Repair Order #: FRD-2025-0567

Date: August 14, 2025

Service Writer: Michael Stevens

Customer Promise Time

Promised: 4:00 PM

Status: Ready for Pickup

Customer Information

Name: Robert Williams

Address: 789 Corporate Blvd
Big City, ST 35792

Phone: (555) 123-9876

Email: r.williams@company.com

Ford Owner: Since 2015

Vehicle Information

Vehicle ID: FORD-FLEET-006

Year/Make/Model: 2020 Ford F-250 Super Duty

VIN: 1FT7W2BT0LEB12345

License: JKL-9012

Engine: 6.7L Power Stroke Diesel

Mileage In: 125,450

Mileage Out: 125,455

Service Summary

Customer Concern: Transmission slipping, check engine light

Cause: Transmission fluid low, solenoid malfunction

Correction: Replaced transmission solenoid pack, fluid service

Parts & Labor Detail

Line	Description	Part Number	Qty	Unit Price	Total	Type
1	Transmission Solenoid Body Assembly	BC3Z-7G391-A	1	$485.67	$485.67	Parts
2	Transmission Filter Kit	BC3Z-7A098-A	1	$67.32	$67.32	Parts
3	Transmission Fluid MERCON ULV (12 qts)	XT-12-QULV	12	$18.95	$227.40	Parts
4	Transmission Pan Gasket	F7TZ-7A191-A	1	$23.45	$23.45	Parts
5	R&R Transmission Pan & Solenoid Body	-	4.5	$165.00	$742.50	Labor
6	Transmission Fluid Service	-	1.0	$165.00	$165.00	Labor
7	Diagnostic Testing	-	1.0	$165.00	$165.00	Labor
8	Shop Supplies & Fluids	-	1	$25.85	$25.85	Supplies
9	Environmental Disposal Fee	-	1	$8.50	$8.50	Fee

Parts Subtotal:	$803.84

Labor Subtotal:	**$1,072.50**
Supplies & Fees:	**$34.35**
Subtotal:	**$1,910.69**
Sales Tax (7.75%):	**$148.08**
TOTAL AMOUNT:	**$2,058.77**

Customer Authorization

I authorize the above repairs and acknowledge that I have been informed of the warranty terms.

Customer Signature: _____ **Date:** 08/14/2025

Warranty: Parts - 24 months/Unlimited miles | Labor - 24 months/24,000 miles

Payment Method: Company Fleet Account - Invoice to Follow

Next Service: 130,000 miles - Multi-point Inspection