total 21 columns):
                      Non-Null Count
     Column
                                       Dtype
                      41188 non-null
                                       int64
 0
     age
     job
 1
2
3
                      41188 non-null
                                       object
                                       object
     marital
                      41188 non-null
                                       object
                      41188 non-null
     education
                                       object
 4
5
6
                      41188 non-null
     default
                                       object
     housing
                      41188 non-null
                      41188 non-null
                                       object
     loan
 7
     contact
                      41188 non-null
                                       object
 8
                      41188 non-null
     month
                                       object
 9
                                       object
     day_of_week
                      41188 non-null
 10
    duration
                      41188 non-null
                                       int64
                                       int64
 11
     campaign
                      41188 non-null
 12
                      41188 non-null
                                       int64
     pdays
 13
     previous
                      41188 non-null
                                       int64
 14
                      41188 non-null
     poutcome
                                       object
 15
                      41188 non-null
                                       float64
     emp.var.rate
 16
     cons.price.idx
                      41188 non-null
                                       float64
 17
     cons.conf.idx
                      41188 non-null
                                       float64
                                       float64
 18
     euribor3m
                      41188 non-null
 19
     nr.employed
                      41188 non-null
                                       float64
 20
                      41188 non-null
                                       object
dtypes: float64(5), int64(5), object(11)
memory usage: 6.6+ MB
None
```

Fig 1: Data info.

Age varies between 17 to 98. Duration varies between 0 to 4918. Campaign varies between 1 to 56. Pdays varies between 0 to 999. Previous varies between 1 to 7. Emp.var.ra te varies between -3.4 to 1.4. Cons.price.idx varies between 92.2 to 94.77. Cons.conf.idx varies to -50.8 to -26.9. Euribor3m varies between 0.63 to 5.04. Nr.employed varies between 49 63.6 to 5228.1. Please refer Fig 2 below for these details.

			_	_	
	age	duration	campaign	pdays	previous \
count	41188.00000	41188.000000	41188.000000 4	41188.000000	11188.000000
mean	40.02406	258.285010	2.567593	962.475454	0.172963
std	10.42125	259.279249	2.770014	186.910907	0.494901
min	17.00000	0.00000	1.00000	0.00000	0.00000
25%	32.00000	102.00000	1.00000	999.000000	0.00000
50%	38.00000	180.000000	2.000000	999.000000	0.00000
75%	47.00000	319.000000	3.000000	999.000000	0.00000
max	98.00000	4918.000000	56.000000	999.000000	7.000000
	emp.var.rate	cons.price.id	x cons.conf.io	dx euribor:	3m nr.employed
count	41188.000000	41188.00000	0 41188.00000	00 41188.0000	00 41188.000000
mean	0.081886	93.57566	4 -40.50260	00 3.62129	91 5167.035911
std	1.570960	0.57884	0 4.62819	98 1.7344	47 72.251528
min	-3.400000	92.20100	0 -50.80000	0.6340	00 4963.600000
25%	-1.800000	93.07500	0 -42.70000	00 1.3440	5099.100000
50%	1.100000	93.74900	0 -41.80000	00 4.8570	5191.000000
75%	1.400000	93.99400	0 -36.40000	00 4.9610	5228.100000
max	1.400000	94.76700	0 -26.90000	00 5.04500	5228.100000

Fig 2: Data describe.

Steps executed to clean and transform the dataset are below:

1. Missing Values: The dataset does not contain any null (NaN) values. However, there are 'unknown' values present in 'job', 'marital', 'education', 'default', 'housing', 'loan' columns, which can be treated as missing values. The variable 'job' has 330 "unknown" values. The variable 'marital' has 80 "unknown" values. The variable 'education' has 1731 "unknown" values. The variable 'default' has 8597 "unknown" values. The variable 'housing' has 9 90 "unknown" values. The variable 'loan' has 990 "unknown" values. Please refer Fig 3. The "unknown" values in the dataset have been replaced with NaN values. Subsequently, the NaN values have been replaced with its most frequently used value by SimpleImputer method. The decision was made not to drop the missing values due to their substantial presence in the dataset. Removing these values could potentially impact the integrity of the training data.

```
Variables having "unknown" value ['job' 'marital' 'education' 'default' 'housing' 'loan']
Variables with "unknown" counts:
age
job
                            330
marital
education
default
housing
                           1731
8597
990
contact
                              00000000000000
month
day_of_week
duration
campaign
pdays
previous
poutcome
emp.var.rate
cons.price.idx
cons.conf.idx
euribor3m
nr.employed
dtype: int64
```

Fig 3: "unknown" values

- Inconsistent datatypes: Once the "unknown" values were transformed into NaN values, t
 he categorical variables ('job', 'marital', 'education', 'default', 'housing', 'loan') were exami
 ned for potential mixed datatypes. However, it was confirmed that these variables do not
 exhibit multiple datatypes, as they are consistently of the same datatype throughout the
 dataset.
- 3. <u>Encoding the categorical value:</u> The categorical variables 'job', 'marital', 'education', 'def ault', 'housing', 'loan', 'contact', 'month', 'day_of_week', 'poutcome' and 'y' are converted to numeric using Label Encoder to maintain the consistency of data.
- 4. <u>Box Plot:</u> A box plot was generated to visually examine the presence of outliers in the dat aset. Please refer to Fig 4 for the plot. Upon analysis, it is evident that the variables cont ain outliers, as indicated by the data points beyond the whiskers of the box plot.

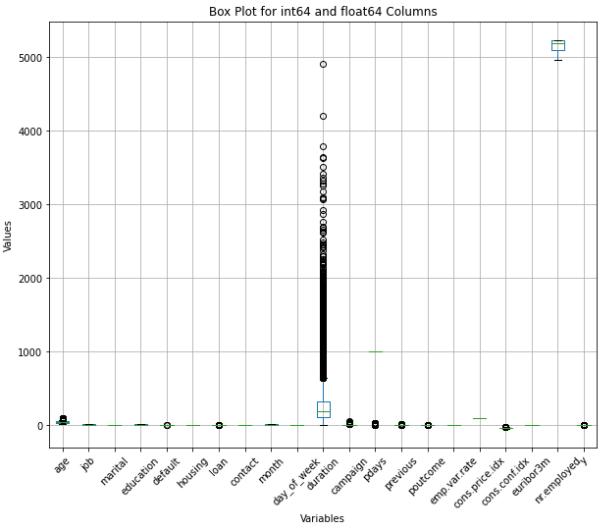


Fig 4: Box Plot of numeric variables

5. Outlier Detection by IQR method: To identify outliers in the dataset, the Interquartile Range (IQR) method was used. The analysis revealed the presence of outliers in multiple columns, including 'age', 'duration', 'campaign', 'pdays', 'previous', and 'cons.conf.idx'. Please refer to Fig 5 for a visual representation of the number of outliers in each column. The IQR method identified a significant number of outliers. To validate these findings, the ZScore method was also employed to detect outliers.

```
469 number of row are Outliers in column age
3 number of row are Outliers in column default
6248 number of row are Outliers in column loan
2963 number of row are Outliers in column duration
2406 number of row are Outliers in column campaign
1515 number of row are Outliers in column pdays
5625 number of row are Outliers in column previous
5625 number of row are Outliers in column poutcome
447 number of row are Outliers in column cons.conf.idx
4640 number of row are Outliers in column y
```

Fig 5: Number of outliers by IQR

6. Outlier Detection by ZScore: After detecting outliers using the IQR method, the dataset was further examined using the Z-score method to validate the findings. The analysis revealed the presence of outliers in the columns 'default', 'duration', 'campaign', 'pdays', and 'previous'. Please refer to Fig 6 for a visual representation of the outliers. To address this issue, the QuantileTransformer technique was employed to impute the outliers. The outliers were replaced with the corresponding quantile value, resulting in a more robust representation of the data. As the 'age' variable is assumed to be a critical factor and should not be imputed with any value, it was excluded from the outlier detection evaluation.

```
3 number of row are Outliers in column default
861 number of row are Outliers in column duration
869 number of row are Outliers in column campaign
1515 number of row are Outliers in column pdays
1064 number of row are Outliers in column previous
```

Fig 6: Number of outliers by ZScore

7. <u>Imbalance data:</u> The target variable 'y' in the dataset consists of 36,548 values for the category 'no' and 4,640 values for the category 'yes'. This reveals an imbalance in the dataset. To address this issue, the SMOTE (Synthetic Minority Over-sampling Technique) method was employed to balance the dataset, ensuring a more equitable distribution for subsequent analysis. Please refer Fig 7 and Fig 8.

```
The count of each category in the target variable is:
0  36548
1  4640
Name: y, dtype: int64
```

Fig 7: Number of categories in target variable

```
The count of each category in the target variable is:

y

0 36548

1 36548

dtype: int64
```

Fig 8: Number of categories in target variable after balancing