Value-sensitive product (content) recommendation

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- 1 Abstract
- 2 Introduction
- 3 Formulation

For each article A_i in our database we know its 3 properties:

1. v_i^1 is a vector of its graph-representation:

Let (V^1, E^1) be the coviewership graph. Here V^1 represents the set of graph-embeddings of all nodes (articles) v^1 , and E^1 represents set of all edges connecting those nodes. d_{ij}^1 's be the distance between v_i^1 and v_j^1 .

2. v_i^2 is a vector of its sentence embedding:

Let (V^2, E^2) be the similarity graph. As above, d_{ij}^2 's be the distance between v_i^2 and v_j^2 .

3. c_i is the value associated with that article

So, each article A_i is represented by this triad $\{v_i^1, v_i^2, c_i\}$. Although, this is a very general formulation. For the sake of simplicity, for now we will just assume that each the article is characterized by its sentence embedding and its value.

Problem Statement:

Now, the problem statement is:

Given that a user is reading an article A_i , what article must be recommended next so that we

- 1. maximize the chances of them reading more articles
- 2. maximize the ad-monetary value.

Mathematically, given A_i , we seek A_j such that:

$$j = \arg\max_{J} \phi(A_i, A_J),$$

where ϕ is the utility function.

How do we choose the utility function?

Each article A_J is attributed with its sentence-embedding and its value. So we need to design a utility function ϕ that maps its attributes to a real value:

$$\phi: \mathbb{R}^D \times \mathbb{R}^D \times \mathbb{R} \to \mathbb{R}$$

• ϕ must be directly proportional to the article's value

$$\phi(A_i, A_J) \propto c_J$$

• ϕ must be inversely proportional to the distance of the article A_J from the current article A_i

$$\phi(A_i, A_J) \propto \frac{1}{|d_i - d_J|} = \frac{1}{d_{iJ}}$$

Hence, we choose

$$\phi(A_p, A_q) := \frac{(c_q)^{r_1}}{(d_{pq})^{r_2}}.$$

Here r_1 and r_2 are the parameters that control the contribution of the value and the distance, on the utility term ϕ respectively.

Note: The special case of $\{r_1 = 0, r_2 = 1\}$ reduces the method back to the BAU.

Assumptions made:

- 1. The value of an article \approx its $\left(\frac{\text{revenue}}{\text{impressions}}\right)$ from the past
- 2. Ignore all articles with zero revenue or impressions
- 3. Each article is characterized by the 512-vector Spacy embedding of its post_title+meta_title+summary

Formulation for Infinite scroll: Quite often, we recommend more than just one article, either in the form of infinite-scroll or the 'Next Page' option.

So a more general form of the problem is: Given an article A_i , we seek (N-1) articles $\{A_{a_1}, A_{a_2}, \cdots A_{a_{N-1}}\}$ such that:

$$\{a_1 \cdots a_{N-1}\} = \underset{\{b_1 \cdots b_{N-1}\}}{\operatorname{arg\,max}} \sum_{k=1}^{N-1} \gamma^{k-1} \phi(A_i, A_{b_k}),$$

where $0 < \gamma < 1$ is called the discount factor.

Finally, after we know the 'optimal' recommendations, we evaluate the discounted value as

$$\mathcal{V}_{disc} := \sum_{k=1}^{N-1} \gamma^{k-1} c_{a_k}$$

We use the discounted-value instead of actual value to account for the fact that the likelihood of a user reading an article decreases with the scroll depth.

4 Results

Simulation results for infinite scroll:

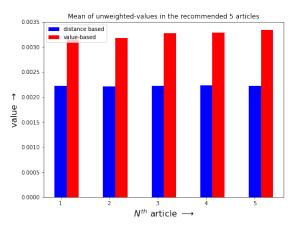
We used $r_1 = 0.8, r_2 = 15, \gamma = 0.09, N = 6$, and ran 30000 random simulations.

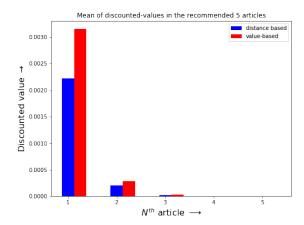
 \bullet We observe a lift of 41.96% in the discounted value

$$\left(\frac{\mathcal{V}_{disc}^{new} - \mathcal{V}_{disc}^{BAU}}{\mathcal{V}_{disc}^{BAU}}\right) \times 100 = 41.96\%$$

• Mean cosine-similarity between the recommended articles and the article being read:

Purely distance-based: 0.665Value-distance based: 0.658





(a) Mean of unweighted-values in the recommended (N-1) articles

(b) Mean of the discounted-values

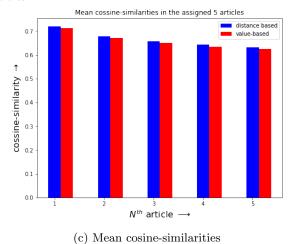


Figure 1: Conglomerated results of the recommended articles after doing the random simulations.

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Current article being read:-
 ['Choosing the best mattress for combination sleepers']
Recommended using distance-based:-
1. [disc_val=0.00162, cossim=0.7820] The 11 Best Mattresses Made for Side Sleepers
2. [disc_val=0.00028, cossim=0.7618] 7 Best Mattresses for Back Sleepers
3. [disc_val=0.00005, cossim=0.7568] The 9 Best Hybrid Mattresses for Side Sleepers
4. [disc_val=0.00001, cossim=0.7447] What are some of the best mattress toppers for side sleepers?
5. [disc_val=0.00000, cossim=0.7383] Side sleepers: 8 of the best mattresses
Recommended using value-based:-
1. [disc_val=0.00565, cossim=0.7568] The 9 Best Hybrid Mattresses for Side Sleepers
2. [disc_val=0.00073, cossim=0.7447] What are some of the best mattress toppers for side sleepers?
3. [disc_val=0.00001, cossim=0.7820] The 11 Best Mattresses Made for Side Sleepers
4. [disc_val=0.00000, cossim=0.7618] 7 Best Mattresses for Back Sleepers
5. [disc_val=0.00000, cossim=0.7383] Side sleepers: 8 of the best mattresses
Value: Old= 0.00195
                      Value-new= 0.00640
                                             lift= 228.66 %
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Rand-expt #29991/30000

Figure 2: Example recommendations showing a lift in the value for the same set of articles.

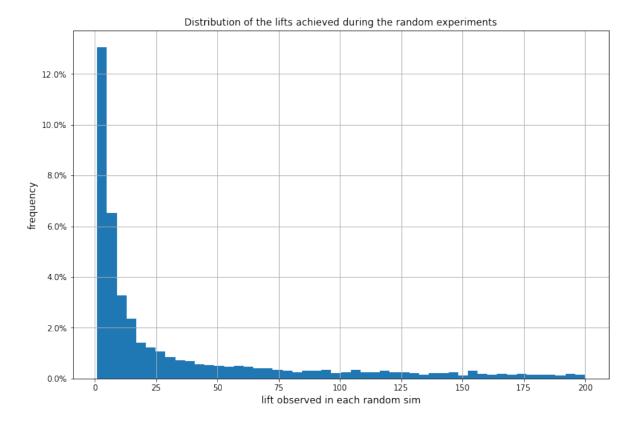


Figure 3: Distribution of the observed lift in each random simulation.

5 Conclusion

As seen from Fig. (1c), by achieving an almost equal cosine similarity score as the BAU, we are achieving a higher value (Fig. (1b)) using the value-based method.

Hence we think that it is worth implementing this value-based recommendation method into a live A/B test with the BAU.

6 Miscellaneous

Some questions:

- 1. Any reason why the articles are so differently valued?
 - I.e., why are there different articles which are quite similar to a given current article, but with so much variance in the values? So much so that we see a 42% lift?
- 2. Do we have any idea how seasonality affects the volatility of article value? Do we have enough confidence on the value being stable over time?
 - Is there a way we can get the c-values within a desired time window, instead of an all time historical value? Yes. But can we also get to plot the values over time?
 - Can we somehow test these c-values to ascertain our attribution of an article to a value?
- 3. In the process of showing article an A instead of article B, I hope that we aren't just transferring money from one pocket to another?
- 4. [Do analysis] It would be good to know how often "high-value" pages are recommended with this approach vs the similarity based approach.