Strategic Management-1 BMC-517

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SALES GROWTH MATURITY DECLINE INTRODUCTION TIME

Stagnating Revenues

Slowed growth in consumer goods and real estate.

党类 Rising Competition

Intense rivalry from giants (HUL, ITC) and startups (Mamaearth, WOW)



Post-Split Uncertainty

Family split caused Leadership fragmentation impacting investor confidence



Real Estate Hurdles

Regulatory delays affecting project timelines



Innovation Lag

Falling behind in digital transformation and sustainability

Key Problem Areas

Leadership Fragmentation

- Post-split leadership under Adi, Nisa, and Pirojsha Godrej feels disjointed
- Lack of a unified group strategy causing inefficiencies

FMCG Stagnation

- Good Knight and Cinthol face competition against Mamaearth and Beardo
- Slow innovation in personal and home care segments

Real Estate Challenges

Weak Digital Transformation

- Regulatory hurdles delaying Godrej Properties' projects
- Over-reliance on luxury housing despite growing mid-segment demand

Competitors like HUL are ahead in Al, data analytics, and e-commerce



mamaear

Hindustan Unilever Limited

Strengths

Strong brand, vast Mumbai land holdings, diversified portfolio

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Weaknesses

Siloed leadership, slow digital adoption, reliance on traditional real estate

Opportunities

Sustainable products, organic personal care, digital-first marketing

FMCG disruptors, real estate regulations, shifting

consumer preferences

Threats

Key Insights

Porter's Five Forces Analysis

Competitive Rivalry

- Intense FMCG competition from HUL, ITC, and digital-first brands like Mamaearth
- Real estate rivals like Oberoi Realty and DLF expanding rapidly.



Threat of New Entrants

- Low in real estate due to high capital needs
- High in FMCG with low entry barriers and digital-first strategies.



Bargaining Power of Buyers

• Consumers demand innovation, sustainability, and have numerous brand options



Bargaining Power of Suppliers

• Limited leverage for suppliers in both FMCG and real estate sectors



Threat of Substitutes

- Organic personal care brands challenge traditional ones like Cinthol.
- Eco-friendly home care products from niche brands pose alternatives.

FMCG Evolution

Shift towards health-conscious, eco-friendly products — urgent need for Godrej to adapt.

Real Estate Focus

Growth lies in affordable and mid-segment housing — luxury alone won't ensure sustainability

Digital Imperative

Al, e-commerce, and data analytics are crucial - digital transformation is a must for future leadership.









Ansoff

Business Turnaround Plan (The Rescue Mission)

Step-1: Leadership Realignment — "One Godrej" Strategy

- Strategic Leadership Council with Adi, Nisa, and Pirojsha Godrej, led by a Group CEO
- Appoint a Chief Digital Officer (CDO) to spearhead innovation.
- Develop a 3-year cross-vertical roadmap e.g., integrating Godrej Properties with Godrej **Interio** for **smart home** solutions.

Step 2: FMCG Revival — "Godrej 2.0" **Innovation Drive**

1. New Product Lines:

- Godrej Naturals: Organic personal care range to rival Mamaearth and WOW.
- Smart Home Care: Al-powered air fresheners, mosquito repellents, and cleaners.

2. Sustainability Focus:

- Refill stations for personal care at retail outlets.
- 100% recyclable packaging by 2026.

3. Digital Transformation:

- Al-driven e-commerce app for direct sales, loyalty rewards, and personalized offers.
- Instagram-first marketing with influencer collaborations.

Step 3: Real Estate Recalibration — "Affordable Futures" Plan

1. Mid-Segment Housing:

- Develop homes priced at ₹50-80 lakhs for young urban buyers.
- Utilize land banks in Navi Mumbai and Thane for new projects.

2. Smart Homes:

• Partner with Godrej Interio and Godrej Security Solutions for tech-enabled smart homes.

3. Public-Private Partnerships (PPPs):

 Collaborate with PMAY for affordable housing initiatives.

Step 4: Digital Acceleration — "Future Forward" Strategy

1. Consumer Analytics Hub:

• Set up a Data Science Team for real-time consumer insights in FMCG and real estate.

2. Al-Powered Supply Chain:

• Use AI to streamline inventory management and speed up product launches.

3. Immersive Customer Experiences:

 Deploy AR/VR for virtual real estate tours and home interior previews.

Strategic Implementation

New

Initiative	Timeline (months)	Key Metrics	Responsible Team
Leadership Realignment	3	Unified group strategy	Leadership Council
FMCG Product Launch	6	Sales growth, brand recall	Marketing & R&D
Real Estate Projects	9	Units sold, project approvals	Real Estate Division
Digital Transformation	12	App downloads, AI integration	Tech & Data Team

Market Development Expand mid-segment housing (₹50-80L), tap Tier Diversification Offer Smart Home (Godrej Properties
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Expand mid-segment Offer Smart Home
housing (750-801) tan Tier (Godrei Properties
housing (₹50-80L), tap Tier (Godrej Properties • 2/3 cities with localized Interio + Security) and partner with PMAY for
FMCG products partner with PMAY for
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Market Penetration Product Developmen
Boost FMCG share via Launch Godrej Natural
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driven loyalty apps, and and Al-powered homestronger distribution care solution

Product

Existing