Enterprise System Integration with Web Services

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Outline

- Enterprise System Integration: Key for Business Success
- Key Challenges to Enterprise System Integration
- Service-Oriented Architecture (SOA)
- Alternative Technologies for Enterprise System Integration
- Web Architecture Review
- Web Service Architecture and Composition
- Developing and Consuming Web Services
- Web Service Security and Performance
- Conclusion

Enterprise System Integration: Key for Business Success

- A company's business process is normally supported by various information systems based on different technologies
- Major companies have operating units distributed across different cities or countries
- No company can be self-sufficient. Each company plays the roles of both consumer and producer
- It is more cost-effective to buy services from domain experts
- Conclusion: Both internal and external information systems need be integrated efficiently

Key Challenges to Enterprise System Integration

- They may run on heterogeneous hardware/OS platforms
- They may be implemented in different programming languages
- They may be based on various software frameworks like J2EE and .NET, or other proprietary techniques
- Most systems are protected by firewalls, and there are security concerns in opening special ports
- Question: How can heterogeneous information systems interact with each other?

Service-Oriented Architecture (SOA)

- SOA is an architectural style whose goal is to achieve loose coupling among interacting software agents
- A service is a unit of work done by a service provider to achieve desired end results for a service consumer.
- Both provider and consumer are roles played by software agents on behalf of their owners
- Example: An online book broker store, like http://www.bookfinder4u.com
 - B2C: The broker provides service of finding the best book prices
 - B2B: The broker's IS checks major bookstore's IS services for their book prices

Service-Oriented Architecture (SOA)

- The success of SOA depends on
 - A standard interfacing technology adopted by all participating software agents
 - Consumers don't need to install special tools to use each special service
 - A mechanism for consumers to find potential service providers
 - Consumers can easily switch to more cost-effective providers for similar services
- Observation: Standardization of interfacing technology and business service API are critical

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Alternative Technologies for Enterprise System Integration

CORBA

- Developed by OMG (http://omg.org) with over 200 IT companies in early 1990s
- Supporting system integration based on heterogeneous platforms and languages
- Not successful in business due to its complexity and compromising diverse views

Alternative Technologies for Enterprise System Integration ...

J2EE

- Based on industry standard embraced by most IT companies except Microsoft
- Java RMI-IIOP is based on CORBA
- Efficient solution if all participating software agents are Java-based

Alternative Technologies for Enterprise System Integration ...

- Microsoft .NET
 - Proprietary technology
 - Base on mature COM/DCOM/COM+ technology
 - Efficient solution if all participating software agents are Windows-based

Alternative Technologies for Enterprise System Integration ...

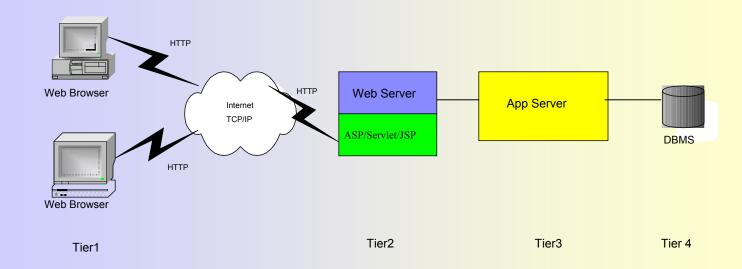
Web services

- Non-proprietary, based on industry standards
- Support SOA with XML and Internet protocols
- Like CORBA, supporting system integration based on heterogeneous platforms and languages
- Embraced by most IT companies, and Microsoft is one of its major proponents
- Convenient for transforming legacy applications into service providers
- Limited functionality, still evolving
- Mainly suitable for loose coupling due to its limited performance

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The Four-Tiered Web Architecture



Server presentation tier: CGI, Servlet, JSP, ASP

Business logic tier: EJB, COM+, CORBA

HTTP Protocol Basics

- A simple application-level hand-shaking rule between a client (Web browser or program) and a Web server
- Each Web server component has a unique URL like http://csis.pace.edu:80/survey/input
- The client opens a TCP/IP connection with a Web server, sends an HTTP Get or Post request to one of its Web components (say, /survey/input)
- The Web component processes the data submitted by the client, and returns an HTTP response to the client

HTTP Protocol Basics ...

Sending HTTP request with an HTML form

Enter your name: Ada Submit

HTTP Protocol Basics ...

Sample HTTP POST request

POST /survey/input HTTP/1.0

Accept: text/html

Accept: audio/x

User-agent: MacWeb

user=Ada

(Assume the user typed "Ada" in the textbox)

 Observation: The entity body can carry any text or binary data

HTTP Protocol Basics ...

Sample HTTP response

HTTP/1.0 200 OK

Server: NCSA/1.3

Mime_version: 1.0

Content_type: text/html

Content_length: 2000

<HTML>

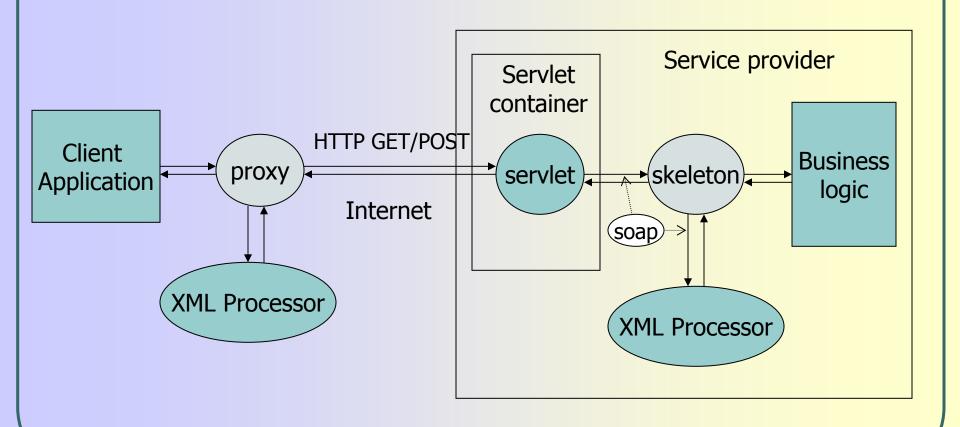
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</HTML>

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Fundamental Concepts for Web services



Fundamental Concepts for Web services ...

- Web service is a method on the hosting server that is open for client programs to invoke
- The signature of the publicized method is described by a Web Service Definition Language (WSDL) file, which is automatically generated by a tool
- A client may get the Web service WSDL file from a *UDDI* registry or directly over the Web, and a tool will transform the WSDL file into a proxy class, which exposes the same method signature as that on the server

Fundamental Concepts for Web services

- When the client calls the proxy's method, its body generates a SOAP message representing all information about the method call, and then uses HTTP POST request to send the SOAP file to a Web component (servlet or ASP) also automatically generated by a tool
- The Web component transforms the SOAP message into a method call to the local Web service implementation method

Fundamental Concepts for Web services

- Upon receiving method return value, the Web component transforms it into a SOAP response message, and send it back to the proxy object as part of its HTTP response
- The proxy method body parses the SOAP response message into a value in its own language, and return it as its own return value to the client

Web Service Definition Language (WSDL)

- XML representation of all information about Web service methods' signatures, as well as the URL for their entry-point Web component
 - Method name
 - Parameters and their data types
 - Return type
 - XML Schema representation of above data types if they are user-defined, as well as Exceptions that the Web service implementation may throw
 - URL for the entry-point Web component

Sample WSDL File

```
<?xml version="1.0" encoding="UTF-8" ?>
<definitions>
  <message name="squareResponse">
     <part name="squareReturn" type="xsd:int" />
  </message>
  <message name="squareRequest">
     <part name="x" type="xsd:int" />
  </message>
  <portType name="SquareIntegerServer">
     <operation name="square" parameterOrder="x">
        <input message="squareRequest" name="squareRequest" />
        <output message="squareResponse" name="squareResponse" />
     </operation>
   </portType>
```

Sample WSDL File ...

Simple Object Access Protocol (SOAP)

- XML representation of all information about a method call and its return value
- SOAP message's service-specific structure is defined by WSDL
 - Method name
 - Method argument values
 - Method return value
 - Method exceptions

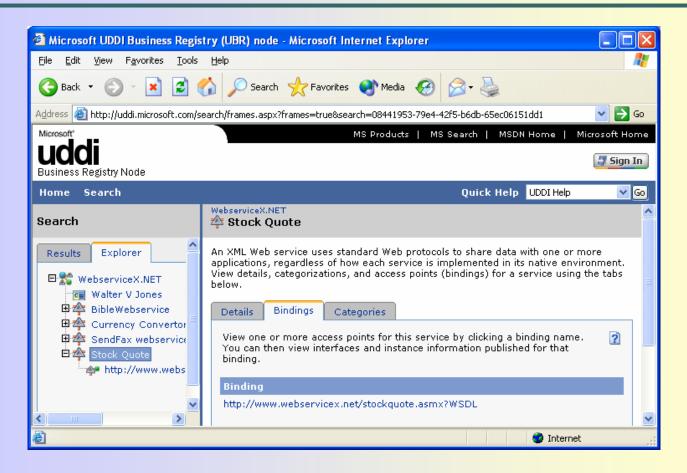
Sample SOAP Message

```
<?xml version='1.0' ?>
<Envelope>
 <Body>
  <symbolist>
    <symbol>C</symbol>
    <symbol>GE</symbol>
    <symbol>DJI</symbol>
  </symbolist>
 </Body>
</Envelope>
```

Universal Description, Discovery and Integration (UDDI)

- A standard for Web service registries
 - Web service providers can register and advertise their services in the registries
 - Potential clients can use the registries as yellow pages to search for potential service providers and download the WSDL files for the chosen services
- UDDI allows programs to access the registries through their open APIs.

Universal Description, Discovery and Integration (UDDI) ...



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Basic Steps for Developing Web Services

- Identify the signatures of public methods to be published as Web services
 - Creating a Java interface file for the signatures
 - Mark such methods with "WebMethod" attribute (.NET)
- Use a tool to generate a WSDL file and a Web component for the new Web services based on the chosen method signatures and a Web server URL
- Deploy the Web component (and WSDL file) on the Web server
- Publish the WSDL file and business descriptions for the Web services in a UDDI registry (optional)

Basic Steps for Developing Web Services

Java example

```
public interface HelloService {
   String hello(String name);
}
```

C# .NET example

```
[WebService(Namespace="http://csis.pace.edu/")]
public class HelloService : System.Web.Services.WebService {
    [WebMethod]
    public string Hello(string name) {
        return "Hello World, " + name + "!";
    }
}
```

Basic Steps to Consume a Web Service

- Find WSDL file URL for the Web service
- Use a tool to download the WSDL file and generate the supporting source files for the proxy class in a language of your choice
- In your client application, create a proxy object (maybe through another proxy factory object), and treat the proxy object as if it is the Web service implementation

Basic Steps to Consume a Web Service

Java example

```
public class HelloClient {
 public static void main(String[] args) throws Exception {
   String name = args[0];
  // Create a proxy factory object
   HelloServiceLocator factory = new HelloServiceLocator();
  // Generate a Web service proxy object
   HelloService proxy = factory.getHelloService();
  // Invoke Web service method
   String message = proxy.hello(name);
   System.out.println(message);
```

Basic Steps to Consume a Web Service

C# .NET example

```
public class HelloClient
  string Hello(string name) {
    HelloService proxy = new HelloService();
    return proxy.Hello(name);
  }
}
```

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Web Service Security

- Use Secure Socket Layer (SSL) protocol to provide a secure communication channel between the Web services and their client systems
- Encrypt SOAP data by the client-side's proxy class, and decrypt SOAP data at the Web server component end.
- Implement authentication and authorization mechanisms at OS level or application level

Web Service Performance

- Web service itself is a wrapper technology. Its layered translations and forwarding incur performance penalties
- Web service is suitable mainly for looselycoupled computing
- Web service performance depends on the implementation technology of its business logics: using simple object? EJB? COM+?
- Conclusion: Web service is supplementing application server technologies like EJB and COM+, not replacing them

Conclusion

- Industry trend is integration of distributed and specialized services based on the Service-Oriented Architecture
- Web service is an emerging technology supporting Service-Oriented Architecture
- Functioning as a common denominator of major competing technologies, instead of an aggressive panacea like CORBA, it has been quickly adopted by most major IT companies
- Web services depend on application server technologies like EJB and COM+ for performance
- OO, component-based SE, and SOA are all important in different levels of information system hierarchy; they are not replacing each other
- Web service is an important technology within reach of people with limited programming experience

PCLC Course Enterprise System Integration with Web Services

- Complete coverage of fundamental concepts of the Web services technology and its supporting technologies including Web architecture, HTTP, servlet and ASP, and XML.
- Web service architecture, SOAP, WSDL, UDDI, SOA.
- Major development tools for Web services, including J2EE 1.4 SDK, WebSphere, WebLogic, and Microsoft Visual Studio .NET.
- Synchronous and asynchronous Web services.
- Design and implementation of Web services and their client systems in Java.
- Introduction of C# .NET for Java programmers.
- Design and implementation of Web services with Microsoft Visual Studio .NET.
- Design and implementation of application and Web clients for Web services with Microsoft Visual Studio .NET.

PCLC Course Enterprise System Integration with Web Services ...

- Interoperation of Web services across Java and .NET platforms.
- Fast transformation of existing applications for supporting Web services.
- Web service security.
- Web service performance and scalability.
- Introduction to boosting performance of Web services with Enterprise JavaBeans.