



Change Registration

Change Request No. 9706555 Logged Date 24/12/2020 14:46:37

Ticket Management

Change Management

Change History
Change Registration
ReOpen Rejected CR
Delegation
Change History - Archived
Change Draft History

Help

CR Details

Resolution Time: 06/01/2021 17:30:00

CR Title	Install WAS - Jessica Andrea Lopez Duarte - Bancolombia ADM
Change Area	Infrastructure - Software
Change Module	Customer Supplied Software
Change Item	Install - Software - Customer Source
Change Summary	Install - Software - Customer Source

Prerequisites

Host Name	50HW016642	Asset Id	1888721
Deployment Start Date	25/12/2020	CR Expiry Date	28/02/2021 *
CR Category	Development	CR Raised For	<input type="radio"/> Individual <input checked="" type="radio"/> Project
Client Approval	<input type="radio"/> Required <input checked="" type="radio"/> Not Required	Permanent CR	<input type="radio"/> Yes <input checked="" type="radio"/> No

Change Request Description	PLEASE install WAS: ID:1888721 Jessica Andrea Lopez Duarte Asset id: 50HW016642 WON: 2838423 Bancolombia Development
Potential Benefits by implementing CR	Client Application Development
Loss in case if not implemented	Noncompliance of activities in the client

Dear Associate,

Protecting your private information is of importance to you. Please refrain from entering any text or uploading any attachment that contains Sensitive or Personally Identifiable Information (PII) while logging the ticket or CR. If any PII data is present in the ticket description, it may be visible to solution providers or others to whom the ticket may be forwarded over email for resolution.

User Info

User ID	1888721	Branch	Colombia	WON-SWON	2838423
User Name	Jessica Lopez Duarte	Location	MEDELLIN	Project Name	Bancolombia Development
OU Name	NGM-LATAM-Paren	Mobile Number	3182341691	Email	ja.lopezduarte@tcs.com
Sub-OU Name	NGM-LATAM-1.0	Floor/Zone/Cubicle No.	-homework	VoIP/Desk Number	-/-
Relationship	BANCOLOMBIA S.A				



[Click Here](#) to update your contact details in GESS. It will take one hour to reflect the updated changes in GHD.

Attachments (Maximum File Size: 7 files of 1024 KB each)

Choose File No file chosen UpLoad

S.No.	File Name	Employee No.	Upload Date	Size (KB)
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1	AdemdumV8.pdf	1888721	25/12/2020 01:16:18	671.17	<input type="button" value="Delete"/>
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Cancel CR

Back

Update

Help

Trace

Clone CR

Auto Implementation Workflow

Role

PL

Approvers

Dania Lopez Velasquez - 1676914

This CR Request have been System Approved at PL as part of the Straight through CR Implementation Initiative. If this CR is identified as erroneous, it can be Rejected within 7 days of Registration/Categorization/Updation.

WorkFlow

Approver ID	Approver Name	Role	Action Performed	Duration	OnDate
829759	miguel.pena@tcs.com	Location Change Mgr.			25/12/2020 01:16:37
POOL		Infra-Implement			

NOTE - Duration is the idle time in minutes spent by the CR in this Level