

# Adriel Gama

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Salvador, Bahia – Brazil

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## **Professional Qualification**

I am a Front-end developer with over 6 years of experience in responsive web projects. My expertise lies in translating complex designs into interactive and efficient interfaces, ensuring compatibility across various browsers and devices, aiming to deliver innovative solutions that enhance the user experience.

## **Language**

Intermediate English

Basic Spanish

## **Professional Experience**

**Farmácias APP | By GrupoSC – (Jul 2021 to present)**

Mid-level Front-end Developer

- Responsible for the maintenance of web applications and support in back-end development, working with ReactJS, TypeScript, and NextJS on the front end, while assisting in the integration and optimization of APIs built with Node, Express, and Nest, ensuring responsive interfaces and high-performance applications.
- Implementation of reusable and well-documented components using Styled Components and Storybook, ensuring visual consistency and facilitating project scalability.
- Creation and maintenance of robust APIs with clear documentation using Swagger, facilitating integrations and communication between technical teams.
- Continuous optimization of application performance, cross-browser compatibility, and user experience, aligned with industry best practices.

## **Relevant Results:**

- Direct impact on a 156% increase in the total number of orders placed between 2022 and 2023.
- Decisive contribution to an expressive 278% growth in transaction revenue during the same period, driven by optimizations in user experience and application performance.
- Significant enhancement of operational efficiency through the structured and standardized implementation of technological solutions.
- Direct contribution to historic records in 2024, with a remarkable 166% growth in GMV, reaching R\$42.3M.
- User experience optimization, leading to an increase in average ticket size to R\$93 (+R\$25 compared to the previous period).

## **Grupo Ramiro Campelo Comércio de Utilidades LTDA – (Jan 2021 to Jul 2021)**

IT Project Assistant

- Responsible for identifying, analyzing, and reporting inconsistencies to internal stakeholders, ensuring efficiency in problem resolution.
- Data collection and importation through SQL queries and Report Builder, ensuring the quality and accuracy of presented information.
- Implementation, validation, and rigorous testing of internal systems, utilizing technologies such as HTML, CSS, JavaScript, React, TypeScript, and Styled Components to develop reliable and scalable applications.
- Strict schedule management, detailed reporting, and continuous technical support in incident resolution, ensuring the seamless operation of the company's internal systems.

### Relevant Results:

- Significant reduction in incidents and increased operational efficiency through the identification and preventive correction of inconsistencies.
- Enhanced speed in generating reports and queries, leading to faster and more accurate decision-making by the technical and managerial teams.
- Continuous improvement in application stability and performance, ensuring higher user satisfaction and a reduction in average response time for support tickets.

## **Beta Sistemas – (May 2021 to Jul 2021) - part-time**

Junior Front-End Developer

- Development of websites, landing pages, hotspots, SPAs, blogs, and responsive, optimized web applications using HTML, CSS, React, TypeScript, and Styled Components.
- Continuous maintenance, updates, and improvements to these platforms, ensuring stability, performance, and an enhanced user experience.
- Advanced optimization of applications to ensure cross-browser compatibility and full responsiveness across different devices.
- Active involvement in multiple areas, focusing on clear communication, transparency, and support for internal teams, ensuring agile and efficient deliveries.

### Relevant Results:

- Significant improvement in performance, usability, and cross-browser compatibility of developed applications, directly enhancing the end-user experience.
- Reduction in platform maintenance time through the implementation of consistent development standards and clear documentation of processes.
- Increased internal satisfaction through agile support, transparent communication, and quick resolution of technical demands.

## **Conselho Regional de Enfermagem da Bahia – (Aug 2019 to Jan 2021)**

IT Support Intern

- Served as the primary IT contact, addressing technical demands from both internal and external users, efficiently managing support tickets.
- Installation and support of licensed software, preventive maintenance of equipment (computers, printers), and execution of periodic operational checklists.
- Secure administration of IT access, strictly following internal policies and organizational regulations.
- Development and maintenance of internal and external web pages, utilizing HTML, CSS, JavaScript, and ReactJS to meet department-specific needs.

### Relevant Results:

- Significant reduction in the average resolution time for technical support tickets due to process standardization and the effective implementation of preventive controls.
- Operational optimization through the development of customized web systems, improving internal efficiency and reducing operational costs.
- Increased productivity of internal teams through fast, efficient technological support with high user satisfaction.

## **Techserv Serviços Prediais LTDA – (Aug 2013 to Nov 2014)**

Operational Supervisor

- Strategic leadership of operational teams in outsourced services for government agencies, ensuring full compliance with internal standards and procedures.
- Effective management and coordination of daily activities, optimizing human and material resource administration.
- Planning, execution, and strict supervision of operations, guaranteeing excellence in service delivery and full adherence to government requirements.
- Continuous performance evaluations, providing technical support and clear guidance to team members, aiming for constant improvement.

## **World Service Terceirização LTDA – (Sep 2011 to Aug 2013)**

Operational Supervisor

- Strategic leadership of operational teams in outsourced services for government agencies, ensuring full compliance with internal standards and procedures.
- Effective management and coordination of daily activities, optimizing human and material resource administration.
- Planning, execution, and strict supervision of operations, guaranteeing excellence in service delivery and full adherence to government requirements.
- Continuous performance evaluations, providing technical support and clear guidance to team members, aiming for constant improvement.