



Adrian Hakulipa A

**person that knows himself easy to work with
and flexible for positive changes sometimes
rigid when not sure of what is being talked about.**

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Languages

**Russian (Intermediate)
English (Fluent)**

Skills

**Photoshop, Python, C++, Figma, SQL
(Beginner level, Linux Ubuntu,
Adobe Photoshop**

Interests

**SQL, Gaming, GYM, History, literature and
theater**



**Peter the Great St. Petersburg Polytechnic University Bachelor's degree, Full-time, 2nd year
Institute of**

Computer Science and Technology

**> Information Systems and Technologies > 09.03.02_02 Information Systems and Technologies
2025 - 2027**

Experience

student at stepic

**August 2024 - January 2025
student**

**Technical Support Representative at We and I Hotel May 2022 -
December 2024 Managed**

customer inquiries, delivering prompt technical support.

- Enhanced customer satisfaction through problem-solving and guidance.

- Strengthened communication skills through client engagement.

**Call Center Operator | Business Society Park – Zambia • January 2017 – October 2018 - Supported
clients with IT-related queries, fostering strong relationships.**

- Developed troubleshooting expertise and provided efficient resolutions.

- Enhanced client engagement by explaining solutions and providing follow-up support.

**Internet Café Assistant | Matero Internet Solutions – Zambia • March 2014 – December 2015 -
Maintained**

operational efficiency of computer systems.

- Delivered friendly, user-focused technical support.

- Gained experience in IT operations and customer service.

**Student (Technical Projects & Online Courses) | Stepic (Online Platform) • August 2024 – January
2025 - Completed**

courses on operating systems and graphics design.

- Applied new skills in real-world projects, enhancing technical expertise

About me

About myself in general

Am a third year student of St Petersburg Peter The Great Polytechnic University

**During my study at Polytech I've discovered my interests and my weaknesses which has greatly
improved my personality and understanding of things such as important aspects of my career and
what is really needed to become successfull im my area of expertise**

About myself in professional terms

**I have two years experience in following programming languages (C++,C,Python,Sql, and
JavaScript).**

Achievements

Award

Certificate in Operating System (Stepik online courses)

Certificate

Certificate in Graphics Designing (Bring your own laptop online)

Mumbwa high Sch and Online Courses

Certifications & Awards

- Best Essay Writer (English): 5x Award Winner, Mumbwa Boarding Languages Department (2015–2017)***
- English Spelling Competitions: 3x Winner, Mumbwa Boarding (June 2014)***
- Certificates:***
 - Operating System (Stepic online courses)***
 - Graphics Designing (Bring Your Own Laptop online)***