Sachin

Red Hat

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## Question?

- Whom do I ask questions?
- Where do I ask questions?
- How do I ask question?





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- You look for people with similar interests
- With specific topic
- Just want to be an observer





#### Mailing list

Send mail to multiple recipients

\*\* https://www.redhat.com/mailman/listinfo/universityoutreach-pune





#### Internet Relay Chat

Enable people to talk to each other via internet exchanging textual messages





### IRC clients

\*\*You need to install IRC client

#### Graphical

- mIRC
- hexchat
- Mozilla Thunderbird

#### CommandLine

- irssi
- weechat
- GNU Emacs ERC\*





### IRC server

#### Listens to connections from IRC clients

- chat.freenode.net
- irc.oftc.net
- irc.gnome.org





/CONNECT chat.freenode.net





```
(#kernelnewbies, #vim, #outreachy)
/JOIN #fedoraindia
/LEAVE #fedoraindia
```





### **IRB** Bot

psachin: .weather pune

BB-8: Pune, MH, IN: Sunny, 27 C (80 F), Humidity: 36%

psachin: mrNobody++

BB-8: mrNobody has 3 points of karma

psachin: psachin++

BB-8: You cant give yourself karma





## IRC on web(http://webchat.freenode.net/)

### Connect to freenode IRC

Nickname:	
Channels:	
Auth to services:	
Humanity:	
	I'm not a robot
	reCAPTCHA
•	Privacy - Terms







## IRC nick

Other users identify you by your nick. Avoid changing nick once set

guest2365: /NICK psachin You are now known as psachin psachin: Hello World





# NO naked pings

ircnewbie: ping

ircnewbie: ping vader

ircnewbie: ping #linuxOS







# How to ask questions? | Newbie

ircnewbie: Hello guys. My OS crashed





## How to ask questions? | Newbie - GoodGuy

ircnewbie: Hello guys. My OS crashed

GoodGuy: ircnewbie, How can I help you with the crash?







## How to ask questions? | Newbie - BadGuy

ircnewbie: Hello guys. My OS crashed BadGuy: ircnewbie, Congrats! Have fun:D





## How to ask questions? | Describe your problem

**ircnewbie:** Hello #linuxOS, I installed Fedora-25 on my desktop The installation went well. After reboot I see a message "Kernel panic - not syncing: Fatal Machine check"





# How to ask questions? | Give background

ircnewbie: Hello #linuxOS, I was installing Fedora-25 on my desktop alongside Windows 10. It prompted for select HDD to install MBR(I dont know what that mean). I clicked sda. The installation went well. After reboot I see a message "Kernel panic - not syncing: Fatal Machine check". Full logs here: http://pastebin.com/36794





# Do your homework

ridip: hi guys, I have a query

ridip: If Swift and Ceilometer are communicating, and if swift ... Would

the request from Swift be hanged?

psachin: reedip: It should timeout

ridip: psachin: this is a behavior which one of our team members noticed

in stable/mitaka

psachin: reedip: The request hangs without an error? ridip: psachin: any idea about the timeout value?

ridip: psachin: no the request hangs indefinetly, without an error, on the

screen. Let me check the logs once though.





## Private messages

#### Avoid private messages

- /QUERY <nick>
- MSG <nick> <message>
- NOTICE <nick> <message>



Thanks



### Reference

#### How To Ask Questions The Smart Way

http://www.catb.org/~esr/faqs/smart-questions.html

#### Naked Pings

https://blogs.gnome.org/markmc/2014/02/20/naked-pings/

#### Slides

https://github.com/psachin/slides/





### **Thanks**

#### Email

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#### Blog

http://psachin.github.io/about

Made with Love, LTFX and GNU Emacs

