

Air India - Baggage Allowance

Cabin:

- Economy: 8 kg
- Business: 12 kg
- First Class: 12 kg

Checked-in:

- Economy: 25 kg
- Business: 35 kg
- First Class: 40 kg

Air India - Cancellation & Refund Policy

- Refundable fares: Cancellation fees vary by route/class.
- Non-refundable fares: Only taxes are refunded.
- Cancellation allowed up to 2 hours before departure.
- No-show may result in full fare forfeiture.

Refund Method:

- Online bookings: Refund processed to original payment method.
- Offline/Agent bookings: Must contact original booking source.

Air India - Rescheduling / Change Fee

- Rescheduling allowed up to 2 hours before departure.
- Change fees apply based on fare class and route.
- Fare difference is charged if applicable.
- No change allowed after flight departure (except for Flex fares).

Preferred Changes:

- Via official website, customer service, or booking agent.

Air India - Check-In Information

Web Check-In:

- Opens 48 hours before departure.
- Closes 2 hours before departure for domestic flights.

Airport Check-In:

- Recommended arrival: At least 2-3 hours before flight.
- Counters close 60 minutes before departure.

Mobile App Check-In:

- Available on iOS and Android.

Air India - Special Services

- Complimentary meals provided on most flights.
- Special meals (Jain, diabetic, vegan) available upon request.
- Wheelchair and medical assistance available (must request in advance).
- Seat selection: Free for higher fare classes; paid for economy saver.
- Unaccompanied minor services available with advance booking.