

Contract Details

1. **Full Name of the Contracting Body:**

The Highland Council

2. **Name and ID of the Contract:**

Highland Council Workplace Management System RFI JUL508663

3. **Services Required:**

The Highland Council requires a public-cloud hosted, mobile-ready Integrated Workplace Management System (IWMS) with the following functionalities:

- **Estate Management:** Handling of all aspects related to council estates, including but not limited to, asset tracking and valuation.
- **Property Management:** Oversight and administration of council properties, including lease management and property valuations.
- **Facilities Management:** Maintenance (both reactive and planned), statutory compliance (covering legionella, asbestos, fire safety), and room/equipment management.
- **Construction Programme and Project Management:** Management of construction-related projects, including financial tracking and project planning.
- **Sustainability and Energy Management:** Monitoring and reporting on energy usage and sustainability efforts, aimed at improving council properties' environmental footprint.

Additional system features should include:

- Condition surveys and asset management.
- Project management tools with financial tracking capabilities.
- Energy management tools and sustainability reporting.
- User-customizable business intelligence dashboards and reporting capabilities.
- Mobile device support for surveys and maintenance tasks.
- Integration capabilities with financial systems, GIS, and a Master Data Management (MDM) Integration Hub middleware solution.

4. **Financial Constraints:**

No specific budget is mentioned in the RFI documents.

5. **Vendor Requirements:**

- Must offer a Commercial Off The Shelf (COTS) product with a proven track record in the public sector.
- Compliance with minimal bespoke customization needs.
- Support for the Scottish system of landownership.
- Scalability and integration capabilities with existing systems.
- Compliance with GDPR and other relevant standards (e.g., BS7666).
- Support for single sign-on through Microsoft Active Directory Federation Services (ADFS).

6. Other Considerations:

- The solution must be updated to reflect new and changing legislation at no additional cost.
- A robust and detailed audit trail for tracking changes is required.
- The place of performance is in the Highlands and Islands region of Scotland (UKM6).
- The system should be capable of supporting approximately 2000 named users with up to 250 concurrent users.

7. Deadline for Responses:

Interested suppliers must register their interest and respond by 22/07/2024 at 12:00 local time through the Public Contracts Scotland website.

This RFI is a preliminary market consultation and does not constitute a formal invitation to tender.

Best matches

Based on the requirements of The Highland Council for an Integrated Workplace Management System (IWMS) and the analysis of the company data in the database, the following companies could potentially be suitable for further consideration:

1. Seaforth Analytical Services

- Specializes in procurement spend analytics, procurement business intelligence, and supply chain data expertise.
- Located in Glasgow, Scotland.
- Notable for their expertise in data-driven decision-making and optimization of procurement processes.

2. Workpro

- Offers case management software for HR, complaints, and FOI purposes.
- Based in Edinburgh, Scotland.
- Known for developing software that handles complex data and processes, with a focus on compliance and integration capabilities.

3. Compute Scotland

- Specializes in computing solutions including cloud computing services, data storage and management, IT consulting, cybersecurity, and custom software development.
- Their expertise in cloud services and IT consulting could be relevant for the council's need for a public-cloud hosted, mobile-ready IWMS.