# **Adrian Garcia**

Known as a self-starter, team player and multitasker--strive to consistently exceed expectations.

### **WORK EXPERIENCE**

### **BDC Agent** — Kendall Toyota, Miami

DECEMBER 2018 - PRESENT

- Customer service, handling complaints, answering customer's requests (including vehicle's specifications and features) and bring customers to the dealership setting up appointments for them.
- Selling warranties and services over the phone.

## **BDC Agent**— Headquarter Toyota, Hialeah

MARCH 2017 - DECEMBER 2018

- Customer service, handling complaints, answering customer's requests (including vehicle's specifications and features).
- Selling warranties and services over the phone.

# **Specialist in Marine Meteorology**—Meteorology Institute of Havana, Cuba

SEPTEMBER 2012 - JUNE 2015

- Short, medium and long term hydro-meteorological forecast for several national agencies.

#### **PROJECT EXPERIENCE**

# **ToyoBrowser** — A WebApp that have all Toyota models and features in one place, easy to use.

ToyoBrowser is an application that makes easy to review and compare every model, trim and features of each Toyota vehicle. It is aimed to help customer decision while choosing a Toyota, as well as build strong knowledge of a sales representative to help the customer and grow sales.

#### **EDUCATION**

**University of Havana,** Havana, Cuba — July 2012 Bachelor of Arts, Geography

**LaunchCode,** Miami — January 2019 LC101 Programming Course and LiftOff Job Training









#### **SKILLS**

#### PROGRAMMING LANGUAGES

- · C#
- Python
- JavaScript

#### Frameworks and Skills

- Flask
- AngularJS
- ASP.Net
- SQLAlchemy
- Jinja2 templates
- HTML
- · CSS
- Bootstrap
- MySQL

## **AWARDS**

# Acknowledgement from National Tech-Science Forum (2014)

For group responsive of creation of sea level rise for Cuba. Scenario 2050 and 2100.

