Oscar Cardenas Gomez

From: Giovanni Velasco Perez

Sent: Friday, April 21, 2023 11:48 AM

To: Oscar Cardenas Gomez

Cc: Cesar Rincon Lopez; Daniel Galan Garzon

Subject: Re: Approval: Access to social networks to BANCOLOMBIA SERVICIOS PROFESIONALES

TCS Confidential

Dear Oscar.

Please create the RFC. This Can only be approved in Read only mode (no upload of information will be allowed)

Head - Information Security Colombia & Peru

From: Oscar Cardenas Gomez <oscar.cardenas@tcs.com>

Sent: Wednesday, April 19, 2023 3:32 PM

To: Giovanni Velasco Perez <g.velascoperez@tcs.com>

Cc: Cesar Rincon Lopez <rincon.cesar@tcs.com>; Daniel Galan Garzon <daniel.galan@tcs.com> **Subject:** Approval: Access to social networks to BANCOLOMBIA SERVICIOS PROFESIONALES

TCS Confidential

Dear Giovanni, I hope all is well.

We request your approval to include our Bancolombia professional services project team members in the group "CORPPROXY Facebook, YouTube, LinkedIn, Whatsapp AD group" to have access to the links of "these social networks (facebook.com, linkedin.com, whatsapp.com, Instagram.com, youtube. com) the applicability of these urls are used for implementations facing the Bancolombia Content Portal, without these accesses there will be limitations and we will have impediments to complete commitments facing Business, impacting in a counterproductive way the User's experience and value delivery.

Below I relate mail of the bank leader's request,

Thank you in advance for your support with this request.

Gracias por la atención prestada, quedo atento a sus comentarios.

Cordial Saludo.

Oscar Eduardo Cardenas Gomez

Service Manager Teléfono: 313 4009737 TCS Colombia

Email: oscar.cardenas@tcs.com



Building on belief

TCS Confidential

From: Edison Daniel Montoya Bernal <eddmonto@bancolombia.com.co>

Sent: Wednesday, April 19, 2023 2:14 PM

To: Oscar Cardenas Gomez <oscar.cardenas@tcs.com>

Cc: Alexis David Rendon Chica <arendon@bancolombia.com.co> **Subject:** Restablecer permisos navegación equipo TCS - Alexis Rendón

Importance: High

"External email. Open with Caution"

Saludos Oscar! Equipo!

Por favor tu apoyo para restablecer los permisos / políticas de navegación a Internet del equipo Portátil de Alexis Rendón: Facebook, YouTube, LinkedIn, y demás redes sociales para completar sus compromisos / implementaciones de cara al Portal de Contenidos de Bancolombia. Dichas limitantes lo tienen impedido para completar compromisos de cara a Negocio impactando de forma contraproducente experiencia de Usuarios y entregas de valor.

Muchísimas gracias por el apoyo!

Cordialmente,



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