

## Dashboard Reporting using Robotic Process Automation (RPA)

An RPA use case to create Dashboard Reports having Robot to collate data from various systems in different formats



## **Problem Statement**

A well-known business conglomerate was facing difficulties due to inaccurate data on few key performance metrics on their dashboard. Data consolation process took around 2 hours which delayed several important decisions and eventually resulted in an opportunity. Accuracy of data on the dashboard reporting is crucial for every organization as important decisions are taken on its basis. Deep diving into the process made them realize that due to data coming from 4 different systems, the consolidation and processing took time. The data displayed during this time was not accurate as a lot of backend processes were going on to generate the reports.

## Solution

Errors are the primary reason that affects the productivity as the tasks must be re-performed. We advised to use RPA automation to ensure that the data is perfect and the reports are generated quickly.

## **Process**

- Robot downloads the raw files generated for the Backup Systems and the Disk Space systems from an email it receives
- Robot then reads the logs from monitoring web app and network from the shared location
- It then consolidates, applies business rules and processes this data from all the 4 systems to create a CXO level dashboard
- The final dashboard report is then automatically sent to the stakeholders as an attachment to email



Time Saved Nearly 100%



Accuracy 100%









Third Party Services None

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