**FAQ**

1. **How to I Purchase from Wholdus**The Buyers of Wholdus are Invite only. If you wish to Purchase from Wholdus, you can request an Invitation from us.Our representative will contact you.
2. **How do we make sure that our products are of the highest quality?**We choose manufacturers carefully, they must meet the following criteria.
   1. A good track record of producing products.
   2. Possesses all required certificates and verifications for market entry and product safety.
3. **How do we make sure that our prices are competitive?**Our products are sourced only from manufacturers with whom we have formed long-term relationships with.
4. **What is a Lot?**A Lot is a MOQ (minimum order quantity) and is a single set which contains several pieces of the same item.  
   The quantity of items in a single Lot ranges from several to dozens of items, depending on the weight and size of the item.  
   We also have tiered pricing for large orders that can be found in the product specifics page.
5. **How do you ship your products and how can I check the stock availability?**  
   All goods are ready to ship out from warehouses of the manufacturers. We give a “Warehouse to Warehouse” Delivery. You can track any shipment on the website.  
   All products will be shipped via express carriers.  
   The current available shipping options is FedEx.
6. **What are Wholdus's policies regarding products that arrive damaged or products that are defective?**Defective goods can be returned and/or exchanged.  
   You can find more details on our “Return and Refund Policies” on our website Wholdus.com.  
   Our customer service team is ready to help with any questions you may have.