

Prototype Documentation Process

Adrian Montiveros, Alexander Newby and Josephine Schlegel

Research

Housing Anywhere

housinganywhere.com

Based on functionality / style; we found *inspiration* on how to present the information in www.housinganywhere.com. However, we decided it was not a good idea to base our copies or micro copies in the same style due to the fact that the tone of voice is rather informal. Something we really liked about Housing Anywhere was that the layout was simple above all. For example, as you can see in Fig. 1, they use steps to show how easy it is to get started. We aimed to do the same with our website as it gives the receiver insight of how fast it takes to fill out the form. We believe this to be the best way to keep receivers interested enough to sign up and create a user. Another feature from this website that we found very interesting is that they have ‘tabs’ giving the steps for tenants and landlords in the same space. Very practical. Instead of opening a new tab or page, there is a dropdown tab that shows the user the “three easy steps” on how to be part of the site.

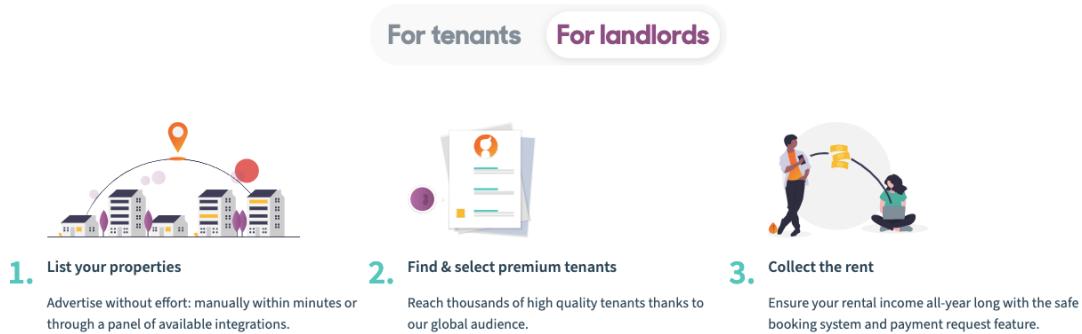
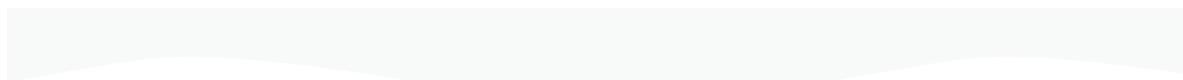
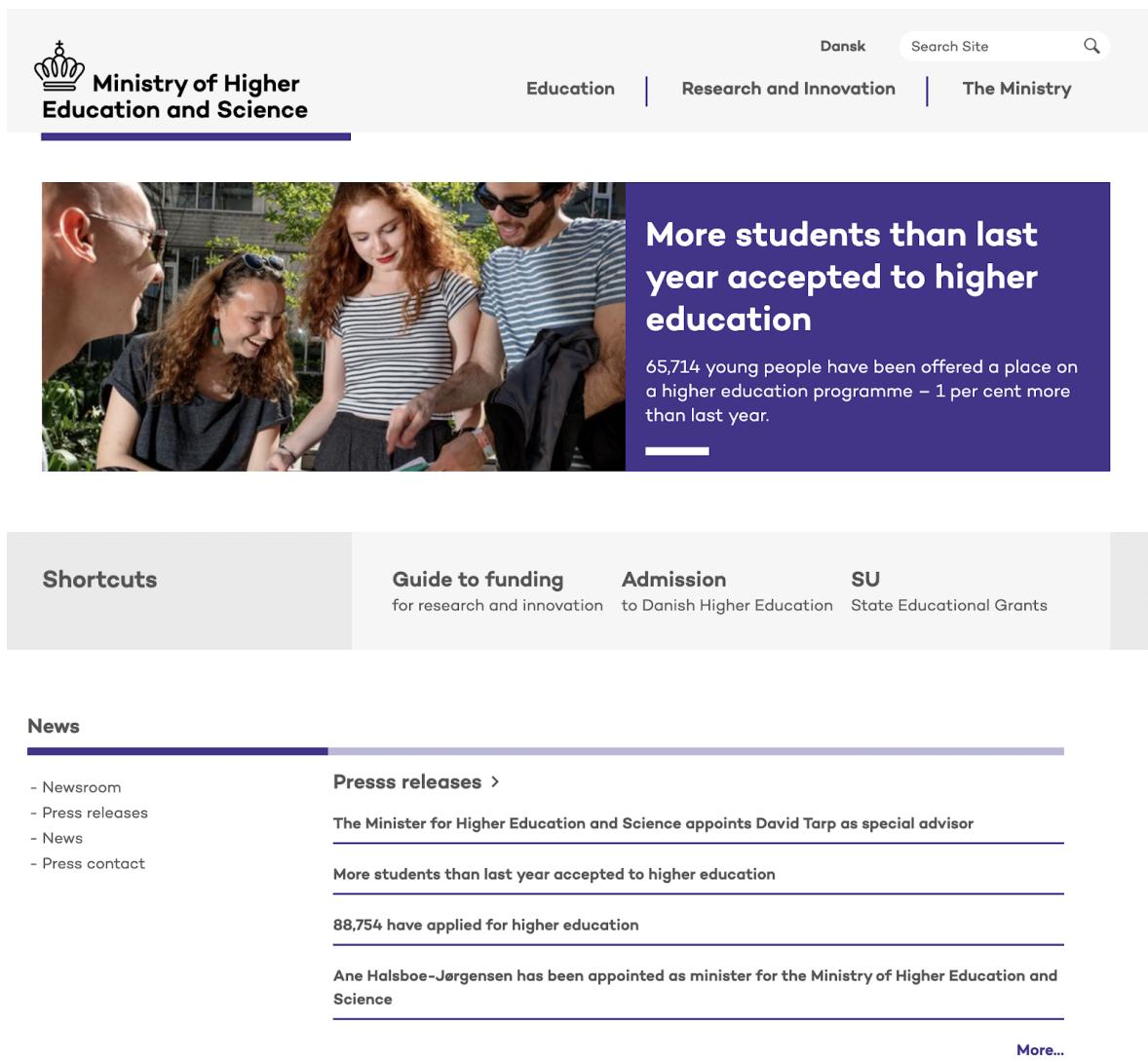


Figure 1

Uddannelses- og Forskningsministeriet
Ufm.dk

We decided to base our website on the content and design of the ministry site, as it is from the same sender we are basing this project on. We strive to keep the tone of voice from there as it is formal, professional and respectful. We also wish to keep the design of this website close to ours, as we believe that it is easy to read and professional. Below you can see some examples of the text type, tone of voice and formality of the overall website. One thing we want to change is the fact that they don't use capital letters in their H2 headings, with our website, we wish to use capitals on important details in our subheadings.



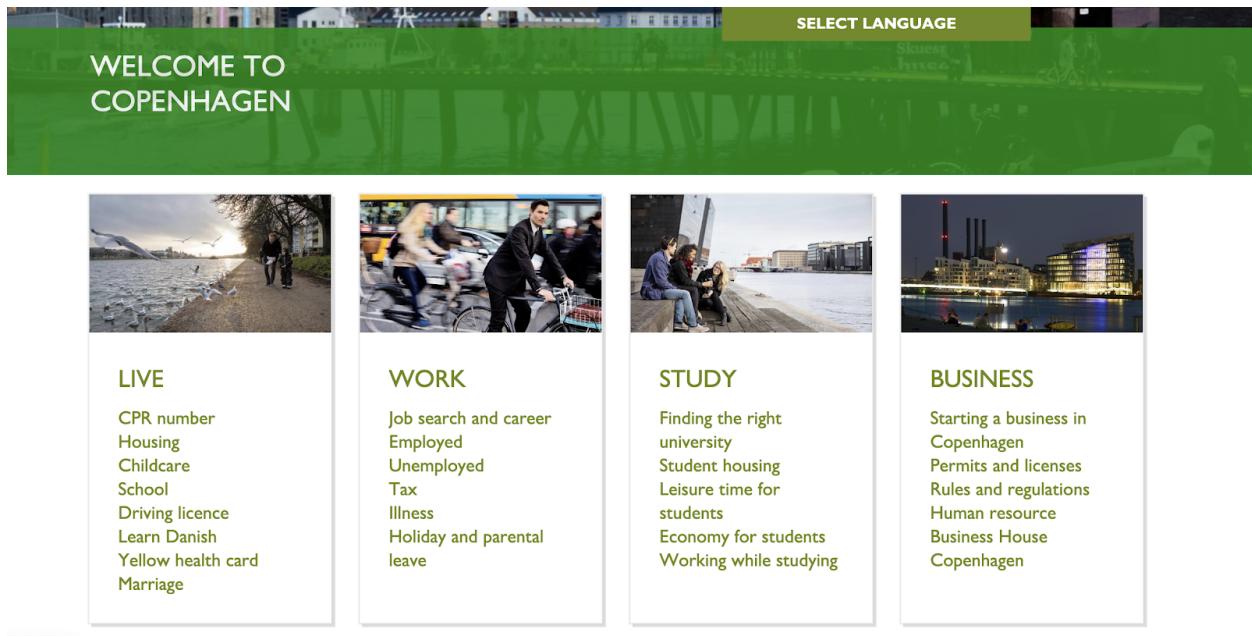
The screenshot shows the official website of the Ministry of Higher Education and Science (Uddannelses- og Forskningsministeriet). The header features the ministry's logo and name in Danish, along with links for "Dansk" (Danish), "Search Site", and navigation categories like "Education", "Research and Innovation", and "The Ministry". The main banner image depicts several young people outdoors, possibly students, looking at a document together. A prominent blue callout box on the right side of the banner contains the headline: "More students than last year accepted to higher education". Below the headline, a subtext states: "65,714 young people have been offered a place on a higher education programme – 1 per cent more than last year." The footer includes a "Shortcuts" section with links to "Newsroom", "Press releases", "News", and "Press contact". Other footer links include "Guide to funding for research and innovation", "Admission to Danish Higher Education", and "SU State Educational Grants". The "News" section is expanded, showing recent press releases: "The Minister for Higher Education and Science appoints David Tarp as special advisor", "More students than last year accepted to higher education", "88,754 have applied for higher education", and "Ane Halsboe-Jørgensen has been appointed as minister for the Ministry of Higher Education and Science". A "More..." link is located at the bottom of this news section.

Figure 2.

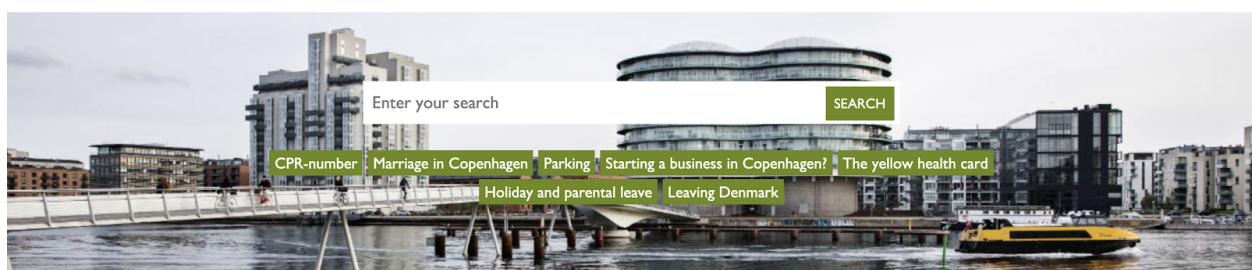
Copenhagen Welcome to Denmark

International.kk.dk

Our research regarding international audiences is based on international.kk.dk. The reason as to why we chose this website is because it is the official website for internationals in Copenhagen. Some aspects we liked about this was that from just the first page you can see all the information you can find on the website, providing insight to the receiver whether this is relevant to them or not.



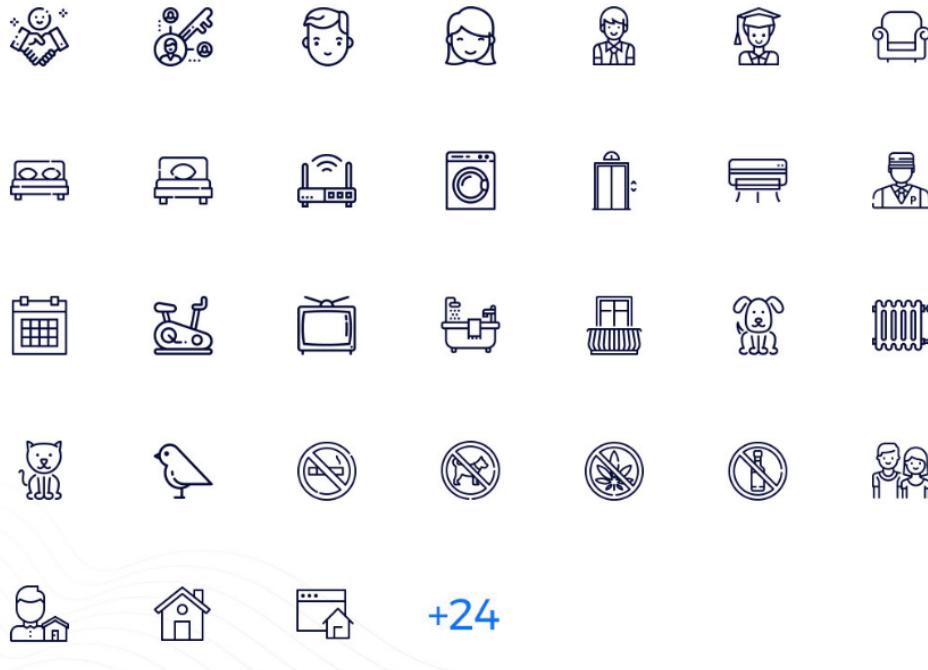
However, the overall design of the website is not very aesthetically pleasing. Below is a screenshot of an aspect that doesn't really look that nice due to the contrast of the image and the writing. Therefore, we would avoid basing our design on this website, and focus more on how they communicate with the receiver.



Further research

Here, we present some examples of design that we find useful in the inspiration for website from relevant sites.

Logos Example



Tenants preferences

I'm looking for		My roommate should be	
Rent	kr. 4,500	Gender	Does not matter
Search in	Copenhagen, Denmark	Age	25 - 40
Own room	Yes	Children	No
Moving in	Immediately	Smoker	Smoker
Rental period	Unlimited	Cleanliness	A little mess never hurt anyone
Domestic animals	Yes		
Smoking	Yes		
Deposit	kr. 10,000		

Typography

— TYPOGRAPHY

Aa

Regular

Aa

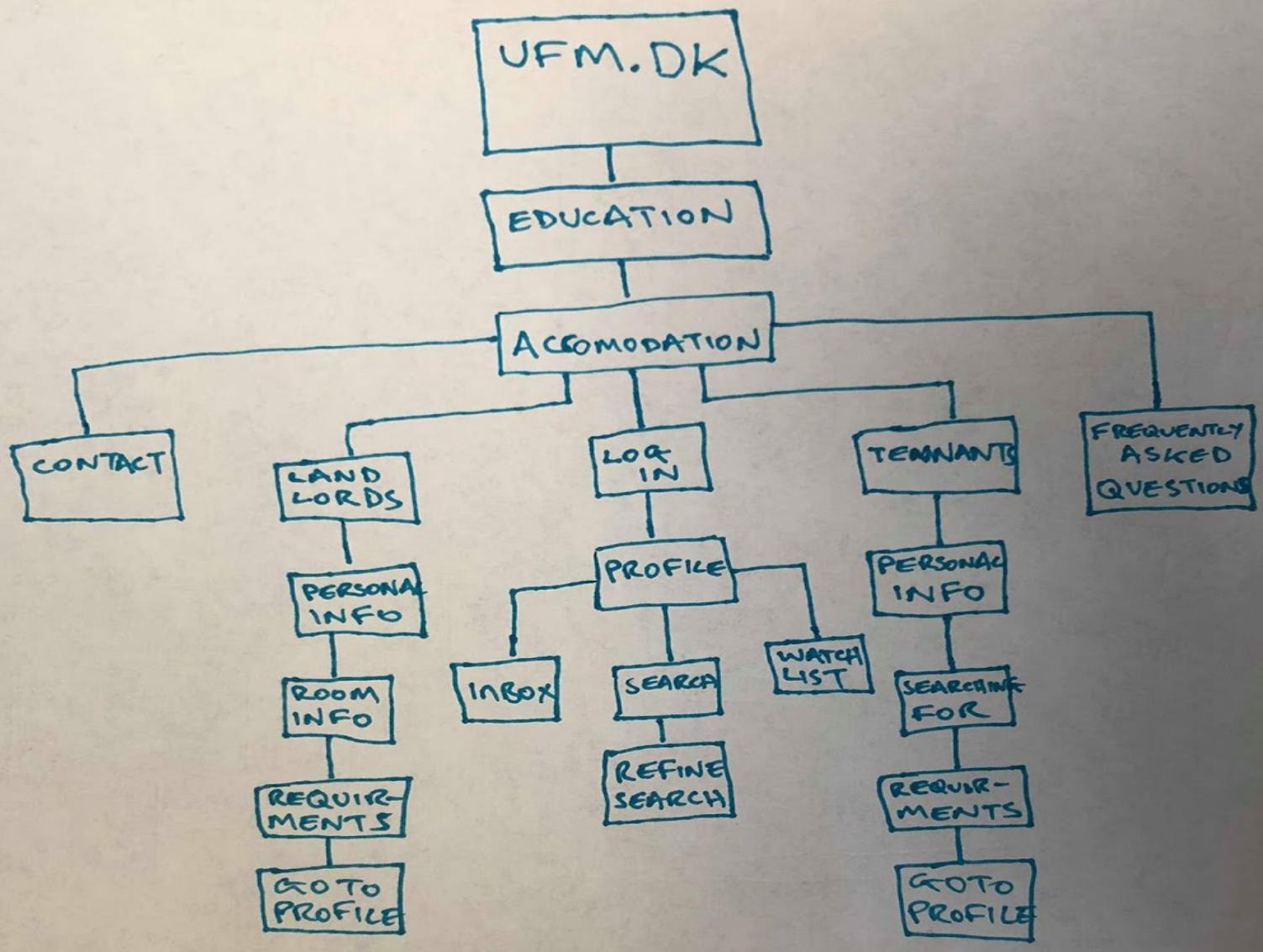
Medium

Aa

Bold

MONTSERRAT

Site map:



Paper Sketches:

Logo

ENG

Login

Name > Education > Accommodation

FINDING STUDENT HOUSING DK

Log in 8

FAQ ?

Still have
questions?

TENANTS

- o Personal info
- o Your search
- o Filters

REGISTER

LANDLORDS

- o Info
- o Your room
- o Filters

REGISTER

Contact

Lorenz,
Richy

Ministry
City.

Tenant, Landlord (log in)
already a member? Login

Register...

Tenant [Landlord]

Form []

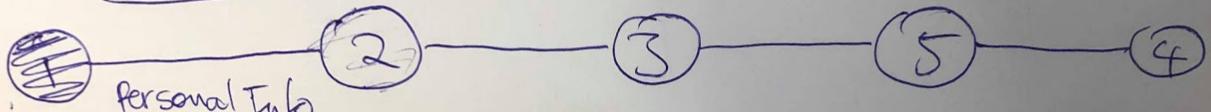
Label []

Next

loop

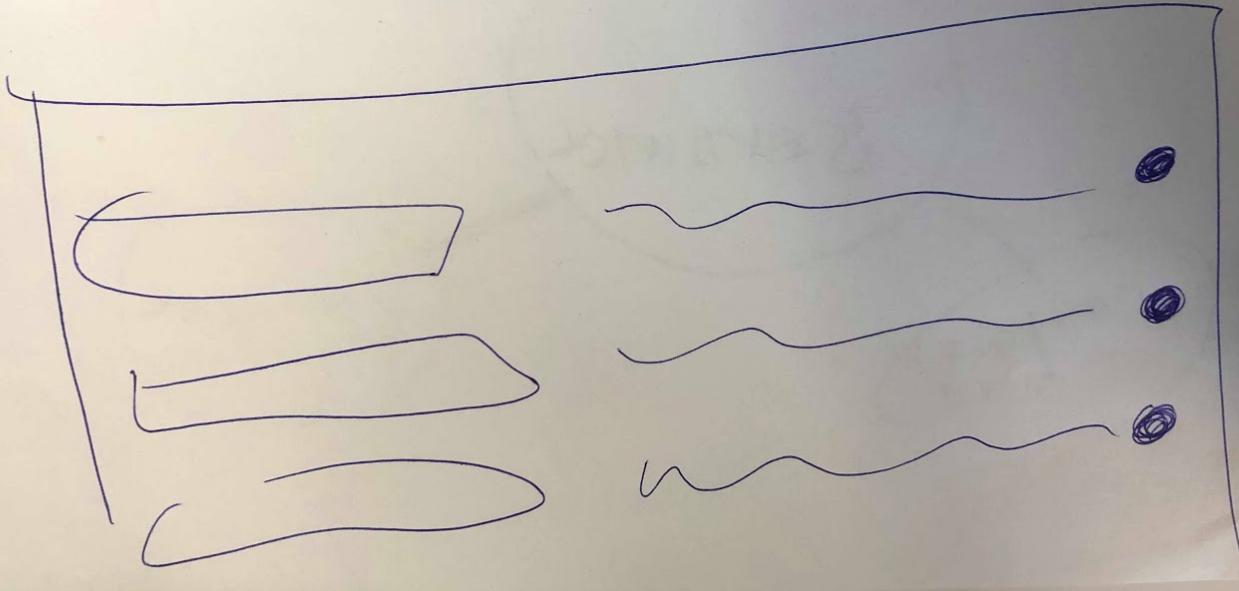
log-in

~~PERSONAL INFO~~ LETS GET STARTED



Personal Info

PERSONAL INFO



Logo

ENGLISH

Home > Education > Accommodation > Tenant Register



About You



About Your SEARCH



ABOUT PREFERENCES



NAME John

AGE 20 COUNTRY ROMANIA

SEX FEMALE RACE CAUCASIAN

SCHOOL

CAREER

Contact

Logo

ENG Log in

Name > Education > Accommodation

FINDING STUDENT HOUSING DK

Log in 8

FAQ ?

Still have
questions?

TENANTS

- o Personal info
- o Your search
- o Filters

REGISTER

LANDLORDS

- o Info
- o Your room
- o Filters

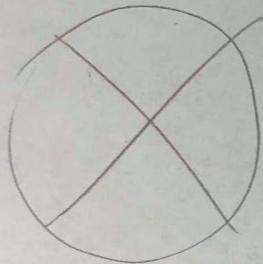
REGISTER

Contact

Logo

ENG

HOME > EDUCATION > ACCOMODATION > PROFILE



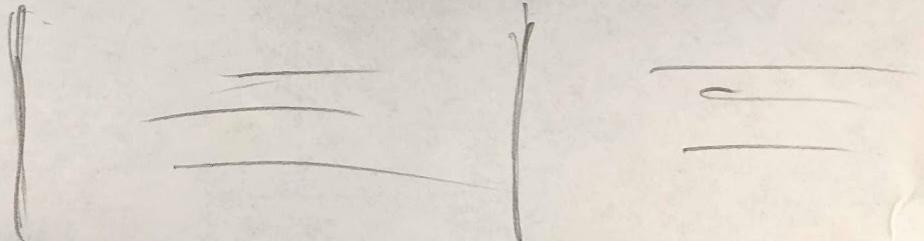
NAME

ME:

LOOKING FOR:

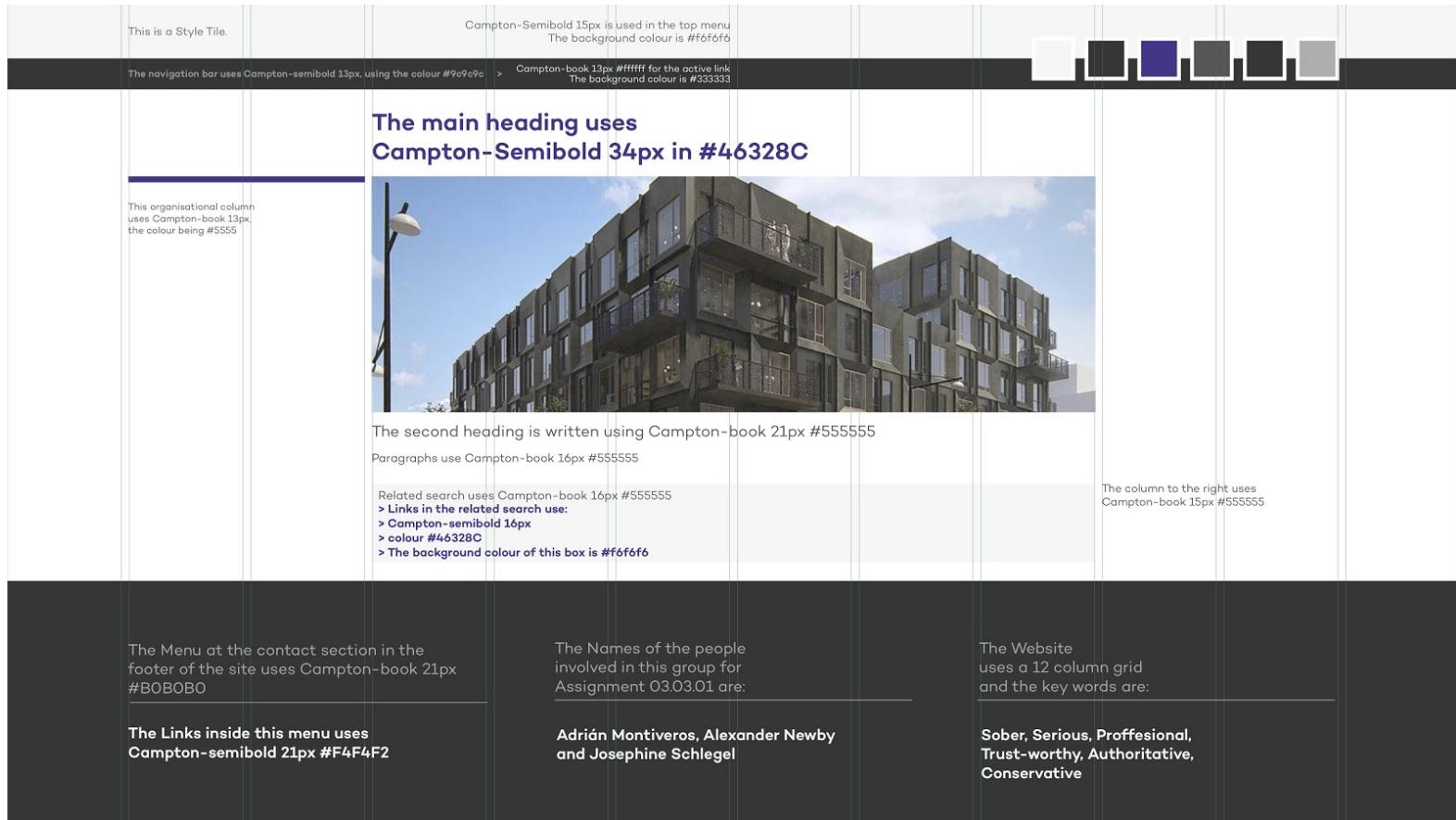
FILTERS:

Contact



Wireflow:

Style Tile:



Screenshots from XD

Low Fidelity

Home page



Ministry of Higher Education
and Science – Denmark

HOME > EDUCATION > ACCOMODATION

Login

FAQ

Contact

FINDING STUDENT HOUSING IN DENMARK

TENANTS

fkafkdnc
shfkafkds
ahdkdaj

sign up

LANDLORDS

cakfudfu
kasfkds
ciaiudsafs

sign up

Create a profile: Step 1

Login

FAQ

Contact

TENANTS

Find a room or apartment in three simple steps:

1

2

3

Personal Information

Full Name

Address

CPR number

Email Adress

Upload personal photo

Date of Birth

04/08/1985

Gender

Male

Female

Others

About yourself

max 500 words

Are you a smoker?

Yes

No

On occasion

next

Create a profile: Step 2

Login
FAQ
Contact

TENANTS

Find a room or apartment in three simple steps:



What are you looking for

Location

Price Range: 1,000kr - 4,500kr

Rental Period: 6 months - 12 months

Number of Rooms: 1 room - 4 rooms

Preferences

- I require ground floor access
- I do not wish to live with domestic animals
- I require Parking
- I require facilities for the disabled
- I do not wish to live with smokers
- I do not wish to live with drinkers
- I prefer to live with vegan or vegetarians only
- I prefer to live with my own gender

When would you like to move in

≡ November 2019 +/-

01	02
03	04
05	06
07	08
09	
10	11
12	TUE
13	14
15	16
17	18
19	20
21	22
23	
24	25
26	27
28	29
29	30

S M T W T F S

next

Create a profile: Step 3/Review

Login
FAQ
Contact

TENANTS

Find a room or apartment in three simple steps:



Review your profile



Adrián Montiveros

Age: 18
Male
Non-Smoker

Looking for a house filled with free thinking socialists.

Find a property:

Login
FAQ
Contact

HOME FAVOURITES INBOX SEARCH



Amagerbro

- 4 bedroom
- Non-smoking
- Pets not allowed
- Parking Available
- Only Males can apply



5000kr prm
Available now

[Message](#)

The apartments consist of 4 lovely rooms, a large and lovely bathroom - and a modern kitchen with great spaciousness! Next is the exit to the private balcony, where many pleasant moments can be enjoyed.

With quality materials and good functional solutions, the apartments fulfill all the requirements of a modern home. Everything in kitchen appliances and bath appliances, door phone, elevator, SMART lock system, recreational outdoor areas with swimming pool, campfire, path system and - not least - a fantastic view over the whole of Amagerbro.

Message landlord

Login
FAQ
Contact

HOME FAVOURITES INBOX SEARCH



Amagerbro

To: AMAGERBRO
message landlord



[Message](#)

The apartments consist of 4 lovely rooms, a large and lovely bathroom - and a modern kitchen with great spaciousness! Next is the exit to the private balcony, where many pleasant moments can be enjoyed.

[Cancel](#) [Send](#)

With quality materials and good functional solutions, the apartments fulfill all the requirements of a modern home. Everything in kitchen appliances and bath appliances, door phone, elevator, SMART lock system, recreational outdoor areas with swimming pool, campfire, path system and - not least - a fantastic view over the whole of Amagerbro.

Check inbox

Thinking Out Loud Test

To improve our low fidelity prototypes, we conducted a think out loud test to test some errors in our preliminary prototype. The feedback we obtained throughout these five different tests, was useful to see some major and minor design usability issues. After we conducted these tests, we created a short summary to remind each of our group members to change these issues, when creating our high fidelity prototype.

Questions/Task Preparations

Here, we worked together to think of and brainstorm relevant questions and tasks to ask our receiver. We chose the ones we liked by underlining them and adding it to our think out loud test shown below. We chose to conduct the test on 5 subjects whilst recording and noting down everything they said.

Brainstorming Possible tasks:

Fact finding

1. Find the contact information
2. Find a log in.
3. Find a registration form
4. Find the search button and search for something
5. Go back to home
6. Find help

Personal valuation

7. Upload a photo
8. Create a tenant profile
9. Send a message to a landlord

Personal valuation comparison

10. Edit your profile

Uncovering expectations

11. Pick the date of moving

12. Find missing options

Other?

Final Think Outloud Test:

Task 1: Matt
Goals - usability issue: create a profile as a tenant and message a landlord about the property
Task steps, optimal path: <ul style="list-style-type: none">● Find the registration● Create a profile● Fill out what you're looking for● Review your profile● Find property● Message landlord● Go back to the home screen
Alternative path: <ul style="list-style-type: none">● Edit profile● Cancel registration● Go directly to inbox● Message another landlord● Favourite a property● View your favourite properties
Timeframe: 1-5 min
Task text: <p>Hi thanks for joining us, can you please tell us what you're looking at on your screen?</p>

Notes:

No confirmation button- there should be
Cancel or edit information given
Can go straight to searching
Struggling to find edit profile
There should be an option to view account
Could find the inbox
Click compose- make message- send
Click on star- could find how to favourite properties

Interview:

what's good?

likes simplistic layouts

What's bad?

Lacks option to add a filter, but can refine search results. Would have to go to profile.

What else?

nope

How often would go to this website?

until i find apartment

How come you chose this website?

Typed into apartments

What is the target audience ?

Students. Assuming international as its in english.

Do you think it's necessary to have a language selection?

No not really. As international students know english already.

Task 2: Esther

Goals - usability issue: create a profile as a tenant and message a landlord about the property

Task steps, optimal path:

- Find the registration
- Create a profile
- Fill out what you're looking for
- Review your profile
- Find property
- Message landlord
- Go back to the home screen

Alternative path:

- Edit profile
- Cancel registration
- Go directly to inbox
- Message another landlord
- Favourite a property
- View your favourite properties

Timeframe: 1-5 min

Task text:

Hi thanks for joining us, can you please tell us what you're looking at on your screen?

Notes:

Couldn't find how to go next on the review page

Found out how to edit

Could find how to cancel

She would assume that cancelling the profile would be under edit

Found out how to message another landlord

Knows how to favourite a properties

Thinks the favourites should be on the side.

Interview:

what's good?

Liked that it had a lot of conventions, the style , the message, and the steps are easy.

What's bad?

Perhaps some things are not as conventional as you think when you made them. Ie making this a profile, and adding a working home button

What else?

Add more colours

How often would go to this website?

Lists of sites, as it's easy to use

How come you choose this website?

Because the sender is trustworthy. The information would be reliable

What is the target audience ?

Professionals, people with money. Had experience using accomodation finding sites

Do you think it's necessary to have a language selection?

Yes. yes. Yes.

Task 3: Dung

Goals - usability issue: create a profile as a tenant and message a landlord about the property

Task steps, optimal path:

- Find the registration
- Create a profile
- Fill out what you're looking for
- Review your profile
- Find property
- Message landlord
- Go back to the home screen

Alternative path:

- Edit profile
- Cancel registration
- Go directly to inbox
- Message another landlord
- Favourite a property
- View your favourite properties

Timeframe: 1-5 min

Task text:

Hi thanks for joining us, can you please tell us what you're looking at on your screen?

Notes:

She knows how to fill out information

She wants to press the step one button to go back

She knows how to select requirements

She knows how to click on the next step

First she thought the review page was the landlords name. Maybe because she didn't recognise her own name.

She clicked on edit to next

Cant find how to message landlord- went all the way back

She found out that the search button. But why should she do that if she wants to directly message the landlord.

The search button is confusing.

She knows how to message a landlord.

She knows how to edit

She knows how to cancel profile- said it's clear.

Cannot find inbox after creating a profile on the review page.

Cannot message another landlord because she's still on review page

Found it on the search page.

Knows how to favourite.

Knows where to find favourites.

Interview:

what's good?

You have the navigation bar, where you can click back home and other pages of the site.

What's bad?

The searching, when she cannot find the landlord at first. Couldn't get to inbox on create account page.

What else?

She thinks it would be better to have a button in inbox of create account and have an error message saying to complete account registration.

She doesn't know how to go back to homepage

Maybe more pictures, more information about the landlord.

How often would go to this website?

Lists of sites, as it's easy to use

How come you chose this website?

She wouldn't. Maybe because of the sender is trustworthy. The way its set up doesn't look trustworthy.

What is the target audience ?

International students. Because it's all in english.

Do you think it's necessary to have a language selection?

Actually not as english is international and that's good enough. Would be good though.

Task 4: Stefan Andrei

Goals - usability issue: create a profile as a tenant and message a landlord about the property

Task steps, optimal path:

- Find the registration
- Create a profile
- Fill out what you're looking for
- Review your profile
- Find property
- Message landlord
- Go back to the home screen

Alternative path:

- Edit profile
- Cancel registration
- Go directly to inbox
- Message another landlord
- Favourite a property
- View your favourite properties

Timeframe: 1-5 min

Task text:

Hi thanks for joining us, can you please tell us what you're looking at on your screen?

Notes:

It's an accommodation page

For tenants, landlords

See all the forms, complete data press next

Sees the location
Knows it the second page
Knows how to select when to move in
Knew to press search to go further
Sees everything about the apartment
Knows how to create a message
Knows how to find the inbox page
Knows how to edit profile
Knows the cancel option
Knows to scroll down to message another landlord
Knows the favourite logo
Struggling to find favourites - found it after a while
what's good?
The form to create, it's clear, knows to sign up as a tenant or landlord. The navigation bar is clear, the vertical is also clear.
What's bad?
He doesn't see any contrast, mainly the same colours. The navigation buttons are hard to locate.
What else?
He didn't know that he could scroll to show more rooms because the first one took up the whole screen. He felt there was a lot of information to fill in all at once, maybe would be better to make an account and then add the info. He would like to see all the information on the review page.
Would you choose this website? If so why?
I would but so far I think there are better options than this
How often would you choose this website?
Often if I was desperate. If i had other options probably not that much
What is the target audience ?
Maybe people who just came to denmark, does not have a place to stay.

Do you think it's necessary to have a language selection?

I think it's fine to be in english. I guess that it would be good for danish because we're in denmark.

Task 5: Andrei

Goals - usability issue: create a profile as a tenant and message a landlord about the property

Task steps, optimal path:

- Find the registration
- Create a profile
- Fill out what you're looking for
- Review your profile
- Find property
- Message landlord
- Go back to the home screen

Alternative path:

- Edit profile
- Cancel registration
- Go directly to inbox
- Message another landlord
- Favourite a property
- View your favourite properties

Timeframe: 1-5 min

Task text:

Hi thanks for joining us, can you please tell us what you're looking at on your screen?

Notes:

Looks like a formal website. From danish government. Believe it's an accommodation website.

Had trouble with clicking buttons, because it's not done yet. A lot of reading.

Found the form,

Thought step 2 was a search page

Didn't have a confirmation email and confirmation button, did not confirm email etc.

The review your profile looks confusing.
He doesn't know if he's completing anything, just clicking next.
Think those steps are incorrect.
Review your profile should be before adding personal information
Wants to click the step buttons.
Found a search button, should be confirm
Found how to message a landlord
Liked the popup menu
After pressing send it took him to the inbox. Does not think that is useful because you just want to go back to the search.
Could find how to edit, but assumed just to go back
Believes he should have inbox on sign up page.
Knows how to favourites, know how to find them. Thinks its obvious.

Interview:

what's good?

Likes that it has a detailed options regarding messages. Its organised about tenants and landlords.

What's bad?

The navigation from the beginning. The logical steps are not very logical.

What else?

He likes the layout of the real estate. Likes the white space. Would make the text smaller

Would you choose this website? If so why?

He would choose it because its from a trustworthy sender. He would feel safe because of this.

How often would you choose this website?

Until I find accommodation

What is the target audience ?

I would guess students, but it doesn't seem limited to students.

Do you think it's necessary to have a language selection?

I'm using google translate, so from my point of view then it's not necessary. Maybe just a few different languages.

Summary of Think Out Loud and Interviews:

1. Must add a home button that always works
2. Receivers expected to press next instead of search after step 3.
3. Step 3 and step 2 should be switched around.
4. Overall there is not a strong urgency to have a language selection
5. It's not obvious that the property page is scrollable.
6. There should be an inbox button even during the sign up process. If no account is created then there should be an error message explaining you must create an account first.
7. Most people were satisfied with the overall layout of the design.
8. To add a filter or refine search results one must go back to the sign up process which is not optimal.

High Fidelity Screenshots:

Accommodation Page


Ministry of Higher Education
and Science - Denmark

Home > Education > Accommodation

Search Page

Find accommodation for students in Copenhagen

> Log in
> Search
> FAQ
> Contact



The Ministry of Higher Education and Science of Denmark has created this site to facilitate finding housing to international students.

Please register as a tenant or as a landlord to continue.

Tenant

Landlord

Related search

- > Housing in Denmark
- > Facebook groups for accommodation
- > Housing in Copenhagen
- > Find a roommate

The Names of the people involved in this group for Assignment 03.03.01 are:

Adrián Montiveros, Alexander Newby and Josephine Schlegel

The Website uses a 12 column grid and the key words are:

Sober, Serious, Professional, Trust-worthy, Authoritative, Conservative

Log in/ Sign up

The screenshot shows the top navigation bar of the website. On the left is the logo of the Ministry of Higher Education and Science - Denmark. To its right is a search bar with a magnifying glass icon and the placeholder text "Search Page". Below the search bar is a dark horizontal bar containing the text "Home > Education > Accommodation > Log in / Register".

Already a User? You can log in here.

User name
enter your username

Password

[Forgot your password?](#)

[Continue](#)

> Log in
> Search
> FAQ
> Contact

Create an Account and start searching for a place to live.

Pick a username
the username must be from 8 to 12 characters

Password Confirm password
***** *****

I have read the Privacy Policy and agree to the Terms of Service.

[Continue](#)

Create an Account and give someone a place to live.

Pick a username
the username must be from 8 to 12 characters

Password Confirm password
***** *****

I have read the Privacy Policy and agree to the Terms of Service.

[Continue](#)

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Tenant Registration


Ministry of Higher Education
and Science - Denmark

Home > Education > Accommodation > Tenant Registration

Search Page

Register your information as a tenant.

> Log in
> Search
> FAQ
> Contact

The Ministry of Higher Education and Science of Denmark has created this site to facilitate finding housing to international students.
Please register as a tenant or as a landlord to continue.

Full name: John Doe

Address: Fake Street 123 (2345) Alabama
(optional)

CPR Number: XXXXXX-XXXX

E-mail Address: johndoe@fakemail.com

Are you a smoker? choose an option

Date of Birth: XXXXXX-XXXX

Nationality: choose an option

Gender: choose an option

About yourself:
Write a little about yourself, you can write up to 500 characters

Drag files Here or browse your computer

Continue

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Profile Review



Ministry of Higher Education
and Science - Denmark

Search Page

Home > Education > Accommodation > Your Profile

Your Profile

> Log in
> Search
> FAQ
> Contact

John Doe

from Slovakia
age 23
party smoker



Inbox

My Favourites

Search Properties

Search Landlords

Edit Profile

Hi my name is John Doe, but my friends call me Johnnie D. I come from Bratislava, I moved to Denmark about 7 years ago and really love it here.

Anyway, I'm lots of fun to live with, I like to stay home and make soup for you. I also like to leave mess everywhere and help you look good in front of guests. I hope you will consider me to be your roommate!

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and Josephine Schlegel

The Website uses a 12 column grid and the key words are:

Sober, Serious, Professional,
Trust-worthy, Authoritative,
Conservative

Inbox

The screenshot shows the inbox page of the website. At the top, there is a header with the logo of the Ministry of Higher Education and Science - Denmark, a search bar, and a "Search Page" button. Below the header, a breadcrumb navigation shows "Home > Education > Accommodation > Inbox".

The "Inbox" section has a purple header bar with the word "Inbox". On the left, there is a sidebar with links: "Log in", "Search", "FAQ", and "Contact". Below this is a "Messages" section with a red "+" button. A search bar labeled "Search Conversations" is present. The main area displays five messages:

- Smiley's Store** (SS) - Message from "Smiley's Store" with placeholder text: "Dear user, The property you liked has been listed as available again." Sent at 9:20 AM.
- Beauty Supplies Store** (BS) - Message from "Beauty Supplies Store" with placeholder text: "Ut enim ad minim veniam, quis nostrud exercitation ullamco...". Sent at 8:12 AM.
- LoveLee Bees** (LB) - Message from "LoveLee Bees" with placeholder text: "Labore nisi ut aliquip ex ea commodo consequat.". Sent yesterday.
- FSHIN Boutique** (FB) - Message from "FSHIN Boutique" with placeholder text: "Duis aute irure dolor in reprehenderit in voluptate velit...". Sent at 15 Sep.
- Anno's Corner** (AC) - Message from "Anno's Corner" with placeholder text: "Esse cillum dolore eu fugiat nulla pariatur...". Sent at 11 Aug.

To the right of the messages, there are several purple buttons: "Profile", "My Favourites", "Search Properties", "Search Landlords", and "Edit Profile".

This section has a dark background. It contains two text blocks:

The Names of the people involved in this group for Assignment 03.03.01 are:
Adrián Montiveros, Alexander Newby and Josephine Schlegel

The Website uses a 12 column grid and the key words are:
Sober, Serious, Professional, Trust-worthy, Authoritative, Conservative

Accommodation Search

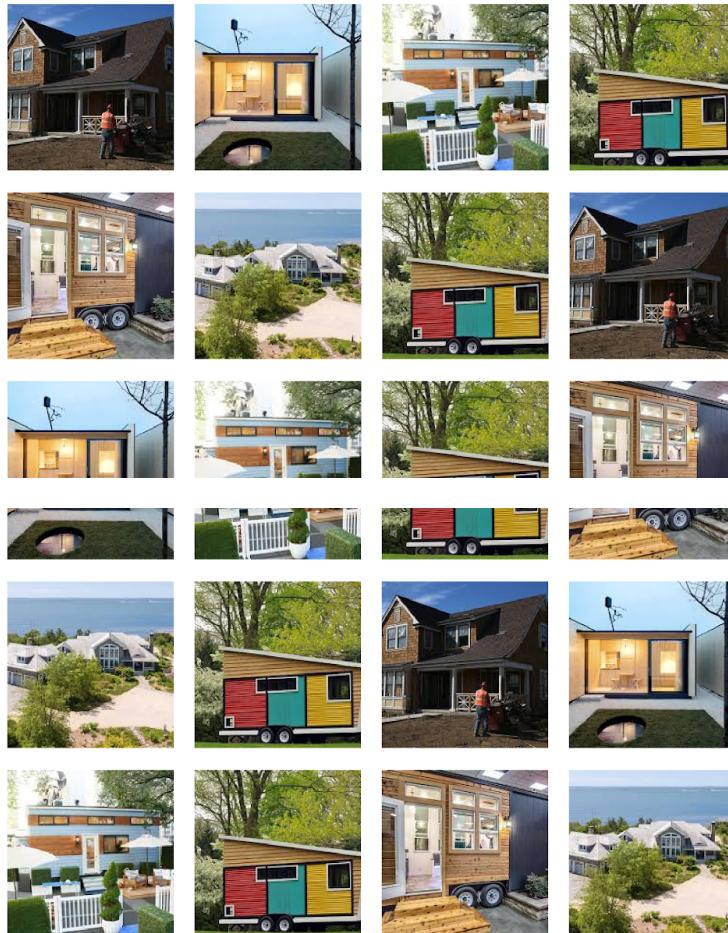


Find accommodation

> Log in
> Search
> FAQ
> Contact

Refine your search.

Filters...



The Names of the people
involved in this group for
Assignment 03.03.01 are:

Adrián Montiveros, Alexander Newby
and Josephine Schlegel

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uses a 12 column grid
and the key words are:

Sober, Serious, Professional,
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Room Example

Examples of Copy & Microcopy for UX:

As our sender is the ministry of higher education and science, we decided against using too obvious copies and microcopies, as we saw throughout our research on the official ministry page that they don't use attention grabbing ‘clickbait’ titles. Instead, they use serious entity and formal guiding language for international students. Therefore, we chose to do the same in our version.

Some examples of our used copies are:

- “Find Accommodation”
- “Create Account and Search for Places to Live”
- “Create Account and Give Someone a Place to Live”
- “Find Accommodation for Students in Copenhagen”

Some examples of our used microcopies:

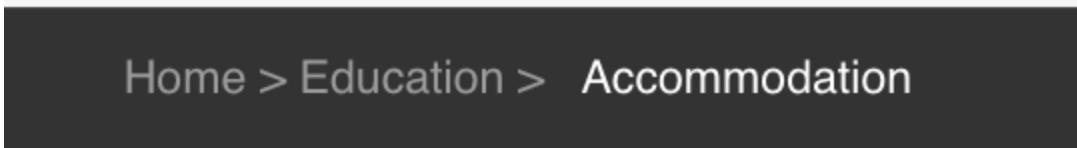
- “Continue”

- “Tenant”
- “Landlord”
- “My Favourites”

The reason as to why we believe that these rather standard copies and micro copies are good for our website, is because we not only wish to keep the reputation of formality of our client (the ministry) but we also believe that if students are on this website to find accommodation, the sender has enough authority to keep the receiver interested in continuing with the website. We also believe if we used informal language and clickbait like copies and microcopies there wouldn't be as much trust on the receivers end.

How we Used our Findings:

The think out loud test gave us insight into some major design flaws in our low fidelity prototype. One of the biggest issues we encountered with our think out loud test, was that the navigation elements weren't good. For example, when the subjects tried to go back to the home page they couldn't find the home button. We fixed this issue by creating a web dictionary, to clearly show the subject where they were on the page and with a simple click, go back to the desired destination.



Home > Education > Accommodation

Another issue we found when conducting the test, was that when the subject landed on the review profile page of the low fidelity website, the continue button was called search- as in to search for different websites. This proved to be a major issue because when we gave the subjects the task of finding an accommodation site, everyone seemed confused as to how to get there after the review process. To fix this issue, we made sure to use better micro copy, and renamed the button as continue.



Continue

After the think out loud test we also asked the subjects some questions regarding the experience they had during the test. When discussing with some of the subjects their opinions, especially Andrei, who found that the “3 steps sign up process” really not that practical. Andrei explained that the way we formatted it didn’t make sense, as we review your profile after explaining what you’re looking for. He explained to us that it would make more sense to swap the two, as the first step was actually creating the profile. We all thought this was a very good point he made, thus leading us to re discuss that aspect. When we discussed it again we thought about it and the three steps were actually not necessary, and two were actually all that was needed. However, we didn’t think it would be important to show the receiver that there now was only two steps, because after creating the profile you go directly to the review step, where then you are ready to use the continue button shown above. Below is how the sign up form now appears.

Register your information as a tenant.

The Ministry of Higher Education and Science of Denmark has created this site to facilitate finding housing to international students.

Please register as a tenant or as a landlord to continue.

Full name	Upload your photo
<input type="text" value="John Doe"/>	 Drag files Here or browse your computer
Address	
<input type="text" value="Fake Street 123 (2345) Alabama"/>	
(optional)	
CPR Number	Date of Birth
<input type="text" value="XXXXXX-XXXX"/>	<input type="text" value="XXXXXX-XXXX"/>
E-mail Address	Nationality
<input type="text" value="johndoe@fakemail.com"/>	<input style="background-color: #e0e0e0; border: none; padding: 5px 10px; width: 150px; height: 30px; vertical-align: middle;" type="button" value="choose an option"/> ▼
Are you a smoker?	Gender
<input style="background-color: #e0e0e0; border: none; padding: 5px 10px; width: 150px; height: 30px; vertical-align: middle;" type="button" value="choose an option"/> ▼	<input style="background-color: #e0e0e0; border: none; padding: 5px 10px; width: 150px; height: 30px; vertical-align: middle;" type="button" value="choose an option"/> ▼
About yourself	
<small>Write a little about yourself, you can write up to 500 characters</small>	
<div style="border: 1px solid #ccc; padding: 10px; min-height: 150px;"><small>About yourself</small> <small>Write a little about yourself, you can write up to 500 characters</small></div>	
<input style="background-color: #333; color: white; border: none; padding: 10px 20px; font-weight: bold; border-radius: 10px; width: 150px; height: 30px;" type="button" value="Continue"/>	

Lastly, we improved our login and registration form, due to multiple test subjects explaining that it would be better to have them all on the same sight. We know that in our high fidelity prototype, we ask please register as a tenant or landlord, where the receiver then has the option to press either the tenant or landlord button. But with our research we found that even if the user

presses tenant or landlord, the two should be on the same page. The reason for that being if you then had clicked the wrong one of the two, you are not required to go back to the same page.

Already a User? You can log in here.

User name

enter your username

Password

.....

[Forgot your password?](#)

Continue

Create an Account and start searching for a place to live.

Pick a username

the username must be from 8 to 12 characters

Password

.....

Confirm password

.....



I have read the Privacy Policy and agree to the Terms of Service.

Continue

Create an Account and give someone a place to live.

Pick a username

the username must be from 8 to 12 characters

Password

.....

Confirm password

.....



I have read the Privacy Policy and agree to the Terms of Service.

Continue