UNIT-III

SOFTWARE DESIGN

3.1 DESIGNPROCESS

- Software design consists of the set of principles, concepts, and practices which is used for developing the system orproduct
- Software design is an iterative process through which <u>requirements are translated into a</u> blueprint for constructing thesoftware

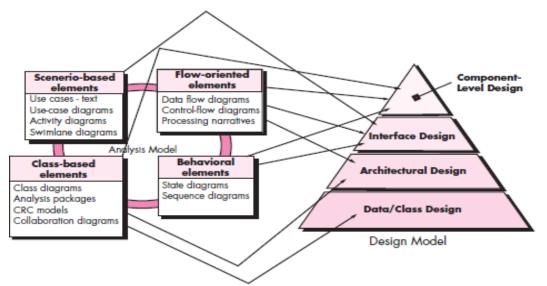


Fig: Translating the

Requirements model into Design model

- ➤ Initially the design is represented at a high level of abstraction and as iteration occurs, the design shows lower levels of abstraction.
- The design model provides detail about the <u>software data structures</u>, <u>architecture</u>, <u>interfaces</u>, <u>andcomponents</u>

Characteristics of a good design

- ➤ The design must implement all of the explicit requirements contained in the analysis model, and it must accommodate all of the implicit requirements desired by the customer.
- ➤ The design must be a readable, understandable guide for those who generate code and for those who test and subsequently support thesoftware.
- > The design should provide a complete picture of the software, addressing the data, functional, and behavioral domains from an implementation perspective.

Quality Guidelines

- A design should exhibit an architecture that is created using recognizable architectural styles or patterns and composed of components that exhibit good design characteristics and can be implemented in an evolutionary fashion
- ➤ A design should be modular
- ➤ A design should contain distinct representations of data, architecture, interfaces, and components.
- A design should lead to data structures that are appropriate for the classes to be implemented and are drawn from recognizable datapatterns.
- A design should lead to components that exhibit independent functional characteristics.
- A design should lead to interfaces that reduce the complexity of connections between components and with the external environment.
- A design should be derived using a repeatable method that is driven by information obtained during software requirements analysis.
- ➤ A design should be represented using a notation that effectively communicates its meaning.

Design Principles

- > The design process should not suffer from 'tunnelvision.'
- The design should be traceable to the analysismodel.
- The design should exhibit uniformity and integration.
- ➤ The design should be structured to accommodate change.
- > The design should be structured to degrade gently, even when aberrant data, events, or operating conditions are encountered.
- > Design is not coding, coding is notdesign.
- The design should be assessed for quality as it is being created, not after the fact.
- ➤ The design should be reviewed to minimize semanticerrors.

Quality Attributes. [FURPS]

- ➤ **Functionality** is assessed by evaluating the feature set and capabilities of the program and the security of the overall systemetc.
- ➤ **Usability** is assessed by considering human factors, consistency anddocumentation.

- ➤ **Reliability** is evaluated by measuring the frequency and severity of failure, the mean-time-to-failure (MTTF), the ability to recover from failureetc.
- ➤ **Performance** is measured by considering processing speed, response time, resource consumption, throughput, and efficiency.
- > **Supportability** combines the ability to extend the program (extensibility), adaptability, serviceability

The Evolution of Software Design

- Early design work concentrated on criteria for the <u>development of modular programs</u> and methods for refining software structures in a top downmanner.
- ➤ Procedural aspects of design definition evolved into <u>structuredprogramming</u>
- Later work proposed methods for the translation of data flowinto a designdefinition.
- Newer design approaches proposed an object-oriented approach to designderivation.
- ➤ The <u>design patterns</u> can be used to implement software architectures and lower levels of designabstractions.
- Aspect-oriented methods, model-driven development, and test-driven development emphasize techniques for achieving more effective modularity and architectural structure in the designs.

Characteristics of design methods:

- (1) A mechanism for the translation of the requirements model into a design representation,
- (2) A notation for representing functional components and their interfaces,
- (3) Heuristics for refinement and partitioning, and
- (4) Guidelines for qualityassessment.

3.2 DESIGNCONCEPTS

Concepts that has to be considered while designing the software are:

Abstraction, Modularity, Architecture, pattern, Functional independence, refinement, information hiding, refactoring and design classes

3.2.1 Abstraction

- > There are many levels of abstraction
- At the highest level of abstraction, a solution is stated in broad terms and at lower levels of abstraction, a more detailed description of the solution is provided.

Types:

- > Procedural abstraction refers to a sequence of instructions that have a specific and limitedfunction
 - Example: open for a door. Open implies a long sequence of procedural steps (e.g., walk to the door, reach out and grasp knob, turn knob and pull door, step away from moving door,etc.).
- **Data abstraction** is a named collection of data that describes a data object
 - Eg: Data abstraction for door would encompass a set of attributes that describe the door (e.g., door type, swing direction, opening mechanism, weight, dimensions).

3.2.2 Architecture

Software architecture is the overall structure of the software and the ways in which that structure provides conceptual integrity for asystem

Properties:

- > Structural properties. This representation defines the components of a system and how they interact with oneanother.
- ➤ Extra-functional properties. The architectural design should address how the design architecture achieves requirements for performance, capacity, reliability, security, adaptability.
- Families of related systems. The architectural design should draw upon repeatable patterns that are commonly encountered in the design of families of similar systems

Models to represent the Architectural design:

- > <u>Structural models</u> represent architecture as an organized collection of program components.
- Framework models increase the level of design abstraction by attempting to identify repeatable architectural design frameworks that are encountered in similar types of applications.
- ➤ <u>Dynamic models</u> address the behavioural aspects of the program architecture, indicating how the structure changes when an external eventoccurs.
- Process models focus on the design of the business or technical process that the system mustaccommodate.
- Functional models can be used to represent the functional hierarchy of asystem.

➤ A number of different architectural description languages (ADLs) have been developed to represent thesemodels

3.2.3 Patterns

- Design pattern is a design structure that solves a particular design problem within a specific context
- It provides a description to determine whether the pattern is applicable, whether the pattern can be reused, and whether the pattern can serve as a guide for developing similar patterns

3.2.4 Separation of Concerns

- Any complex problem can be more easily handled by subdividing it into pieces which can be solvedindependently
- ➤ A concern is a feature or behavior that is specified as part of the requirements model for the software
- > By separating concerns into smaller manageable pieces, a problem takes less effort and time tosolve.

3.2.5 Modularity

- Modularity is the single attribute of software that allows a program to be intellectually manageable
- ➤ Module is a separately named and addressable components that are integrated to satisfy requirements (divide and conquerprinciple)

3.2.6 InformationHiding

➤ Information hiding is that the algorithms and local data contained within a module are inaccessible to othermodules

3.2.7 FunctionalIndependence

- > Functional independence is achieved by developing modules that have a "single-minded" function having less interaction with othermodules
- Independent modules are easier to maintain and test and error propagation is also reduced.
- Independence is assessed using two qualitative criteria: **cohesion andcoupling**.
- ➤ *Cohesion* is an indication of the relative functional strength of amodule.
- > Coupling is an indication of the relative interdependence amongmodules.
- A module should have high cohesion and lowcoupling
- ➤ High cohesion a module performs only a singletask

Low coupling – a module has the lowest amount of connection needed with other modules

3.2.8 Refinement

- ➤ Refinement is a process of *elaboration*
- ➤ It is the development of a program by <u>successively refining</u> levels of proceduredetail
- ➤ This complements abstraction, which enables a designer to specify procedure and data and suppress low-leveldetails
- > Refinement helps to reveal low-level details as designprogresses.

3.2.9 Aspects

- ➤ An *aspect* is a representation of a cross-cuttingconcern
- > These concerns include requirements, use cases, features, data structures, quality-of- service issues, variants, intellectual property boundaries, collaborations, patterns and contracts

3.2.10 Refactoring

- ➤ Refactoring is a reorganization technique that simplifies the design of a component without changing its function or externalbehaviour
- ➤ It removes redundancy, unused design elements, inefficient or unnecessary algorithms, poorly constructed or inappropriate data structures, or any other designfailures

3.2.11 Object-Oriented DesignConcepts

- ➤ The object-oriented (OO) paradigm is widely used in modern softwareengineering.
- > Some of the OO design conceptsare
 - Designclasses
 - o Inheritance
 - Message passing
 - Polymorphismetc

3.2.12 DesignClasses

- Design classes refines the analysis classes by providing design detail that will enable the classes to beimplemented
- > <u>Creates</u> a new set of <u>design classes</u> that implement a software infrastructure to support the business solution

Types of Design Classes

- ➤ User interface classes define all abstractions necessary for human-computer interaction
- **Business domain classes** refined from analysis classes; identify attributes and methods

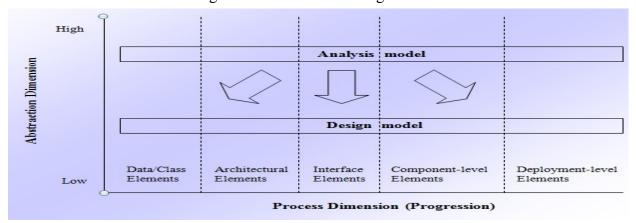
- that are required to implement some element of the businessdomain
- ➤ Process classes implement business abstractions required to <u>fully manage</u> the business domainclasses
- ➤ Persistent classes represent data stores (e.g., a database) that will persist beyond the execution of thesoftware
- > System classes implement software management and control functions that enable the system to operate and communicate within its computing environment and the <u>outside</u> world

Characteristics of a Well-Formed Design Class

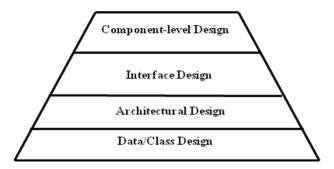
- > Complete and sufficient
- ➤ Primitiveness Each method of a class focuses on accomplishing one service for the class
- Highcohesion
- ➤ Low coupling

3.3 DESIGNMODEL

- The design model can be viewed in two different dimensions
 - (Horizontally) The <u>process dimension</u> indicates the evolution of the parts of the design model as each design task isexecuted
 - (Vertically) The <u>abstraction dimension</u> represents the level of detail as each element of the analysis model is transformed into the design model and then iterativelyrefined
- ➤ Elements of the design model use many of the same <u>UML diagrams</u> used in the analysis model
 - The diagrams are <u>refined</u> and <u>elaborated</u> as part of thedesign
 - More implementation-specific detail is provided
 Fig: Dimensions of the DesignModel



- ➤ In Design model the emphasis is placedon
 - Architectural structure andstyle
 - Interfaces between components and the outsideworld
 - Components that reside within thearchitecture
- The design model has the following layeredelements
 - Data/classdesign
 - Architecturaldesign
 - Interface design
 - Component-leveldesign
- A fifth element that follows all of the others is <u>deployment-leveldesign</u>



3.3.1DESIGN ELEMENTS

- Data design creates a model of data and objects that is represented at a high level of abstraction
- ➤ This data model is then refined into progressively more implementation-specific representations
- At the <u>program component level</u>, the <u>design of data structures and the associated algorithms</u> are used for the creating the high-qualityapplications.
- At the <u>application level</u>, the <u>translation of a data model into a database</u> is essential to achieve the business objectives of asystem.
- At the <u>business level</u>, the collection of information stored in different databases and reorganized into a <u>data warehouse enables data mining</u> or knowledgediscovery.

Architectural design elements

- Architectural design depicts the overall layout of thesoftware
- ➤ The architectural model is derived from threesources:
 - (1) Information about the applicationdomain

- (2) Specific requirements model elements such as data flow diagrams and their relationships
- (3) The availability of architectural styles and patterns.
- The architectural design element is usually represented as a set of interconnected subsystems, each have its ownarchitecture

Interface design elements

- ➤ Interface design tells how information flows into and out of the system and how it is communicated among the various components of the architecture
- > Elements of interfacedesign:
 - o userinterface.
 - o external interfaces, and
 - o internalinterfaces.
- ➤ *UI design* (called as usability design) incorporates aesthetic elements (e.g., layout, color, graphics, interaction mechanisms), ergonomic elements (e.g., information layout and placement, metaphors, UI navigation), and technical elements (e.g., UI patterns, reusable components).
- External interface design requires information about the entity to which the information is communicated. The design should incorporate error checking and security features.
- ➤ Internal interface design is related with component-level design. Design realizations represent all operations and the messaging schemes required to enable communication and collaboration between operations in various classes.

Component-level design elements

- ➤ Component level design describes the <u>internal detail</u> of each software <u>component</u>like data structure definitions, algorithms, and interfacespecifications.
- ➤ A UML activity diagram can be used to represent processinglogic.
- ➤ Pseudocode or some other diagrammatic form (e.g., flowchart or box diagram) is used to represent the detailed procedural flow between the component.
- Algorithmic structure follows the rules established for structured programming
- ➤ E.g.



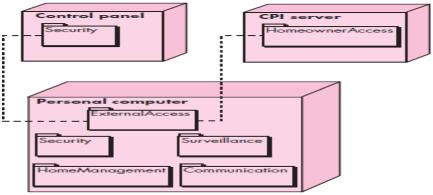
Fig: Component diagram

Deployment-level design elements

This design indicates how software functionality and subsystems will be allocated within the physical computing environment that will support thesoftware

Fig: Diagram

3.4



Deployment

DESIGNHUERISTIC

- 1. Evaluate the first iteration of the program structure to reduce the couplingand improve cohesion
 - The module independency can be achieved by exploding or imploding the modules
 - Exploding means obtaining more than one modules in the finalstage
 - Imploding means combining the results of different modules
- 2. Attempt to minimize the structures with high fan-out and strive for fan-in as depthincreases
 - At the higher level of program structure the distribution of control should be made.
 - Fan in means number of immediate ancestors the moduleshave
 - Fan –out means number of immediate subordinates to themodule.
- 3. Keep scope of the effect of a module within the scope of control of that module
 - The decisions made in one module should not affect the other module which is

not inside itsscope

- 4. Evaluate the module interfaces to reduce complexity and redundancy and improve consistency
 - The major cause of errors is module interfaces. They should simply pass the information and should be consistent with themodule
- 5. Define module whose function is predictable but avoid modules that are too restrictive
 - The modules should be designed with simple processing logics and should not restrict the size of the local data structure, control flow or modes of external interfaces
- 6. Strive for controlled entry modules by avoiding pathological connections
 - Interfaces should be constrained and controlled. Pathological connection means
 many references or branches into the middle of themodule

3.5 ARCHITECTURALDESIGN

- The <u>software architecture</u> is the overall structure of the system which is includes the <u>software components</u>, their properties and the <u>relationships</u> among thecomponents
- Software architectural design represents the structure of the data and program components that are required to build a computer-based system
- ➤ An architectural design model istransferable
 - It can be applied to the design of othersystems
 - It <u>represents</u> a set of <u>abstractions</u> that enable software engineers to describe architecture in <u>predictable</u>ways
- For deriving the architecture, horizontal and vertical partitioning are required

Horizontal Partitioning

- ➤ Horizontal Partitioning define separate branches of the module hierarchy for each major function
- This use control modules to coordinate communication betweenfunctions
- Eg:

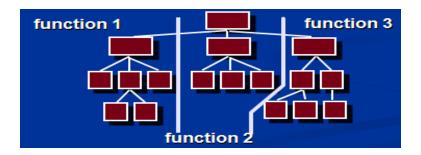
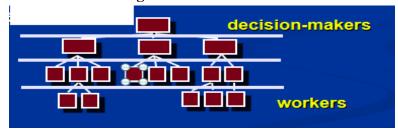


Fig: Horizontal Partitioning

Vertical Partitioning: Factoring

- Vertical partitioning suggests the control and work should be distributed top-down in the programstructure.
- The decision making modules should reside at the top of thearchitecture

Fig: Vertical Partitioning



3.5.1 ARCHITECTURALSTYLES

- The architectural styles is used to describes a system which has:
 - A set of components that perform a function required by the system
 - A set of connectors enabling communication among components
 - Semantic constraints that define how components can be integrated to form the system
 - A topological layout of the components indicating their runtimeinterrelationships

Taxonomy of Architecturalstyles

Data-Centered Architecture

- A data store (e.g., a file or database) resides at the center of this architecture and is accessed frequently by other components that update, add, delete, or modify data within the store.
- > The main goalis to integrate the data
- The shared data may be a passive repository or an active blackboard
- ➤ Passive repository means the client software accesses the data independent of any changes to the data or the actions of other clientsoftware.
- ➤ A variation on this approach transforms the repository into a "blackboard"
 - A blackboard notifies subscriber clients when changes occur in data ofinterest
- Clients are relatively <u>independent</u> of each other so they can be added, removed, or changed infunctionality

The data store is <u>independent</u> of theclients

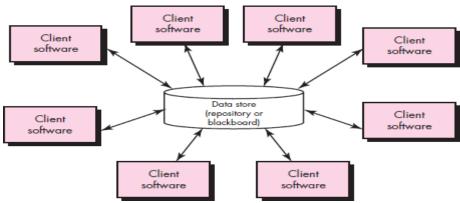


Fig: Data centered architectural style

Advantages:

- ➤ Data-centered architectures promote *integrability*
- > Data can be passed among clients using the blackboardmechanism.
- ➤ Client components can execute the processes independently.

Data Flow Architectures

- ➤ This architecture is used when input has to be transformed into output through a series of computational components.
- ➤ The main goalismodifiability

> Pipe-and-filterstyle

- A pipe-and-filter pattern has a set of components, called *filters*, connectedby
 pipes that transmit data from one component to the next.
- The filters incrementally transform the data
- The filter does not require knowledge of the workings of its neighboring filters.

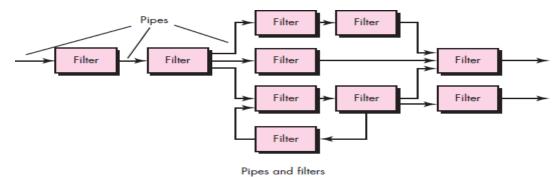
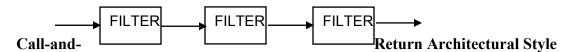


Fig: Pipe and filter style

> Batch sequentialstyle

- o If the data flow degenerates into a single line of transforms, it is termed batch sequential.
- This structure accepts a batch of data and then applies a series of sequential components (filters) to transform it.



This architectural style enables to achieve a program structure that is relatively <u>easy to</u> modify and scale.

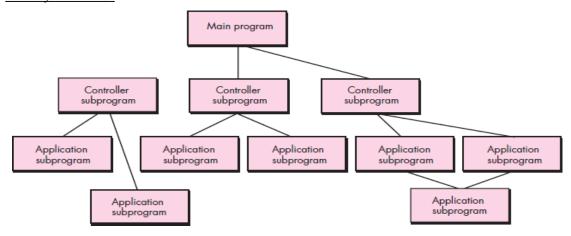


Fig: Call and return architectural style

- Substyles of call and returnarchitecture:
 - Main program/subprogramarchitectures.

This style decomposes the function into a control hierarchy where a main program invokes a number of program components which in turn may invoke other components.

• *Remote procedure callarchitectures.*

The components of a main program/subprogram architecture are distributed across multiple computers on anetwork.

Object-oriented architectures.

- The components of a system encapsulate data and the operations that are applied to manipulate thedata.
- Communication between components are accomplished through messagepassing.

Layered architectures.

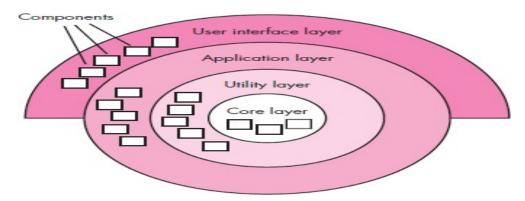


Fig: Layered architecture

- ➤ A number of different layers are defined, each accomplishing operations that progressively become closer to the machine instructionset.
- At the outer layer, components service user interfaceoperations.
- ➤ At the inner layer, components perform operating systeminterfacing.
- ➤ Intermediate layers provide utility services and application softwarefunctions._

Note:

- ➤ Once requirements engineering uncovers the characteristics and constraints of the system, then the appropriate architectural style can be chosen.
- ➤ For example, a layered style can be combined with a data-centered architecture in many database applications.

3.5.2 ARCHITECTURAL DESIGNPROCESS

Architectural DesignSteps

- 1) Represent the system incontext
- 2) Define archetypes
- 3) Refine the architecture intocomponents
- 4) Describe instantiations of the system

1. Represent the System inContext

- > To represent the system in context an architectural context diagram (ACD) is used that shows
 - The identification and flow of all information into and out of asystem

- The specification of all<u>interfaces</u>
- Any relevant support processing from othersystems
- ➤ An ACD models in such a way that the software interacts with entities <u>external</u>to its boundaries
- ➤ An ACD identifies systems that interoperate with the targetsystem
 - Super-ordinate systems are systems that use the target system as part of some higher level processingscheme
 - Sub-ordinate systems are systems that are used by target system and provide necessary data orprocessing
 - Peer-level systems are those systems that interact on a peer-to-peer basis with target system to produce or consumedata
 - Actors are the people or devices that interact with target system to produce or consume data

Superordinate systems SafeHome product Internet-based system Surveillance function Peers Depends on Subordinate systems Surveillance function Peers Sensors Sensors

Eg: Safe Home project

Fig: Architectural context diagram

2. Define Archetypes

- Archetypes indicate the <u>abstractions</u> within the problemdomain.
- An archetype is a <u>class or pattern</u> that represents a <u>core abstraction</u> that is critical to the design of an architecture for the targetsystem
- ➤ It includes a common structure and class-specific design strategies and a collection of example program designs and implementations

- Only a relatively <u>small set</u> of archetypes is required in order to design even relatively complexsystems
- ➤ The target system architecture is <u>composed</u> of thesearchetypes
 - They represent stable elements of thearchitecture
 - o They may be instantiated in different ways based on the behavior of the system
 - They can be <u>derived</u> from the analysis classmodel
- The archetypes and their relationships can be illustrated in the figbelow

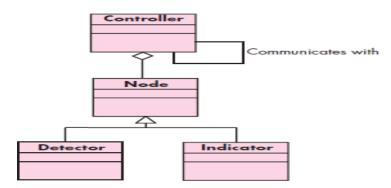
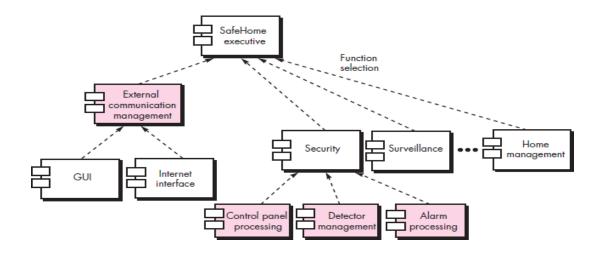


Fig: UML Class diagram

3. Refine the Architecture into Components

- The architectural designer <u>refines</u> the software architecture into <u>components</u> to describe the overall structure and architectural style of the system
- These components are derived from various sources
 - The <u>application domain</u> provides components, which are the <u>domain classes</u> in the analysis model that represent entities in the realworld
 - The <u>infrastructure domain</u>provides design components that enable application components but have no businessconnection
 - Examples: memory management, communication, database, and task management
 - The <u>interfaces</u> in the ACD imply one or more <u>specialized components</u> that process the data that flow across theinterface



> A UML class diagram can represent the classes of the refined architecture and their relationships

4. Describe Instantiations of the System

- An actual <u>instantiation</u> of the architecture is developed by <u>applying</u>it to a specific problem
- This <u>demonstrates</u> that the architectural structure, style and components areappropriate
- A UML <u>component diagram</u> can be used to represent the instantiation of the system.

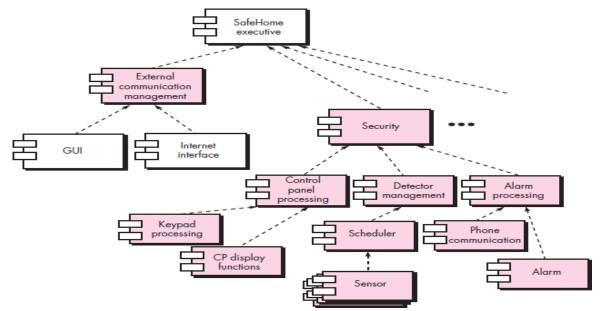


Fig: Refined Component diagram

3.6 ARCHITECTURALMAPPING

Structured design provides a convenient transition from a data flow diagram to software Architecture

Types of information flow

The 2 different types of information flows:

1. transaction flow - a single data item triggers information flow along one of manypaths

2. transformflow

- o overall data flow is sequential and flows along a small number of straight line paths
- *Incoming Flow:* The paths that transform the external data into an internal form
- *Transform Center:* The incoming data are passed through a transform center and begin to move along paths that lead it out of thesoftware
- Outgoing Flow: The paths that move the data out of thesoftware

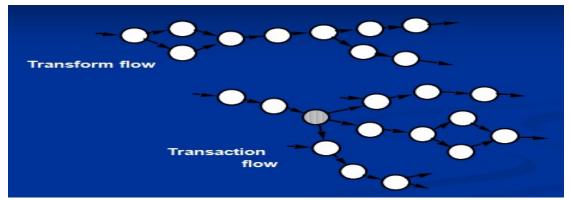


Fig: Types of Information flow

3.6.1 Transformmapping

➤ Mapping the DFD with transform flow into an Architectural design is referred as Transformmapping

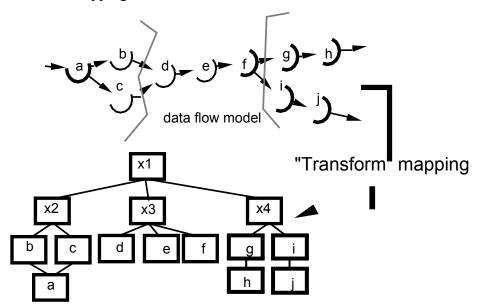


Fig: Transform mapping

STEPS INVOLVED IN ARCHTECTURAL MAPPING:

> Step 1. Review the fundamental systemmodel.

○Eg: SAFE HOME PROJECT

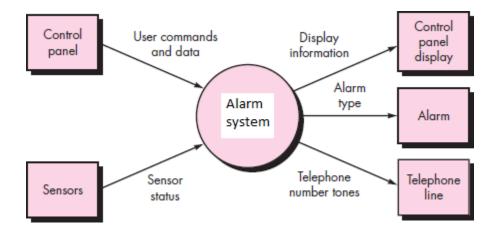


Fig: Context level diagram for Alarm system

> Step 2. Review and refine data flow diagrams for thesoftware.

Eg:

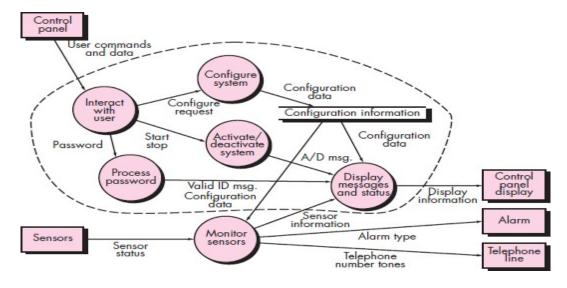
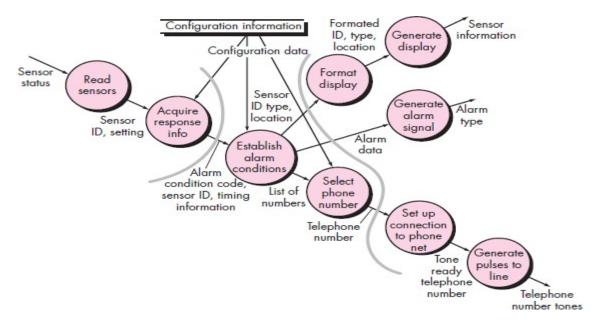


Fig: Level-n DFD

- > Step 3. Determine whether DFD has transform or transaction flowcharacteristics.
 - in general---transformflow
 - special case---transaction flow
- > Step 4. Isolate the transform center by specifying incoming and outgoing flow boundaries
 - o different designers may select slightly differently
 - o transform center can contain more than one bubble.

Eg:



> Step 5. Perform "first-levelfactoring"

- Program structure represents a top-down distribution control.
- o factoring results in a program structure(top-level, middle-level,low-level)
- Number of modules limited tominimum.

Eg:

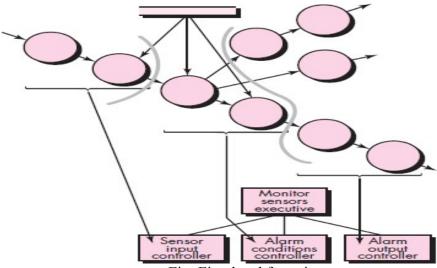
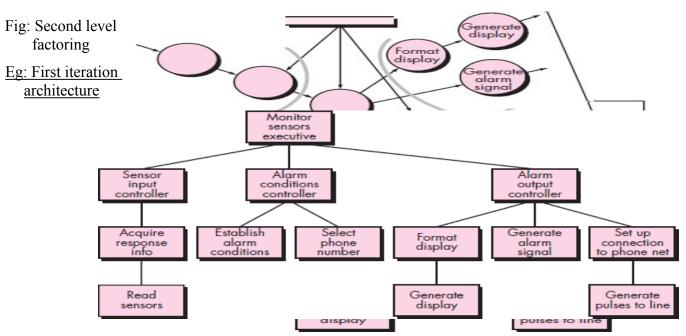


Fig: First level factoring

> Step 6. Perform "second-levelfactoring"

- Mapping individual transforms (bubbles) to appropriate modules.
- Factoring accomplished by moving outwards from transform centerboundary.



> Step 7. Refine the first iteration program structure using design heuristics for improved softwarequality.

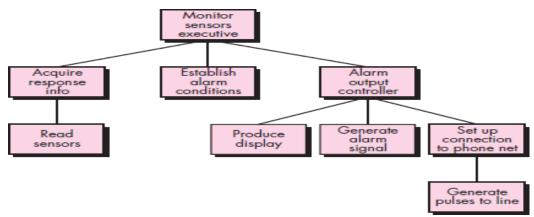


Fig: final Architecture

3.7 USER INTERFACE ANALYSIS ANDDESIGN

3.7.1 Introduction

➢ GoldenRules

- 1. Place the *user* incontrol
 - Define interaction modes in such a waythat does not force a user into unnecessary or undesired actions.
 - Allow user interaction to be *interruptible andundoable*.
 - Streamline interaction as skill levels advance and allow the interaction tobe customized.
 - Design for *direct* interaction with objects that appear on thescreen.
- 2. Reduce the *user*'s memoryload
 - Reduce demand on *short-termmemory*.
 - Establish meaningful*defaults*.
 - Define *shortcuts* that are intuitive.
 - The visual layout of the interface should be based on a *real worldmetaphor*.
 - Disclose information in a *progressive* fashion
- 3. Make the interface consistent for the user
 - Allow the user to put the current *task* into a meaningful*context*.
 - Maintain consistency across a family of applications.
 - If past interactive models have created user expectations, do not make changes unless there is a compelling reason to doso.

3.7.2 Interface Designmodels

- ➤ There are Four different models for interfacedesign:
 - User profilemodel
 - Establish the profile of end users of thesystem
 - considers the syntactic and semantic knowledge of theuser
 - o Designmodel
 - This model is derived from the analysis model of therequirements
 - This incorporates data, architectural, interface, and procedural representations of thesoftware
 - Implementationmodel

 This model consists of the look and feel of the interface combined with all supporting information that describe system syntax andsemantics

User's mentalmodel

- This model is also called the user's systemperception
- This model consists of the image of the system that users carry in their heads

3.7.3 INTERFACE DESIGNPROCESS

➤ User interface development follows a **spiralprocess**

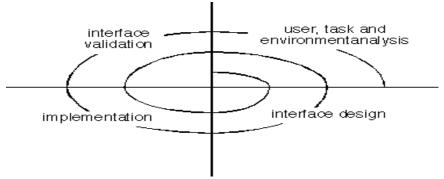


Fig: Interface Design steps

- > Steps involved in the interface designprocess:
 - 1. Interface analysis
 - This phase focuses on the profile of the users who will interact with the system
 - Skill level, business understanding, and general ideas to the new system are recorded; and different user categories are defined
 - Concentrates on users, tasks, content and workenvironment

2. Interface design

The set of interface <u>objects</u> and <u>actions</u> that is needed to perform all defined tasks in a manner that meets every usability goal defined for the system are defined in this phase.

3. Interface construction

- construction begins with a prototype that enables usage scenarios to be evaluated
- Continues with development tools to complete the construction
- 4. Interface validation

- This focus on the ability of the interface to implement every user task, to accommodate all task variations, and to achieve all userrequirements
- The degree to which the interface is easy to use and easy tolearn

3.7.4 INTERFACEANALYSIS

- Interface analysis meansunderstanding
 - (1) The *users* who will interact with the system through theinterface;
 - (2) The tasks that end-users must perform to do theirwork,
 - (3) The *content* that is presented as part of theinterface
 - (4) The *environment* in which these tasks will beconducted.

3.7.4.1 UserAnalysis

- The analyst uses both the user's mental model and the design model to <u>understand the</u> and how they use the system
- > Information are collected from
 - User interviews with the endusers
 - <u>Sales input</u> from the sales people who interact with customers and users on a regularbasis
 - Marketing input based on a market analysis to understand how different population segments might use thesoftware
 - Support input from the support staff who are aware of what works and what doesn't, what users like and dislike, what features are easy to useetc.
- > sample questionnaire used for useranalysis
 - Are users trained professionals, technician, clerical, or manufacturingworkers?
 - Are the users capable of learning from written materials or have they expressed a desire for classroomtraining?
 - Are users expert typists or keyboardphobic?
 - Are users experts in the subject matter that is addressed by the system?

3.7.4.2 Task Analysis and Modeling

- Task analysis helps to know andunderstand
 - The work the user performs in specific cases
 - The tasks and subtasks that are performed by theuser

- The specific problem domain objects that the user manipulates as work is performed
- The sequence of worktasks
- The hierarchy oftasks

Use cases

- ➤ Use cases are used to define the interaction between thecomponents.
- > Use case show how an end user performs some specific work-related task
- ➤ This helps to extract tasks, objects, and overall workflow of theinteraction
- ➤ This helps the software engineer to identify additional helpfulfeatures

Task elaboration

- > Task elaboration refines interactive tasks
- > This gives the step wise elaboration of the function
- > Eg: withdraw from anATM
 - Insert thecard
 - o enterpin
 - o select withdrawoption
 - enteramount
 - o dispense cashetc

Object elaboration

- ➤ Object elaboration identifies interfaceobjects
- Attributes of each class are defined, and an evaluation of the actions applied to each object provides a list of operations.
- > Eg: class Withdraw can include the attributes like account no, name, balance and functions like withdraw() and update()etc

Workflow analysis

- Workflow analysis defines how a work process is completed when several people are involved
- > For work flow analysis swimlane diagram is used
- ➤ Eg:

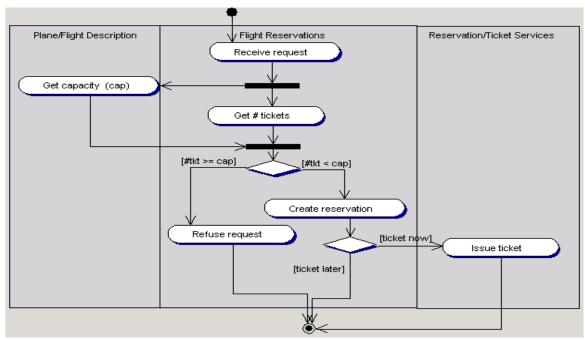


Fig: Swimlane diagram for ticket reservation

Hierarchical representation

- > Once workflow has been established, a task hierarchy can be defined for each usertype.
- > The hierarchy is derived by a stepwise elaboration of each task identified for theuser

3.7.4.3 Analysis of Display Content

- This phase is about analyzing how to present the variety of contents
- The display content may range from character-based reports (e.g Spreadsheet), to graphical displays(e.g: histogram,3D model etc), to multimedia information(e.g Audio or video)
- > Display content maybe
 - Generated by components in other parts of the application
 - Acquired from data stored in a database that is accessible from the application
 - Transmitted from systems external to the application inquestion
- > Sample questionnaire for contentanalysis
 - Are different types of data assigned to consistent geographic locations on the screen?
 - Can the user customize the screen location forcontent?
 - Will graphical output be scaled to fit within the bounds of the display device that is used?

- How will color to be used to enhanceunderstanding?
- How will error messages and warning be presented to theuser?

3.7.4.4 Work Environment Analysis

- Software products need to be designed to fit into the work environment, otherwise they may be difficult or frustrating touse
- > Factors to considerinclude
 - Type oflighting
 - o Display size andheight
 - Keyboard size, height and ease of use
 - Mouse type and ease ofuse
 - Surroundingnoise
 - Space limitations for computer and/oruser
 - Weather or other atmospheric conditions
 - Temperature or pressurerestrictions
 - Time restrictions (when, how fast, and for howlong)

3.7.5 INTERFACEDESIGN

- ➤ User interface design is an iterative process, where each iteration elaborate and refines the information developed in the precedingstep
- > Steps involved in user interfacedesign
 - 1. Define user interface <u>objects</u> and <u>actions</u> from the information collected in the analysisphase
 - 2. Define events that will cause the state of the user interface to change and model the behavior
 - 3. Depict each interface state as it will actually look to the enduser
 - 4. Indicate how the user interprets the state of the system from information provided through theinterface

Applying Interface Design steps

- ➤ Interface objects and actions are obtained from a <u>grammatical parse</u> of the use cases and the software problemstatement
- Interface objects are categorized into 3 types: source, target, andapplication

- A source object is dragged and dropped into a <u>target</u>object such as to create a hardcopy of areport
- An application object represents application-specific data that are not directly manipulated as part of screen interaction such as alist
- After identifying objects and their actions, an interface designer performs screen

layoutwhichinvolves

- Graphical design and placement oficons
- Definition of descriptive screentext
- Specification and titling forwindows
- Definition of major and minor menuitems
- o Specification of a real-world metaphor tofollow

User Interface Design Patterns

- A design pattern is an abstraction that prescribes a design solution to a specific, well-bounded designproblem.
- ➤ Eg:
 - CalendarStrip that produces a continuous, scrollable calendar in which the current date is highlighted and future dates may be selected by picking them from the calendar.

Design Issues

- Four common design issues in any userinterface
 - System response time (both length andvariability)
 - Length is the amount of time taken by the system to espond.
 - Variability is the deviation from average responsetime

User helpfacilities

- Help facilities gives information about when is it available, how is it accessed, how is it represented to the user, how is it structured, what happens when help isexited
- Eg: user manuals or online helpfacilities

• Error informationhandling

- Error messages and warnings should <u>describe theproblem</u>
- It should provide constructive advice for recovering from theerror
- It should indicate negative consequences of the errorete
- This messages helps to improve the quality of an interactive system and will

significantly reduce user frustration when problems dooccur

Menu and commandlabeling

- Menu and command labeling should be consistent, easy tolearn
- Questions for menulabeling
 - 1. Will every menu option have a corresponding command?
 - 2. What can be done if a command isforgotten?
 - 3. Can commands be customized or abbreviated by theuser?

o Applicationaccessibility

• Software engineers must ensure that interface design encompasses mechanisms that enable easy access for those with specialneeds.

Internationalization

- The challenge for interface designers is to create "globalized" software.
- That is, user interfaces should be designed to accommodate a generic core of functionality that can be delivered to all who use thesoftware.
- Localization features enable the interface to be customized for a specific market.

3.8 COMPONENT LEVELDESIGN

- ➤ A component is a modular building block for computersoftware
- A component-level design can be represented using some <u>intermediate representation</u> (e.g. graphical, tabular, or text-based) that can be translated into sourcecode

3.8.1 DESIGNING CLASS-BASEDCOMPONENTS

Component-level DesignPrinciples

• Open-closedprinciple

- A module or component should be open for extension but closed formodification
- The designer should specify the component in a way that allows it to be <u>extended</u> without the need to make internal code or design <u>modifications</u> to the existing parts of the component

• Liskov substitutionprinciple

- The Subclasses should be substitutable for their baseclasses
- A component that uses a base class should continue to <u>function properly</u>if a subclass of the base class is passed to the componentinstead

Dependency inversionprinciple

- This principle depend on <u>abstractions</u>, do not depend on<u>concretions</u>
- The more a component depends on other concrete components, the more difficult it will be toextend

• Interface segregationprinciple

- Many client-specific interfaces are better than one general purposeinterface
- For a server class, <u>specialized interfaces</u> should be created to serve major categories ofclients
- Only those operations that are <u>relevant</u>to a particular category of clients should be specified in the interface

Component Packaging Principles

• Release reuse equivalencyprinciple

- The granularity of reuse is the granularity of release
- Group the reusable classes into packages that can be managed, upgraded, and controlled as newer versions arecreated

Common closureprinciple

- Classes that change together belongtogether
- Classes should be packaged <u>cohesively</u>; they should address the same functional or behavioral area on the assumption that if one class experiences a change then they all will experience achange

Common reuseprinciple

- Classes that aren't <u>reused</u> together should not be <u>grouped</u>together
- Classes that are grouped together may go through <u>unnecessary</u> integration and testing when they have experienced <u>no changes</u> but when other classes in the package have beenupgraded

3.8.2 Component-Level DesignGuidelines

Components

- Naming conventions should be established for components that are specified as part
 of the architectural model and then refined and elaborated as part of the componentlevelmodel
- architectural component names must be obtained from the <u>problem domain</u> and ensure that they have meaning to all stakeholders who view the architectural model

(e.g., Calculator)

- infrastructure component names must that reflect their implementation-specific meaning (e.g.,Stack)
- Dependencies and inheritance in UML
 - Dependencies should be modelled from <u>left to right</u> and inheritance from <u>top</u>(base class) to bottom (derived classes)

Interfaces

- Interfaces provide important information about communication and collaboration
- lollipop representation of an interface should be used in UMLapproach
- For consistency, interfaces should flow from the left-hand side of the component box;
- only those interfaces that are relevant to the component under consideration should beshown

3.8.3 Cohesion

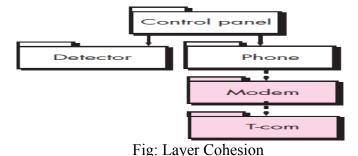
- > Cohesion is the "single-mindedness" of acomponent
- ➤ It implies that a component or class encapsulates only attributes and operations that are_ closely related to one another and to the class or component itself
- The objective is to keep cohesion as <u>high</u> aspossible
- The kinds of cohesion can be ranked in order from highest (best) to lowest(worst)

o Functional

- Exhibited primarily byoperations
- This level of cohesion occurs when a component performs a targeted computation and then returns are sult.

o Layer

Exhibited by packages, components, and classes,



 This type of cohesion occurs when a higher layer accesses the services of a lower layer, but lower layers do not access higherlayers.

Communicational

All operations that access the same data are defined within oneclass.

3.8.4 Coupling

- Coupling is a qualitative measure of the degree to which operations and classes are connected to one another
- The objective is to keep coupling as <u>low</u> aspossible
- ➤ Different types of coupling are as follows:

Contentcoupling

- Occurs when one component surreptitiously modifies data that is internal to another component.
- This violates informationhiding.

Datacoupling

- Data coupling occurs when operations pass long strings of dataarguments.
- Operation A() passes one or more <u>atomic</u> data operands to operation B(); the less the number of operands, the lower the level ofcoupling
- Testing and maintenance are more difficult

Commoncoupling

• This coupling occurs when a number of components make use of a <u>global variable</u>, which can lead to uncontrolled error propagation and unforeseen side effects when changes are made.

Stampcoupling

 A whole data structure or class instantiation is passed as a parameter to an operation

Controlcoupling

- Operation A() invokes operation B() and passes a control flag to B that directs logical flow withinB()
- Consequently, a change in B() can require a change to be made to the meaning of the control flag passed by A(), otherwise an error mayresult

Routine callcoupling

• Occurs when one operation invokes another.

Type usecoupling

- Occurs when a Component A uses a data type defined in componentB
- If the type definition changes, every component that declares a variable of that data type must also change

Inclusion or importcoupling

 Occurs when component A imports or includes a package or the content of componentB.

External coupling

 Occurs when a component communicates or collaborates with infrastructure components that are entities external to the software (e.g., operating system functions, database functions, networkingfunctions)

3.9 DESIGNING CONVENTIONAL COMPONENTS

- Conventional design constructs emphasize the maintainability of a functional domain
- The constructs include <u>Sequence</u>, <u>condition</u>, and <u>repetition</u>
- Each construct has a <u>predictable</u> logical structure where control enters at the top and exits at the bottom, enabling a maintainer to easily follow the procedural flow
- Various notations used for designing theseconstructs
 - 1. Graphical designnotation
 - Sequence, if-then-else, selection, repetition
 - 2. Tabular designnotation
 - 3. Program designlanguage
 - This is similar to a programming language but it uses narrative text embedded within the programstatements

Graphical design notation

- > Graphical tools, such as the UML activity diagram or the flowchart, provide useful pictorial patterns that shows the proceduraldetail.
- > The activity diagram allows to represent sequence, condition, andrepetition
- A flowchart like an activity diagram which is quite simplepictorially.
- ➤ Notations used inflowchart:
 - A <u>box</u> is used to indicate a processing step.
 - A <u>diamond</u> represents a logical condition

o <u>arrows</u> show the flow of control.

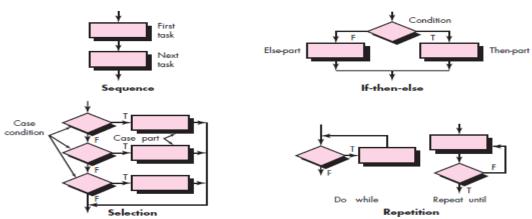


Fig: Flowchart constructs

Tabular Design Notation

- > Decision tables provide a notation that translates actions and conditions into a tabular form.
- Tabular notation is difficult tomisinterpret.
- The table is divided into <u>foursections</u>.
 - The upper left-hand quadrant contains a **list of allconditions**.
 - The lower left-hand quadrant contains a **list of all actions** that are possible based on combinations of conditions.
 - The right-hand quadrants form a matrix that indicates **condition combinations and the corresponding actions** that will occur for a specificcombination.
 - Therefore, each column of the matrix may be interpreted as a **processingrule**.

Eg:

	Credit limit exceeded	Y	Y	Y	Y	N	N	N	1
Conditions	Customer with good payment history	Y	Y	N	N	Y	Y	N	1
	Purchase above \$200	Y	N	Y	N	Y	N	Y	1
Action	Allow credit	o recording	mo			X	X	X)
	Refuse credit	X		Х	X				
	Refer to manager		X						
Kev-									
Key: Y = Yes, conditi									

> Steps involved in developing a decisiontable:

- 1) List all actions associated with each module
- 2) List all conditions during execution of the procedure
- 3) Associate specific sets of conditions with specific actions, eliminating impossible

combinations of conditions

4) Define <u>rules</u> by indicating what actions occurs for a set of conditions

Program Design Language

- > Program design language (PDL), also called structured English orpseudocode,
- ➤ PDL combines the logical structure of a programming language with the free-form naturallanguage.
- Automated tools can be used to enhance theapplication.
- ➤ A PDL syntax should include constructs for component definition, interface description, data declaration, block structuring, condition constructs, repetition constructs, and I/O constructs
- > PDL can be extended to include keywords for multitasking and concurrent processing, interrupt handling, interprocess synchronizationetc.
- ➤ Sample PDL:

IF credit level exceeded
THEN (credit level exceeded)
IF customer has bad payment history THEN refuse credit
ELSE (customer has good payment history) IF purchase is above \$200
THEN refuse credit ELSE (purchase is below \$200) Refer to
manager
ELSE (credit level not exceeded) allow credit