ADRIAN NYKIEL

OUTBOUND ASSOCIATE

An active and energetic member of the Amazon team. Adept at independent leading teams of 50+ associates. Highly organized and prepared to fulfil short and long-term goals. Always on the spot, willing to solve the team's problems. Constantly focused on quality, productivity and safety. Regularly involved in the employee training process. In his free time focuses on personal development, deepens his IT technical knowledge and studies BSc (Hons) Web Development.

QUALIFICATION

Independent Proxy Team Lead of 50 + associates

Developed daily SOS statistics for Outbound Flow Team Leader.

Assign roles to out-of-task associates focused on Pick Support.

Responsible for supervising the Picking process throughout the shift.

Responsible for contacting the Health and Safety department when necessary.

Responsible for contacting the RME team in case the distribution infrastructure fails.

Focused on achieving the goal set by the Flow Team to fulfil the promises made to customers who trusted us.

During the work providing substantive support to employees.

Daily equipment checks and reports.

Developed daily End of Shift Black Totes counting report.

• Fire Marshall associate

In the event of an emergency, responsible for the correct evacuation process of employees assembled in the warehouse area. In his career, responsible for supervising P3 and P4 on Pick Tower. As an independent team leader often presents as the only person from the department in this position. In the event of an emergency, responsible for competent radio communication on the emergency channel to improve support for people at risk of fire.

- Spillage response team member
 - The qualified employee is responsible for removing hazardous substances, protecting the site, removing the spill's effects and employee protection.
- Long experience in work as a problem solver
 - Responsibility for identifying product problems even before the Pick stage. Correctly addressing problems early helps eliminate errors at the packaging stage. As a result, customers can receive the product on time, and the company can gain even more confidence.
- Experience in coaching
 - Developed and implemented daily quality and productivity reports for Area Manager. Over the past two years, responsible for overseeing the coaching process of co-workers. Focused on delivering higher quality and productivity results. In his work, he assists the manager in providing feedback and individual employee evaluations.
- HNC Certificate in Computer Science

EXPERIENCE

Amazon UK, EDI4, Dunfermline

09.2015 -

Pick Team Lead role - 2022

Pick Team Lead support role - 2021-2022

Pick Coaching role – 2021-2022

Fire Marshall - 2021-

Spillage response team member – 2022-

Problem solver with 4 years of experience,

Pick process Instructor with 6 years of experience

EDUCATION

Edinburgh College - Web Development HND (BSc Web Development - University Route)

08.2021-06.2023

CompTIA A+ 220-1001 & 220-1002 (CORE SERIES)

05.2021-2022

IT Technician professional certificate

Edinburgh College - Software Development and Web - SQA Level 6

08.2020-06.2021

Career Choice program Open Classrooms- Web Developer

04.2020-06.2021

HTML, CSS + Sass, JavaScript, MySQL, Vue.js