Contract Details

1. **Full Name of the Contracting Body:**
   Viewpoint Housing Association Limited
2. **Name and ID of the Contract:**
   Keystone IT Consultancy Support APR503083
3. **Services Required:**
   The contractor is required to provide comprehensive IT consultancy support services for the Keystone asset management software, including but not limited to:
   - Expertise on all Keystone modules such as KAM (Asset Management), KSI (Servicing & Compliance), KAR (Asbestos Register), KPM (Planned Maintenance), Foundation (Mobile), KGI, and Systems Administration.
   - Understanding of business requirements related to Keystone use, encompassing compliance, Scottish Housing Quality Standard (SHQS) stock data, forecasting, stock condition surveys, asbestos management, Energy Performance Certificate (EPC) data, contracts management, and system interfaces.
   - Provision of flexible ad hoc support including training for both new and existing staff, data correction support, scheduling and validating survey jobs, reconciliation of servicing contract invoices, and ad hoc report production.
   - Offering any other necessary business or system usage advice as required.
4. **Financial Constraints:**
   No specific budget details are provided within the documents.
5. **Geographic Restrictions:**
   While no explicit geographic restrictions are mentioned, the contract is intended for work within Scotland.
6. **Vendor Qualifications:**
   The vendor must demonstrate:
   - Expertise in Keystone Asset Management software and its modules.
   - Knowledge of housing association business processes and requirements.
   - Ability to provide flexible, timely support.
   - Compliance with health and safety standards.
   - Provision of staff identification badges.
7. **Other Relevant Information:**
   - **Contract Period:** The contract is set for 10 months, starting from 1 June 2024 to 31 March 2025, with an option to extend for two additional 12-month intervals.
   - **Performance Management:** The contractor is required to engage in performance management activities, including monthly KPI reporting and meetings.
   - **Pricing Submissions:** Contractors must submit their pricing as per Schedule 1 (details not provided in the documents).
   - **Contract Notice:** The contract notice has been published on Public Contracts Scotland.
   - **Tender Submissions Deadline:** Submissions are due by 12 pm on 30 April 2024.

- **Background:** The contractor will be supporting Viewpoint's use of the Keystone system, which was implemented in 2020, by providing expertise, training, and ad hoc assistance to ensure the effective use of the asset management software across the housing association's operations.

Best matches

Based on the requirements for the Keystone IT Consultancy Support contract with Viewpoint Housing Association Limited, the following companies from our knowledge base could potentially be a good match:

1. **Kingfisher Systems**
   - Location: Not specified in the document.
   - Description: Offers a wide range of IT services including software development, system integration, network infrastructure, cybersecurity solutions, and has experience with government contracts.
   - Notable Projects: Significant presence in the government sector providing IT services and solutions.
2. **Consider IT Limited**
   - Location: Edinburgh and surrounding areas.
   - Description: Specializes in IT support services, managed IT services, cloud computing solutions, and cybersecurity services.
   - Notable Projects: IT infrastructure upgrade for local businesses, website development, cybersecurity training, and cloud migration projects.
3. **Portaltechnologies**
   - Location: Scotland.
   - Description: Provides IT support services, network solutions, managed services, consultancy, and cybersecurity services.
   - Notable Projects: Not specified in the document.
4. **Edinburgh Computer Services**
   - Location: Scotland.
   - Description: Offers IT solutions, technical helpdesk support, computer support, and consulting services for small and medium-sized businesses.
   - Notable Projects: IT infrastructure setup, helpdesk support, cybersecurity consulting, and cloud migration projects.

5. **Onestop IT**
   - Location: Edinburgh and Glasgow, Scotland.
   - Description: Provides a range of IT services including tech support, IT solutions, and IT strategy consulting for businesses.
   - Notable Projects: IT infrastructure upgrade, cloud migration, and IT strategy consulting for various businesses.
6. **Cloud Cover IT**
   - **Website**: http://cloudcoverit.co.uk
   - **Description**: Based in Hamilton, Scotland, Cloud Cover IT specializes in leveraging technology to enhance collaboration and productivity. They focus on eliminating paper-based processes and improving efficiency through innovative solutions.
   - **Notable Projects**: Their expertise in cloud services and IT solutions could be beneficial for managing and optimizing Keystone asset management software.
7. **Software Advisory Service**
   - **Website**: https://yourshortlist.com
   - **Description**: Located in Glasgow, Scotland, Software Advisory Service provides expert advice on software solutions for businesses. Their consultancy services could align with the IT consultancy support required for Keystone.
   - **Notable Projects**: While specific projects are not listed, their focus on software solutions and advisory services could be relevant for the Keystone project.
8. **Compute Scotland**
   - **Website**: Not provided
   - **Description**: Compute Scotland specializes in cloud computing services, data storage and management, and IT consulting. Their services could support the cloud-based aspects of Keystone asset management software.
   - **Notable Projects**: Specific projects are not detailed, but their expertise in cloud services and IT consulting could be advantageous.

These companies have demonstrated capabilities in IT consultancy and support services that could align with the requirements for providing comprehensive IT consultancy support for the Keystone asset management software. However, further inquiry into their specific experience with Keystone or similar asset management software systems would be necessary to confirm their suitability.