

Contract Details

1. **Contracting Body:** Aberdeenshire Council
2. **Contract Name and ID:** Housing Personal Safety & Lone Working Protection RFI MAY505520
3. **Services Required:**
 - Provision of a personal safety and lone working protection system specifically designed for the housing department staff of Aberdeenshire Council.
 - The system should cater to different risk levels among employees, likely incorporating physical safety devices for high-risk employees and a safety application suitable for mobile or tablet use for medium-risk staff.
 - The service must include a 24/7 alarm monitoring and response capability to ensure immediate assistance is available whenever needed.
 - Comprehensive training and support for the use of the system and devices provided, ensuring staff can effectively utilize the safety measures in place.
 - The system and services must comply with Aberdeenshire Council's Security Compliance Standards, ensuring adherence to specific security protocols and requirements.
4. **Financial Constraints:**
 - This is a Request for Information (RFI), not a formal procurement, hence no specific budget is mentioned. The purpose is to gather market information for potential future procurement.
5. **Vendor Requirements:**
 - Vendors must possess Cyber Essentials certification as a minimum requirement, with Cyber Essentials Plus certification necessary for handling certain scenarios.
 - For high-risk services, additional accreditations such as ISO27000 may be required.
 - Vendors must have established information security policies, procedures, and designated security personnel.
 - Provision of staff training on data protection and cybersecurity is mandatory.
 - Must have adequate malware protection, backup procedures, and network security controls in place.
6. **Other Considerations:**
 - The RFI responses are due by June 3, 2024, indicating the timeline for suppliers to submit their information.
 - Although this is not a formal tender process but for market research, suppliers must agree to Aberdeenshire Council's detailed Security Compliance Standard.
 - The Council requires the ability to audit the supplier's security practices, ensuring transparency and adherence to security standards.
 - Services are to be provided within Aberdeenshire, Scotland, with some processing activities potentially occurring outside the UK, subject to prior written consent from Aberdeenshire Council.

This RFI is aimed at understanding the current market offerings for a personal safety system tailored for housing staff working alone, guiding Aberdeenshire Council in developing requirements for a potential future procurement.

Best matches

Based on the requirements outlined by Aberdeenshire Council for the Housing Personal Safety & Lone Working Protection RFI, the following companies from the knowledge base could potentially match the council's needs:

1. **Trackplot Limited**

- Specializes in safety and security solutions for outdoor workers, including real-time monitoring and emergency response capabilities.
- Has completed projects involving safety monitoring systems for various industries, which could be adapted for the housing department staff.

2. **Cybersafe Scotland**

- Provides comprehensive cybersecurity services, including risk assessments, training, and consultancy, which align with the council's requirements for Cyber Essentials certification and staff training on data protection and cybersecurity.
- Their focus on cybersecurity could ensure the proposed system complies with Aberdeenshire Council's Security Compliance Standards.

3. **SafePASS Project**

- Offers safety and security consulting, risk assessment, and management services, which could be beneficial in developing and implementing a personal safety and lone working protection system.
- Provides training and education programs, meeting the council's requirement for comprehensive training and support for staff.

4. **Scot-Tech Fire and Security**

- Specializes in the installation and maintenance of fire and security systems, including emergency response and training services.
- Offers product sales and distribution, which could include personal safety devices.
- Based in Aberdeen City, Scotland, aligning with the geographical preference.

5. **Safe and Sound Fire**

- Provides fire safety and security solutions, including emergency lighting which could be adapted for personal safety applications.
- Operates in Edinburgh and Glasgow, offering site visits, installations, and maintenance services.

6. Safehouse Habitats (Scotland)

- Specializes in creating safe and secure environments, with experience in providing solutions for hazardous work conditions.
- Based in Dundee, Scotland, indicating a potential to serve the Aberdeenshire area.

These companies offer a range of services that could be tailored to meet the specific needs of Aberdeenshire Council's housing department staff, including 24/7 alarm monitoring, compliance with security standards, and provision of training and support.