Siddaganga Institute of Technology, Tumakuru

(An Autonomous Institution affiliated to Visvesvaraya Technological University, Belagavi, Approved by AICTE, New Delhi, Accredited by NAAC and ISO 9001:2015 certified)

DATABASE MANAGEMENT SYSTEM

On

HOTEL DATABASE MANAGEMENT SYSTEM

submitted

in the partial fulfillment of the requirements V semester

Bachelor of Engineering

In

Computer Science and Engineering

By

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Department of Computer Science & Engineering

(Program Accredited by NBA)

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CERTIFICATE

This is to certify that the group activity entitled "HOTEL DATABASE MANAGEMENT SYSTEM" is a bona fide work carried out by ADITYA RANJAN -1SI20CS005, ANKIT KUMAR – 1SI20CS013, ANSHIKA TYAGI – 1SI20CS015, and BIPUL KUMAR -1SI20CS024 of V semester Bachelor of Engineering in Computer Science and Engineering of the SIDDAGANGA INSTITUTE OF TECHNOLOGY (An Autonomous Institution, affiliated to VTU, Belagavi, Approved by AICTE, New Delhi, Accredited by NAAC and ISO 9001:2015 certified) during the academic year 2022-2023.

Name of Faculty

Signature

DR. K SRINIVASA

PROBLEM STATEMENT

Nowadays hotels and restaurants are committed to bringing the best way of management in various forms. In every part of the hotel like the front office, booking, and reservation, inventory, material management, quality management, security, energy management, housekeeping, CRM, and more., there is a need for software that must provide efficient and faster completion of work. Among the various methods of maintaining records of students most used once are maintaining ledgers or excel files which are commonly used in organizations. These methods are time-consuming and inefficient. Hence an alternative is needed. The alternative must need to have a few objectives according to the requirements of the organization.

Objectives

- Create an end-to-end solution that enables a hotel to manage its operations efficiently and effectively.
- The system should be designed to automate routine tasks, reduce manual errors, and provide real-time visibility into hotel operations.
- It should also provide a comprehensive suite of features, including online booking, room allocation, inventory management, billing and invoicing, housekeeping, and maintenance.
- It should be designed to meet the needs of different stakeholders, including hotel staff, management, guests, and vendors.
- The system should also be scalable, modular, and customizable, allowing hotels to add or remove features as per their changing needs.
- The system should prioritize security and data privacy, with robust access control
 mechanisms, data encryption, and backup and recovery capabilities.
- Overall, the hotel database management system should enable hotels to optimize their operations, enhance guest experiences, and achieve business growth and profitability.

REQUIREMENT COLLECTION

Requirements collected for a Hotel Database Management System:

Room Management: A system to manage room inventory, pricing, and availability, including room types, rates, and restrictions.

Reservation Management: A system to manage guest reservations, including check-in and checkout dates, guest information, room preferences, and room assignments.

Guest Management: A system to manage guest information, including contact details, preferences, services used, and special requests.

Housekeeping Management: A system to manage housekeeping schedules, including cleaning schedules, room status updates, and maintenance requests.

Front Desk Management: A system to manage front desk operations, including check-in and checkout, room changes, and guest requests.

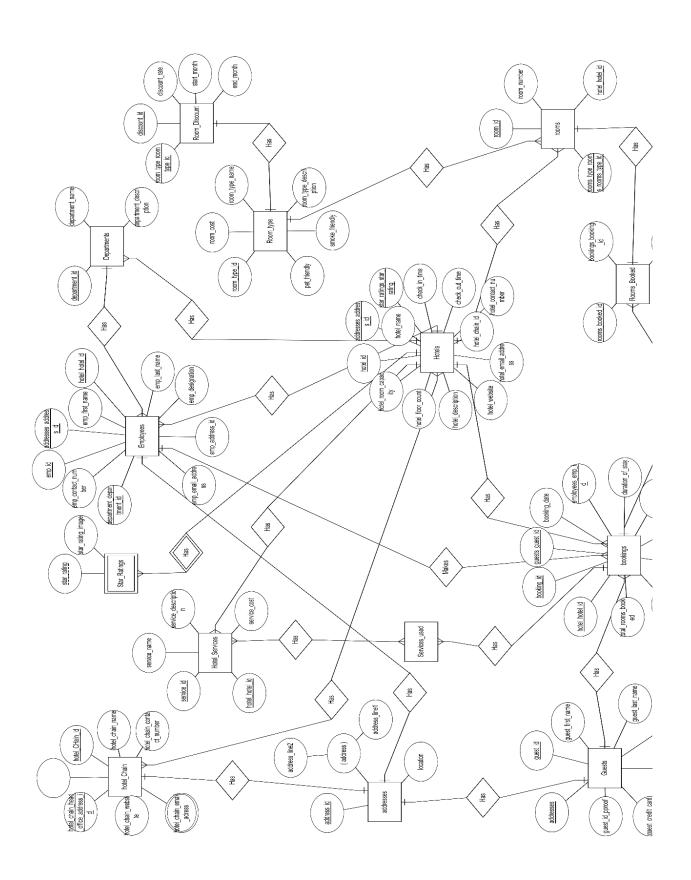
Inventory Management: A system to manage inventory of supplies, such as linens, toiletries, and other items, and track inventory levels, usage, and ordering.

Employee Management: A system to manage employee schedules, including shift assignments, time off requests, and payroll management.

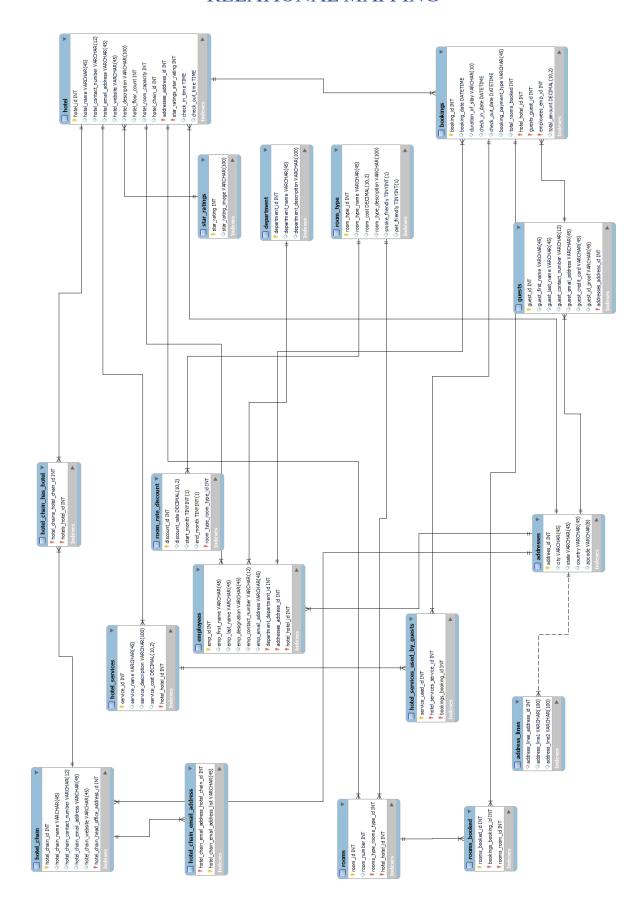
Reporting and Analytics: A system to generate reports and analytics on hotel performance, including ratings and guest satisfaction.

Room Service Management: A system to manage room service orders, including order taking, preparation, and delivery.

ER MODEL



RELATIONAL MAPPING



NORMALIZATION

First Normal Form

To normalize a hotel database management system up to 1NF, the following steps can be taken:

Identify the entities and relationships in the system, such as guests, rooms, reservations, and payments.

Create an initial table structure for each entity, with columns for the attributes of each entity, such as guest name, room type, booking date, and payment amount.

Analyze the tables for any repeating groups, which occur when two or more values of the same attribute are included in a single row. For example, a guest may have multiple phone numbers or multiple reservations may be associated with a single guest.

For each repeating group, create a separate table with a foreign key to the original table, and move the repeating attribute(s) to the new table. For example, create a separate table for phone numbers with a foreign key to the guest table.

Repeat step 4 for any other repeating groups in the system, creating new tables and foreign keys as necessary.

Ensure that each table has a primary key that uniquely identifies each row and that no two rows have identical primary keys.

By following these steps, a hotel database management system can be normalized up to 1NF, ensuring that data is stored efficiently and accurately, and reducing the risk of data anomalies and inconsistencies.

Second Normal Form

To normalize a hotel database management system up to 2NF, the following steps can be taken after the system has been normalized up to 1NF:

Identify the primary key of each table, which should uniquely identify each row in the table.

Identify any columns that are functionally dependent on only part of the primary key. These columns should be moved to a separate table with a foreign key to the original table.

Create a new table for each set of columns that are functionally dependent on only part of the primary key, and move these columns to the new table along with the corresponding portion of the primary key.

Add a foreign key to the new table that references the original table's primary key.

Ensure that each table has a primary key that uniquely identifies each row and that no two rows have identical primary keys.

By following these steps, a hotel database management system can be normalized up to 2NF, ensuring that data is stored efficiently and accurately, and reducing the risk of data anomalies and inconsistencies.

Third Normal Form

To normalize a hotel database management system up to 3NF, the following steps can be taken after the system has been normalized up to 2NF:

Identify any columns that are functionally dependent on other non-key columns in the same table.

Create a new table for each set of dependent columns, with a foreign key to the original table's primary key.

Remove the dependent columns from the original table and add a foreign key to the new table.

Ensure that each table has a primary key that uniquely identifies each row and that no two rows have identical primary keys.

By following these steps, a hotel database management system can be normalized up to 3NF, ensuring that data is stored efficiently and accurately, and reducing the risk of data anomalies and inconsistencies.

BCNF

To normalize a hotel database management system up to BCNF (Boyce-Codd Normal Form), the following steps can be taken after the system has been normalized up to 3NF:

Identify any functional dependencies where the determinant is not a candidate key.

Create a new table for each set of dependent attributes that violates BCNF, with a foreign key to the original table's primary key.

Remove the dependent attributes from the original table and add a foreign key to the new table.

Ensure that each table has a primary key that uniquely identifies each row and that no two rows have identical primary keys.

Repeat the above steps until all tables in the database satisfy BCNF.

By following these steps, a hotel database management system can be normalized up to BCNF, ensuring that data is stored efficiently and accurately, and reducing the risk of data anomalies and inconsistencies.

DDL STATEMENTS AND INSERTION STATEMENTS

${\tt SET @OLD_UNIQUE_CHECKS=@@UNIQUE_CHECKS,UNIQUE_CHECKS=0;}\\$
SET @OLD_FOREIGN_KEY_CHECKS=@@FOREIGN_KEY_CHECKS, FOREIGN_KEY_CHECKS=0;
SET @OLD_SQL_MODE=@@SQL_MODE, SQL_MODE='TRADITIONAL, ALLOW_INVALID_DATES';
hotel_database
CREATE DATABASE IF NOT EXISTS 'hotel_database'; USE 'hotel database';
Table `hotel_database`.`addresses`
DROP TABLE IF EXISTS 'hotel_database'.'addresses';
CREATE TABLE IF NOT EXISTS 'hotel_database'.'addresses' (
`address_id` INT NOT NULL,
'city' VARCHAR(45) NULL,
'state' VARCHAR(45) NULL,

```
'country' VARCHAR(45) NULL,
 'zipcode' VARCHAR(8) NULL,
 PRIMARY KEY ('address id'));
INSERT INTO 'addresses' ('address id', 'city', 'state', 'country', 'zipcode')
VALUES
        (1,'Kitchener','ON','Canada','N2C 2P6'),
        (2, 'Kitchener', 'ON', 'Canada', 'N2C 2M6'),
        (3, 'London', 'ON', 'Canada', 'N2C 2K3'),
        (4, 'London', 'ON', 'Canada', 'N2A 0E4'),
        (5, 'Guelph', 'ON', 'Canada', 'N2C 2E8'),
        (6, NULL,'AZ','USA','AZ85027'),
        (7, 'Surrey', 'BC', 'Canada', 'V3W 5B4'),
        (8, 'Globe', 'AZ', 'USA', '85501'),
        (9, 'Mumbai', 'Maharashtra', 'India', '534076'),
        (10, 'Saskatoon', 'SK', 'Bangladesh', 'S2L 562'),
        (11, 'Kitchener', 'ON', 'Canada', 'Sd3 d35'),
        (12, 'London', 'ON', 'Canada', '234 987'),
        (13, 'Paris', 'ON', 'Canada', '467 289'),
        (14, 'Ottawa', 'BC', 'Canada', '263 987'),
        (15, 'Guelph', 'BC', 'Canada', '267 387'),
        (16, NULL, 'AZ', 'USA', '263 762'),
```

(17,'Ottawa','New York','USA','756 145'),

```
(18, 'NULL', 'San Jose', 'USA', '675 846'),
       (19, 'NUll', 'Gujarat', 'India', '145 895');
-- Table 'hotel database'.'address lines'
DROP TABLE IF EXISTS 'hotel database'.'address lines';
CREATE TABLE IF NOT EXISTS 'hotel database'.'address lines' (
 'address lines address id' INT,
 'address line1' VARCHAR(100) NULL,
 'address_line2' VARCHAR(100) NULL,
 CONSTRAINT `fk_address_lines address id1`
  FOREIGN KEY ('address lines address id')
  REFERENCES 'hotel database'.'addresses' ('address id'));
INSERT INTO 'address lines' ('address lines address id', 'address line1', 'address line2')
VALUES
       (1,49, 'Dave Street'),
       (2,64, 'Victoria Street'),
       (3,79, 'Connaught Street'),
       (4,45, 'Sweden St. Street'),
       (5,60, 'Lincoln Street'),
```

```
(7,8033, 'King George Boulevard'),
       (8,1565, 'E South St'),
       (9,32, 'Gandhi Road'),
       (10,706, 'Idle rd'),
       (11,45, 'Vanier Park'),
       (12,41, 'Greenfield'),
       (13,89, 'Jacob Rd'),
       (14,85, 'Martin Street'),
       (15,78, 'Josseph St. Street'),
       (16,156, 'James Road'),
       (17,7598, 'Atomic Street'),
       (18,5476, 'Saint Jake Rd'),
       (19,7465, 'Thames Rd');
-- Table 'hotel database'. 'hotel chain'
DROP TABLE IF EXISTS 'hotel database'.'hotel chain';
CREATE TABLE IF NOT EXISTS 'hotel_database'.'hotel_chain' (
 'hotel_chain_id' INT NOT NULL,
 'hotel chain name' VARCHAR(45) NULL,
 'hotel_chain_contact_number' VARCHAR(12) NULL,
```

(6,20400, 'Phoenix'),

```
'hotel chain email address' VARCHAR(45) NULL,
 'hotel chain website' VARCHAR(45) NULL,
 'hotel chain head office address id' INT NOT NULL,
 PRIMARY KEY ('hotel_chain_id', 'hotel_chain_head_office_address_id'),
 CONSTRAINT 'fk hotel chains addresses1'
  FOREIGN KEY ('hotel chain head office address id')
  REFERENCES 'hotel database'.'addresses' ('address id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION);
INSERT INTO 'hotel chain' ('hotel chain id', 'hotel chain name',
'hotel chain contact number', 'hotel chain website', 'hotel chain head office address id')
VALUES
      (1,'Best Western Hotels','456-865-8956','https://www.bestwestern.com/',6),
      (2, 'China Town Hotels', '110-526-5647', 'https://www.chinatown.com/', 16),
      (3,'Elite Hotels','546-874-6547','https://www.elitendhe.com/',17),
      (4, 'Cosmopolitan Hotels', '852-741-9765', 'https://www.cosmopolitan.com/', 18),
      (5, 'Prestige Hotels', '657-784-3647', 'https://www.prestige.com/', 19);
-- Table 'hotel database'.'hotel chain email address'
.....
```

DROP TABLE IF EXISTS 'hotel database'.'hotel chain email address';

```
CREATE TABLE IF NOT EXISTS 'hotel database'.'hotel chain email address' (
 'hotel chain email address hotel chain id' INT NOT NULL,
 'hotel chain email address list' VARCHAR(45) NOT NULL,
 PRIMARY KEY ('hotel chain email address hotel chain id',
'hotel chain email address list'),
 CONSTRAINT 'fk hotel chain id1'
  FOREIGN KEY ('hotel_chain_email_address_hotel_chain_id')
  REFERENCES 'hotel database'.'hotel chain' ('hotel chain id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION);
INSERT INTO 'hotel chain email address' ('hotel chain email address hotel chain id',
'hotel chain email address list')
VALUES
      (1,'bw765@gmail.com'),
  (1,'bw123@gmail.com'),
      (2,'chinatown123@gmail.com'),
      (3,'elite.tea213@gmail.com'),
      (4,'cosmo.hotels123@gmail.com'),
  (4,'cosmo.hotels248@gmail.com'),
      (5,'prestige2453@gmail.com');
CREATE INDEX 'fk hotel chains addresses1 idx' ON 'hotel database'.'hotel chain'
('hotel chain head office address id' ASC);
```

```
CREATE TABLE IF NOT EXISTS 'hotel database'.'hotel chain email address' (
 'hotel chain email address hotel chain id' INT NOT NULL,
 'hotel chain email address list' VARCHAR(45) NULL,
PRIMARY KEY ('hotel_chain_email_address hotel chain id',
'hotel_chain_email_address_list'),
 CONSTRAINT 'fk hotel chain id1'
  FOREIGN KEY ('hotel chain email address hotel chain id')
  REFERENCES 'hotel database'.'hotel chain' ('hotel chain id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION);
-- Table 'hotel database'.'hotel chain email address'
-- Table 'hotel database'. 'star ratings'
DROP TABLE IF EXISTS 'hotel_database'.'star_ratings';
CREATE TABLE IF NOT EXISTS 'hotel database'. 'star ratings' (
 'star rating' INT NOT NULL,
 'star_rating_image' VARCHAR(100) NULL,
 PRIMARY KEY ('star rating'));
```

```
-- insert into star ratings table
INSERT INTO 'star ratings' ('star rating', 'star rating image')
VALUES
      (1,"/images/one star.jpg"),
      (2,"/images/two star.jpg"),
      (3,"/images/three star.jpg"),
      (4,"/images/four star.jpg"),
      (5,"/images/five star.jpg");
-- Table 'hotel database'.'hotel'
DROP TABLE IF EXISTS 'hotel database'.'hotel';
CREATE TABLE IF NOT EXISTS 'hotel_database'.'hotel' (
 'hotel_id' INT NOT NULL,
 'hotel name' VARCHAR(45) NULL,
 'hotel contact number' VARCHAR(12) NULL,
 'hotel_email_address' VARCHAR(45) NULL,
 'hotel website' VARCHAR(45) NULL,
 'hotel description' VARCHAR(100) NULL,
 'hotel floor count' INT NULL,
 'hotel room capacity' INT NULL,
```

```
'hotel chain id' INT NULL,
 'addresses address id' INT NOT NULL,
 'star ratings star rating' INT NOT NULL,
 'check in time' TIME NULL,
 'check out time' TIME NULL,
 PRIMARY KEY ('hotel id', 'addresses address id', 'star ratings star rating'),
 CONSTRAINT 'fk hotels addresses1'
  FOREIGN KEY ('addresses address id')
  REFERENCES 'hotel database'.'addresses' ('address id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION,
 CONSTRAINT 'fk hotel star ratings1'
  FOREIGN KEY ('star ratings star rating')
  REFERENCES 'hotel database'.'star ratings' ('star rating')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION);
INSERT INTO 'hotel' ('hotel id', 'hotel name', 'hotel contact number', 'hotel email address',
'hotel website', 'hotel description', 'hotel floor count', 'hotel room capacity',
'hotel chain id', 'addresses address id', 'star ratings star rating', 'check in time',
'check out time')
      VALUES
             (1,'King George Inn & Suites','604-502-
9564', 'kgi123@gmail.com', 'https://www.kgi123.com/', 'A 2-mile drive from Besh Ba Gowah
Archaeological Park.', 5, 45, 1, 7, 4, '12:00:00', '23:00:00'),
```

```
(2,'Copper Hills Inn','547-964-
9564', 'chinni123@gmail.com', 'https://www.chin23.com/', 'A 2-mile drive from Besh Ba Gowah
Archaeological Park.',6,55,1,8,5,'12:00:00','23:00:00'),
              (3,'Sawmill Inn','547-964-
3452', 'sawmill.inn@gmail.com', 'https://www.chin23.com/', 'A 3-mile drive from Fairview
Park.',4,50,1,9,5,'12:00:00','23:00:00'),
              (4,'Northgate Inn','547-876-
5422', 'northgate.inn@gmail.com', 'https://www.chin23.com/', 'A 4-mile drive from Conestoga
Mall',3,40,1,10,5,'12:00:00','23:00:00');
CREATE INDEX 'fk hotels addresses1 idx' ON 'hotel database'.'hotel'
('addresses address id' ASC);
CREATE INDEX 'fk hotel star ratings1 idx' ON 'hotel database'.'hotel'
('star ratings star rating' ASC);
-- Table 'hotel database'.'room type'
DROP TABLE IF EXISTS 'hotel database'.'room type';
CREATE TABLE IF NOT EXISTS 'hotel database'.'room type' (
 'room type id' INT NOT NULL,
 'room_type_name' VARCHAR(45) NULL,
 'room cost' DECIMAL(10,2) NULL,
```

```
'room type description' VARCHAR(100) NULL,
 'smoke friendly' TINYINT(1) NULL,
 'pet friendly' TINYINT(1) NULL,
 PRIMARY KEY ('room_type_id'));
INSERT INTO 'room type' ('room type id', 'room type name', 'room cost',
'room type description', 'smoke friendly', 'pet friendly')
VALUES
      (1, 'Standard Room', '103', "1 King Bed 323-sq-foot (30-sq-meter) room with city
views",0,1),
      (2, 'Standard Twin Room', '123', "Two Twin Bed 323-sq-foot (30-sq-meter) room with city
views",1,1),
      (3, 'Executive Room', '130', "1 King Bed 323-sq-foot (30-sq-meter) room with city
views",0,0),
      (4, 'Club Room', '159', "2 King Bed 323-sq-foot (30-sq-meter) room with city views", 1,1);
-- Table 'hotel database'.'rooms'
DROP TABLE IF EXISTS 'hotel_database'.'rooms';
CREATE TABLE IF NOT EXISTS 'hotel database'.'rooms' (
 'room id' INT NOT NULL,
 'room number' INT(4) NULL,
```

```
'rooms type rooms type id' INT NOT NULL,
 'hotel hotel id' INT NOT NULL,
 PRIMARY KEY ('room id', 'rooms type rooms type id', 'hotel hotel id'),
 CONSTRAINT 'fk_rooms_rooms_type1'
  FOREIGN KEY ('rooms type rooms type id')
  REFERENCES 'hotel database'.'room type' ('room type id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION,
 CONSTRAINT 'fk rooms hotel1'
  FOREIGN KEY ('hotel hotel id')
  REFERENCES 'hotel database'. 'hotel' ('hotel id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION);
INSERT INTO 'rooms' ('room_id', 'room_number', 'rooms_type_rooms_type_id',
'hotel hotel id')
VALUES
      (1,1101,1,1),
      (2,1102,1,1),
      (3,1103,1,1),
      (4,1104,1,1),
      (5,1105,1,1),
      (6,1106,1,1),
      (7,1107,1,1),
```

- (8,1108,1,1),
- (9,1109,1,1),
- (10,1110,1,1),
- (11,1111,1,1),
- (12,1112,1,1),
- (13,1113,1,1),
- (14,1114,1,1),
- (15,1115,1,1),
- (16,1116,1,1),
- (17,1117,2,1),
- (18,1118,2,1),
- (19,1119,2,1),
- (20,1120,2,1),
- (21,1121,2,1),
- (22,1122,2,1),
- (23,1123,2,1),
- (24,1124,2,1),
- (25,1125,2,1),
- (26,1126,2,1),
- (27,1127,2,1),
- (28,1128,2,1),
- (29,1129,2,1),
- (30,1130,2,1),
- (31,1131,2,1),

```
(33,1133,2,1),
      (34,1134,2,1),
      (35,1135,2,1);
CREATE INDEX 'fk rooms rooms type1 idx' ON 'hotel database'.'rooms'
('rooms_type_rooms_type_id' ASC);
CREATE INDEX 'fk rooms hotell idx' ON 'hotel database'.'rooms' ('hotel hotel id' ASC);
-- Table 'hotel_database'.'guests'
DROP TABLE IF EXISTS 'hotel database'.'guests';
CREATE TABLE IF NOT EXISTS 'hotel_database'.'guests' (
 `guest_id` INT NOT NULL,
 'guest_first_name' VARCHAR(45) NULL,
 'guest last name' VARCHAR(45) NULL,
 'guest_contact_number' VARCHAR(12) NULL,
 'guest email address' VARCHAR(45) NULL,
 'guest_credit_card' VARCHAR(45) NULL,
 'guest_id_proof VARCHAR(45) NULL,
```

(32,1132,2,1),

```
'addresses address id' INT NOT NULL,
 PRIMARY KEY ('guest id', 'addresses address id'),
 CONSTRAINT `fk_guests addresses1`
  FOREIGN KEY ('addresses address id')
  REFERENCES 'hotel database'.'addresses' ('address id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION);
INSERT INTO 'guests' ('guest id', 'guest first name', 'guest last name',
'guest contact number', 'guest email address', 'guest credit card', 'guest id proof,
'addresses_address id')
VALUES
       (1,'Jane','Doe','132-456-
8564', 'jane.doe@gmail.com', NULL, '/images/drivingLicense1023', 1),
       (2,'Jerry','Thachter','564-896-
4752', 'jerry.ytsvg@gmail.com', NULL, '/images/passport45612', 2),
       (3,'Rihanna','Perry','745-986-
7451', 'rih.vfdj89@gmail.com', NULL, '/images/drivingLicense4889', 3),
       (4,'Mathew','Jose','489-624-
8633', 'mathew.jose@gmail.com', NULL, '/images/drivingLicense8945', 4),
       (5,'Jessica','Smith','487-956-
8963', 'jess.smith@gmail.com', NULL, '/images/passport7896', 5);
CREATE INDEX 'fk guests addresses1 idx' ON 'hotel database'. 'guests'
('addresses address id' ASC);
```

```
-- Table 'hotel database'.'department'
DROP TABLE IF EXISTS 'hotel database'.'department';
CREATE TABLE IF NOT EXISTS 'hotel database'.'department' (
 'department id' INT NOT NULL,
 'department_name' VARCHAR(45) NULL,
 'department description' VARCHAR(100) NULL,
 PRIMARY KEY ('department id'));
INSERT INTO 'department' ('department id', 'department name', 'department description')
VALUES
      (1,'Kitchen','cooking'),
      (2,'Cleaning','sweep and mop'),
      (3, 'Front Staff', 'handle bookings and query resolution'),
       (4,'Management','handles customer and resolve complaints'),
      (5,'Commute','pick up and drop');
-- Table 'hotel database'.'employees'
DROP TABLE IF EXISTS 'hotel database'. 'employees';
```

```
CREATE TABLE IF NOT EXISTS 'hotel database'.'employees' (
 'emp id' INT NOT NULL,
 'emp first name' VARCHAR(45) NULL,
 'emp_last_name' VARCHAR(45) NULL,
 'emp designation' VARCHAR(45) NULL,
 'emp contact number' VARCHAR(12) NULL,
 'emp email address' VARCHAR(45) NULL,
 'department department id' INT NOT NULL,
 'addresses address id' INT NOT NULL,
 'hotel hotel id' INT NOT NULL,
 PRIMARY KEY ('emp id', 'department department id', 'addresses address id',
'hotel hotel id'),
 CONSTRAINT 'fk employees services1'
  FOREIGN KEY ('department department id')
  REFERENCES 'hotel database'.'department' ('department id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION,
 CONSTRAINT 'fk employees addresses1'
  FOREIGN KEY ('addresses address id')
  REFERENCES 'hotel database'. 'addresses' ('address id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION,
 CONSTRAINT 'fk employees hotell'
  FOREIGN KEY ('hotel hotel id')
```

```
ON DELETE NO ACTION
  ON UPDATE NO ACTION);
INSERT INTO 'employees' ('emp id', 'emp first name', 'emp last name', 'emp designation',
'emp contact number', 'emp email address', 'department department id',
'addresses address id', 'hotel hotel id')
VALUES
(1,'Jen','Fen','Waiter','123-789-7896','jen.rds@gmail.com',1,11,1),
(2, 'Tom', 'Pitt', 'Manager', '565-789-7896', 'tom.pit@gmail.com', 3, 12, 1),
(3,'David','Lawrence','Cashier','852-789-7896','david.lawr@gmail.com',2,13,1),
(4,'Joseph','Aniston','Cook','765-789-7896','joseph.anis@gmail.com',2,14,1),
(5,'Jeny','Patel','Manager','531-789-7896','jeny.patel@gmail.com',3,15,1);
CREATE INDEX 'fk employees services1 idx' ON 'hotel database'.'employees'
('department department id' ASC);
CREATE INDEX 'fk employees addresses1 idx' ON 'hotel database'.'employees'
('addresses address id' ASC);
CREATE INDEX 'fk employees hotel1 idx' ON 'hotel database'.'employees'
('hotel_hotel_id' ASC);
```

REFERENCES 'hotel database'.'hotel' ('hotel id')

```
-- Table 'hotel database'.'bookings'
DROP TABLE IF EXISTS 'hotel database'.'bookings';
CREATE TABLE IF NOT EXISTS 'hotel database'.'bookings' (
 'booking id' INT NOT NULL,
 'booking date' DATETIME NULL,
 'duration of stay' VARCHAR(10) NULL,
 'check in date' DATETIME NULL,
 'check out date' DATETIME NULL,
 'booking_payment_type' VARCHAR(45) NULL,
 'total rooms booked' INT NULL,
 'hotel hotel id' INT NOT NULL,
 'guests guest id' INT NOT NULL,
 'employees emp id' INT NOT NULL,
 'total_amount' DECIMAL(10,2) NULL,
 PRIMARY KEY ('booking id', 'hotel hotel id', 'guests guest id', 'employees emp id'),
 CONSTRAINT 'fk bookings hotell'
  FOREIGN KEY ('hotel hotel id')
  REFERENCES 'hotel database'.'hotel ('hotel id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION,
 CONSTRAINT `fk_bookings_guests1`
```

```
FOREIGN KEY ('guests guest id')
  REFERENCES 'hotel database'.'guests' ('guest id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION,
 CONSTRAINT 'fk bookings employees1'
  FOREIGN KEY ('employees emp id')
  REFERENCES 'hotel database'.'employees' ('emp id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION);
INSERT INTO 'bookings' ('booking id', 'booking date', 'duration of stay', 'check in date',
'check out date', 'booking payment type', 'total rooms booked', 'hotel hotel id',
'guests guest id', 'employees emp id', 'total amount')
VALUES
       ('1', '2018-08-08 00:00:00', '5', '2018-08-10 12:00:00', '2018-08-15 23:00:00', 'cash', '1',
'1', '1', '3', '590'),
       ('2', '2018-06-08 00:00:00', '20', '2018-06-08 12:00:00', '2018-06-28 23:00:00', 'card', '1',
'1', '2', '1', '2300'),
       ('3', '2018-06-08 00:00:00', '10', '2018-06-08 12:00:00', '2018-06-18 23:00:00', 'card', '1',
'1', '1', '3', '1100'),
       ('4', '2018-06-08 00:00:00', '2', '2018-06-08 12:00:00', '2018-06-10 23:00:00', 'card', '1',
'1', '4', '1', '290'),
       ('5', '2018-06-08 00:00:00', '3', '2018-06-08 12:00:00', '2018-06-11 23:00:00', 'card', '1',
'1', '2', '3', '350'),
```

```
('6', '2018-06-08 00:00:00', '5', '2018-06-08 12:00:00', '2018-06-13 23:00:00', 'card', '1', '1', '3', '570'),
```

('7', '2018-08-13 00:00:00', '2', '2018-06-13 12:00:00', '2018-06-15 23:00:00', 'cash', '2', '1', '5', '4', '280'),

('8', '2018-08-10 00:00:00', '3', '2018-08-11 12:00:00', '2018-08-13 23:00:00', 'card', '1', '1', '3', '3', '350'),

('9', '2018-08-10 00:00:00', '5', '2018-08-12 12:00:00', '2018-08-16 23:00:00', 'card', '1', '1', '4', '3', '570'),

('10', '2018-08-14 00:00:00', '2', '2018-08-15 12:00:00', '2018-08-17 23:00:00', 'cash', '2', '1', '5', '4', '280'),

('11', '2018-08-14 00:00:00', '5', '2018-08-16 12:00:00', '2018-08-21 23:00:00', 'cash', '1', '1', '1', '3', '590'),

('12', '2018-08-14 00:00:00', '20', '2018-08-17 12:00:00', '2018-09-07 23:00:00', 'card', '1', '1', '2', '1', '2300'),

('13', '2018-08-14 00:00:00', '10', '2018-08-15 12:00:00', '2018-08-25 23:00:00', 'card', '1', '1', '1', '3', '1100'),

('14', '2018-08-14 00:00:00', '2', '2018-08-16 12:00:00', '2018-08-18 23:00:00', 'card', '2', '1', '4', '1', '290'),

('15', '2018-08-14 00:00:00', '3', '2018-08-17 12:00:00', '2018-08-20 23:00:00', 'card', '3', '1', '2', '3', '350');

CREATE INDEX `fk_bookings_hotel1_idx` ON `hotel_database`.`bookings` (`hotel_hotel_id` ASC);

CREATE INDEX `fk_bookings_guests1_idx` ON `hotel_database`.`bookings` (`guests_guest_id` ASC);

```
CREATE INDEX 'fk bookings employees1 idx' ON 'hotel database'.'bookings'
('employees emp id' ASC);
-- Table 'hotel database'. 'hotel chain has hotel'
DROP TABLE IF EXISTS 'hotel database'. 'hotel chain has hotel';
CREATE TABLE IF NOT EXISTS 'hotel database'. 'hotel chain has hotel' (
 'hotel chains hotel chain id' INT NOT NULL,
 'hotels hotel id' INT NOT NULL,
 PRIMARY KEY ('hotel chains hotel chain id', 'hotels hotel id'),
 CONSTRAINT 'fk hotel chains has hotels hotel chains1'
  FOREIGN KEY ('hotel chains hotel chain id')
  REFERENCES 'hotel database'.'hotel chain' ('hotel chain id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION,
 CONSTRAINT 'fk_hotel_chains_has_hotels_hotels1'
  FOREIGN KEY ('hotels hotel id')
  REFERENCES 'hotel database'.'hotel ('hotel id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION);
```

```
INSERT INTO 'hotel chain has hotel' ('hotel chains hotel chain id', 'hotels hotel id')
VALUES
(1,1),
(1,2),
(1,3),
(1,4),
(2,3),
(2,4);
CREATE INDEX 'fk hotel chains has hotels hotels1 idx' ON
'hotel database'.'hotel chain has hotel' ('hotels hotel id' ASC);
CREATE INDEX 'fk hotel chains has hotels hotel chains1 idx' ON
'hotel database'.'hotel chain has hotel' ('hotel chains hotel chain id' ASC);
-- Table 'hotel database'.'room rate discount'
DROP TABLE IF EXISTS 'hotel database'.'room rate discount';
CREATE TABLE IF NOT EXISTS 'hotel database'. 'room rate discount' (
 'discount id' INT NOT NULL,
 'discount rate' DECIMAL(10,2) NULL,
```

```
'start month' TINYINT(1) NULL,
 'end_month' TINYINT(1) NULL,
 'room type room type id' INT NOT NULL,
 PRIMARY KEY ('discount_id', 'room_type_room_type_id'),
CONSTRAINT 'fk room rate discount room type1'
  FOREIGN KEY ('room type room type id')
  REFERENCES 'hotel database'.'room type' ('room type id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION);
INSERT INTO 'room rate discount' ('discount id', 'discount rate', 'start month',
'end month', 'room type room type id')
VALUES
      (1,50,1,3,1),
      (2,15,6,8,1),
      (3,15,9,12,1),
      (4,0,4,6,1),
      (1,50,1,3,2),
      (2,80,6,8,2),
      (3,15,9,12,2),
      (4,0,4,6,2),
      (1,50,1,3,3),
      (2,80,6,8,3),
      (3,15,9,12,3),
```

```
(4,0,4,6,3);
```

```
CREATE INDEX 'fk room rate discount room type1 idx' ON
'hotel database'.'room rate discount' ('room type room type id' ASC);
-- Table 'hotel database'.'rooms booked'
   _____
DROP TABLE IF EXISTS 'hotel_database'.'rooms_booked';
CREATE TABLE IF NOT EXISTS 'hotel database'. 'rooms booked' (
 'rooms booked id' INT NOT NULL,
 'bookings_booking_id' INT NOT NULL,
 'rooms room id' INT NOT NULL,
 PRIMARY KEY ('rooms booked id', 'bookings booking id', 'rooms room id'),
 CONSTRAINT 'fk rooms booked bookings1'
 FOREIGN KEY ('bookings booking id')
  REFERENCES 'hotel database'.'bookings' ('booking id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION,
 CONSTRAINT 'fk rooms booked rooms1'
  FOREIGN KEY ('rooms room id')
  REFERENCES 'hotel_database'.'rooms' ('room_id')
```

ON DELETE NO ACTION

ON UPDATE NO ACTION);

INSERT INTO 'rooms_booked' ('rooms_booked_id', 'bookings_booking_id', 'rooms_room_id') VALUES ('1', '1', '1'), ('2', '2', '2'), ('3', '2', '3'), ('4', '2', '4'), ('5', '2', '5'), ('6', '2', '6'), ('7', '7', '7'), ('8', '7', '8'), ('9', '6', '9'), ('10','8','10'), ('11','9','11'), ('12','10','12'), ('13','10','13'), ('14', '11', '14'), ('15', '12', '15'), ('16', '13', '16'), ('17', '14', '17'), ('18', '14', '18'),

```
('19', '15', '19'),
('20', '15', '20'),
('21', '15', '21');
CREATE INDEX 'fk rooms booked bookings1 idx' ON 'hotel database'.'rooms booked'
('bookings booking id' ASC);
CREATE INDEX 'fk rooms booked rooms1 idx' ON 'hotel database'.'rooms booked'
('rooms room id' ASC);
-- Table 'hotel_database'.'hotel_services'
DROP TABLE IF EXISTS 'hotel database'.'hotel services';
CREATE TABLE IF NOT EXISTS 'hotel_database'.'hotel_services' (
 'service id' INT NOT NULL,
 'service_name' VARCHAR(45) NULL,
 'service_description' VARCHAR(100) NULL,
 'service_cost' DECIMAL(10,2) NULL,
 'hotel hotel id' INT NOT NULL,
 PRIMARY KEY ('service id', 'hotel hotel id'),
 CONSTRAINT `fk_hotel_services_hotel1`
```

```
FOREIGN KEY ('hotel hotel id')
  REFERENCES 'hotel database'. 'hotel' ('hotel id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION);
INSERT INTO 'hotel services' ('service id', 'service name', 'service description',
'service cost', 'hotel hotel id')
VALUES
      (1,'24-hour Room Service','There will be 24-hour Room Service to take care of customers
needs',20,1),
      (2, 'Currency Exchange', 'Foreign Currency Exchange facility available', 80,1),
       (3,'Laundry','Laundry/Dry Cleaning available same day',10,1),
       (4, 'Entertainment Room', 'Book and watch movies', 50,2),
      (5,'Swimming Pool','Pool access to all the guests',100,2),
      (6,'Gym','24 Hour Gym',140,2);
CREATE INDEX 'fk hotel services hotel1 idx' ON 'hotel database'.'hotel services'
('hotel hotel id' ASC);
-- Table 'hotel database'. 'hotel services used by guests'
DROP TABLE IF EXISTS 'hotel database'. 'hotel services used by guests';
CREATE TABLE IF NOT EXISTS 'hotel database'. 'hotel services used by guests' (
```

```
'service used id' INT NOT NULL,
 'hotel services service id' INT NOT NULL,
 'bookings booking id' INT NOT NULL,
 PRIMARY KEY ('service_used_id', 'hotel_services_service_id', 'bookings_booking_id'),
 CONSTRAINT 'fk hotel services has bookings hotel services1'
  FOREIGN KEY ('hotel services service id')
  REFERENCES 'hotel database'.'hotel services' ('service id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION,
 CONSTRAINT 'fk hotel services has bookings bookings1'
  FOREIGN KEY ('bookings booking id')
  REFERENCES 'hotel database'.'bookings' ('booking id')
  ON DELETE NO ACTION
  ON UPDATE NO ACTION);
INSERT INTO 'hotel services used by guests' ('service used id', 'hotel services service id',
'bookings_booking_id')
VALUES ('1', '1', '2'),
('2', '2', '2'),
('3', '3', '2');
CREATE INDEX 'fk hotel services has bookings bookings1 idx' ON
'hotel database'. 'hotel services used by guests' ('bookings booking id' ASC);
```

CREATE INDEX `fk_hotel_services_has_bookings_hotel_services1_idx` ON `hotel_database`.`hotel_services_used_by_guests` (`hotel_services_service_id` ASC);

SET SQL_MODE=@OLD_SQL_MODE;

SET FOREIGN_KEY_CHECKS=@OLD_FOREIGN_KEY_CHECKS;

SET UNIQUE CHECKS=@OLD UNIQUE CHECKS;

QUERIES, STORED PROCEDURES, AND TRIGGERS

-- How many distinct guest have made bookings for a particular month? SELECT guest first name, guest last name, guest contact number FROM guests WHERE guest id IN (SELECT distinct guests guest id -- get distinct guests FROM bookings WHERE MONTH(check in date) = 8); -- bookings for the month of August -- How many available rooms are in a particular hotel for a given date? SELECT h.hotel room capacity AS 'Total Rooms', SUM(total rooms booked) AS 'Total Rooms Booked', h.hotel room capacity - SUM(b.total rooms booked) AS 'Available Rooms' -- get available rooms FROM 'bookings' b JOIN hotel h ON b.hotel hotel id = h.hotel id WHERE booking date LIKE '2018-08-14%' AND hotel hotel id = 1; -- for given date and for hotel(King George Inn & Suites) with id 1 -- How many hotels are in a hotel chain? SELECT count(*) AS 'Total Hotels' -- count of total hotels FROM hotel chain has hotel WHERE hotel chains hotel chain id = 1; -- for hotel chain 'best western hotels'

-- How many books has a customer made in one year? SELECT count(*) AS 'Total Bookings' -- count of total bookings FROM bookings WHERE YEAR(booking date) = 2018 AND guests guest id = 1; -- bookings in Year 2018 by guest Jane with id 1 -- How many rooms are booked in a particular hotel on a given date? SELECT SUM(total rooms booked) AS 'Total Rooms Booked' -- sum of total rooms FROM 'bookings' WHERE booking date LIKE '2018-06-08%' AND hotel hotel id = 1; -- for date 6th August, 2018; and for hotel (King George Inn & Suites) with id 1 -- List all the unique countries hotels are located in. SELECT DISTINCT country -- unique countries FROM addresses WHERE address id IN -- compare to get addresses of hotels -- address id of hotels (SELECT addresses address id FROM hotel);

-- How many rooms are available in a given hotel?

```
SELECT h.hotel room capacity - SUM(b.total rooms booked) AS 'Available Rooms'
       -- get available rooms
      FROM 'bookings' b JOIN hotel h
      ON b.hotel hotel id = h.hotel id
       WHERE booking date LIKE '2018-06-08%' AND hotel hotel id = 1; -- for given
date and for hotel(King George Inn & Suites) with id 1
-- List all the hotels that have a URL available.
      SELECT *
      FROM 'hotel'
      WHERE hotel website IS NOT NULL; -- get the hotels whose URL is not null
-- List the rate for a room at a given time during the year.
      SELECT ROUND((r type.room cost - ((r dis.discount rate * r type.room cost)/100)),
2) AS 'Room Rate' -- get room price on the basis od discount
      FROM room rate discount r dis JOIN room type r type
                                                                     -- join rate discount
table with room type
      ON r dis.room type room type id = r type.room type id
  WHERE r type.room type id
      IN (Select rooms type rooms type id from rooms where room id = 1) -- get room
type id for room with id 1
  AND MONTH(NOW()) BETWEEN r dis.start month AND r dis.end month;
-- create view named hotel employees to get details of all the employees
```

CREATE OR REPLACE VIEW hotel employees AS

SELECT emp_first_name AS 'First Name', emp_last_name AS 'Last Name', emp_email_address AS 'Email Address', emp_contact_number AS 'Contact Number', department_name AS 'Department'

FROM employees

JOIN department

ON department.department id = employees.department department id;

-- create view named hotel guests to get details of the guests

CREATE OR REPLACE VIEW hotel guests AS

SELECT guest_first_name AS 'First Name', guest_last_name AS 'Last Name', guest_email_address AS 'Email Address', guest_contact_number AS 'Contact Number',country,state,zipcode

FROM guests

JOIN addresses ON addresses.address_id = guests.addresses_address_id

WHERE guests.guest id IN

(SELECT distinct guests guest id -- get distinct guests

FROM bookings

WHERE hotel hotel id = 1); -- for hotel (King George Inn

& Suites) with id 1

USE hotel database;

SET sql notes = 0; -- Temporarily disable the "Table already exists" warning

-- create table for bookings audit

```
audit id int NOT NULL PRIMARY KEY AUTO INCREMENT,
'booking_id' INT NOT NULL,
'booking date' DATETIME NULL,
'duration of stay' VARCHAR(10) NULL,
'check in date' DATETIME NULL,
'check_out_date' DATETIME NULL,
'booking payment type' VARCHAR(45) NULL,
'total rooms booked' INT NULL,
'hotel_hotel_id' INT NOT NULL,
'guests_guest_id' INT NOT NULL,
'employees emp id' INT NOT NULL,
'total amount' DECIMAL(10,2) NULL,
action_type varchar(50) NOT NULL,
date updated datetime NOT NULL
);
DROP TRIGGER IF EXISTS bookings after delete;
DELIMITER //
```

AFTER DELETE ON bookings

CREATE TRIGGER bookings after delete

FOR EACH ROW

```
BEGIN
INSERT INTO Bookings_Audit VALUES
(NULL, OLD.booking id, OLD.booking date, OLD.duration of stay, OLD.'check in date',
OLD.'check out date', OLD.'booking payment type', OLD.'total rooms booked',
OLD. 'hotel hotel id', OLD. 'guests guest id', OLD. 'employees emp id',
OLD. 'total amount', "DELETED", NOW());
END//
DELIMITER;
SET sql notes = 1; -- And then re-enable the warning again
USE hotel database;
SET sql notes = 0;
                  -- Temporarily disable the "Table already exists" warning
-- create table for bookings audit
CREATE TABLE IF NOT EXISTS hotel database. Bookings Audit(
audit id int NOT NULL PRIMARY KEY AUTO INCREMENT,
'booking id' INT NOT NULL,
'booking date' DATETIME NULL,
'duration of stay' VARCHAR(10) NULL,
'check in date' DATETIME NULL,
```

```
'check out date' DATETIME NULL,
'booking_payment_type' VARCHAR(45) NULL,
'total rooms booked' INT NULL,
'hotel_hotel_id' INT NOT NULL,
'guests guest id' INT NOT NULL,
'employees emp id' INT NOT NULL,
'total amount' DECIMAL(10,2) NULL,
action_type varchar(50) NOT NULL,
date updated datetime NOT NULL
);
DROP TRIGGER IF EXISTS bookings_after_insert;
DELIMITER //
CREATE TRIGGER bookings_after_insert
AFTER INSERT ON bookings
FOR EACH ROW
BEGIN
INSERT INTO Bookings_Audit VALUES
(NEW.booking id, NEW.booking date, NEW.duration of stay, NEW.'check in date',
NEW.'check_out_date', NEW.'booking_payment_type', NEW.'total_rooms_booked',
```

```
NEW.`hotel_hotel_id`, NEW.`guests_guest_id`, NEW.`employees_emp_id`, NEW.`total_amount`,"INSERTED", NOW());
END//
```

DELIMITER;

SET sql_notes = 1; -- And then re-enable the warning again

SNAPSHOTS

