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### **PROFESSIONAL EXPERIENCE**

### **Optum (UnitedHealth Group)**

Senior Data Scientist

Aug 2023 - Present

- Developed **predictive** models and **statistical** techniques to identify **healthcare overpayment patterns**, reducing fraud-related costs and increasing model efficiency with a **36% improvement** in **True Positive Rate** (TPR).
- Extracted **sequential patterns** from **ICD-10 diagnosis** and **CPT (procedure)** codes using **BioBERT** embeddings on **AzureML**, engineering risk features to enhance model accuracy by **15**%.
- Implemented robust **model and data drift monitoring** using the **Population Stability Index (PSI)** to ensure model performance and reliability.
- Leveraged SHAP values for transparent problem-solving, improving communication and collaboration across cross-functional teams and leadership, and supporting strategic decision-making.

Amazon Web Services Nov 2022 - Jul 2023

Machine Learning Engineer - Internship

- Designed and deployed recommendation systems using GRU4Rec models with PyTorch, achieving a notable NDCG@10 score of 0.42.
- Optimized data preprocessing pipelines, reducing manual intervention and improving query execution efficiency by 50%.
- Enhanced model explainability using SHAP and TimeSHAP, providing actionable insights for product strategy.

Fractal Analytics Nov 2021 - Jun 2022

Data Scientist / Engineer

- Conducted **product analytics** using **Python** and **SQL** to identify customer segments, boosting **conversion rates** by **18**% through **RFM** (**Recency Frequency Monetary**) segmentation.
- Collaborated with cross-functional teams to develop **client data warehouses** using **GCP** (Google Cloud Platform) products (**Airflow, Dataflow, BigQuery, Cloud Storage**), reducing data processing time by **30**%.
- Built **sentiment analysis models** using **NLP** techniques to analyze customer reviews, leading to a **20% reduction** in **complaints**.

Bewakoof Brands Pvt. Ltd. Feb 2020 - Nov 2021

Data Scientist

- Devised a product ranking auto-sort algorithm, boosting CTR (click-through rate) by 26% and A2C (add-to-cart rate) by 12%.
- Designed recommendation engines with Alternating Least Squares (ALS), resulting in a 14% rise in RPTI (revenue-per-thousand impressions) i.e. improving application engagement and growth metrics.
- Designed and executed **A/B testing frameworks** to evaluate **marketing strategies**, increasing campaign **ROI** by **12**% and aligning with product development roadmaps.
- Conducted sales forecasting to optimize inventory management, reducing stockouts by 20%.

Reliance Jio Jul 2018 - Feb 2020

Data Engineer

- Engineered a streaming data pipeline using **Kafka, Flink & Elasticsearch**, handling ~150k/sec events in real-time with zero data lag and outperforming the existing pipeline with two-hour data lag.
- Built comprehensive **dashboards** for non-technical stakeholders using **Tableau** and **Kibana**, enabling Product Managers and Leaders to monitor key metrics and **business KPIs** easily and improve problem resolution.

### **EDUCATION**

## M.S. in Data Science, University of San Francisco

Jul 2022 - Jun 2023

Relevant Coursework: Probability & Statistics, Statistical Modeling, Linear Regression, Machine Learning, A/B Testing, Distributed Computing (Spark), Relational Databases (SQL), NoSQL, MLOps, Data Engineering

### B.E. in Computer Engineering, University of Mumbai

Jul 2015 - May 2018

# **TECHNICAL SKILLS**

- Programming Languages: Python, Java, Bash
- Databases: MySQL, MongoDB, Elasticsearch
- Big Data & Cloud: Kafka, Spark, Flink, HDFS, Airflow, Google Cloud Platform (GCP), Amazon Web Services (AWS)
- Machine Learning: Linear Regression, Logistic Regression, Decision Trees, Random Forest, Kmeans, Gradient Boosting Machines (XGBoost), SVD, PCA, Collaborative Filtering (ALS), Natural Language Processing (NLP).
- MLOps: MLFlow, Data Version Control (DVC), Git, CI/CD, Docker, Kubernetes, API design (Flask)
- Data Visualization: Tools Tableau, Metabase, Kibana; Libraries Matplotlib, Seaborn