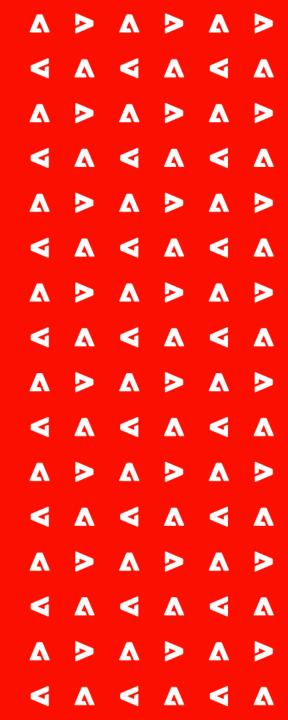


Data-driven Personalization for SecurFinancial

Markus Erwin | Adobe Radim Sevcik | Adobe January 2024





Initiatives to drive impact

Enable and execute experimentation and personalization among global stakeholders & teams.

Adopt Real-Time CDP for unified profile and more precision personalization

*Import Content
Fragments/Templates for
speed of scale and execution

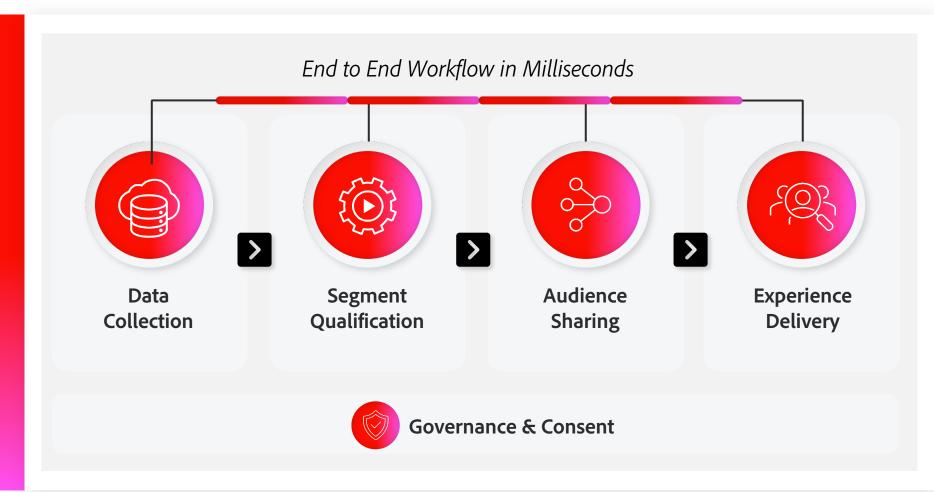
Key Challenges

- Create personalized experiences for each visitor on the homepage.
- Avoid overwhelming users with excessive information and choices.
- Effectively govern the release process for new features and updates.
- Ensure changes are implemented smoothly and securely.
- Prevent disruptions to critical operations.

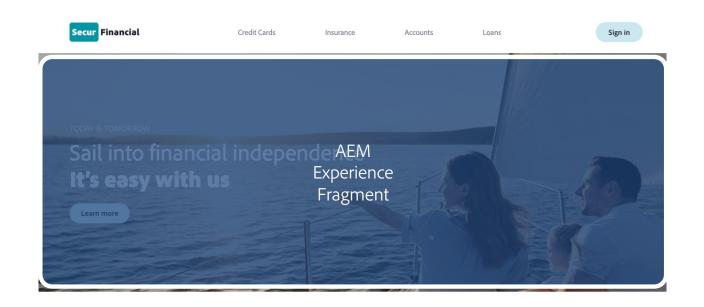


Adobe Target and Adobe Real-Time CDP

- Rich real-Time CDP audience profiles combine behavioral event data with other sources
- Leverage Real-Time CDP
 profile data of a known loyal
 customer who is engaging
 through the site or app to
 instantly personalize or test
 messages via Target.



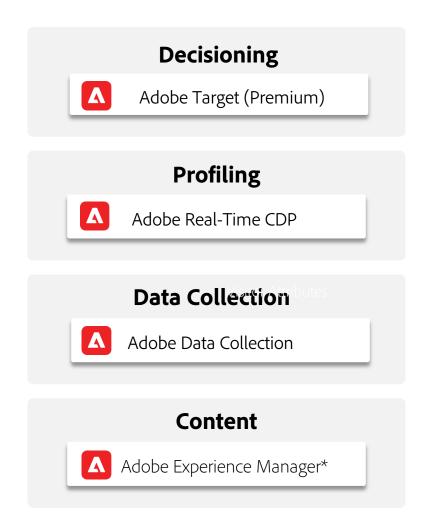
Dynamic personalized experience (every time)



Popular offers and services





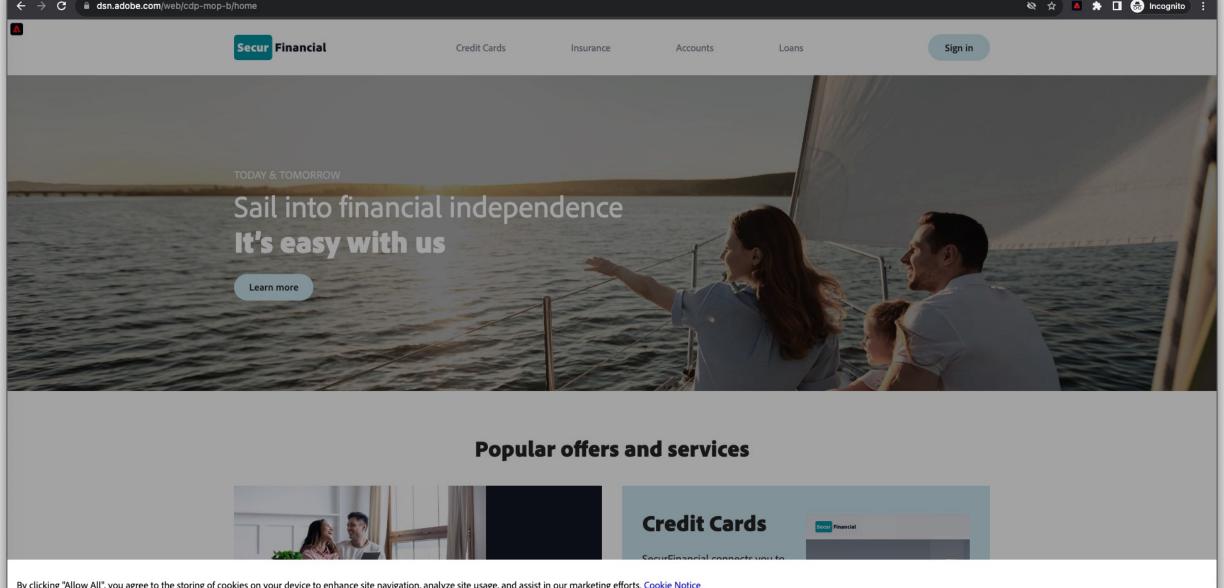


DEMO



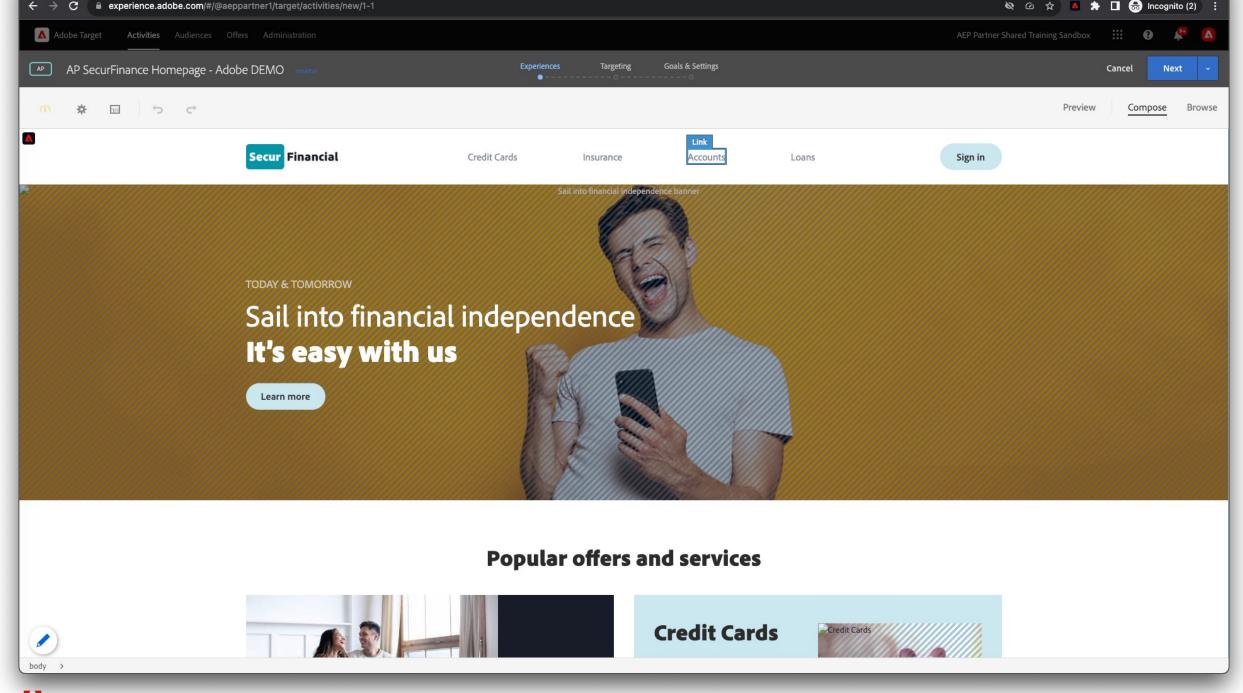
Meet Bartek



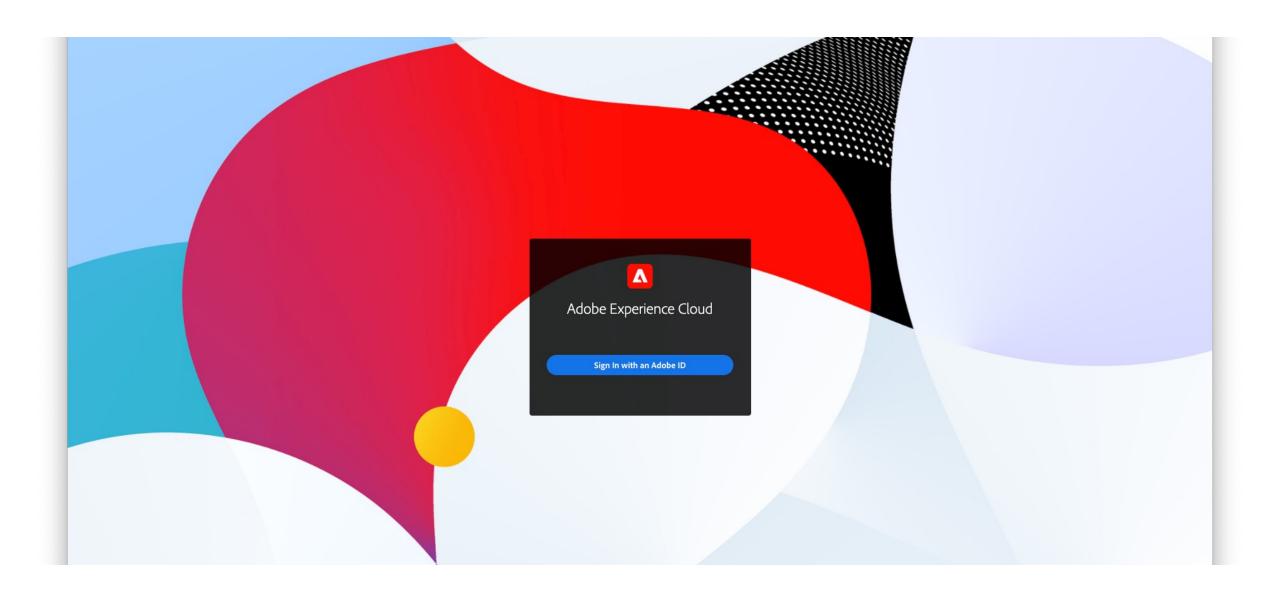


By clicking "Allow All", you agree to the storing of cookies on your device to enhance site navigation, analyze site usage, and assist in our marketing efforts. Cookie Notice

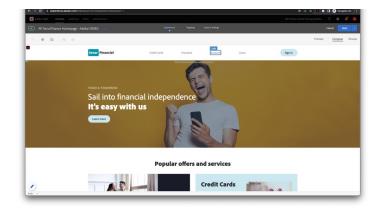
Allow All Disable All

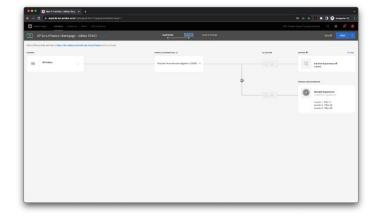


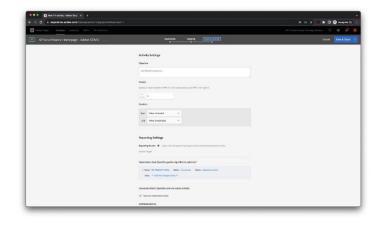
Switch to Live Demo



Demo Journey Highlights







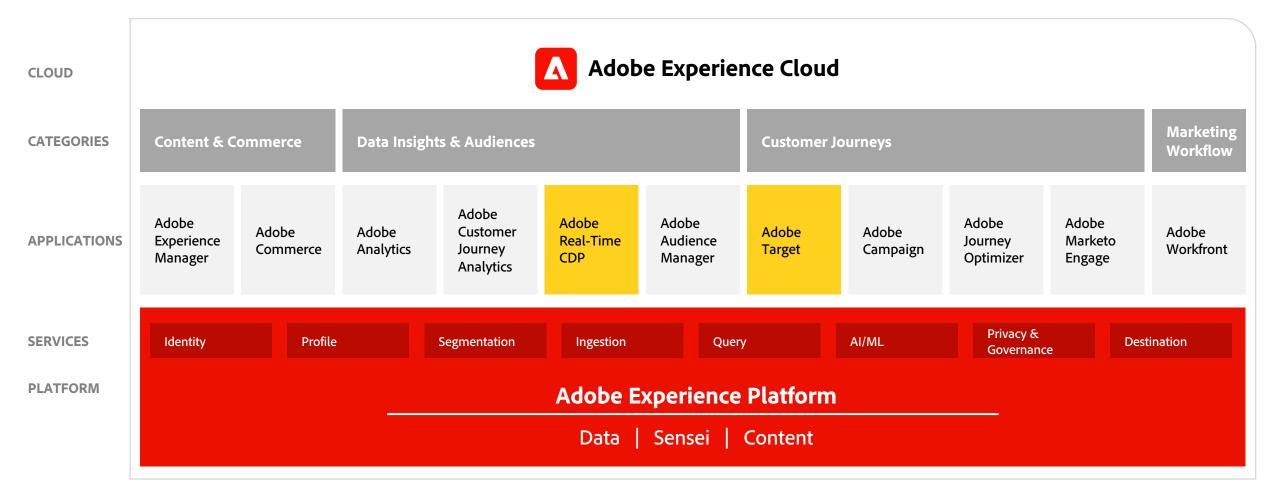
Unique Personalization for every visitor

Precise Targeting with RT-CDP

Integrated analytics and governance

Adobe Experience Platform:

A Next-Generation Platform for Real-Time Analysis & Actionable Profiles



Precision data-driven personalization at scale

01

Comprehensive manual and AIpowered testing and personalization at scale with Adobe Target 02

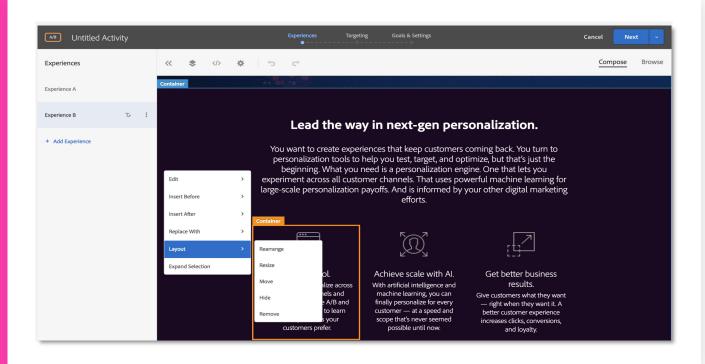
Integrated analytics for confidence in reporting and optimization

03

Unified profile data schema and segments for sophisticated personalization activation sourced from all online and offline interactions from Real-Time Customer Data Platform

04

Rapid, dynamic experience variation creation utilizing sourced experience and content fragments providing brandapproved assets from Adobe Experience Manager



6.5x

Return on investment in 3 years on average

6 months

Payback window for return on investment

