

A Design Challenge

Submitted By: Aditya Milind Naik

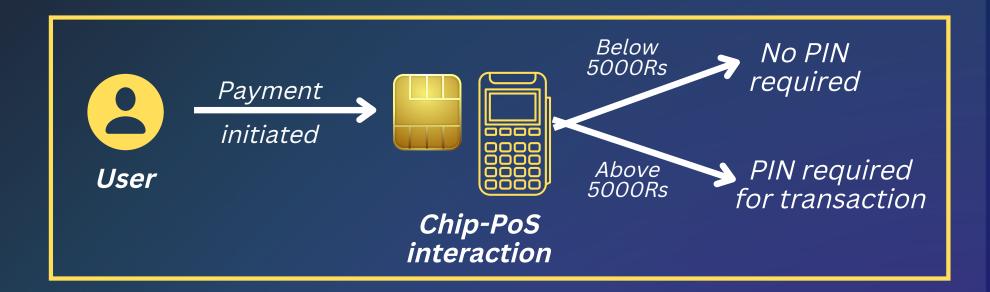
10th October 2022

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- Working of RuPay ON THE GO ecosystem
- Analysis of present ON THE GO products
- Expectations from form factor and User perspective
- Cellphone: The most commonly used product
- A new form factor: Phone Grip
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- Designs of form factor

RuPay's ON THE GO ecosystem

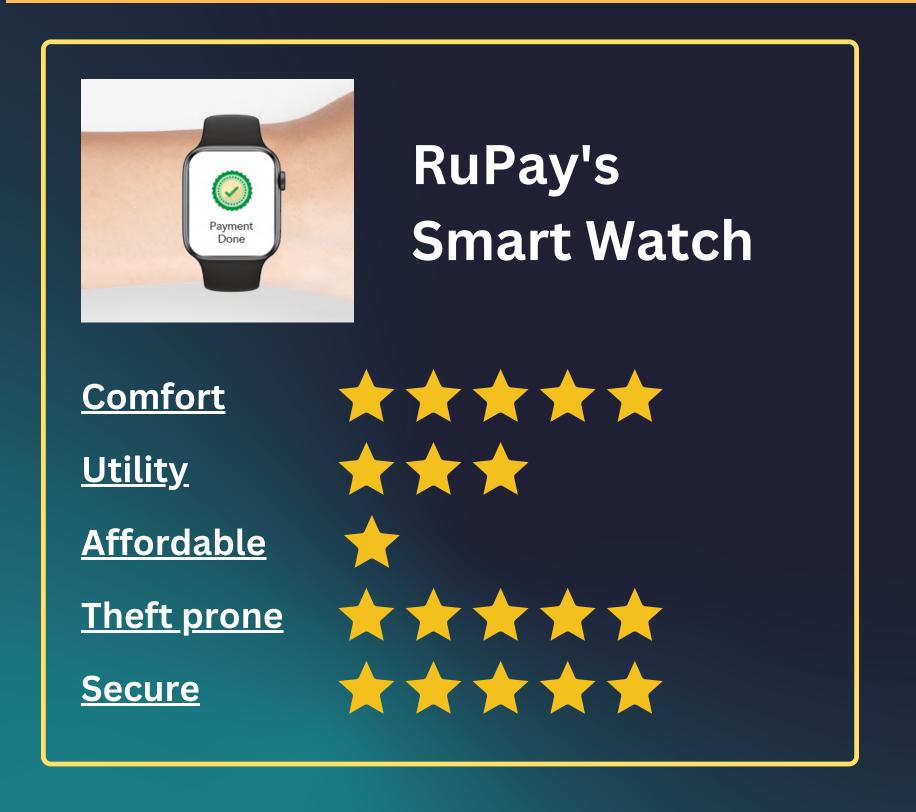
- The RuPay On-the-Go is a joined venture between NPCi and Yes Bank envisioning contactless payment solutions through day-to-day wearables (form factor).
- Customers can use the open-loop, interoperable RuPay On-the-Go solution to pay up to Rs 5,000 at retail locations that accept RuPay and avoid **entering their PIN.**
- The **form factor** has a chipset which uses wireless connectivity technology to make contactless transactions.



ADVANTAGES

- Form factor will cease to work if tampered.
- Can be enabled & disabled as and when needed.
- Fully self-assisted model that can be managed by the customer
- Transaction limits can be set.
- Can be disabled in case of theft.

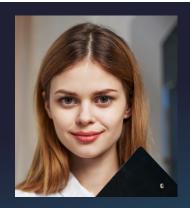
Present ON THE GO products





User perspective & expectations from form factor

Persona Analysis



CASE 1: Working Professionals

- Do not want to carry extra luggage
- Limited time
- Fastest possible way to pay



CASE 2: Vulnerable sections

- Include teenagers, senior citizen, low literacy sections
- Need privacy and security
- Need affordable form factor



CASE 3: RuPay/NPCi

- Should reach maximum people
- Cheap to manufacture
- Affordable to masses

EXPECTATIONS



Should be <u>handy</u> and easy to carry



Should be <u>secure</u> and lucid to use



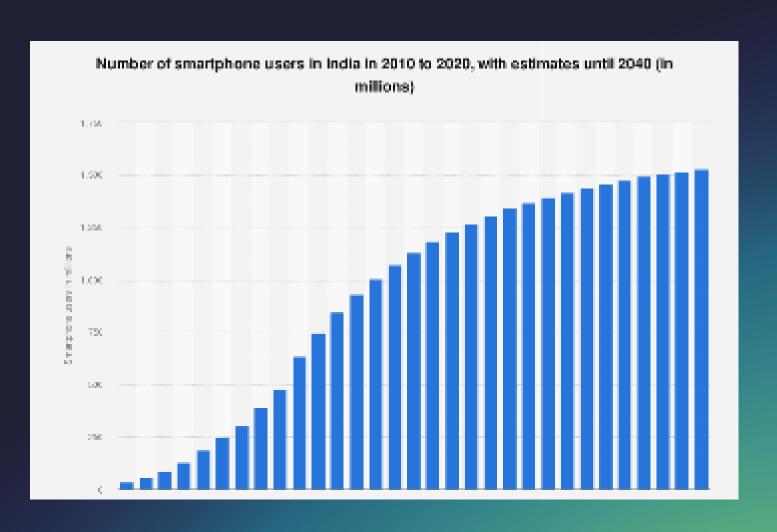
Should serve some utility otherwise it is just extra luggage



Should be <u>affordable</u> to majority of the masses

Cellphone: The most commonly used article

- In India, there are 1.2 billion mobile subscribers, 750 million of whom use smartphones.
- It is the most carried everyday essential accessory (MC-EEA) in today's world.
- It is available with a large chunk of people both in urban as well as rural areas
- Hence, we have to find a form factor associated with use of smartphone.









A new form factor: Phone Grip







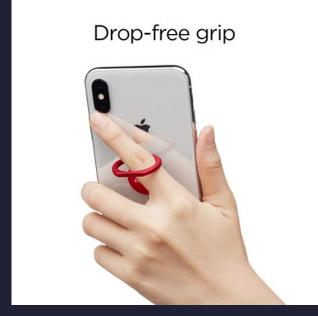


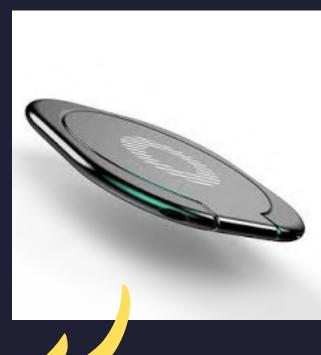












3mm thickness

Analysis of its applications

ADVANTAGES

- Most cost effective item
- Unlike Phone case, doesn't require customization
- Serves utility purpose as a phone holder
- Light weight
- Easy to carry
- No extra luggage, hence no scope of getting lost

Comfort

Utility

Affordable

Theft prone

Secure



Normal interaction between Phone grip and PoS Machine

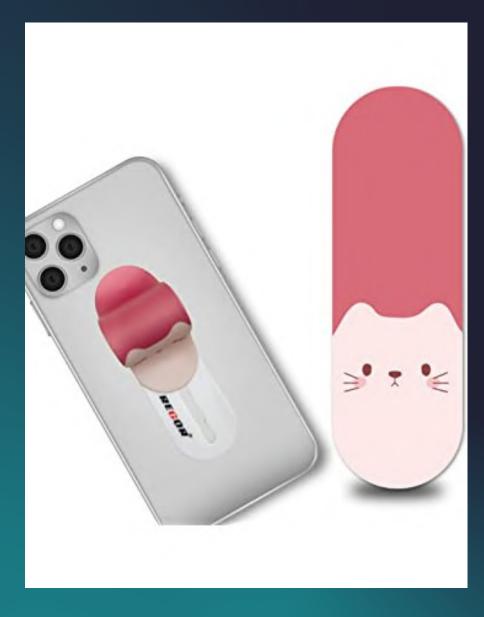




Designs of form factor

<u>Design 1- Finger Grip</u>

Design inspiration-





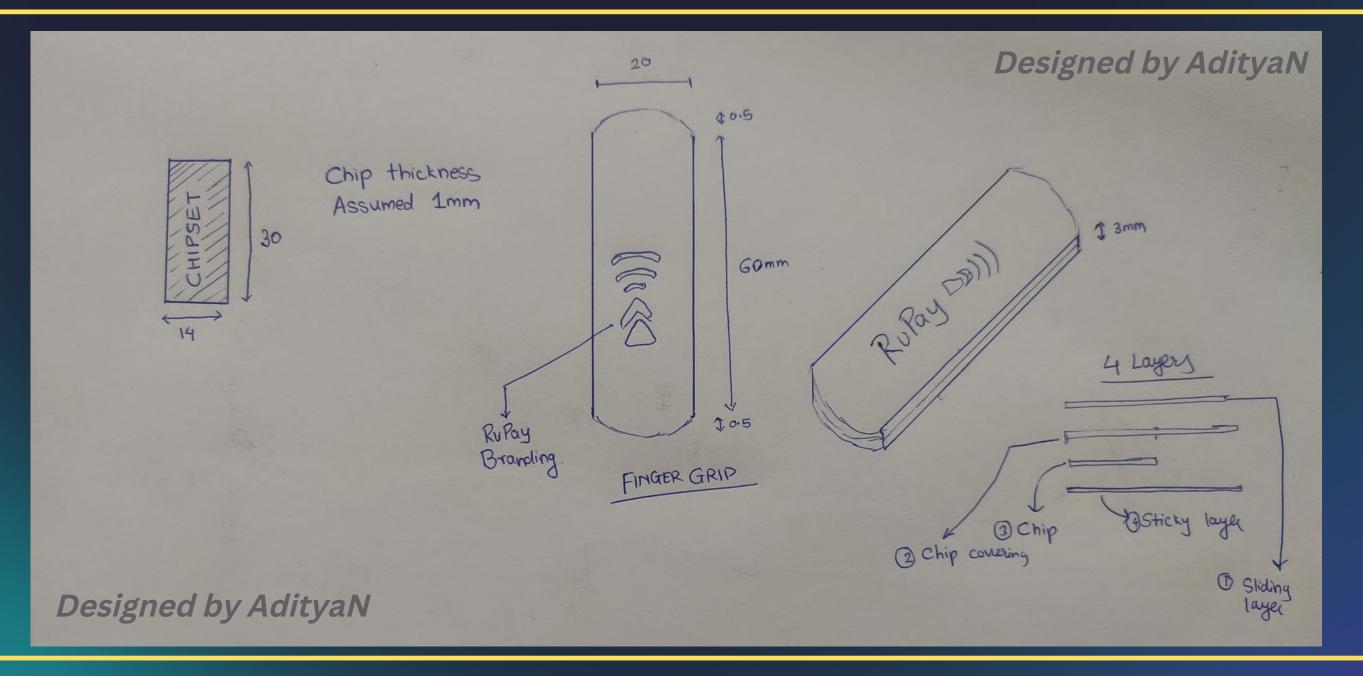


PTO for design-->

Designs of form factor

Design 1- Finger Grip

Actual Design-



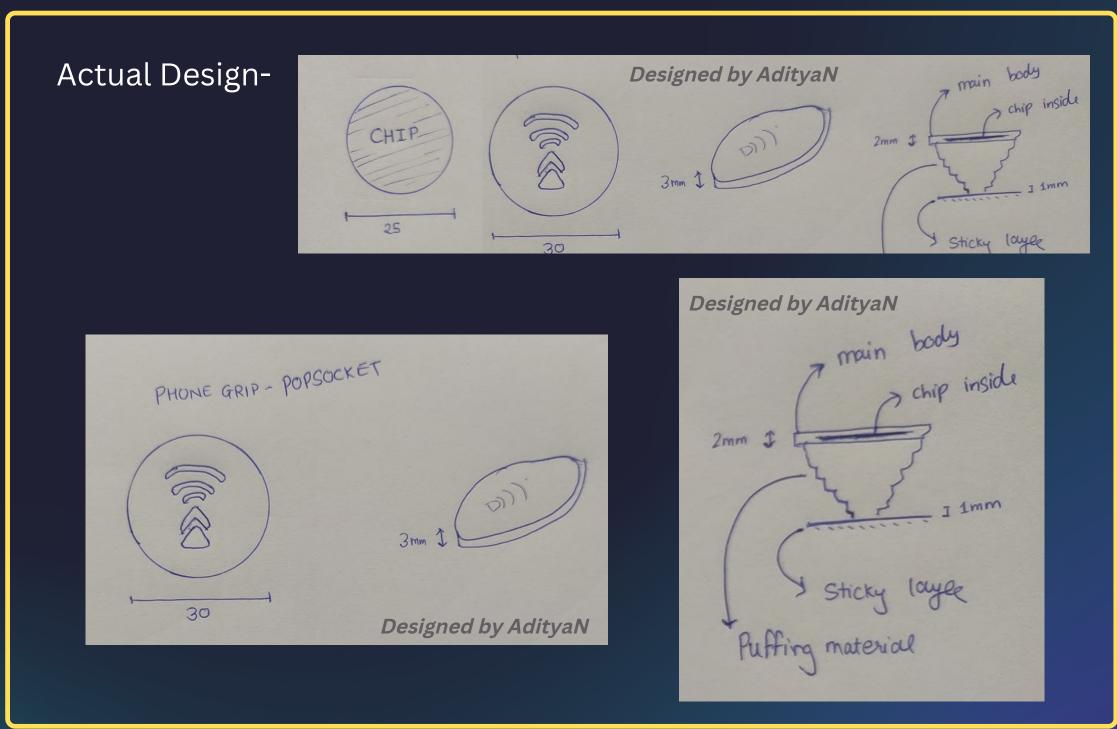
Material Used- Silicon, Plastic, ABS, Ceramic, etc.

Designs of form factor

Design 1- Pop Socket

Design inspiration-





Material Used- Silicon, Plastic, ABS, Ceramic, etc.



THANK 1000

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Access Design PDF from here:

https://drive.google.com/file/d/1k2JWqdVF1c_fS17dIiMlHT5hkaV2FR_Y/view?usp=sharing