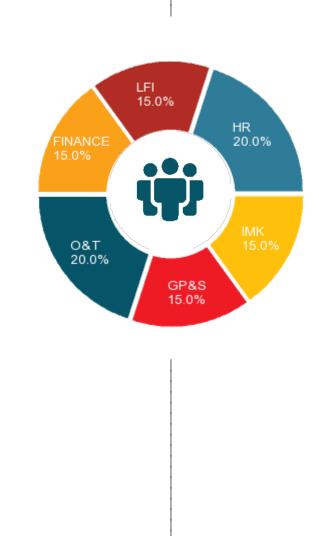


## **WORKFORCE BY BUSINESS UNIT**



## 20 20 20 20 20

**20** 

20

30

20

MALE %

19.29%

20.71%

18.21%

48.93%

Support)

20

46.15%

60

revenue in either selling activities,

relationship management roles, delivery

or providing routine post sale support.

**GENERATION** 

Baby Boomer

Generation X Millenial

TOTAL

20

**WORKFORCE BY LOCATION** 



## 50.00% 50

MEA FRONT/MIDDLE/BACK\* HC SUMMARY



**FRONT MIDDLE BACK** Employees that spend time supporting Employees that spend 50% or more in Employees that spend less than 50 pct of direct contact with customers driving time in direct contact with customers and core infrastructure(O&T, Business

do not support our core operating

infrastructures (Communications, HR,

Finance, Law, Marketing, Product

Development, Risk Management)



FEMALE

45

47

51

143

1.6

1.4

1.2

1.0

0.8

0.6

0.4

0.2

0.0

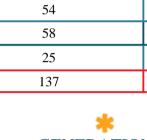
FEMALE %

16.07%

16.79%

18.21%

51.07%



MALE

*	*	*
BABY BOOMER	GENERATION X	MILLENIAL
1946 - 1964	1965 - 1979	1980 - 2000

**DIVERSITY BY ORIGIN** 



Africa 23.0%

America 8.0%

