

## About Us

If you think healthcare is broken, we want you. If you think the solution is marrying old-fashioned clinical expertise and new-fashioned telehealth tech, we need you. At Candid, we're doctors and data geeks, artists and changemakers, care specialists and tech futurists. As we grow our team, we're looking for people who are as passionate about their craft as they are about changing lives one smile at a time.

On our team, you'll help make oral health more affordable and accessible than ever before. We believe a life of candid self-expression is a rich life. And our clear aligner therapy helps people across the country straighten their smiles, grow their confidence, and live as their truest selves.

If you're ready to sharpen your skills, have a huge impact, and help solve healthcare, join us.

## Role

We are looking for a Senior Analyst to join the [Candid](#) team and work cross-functionally to solve some of our most challenging data and insights problems. In this role, you'll be responsible for working closely with teams across the business from sales and operations to marketing and product to define key metrics for projects, promote the standardized use of those metrics across our teams, do complex analysis to drive business outcomes, and continue to foster our data-driven culture. As a data-driven company, you will be at the forefront of ensuring we continue to let the data guide our strategy. We are open to remote candidates within the United States.

## What You'll Do

- Collaborate with various teams and stakeholders to understand their data needs and requirements
- Develop and maintain interactive dashboards and reports using data visualization tools (particularly Sigma) to provide actionable insights and facilitate data-driven decision-making
- Define key performance indicators (KPIs) and metrics to measure the success of projects and initiatives, ensuring alignment with business objectives
- Conduct in-depth exploratory data analysis to identify trends, patterns, and opportunities for process improvement and optimization
- Interpret and communicate findings from data analysis in a clear and concise manner to both technical and non-technical audiences
- Identify and gather relevant data from multiple sources, ensuring data accuracy, completeness, and integrity
- Collaborate with data engineers and data scientists to ensure data availability, quality, and reliability for analysis purposes
- Actively participate in developing and fostering a data-driven culture within the organization by promoting data literacy, best practices, and knowledge sharing
- Stay up to date with the latest industry trends, tools, and techniques in data analysis and visualization, and apply them to enhance data analytics capabilities
- Continuously monitor and evaluate the performance of dashboards and KPIs, making recommendations for improvements and updates as needed

## **What You'll Need**

- 2-4 years experience in a data analyst or similar role, demonstrating a strong understanding of data analysis techniques and methodologies
- Proficiency in SQL and experience working with relational databases to extract and manipulate data
- Strong analytical skills with the ability to analyze complex datasets, identify trends, and draw meaningful insights to support decision-making
- Proficiency in data visualization tools such as Sigma, Tableau, Looker, Mixpanel, or similar, with the ability to create compelling and interactive dashboards and reports
- Excellent communication skills, both written and verbal, with the ability to effectively convey complex data findings to both technical and non-technical stakeholders
- Strong problem-solving skills and attention to detail, with the ability to work on multiple projects simultaneously and meet deadlines
- Ability to work collaboratively in a cross-functional environment, engaging with teams from different departments to understand their data needs and requirements
- Proactive mindset with a passion for continuous learning and staying up to date with the latest trends and advancements in data analysis and visualization
- Bachelor's degree in a relevant field such as statistics, mathematics, computer science, or a related quantitative discipline

## **Bonus points**

- Prior experience working with dbt and Sigma
- Familiarity with data manipulation and analysis using programming languages such as Python
- Statistical background and experiment design (i.e. A/B testing and multiple regression)