

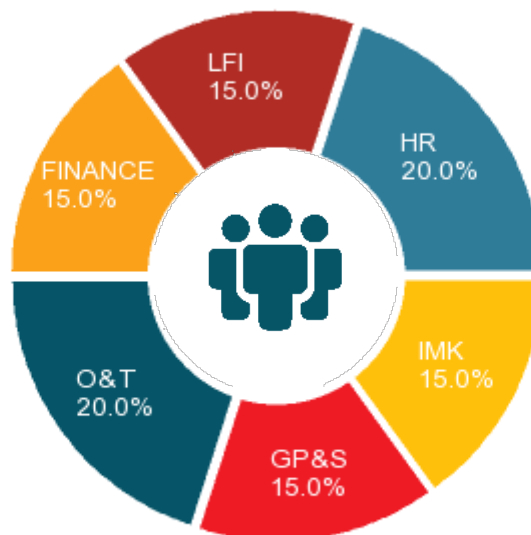


MasterCard

MEA WORKFORCE DASHBOARD

as of 31st January, 2015

WORKFORCE BY BUSINESS UNIT





WORKFORCE BY LOCATION



UAE 20



South Africa 20



Nigeria 20



Egypt 20



Kenya 20



Qatar 20



Morocco 20



KSA 20



Pakistan 20



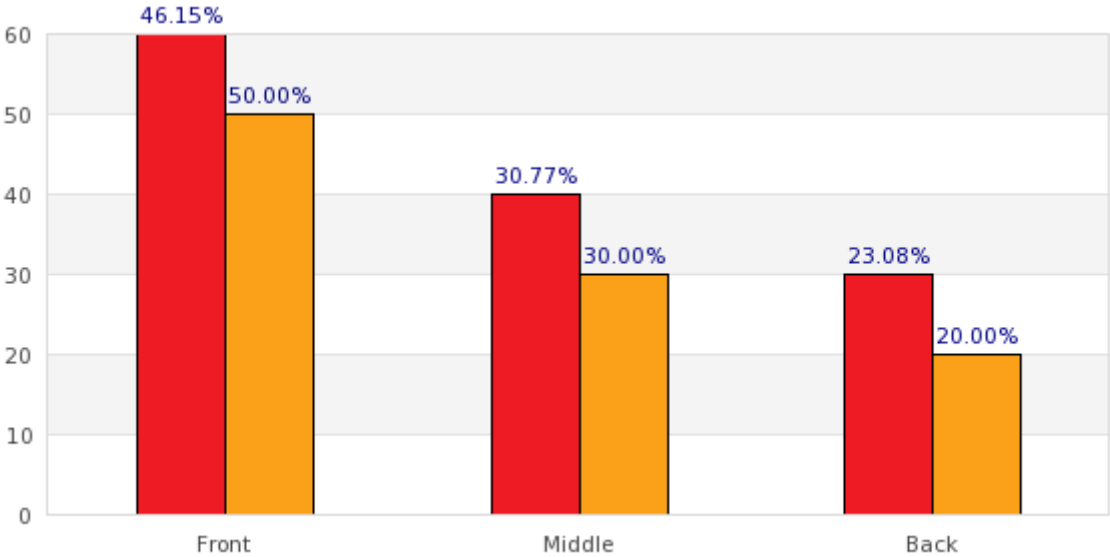
Jordan 20



Lebanon 20



MEA FRONT/MIDDLE/BACK* HC SUMMARY



2015 (YTD)	60	40	30
2014 (CLOSING)	50	30	20



FRONT

Employees that spend 50% or more in direct contact with customers driving revenue in either selling activities, relationship management roles, delivery or providing routine post sale support.



MIDDLE

Employees that spend less than 50 pct of time in direct contact with customers and do not support our core operating infrastructures (Communications, HR, Finance, Law, Marketing, Product Development, Risk Management)



BACK

Employees that spend time supporting core infrastructure(O&T, Business Support)



DIVERSITY

GENERATION	FEMALE	MALE	FEMALE %	MALE %
Baby Boomer	5	6	21.74%	26.09%
Generation X	6	3	26.09%	13.04%
Millenial	2	1	8.70%	8.70%
TOTAL	13	10	56.52%	43.48%



BABY BOOMER
1946 - 1964

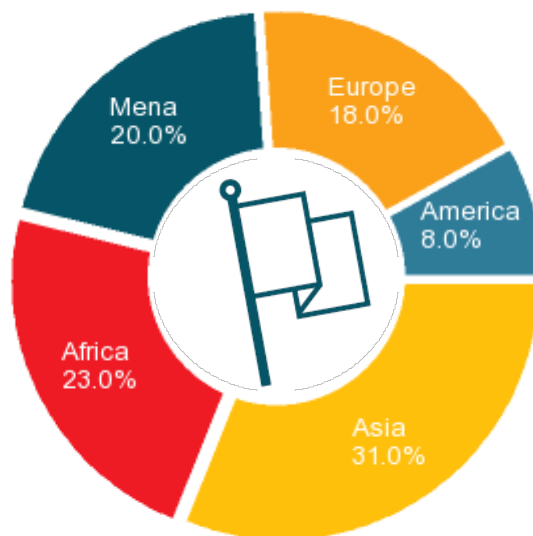


GENERATION X
1965 - 1979

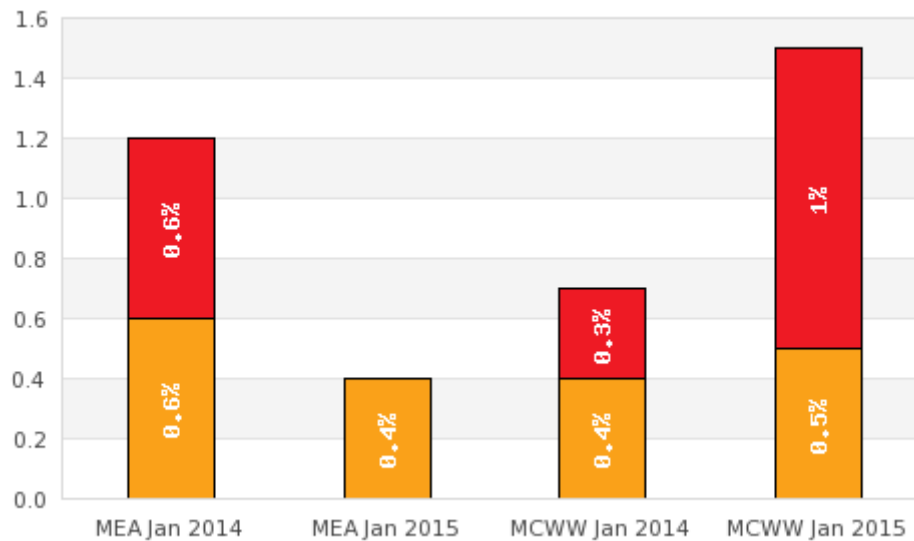


MILLENIAL
1980 - 2000

DIVERSITY BY ORIGIN



YTD MEA ATTRITION Vs. MCWW

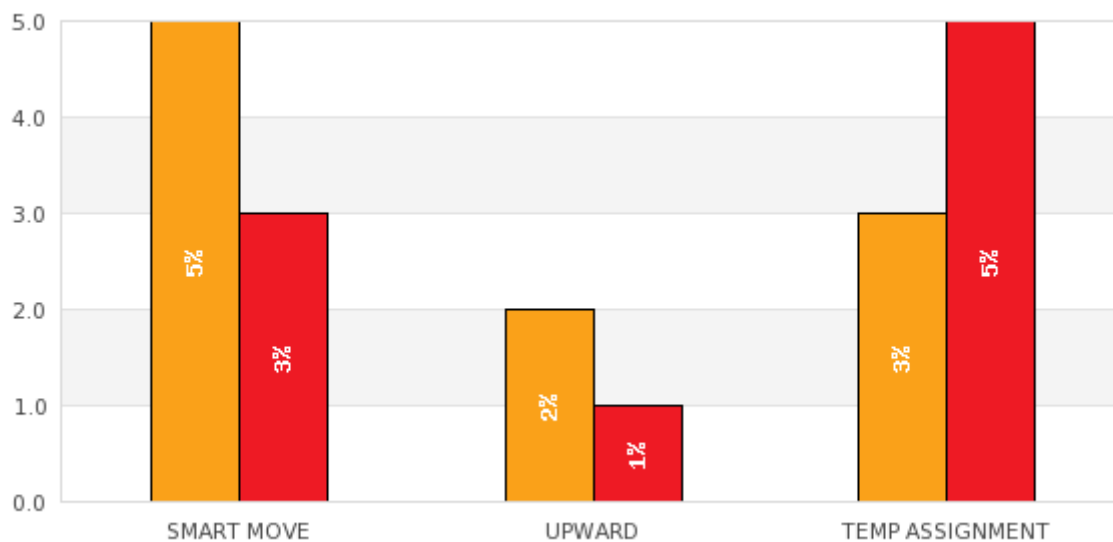


INVOLUNTARY



VOLUNTARY

CAREER MOVES SUMMARY YTD



2014 (YTD)



2015 (YTD)

JAN 2015 MOVES

NAME	PREVIOUS UNIT	New UNIT
g	kh	jh
gjhg	jhghj	jhgjh
hjghjg	jhgjh	jhgjh
jhghjg	jhghjg	jhghj



NEW HIRES

JAN 2015 MEA NEW HIRES (YTD: 4 NEW HIRES)

NAME	BU	POSITION TITLE	PHYSICAL WORK LOCATION
HGJGJHG	jhghjg	jhghjg	jhgj
kjhgggh	jghj	gjhghj	gjh
gjgjh	gjh	gjkhg	hg
jgj	gjh	kjhghj	hgkjghhj