1   Thus, I came to the conclusion that the designer of a new system must not only be
2   the implementer and first large–scale user; the designer should also write the first
3   user manual.
4   The separation of any of these four components would have hurt TeX significantly.
5   If I had not participated fully in all these activities, literally hundreds of improve-
6   ments would never have been made, because I would never have thought of them or
7   perceived why they were important.
8   But a system cannot be successful if it is too strongly influenced by a single person.
9   Once the initial design is complete and fairly robust, the real test begins as people
10   with many different viewpoints undertake their own experiments. (DEK)

see at line 2, line 6 and also at lines 8–10