

ADRIAN ORTIZ

DevOps Engineer IN SUNNYVALE, CA | (951) 544-9392 | adrian.e.ortiz.14@gmail.com [LINKEDIN](#)

LANGUAGES		DATABASES		FRAMEWORKS	TOOLS
• Python	• Bash	• PostgreSQL	• MongoDB	• Docker	• Ansible • Jenkins
• Java	• HTML5/CSS3	• MySQL	• AWS S3	• Kubernetes	• Terraform • Git/Github

EDUCATION

DevOps Engineering - Techworld with Nana, Online DevOps Bootcamp

Currently Enrolled

- Online DevOps Engineering Bootcamp, consisting of multiple projects and DevOps foundations

B.S. Business Information Systems - San Francisco State University

Graduated - May 2017

TECHNICAL WORK EXPERIENCE

Associate Site Reliability Engineer - Workday - Enterprise cloud applications for HR and Finance

July 2022 - Present

- Exposed to the full workday stack from frontend to the backend while patching Production environments to meet SLA requirements
- Contributor to AWS cloud project that leverages kubernetes, jenkins, aws, docker, and python

Associate QA Engineer - Veeva Systems - Cloud Software for Life Sciences

Oct 2019 - June 2022

- Built and designed Cucumber with Java automation tests in response to the company need for Behavior Driven Development
- Participated in release night validation for both limited and general releases, utilizing a variety of tests including Smoke

PING FEDERATED 10 SSO SERVER - AWS, EC2, S3, Linux, Ansible, Bash, Java, SAML, OAuth 2.0, Ping Identity

- Built and implemented an AWS Linux server using Ansible, Bash, and Java, which optimized single sign-on testing
- Resolved a real-time outage by leveraging the CLI and TCP/IP knowledge resulting in increased performance and server uptime

WINDOWS ADFS 2019 SERVER - Windows ADFS, Powershell, TCP/IP, DNS, Cert Management, Active Directory, MFA

- Leveraged knowledge of Information Systems to design and employ a Windows ADFS Server using Powershell and MFA, which reduced load time by 50%
- Integrated SAML and OAuth protocols using an AWS EC2 Elastic IP address, allowing for reduced time complexity and improved user experience

ZERO DOWNTIME UPGRADE - Python, Bash, MySQL, Vagrant, JMeter, Ansible, Route53, Nginx, Memcached, Postman

- Leveraged knowledge of Information Systems to design and employ a Windows ADFS Server using Powershell and MFA, which reduced load time by 50%
- Incorporated negative scenarios for testing core services such as Memcached, MySQL, Nginx, and Route53, which optimized the core services for use in Production

I.T. Support Specialist - Penumbra, Inc. - Innovative Medical Devices

Mar 2019 - Oct 2019

- Employed and implemented the zero-touch framework for company Mac's using JAMF, reducing setup time by 90%
- Leveraged Service Now's custom scripts resulting in increased response time and Improved user experience
- Managed and trained 2 IT Specialists on how to implement best practices, thus, ensuring proper knowledge transfer

Helpdesk Technician, Tier II - RWS Life Sciences - Document Translations

Oct 2017 - Mar 2019

- Initiated and owned QA testing of new features for Aurora, an AWS-based system, which increased the performance of the developers by 70%
- Managed and ran various scripts to migrate legacy records and ran archives to network servers resulting in 25% more efficiency, which saved the company tens of thousands of dollars