



**Data Trippers {EPUB3 + xAPI}**

Managing the Health and  
Safety Concerns Associated  
with Engineered  
Nanomaterials

**ADL Design Cohort 2015**

# Coaching Round-trip Objectives

- Deliver engaging learning experiences via *bi-directional feedback*
- Dashboard widget receives real-time LRS data
  - Student view: learning engagement + assessment
  - Interactive coaching request/feedback
- Enhanced LRS analytics

# Design Approach

## **Simple use case scenario**

- Team field mark-up of technical docs

## **Analytics-first design for xAPI**

- Provide multiple data dimensions for back-end analytics, visualizations

## **Demonstrate EPUB3 affordances**

- Embedded dashboards, RCAT content, graphics

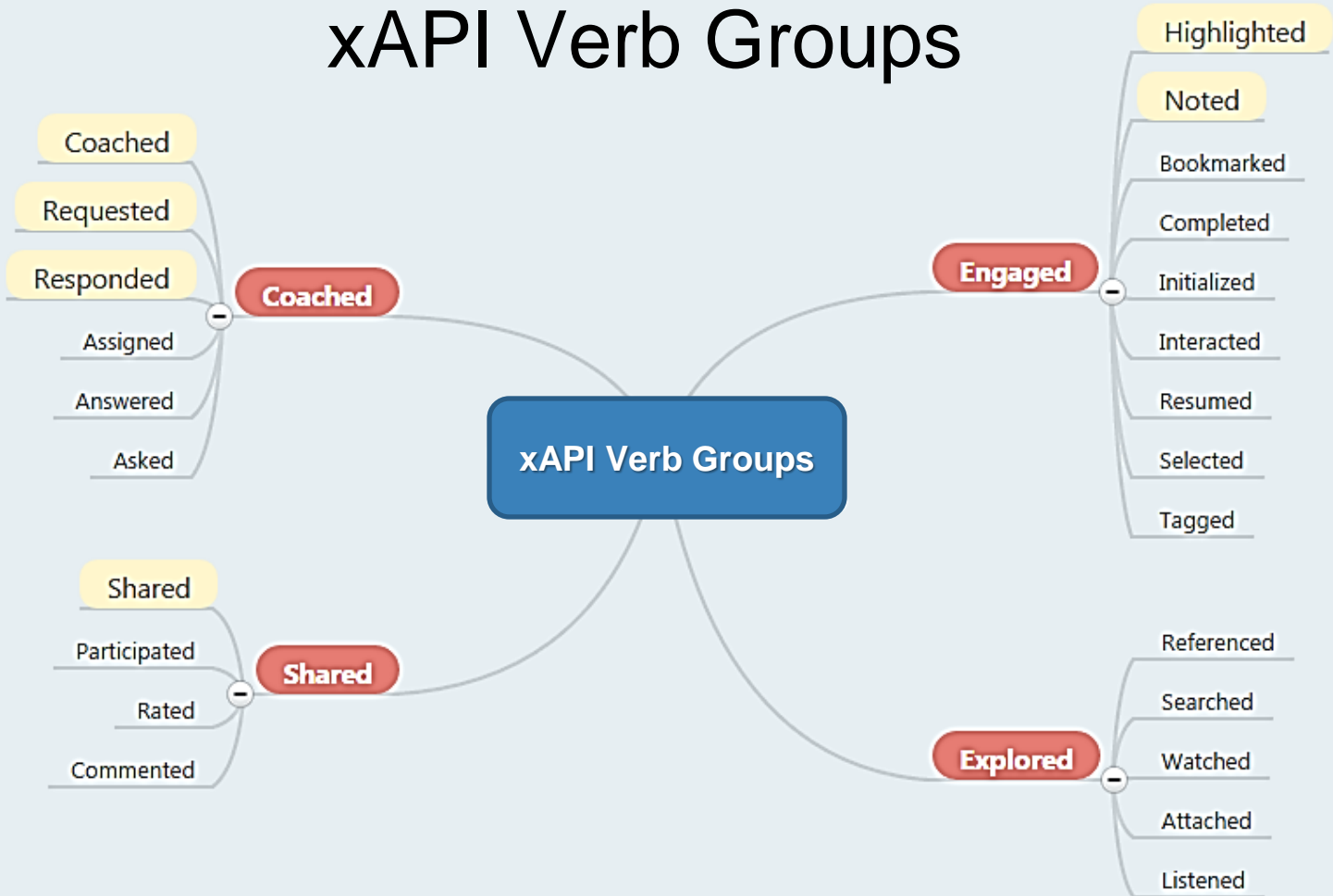
# Use Case: *Field content mark-up*

*Nano-tech work team explores, enhances new safety guidelines for ultra-hazardous materials*

- Nano-tech evolving rapidly, SME's scarce
- Workers begin with different knowledge levels, learning needs
- Technical complexity requires interactive exploration, reflection



# xAPI Verb Groups



# **Capture, analyze learning pathways**

## **EPUB3 reader widget tracks interactions**

- Pages, web links, comments, highlights, time on page
- Related documents in EPUB3 repository

## **Current level assessments**

- My starting level (low, medium, high)
- My finishing level (low, medium, high)

## **Evaluate novice vs. expert paths**

# Demos

## **EPUB3**

John Costa

## **LRS Analytics**

Jessie Chuang



# Learner Personas

**Paul:** Content is too easy for him, but he ***contributes to the cohort*** by responding to other's requests and sharing relevant outside resources

**Tom:** A diligent learner, but lacks study or problem-solving skills. When he finally requested coaching - ***too late to catch up***

**Emily:** Good study skills(taking notes, highlighting, requesting help), but ***never assists team***

**Mary:** ***Not engaged with the content.*** The coach offered help twice, but she did not respond – for reasons beyond the scope of this analysis

**Watson:** A fast learner, who engages early and actively with the content and feedback widget, has good learning skills, and ***outperforms novice peers.***



# Learner Profile Matrix

name	Initial	final	Engagement	Performance
Paul	H	H	L	H
Tom	L	M	H	M
Emily	M	H	H	H
Mary	L	L	L	L
Watson	L	H	H	H

# Next Steps: Advanced analytics

- Investigate outcomes and relationships
  - Outliers
  - Correlations, hypotheses
- Identify improvement opportunities
  - Optimize learning pathways
  - A/B testing for UX design/content (2016)

# Data-driven learning designs

## Shorten ID cycle for complex, rapidly changing content

- Mark-ups, learning pathways captured
  - Team de-brief, worked examples, ownership
- SME's, managers validate

## ID's develop *targeted* learning

- Performance support tools, E-learning levels
- Facilitated collaborations, ILT

➤ **Continuous improvement via analytics**

# Future EPUB3 + xAPI Use Cases

## **Field users** (may be offline)

- Maintenance workers, installers
- Technical sales and configuration
- Build-to-order manufacturing

## **Complex, rapidly changing environments**

- Healthcare
- Defense
- Others?

# 2015 DataTrippers Core Team

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John Costa

Jessie Chuang

Roger Hu

Naomi Malone

Frank Polster

Jeff Segall

# Discussion

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*Thank You!*



# Contacts

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