Home | My Apps   My Worklist Contact Us | Logout

Ultimatix | 🌐 **Global Helpdesk**   Welcome Jessica Lopez Dua... (1888721) ▼

Change Registration
Change Request is resolved. Please provide your
valuable feedback by clicking Feedback Button.

Change Request No. 9675766 Logged Date 04/12/2020 10:19:14

Ticket Management

Change Management

Change History

Change Registration

ReOpen Rejected CR

Delegation

Change History -
Archived

Change Draft History

Help

Tip Of the Month

**Requester can update
the ticket description
from Lotus notes client
and can close the ticket
as well(if it is pending
for user's confirmation)**

CR Details

CR Title	acceess blocked site Github
Change Area	Infrastructure - IS Security ▾
Change Module	Proxy (Automated) ▾
Change Item	Allow access of Internet blocked Site - Laptop ▾
Change Summary	Allow access of Internet blocked Site - Laptop ▾

Prerequisites

Host Name	50HW016642	Asset Id	1888721
Deployment Start Date	07/12/2020	CR Expiry Date	26/02/2021 *

Client Approval   ○ Required ◉ Not Required   Permanent CR   ○ Yes ◉ No

Change Request Description:
Dear User, Kindly Fill up all details in Prerequisites TAB, Please Refer Proxy Blocked Page to identify Categories, If Multiple categories reflected on Proxy blocked Page then any one of the categories can be select. Please refer the attached Help Document to fill the prerequisites details.

Potential Benefits by implementing CR:
certain packages required for node development must be installed from GitHub

Loss in case if not implemented:
the development could not be carried out efficiently

Dear Associate,

Protecting your private information is of importance to you. Please refrain from entering any text or uploading any attachment that contains Sensitive or Personally Identifiable Information (PII) while logging the ticket or CR.If any PII data is present in the ticket description, it may be visible to solution providers or others to whom the ticket may be forwarded over email for resolution.

Solution

Resolved By	InternalIS.SecOpsSup	Resolved Date	07/12/2020 17:38:52

Proposed Implementation: ----

Backout Recovery Plan: ----

Message to User: Your privilege request has been implemented.For any queries please write mail to us on emailid present in CR approver field

Approve/Reject Comments: Approve

[Accept] [Reopen]

▲ **User Info**

User ID	1888721	Branch	Colombia ▾	WON-SWON	2838423
User Name	Jessica Lopez Duarte	Location	MEDELLIN ▾	Project Name	Bancolombia Development
OU Name	NGM-LATAM-Paren ▾	Mobile Number	3182341691	Email	ja.lopezduarte@tcs.com
Sub-OU Name	NGM-LATAM-1.0 ▾	Floor/Zone/Cubicle No.	-homework	VoIP/Desk Number	-/-

Relationship | BANCOLOMBIA S.A |

☞ **Click Here** to update your contact details in GESS. It will take one hour to reflect the updated changes in GHD.

Attachments   (Maximum File Size: 7 files of 1024 KB each)

| Choose File | No file chosen | | UpLoad | |

S.No.	File Name	Employee No.	Upload Date	Size (KB)	
1	githubaccess.PNG	1888721	04/12/2020 20:46:37	72.10	Delete

| Back | Update | Submit | Help | Trace | Clone CR | Feedback |

WorkFlow

Approver ID	Approver Name	Role	Action Performed	Duration	OnDate
1676914	lopez.pamela@tcs.com	PL	Approve	29	04/12/2020 20:49:14
1404103	g.velascoperez@tcs.com	Sub OU ISM	Approve	4660	04/12/2020 21:18:11
5511	InternalIS.SecOpsSupport@tcs.com	IAM	Approve	71	08/12/2020 02:58:04

NOTE - Duration is the idle time in minutes spent by the CR in this Level

Browser and Display Compatibility