Contract Details

1. **Contracting Body:** Ayrshire College
2. **Contract Name and ID:** Ayrshire College InTune Remediation Project 2024-QQ-07
3. **Required Services:**
   - **Device Management and Security Enhancement:** Utilizing Microsoft Intune to improve device management and security posture.
     - Removal of existing devices from all portals (Entra, Defender, Intune).
     - Creation of device clean-up policies and automation.
     - Reconfiguration and implementation of device compliance policies.
     - Application of device compliance across all corporate managed devices.
     - Implementation of device registration for personal devices where possible.
     - Establishment of easy and automated device enrollment processes.
     - Implementation of patch policies using update ring cycles.
     - Review and potential replacement of Patch my PC.
     - Suggestion of approaches for application delivery and updates.
     - Cleanup of existing policies and implementation of new configuration approaches.
     - Implementation of procedures/automation for updating relevant settings.
     - Documentation of key processes for the college technical team.
     - Exploration of Microsoft recommendations on Entra as the main IDP.
     - Implementation of conditional access policies.
     - Review and recommendation of improvements to the BYOD strategy.
     - Recommendation of training for the technical team.
     - Implementation of naming standards for devices.
4. **Financial Constraints:**
   - No specific budget amount provided.
   - Pricing should be exclusive of VAT but inclusive of all other costs.
   - Lowest bid will receive maximum points, with other bids scored on a pro-rata basis.
5. **Vendor Requirements:**
   - Must be suitably experienced and resourced to deliver the specified service requirements.
   - Team must consist of professionally trained, adequately experienced staff under senior management control.
   - Must have an up-to-date and robust business continuity plan and exit strategy.
6. **Other Considerations:**
   - **Deadline for Submissions:** 16 April 2024 at 12:00 noon.
   - **Contract Duration:** 3 months, with work to be completed by the end of June 2024 if possible.
   - **Evaluation Criteria:** Technical (30%) - Ability to deliver service (10%), Service proposal (20%); Commercial (70%) - Total cost.

- **Device Scope:** Approximately 1200 Windows devices, 250 Mac, 50 iOS, 20 Android.
- **Performance Location:** Main place of performance is Ayrshire College Campus Kilmarnock, though remote or hybrid solutions will be considered.
- The college emphasizes the importance of minimizing disruption to staff and students during the project. Bidders are encouraged to provide detailed proposals on their approach, resources, and timelines to demonstrate their capability to deliver the project efficiently.

Best matches

Based on the requirements of the Ayrshire College InTune Remediation Project 2024-QQ-07, the following companies from the knowledge base could potentially meet the project's needs for device management and security enhancement utilizing Microsoft Intune:

1. **Enterprise Systems UK Ltd**
   - Specializes in IT solutions, including system integration and IT consulting.
   - Offers services in cloud computing and cybersecurity, relevant for managing Microsoft Intune and enhancing security.
   - [Enterprise Systems UK Ltd](#)
2. **IRW Systems**
   - Experienced with Microsoft Dynamics 365 and Azure, indicating familiarity with Microsoft ecosystems.
   - Capable of project management and IT support, which could be beneficial for the project's execution.
   - [IRW Systems](#)
3. **Onestop IT**
   - A leading IT support company based in Edinburgh and Glasgow, Scotland.
   - Specializes in IT services including tech support, IT solutions, and IT strategy consulting.
   - Notable projects include IT infrastructure upgrades and cloud migrations.
4. **Certum**
   - Offers services in IT infrastructure upgrades and Office 365 migrations.
   - Based in Scotland, indicating familiarity with the local market and potential ease of collaboration.
5. **Consider IT**
   - Located in Edinburgh, specializes in IT infrastructure upgrades, cloud migrations, and cybersecurity training.
   - Their experience with cloud migrations and IT support services could be beneficial for the project.
6. **MJDSYSTEMS**
   - Based in Inverness, has completed projects involving IT infrastructure upgrades,

cybersecurity assessments, and cloud migrations.
- Their comprehensive IT service offerings make them a strong candidate.
7. **Dunedin IT**
- A Scotland-based IT support company with experience in network infrastructure upgrades and cloud migrations.
- Their focus on IT support and services could align well with the project's requirements.

These companies have relevant experience and capabilities that align with the project's requirements for device management, security enhancement, and the use of Microsoft Intune.