LMS User Manual – FS Employees

Capgemini

Priyanka Patil 22 December 2015 Version 1.1





Document Information

Revision History

Version	Date	Updated By	Changes Applied
1.0	29 May 2015	Smita Banerjee	Created
1.1	22 December 2015	Priyanka Patil	 Updated: 2 days of leave credit every month except for June and December. Employee would be allowed to take leave as per current balance, any extra leave more than current balance would be termed as LWP.

Document Control

Document name	Controlled by
Leave Management System (LMS) User Manual – FS Employees	Name: Priyanka Patil Role: Technical Writer ☎ Extension: 2017531 E-mail: priyanka.patil@capgemini.com Name: Alethea Richards Role: Business Analyst ☎ Extension: 2013462 E-mail: alethea.jaykumar@capgemini.com

© Capgemini, India Page 2 of 3



Table of Contents

Do	Document Information2					
1	Introduction					
	1.1	Overview				
2	Mar	nage My Leave/Holiday	8			
	2.1	View Leave Card				
	2.2	Apply For Leave				
	2.3	View/Modify Planned Leave	14			
	2.4	Modify Weekly Off	15			
	2.5	Mapping Holiday List	16			
	2.6	View Holiday List	17			
	2.7	View Employee Leave Calendar	17			
	2.8	View Employee Weekly Leave Calendar	18			
3 Pend		ding Approvals	19			
	3.1	Approval for Leave Plan				
	3.2	Delegate LMS Approver				
	3.3	Acknowledge LMS Approver Delegation	21			
	3.4	Weekly Off Approval				
	3.5	Holiday List Mapping Approval	23			
4	Rep	orts	24			
	4.1	Leave Balance Report for Self/Team				
	4.2	Actual Leave Taken Report for Self / Team				
	4.3	Planned Leave Balance Report for Self / Team				
	4.4	Comp Off Leave Taken Report For Self / Team	29			



1 Introduction

Leave Management System (LMS) is an internal application used within Capgemini by its employees, to manage leaves. The module is designed to help both new and existing employees understand the process of planning and managing leaves which is a mandatory process.

LMS allows the employees to apply, or manage approvals or get reports for the team. The employees are able to view, apply, modify, approve, delegate LMS approver, or generate various types of reports, using the LMS application.

1.1 Overview

LMS is designed to provide a single portal to facilitate the following:

- Planning of leaves in advance
- Access to leave information
- Access to leave history
- Leave application and approval
- Change in Weekly-Off days
- Alignment with Holiday list of desired location or captive centres
- Control over the leave usage based on organization policy
- E-Mail notification for each activity in LMS
- Generation of various reports which can be used by employees/supervisors/support teams
- Control over time entry into leave code in Clarity

LMS can be accessed from:

iConnect \rightarrow Application Section \rightarrow Employee Management \rightarrow Leave Management System (LMS) - FSSBU India employees only.

Following screenshots illustrates the iConnect home page view that allows access to IJP:

© Capgemini, India Page 4 of 4



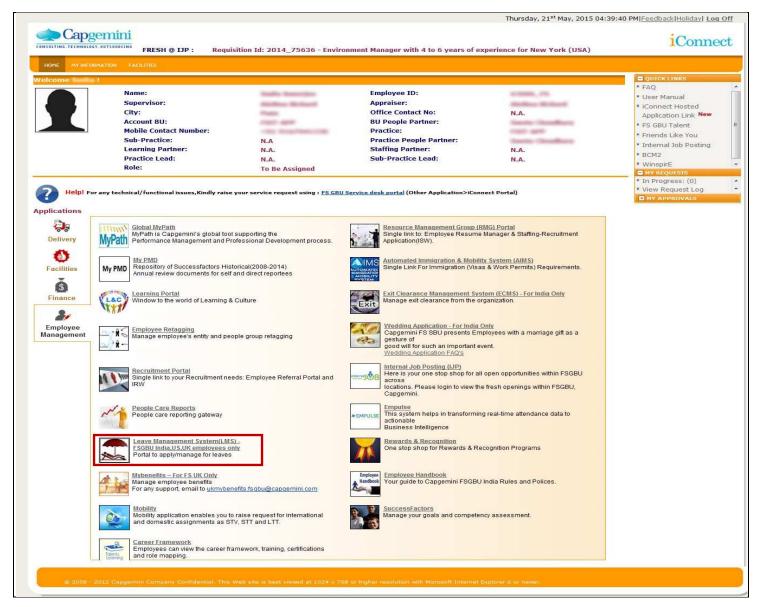


Figure: iConnect Home Page Screen

The following screenshot shows the LMS Home Page:

© Capgemini, India Page 5 of 5



Figure: LMS Home Page

Following is the description for the information displayed on the Home menu screen:

- Document Link: The top-most part of the application displays links to various documents as -India Leave Policy, US Leave Policy, UK Leave Policy, FAQ, India User Manual, India Mobile User Manual, US User Manual, and UK User Manual. This also contains link to Log Off from the application.
- **Employee details:** This section displays the following details of the employee- Employee Name, Employee Id, Supervisor Name and Holiday List. And a link 'more details..', which when clicked shows more details as Employee Name, Employee Id, Supervisor Name, Holiday List, Designation, Gender, LMS Approver, Email, Country, Marital Status, and People Partner.
- **Drop-down:** This section displays the Employee Name drop-down and Year for which the employee wants to view the time card.

Note: 'Employee Name' drop-down is visible, only to those employees who are a Supervisor.

- **Leave Balances:** Current leave balance can be viewed in this section.
- **Leave Table:** Various types of leaves are shown in various tables, in this section. A table in this section displays the details such as leaves accrued or leaves applied.
- **Functionalities:** LMS allows an employee to perform various functionalities which are grouped in different modules called- Manage my leave/holiday, Pending Approvals, Reports. For further details on each module, please refer respective chapter for the each.

© Capgemini, India Page 6 of 6



For any technical/functional issues, kindly raise your service request using, <u>FS SBU Service desk</u> <u>portal</u> (Employee Management >> Leave Management System).

© Capgemini, India Page 7 of 7



2 Manage My Leave/Holiday

This module allows an employee to view, apply or manage their leaves. Employee can also map their holiday list with that of their client or modify their weekly off also.

The below screenshot shows the options available in 'Manage my leave/holiday' section:

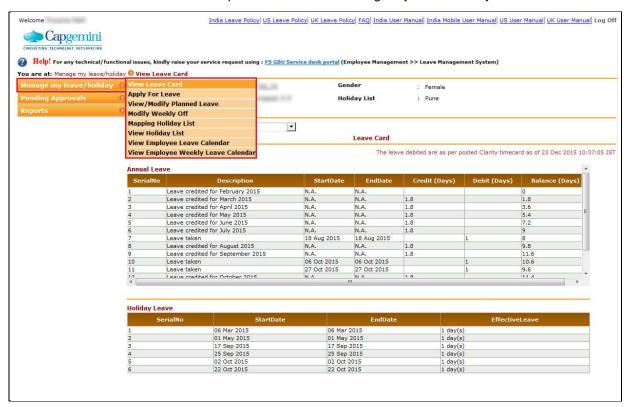


Figure: 'Manage My Leave/Holiday' section

2.1 View Leave Card

'View Leave Card' allow employees to view details about their leaves. When an employee tries to access the LMS application, this is the default page in which an employee lands up to. The page displays information as employee details, and leave details for self or for the team (if any).

Below screenshot shows the same:

© Capgemini, India Page 8 of 8

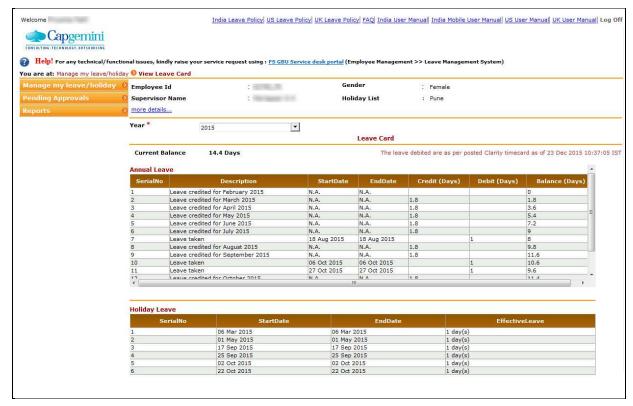


Figure: 'View Leave Card' Screen

View leave card is divided into 3 different sections:

Logged in Employee Information

This section displays basic employee information, for the user who is logged in to the application, and a link which shows further details for the employee.

The information displayed in this section are- Employee ID, Gender, Supervisor Name, Holiday list, and a link for 'more details...' which when clicked opens a pop-up window displaying more employee information.

The pop-up window displays information as- Employee name, Employee Id, Designation, Gender, Supervisor Name, LMS Approver, Email, Country, Marital Status, Holiday List, and People Partner.

The below screenshot shows the same:

© Capgemini, India Page 9 of 9

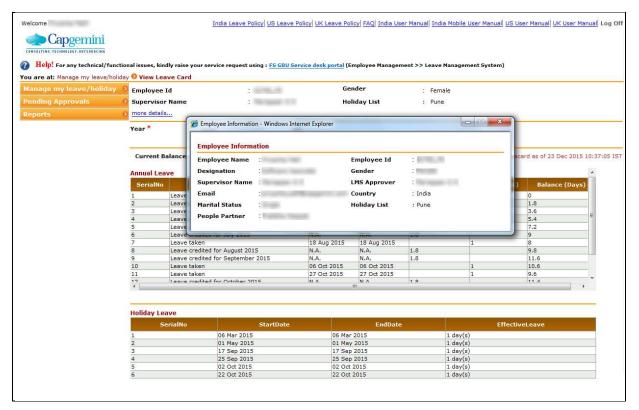


Figure: Employee Information Displayed in the Pop-up

Drop-down

This section allows the employees to select 'Year', for which they want to view leave card, and an 'Employee Name' drop-down, containing list of their team members.

Note: Employee Name drop-down is visible only to those employees who are supervisors.

Employees can select any of their team member's name and year to view the team member's leave details.

Leave Card

This section displays leave details as a Current leave, a note saying the details of last leave table update, Leave tables, and Holiday table.

The different type of leave details are displayed in different tables:

© Capgemini, India Page 10 of 10



Figure: 'Leave Card' table

2.2 Apply For Leave

This section allows an employee to apply different types of leaves, as applicable. An employee can apply Annual leave, Leave without Pay, Maternity Leave, Extended Maternity Leave, MTP Leave, Paternity Leave, Adoption Leave, Comp off Leave, Compassionate Leave, Resignation, and Leave Encashment – Resignation/LTT.

The following snapshot shows the 'Apply for leave' screen:

© Capgemini, India Page 11 of 11



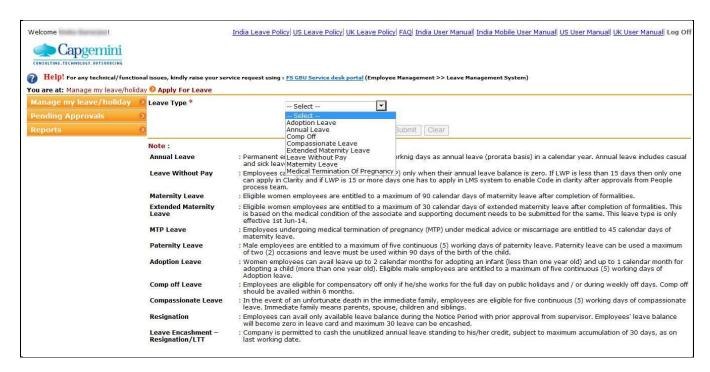


Figure: 'Apply For Leave' Screen

On selection of different type of leave, different fields are generated, which is to be duly filled up and submitted. Once the 'Submit' button is clicked, the request goes to the employee's Supervisor's queue for approval.

The different types of leaves an employee can apply are:

- Annual Leave: Permanent employees are eligible to take 22 working days as annual leave (prorata basis) in a calendar year. Annual leave includes casual and sick leave. Annual Leave would be credit on first day of month. For month of January to May and July to November, 2 days of leave would be credit and for month of June and December 1 day of leave would be credit.
- Leave without Pay: Employees can apply for leave without pay (LWP) only when their annual leave balance is zero. Any leave applied more than current balance should be considered as LWP in clarity.
 - LWP leave code would not be enabled in clarity if current balance is less than or equal to
 5.
 - LWP would be planned only through LMS system.
 - Once the employee applies for LWP if it is approved by Supervisor and People process head (>15 days) then only the LWP leave code would be available for employee to fill timecard.

© Capgemini, India Page 12 of 12



- Once applied for the leave in clarity for the planned/ applied duration, the LWP code would not be available further.
- If there is a mismatch in applied days and the timecard days against LWP code in LMS and clarity then, clarity would reject the timecard and would display message to the employee to edit / update the LWP plan in LMS and then fill in clarity
- E.g.
 - 1. If an employee has applied for LWP from 30th Nov to 5 Dec, then the timecards would be divided, one would have entry of 30 Nov and the other would have entries of 1st Dec to 5th Dec.
 - 2. If the employee is filling the timecard in Nov for Nov 30 LWP, then the timecard should be accepted as till then the current balance would be 0.
 - 3. If the employee is filling all the leave timecard in Dec, then 1 leave would be credited for the employee and his/ her current balance would be 1, in that case, if employee tries to fill the timecard for LWP dates as per LMS (Nov 30 to Dec 5) then the timecard should be rejected and the employee should be notified to adjust the LWP dates in LMS to consume the current annual leave balance and then apply for LWP.
- Maternity Leave: Eligible women employees are entitled to a maximum of 90 calendar days of maternity leave after completion of formalities.
- Extended Maternity Leave: Eligible women employees are entitled to a maximum of 30 calendar days of extended maternity leave after completion of formalities. This is based on the medical condition of the associate and supporting document needs to be submitted for the same. This leave type is only effective 1st Jun-14.
- **MTP Leave:** Employees undergoing medical termination of pregnancy (MTP) under medical advice or miscarriage are entitled to 45 calendar days of maternity leave.
- Paternity Leave: Male employees are entitled to a maximum of five continuous working days of paternity leave. Paternity leave can be availed for a maximum of two occasions and must be used within 90 days of the birth of the child.
- Adoption Leave: Women employees can avail leave up to 2 calendar months for adopting an infant (less than one year old) and up to 1 calendar month for adopting a child (more than one year old). Eligible male employees are entitled to a maximum of five continuous (5) working days of Adoption leave.
- Comp off Leave: Employees are eligible for Comp Off only if he/she works for the full day on public holidays and / or during weekly off days. Comp off should be availed within 6 months.

© Capgemini, India Page 13 of 13



- Compassionate Leave: In the event of an unfortunate death in the immediate family, employees are eligible for continuous 5 working days of compassionate leave. Immediate family is parents, spouse, children and siblings.
- **Resignation:** Employees can avail only available leave balance during the Notice Period with prior approval from supervisor. Employees' leave balance will become zero in leave card and maximum 30 leave can be encashed.
- Leave Encashment Resignation/LTT: Company is permitted to cash the unutilized annual leave standing to his/her credit, subject to maximum accumulation of 30 days, as on last working date.

Business Rules

- For LTT return employees leave balance would start with 2 or 1 day(s) based on the month of return.
- Any leave applied more than current balance would be considered as LWP and system will indicate employee to fill LWP for the over flowing days.
- The leave accrual based on monthly credit (2 or 1) would happen even if the employee has taken LWP.
- If leave is applied by Employee or Supervisor or by LMS Admin, eligibility would be checked as per current balance of the employee.

2.3 View/Modify Planned Leave

'View/Modify Planned Leaves' allows an employee to edit, delete, or simply view the planned leaves.

To view or modify any of the planned leave, employee needs to select the leave, from the table, and then clink on either of the links present for edit, delete or view leaves.

The following snapshot shows the same:



© Capgemini, India Page 14 of 14



Figure: 'View/Modify Planned Leave' Screen

Once an employee clicks Edit, they will be redirected to the 'Apply For Leave' page where they had applied for that particular leave. Necessary details can be modified there and then 'Submit' button is clicked. On click of Submit button, once again the request will go to the Supervisor's queue for approval.

When an employee clicks Delete, a pop-up box appears asking re-confirmation as 'Are you sure you want to delete this?'

While when View button is clicked, a new pop-up opens showing details about that particular leave selected. The below screenshot shows the same:

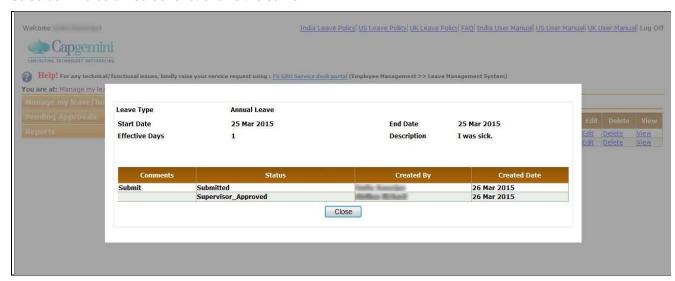


Figure: Pop-up window on click of 'View' leave

Note: A Supervisor is able to view, edit or delete holiday for all of their Direct Reportees.

2.4 Modify Weekly Off

If an employee wants to declare their weekly off for some specific set of days in a week other than Saturday-Sunday, then they can do so by declaring the same in this section.

The following screenshot shows the 'Modify Weekly Off' screen:

© Capgemini, India Page 15 of 15



Figure: 'Modify Weekly Off' Screen

Employee can fill-in the duration for which they want to modify their weekly off and then can select the two days of the week from the drop-down list on which they want to avail the weekly off. After entering details, employee needs to click on 'Align me to this list', once they have modified the weekly off. After the button is clicked, the request will go to the respective Supervisor's queue for approval.

Note: By default, weekly offs are Saturdays and Sundays.

2.5 Mapping Holiday List

For employees, who need to follow the holiday list with that of client, they need to map their holiday with that of their client, in this section, so that same is reflected in Clarity while filling the time card.

The following snapshot shows the 'Mapping Holiday List' screen:

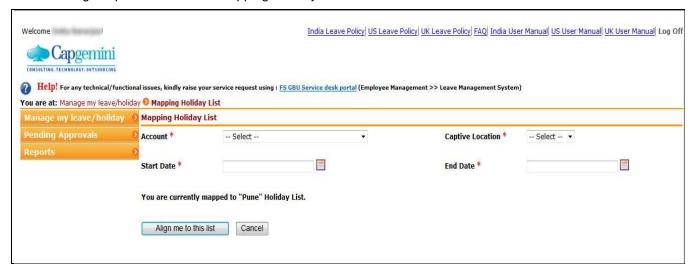


Figure: 'Mapping Holiday List' Screen

© Capgemini, India Page 16 of 16



Employee needs to select the 'Account', and the 'Captive Location' they want to be tagged to and provide the duration when they want this Holiday list tagged to their account, by selecting the Start and End date on the screen, and click 'Align me to this list' button. On click of button, the request goes to the Supervisor's queue for approval.

Note: By default, an employee's Holiday List is mapped to the location to which they are currently tagged to.

2.6 View Holiday List

The table present in this section shows the list of holiday for the location to which they are currently tagged to. An employee can also view holiday list for different location, by selecting the location name from the drop-down list.

The following snapshot shows the 'View Holiday List' screen:

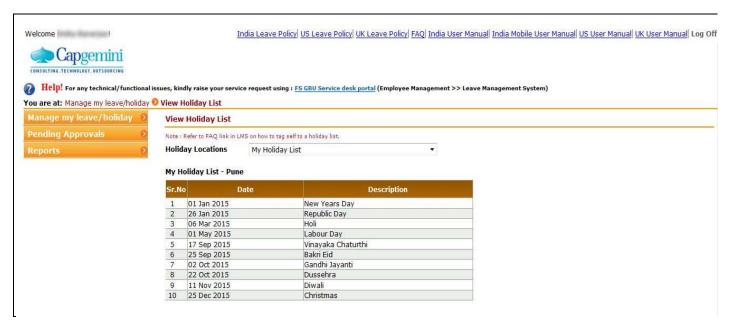


Figure: 'View Holiday List' Screen

2.7 View Employee Leave Calendar

'View Employee Leave Calendar' shows all type of planned leaves and actual leaves taken by an employee or their Direct Reportees, on a particular day of the calendar. The planned leaves are marked with green in colour, while the actual leaves taken are marked in grey. If the employee wants to view the details of a particular leave day, then they can click on the link and the list of employees who have taken leave or were on holiday, on that particular day, appear in a table below.

The below snapshot shows the same:

© Capgemini, India Page 17 of 17



Figure: 'View Employee Leave Calendar' Screen

2.8 View Employee Weekly Leave Calendar

This section, 'View Employee Weekly Leave Calendar', as the name suggests, shows leaves or holiday taken by an employee or their Direct Reportees on any day in a particular week of the year. This section is similar to 'View Employee leave Calendar' and gives weekly details.

The following snapshot shows the same:

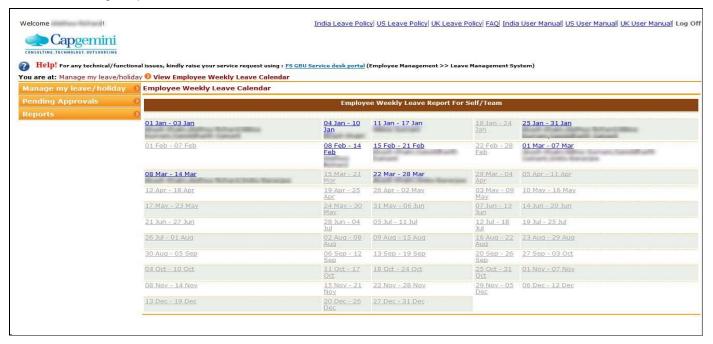


Figure: 'Employee Weekly Leave Calendar' Screen

© Capgemini, India Page 18 of 18



3 Pending Approvals

This module allows an employee to approve their leaves and other requests related to LMS. This module is role based module, where an employee, who is a supervisor, can view more sections than the employees, who are direct reportees.

The below screenshot shows the options available in Pending Approvals section for a Team Member and a Supervisor:

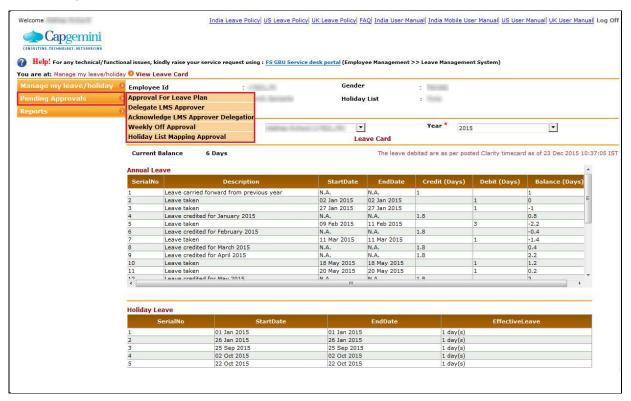


Figure: 'Pending Approvals' Module for Supervisor

© Capgemini, India Page 19 of 19

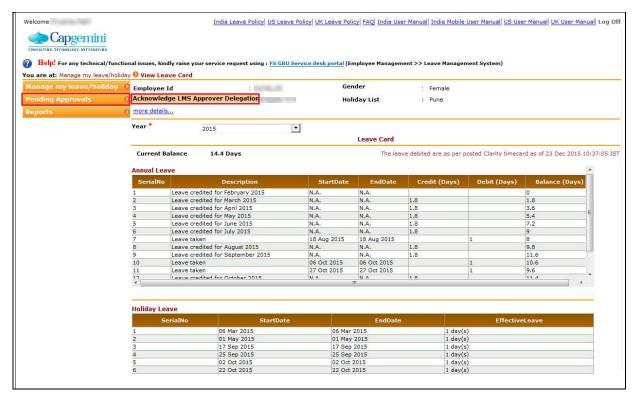


Figure: 'Pending Approval' Screen for Team Member

3.1 Approval for Leave Plan

This section is visible only to an employee who is a supervisor. 'Approval for Leave Plan', as the name suggests is the section in which a supervisor approves leaves for an employee.

Supervisor can view all the employee's leave details, listed in a table. The fields available in the table are Employee ID, Employee Name, Leave Type, Leave Start Date, Leave End Date, Effective Leave, and Status Remarks.

The following snapshot shows the same:



Figure: 'Approval for Leave Plan' Screen

© Capgemini, India Page 20 of 20



Supervisor need to select the check-box present beside employee's id and then approve or reject the request accordingly.

3.2 Delegate LMS Approver

As a Supervisor of a team, an employee can change the LMS Approver of his team members for a specified duration.

Following is the snapshot for the same:

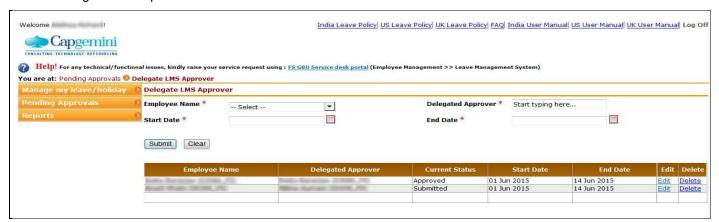


Figure: 'Delegate LMS Approver' Screen

To delegate an LMS approver, Supervisor needs to select the name of the employee for whom they want to delegate the LMS Approver from the 'Employee Name' drop-down. Then select the name of the Approver for that employee and fill-in the duration for which the supervisor want to do the delegation and click Submit. On click of 'Submit' button, the request goes to the Delegated Approver's queue for the acceptance.

3.3 Acknowledge LMS Approver Delegation

An employee can acknowledge delegation as an LMS approver, in this section. If there are any delegations, in an employee's queue, then they can either accept or reject them by clicking on accept or decline button.

Following snapshot shows 'Acknowledge LMS Approver Delegation' screen:

© Capgemini, India Page 21 of 21



Figure: 'Acknowledge LMS Approve Delegation' Screen.

To do so, employee needs to select the check box beside the employee name, enter remarks and click on Accept/Decline button.

Note: This section, 'Acknowledge LMS Approve Delegation', is visible to all employees who are Direct Reportees or Supervisors.

3.4 Weekly Off Approval

This section allows the supervisors to approve weekly off requests, raised in 'Modify Weekly Off' section. Supervisor needs to select the checkbox present just before the 'Employee Name', enter remarks (if any) and then select 'Approve'.

The following screenshot shows the 'Weekly Off Approval' screen:



Figure: 'Weekly Off Approval' Screen

© Capgemini, India Page 22 of 22



3.5 Holiday List Mapping Approval

This section allows the supervisors to approve holiday list mapping requests, raised in 'Mapping Holiday List' section, by their Direct Reportees. Supervisor needs to select the checkbox present just before the 'Employee Name', enter remarks (if any) and then select 'Approve'.

The following screenshot shows the 'Weekly Off Approval' screen:



Figure: 'Holiday List Mapping Approval' Screen

© Capgemini, India Page 23 of 23



4 Reports

This module allows an employee to generate leave reports for themselves or for their team. The various types of reports generated in this module are Leave Balance, Actual Leave Taken, Planned Leave Balance, and Comp off Leave Balance.

The below screenshot shows the options available in Reports section of LMS:

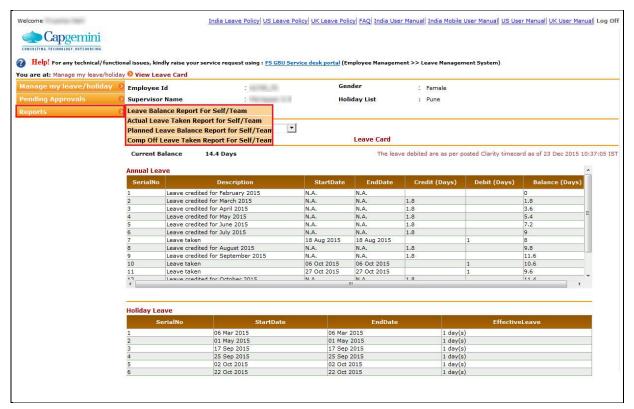


Figure: 'Pending Approvals' Module for Supervisor

4.1 Leave Balance Report for Self/Team

'Leave Balance Report for Self/Team' section, generates reports for various types of leaves taken by an employee or by their Team members.

A supervisor can export the report generated to an excel sheet or as a .pdf file as they require, whereas a team member can just view the details of the leaves.

Below is the screenshot of the 'Leave Balance Report for Self/Team', viewable under 'Reports' tab menu option for a supervisor and a team member:

© Capgemini, India Page 24 of 24



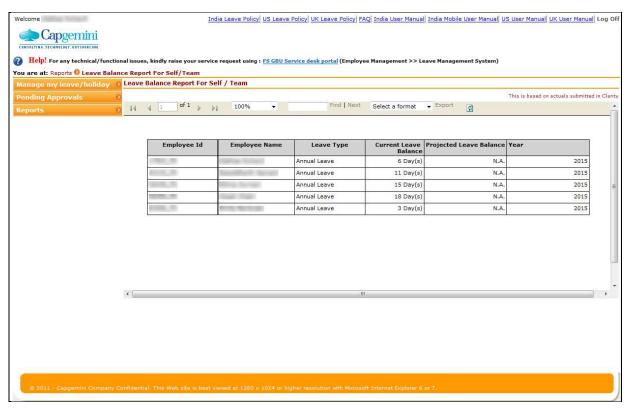


Figure: 'Leave Balance Report for Self/Team' Screen visible to a Supervisor



Figure: 'Leave Balance Report for Self/Team' Screen visible to a Team Member

© Capgemini, India Page 25 of 25



The fields available in the 'Leave Balance Report for Self/Team' are – Employee ID, Employee Name, Leave Type, Current Leave Balance, Projected Leave Balance, and Year for which the reports are been displayed.

Note: Since, Projected Leave concept removed from LMS the Projected Leave Balance column would be empty for FSSBU India employee.

4.2 Actual Leave Taken Report for Self / Team

'Actual Leave Taken Report for Self / Team' section, generates reports for actual number of leaves taken by an employee or by their Team members.

An employee can also export the report generated, to an excel sheet or as a .pdf file as they require.

Below is the screenshot of the 'Actual Leave Taken Report for Self / Team', viewable under 'Reports' tab menu option for an employee:



Figure: 'Actual Leave Taken Report for Self/Team' Screen

Employee needs to select the year for which they want to generate the report from the 'Year' drop-down present on the screen and click on the 'Generate Report' button. On click of the button, all the leaves taken by the Employee and their Team Member are displayed in a table below. The following snapshot shows the same:

© Capgemini, India Page 26 of 26

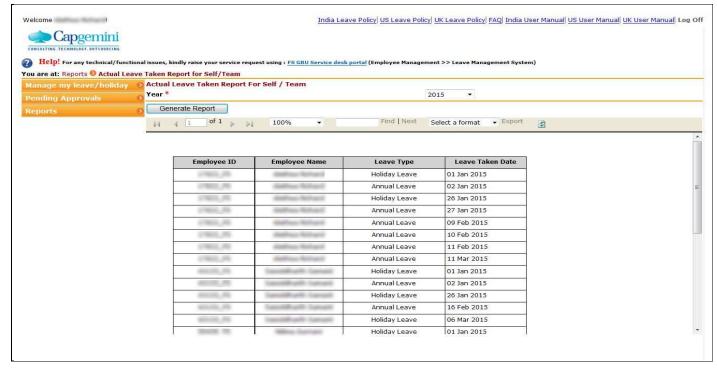


Figure: 'Report Generated After Click of "Generate Report" Button'

The fields available in the 'Actual Leave Taken Report for Self / Team' are – Employee ID, Employee Name, Leave Type, and Leave Taken Date for the year requested.

4.3 Planned Leave Balance Report for Self / Team

'Planned Leave Balance Report for Self/Team' section generates reports for all the planned leaves declared by an employee or by their Team members till date along with the leave balance.

An employee can also export the report generated, to an excel sheet or as a .pdf file as they require.

Below is the screenshot of the 'Planned Leave Balance Report for Self/Team', viewable under 'Reports' tab menu option for an employee:

© Capgemini, India Page 27 of 27



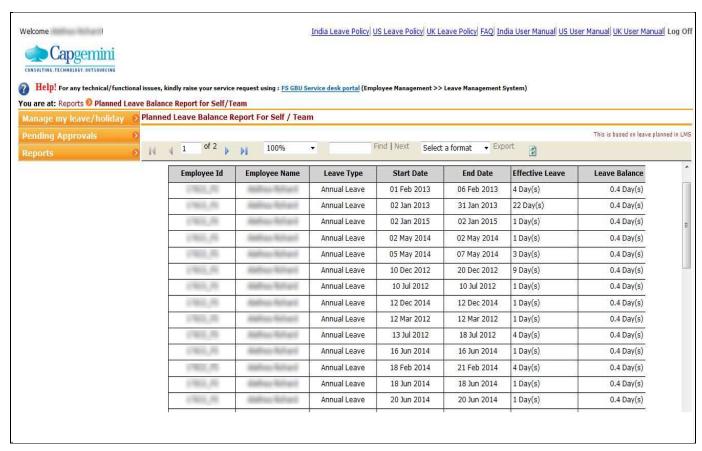


Figure: 'Planned Leave Balance Report for Self/Team' Screen

The fields available in the 'Planned Leave Balance Report for Self / Team' are – Employee ID, Employee Name, Leave Type, Start Date, End Date, Effective Date, and Leave Balance.

© Capgemini, India Page 28 of 28



4.4 Comp Off Leave Taken Report For Self / Team

This section generates reports for all the comp off leaves taken by an employee in lieu of some other day worked extra or by themselves or by team members till date.

Employee can also export the generated report to an excel sheet, or to a .pdf file, as they require.

Below is the screenshot of the 'Comp Off Leave Taken Report for Self/Team', viewable under 'Reports' tab menu option for an employee:



Figure: 'Comp Off Leave Taken Report for Self/Team' Screen

The fields available in the 'Comp Off Leave Taken Report for Self / Team' are – Employee ID, Employee Name, Comp Off Date, and In_Lieu_Of_Date against which the comp off leave had been requested.

© Capgemini, India Page 29 of 29