# Cleaning and Exploring data using R

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#### Introduction

Importing data from outside of R using the read\_csv() function.

## Step 1: Load packages

Start by installing your required package and loadingtidyverse.

```
install.packages("tidyverse")
```

```
## Installing package into '/cloud/lib/x86_64-pc-linux-gnu-library/4.2'
## (as 'lib' is unspecified)
```

Once a package is installed, we can load it by running the library() function with the package name inside the parentheses:

#### library(tidyverse)

```
----- tidyverse 1.3.2 --
## -- Attaching packages -----
## v ggplot2 3.3.6
                 v purrr
                           0.3.4
## v tibble 3.1.8
                   v dplyr
                           1.0.9
## v tidyr 1.2.0
                  v stringr 1.4.0
         2.1.2
## v readr
                   v forcats 0.5.1
## -- Conflicts ----- tidyverse conflicts() --
## x dplyr::filter() masks stats::filter()
## x dplyr::lag()
                 masks stats::lag()
```

# Step 2: Import data

In the chunk below, use the read\_csv() function to import data from a .csv in the project folder called "hotel\_bookings.csv" and save it as a data frame called bookings\_df.

```
bookings_df <- read_csv("hotel_bookings.csv")

## Rows: 119390 Columns: 32

## -- Column specification -------

## Delimiter: ","

## chr (13): hotel, arrival_date_month, meal, country, market_segment, distrib...

## dbl (18): is_canceled, lead_time, arrival_date_year, arrival_date_week_numb...

## date (1): reservation_status_date</pre>
```

## i Use `spec()` to retrieve the full column specification for this data.

## i Specify the column types or set `show\_col\_types = FALSE` to quiet this message.

#### Step 3: Inspect & clean data

To preview the data use the head() function.

#### head(bookings\_df)

```
## # A tibble: 6 x 32
            is_ca~1 lead_~2 arriv~3 arriv~4 arriv~5 arriv~6 stays~7 stays~8 adults
     hotel
##
     <chr>
               <dbl>
                        <dbl>
                                <dbl> <chr>
                                                 <dbl>
                                                         <dbl>
                                                                 <dbl>
                                                                          <dbl>
                                                                                 <dbl>
## 1 Resort~
                   0
                          342
                                 2015 July
                                                    27
                                                             1
                                                                     0
                                                                              0
## 2 Resort~
                   0
                          737
                                 2015 July
                                                    27
                                                             1
                                                                     0
                                                                              0
                                                                                     2
                                                    27
                                                                     0
## 3 Resort~
                   0
                          7
                                 2015 July
                                                             1
                                                                              1
                                                                                     1
                   0
                                                    27
                                                                     0
                                                                              1
                                                                                     1
## 4 Resort~
                          13
                                 2015 July
                                                             1
                                                    27
                                                                              2
                                                                                     2
## 5 Resort~
                   0
                           14
                                 2015 July
                                                             1
                                                                     0
## 6 Resort~
                   0
                           14
                                 2015 July
                                                    27
                                                             1
                                                                     0
                                                                                     2
## # ... with 22 more variables: children <dbl>, babies <dbl>, meal <chr>,
       country <chr>, market_segment <chr>, distribution_channel <chr>,
       is_repeated_guest <dbl>, previous_cancellations <dbl>,
       previous_bookings_not_canceled <dbl>, reserved_room_type <chr>,
## #
       assigned_room_type <chr>, booking_changes <dbl>, deposit_type <chr>,
## #
       agent <chr>, company <chr>, days_in_waiting_list <dbl>,
       customer_type <chr>, adr <dbl>, required_car_parking_spaces <dbl>, ...
## # i Use `colnames()` to see all variable names
```

To summarize or preview your data frame use the str() and function will provide summaries of each column in your data arranged horizontally.

```
str(bookings_df)
```

```
## spec_tbl_df [119,390 x 32] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
## $ hotel
                                                                       : chr [1:119390] "Resort Hotel" "Res
## $ is_canceled
                                                                        : num [1:119390] 0 0 0 0 0 0 0 0 1 1 ...
## $ lead_time
                                                                       : num [1:119390] 342 737 7 13 14 14 0 9 85 75 ...
                                                                       : num [1:119390] 2015 2015 2015 2015 2015 ...
## $ arrival date year
## $ arrival_date_month
                                                                       : chr [1:119390] "July" "July" "July" "July" ...
##
       $ arrival_date_week_number
                                                                       : num [1:119390] 27 27 27 27 27 27 27 27 27 27 ...
## $ arrival_date_day_of_month
                                                                       : num [1:119390] 1 1 1 1 1 1 1 1 1 1 ...
     $ stays_in_weekend_nights
                                                                        : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
                                                                        : num [1:119390] 0 0 1 1 2 2 2 2 3 3 ...
## $ stays_in_week_nights
##
       $ adults
                                                                        : num [1:119390] 2 2 1 1 2 2 2 2 2 2 ...
## $ children
                                                                        : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
## $ babies
                                                                        : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
                                                                        : chr [1:119390] "BB" "BB" "BB" "BB" ...
##
       $ meal
                                                                        : chr [1:119390] "PRT" "PRT" "GBR" "GBR" ...
##
       $ country
                                                                        : chr [1:119390] "Direct" "Direct" "Direct" "Corporate" ...
##
       $ market_segment
                                                                       : chr [1:119390] "Direct" "Direct" "Direct" "Corporate" ...
       $ distribution_channel
                                                                       : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
##
       $ is_repeated_guest
                                                                       : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
##
       $ previous_cancellations
## $ previous_bookings_not_canceled: num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
                                                                       : chr [1:119390] "C" "C" "A" "A" ...
## $ reserved_room_type
                                                                       : chr [1:119390] "C" "C" "C" "A" ...
## $ assigned room type
                                                                       : num [1:119390] 3 4 0 0 0 0 0 0 0 0 ...
##
       $ booking_changes
## $ deposit_type
                                                                       : chr [1:119390] "No Deposit" "No Deposit" "No Deposit" "No Deposit"
## $ agent
                                                                          chr [1:119390] "NULL" "NULL" "NULL" "304" ...
                                                                        : chr [1:119390] "NULL" "NULL" "NULL" "NULL" ...
##
       $ company
                                                                        : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
## $ days_in_waiting_list
## $ customer_type
                                                                        : chr [1:119390] "Transient" "Transient" "Transient" "Transient" ...
## $ adr
                                                                        : num [1:119390] 0 0 75 75 98 ...
       $ required_car_parking_spaces
                                                                       : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
```

```
## $ total_of_special_requests
                                    : num [1:119390] 0 0 0 0 1 1 0 1 1 0 ...
## $ reservation_status
                                     : chr [1:119390] "Check-Out" "Check-Out" "Check-Out" "Check-Out" ...
                                     : Date[1:119390], format: "2015-07-01" "2015-07-01" ...
## $ reservation status date
## - attr(*, "spec")=
##
     .. cols(
##
          hotel = col_character(),
          is_canceled = col_double(),
##
##
          lead_time = col_double(),
##
         arrival_date_year = col_double(),
     . .
##
         arrival_date_month = col_character(),
##
         arrival_date_week_number = col_double(),
##
         arrival_date_day_of_month = col_double(),
##
         stays_in_weekend_nights = col_double(),
     . .
##
         stays_in_week_nights = col_double(),
##
         adults = col_double(),
##
         children = col_double(),
     . .
##
         babies = col_double(),
##
         meal = col_character(),
     . .
##
         country = col_character(),
##
     . .
         market_segment = col_character(),
##
         distribution_channel = col_character(),
##
         is_repeated_guest = col_double(),
     . .
##
         previous_cancellations = col_double(),
         previous_bookings_not_canceled = col_double(),
##
     . .
##
         reserved_room_type = col_character(),
         assigned_room_type = col_character(),
##
##
         booking_changes = col_double(),
##
         deposit_type = col_character(),
     . .
##
          agent = col_character(),
##
         company = col_character(),
##
     . .
         days_in_waiting_list = col_double(),
##
         customer_type = col_character(),
     . .
##
         adr = col_double(),
##
         required_car_parking_spaces = col_double(),
##
          total_of_special_requests = col_double(),
##
          reservation_status = col_character(),
     . .
##
     . .
          reservation_status_date = col_date(format = "")
##
     ..)
   - attr(*, "problems")=<externalptr>
```

To find out what columns you have in your data frame, run the colnames() function.

### colnames(bookings\_df)

```
[1] "hotel"
##
                                          "is canceled"
   [3] "lead time"
                                          "arrival_date_year"
## [5] "arrival_date_month"
                                          "arrival_date_week_number"
## [7] "arrival_date_day_of_month"
                                          "stays_in_weekend_nights"
## [9] "stays_in_week_nights"
                                          "adults"
## [11] "children"
                                          "babies"
## [13] "meal"
                                          "country"
## [15] "market_segment"
                                          "distribution_channel"
## [17] "is_repeated_guest"
                                          "previous_cancellations"
## [19] "previous_bookings_not_canceled" "reserved_room_type"
## [21] "assigned_room_type"
                                          "booking_changes"
```

```
## [23] "deposit_type" "agent"
## [25] "company" "days_in_waiting_list"
## [27] "customer_type" "adr"
## [29] "required_car_parking_spaces" "total_of_special_requests"
## [31] "reservation_status" "reservation_status_date"
```

To create another data frame using bookings\_df that focuses on the average daily rate, which is referred to as adr in the data frame, and adults.

```
new_df <- select(bookings_df, `adr`, adults)</pre>
```

To create new variables in your data frame use the mutate() function. This will make changes to the data frame, but not to the original data set you imported. That source data will remain unchanged.

```
mutate(new_df, total = `adr` / adults)
```

```
## # A tibble: 119,390 x 3
##
        adr adults total
##
      <dbl>
            <dbl> <dbl>
                     0
##
   1
        0
                 2
##
        0
                 2
  2
##
   3
       75
                 1 75
##
                 1 75
   4
       75
##
  5
       98
                 2 49
##
   6
                 2 49
       98
                 2 53.5
##
   7
      107
                 2 51.5
##
   8 103
##
       82
                 2 41
## 10 106.
                 2 52.8
## # ... with 119,380 more rows
## # i Use `print(n = ...)` to see more rows
```

#### Load packages

## (as 'lib' is unspecified)

In order to start cleaning data, need to by install the required packages. skimr, and janitor.

```
install.packages("skimr")

## Installing package into '/cloud/lib/x86_64-pc-linux-gnu-library/4.2'

## (as 'lib' is unspecified)

install.packages("janitor")

## Installing package into '/cloud/lib/x86_64-pc-linux-gnu-library/4.2'
```

Once a package is installed, you can load it by running the library() function with the package name inside the parentheses:

```
library(tidyverse)
library(skimr)
library(janitor)
```

```
##
## Attaching package: 'janitor'
## The following objects are masked from 'package:stats':
##
## chisq.test, fisher.test
```

The skimr package, which has a number of functions for this purpose. For example, the skim\_without\_charts() function provides a detailed summary of the data.

# skim\_without\_charts(bookings\_df)

Table 1: Data summary

Name	bookings_df
Number of rows	119390
Number of columns	32
Column type frequency:	
character	13
Date	1
numeric	18
Group variables	None

# Variable type: character

$skim\_variable$	$n_{missing}$	$complete\_rate$	$\min$	max	empty	$n$ _unique	whitespace
hotel	0	1	10	12	0	2	0
$arrival\_date\_month$	0	1	3	9	0	12	0
meal	0	1	2	9	0	5	0
country	0	1	2	4	0	178	0
market_segment	0	1	6	13	0	8	0
distribution_channel	0	1	3	9	0	5	0
reserved_room_type	0	1	1	1	0	10	0
assigned_room_type	0	1	1	1	0	12	0
deposit_type	0	1	10	10	0	3	0
agent	0	1	1	4	0	334	0
company	0	1	1	4	0	353	0
customer_type	0	1	5	15	0	4	0
reservation_status	0	1	7	9	0	3	0

# Variable type: Date

skim_variable	n_missing	complete_rate	min	max	median	n_unique
reservation_status_date	0	1	2014-10-17	2017-09-14	2016-08-07	926

# Variable type: numeric

skim_variable	n_missing com	plete_rat	te mean	sd	p0	p25	p50	p75	p100
is_canceled	0	1	0.37	0.48	0.00	0.00	0.00	1	1
$lead\_time$	0	1	104.01	106.86	0.00	18.00	69.00	160	737
arrival_date_year	0	1	2016.16	0.71	2015.00	2016.00	2016.00	2017	2017
arrival_date_week_number	. 0	1	27.17	13.61	1.00	16.00	28.00	38	53
arrival_date_day_of_mont	h 0	1	15.80	8.78	1.00	8.00	16.00	23	31
$stays\_in\_weekend\_nights$	0	1	0.93	1.00	0.00	0.00	1.00	$^2$	19
$stays\_in\_week\_nights$	0	1	2.50	1.91	0.00	1.00	2.00	3	50

skim_variable	n_missing com	plete_ra	te mean	$\operatorname{sd}$	p0	p25	p50	p75	p100
adults	0	1	1.86	0.58	0.00	2.00	2.00	2	55
children	4	1	0.10	0.40	0.00	0.00	0.00	0	10
babies	0	1	0.01	0.10	0.00	0.00	0.00	0	10
is_repeated_guest	0	1	0.03	0.18	0.00	0.00	0.00	0	1
previous_cancellations	0	1	0.09	0.84	0.00	0.00	0.00	0	26
previous_bookings_not_o	canceled 0	1	0.14	1.50	0.00	0.00	0.00	0	72
booking_changes	0	1	0.22	0.65	0.00	0.00	0.00	0	21
days_in_waiting_list	0	1	2.32	17.59	0.00	0.00	0.00	0	391
adr	0	1	101.83	50.54	-6.38	69.29	94.58	126	5400
required_car_parking_sp	paces 0	1	0.06	0.25	0.00	0.00	0.00	0	8
total_of_special_requests	$\mathbf{s} = 0$	1	0.57	0.79	0.00	0.00	0.00	1	5

### Cleaning your data

Now, let's say we are primarily interested in the following variables: 'hotel', 'is\_canceled', and 'lead\_time'. Create a new data frame with just those columns, calling it trimmed\_df by adding the variable names to this code chunk:

```
trimmed_df <- bookings_df %>%
  select(hotel, is_canceled, lead_time)
```

Renaming a column

```
trimmed_df %>%
  select(hotel, is_canceled, lead_time) %>%
  rename(hotel_type = hotel)
```

```
## # A tibble: 119,390 x 3
##
      hotel_type
                   is_canceled lead_time
##
      <chr>
                          <dbl>
                                     <dbl>
    1 Resort Hotel
                              0
                                       342
##
##
    2 Resort Hotel
                              0
                                       737
                              0
                                         7
##
    3 Resort Hotel
   4 Resort Hotel
                              0
                                        13
## 5 Resort Hotel
                              0
                                        14
##
    6 Resort Hotel
                              0
                                        14
                              0
##
   7 Resort Hotel
                                         0
   8 Resort Hotel
                              0
                                         9
## 9 Resort Hotel
                              1
                                        85
## 10 Resort Hotel
                              1
                                        75
## # ... with 119,380 more rows
## # i Use `print(n = ...)` to see more rows
```

To either split or combine data in different columns. Combine the arrival month and year into one column using the unite() function:

```
example_df <- bookings_df %>%
  select(arrival_date_year, arrival_date_month) %>%
  unite(arrival_month_year, c("arrival_date_month", "arrival_date_year"), sep = " ")
```

### Another way of doing things

we can also use themutate() function to make changes to our columns. Let's say we wanted to create a new column that summed up all the adults, children, and babies on a reservation for the total number of people.

Modify the code chunk below to create that new column:

```
example_df <- bookings_df %>%
  mutate(guests = adults + children + babies)
head(example_df)
## # A tibble: 6 x 33
           is_ca~1 lead_~2 arriv~3 arriv~4 arriv~5 arriv~6 stays~7 stays~8 adults
    hotel
##
     <chr>
               <dbl>
                       <dbl>
                               <dbl> <chr>
                                               <dbl>
                                                        <dbl>
                                                                <dbl>
                                                                        <dbl>
                                2015 July
## 1 Resort~
                   0
                         342
                                                  27
                                                            1
                                                                            0
## 2 Resort~
                   0
                         737
                                2015 July
                                                  27
                                                            1
                                                                    0
                                                                            0
                                                                                   2
## 3 Resort~
                   0
                          7
                                2015 July
                                                  27
                                                            1
                                                                            1
                                                                                   1
## 4 Resort~
                   0
                                2015 July
                                                  27
                          13
                                                            1
                                                                    0
                                                                            1
                                                                                   1
## 5 Resort~
                                                  27
                                                                            2
                                                                                   2
                   0
                          14
                                2015 July
                                                                    0
```

27

1

0

2

- 2015 July ## # ... with 23 more variables: children <dbl>, babies <dbl>, meal <chr>,
- ## # country <chr>, market\_segment <chr>, distribution\_channel <chr>,
- ## # is\_repeated\_guest <dbl>, previous\_cancellations <dbl>,

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- ## # previous\_bookings\_not\_canceled <dbl>, reserved\_room\_type <chr>,
- assigned\_room\_type <chr>, booking\_changes <dbl>, deposit\_type <chr>,
- agent <chr>, company <chr>, days\_in\_waiting\_list <dbl>, ## #
- customer\_type <chr>, adr <dbl>, required\_car\_parking\_spaces <dbl>, ...
- ## # i Use `colnames()` to see all variable names

0

## 6 Resort~