

## **SpiceJet - Baggage Allowance**

### **Cabin:**

- All passengers: 7 kg (1 cabin bag only)

### **Checked-in:**

- Domestic: 15 kg standard allowance

### **Excess Baggage:**

- Additional baggage can be purchased online or at the airport
- Higher fees apply at the airport counter

## **SpiceJet - Cancellation & Refund Policy**

- Most base fares are non-refundable
- Cancellation allowed with high fee (usually Rs. 3000+)
- No refund for no-show passengers

### **Refund Process:**

- Online bookings: Processed back to original payment method
- OTA/agent bookings: Must contact source of booking

## **SpiceJet - Rescheduling / Change Fee**

- Changes allowed up to 2 hours before flight departure
- Fee + fare difference apply
- No changes allowed within 2 hours of departure

How to Change:

- Via SpiceJet website, mobile app, or customer service

## **SpiceJet - Check-In Information**

### Web Check-In:

- Mandatory for most fare types
- Opens 48 hours before and closes 60 minutes before departure

### Airport Check-In:

- Available but may incur a check-in fee
- Recommended arrival: 2 hours before departure

### Mobile App:

- Check-in and e-boarding pass available

## **SpiceJet - Special Services**

- Meals and seat selection are paid add-ons
- SpiceMax offers extra legroom, priority boarding, and meals
- Assistance for elderly, disabled, and unaccompanied minors available
- Must request special services during booking or at least 48 hours prior