

**WORKING PROTOTYPE LINK: [https://
www.figma.com/proto/
YY5ae1KhAyQmqVCOIT1lTF/Metro-
Insights?node-
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scaling=scale-down&content-
scaling=fixed&page-
id=1%3A6&starting-point-node-
id=1%3A1083](https://www.figma.com/proto/YY5ae1KhAyQmqVCOIT1lTF/Metro-Insights?node-id=1-1083&t=MYXwYr8ooM9yfbns-1&scaling=scale-down&content-scaling=fixed&page-id=1%3A6&starting-point-node-id=1%3A1083)**

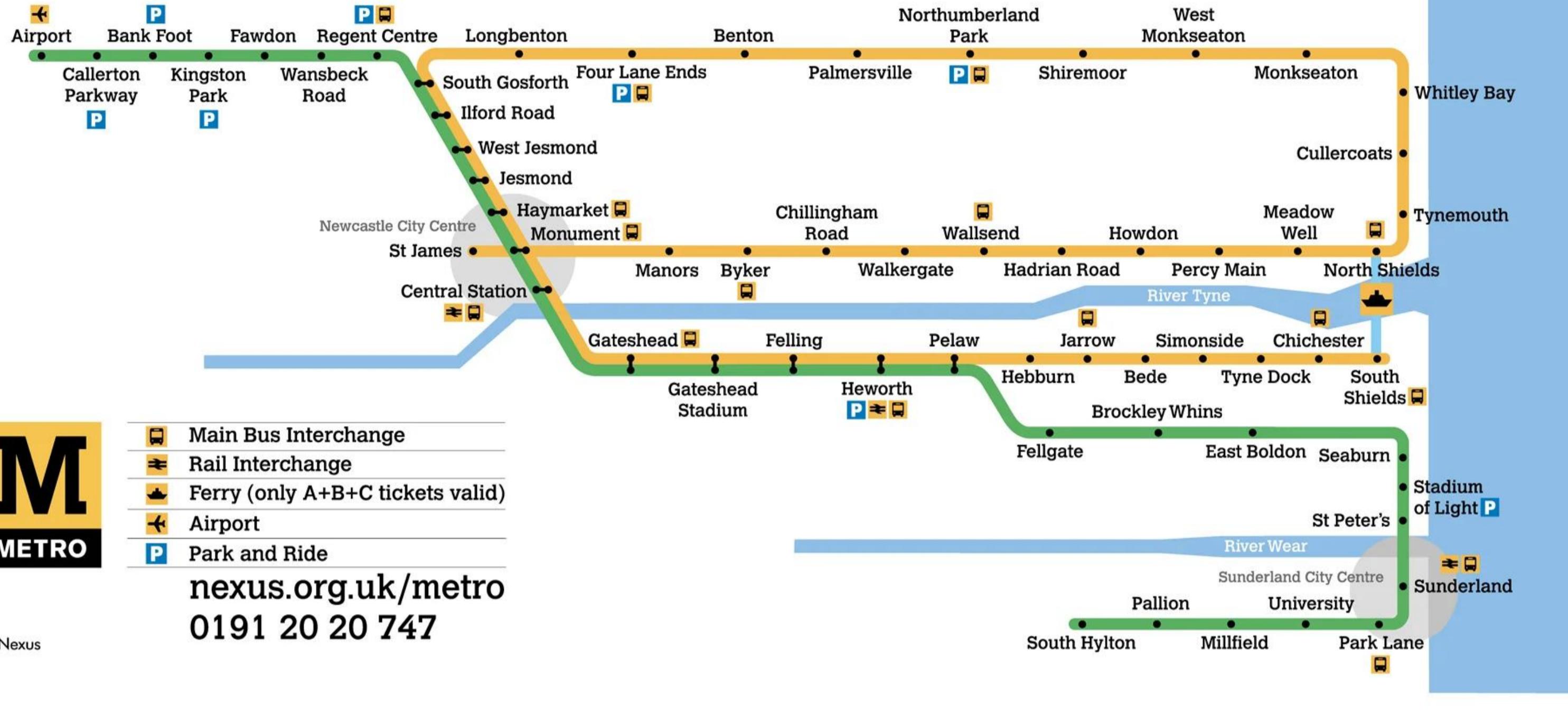


Metro Insights

One Stop Travel Solution

Metro News

Live Updates



Metro News

Kids & Student Deal

Kids travel for free
Students buy discounted pop card and tickets

POP Cards

All zone tickets now available
Buy a pop card now to save on your daily commute

Planned Diversions or Timetable Changes

New/ Seen
Click here to see any temporary or permanent changes in route

ANTISOCIAL BEHAVIOUR

Will not be tolerated!
Report if you see it happening

Metro Planned Repairs

Click here to learn the planned repairs and see how it affects you

About

This website
Newcastle Metro



Contact

- Phone Number
- Email Address
- Open 9AM - 5 PM
- Monday to Friday
- Cycle
- Pet
- Park and Ride
- Student Safety Information
- Support
- Careers

Information



Real Time Updates

Check before you travel

Ongoing Maintenance

Ongoing repair work at Fawdon station, trains will not stop there from 4-5 pm

Okay



Heavy Rainfall

Predicted delays for all trains.
Leave home early !!



Staff Unavailable

Staff will not be available today from 6-8 PM.
In case of any concerns or emergency please call 9*****76



Great North Run Travel Information

Great north run on 25 Aug, trains will be crowded
[Click Here for timetable changes](#)



Use cases

- UI design
- UX design
- Wireframing
- Diagramming
- Brainstorming
- Online whiteboard
- Team collaboration

Explore

- Design
- Prototyping
- Development features
- Design systems
- Collaboration features
- Design process
- FigJam

Resources

- Blog
- Best practices
- Colors
- Color wheel
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- Resource library



Buy Tickets

Select Ticket or Pop Card below



Prices

Zone(s)	Single	Daily Cap
One zone	£1.80	£2.90
Two zones	£2.70	£4.00
All zones	£3.40	£5.00

Get Ticket According to Zone

\$1.8

Zone A+B+C

Select Starting Station

Haymarket

Select Ticket Type

Day Saver

Select Destination Station

Airport

See Price



Pop Cards

Select pop card



Season Ticket

This is the Pop card that Metro Season Tickets (including Student or 18 and Under) or Network One Tickets (including for Students and Young People) are loaded onto. Please note that when you renew these online, you load them onto your Pop card at a Metro station.



Pop Pay As You Go (PAYG)

Pop Pay As You Go is the smart way to pay for public transport in North East England. Simply top up your Pop PAYG card and use it to pay for your journeys on Tyne and Wear Metro, buses and the Shields Ferry as you make them.



Under 16 Pop

Children can travel at concessionary child fares all day, every day on all public transport in Tyne and Wear if they have an Under 16 Pop card. Under 16 Pop cards are available to all children who are in year 11 and below at school, which means they're aged 5 to 15.



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[Station Information](#)[Real Time Updates](#)[Book Tickets](#)[Report Incident](#)[Lost & Found](#)[FAQs](#)[Sign in](#)[Register](#)

Report Incident

Name

Location

Email

Incident Description

Submit



Use cases

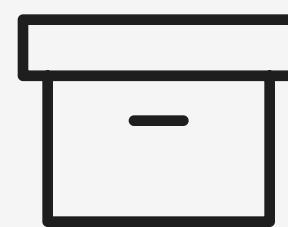
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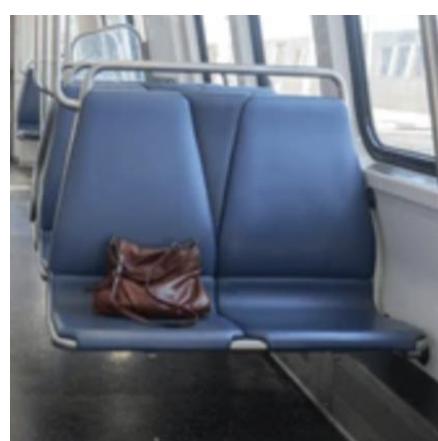
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Lost and Found

[Declare Lost Item](#)

Bag Found

Bag found at hay market in the train from airport. around 2 PM



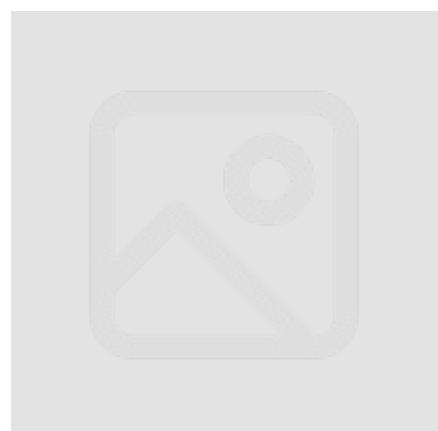
Title

Body text for whatever you'd like to say. Add main takeaway points, quotes, anecdotes, or even a very very short story.



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FAQs

Title

Answer the frequently asked question in a simple sentence, a longish paragraph, or even in a list.

How do i report incidents?

I lost my bag on the train how do I find it?

I want to plan my journey, where do I see the station information?

What zone ticket should i buy?

Do I get any discount as a student?

Why should I get a pop card?



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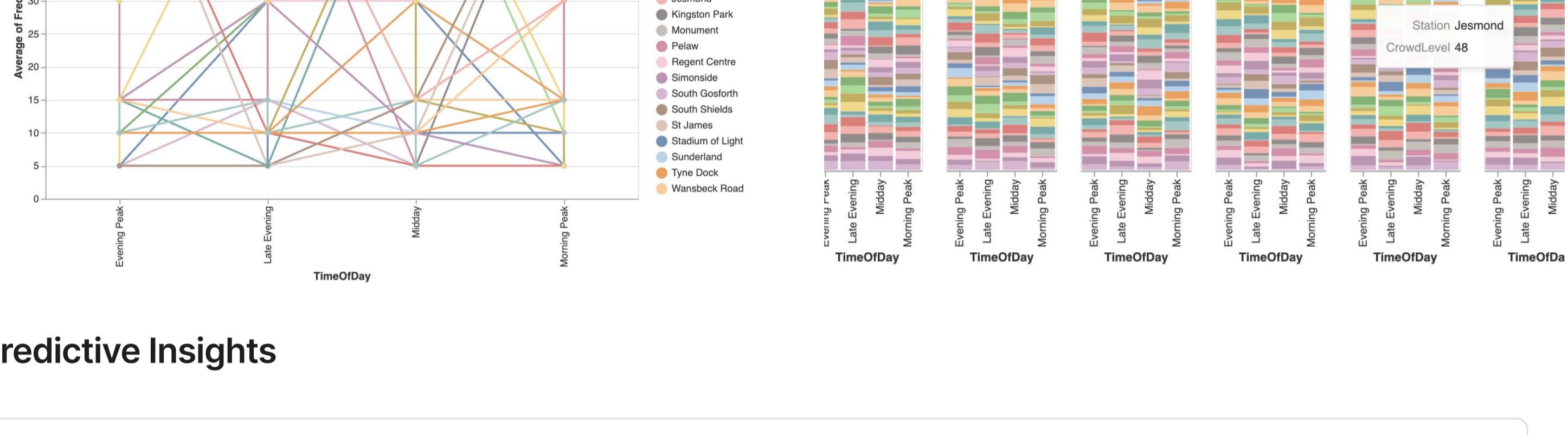
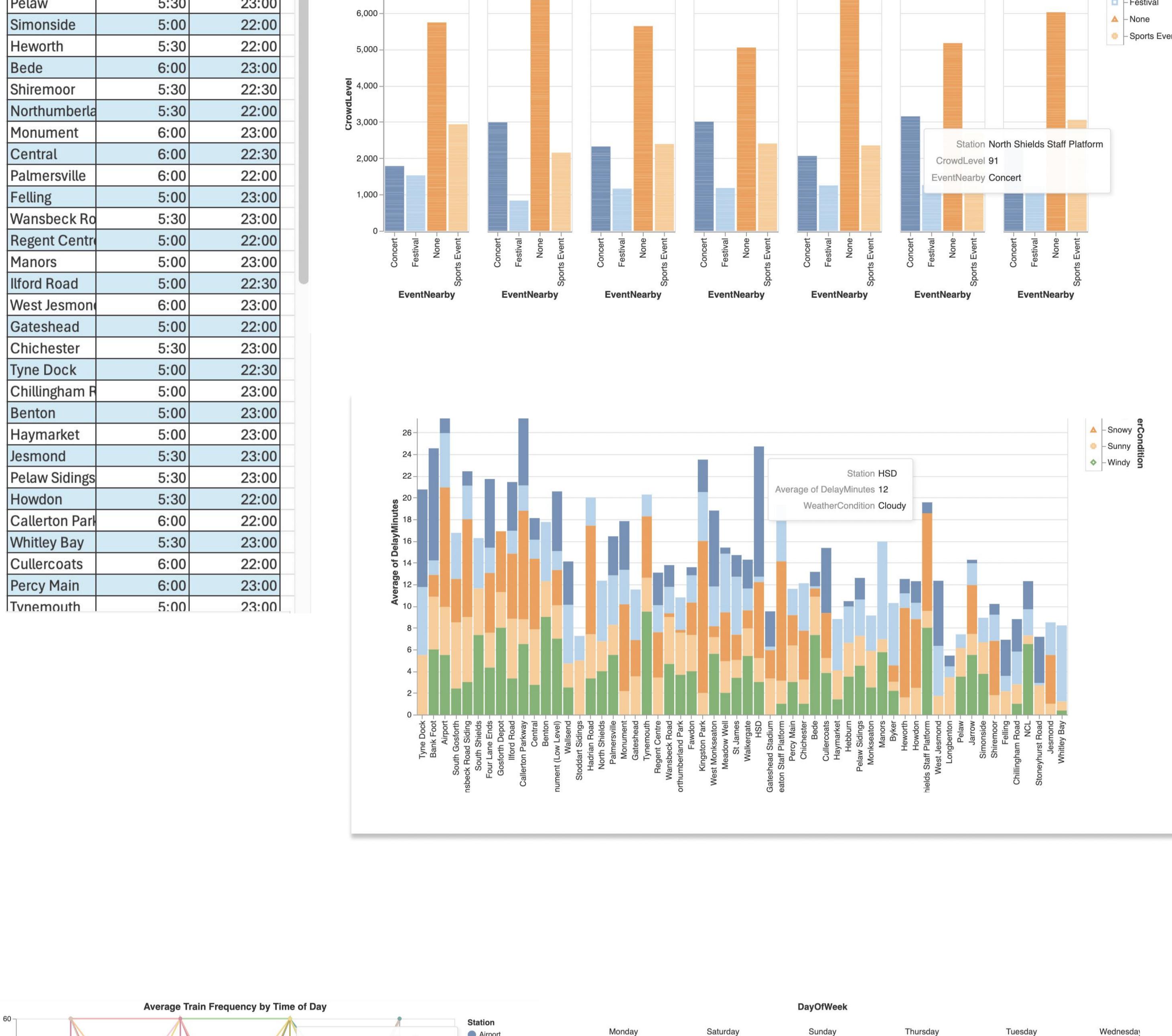
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Choose Station



Predictive Insights

Select Metric

Predict Delay

Station	TimeOfDay	DayOfWeek	DelayMinutes	WeatherCondition	PredictedDelayMinutes
Airport	Morning Peak	Monday	11	Windy	10.564578
Airport	Morning Peak	Tuesday	12	Sunny	8.940962
Airport	Morning Peak	Wednesday	4	Cloudy	4.707239
Airport	Morning Peak	Thursday	11	Rainy	7.767793
Airport	Morning Peak	Friday	0	Cloudy	2.640364
...
NCL	Late Evening	Wednesday	13	Windy	9.949569
NCL	Late Evening	Thursday	0	Sunny	0.475564
NCL	Late Evening	Friday	1	Sunny	0.584454
NCL	Late Evening	Saturday	13	Cloudy	0.440210
NCL	Late Evening	Sunday	0	Cloudy	0.722711



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