ADOLFO FIDEL CHAVEZ IV

4126 Donna Lynn Dr. // adolfochaveziv@gmail.com // 832-350-3098

PROFILE

22 year old college student pursuing a Bachelor's degree in Computer Science at the University of Texas at Tyler. Aspiring to develop cybersecurity technologies and lead cyber defense for aerospace organizations such as NASA or SpaceX.

EXPERIENCE

AMERICAN EAGLE OUTFITTERS; HOUSTON, TX - JUNE 2024 - PRESENT

Brand ambassador.

Delivered exceptional customer service by assisting with product selection, sizing, and inquiries. Managed merchandise presentation, including folding, sizing, and restocking items. Promoted store credit cards and loyalty programs, and signed customers up for AEO loyalty accounts and credit cards. Contributed to store cleanliness and organization, ensuring a welcoming environment for customers. Maintained open communication with management, fostering a collaborative team atmosphere and addressing any operational needs promptly.

ZARA, INC.; HOUSTON, TX – JUNE 2023 - DECEMBER 2023

Retail associate.

Processed sales, return, and exchange transactions with employee credentials. Completed thorough training to operate as a sales representative with marketing curriculums that prioritize customer satisfaction and efficiency. Coordinated online clothing orders with interactive Zara database software. Performed manual labor, such as lifting heavy boxes, pushing clothing trolleys, and carrying heavy clothes around between warehouses.

MATHNASIUM; TYLER, TX - JANUARY 2023 - AUGUST 2023

Math tutor.

Tutored Mathnasium users in subjects of math from a 3rd-grade to 8th-grade level. Managed database information on users' lesson plans, including completed Work Out Book pages, Prescriptives, and Focus-Ons. Kept healthy relationships with clients and maintained a positive work attitude during tutoring sessions.

TECHNOCYCLE; HOUSTON, TX - MAY 2020 - APRIL 2022

Computer technician.

Handled servers, laptops, PCs, and all-in-ones of all types in data wiping and reselling processes. Cleared data from hard drives using data wiping software. Managed re-sold assets through database management, and maintained an asset list through a central database. Regularly took inventory of serviced products using Microsoft Excel, and took general inventory of the warehouse. Cleaned PCs, servers, and all-in-ones to ensure

sustainable functionality. Diagnosed computer errors. Repaired servers, laptops, PCs, and all-in-ones with a variety of RAM, CPU, power supply, and hard drive components. Used heavy machinery requiring personal protective equipment to put nonfunctioning products out of service. Sorted finished product to be shipped and organized them throughout the warehouse.

SODEXO, INC.; TYLER, TX - AUGUST 2020 - DECEMBER 2020

Cashier/food service worker.

Prepared and served food products. Sanitized the workstation with approved tools. Handled a variety of dishes, utensils, pots, pans, tools, and equipment in sanitization. Managed containment and storage of food to maintain healthy condition. Maintained professional workplace attitude with other team members.

CAMP BLESSING; BRENHAM, TX - MAY 2018

Junior counselor.

Volunteered to assist campers with special needs. Duties included but were not limited to supporting camp events through labor and general productivity. Organized a buddy systems with campers. Managed the cleaning of our camp lodge according to assigned duty roles. Participated in engaging activities with campers and other counselors to fulfill campers' experiences.

EDUCATION

UNIVERSITY OF TEXAS AT TYLER; TYLER, TX – CLASS OF 2026 ENERGY INSTITUTE HIGH SCHOOL – CLASS OF 2020 SAT SCORE – 1340

COMPUTER SKILLS

OS: Mac, Windows, Linux

Apps: Microsoft Word, Excel, PowerPoint, Adobe Premiere, iMovie, LMMS, SolidWorks

Code: HTML, CSS, JavaScript, C++, Java, SQL, Mac/Linux/Windows Command Line, bash, zsh

PERSONAL

Officer position in UT Tyler's Cybersecurity and Data Analytics club. Bass guitarist for bands, Life Scout and Quartermaster for Boy Scout Troop 655, baking, cross country, biking and bicycle repair, personal fitness, web development, camping.