

Vistara - Baggage Allowance

Cabin:

- Economy: 7 kg
- Premium Economy: 10 kg
- Business: 12 kg

Checked-in:

- Economy: 15 kg
- Premium Economy: 20 kg
- Business: 30 kg

Excess Baggage:

- Pre-booking available online
- Charges vary based on route and weight

Vistara - Cancellation & Refund Policy

- Flexible fares allow partial or full refund depending on timing
- Cancellation fees vary by fare class and how early it is done
- No refund for no-shows on non-flexible fares

Refund Process:

- Bookings made on Vistara website: Refunded to original payment method
- Agent/OTA bookings: Request through respective channel

Vistara - Rescheduling / Change Fee

- Changes allowed with applicable fee and fare difference
- Premium and Business fare types may offer waived or reduced change fees
- Changes must be made at least 2 hours before departure

How to Change:

- Online via Vistara's website or app
- Contact customer service

Vistara - Check-In Information

Web Check-In:

- Opens 48 hours before departure
- Closes 1 hour before domestic flights

Airport Check-In:

- Counters close 60 minutes before departure
- Recommended arrival: 2 hours before domestic, 3 hours before international

Mobile App:

- Check-in and e-boarding pass features available

Vistara - Special Services

- Complimentary meals in all classes; premium menu in higher classes
- Special meals available on request (Jain, gluten-free, etc.)
- Seat selection available: Free in higher classes, paid in Economy Lite
- Priority check-in, lounge access, and chauffeur service for Business Class
- Unaccompanied minor and medical assistance services available with prior notice