

Hotel Policy and Services Overview

1. Number of Rooms Available:

Our hotel boasts a total of 100 rooms, distributed across various categories to accommodate the diverse needs and preferences of our guests.

2. Check-In and Checkout Timings:

- Check-In Time: 2:00 PM
- Checkout Time: 12:00 PM

We understand the importance of flexibility; therefore, early check-in and late checkout requests are subject to availability and may incur additional charges.

3. Types of Rooms:

- Standard Room: Comfortable and cozy, suitable for solo travellers or couples.
- Deluxe Room: Spacious and elegantly furnished, ideal for families or guests seeking added comfort.
- Executive Suite: Luxurious accommodations with separate living and sleeping areas, perfect for business travelers or those seeking a premium experience.

4. The number of rooms available for each room type:

- Standard Room: 60 rooms available
- Deluxe Room: 30 rooms available
- Executive Suite: 10 suites available

This distribution ensures that we can accommodate various preferences and group sizes while maintaining a balance between room types.

5. The accommodation capacity for each room type:

- Standard Room: Accommodates up to 2 adults.
- Deluxe Room: Accommodates up to 3 adults or 2 adults and 1 child (with an additional rollaway bed, subject to availability and extra charges).
- Executive Suite: Accommodates up to 4 adults or 2 adults and 2 children (with an additional sofa bed, subject to availability and extra charges).

These capacities are designed to provide comfort and flexibility for different types of guests, whether traveling alone, as a couple, or with family.

6. Price of Each Type of Room:

- Standard Room: ₹7,000 per night

- Deluxe Room: ₹10,500 per night
- Executive Suite: ₹17,500 per night

Please note that prices are subject to change based on seasonal demand and availability.

7. Water Availability:

Complimentary bottled water is provided in each room upon arrival.

Additionally, our hotel ensures round-the-clock availability of fresh, potable water throughout the premises, adhering to stringent quality standards for guest satisfaction and convenience.

General Policies:

1. Reservation and Cancellation:

Reservations can be made online through our website, over the phone, or in person at the front desk.

Cancellation or modification of reservations must be made at least 24 hours prior to the scheduled arrival to avoid cancellation charges, unless otherwise stated during booking.

2. Smoking Policy:

For the comfort and safety of all guests, smoking is strictly prohibited within the hotel premises. Designated smoking areas are available outside the building.

3. Pet Policy:

Regrettably, we do not allow pets on the premises, with the exception of service animals assisting guests with disabilities.

4. Noise and Disturbance:

To ensure a peaceful environment for all guests, we kindly request that noise levels be kept to a minimum, especially during the late evening and early morning hours.

5. Lost and Found:

The hotel is not liable for any lost or misplaced items; however, we will make every effort to assist guests in locating and retrieving their belongings. Found items will be kept for a period of 30 days, after which they may be disposed of or donated to charity.

6. Payment Methods:

We accept cash, credit/debit cards, and electronic payments. A valid form of identification is required at check-in, and a security deposit may be requested.

7. Guest Conduct:

Guests are expected to conduct themselves in a respectful and considerate manner towards fellow guests and hotel staff. Any behavior deemed inappropriate or disruptive may result in eviction without refund.

8. Health and Safety Measures:

Our hotel is committed to maintaining the highest standards of cleanliness and hygiene. Enhanced cleaning protocols and sanitation measures are in place throughout the premises to ensure the safety and well-being of our guests and staff.

9. Accessibility:

We strive to provide accessible accommodations for guests with disabilities. Please inform us of any special requirements or requests prior to arrival, and we will do our utmost to accommodate them.

10. Feedback and Complaints:

We value feedback from our guests as it helps us improve our services. Guests are encouraged to share their comments, suggestions, or concerns with the hotel management either in person or through our online feedback system.

Conclusion:

Our hotel policy aims to provide clear guidelines and expectations for our guests, ensuring a pleasant and memorable stay for everyone. Should you have any questions or require further assistance, please do not hesitate to contact our friendly staff who are available 24/7 to assist you. We look forward to welcoming you to our hotel and exceeding your expectations.