ADRIAN MUNT

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OBJECTIVE

To assume a challenging IT development position to grow, learn, excel and to excel those around me.

SUMMARY OF QUALIFICATIONS

- Highly motivated, organized, self-starting IT professional with 24 years of professional experience designing, developing and customizing software applications
- Analytic problem solver, able to quickly identify and resolve technical issues within systems and applications and define appropriate solutions
- Skilled in process definition, enhancement and improvement, boosting efficiency and reducing overhead and redundancy
- Team player, personable and adept in directing and working with colleagues and users to troubleshoot issues

PROFESSIONAL EXPERIENCE

Custom Solutions(Cloud) engineer

Columbus Ohio (home-based)

Jan 2017-Feb 2020

Key Skills: SDL Tridion Docs, XML(DITA), Powershell, SQL (SQL Server), .NET, XSL, Java, Javascript, HTML, AWS, Atlassian products, MS Office, GIT, Apache, Agile

- Developed and integrated customized solutions for AWS/NTT cloud based customer system issues with Tridion Docs application in both IIS and Apache Tomcat environments and leading cloud based database (MS SQL Server) deployments and customizations
- Educated and trained Cloud Operations personnel to perform routine business tasks involving SDL Tridion Docs application processes. Documented tasks in Confluence for training use
- Defined, streamlined and automated system processes related to common SDL Tridion Docs tasks through Powershell (& Docker, Jenkins) to enable quick and accurate request delivery
- Ensured efficient and effective functioning and resolution of technical issues through guidance of Cloud Ops in best practices and problem resolution. Documented application issues using Confluence/JIRA process
- Enabled significant cost savings and customer retention though increased process efficiency and elimination of hardware redundancy
- Installed, maintained and debugged Java/ANT code for publishing process plugins(DITA-OT)

SDL Technical Consultant

Columbus Ohio (home-based)

Aug 2014-Jan 2017

Key Skills: SDL Tridion Docs, XML (DITA), SQL (SQL Server), Oracle, .NET, XSL, CSS, Javascript, ASP, XMetal, Oxygen, Java, PL/SQL, MS Office, GIT, Apache

- Customized SDL Tridion Docs application per specification (workflow, GUI, publishing process, document types and application plug-ins) in both IIS and Apache Tomcat environments
- Interacted with customers to establish and define technical information, requirements, publishing life-cycle and process
- Worked with customers to provide product installation, upgrades and customized solutions. Uploaded and stored such packages in GITHub
- Installed and customized SQL Server and Oracle databases per requirement

 Troubleshot errors and issues with customer installation and upgrades and defined appropriate solutions based on issues found

<u>Computer Science Corporation (CSC now DXC)</u>
Aerospace)
Savannah,Georgia (Gulfstream

Senior Software Engineer

Jan 2002-Aug 2014

Key Skills: Web Development, Java, Oracle (PL/SQL), Javascript, HTML, XML, SGML, XSLT, SQL Server, SQL, SDL Contenta, SDL Tridion Docs (Live Content), Perl, Unix, CGI, Omnimark, XPP, Epic Editor, MS Office products, Apache, Eclipse, C, Dynatext

- Created process solutions for Gulfstream with both front-facing (web) and backfacing (batch) using Java, Perl and PL/SQL using Eclipse
- Compiled detailed requirements definitions, specifications and designs for requested applications and application enhancements using standard process. Organized and administered such projects.
- Built customized conversion and publishing utilities with Perl and Omnimark
- Provided new web GUI and enhancements to existing systems for intranet applications using Perl, Java, JSP/Javascript XML and HTML technologies and maintained and troubleshot such applications
- Designed and developed Informix, Oracle (PL/SQL), SQL Server and Access based databases and database applications for various Gulfstream departments on both Windows based and Linux systems
- Re-engineered and upgraded legacy systems to provide greater efficiency and added functionality
- Maintained and troubleshot Publications, Engineering and Financial systems
- Developed applications for financial systems (Perl, Livelink(SharePoint), Unix, Windows Server, Crystal Reports)

Gulfstream Aerospace Systems Analyst

Savannah, Georgia May 1998-Dec 2001

Key Skills: see above

 Performed all of the duties detailed in the Computer Sciences Corporation work experience above. This position was outsourced to CSC in January 2002.

CCH UK (Wolters Kluwer) Electronic Publishing Systems Analyst

Bicester, United Kingdom Jan 1997-May 1998

Key Skills: Folio, Installit, Omnimark, Perl, SGML, Unix

- Created, maintained and debugged scripts used to publish new & existing CCH tax products
- Created product CD-ROM packages/installation blueprints

Micrologica Computer Programmer (Internship)

Hamburg, Germany Aug 1994-Jun 1995

Key Skills: C, C++, Crystal Reports, ODBC, Oracle, SOL, Visual Basic, Visual C++, Windows

 Full time, year long internship writing, testing and debugging code for a Gas Station management system

EDUCATION AND TRAINING

University of Hertfordshire

Hatfield, United Kingdom

Bachelor of Science with Honors, Computer Science

1991-1996

Specialization/Thesis in the use of AI(Neural Networks) in Natural Language Processing

Oxford School
Advanced(A-level) Computer Science

Oxford, United Kingdom 1989-1991