



# AGL electricity account.

Proudly Australian since 1837.



ADRIAN CHEN  
Suite 1008 19-29 Martin Place  
MLC Centre  
SYDNEY NSW 2000

015/4294967197

## Important numbers.

Enquiries: **agl.com.au** or **131 245**

Faults and emergencies: **131 388** (Ausgrid)

## Your account details.

Name: **ADRIAN CHEN**

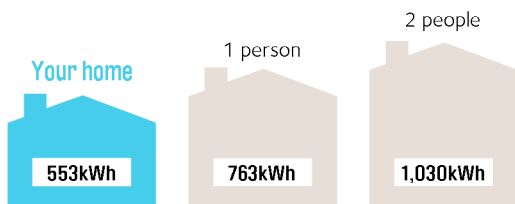
Account number: **5598 2219**

Supply address: **64B Milray Avenue  
WOLLSTONECRAFT NSW 2065**

## How much energy are you using?

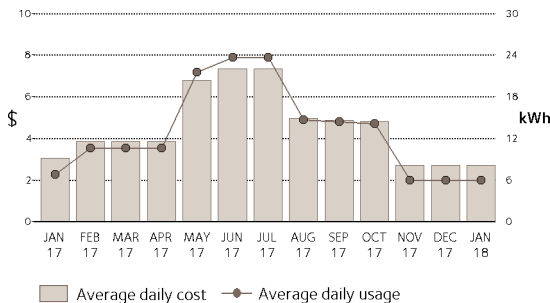
Bill period: 31 Oct 2017 to 30 Jan 2018 (92 days)

Compare with other homes in your area.



Average usage data supplied by Australian Energy Regulator based on homes with gas and no pool during summer. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au) for more information.

### Average daily cost and usage.



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### Snapshot.

Average daily cost: **\$2.72**

Average daily usage: **6.02kWh**

Same time last year: **6.87kWh**

Tax Invoice Issued: 2 Feb 2018  
AGL Sales Pty Limited ABN 88 090 538 337

## Your bill overview.

Balance brought forward **\$0.00**

+

New charges **\$249.99**

=

Direct Debit amount **\$249.99**

Direct Debit date **21 Feb 2018**

Please ensure you have sufficient funds available by the Direct Debit date to avoid additional charges.

Thank you.

## Move with confidence

Your personalised move tracker gives you one less thing to worry about. Available when you arrange your move online, you can stay across how your energy connection is progressing on AGL My Account or via the App.

[agl.com.au/movinghome](http://agl.com.au/movinghome)

## Useful information.

### AGL Anytime™, 24/7.

Have a question, feedback or service request? We're always here to help.

Call us on **131 245** for anything, anytime.

Important information.

**Payment assistance.** There are a number of options available to eligible customers, including New South Wales Government energy concessions and rebates, Energy Account Payment Assistance (EAPA), AGL payment plans and the Centrepay scheme. To find out more, visit [agl.com.au/Concessions](http://agl.com.au/Concessions)

**Need an interpreter?** Call **1300 307 245**.  
需要传译员吗? 请电上述号码。  
هل تحتاج لمترجم؟ اتصل على الرقم أعلاه.  
Cần có thông dịch? Gọi số trên đây.

**Hearing impaired (TTY).** Call **133 677** and quote 1300 664 358.

If you don't wish to receive marketing information about AGL products and services, visit [agl.com.au/DoNotContact](http://agl.com.au/DoNotContact)

**Moving?** Visit [agl.com.au/Move](http://agl.com.au/Move) to arrange an electricity connection at your new premises.

**Energy efficiency.** For information about energy efficiency, visit [www.ess.nsw.gov.au](http://www.ess.nsw.gov.au) or call (02) 9290 8452.

**New General Terms and Conditions.** We've changed our Terms and Conditions to meet Power of Choice metering reforms and to update certain terms and definitions. To see a copy, go to [agl.com.au/terms](http://agl.com.au/terms).

Your electricity supply details.

**Supply address:** 64B Milray Avenue WOLLSTONECRAFT NSW 2065  
**Supply period:** 31 Oct 2017 to 30 Jan 2018 (92 days)  
**NMI:** 41034866707  
**Energy Plan:** Freedom 5%

Meter no.	Read date	Read type	Rate description	Start read	End read	kWh
300258	30 Jan 18	Actual	Peak	49,826.6	50,342.4	515.8
300258	30 Jan 18	Actual	Controlled load	45,652.1	45,689.8	37.7

Your next meter read is due between **27 Apr 18 and 4 May 18**. Please ensure easy access to your meter on these days.

How we've worked out your bill.

Previous balance and payments.	Total
Previous balance	\$438.47
22 Nov 17 payment	\$438.47cr
<b>Balance brought forward</b>	<b>\$0.00</b>

New charges and credits.

Usage and supply charges	Units	Price	Amount
Peak	515.8kWh	\$0.29	\$149.58
Controlled Load 2	37.7kWh	\$0.17	\$6.41
Supply charge	92 days	\$0.84	\$77.28
<b>Other charges</b>			
Payment processing fee			\$1.79
<b>Total charges</b>			<b>+</b> <b>\$235.06</b>
<b>Credits</b>			
5% Guaranteed Discount			\$7.80cr
<b>Total credits</b>			<b>-</b> <b>\$7.80cr</b>
<b>Total new charges and credits</b>			<b>=</b> <b>\$227.26</b>
<b>Total GST</b>			<b>+</b> <b>\$22.73</b>
<b>Direct Debit amount</b> (includes GST)			<b>=</b> <b>\$249.99</b>

AGLMS18343 (02/17)

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Direct Debit  
amount

\$249.99

Direct Debit date

21 Feb 2018

Reference number

5598 2219 9035 5426 14

Post Billpay



\*3201 559822199035542614



**Direct Debit^**  
Sign up to Direct Debit at [agl.com.au/Payments](http://agl.com.au/Payments) or call **131 245**.



**Visa or Mastercard^**  
Online: [agl.com.au/Payments](http://agl.com.au/Payments)  
Phone: **1300 657 386**  
Billor Code: **33837**



**Mail**  
Send your cheque or money order along with this section of the bill to:  
**AGL Sales Pty Limited**  
**GPO Box 2220, Sydney NSW 2001**



**BPAY^**  
Make a BPAY payment via internet or phone banking. Biller Code: **33837**



**Post Billpay^**  
Make a Post Billpay® payment.  
Online: [postbillpay.com.au](http://postbillpay.com.au) Phone: **131 816**  
In person at any Post Office. ~ Billpay Code: **3201**



**Centrepay**  
Eligible residential customers can visit [humanservices.gov.au/centrepay](http://humanservices.gov.au/centrepay)  
AGL Centrepay CRN: **555-068-319-J**



**PayPal**  
To pay via PayPal visit [agl.com.au/Payments](http://agl.com.au/Payments)

^A 0.45% fee (GST incl.) may apply if we incur a fee due to your payment method, including if you pay by credit or debit card.  
~A fee of \$2.00 (incl. GST) may apply if you pay your bill over the counter.

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