SupportAI 0.1.0 OAS 3.1

/openapi.json

AI-powered customer support triage and response generation system. Automatically classifies tickets, assigns priority, and generates draft responses with knowledge base citations.

health ⌃

GET **/health** Health Check ⌃

Check application health and dependency status.

Returns: Health status including service availability

Parameters
[Cancel]

No parameters

| Execute | Clear |

Responses

Curl

```
curl -X 'GET' \
  'http://localhost:8000/health' \
  -H 'accept: application/json'
```

Request URL

```
http://localhost:8000/health
```

Server response

Code	Details

200

Response body

```
{
  "status": "healthy",
  "environment": "development",
  "services": {
    "qdrant": "healthy",
    "redis": "healthy"
  }
}
```

Download

Response headers

Code	Details

```
content-length: 98
content-type: application/json
date: Sun,04 Jan 2026 19:47:20 GMT
server: uvicorn
x-request-id: req-1767556041.1769116
```

Responses

Code	Description	Links
200	Successful Response	*No links*

Media type

application/json

Controls `Accept` header.

Example Value   Schema

```
{
  "status": "string",
  "environment": "string",
  "services": {
    "additionalProp1": "string",
    "additionalProp2": "string",
    "additionalProp3": "string"
  }
}
```

GET **/health/ready** Readiness Check ⌄

GET **/health/live** Liveness Check ⌄

tickets ⌃

POST **/api/v1/tickets/process** Process a support ticket ⌄

GET **/api/v1/tickets/metrics** Get processing metrics ⌄

root ⌃

GET **/** Root ⌄

Schemas ⌃

AnswerDraft › Expand all **object**

CitationOutput › Expand all **object**

HTTPValidationError ›   Expand all   **object**

HealthStatus ›   Expand all   **object**

PolicyCheckOutput ›   Expand all   **object**

ProcessResponse ›   Expand all   **object**

TicketInput ›   Expand all   **object**

TicketOutput ›   Expand all   **object**

TriageOutput ›   Expand all   **object**

ValidationError ›   Expand all   **object**