Adrian Salinas

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About Me

My name is Adrian Salinas and I'm 24 years old. I'm a full-time student at Lewis University, pursuing a degree in Computer Science. I've always been fascinated by computers and new technologies, which is why I chose to major in computer science. With the COVID-19 pandemic, I found myself offering technical support services to people in my community who needed help with their remote learning or work setup. It was a challenging time, but I was glad to be able to use my skills to make a difference in people's lives. As I continue my studies, I'm also thinking about my future career prospects. I'm definitely interested in pursuing a job related to computer science, since it's a field that aligns with my passion and skill set. I'm excited to see where my studies and experiences will take me, and I'm committed to making a positive impact in the world of technology.

Experience

October 2019 - June 2020

Best Buy, Joliet – *Sales Consultant*

- Greeted customers and helped them with their needs and wants
- Demonstrated knowledge of products in the store and the services offered
- Restocked products from the warehouse and organized shelves

July 2020 - August 2021

Beggars Pizza, Lansing– *Delivery Driver*

- Delivered orders in a timely and safe manner
- Prioritized delivery orders based on trip distance
- Maintained accurate records of deliveries and payments, ensuring timely and correct billing for customers

August 2021 – February 2023

Best Buy Geek Squad, Joliet – *Consultation Agent*

- Managed appointments in a timely manner, focusing on resolving customer issues
- Demonstrated understanding of warranties and what can be repaired under warranty or policy
- Packaged products appropriately for service and organized paperwork

PAPA JOES – *DELIVERY DRIVER*

- Delivered orders in a timely and safe manner
- Handle caterings order for parties and set them up for the customers.
- Maintained accurate records of deliveries and payments, ensuring timely and correct billing for customers

STAGECOACH – *SECURITY GUARD, BARBACK, BARTENDER*

- Ensured a safe and enjoyable environment for all patrons by monitoring the establishment and checking IDs.
- Prepared the venue by arranging furniture and maintaining clear areas for dancing and movement.
- Assisted behind the bar with stocking, organizing, and bartending as needed throughout the night.
- Provided excellent customer service while maintaining safety and compliance standards.

2

SKILLS

- Troubleshooting Windows/Apple/Chromebook OS
- Diagnosed and resolved hardware and software issues on computers and phones
- Communicated technical issues to customers in an understandable way
- Secured accounts and devices to prevent unauthorized access or hacking
- Educated customers on using products and services effectively
- Multitasked and prioritized tasks to provide efficient and timely support
- Applied critical thinking skills to find workarounds and multiple solutions for problems

SOFTWARE/APPLICATIONS

- Proficient in Microsoft Applications, Adobe Products, Global Service Exchange, NOVA, Discord, Cisco Systems, Javascript, HTML, PyCharm, and Java.
- Familiar with WireShark, Microsoft Azure Norton Antivirus, Webroot Antivirus, TrendMicro, Panda Cleaner, and F/MOD.

EDUCATION

August 2019- Current

LEWIS UNIVERSITY, ROMEOVILLE, IL - *COMPUTER SCIENCE*

- Russian First Year Language - Course Grade: A

- Presented two self-introduction presentations ●

Introduction to Computer Science - Course Grade: B
- Learned basic Python concepts ●

Networking - Course Grade: C
- Configured network switches with basic security for each device
- Assigned IPv4 and IPv6 addresses to devices
- Diagnosed and resolved network issues ●

Programming Fundamentals - Course Grade: C
- Completed Java labs
- Implemented methods and utilized multiple packages ●

Operating System - Course Grade: B
- Learned about upkeep methods for different operating systems, such as data defragmentation, CPU utilization, and memory usage.