Andrei Dolgushin
Project Manager

CAREER HIGHLIGHTS

▶ Over 10 years of experience managing projects of up to 10 people and teams of up to 20 people.

▶ Delivered multiple large projects for clients in UK, US and Europe in Betting, Loyalty Programs, Education industries.

▶ Strong communication, people management, presentation skills.

▶ Experience with Agile/SCRUM and PMP/PRINCE/Waterfall frameworks, risk management, release management.

Highly-skilled IT specialist with technical background and more than 10 years of experience as IT Project Manager.

Overview: Project manager with experience on various projects. Have IT background, able to speak on the same language with both customer and the development team.

TECHNICAL EXPERTISE

▶ Tools: MS Project, JIRA, MS Office, Google Suite

▶ Operation Systems/Platforms: Windows, MacOS, iOS

EXPERIENCE

INTETICS INC. - Minsk, Belarus   Nov 06 - Present

Team Manager / Project Manager (Nov 06 - Present)

Representative Development Projects:

▶ **Dev team for a large UK Bookmaker**
Managed a team of up to 20 people for a UK customer. Our team build a critical component for a large distributed enterprise system for 3,000 betting shops for a leader in the global betting and gaming market.

Responsibilities:

Governance with client, communication, hi-level resource planning. Building the team: interviews, onboarding, performance management, mentoring. Overseeing portfolio of projects, resource planning, reporting. Managing individual projects. Business trips to UK.

Technologies and Tools: JIRA; MS Project;

Team Size: 20 people.

▶ **Complex integration project**
Managed Belarus dev team as part of a complex integration project between 3 cross-national development teams for a UK company. Deep integration into client IT organization.

Responsibilities:

Lead Belarus team through all project stages. Project initiation: communicated with program manager and stakeholders, defined scope and project stages, defined budget, formed the team, hired resources. Planning: defined scope, consulted with technical team, facilitated technical discussion and

estimation, created project plan. Execution: communicated with program manager, stakeholders, team and integration partners on daily basis, managed risks, resolved issues, reported status and issues, tracked progress Closing: Facilitated finalisation of development effort, liaised with program manager, stakeholders, QA team, deployment team to close off all activities and deliverables including code, release strategy, and transition to support

Technologies and Tools: MS Project; JIRA; Google suite; MS Office; PRINCE; PMP;

Project Size: 5 developers + 2 QA.

▶ **Development/Support team for a key product**
Played a Scrum Master role on a project of 8 people for 2 years building a key product for a UK customer.

Responsibilities:

Been responsible for SCRUM events and processes, conducted daily, planning, mid-iteration, and retrospective meetings. Communicated with the customer, resolved issues and conflict situations, proactively tuned processes in the team. Facilitated communication within the UK/Belarus development team. Collected team feedback, raised issues, removed impediments.

Technologies and Tools: JIRA; Google Docs;

Project Size: 5 developers + 2 QA.

▶ **Key solution for an US based health/education services provider**
Lead a team of 10 people building and maintaining an educational platform for US customer. We built a few solutions from scratch to production for 1,000s of users in multiple US states including web application, backend services, database tools.

Responsibilities:

All aspects of project management and team management.

Technologies and Tools: JIRA; MS Project;

Project Size: 8 developers + 2 QA

▶ **Front end solution for a US based startup; successful exit as a result**
Lead a team of 10+ software engineers building the B2C and B2B portions of an Amazon technology challenge award winning US technology startup; startup had a successful exit as a result of the project.

Responsibilities:

All aspects of project management and team management. Business trips to the US.

Technologies and Tools: JIRA; Basecamp;

Project Size: 10+ developers, 2 QA

LANGUAGE

English – Advanced
French, Spanish – Elementary

EDUCATION

Belarusian State University of Informatics and Radioelectronics - Minsk, Belarus **Bachelor's Degree (2005)**