

# Adnan Ashraf

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## Professional Summary

Aspiring full stack developer with strong frontend foundation and growing backend skills. Experienced in building modern SaaS dashboards using HTML CSS JavaScript. Strong communication skills from customer technical support handling 100+ users daily. Focused on scalable web applications and continuous learning.

## Technical Skills

- HTML CSS JavaScript
- DOM Manipulation Event Handling
- Responsive Web Design
- Git GitHub
- LocalStorage State Management
- AI Productivity Tools
- UI UX Fundamentals

## Projects

### SaaS Dashboard Prototype

Modern productivity dashboard inspired by Notion Linear style SaaS tools. Includes task tracking analytics widgets theme customization and persistent data storage using LocalStorage.

[🌐 Live Demo](#)

[🔗 GitHub Repo](#)

### Prediction of Absenteeism at Workplace

Nov 2024 – Mar 2025

Developed a machine learning model predicting employee absenteeism using HR attendance datasets. Applied preprocessing, feature engineering and classification techniques to improve workforce insights.

- Achieved 85 percent prediction accuracy
- Improved workforce planning insights
- Performed data preprocessing and normalization
- Implemented Logistic Regression and Random Forest

## Professional Experience

### Customer IT Support Executive

Venturesathi Pvt Ltd

May 2025 – Feb 2026

India

- Provided technical support to 100+ customers daily via chat and email, ensuring smooth issue resolution and customer satisfaction.
- Maintained approximately 98 percent customer satisfaction by delivering timely and accurate troubleshooting solutions.
- Assisted users with account, payment, and technical platform queries, improving overall service efficiency.
- Developed strong communication, problem solving, and customer handling skills in a fast paced environment.

## Education

### Bachelor of Computer Applications (BCA)

Sambalpur University

2022 – 2025

Odisha, India

### Senior Secondary Education (12th)

Sri Aurobindo School, Rourkela

2019 – 2021

Odisha, India

### Secondary Education (10th)

Sri Aurobindo School, Rourkela

2019

Odisha, India

## Additional Information

- Comfortable working remote or hybrid environments
- Strong written English communication
- Actively transitioning toward full stack development
- Passionate about modern web technologies

